

CLACKAMAS COUNTY BOARD OF COUNTY COMMISSIONERS

Study Session Worksheet

Presentation Date: 4/15/14 **Approx. Start Time:** 11 a.m. **Approx. Length:** 30 min

Presentation Title: Community Survey 2014 Final Report Review

Department: Public and Government Affairs

Presenters: Gary Schmidt

Other Presenters: Ari Wubbold and James Kandall, DHM Research

WHAT ACTION ARE YOU REQUESTING FROM THE BOARD?

This is a final summary report of the 2014 Clackamas County Community Survey. No decision is required.

EXECUTIVE SUMMARY:

Public and Government Affairs, under the direction of the Board of Commissioners, has commissioned a community survey in order to:

- Assess citizen values and awareness of priority issues in the County.
- Measure citizen perceptions of the County's performance.
- Evaluate citizen's satisfaction with departmental responsiveness and communications effectiveness.

The community survey has been conducted every two or four years since 2000.

DHM Research conducted the survey which involved a scientific random telephone sampling of 400 County residents, between February 27 and March 2, 2014.

Among the major findings:

- Respondents indicated higher levels of satisfaction with the County's service delivery, with 54% saying the County is on the "right track." That represents an increase from 46% in 2012.
- More than three-quarters of residents rate Clackamas County excellent or good in its performance rating.
- Clear majorities believe that roads in their area of the County are in excellent or good condition and do not support paying more for maintenance.
- Top priorities include public safety and in particular the County's readiness to respond to natural disasters, economic development and providing assistance to vulnerable residents.
- Three in four residents (76%) have not been limited in their access to County services by the four-day work schedule. In general, those who were limited were unable to obtain needed services and reported having to take time off from work or school or take care of their task on another date.

The final summary report of the 2014 Clackamas County Community Survey is attached for your review.

In addition to the scientific community survey, an identical citizen participation survey was posted online from March 3 through April 4 with 1,034 respondents participating.

A tabulated summary of the online citizen participation survey also is attached for your review.

FINANCIAL IMPLICATIONS: (current year and ongoing):

The total one-time cost for the 2014 survey is approximately \$28,500. The survey was budgeted in the 2013/2014 fiscal year budget.

LEGAL/POLICY REQUIREMENTS:

N/A

PUBLIC/GOVERNMENTAL PARTICIPATION:

Public and Government Affairs will distribute copies of the final report to citizens, staff, the media, post on social media and the county webpage, and highlight in Citizen News and through other communications methods.

OPTIONS:

N/A

RECOMMENDATION:

N/A

ATTACHMENTS:

The final report of the community survey is attached, along verbatim responses to survey questions. Also attached are the Power point summary of the Community Survey and a tabulated summary of the online citizen participation survey.

SUBMITTED BY:

Division Director/Head Approval _____ s/Gary Schmidt _____
Department Director/Head Approval _____
County Administrator Approval _____

For information on this issue or copies of attachments, please contact Gary Schmidt @
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From March 3 to April 4, 2014, DHM Research conducted an online survey of 1,034 residents in Clackamas County. This document, which accompanied full quantitative data, contains all verbatim responses and can be sorted by gender and age.

Q2. What are the most important issues you see facing Clackamas County at this time?	Age	Gender
<p>Making Clackamas County a vital part of Metropolitan Portland - industry & jobs, startups. Service to urban unincorporated areas - equity between urban & rural unincorporated; meeting social service needs - homelessness, early childhood services.</p>	65+	Female
<p>(Not in priority order) 1) Portland sprawl; 2) safety/crime; 3) Wilsonville Bicycle/Pedestrian Bridge; 4) tourism development; and 5) getting out of the way of job creation.</p>	55-64	NA
<p>The need for a new library to serve the Gladstone/Oak Grove community. We deserve something as large and classy as what Happy Valley got. More support for Head Start, play groups, library early literacy programs, & social services to ensure that every preschooler is ready to start kindergarten. An Oregon Food Bank hub located in a Gladstone school. County grants for family support programs.</p>	35-54	Female
<p>1) Barriers preventing growth and providing jobs. 2) Barriers to much-needed public transportation. 3) Untruthfulness by County Commissioners Ludlow and Smith.</p>	65+	Female
<p>1) Being a RESPONSIBLE partner with the other two counties intimately involved with Portland development; 2) Supporting rapid transit, including trains, further south, i.e. Oregon City plus; 3) removing traffic slowdown whose purpose is merely to generate revenue.</p>	65+	Female
<p>1) Getting light rail, and 2) the inadequate care being provided to foster children in our county. 1) Lack of fiscal discipline. Money is being spent that we don't have and on things that don't relate to the core functions that the County is responsible for. 2) This is actually the #1 issue that the County has to deal with; nobody trusts you. Examples are the Commissioners support for the Sellwood Bridge fee, support for the CRC, support for Milwaukee Light Rail despite strong public opposition and the list goes on and on. 3) Cumbersome and antiquated permit processes (not to mention expensive beyond a reason - I am not a builder, contractor, etc. but I know many folks that are).</p>	55-64	Male

1. Keeping extremists out of policy leadership positions. 2. Balancing jobs growth with our unique 'quality of life' environment. 3. Related to (2), recognition that tourism & cultural tourism are verifiable economic drivers. 4. Related to (1), (2) and (3): wise stewardship and development of the significant Legacy Project at the former Blue Heron mill site in Oregon .City	55-64	Female
1. Economic Development. 2. Value based priorities. Every activity/project should be arranged by its priority. Funding should be allocated based upon priority - top to bottom. Priorities should be shared with County citizens. When/if funding does not support all proposed activities/projects, those at the bottom of the priorities are not funded. 3. All projects/activities should originate with the BCC, not the staff. County employees should have performance evaluations each year based upon job description. At least 1% of County employees should be weeded out - that is terminated each year.	65+	Male
1. Regional planning strategies for smart growth minimizing sprawl. 2. Transportation strategies to make it reasonable to leave the car at home, e.g. light rail, bikes paths, electric vehicle charging stations, tele-commuting support infrastructure. 3. Economic development strategies focused on higher-wage jobs.	65+	Male
1. Traffic. 2. Economic development (not Urban renewal subsidies).	65+	Male
1.) Nothing being done to reduce Auto traffic congestion (e.g. building and improving roads). 2.) Forced high-density development mandated by Metro. 3.) Lack of bringing businesses to the county. 4.) Increasingly high property taxes and costs for water and sewer service.	55-64	Male
1-Services provided by public employees are very expensive and less innovative, the County should outsource more to local nonprofits. 2- Domestic violence and child abuse are significant issues that need more work and 3- public transportation is seriously lacking.	35-54	NA
A need to address issues with staff in the code enforcement & planning Dept. that have existed for a number of years. The Sheriff's Office should have a Citizen's Oversight to clean it up and review procedures that may reduce lawsuits and incidents involving Deputy misconduct.	35-54	Male
Access to local waterways.	35-54	Male
Adequate AFFORDABLE housing.	65+	Male
Adequate funding for schools, public transportation, and redevelopment of existing land such as Willamette Falls and Clackamette Cove.	35-54	Male
Adequate mental health treatment, livability, jobs, transportation.	55-64	Female
Affordable & accessible housing for young adults with disabilities.	35-54	Male
Affordable housing.	35-54	Female
Affordable housing.	35-54	Female
Affordable housing for low & middle income residents.	35-54	Female
Aging population, deteriorating infrastructure.	55-64	Female

Allowing employees to keep the 4 day work week. Customers of A&T like the 4 day work week as the office is open earlier and later and allows them not to have to take the day off to come do their business.	55-64	Female
Ambulance service, road repair, basic services, infighting on the Commissioner Board.	55-64	Female
An attitude of no new taxes and distrust of government make dealing with emerging problems difficult. We face dating problems of a growing population with greater demand for education, transportation, and recreation.	55-64	Male
An effective response to state medical and recreational marijuana laws that will reduce the normalization of pot use and the likelihood of young people accessing it. Law enforcement in unincorporated areas that addresses underage drinking.	35-54	Female
Appropriate expansion of the UGB.	35-54	Male
Are we residents of C.C. going to get stuck with paying for a convention center hotel in Portland?	65+	Male
Area transit.	55-64	Female
Attention to Rural areas; roads, community development, ease of permits.	65+	Female
Attracting and keeping businesses. Minimizing taxes while maximizing resource utilization.		
Removing illegal aliens. Reducing Crime.	55-64	Female
Attracting new businesses to the area.	35-54	Female
Attracting new businesses, creating new employment opportunities and stimulating the economy.	55-64	Male
Attracting strong businesses and leaving Metro.	35-54	Male
Available land supply for economic growth - I-205 to 3 lanes bridge to Stafford Rd - Road Maintenance - Blue Heron Site development potential realized.	65+	Male
Avoiding a feeling of overcrowding and overbuilding that can cause us to lose that wonderful, next-to-nature feeling that makes our country so lovely. Continuing to address issues of good traffic flow. A lot has already and is being done, and we are grateful for this.		
Avoiding becoming a bedroom community to Multnomah County businesses. Improving our transportation system to encourage business development. Generating income from sources we are not now tapping. Having county leadership (commissioners) seek opinions from county residents and then act according to what the people want — not what serves the interests of a commissioner or his or her favorite friends.	65+	Male
Avoiding getting sucked into the Portland vortex.	65+	Male
Bad leadership by Ludlow and Smith, worries of tea party take over; lack of concern for sustainability and ecology.	65+	Female
Bad leadership from commissioners.	55-64	Female

Balance of maintaining high livability for residents with providing jobs with focus on changing times ahead, such as peak oil (mass transit a MUST, local farming support a MUST) and global climate change (weather system changes causing many domino effects).	55-64	Female
Balancing management of both rural and urban portions of the county effectively.	35-54	Male
Balancing priorities between human services and necessary preservation (both land and historic).	35-54	Female
Balancing urban and rural needs. Funding for parks and transportation.	55-64	Male
Becoming a place Portlanders want to be once they are priced out of Portland. There is so much potential here for businesses, let's figure out how to live up to that potential.	35-54	Female
Becoming a viable economic partner in the metro region. Incorporating the northern urban areas to provide Clack County with a large enough city to be at the 'big boy' table. Joining the 21st century regarding the environment, planning/zoning, transportation.	55-64	Female
Becoming isolated from the surrounding counties.	65+	Male
Being inclusive. The County has taken an individualistic and antagonistic turn that puts us at odds with the greater region. We can hold good values AND play nicely in the sandbox. The budget needs more options/boxes--it's too simplistic and misleading.	55-64	Female
Being influenced by Multnomah County.	25-34	Male
Being part of the regional metropolitan area, connecting to other communities, not being isolated little fiefdoms, taking advantage of amenities in neighboring towns.	65+	Female
Being run over by METRO, like forcing Light Rail down our throats, and meddling in land use policy.	55-64	Male
Better family environment in between Milwaukie and Gladstone on McLoughlin. Poor choices of business ownership brings down the community. Less car dealerships and strip clubs and more restaurants, mini malls, small businesses of the higher end. Not dumpy businesses or eating establishments.	35-54	Female
Better roads Better access to mass transit.	55-64	Male
Better than it used to be, but worried about the Chair and his inability to hold staff accountable and reduce costs.	55-64	Male
Blackmail by Metro, contract issues, and intergovernmental problems now imbedded in state law.	55-64	Male
Bringing business to county instead of discouraging growth.	55-64	Female
Bringing high tax based business to Oregon City.	35-54	Female
Budget, public safety, figuring out transportation with Metro area.	35-54	Female
Burden of retirement costs.	65+	Male
Business development in smaller rural communities needs more attention.	35-54	Male
By far & away the most pressing problem is terrible overpopulation.	55-64	Male
Caring for people, getting us around the area on public transit, more sidewalks, etc.	65+	Female

Catching up with Washington County economically, which means new high value businesses. We do not appear to be getting our share of venture startups. Secondly, corralling an inept, badly managed and ideologically driven TriMet. No more light rail, including CRC.	65+	Male
CCBC chair is overstepping his bounds. Firing people on his say-so alone--lawsuit. Ambulance service--near lawsuit. Suspending village and hamlet leaders.	65+	Male
Chair Ludlow.	25-34	Male
Citizen involvement. Commissioners listening to citizens.		
Clackamas County Board is not working effectively with other local Govt's. Ludlow and Smith need to act professionally and respectfully, even when they disagree with another Govt. position. We need more high tech / high pay employment in Clackamas county. We need a better solution to the CRC which will bury I-205 in traffic, for those who are fleeing the I-5 tolls.	35-54	Female
Clackamas County Dog Services suggestions: Be open on Sunday (close on Tues./ wed to offset), sliding scale pricing (see Oregon Humane Society), no wait period to adopt (current: 24 hrs.). Currently included with adoption is solicitations and junk mail. Have adoption specials (Multnomah Valentines special). See Oregon HS/ Multnomah for winning ideas. The CCDS could be an asset.	35-54	Female
Clackamas County has a mix of urban and rural areas, and trying to get the two to agree on common ground seems to hold the county back at times.	35-54	Female
Clackamas county is loosing jobs and tax base to Multnomah County. Needs to attract more business, be willing to partner more with Multnomah on transportation issues (light rail, Sellwood Bridge) and recognize that this is a greater area. I realize that Clackamas is economically disparate, but need leadership to building tax base in Milwaukie, Oregon City, and east.	55-64	Female
Clackamas County needs to put education as a first priority. In the 20 years we've lived here the first thing cut has been education: shorter and fewer days, larger classes, and fewer classified staff.	65+	Female
Clackamas County needs to spend less money. Having said that one of my primary concerns has to do with where we live on Henrici Road. I see absolutely no speed limit enforcement out near our home and yet I would venture that a great majority of cars passing here are traveling in the 60MPH range. A lot of CCC students passing by abusing the speed limit.	65+	Male
Clackamas County should focus on building infrastructure that supports employment and tourism. Increasing bike paths, improving roadways and maintaining a high standard of living. Cleaning up area around waterfall. Blue Heron of course, but what about the mill just across from it that is active?	35-54	Female
Climate change.	55-64	Female
	35-54	Female

Cohesive plan to have an economic recovery here.	55-64	Female
Columbia River Crossing and possible impact on I-205. Traffic congestion and inadequate planning to handle it. The poor quality of our roads. Great concern about the Abernathy bridge between West Linn and Gladstone/Oregon City. This will become a MAJOR bottleneck and I hear of NO plans to address this. Growth that is not controlled, especially in the Stafford Triangle. Job creation without giving wealthy corporations huge tax breaks. Keeping Metro strong and working together to create a strong metropolitan area.	55-64	Female
Commissioners are totally out of touch with the community.	25-34	Female
Commissioners trying to turn the clock back to the 1950's and not being realistic about the issues facing the County today. Not partnering with neighboring communities and agencies on transportation issues (i.e. Sellwood Bridge rebuild, light rail, CRC).	55-64	Female
Commissioners who don't work with each other - Two commissioners who continue to say they work for the people of Clackamas County and want to hear from them, and save them money-- that's a joke. They continue to put the County at risk of being sued!	35-54	Female
Commissioners who get along, accountability.	35-54	Female
Community support because board members like to spend money.	35-54	Female
Complete lack of leadership, no long range planning, transportation system is falling apart with no plan for restoring the current infrastructure, fixation on overturning/eliminating light rail (which is a done deal).	65+	Female
Concentration on infrastructure to meet building demands & road building & improvement.	65+	Male
Concerned about huge push towards development. Don't want to become another Multnomah County.	35-54	Female
Condition of roads, future of Library District. Most important - need for greater cooperation among County Commissioners on most subjects.	65+	Male
Congestion and infrastructure repair.	35-54	Female
Congestion, jobs, infrastructure.	35-54	Female
Congestion/transportation issues, lack of economic development in centers (loss of main streets, more sprawling development).	25-34	Female
Considering sustainability measures in their decisions. They don't seem to be looking at the big picture and the future health of the county as much as before. They seem to look at immediate cost only. Need to consider livability for future generations as well as current.	55-64	Female
Continue to clean up the mess the previous BCCC left. More outreach and find a solution to Gladstone's library stupidity. Just locate in Jennings Lodge or Oak Grove.	35-54	Male
Control spending. Limit Tri-Met in Clackamas County. Help the small farmers succeed.	65+	Male

Controlling growth into the French Prairie area and others. Building a I-5 bypass similar to the 217 on the west side of I-5.	65+	Male
Controlling sprawl.	65+	Male
Controlling sprawl, encouraging infill in new development, supporting infrastructure improvements.	35-54	Male
Controlling--not increasing--growth. That means Stafford Triangle and any/all other similar situations. We're built out, for all practical purposes. Providing more services by increasing taxes. Its okay to tax people to fix roads, for example, help poor families, drug addicts, the like. Involving more people in county decisions, not less. I am very concerned with John Ludlow's heavy-handed approach to governing; it is not inclusive, rather pandering to the right wing. His opposition to light rail is typical in its absurdity. We need fewer cars on the overburdened and crowded roads, not less. This is head-in-the-sand thinking which prevents our county from moving forward.	65+	Male
Cooperation with some City administrations within Clackamas County.	55-64	Male
Coordinated community response to crime victims.	25-34	Female
Corrections/new jail/courthouse; repair roads; land supply for jobs and housing.	55-64	Male
Corrupt county commissioners Ludlow and Smith.	35-54	Male
Corrupt, money wasting board of commissioners. Tri-met getting rammed down our throats even after the community have voiced our disapproval on numerous occasions.	25-34	
Corruption is rampant.	25-34	Female
Cost containment.	NA	NA
County commissioners caving in to property owner pressure to urbanize rural areas; e.g., Stafford, the area on Hwy 26 between Gresham and Sandy. Up zoning is NOT a property right in America.	55-64	Male
County commissioners that are putting personal agenda ahead of public interest.	25-34	Male
County debt is too big. Commissioners continue to pass restrictive ordinances.	35-54	Male
County is not helping to support growth of local businesses and nonprofits. Too many coming in from Portland.	35-54	Male
County isolating itself from other jurisdictions/organizations rather than collaborating.		
County law enforcement and Veterans' services need more support. So much growth in the last 20 years has diminished county resources and damaged schools. Stop building apartments in Clackamas County. Rebuild Dammasch hospital to keep the lunatics off the streets.	35-54	Male
County services related to the urban/rural divide.	35-54	Female
Creating an environment that encourages more employment opportunities, creating markets for new business, and developing sustainable long term goals for growth.	65+	Female
Creating employment opportunities, managing urban vs. rural issues.	55-64	Male
Creating family wage jobs.	35-54	Male
Creating jobs.	65+	Male

Creating jobs and investing in infrastructure.	35-54	Female
Creating jobs, especially in arts/entertainment, food services, and infrastructure.	35-54	Female
Creating positive conditions for economic development and JOB's. Stepping away from petty politics and making positive things happen in the county.	65+	Male
Crime addiction and homeless.	35-54	Female
Crime from the light rail in Milwaukie.	55-64	Male
Crime prevention.	55-64	Female
Crime, business development.	35-54	Female
Crime, education funding.	35-54	Female
Crime, roads, education.	35-54	Female
Crime, urban sprawl.	35-54	NA
Crime-especially due to the transit lines.	25-34	Male
Current Board favors developing any and all business over protection of residents quality of life.	65+	Male
Dealing with homeless people, repairing roads, improving infrastructure to support growth.	55-64	Female
Dealing with Metro. Specifically, pushing back against Metro trying to impose it's will on Clackamas county (land use, urban reserves, transportation).	35-54	Male
Defending us from Metro, reviewing and fixing land use regulations so as to encourage business, increasing tourism commerce via parks and sport fishing enhancements and access.	55-64	Male
Depends on what part of the county you are focusing on. Growth, sprawl, traffic, maintaining countryside and farms. Mostly, planning and preparing for the future vision of Clackamas County.	35-54	Female
Depends that is a very vague question.		
Developing and implementing a long-term strategic vision.	55-64	Female
Development.	55-64	Female
Development of Blue Heron Mill Site.		
Development of mass transit, protection of rural areas from urban sprawl, encouragement of green business development.	55-64	Male
Directed expansion to guide increasing population and traffic issues.	65+	Female
Disappointed that CC tried to cancel the ambulance contract.	65+	Male
Disconnect of police with people. A "we versus them" attitude of county and citizenry General reality that what people think, want, desire doesn't matter, the county will fake the info to do whatever and say " we listened and it's what the community demanded" (yeah, right) On any major decision, the fix is in.	55-64	Male
Disincorporation of Damascus.	35-54	Male
Divided BCC with 2 of them being against everything.	55-64	Male

Divided commission board. Traffic snarls, potholes, underemployment, lack of strong industrial tax base.	65+	Female
Divisiveness on the Board of County Commissioners Maintaining distance from Portland's, TriMet's, and Metro's agendas Separating true needs for the community from feel-good/look-good projects Restarting the timber cutting and milling industries. Keep jobs local. Protecting our communities from unwanted infill Ensure social safety net services are enjoyed only by taxpaying, lawful citizens, who are long-time residents of the county. Don't become a social welfare magnet. Detain and deport "undocumented" folks in a timely fashion.	35-54	Male
Do not allow Marijuana Stores; terminate the Tualatin Surface Water District; continue supporting the I-205 greenway between Oregon City and Tualatin; do not finance infrastructure in adjoining counties; monitor election officials; Affordable Housing Authority problems. Domestic and sexual violence, poverty, homelessness. Domestic Violence. Domestic Violence, Transportation and Access to Services for Vulnerable Populations (children, rural areas, elderly, women, minorities, etc.).	65+ 35-54 25-34	Male Female Female
Downsizing the County; organization; Deregulating; Reducing the County's taxing burden. Drug houses. Drug use and drug dealers. Drugs infiltrating the communities and schools.	35-54 65+ 55-64 65+	Male Male Female Female
Dysfunctional board of commissioners, limited vision for the future of Clackamas County, some sort of county isolationism [as if there were moats and gates around the county, poor decision-making leading to waste of county money - i.e., the ambulance contract]. Dysfunctional at all levels of government. As a result, the county is not taken seriously by other counties or the state, and loses out on possibilities. East West Roads. Economic and environmental challenges from being behind the curve. Economic development - job growth. Economic development; lack of assistance from County Commission to deal with community issues in the unincorporated area; greater interest in bringing in revenue by changing residential zoning rather than preserving communities. Economic development (enterprise zones, small business incubator, more business located next to residential area to reduce commuting), mass transit development for urban Clackamas County, road and bridge maintenance, protection of forest lands. Economic development and growth, affordable housing, infrastructure planning, and losing children and young people to Washington County, and Multnomah.	55-64 35-54 55-64 25-34 35-54 65+ 55-64 35-54	Female Male Male Male Male Female Female Female

Economic Development and Transportation.	65+	Male
Economic development, regional growth and public safety.	35-54	Male
Economic development, street repair and maintenance, safety.	35-54	Female
Economic development.	25-34	Male
Economic growth, transportation, land use/conservation & farming preservation.	35-54	Female
Economy. Job Growth. Conflict of Leadership.	35-54	Female
Economy, job creation, quality of life, recreation, environmental protection, alternative transportation.		
Economy, job opportunities.	35-54	Female
Economy, jobs, critical services (police, fire, roads, etc.).	65+	Male
Education.	55-64	Female
Education.	25-34	Female
Education.		
Education; status of non-citizen residents.	65+	Male
Education, Utility, water prices.	35-54	Female
Education and training to support residents and business growth.	25-34	Male
Education of children. Land use.	65+	Male
Education, employment, getting people to be self supporting with limited assistance instead of generational welfare users with kids living in poverty and undesirable situations.	55-64	Female
Education, Health Care, Public Assistance.	35-54	Female
Education, Prevention, Safety.	25-34	Female
Efficient and effective use of limited revenue.	55-64	Male
Efficient use of tax dollars to support people's ability to make a living.	55-64	Female
Embracing mass transit, avoiding urban sprawl and providing job support for those in need.	55-64	Male
Emergency management for potential large disasters (Cascadia Subduction Zone Quake).	25-34	Male
Emergency Response & Planning, Veterans Affairs, economic development.	35-54	Female
Emergency services including honoring contracts with ambulance companies.	35-54	Male
Employment and Roads.	55-64	Female
Employment opportunities, road repair, safety and security for our law enforcement, growth boundaries, and attracting businesses.	35-54	Female
Employment opportunity.	55-64	Male
Employment, Prevention Services, Children & Youth services.	25-34	Female
Employment, road maintenance, crime, traffic, urban blight.	55-64	Male
Employment, transportation.	35-54	Female
Employment. Infrastructure upgrades & maintenance, becoming a regional "player" rather than putting a "fence" around the county.	65+	Male

Ensuring adequate funding of the crucial public services, and the expansion of affordable housing.	55-64	Male
Environmental protection, livability.	25-34	Female
Ethics. The Commissioners have their own agendas which do not coincide with the public.	35-54	Male
Excessive regulations and fees. The most recent example that I've been hit with is the "dog tax" (mandatory dog licenses). Other examples are the tree cutting permit, etc. This is excessive government expansion at the very least and borderline tyranny. Clackamas County needs to reel back their county government in all areas. Period.	35-54	Male
Expanding [public] services and creating job opportunities.	35-54	Female
Expansion of the MAX Tri met line.	18-24	Male
Facilitating infrastructure - widening roads, expanding the reach of modern utilities to the smaller communities in the county.	35-54	Male
Family and vulnerable adult safety. HOUSING RESOURCES - better affordable access.	35-54	Female
Family violence, child abuse, CSEC, homophobia.	25-34	Female
Family wage jobs. Public, private partnerships. Tourism.	55-64	Male
Family wage jobs, infrastructure, transportation.	65+	Female
Farm to Market road improvements.	65+	Male
Fight Portland creep. Get sunrise corridor done. No light rail at all in the County. There is already enough that does not make financial sense.	35-54	Male
Figuring out how to be a contributing partner with greater urban Portland development - i.e. rapid transit expansion to Oregon City; CRC support to ease Highway 205 congestion (predictable almost every day, exceptions might be on weekends); closer coordination with other law enforcement (we are active participants since Clackamas County is "right there") so we need to know that of course we're involved.	65+	Female
Financial resources, roads, health care for citizens, safety & well-being.	55-64	Female
Financial solvency, fiduciary responsible.	55-64	Male
Finding a way to move forward instead of being stuck in last century.	25-34	Male
First, seeing itself as part of the greater metropolitan area, and more effectively collaborating on issues that simply don't stop at county lines. Second, have a civil and informed dialogue about the role of government in serving all its citizens, particularly those most marginalized, rather than just railing against "big government".	65+	Female
Fiscal responsibility; focusing on public safety and roads; avoiding leeches who want everything with others paying; focusing on jobs and attracting new high tech industry.	55-64	Female
Fiscal responsibility and repairing roadways.	55-64	Male
Fix the roads, stop light rail, change tri-met to use smaller buses and more of them.	55-64	Male
Fixing roads and getting rid of TEApublicans.	55-64	Male
Fixing the speed limit on Graham's Ferry Road north of Barber Street. Are we really supposed to go only 15 mph all the way to the county line two miles to the north?!	65+	Male

Food for seniors; property issues/ urban boundary; transportation.	55-64	Female
For the commissioners to get along and represent all the citizens, not just a vocal "No to everything" minority.	65+	Female
Forced policies from Portland metro. Traffic congestion in some areas. Light rail that nobody wants and we can't afford.	35-54	Male
Frankly, they don't appear to be on any track at all. At least the Board of Commissioners is not. The fiasco with AMR is a perfect example.	35-54	Male
Free services for people who don't earn them. Quit giving away the public's money to lazy people.	35-54	Female
From my perspective, road maintenance/improvements.	55-64	Male
Funding County road repairs is an important issue. I also think that managing growth in the County will be important for the future.	25-34	Female
Funding for law enforcement, economic growth, good libraries.	55-64	Female
Funding for road maintenance, libraries, sheriff.	55-64	Female
Funding going in the wrong direction.	35-54	Female
Funding law enforcement (to include crime) and diversion programs dealing with the mentally ill.	25-34	Male
Funding of needed services is inadequate. Decision making at the Tea Party led CCC is dominated by a "No taxes" mind set that is hurting people and making efficient operation of the County impossible. By its nature, government is intended to provide services collectively. There are costs to be shared. We need to do that while there's still time to get crucial jobs done.	65+	NA
Funding pedestrian and bicycle improvements especially providing safe routes to our schools and major destinations and maintaining our road system, providing more parks where there are deficiencies and helping those with mental illness.	55-64	Female
Funding, funding, funding! We simply have to get back to accepting responsibility for maintaining the condition of our county. We need a commission that will take on decision-making about county management and quit referring themselves to the voters. They are in office to make the tough choices. So, Commission, do it, for God's sake.	55-64	Female
Gaining tax revenues from businesses.	35-54	Female
General/average income levels of residents is the highest in the State. Our services ought to reflect this. Road surface maintenance in the unincorporated areas seems relatively poor with recurrent potholes that are poorly patched rather than proper repairs.	35-54	Female
Get back to basics. Eliminate "entitlement" programs and return them to the community for volunteer funding.	65+	Male
Getting big money and corporations out of the pockets of our representatives.	25-34	Male

Getting land for industrial use. Transportation..205 from I-5 thru Oregon City, both ways.	65+	Female
Getting out of providing urban services, or at least providing urban services cheaper than the neighboring cities. It should cost citizens more for county provided urban services.	55-64	Male
Getting rid of Tea Party commissioners so the county can function and help solve the county's problems.	65+	Female
Getting rid of the Tea Party!	25-34	Female
Getting the commissioners working together and for the people of the county rather than their own private agendas and power plays.	65+	Male
Getting the right wing Tea Party and all Republicans out of the BCC. Restoring trust and faith in our County. Getting new leadership that knows we need to be connected to improve our economy - the baloney "stop portland creep" has destroyed our county. We are losing good staff and ignoring social justice.	55-64	Female
Good parks and recreation plan in place; responsibly meet the safety needs of the people of this community; provide support to those in the area of Health and Social Services (housing, food, rehabilitation, etc.); keeping road infrastructure healthy.	35-54	Female
Good planning and development of residential and commercial area, for example, the Blue Heron site could be a regional Gem and boon to the economy and tax base.	55-64	Male
Growing jobs while maintaining a healthy environment and wonderful natural areas.	35-54	Female
Growth.	55-64	Female
Growth.	35-54	Female
Growth & zoning.		
Growth and the planning for transportation needs.	35-54	Male
Growth control.	55-64	Male
Growth management and economic development.	35-54	Male
Growth, economy, schools.		
Growth, effective leadership, partnering for a successful Willamette Falls Legacy Project.	55-64	Female
Growth, traffic.	35-54	Female
Handling growth properly and dealing effectively with repeat crimes (drug related burglaries and such) - we seem to be having a hard time with these two things.	35-54	Female
Having a board that can work together.	55-64	Male
Having a Board that is consistent and addresses the real issues of the County. Ensuring resources are used appropriately.	35-54	Female
Having enough land to urbanize. Very disappointed in Land Use Court of Appeals decision to reject Urban Reserves in Stafford and send back to Metro. What ever happened to private property rights? Lefties have to go now!!!!	55-64	Male
Health, public safety.	35-54	Female

Help with removal of state-designated invasive weeds. tree preservation ordinance is needed.

Helping people who can't pay for heat & electricity, repairing roads, dealing with criminals.	65+	Female
High cost of veterinary care, high cost of quality pet food, Breed Specific Legislation that effects renters and homeowner's insurance.	65+	Female
Highway maintenance.	55-64	Male
Homelessness and challenging access to housing resources.	25-34	Male
Homelessness and public health issues. Providing support for vulnerable populations. More outsourcing to community based agencies, reduce services delivered by county employees- too expensive.	25-34	Female
Homelessness, available jobs for people unemployed, social service safety nets, repairing and maintaining infrastructure such as bridges and roads, developing an informed and engaged citizenry, cutting through the political nonsense to make sure that accurate information is getting out to as many people as possible. Restoring watersheds is vital. Protecting drinkable water.	65+	Female
Housing, and homeless.	35-54	Female
Housing, domestic violence prevention, medical services.	25-34	Female
Housing, mental health treatment, jail/justice reform.	35-54	Female
How to care for the environment while creating jobs. Inequality of education from district to district.		
However, I think Clackamas County isn't as much on the "wrong track" as Multnomah County. But I would like to see more emphasis on economic development, better land use management and education. I don't see why money is being wasted on developing trails such as the one created last summer starting at Barton and terminating about 1-1/2 miles. It was poorly planned and poorly constructed.	55-64	Female
Hunger, homelessness, unemployment.	55-64	Female
I am concerned about what seems to be a rising crime rate in our county. The county did a good job of handling the roads in the recent snow storm, but the ongoing problem of road repair is ahead of us.	65+	Female
I am disappointed Clackamas County fought the recent light rail expansion. Transportation is a big issue. I also think the County Courthouse is in a bizarre spot, but don't like all the money they spent on the new county buildings.	35-54	Female

I am not sure but I do know I am concerned about our water issues with Tigard, right of way problems, and in general that our water is safe and plentiful in the years to come. I am also concerned about a one sided thinking new govt having safe easy mass transit for ALL areas of Clackamas Co. including Lake Oswego in particular. Now it is being called "Portland Creep" and being denied, stopped, and otherwise leaving most of us to our gas guzzling cars. I also am very disturbed at the elections board allowing and not punishing people who cheat at ballot counting and changing peoples votes. This is an offense that should be punishable with jail time served!!! I moved from a state governed by fundamentalists, voter rights discrimination, one sided laws with cheating and fraud dismissed on "their" people and missteps. I want an open Progressive Clackamas CO. for ALL the residents based on all people being involved with compromise on both sides of things to get it done and make us a top county to live in.

55-64 Female

I believe Clackamas County is not being aggressive enough to pursue opportunities for land use development. This should be a top priority to ensure healthy economic development in our county. Currently we are being left behind due to lack of action. I'm also concerned that the new make up of County Commissioners is moving in the direction to restriction citizen input and involvement in planning decisions that effect their area.

65+ Male

I don't hear anyone saying that they want high density, excessive tree protection, light rail or walk able neighborhoods with minimal parking. This ideology is that of planners and not taxpayers. We don't want to be Portland and if we did we would have moved there. I don't see a board that works together and with compromise. The ambulance service fiasco is embarrassing.

55-64 Female

I feel that we are going backwards in time. There is less of a focus on sustainable, livable neighborhoods. Providing better more frequent public transportation would be an important issue. Sustainability and conserving resources is highly important.

35-54 Male

35-54 Female

I have no idea what track Clackamas County is on, so how would I know whether or not its in the right direction. I know it WAS on the wrong track by trying to indebt us with the crappy light rail loan a week prior to allowing us to vote. So, am glad those folks were tossed out on their hinies. It is hard to tell which direction the county is going.

35-54 Female

I place a value on interconnectivity to Portland. Excited about the orange line since I work in Portland and need to get there. I also like all the culture Portland has to offer, museums, theater, education, bookstores, fabulous restaurants and art. Lake is the only one that has some of that. We in Milwaukie are working on it. Clackamas is getting there, but it is a county where you really need to own a car. As I age I may not be able to drive, but still want to get about to the likes of OHSU :). I am also very concerned about our aging infrastructure and that we're not modernizing things from water lines, placing all electrical underground, LED street lights, more parks, more sidewalks, better/safer street crossing, and more bike lanes. Some of this would lead to us getting more exercise. I know we have a lot of catching up to and no one seems to be willing to want to 'pay' for it. I could go on. Especially how silly the 'Portland Creep' signs were. We need folks from Portland to come visit Milwaukie and other places. Very offensive. 82nd and 99 could use help, especially un-incorporated Milwaukie, Gladstone. Let's see what the next questions are.

35-54 Female

I really think more light rail to Clackamas county is going to be key to the future. I like the new max line through Milwaukee and hope that it eventually makes its way to Oregon City where I live.

25-34 Male

I said don't know as I feel it is more issue dependent than yes or no in general.

55-64 Female

I see plans in my neighborhood (Southend Rd.) for roundabouts and a couple of very small mini malls. Forget the money that's going to cost who's going to shop there? Cows? Cause it's a pretty rural area that really won't support it. So I would question who on the city council, et al, owns this property? Also I was in a restaurant a couple of months ago and I believe a council woman was at the next table. I was shocked at the absolute glee she was speaking of spending untold amounts of money to partner with some developer? to rehab the old mill area. It was repulsive really. I own 2 business'. I understand business. I draw the line when you take money from the citizenry and give it to a business. It's morally wrong and never pencils out.

35-54 Female

I support MAX Light Rail extension fully - to Milwaukie, Oregon City and loop up to Clackamas Town Center.

35-54 Male

I think there is a great divide among the county commissioners. Some of the board is more interested in appearances and their reelection than looking out for the work of the board and the well-being of the residents of the county.

35-54 Female

I think we are in transition we need to keep out of the Portland area control and maintain local control, I think new leadership is working that direction but it is imperative we do not get sucked into the taxation and control of Metro and Multnomah County.

65+ Male

I want to see Clackamas County be an inviting place for visitors to come and play. For businesses to grow because people want to be here. Good pedestrian and bike access to services so people don't just rush through the county in their car without stopping to enjoy what we have to offer.

55-64 Female

I wanted to say wrong direction but overall I think it's right. My biggest concern and most frustrating of all is traffic management. I live in Rural Oregon city/Clackamas County. The traffic up here is past capacity and all O.C. wants to do is build build. Well, have you ever watched a cage full of rats? This is the O.C.

65+ Female

I would happily pay more taxes for improved services to mental health clients and the elderly-- two of the fastest growing populations in the County; the County seems to be paring back these valuable services.

55-64 Female

I would like to see more opportunities in animal rescue. I think inmates can learn from taking care of animals and there should be a program for inmates to walk dogs, care for them, etc. I also think additional programs for people to check out dogs for the day to walk, run or hike with or programs for volunteers to help out for an hour so it's not overwhelming. There is always ways to improve and make things better for the animals as they can get very stressed in a shelter.

I would like to see the commissioners work more collaboratively together, putting aside philosophical differences and get the work done.

35-54 Male

If I recall, we passed a measure to require a full county vote for all tax-increment financed projects. I agree with a vote from the affected area but requiring a full county vote is a mistake showing an example of why Clackamas County has the worst development and employment environment in the metro area.

65+ Male

If the commissioners listen to the people they can make great strides. But they listen and then do their on thing.

55-64 Female

I'm concerned about the movement to pull away from Metro.

55-64 Female

Improve investment in infrastructure that will support the economy via transportation support and tourism and livability (attracting workforce) and such as roads, rail, trails and parks.

35-54 Male

Improved walkability which depends on bus availability, future light rail, bike/walk friendly streets/paths and local shop options to bike/walk to and support.

35-54 Female

Improvement and expansion of light rail; improvement of social services.

35-54 Male

Improving roads, available real estate for commercial development, improving business and job opportunities.

55-64 Male

In general, ending the equation of "expansion" with "development". The word "development" implies creativity and societal value. But we just keep building the same thing over and over. The inability of a community to put a moratorium on expansion, for example, is an extremely unfair market bias in favor of the real estate industry.

55-64 Male

In urban areas: Promoting safer healthier transportation options for walking and biking, and mixed uses for nearby destinations. Promoting redevelopment, revitalization, and living wage jobs in Milwaukie, Oak Grove, and Gladstone--McLoughlin Blvd. We need to attract younger families and younger generations. If we do not, Clackamas County will not have a healthy economy--we will become too disconnected from the prosperity of Washington County and Portland. And as youth grow up they will continue to move away. In rural areas: Promoting local agriculture to diversify our economy and feed more Oregonians. Protecting natural resources. Across the county: We need healthier schools systems so people with skills and talent are willing to locate here. We need funding to maintain existing infrastructure and complete our roads (e.g. adding sidewalks and separated bike facilities). In our politics: Our politics are dysfunctional and reactionary, too driven by outside campaign money, and too many people are motivated by fear rather than by a motivation to continue being a healthy part of our region. Clackamas County has not learned how to have constructive dialog and too many of the people who have the time to directly engage with our elected leaders are way too fringe and not representative of the Inability of jurisdictions to work together.

Inadequate public investment.

Increase Community events, fixing roads.

Increasing funding for human services programs including the Family Justice Center.

Increasing job and employment opportunities by DECREASING the size, power and reach of all levels go government. Shrink the government. Remove government jobs. REDUCE, reduce, reduce funding to ALL government agencies.

Ineffective meetings and commissions that talk and say the same things for the last 10 years and nothing changes in delivery of services and information.

Infrastructure.

Infrastructure.

Infrastructure (roads), schools.

Infrastructure /repairs, jobs, jobs, jobs! We've already lost out on the Federal grant money big time that went to Washington!

Infrastructure and jobs.

Infrastructure for increasing traffic congestion. Road conditions.

Infrastructure funding, human service funding including housing.

Infrastructure maintenance and improvements.

Infrastructure repair catch-up.

Infrastructure repair is more important than new development in ag land. Urban redevelopment particularly the McLoughlin corridor is the most critical challenge we face. More resources should be directed to repair and upgrade the existing urban area before paving over more farmland.

Infrastructure, employment development and our schools (smaller class size, better programming, improved facilities).

35-54	Male
55-64	Male
55-64	Female
35-54	Female
35-54	Female
35-54	Male
65+	Female
35-54	Female
35-54	Male
35-54	Female
65+	Female
55-64	Female
55-64	Female
55-64	Female
65+	Male
65+	NA

55-64	Male
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65+	Male
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Infrastructure, forest management, county resource management and sound city and county government.	55-64	Female
Infrastructure. Giving away taxes to employers doesn't build long lasting jobs, we need better infrastructure.	55-64	Male
Insistence of Lake Oswego to have its own little trolley is absurd. The need of such a service is beyond belief that any county would even seriously bring such a project to meet the needs of so few travelers to the city daily is absurd on its first thought. on the other hand we allow bikers to travel at great danger while the pathway has waited for walkers and bikers for years.	65+	Male
Invasion of our county by problems coming from portland. Light rail creating issues for our rural way of life. Small Clackamas county cities he to deal with the junk from PDX.	55-64	Female
Irregular growing pains, building new strip malls when there are empty commercial spaces.	35-54	Female
It isn't united in its efforts among cities.	55-64	Female
It seems that Light Rail has many of us concerned: the fall-out of it, the payment for it, and the long-term results of it are uppermost in our minds.		
I've dealt with many of the Clackamas County Staff and commissioners over the last three years. I am very satisfied with all activities with a single exception. There is a lack of a means to truly engage in land use decisions through the Conditional Use Permit process. There is no notification of any kind to warn people that there are some serious consequences of land use hearings and what can happen if you do not prevail. It is possible for a poor decision on the part of a hearings officer in a quasi-judicial environment to create Oregon law in a de facto manner. It is truly a huge snake pit that needs to be redesigned.	55-64	Male
Job and roads.	18-24	Male
Job creation. Economic development. Education. Infrastructure improvement. Health care.	35-54	Female
Job creation and improvement of infrastructure (roads, bridges, etc.).	65+	Male
Job creation is the most important issue currently. Taking care of those in need, the homeless, the abused.	55-64	Female
Job creation, access to health care, access to public transportation.	55-64	Male
Job creation, cost effective government, listening to the people of Clackamas County more than outside forces.	55-64	Female
Job creation, growth.	65+	Male
Job creation, less regulation, get out of urban services, stay focused on transportation funding throughout the entire system, and lastly- stop the nonsense as it pertains to political in-fighting.		
Lead this county to success.	35-54	Female
Job creation, traffic.	35-54	Male
Job creation; cost of services; safety.	35-54	Female

Job growth.	55-64	Female
Job growth transportation.	65+	Female
Job growth; govt can help by reducing "red tape" and making development/business operations more comfortable that regulation is stable, easy to understand, and prompt.	35-54	Male
Jobs.	55-64	Female
Jobs.	35-54	Male
Jobs.	35-54	Female
Jobs.	35-54	Female
Jobs.	65+	Female
Jobs, health care, transportation, poverty.	35-54	Male
Jobs and economic recovery.	55-64	Female
Jobs and economy. It does not help the Board of Commissioners are making political decisions that are not legally sound, cost county money, and reduce cooperation with neighbors.	35-54	Male
Jobs and loss of property values, slow recovery.	55-64	Female
Jobs and overregulation.	35-54	Male
Jobs and transportation.	55-64	Male
Jobs and transportation.	65+	Female
Jobs for working class people.	35-54	Female
Jobs in rural areas.	55-64	Female
Jobs, an active effort to entice new SMART development to the county, identification of our niche and assets, full cooperation with METRO and surrounding counties, leveraging public/private partnerships, signaling we are open to smart growth, rebuilding transportation and infrastructure.	65+	Male
Jobs, education.	35-54	Female
Jobs, jobs and jobs! I will mention too that the "Milwaukie Light Rail" was a very bad idea; benefits as usual are construction funds for skimming and paying day-to-day bills of Tri-Met and oodles of money for construction company owners, but in the end a tremendous loss from lack of revenue from operations.	65+	Male
Jobs, Jobs, Jobs -- and getting our fair share of resources and support from the state -- not being a stepchild to Multnomah and Washington Counties.	55-64	Male
Jobs, more light (or heavy) industrial and manufacturing, far less Shopping Malls(we have enough already) and barista jobs. People need to support their families. Great interconnected bus service and NO LIGHT RAIL ! High speed trains, not 20mph 19th century Trolleys!	55-64	Female
Jobs, property taxes.	65+	Male
Jobs, roads, continued growth.	55-64	Male
Jobs, the economy, quality of life.	35-54	Male
Jobs, traffic congestion, water quality, government waste.	55-64	Female

Jobs. Business friendly environment.	35-54	Female
Justice in courts. Judges violate Oregon Laws & Due Process.	65+	Male
Keeping a nice balance between competing forces.	35-54	Female
Keeping light rail out and keeping taxes and fees low.	55-64	Female
Keeping light rail out of the rest of the county! The people have voted against light rail so stop forcing it down our collective throats! Take care of the roads & bridges that we have already and ensure the safety of everyone who uses the bike lanes, sidewalks and roads/highways within our county.	65+	Female
Keeping the crazies from thwarting progress. Keeping those who don't understand community, a commitment to each other, and statewide cooperation from stifling the need for better transportation links, environmental care, and education opportunities for our community's children.	35-54	Male
Keeping the liberals out of public office.	55-64	Male
Keeping traffic moving smoothly.	65+	Female
Keeping traffic moving smoothly.	65+	Female
Lack of economic growth. Clackamas county is doing little to bring jobs to our area.	55-64	NA
Lack of family wage jobs.		
Lack of family wage jobs within the county. You have to commute to Washington county or Multnomah county for them.	55-64	Male
Lack of funding for important projects such as parks, and maintenance of county owned facilities.	25-34	Female
Lack of good public transportation, lack of services for cats.	35-54	Female
Lack of growth.	65+	Male
Lack of jobs; myopic leadership.	35-54	Male
Lack of large cities to lead urban and economic development.	55-64	Male
Lack of leadership from Commissioners. Had higher hopes. Seems all they do is fight with each other.	65+	Male
Lack of Mass Transit. A negative attitude being pushed by certain Commissioners that prevent true dialogue and regional planning or cooperation. Lack of school funding. Lack of county-wide planning. Refusal to tax for needed services.	65+	Male
Lack of new jobs replacing those lost in the slump. We are not keeping pace with other counties in the Metro region.	65+	Male
Lack of pedestrian safety and rest areas.	NA	NA
Lack of public transportation.	65+	Female
Lack of services for homeless, chronically mentally ill, and low income seniors.	35-54	Male
Lack of support for small business growth.	NA	NA
Lack of support for urban infrastructure improvements (e.g. Sellwood bridge, light rail projects, etc.).	25-34	Male

Lack of transparency and progressive thinking. Leadership is closed off, plotting, self-serving, way too conservative, and wants to rule rather than govern. It seems to run the County as a business, fixated on costs. Important as costs are, they should be considered in concert with needs and long-term vision. Did I say WAY too conservative? it's too hard to get good things accomplished.	35-54	Male
Lack of unity among the commissioners. An unwillingness to cooperate and see other viewpoints - as well as spend some money to prevent larger expenses in the future. Road and transportation issues.	65+	Female
Lack of vision for the future. Disregard for the most important issues like sustainability and livability. Because of that Clackamas has still not recovered from the recession while Multnomah and Washington have.	35-54	Male
Land use.	65+	Male
Land Use. Job Creation.	35-54	Female
Land use and resource management/conservation.		
Land use planning is one.		
Land Use Planning: Loss of property owner rights. Also, the county needs to provide shelter to cats. The county shelter only services dogs. There is a great need in Clackamas County to help shelter the cat population.	55-64	Female
Land use seems to be fairly important. Balancing the environment with the economy is a priority as we consider what future is sustainable in the long term.	25-34	Male
Land Use, battery recycling, security.	65+	Male
Land use, education, correct amount of police officers, zoning and property taxes.	65+	Male
Land use, jobs, transportation. Spinett, Ludlow & Tootie.	35-54	Male
Land use, transportation & environment.	35-54	Male
Land use/zoning.	35-54	Female
Land use planning, transportation. Employment.	55-64	Male
Leaders and citizens lacking fiscal responsibility.	35-54	Female
Leadership.	35-54	Female
Leadership challenges.	35-54	Male
Leadership is in turmoil. Need to get Clackamas on the right track.	55-64	Male
Learning how to work cooperatively with it's neighboring counties. We are not an isolated island, but a county in the Portland metropolitan area. As such this county needs to recognize that and step up to the table instead of throwing a tantrum on the floor.	35-54	Female
Legalization of marijuana. Property rights. Conservation. Weed Control. Road Maintenance.	55-64	Female
Letting all the growth go to surrounding Counties!!!	65+	Male
Letting Metro, Mult. Co. and the City Of Portland Dictate to us. Wasting Public funds on development that should be done by private business.	65+	Male

Light rail.	35-54	Male
Light rail.	25-34	Female
Light rail and public transportation schools.		
Light rail and the Columbia river crossing impact on the county.	65+	Male
Light rail coming to areas that don't want it! Taking care of our county roads is paramount as is making it safer place to drive.	65+	Female
Light rail implementation and the changes it will bring in the communities plus the changes it will create in the existing mass transit structure and routine.	55-64	Female
Light rail, code enforcement, bringing better businesses to the County, stronger land use planning code.	35-54	NA
Light rail, disharmony among county commissioners, road repair.	65+	Female
Light Rail. It is not needed or wanted.	65+	Male
Like all public agencies, they must wisely spend the limited amount of money that they have within their budget.	35-54	Male
Limited funding for existing projects/resources - i.e. County Fair, Parks.		
Limiting the expansion of Metro and the negative effects of urban thinking.	35-54	Male
Little restrictions on developers and loss of open spaces with new developments.	35-54	Male
Livability, quality education (outside of Lake Oswego/West Linn), infrastructure.	35-54	Female
Livability, in particular protection of our environment balanced with an excellent community growth plan. Transportation, including improving our roadways, bike lanes and multiuse paths to increase traffic safety for all road users and provide incentives for alternative forms of transportation (such as a rail option to Portland, continuous bike lanes/pedestrian path to Portland.	35-54	Male
Living with budgetary guidelines. Keeping light rail to a minimum. Improve road maintenance.	65+	Male
Local Clack Co. Govt is not listening to its citizens, and constantly stepping on our individual freedoms.	35-54	Male
Losing pace with Portland and the rest of the Metro.		
Lots of people and not enough housing, community resources or services available.	35-54	Female
Love Clackamas ESD services. Dislike Trimet Max Lines pushing its way towards Oregon City. I'm concerned about an increase in crime and lowered property values due to Trimet.	25-34	Female
Low and very low income housing should be more available.	35-54	Female
Low cost housing.	55-64	Female
Low income housing and public transportation limitations.	55-64	Male
Low income housing should be a priority. Encouraging business and industry for jobs.	55-64	Female
Lower taxes and increase industry and limit metro's reach into Clackamas County.	65+	Male
Lowering property taxes, building permits, fixing pot holes are just a start.	25-34	Female
Maintain identity, provide relevant services, and support citizens.	35-54	Male

Maintaining a balance between financial services and income, especially watching and stopping waste, duplication, and excessive operation admin expenses same as the rest of the world.		
Maintaining a moderately liberal community atmosphere which reflects care and respect for people of all walks of life.	55-64	Female
Maintaining infrastructure and protecting citizens.	65+	NA
Maintaining infrastructure, improving roads/transportation, job creation.	55-64	Female
Maintaining roads reduce non-essential programs immediately.	65+	Male
Maintaining roads and bridges. Dealing with Damascus.	65+	Male
Maintaining roads and building infrastructure for future needs.	35-54	Male
Maintaining roads in the county.	65+	Female
Make sure business and people are treated equally. That there is opportunity for all.	35-54	Male
Making light rail work, and adding to it!	35-54	Female
Making logical choices such as allowing Damascus to dis-incorporate because they have such tremendous infrastructure costs due to lack of adequate transportation and public services. Then working with West Linn and or Lake Oswego to incorporate the Stafford Area. Close to transportation and public infrastructure costs can be managed.	55-64	Male
Making progress while county council is ideologically divided. It is a big county that needs excellent leadership instead of posturing.	65+	Male
Making sure light rail is completed in Clackamas County and making sure the county is complying with the land use laws; expand the historic preservation program.	55-64	Female
Management of its resources.	55-64	Female
Managing growth in a sustainable way.	35-54	Female
managing growth versus prosperity.	35-54	Female
Managing population growth and related boundaries.	65+	Male
Managing traffic creatively.	65+	Male
Managing water resources, controlled development (no strip malls full of empty store fronts) and a good plan for the Blue Heron site.	65+	Male
Marijuana legalization.	35-54	Female
Mental health.	35-54	Female
Mental health and addiction counseling. There is a great need for that population I feel is underserved. Analyzing where funds can most help our communities and residents should be addressed. We spend thousands of dollars on "Art" for the public spaces that is scoffed upon by many. Art is subjective, where as assisting those in real crisis is an actual need.	35-54	Female
Mental Health resources, housing.	35-54	Female
Mental health services for young adults. Expanded Learning Opportunities (afterschool and summer programming) for youth, especially in high poverty areas. Childhood Hunger-Food Insecurity.	35-54	Female

Meth.

Metro desire to dictate to Clackamas county. Too much liberal influence wanting more and more tax dollars.

65+

Male

Metro growth boundaries.

55-64

Female

Money for road repairs and improvements.

65+

Male

More attainable housing, local jobs, increased public transportation.

65+

Male

More free dental/vision & medical clinics.

35-54

Male

Most important to me is that the new elected officials don't sell out to big money and allow development of the land south of Charbonneau. We must keep our area beautiful and keep rural buffers to the city planning---otherwise, we will end up being an ugly, unplanned "traffic nightmare" community like Beaverton. As well, the Boone Bridge handles so much traffic and is the main western route from California to Canada. It is overused and a traffic nightmare.

Another bypass bridge would make sense for future planning.

55-64

Female

Mostly in the right direction; I do NOT like that we are wasting time and money hashing and rehashing and rehashing the light rail question. That's a done deal. Move on!

35-54

Female

Move to a more central position. Not the liberal positions of the past!

65+

Male

Mr. Ludlow thought that he must argue about everything and Tootie not being committed to the job she was elected for she's already running for office how shameful.

35-54

Male

My greatest concern is too much industrial development and too many people crowded into the County. This will destroy agriculture and so much of the beauty that prompted me to move here 28 years ago from Portland. Once these things have changed they are gone forever.

65+

Male

Need better connections to rest of the Metro region.

25-34

Male

Need for effective, well funded, readily available mental health services throughout the county.

A murder on Christmas day, an arson and the shooting at Clackamas Town Center all show there is a need for better mental health care.

55-64

Female

Need for social services, more supports for struggling families.

25-34

Female

Need more jobs that will support families. Need to attract more industries. Need better public transportation to places where there are jobs. Property taxes can not keep going up for senior citizens.

65+

Female

Need more public transport options both for the aging population and for the horrendous traffic as the population increases.

55-64

Female

Need more roads. You keep adding housing without adding lanes to roads Cut down on social services to illegal aliens Do what government can to create living wage jobs Get out of METRO -

What does that layer of Government cost the citizens of Clackamas County for the return we get. I live in a area of Clackamas County where I do not get to vote for a board member but I

have to live with all there decisions.

55-64

Male

Need sensible plans for inevitable growth. Commissioners may want to stick their heads in the sand but the Portland metro area is going to continue to grow. Clackamas County needs to plan now for the growth that will occur in the next twenty years. Additionally the county needs to support Dog Services by hiring a training staff to improve the lives of shelter dogs. Please reconsider light rail projects that are already on the books and fix the Sellwood bridge! It's falling down!	35-54	Female
Need team building for Commissioners; Need to keep politics out of decision making; need a balanced approach to preserving agricultural land and green space versus development and the "jobs" mantra of some commissioners looking for growth.	65+	Male
Need to be in partnership with entire region. Lack of leadership for the Board.		
Need to develop Milwaukie waterfront and downtown. Our government is mocked by others. We need to get serious.	55-64	Male
Need to focus on a land supply for employment and housing.	65+	Male
Negative influence of Tea Party elected officials like Ludlow and Tootie that do not represent the majority of thoughtful and intelligent residents of the county. Need more elected officials that represent those who elected them instead of promoting their own persona agendas. This is especially true in Damascus.	55-64	Male
No focus on sustainability as in the past. The Office of Sustainability has been downgraded and this is bad news! We need more financial incentives for people to conserve energy and recycle.	65+	Female
No more Tri met. We have done enough and not all of Clackamas county is served by this business and they do a poor job of it.	55-64	Female
No solutions for improved infrastructure in rural Clackamas County, i.e. fixing our deteriorated roads.	55-64	Male
Not being sucked into the Portland rhetoric and political and financial waste that Portland has.	55-64	Female
Not enough affordable housing for people. Too many homeless, especially children.	55-64	Female
Not enough NICE low income housing.	35-54	Female
Not in favor of light rail to work on increasing traffic. Calling Portland the enemy instead of working on 3 county solutions to the population increase. Not helping pay for the Sellwood Bridge is embarrassing.	65+	Female
Not listening to the people.	55-64	Female
Obstructive leadership from the right-wing members of the Commission that is blocking beneficial programs and improvements.	35-54	Female

Of long-term economic importance is what happens to Willamette Falls. This could be a huge tourist attraction if Clackamas County government and local business get off their butts and see what a huge asset it could be. I see absolutely no local impetus to realize its potential. Compared to Portland the roads in Clackamas County are pretty good, but they won't stay that way for long without proper maintenance. I'd love to see Clackamas County and it's municipalities pull out of Tri-Met and develop an efficient and cost-effective mass transit agency. We're spread out over a huge geographic area and our transportation needs are hugely different that Multnomah and even Washington Counties. It would be nice to have an agency not run by bureaucrats and Tri-Met unions.

Open space protection.

Open space, tree lines streets. Somewhere to run and see birds and have down time.

65+ Male
65+ Male
35-54 Male

Our county leaders are too busy telling us what we want, and not listening to the people. They ignore surveys like this (e.g.. they ignored many of the findings in their virtual transportation system plan). We need leaders with vision, not people who are taking us back to the 1950's in terms of thinking about getting people around the county.

Our schools police and fire should always be the top priority at any level of government.

Out of control traffic, and over developing.

Over crowded schools, traffic flow.

Overall, becoming able to approach issues and problems with a nonpolitical attitude.

Parks and road maintenance.

Parks, recreational space, urban planning and continued planning with Metro and Multnomah County.

35-54 Male
35-54 Female
35-54 Female
35-54 Female
65+ Female
25-34 Female
55-64 Male

Partisan politics that are going on with the Board. Not thinking in a Regional sense, but pulling up the draw bridges. "My way or the highway" attitude of certain Board members.

Paying for CRC, Metro, and other Multnomah County fiascos.

People in Clackamas County do not want Light Rail.

People without jobs. All the consequences of being poor. Roads of 20th century capacity unable to cope with 21st century traffic.

Planning for existing and future transportation needs, highways and residential streets to make sure commerce and daily living capacity is served. Making it friendly to businesses and future businesses to operate in the county.

Planning for the future. I feel a clear, unified vision of the county is important. Seems to be a lot of special interest fighting. Second the county needs to develop a better relationship with METRO. We can't have an us against them fight.

55-64 Female
55-64 Female
35-54 Male
55-64 Male
55-64 Female
35-54 Male

Political ideologies that aren't respected by the citizens toward the BCC. We can disagree without thinking that those that don't agree with us are corrupt, or ignorant, or incompetent.	35-54	Female
Poor roads, congestion, fire and house safety.	18-24	Female
Poverty - mental health and job training. Home ownership. Transportation - roads in general and commuting into Portland.	35-54	Female
Preparing for future needs (especially infrastructure) without county leadership being so anti-growth/anti-Portland that they leave us decades behind the rest of the region.	35-54	Male
Preservation of farmland and natural resources.	55-64	Male
Preservation of integrity of neighborhoods without encroaching development, maintenance of parks and natural areas, creation of more sport & play areas & community centers, restrict commercial development, more schools from pre-school through high school.	35-54	Female
Preservation of smaller fruit and vegetable farms, orchards and vineyards. Big Ag gets the protection.	65+	Female
Preserving farm land, integrated transportation, more cooperation with other area agencies. It is embarrassing when people comment that I live in Clackastan.	55-64	Female
Preserving parks and natural areas education sustainable transportation.	35-54	NA
Preserving rural/ag lands while working cooperatively with the rest of the Metro area.	55-64	Female
Preserving the 3 creeks area with NO road through any of it. Law enforcement as light rail opens.	65+	Female
Preserving the county's distinct character separate from Portland; resisting Stafford urbanization; figuring out transit alternatives for when TriMet's finances crash.	35-54	Male
Prevention work around the issues of drugs and alcohol. Very worried about medical marijuana and dispensaries wanting to open in our communities; the message that is sending to young people.	35-54	Female
Proactively planning for transportation needs in the future, and protecting rural roads from Oregon City's out of control neighborhood development.	35-54	Female
Probably funding....like most shelters.	35-54	Female
Promoting more job training programs for veterans, the unemployed and underemployed.		
Creating more good-paying jobs families can count on to make ends meet. Reducing traffic congestion and creating more jobs by promoting light rail and other infrastructure projects.		
Protecting our pristine natural areas and clean water supplies. Reinvesting in public safety to ensure our neighborhoods and families are protected.	25-34	Male
Property tax, education.	55-64	Female
Property taxes rising and school budget cuts.	35-54	Female
Property taxes way to high!!!! Not enough jobs in the area. Roads and too many programs for low income families; too much duplication of services.	55-64	Male

Protect livability. Jobs will follow, but you can't regain livability once you've lost it.	65+	Male
Protection of farmland and promotion of local food; stable population levels; reduced commuting and more local jobs (without impacting farmland), local schools, local services; maintenance of existing roads and protection of roads from heavy trucks that even at \$1000/month aren't paying for the damage they do; more alternative transportation; get the heavy metals and pharmaceuticals out of the sewage stream and stop putting it on any farmlands (local or distant).	55-64	Female
Protection of our natural resources, transportation, infrastructure.	35-54	Female
Public health costs specifically women and children's issues.	65+	Male
Public health for women & children's safety, Economic development out side of urban area.	65+	Male
Public perception. The complete lack of oversight spending the Taxpayers Dollars, and not spending Taxes on what we were told they needed them for. Expensive Light rail instead of road repair.	35-54	Male
Public Safety.	35-54	Male
Public safety.	35-54	Male
Public Safety.	35-54	Male
Public safety, including services for victims of domestic violence and the safety of public servants, such as police officers.	25-34	Female
Public safety, integrity in commissioners behavior, roads, social and mental health services.	55-64	Female
Public Safety, roads, health, education, housing.	55-64	Male
Public safety; access to affordable health care/preventative care; funding education.	35-54	Female
Public transportation.	35-54	Female
Public transportation.	65+	Male
Radical attitude and behavior from Board Chair and Commissioner Smith.	55-64	Male
Radical behavior and attitude of Board Chairman and Commissioner Smith.	55-64	Male
Real Estate Development, Schools, Tri Met.	35-54	Female
Reconciling urban and rural priorities -- it's a large county with a wide variety of landscapes and demands on the land. How do we grow and provide livable-wage jobs yet maintain natural resources and agricultural industries?	55-64	Female
Recreational fishing access and water access for recreational boaters.		
Reducing government services to those that are necessary, rather than those which are wanted.	65+	Male
Reducing the size and complexity of government which includes Clackamas County.	65+	Male
Reducing the size of government and focusing on basic government functions and not get carried away with social issues that should be out of scope for county government.	55-64	Male

Referring to previous question. Don't like question options. I think it is a mix of right track-wrong track. The Board is representative of a wide variety of beliefs, interests, & ideas. It is important to continue to work together no matter how difficult that May be. Citizen volunteers are very important. It is the county' s free work force that consists of many highly skilled people in their interest and experience fields. If they were on payroll, the number would be astronomical. Do not disrespect or close off this valuable resource. A private business would totally go to heaven having a free work force like this. Use volunteers wisely and grow them through CPOs, Villages, and Hamlets.

Removing politics, focus on budget planning and providing urban services we are paying through our special and our share of the County General Funds.

Republican anger.

Residential development; lack of economic development, water purity, transportation especially road maintenance. Lots of people and no money.

Restorative justice, domestic and sexual violence prevention and accessible services for survivors, social services to help with issues of poverty, education on diversity and oppression - movement toward inclusivity.

Resurrecting good relations with neighboring jurisdictions.

Right direction with newer commissioners questioning expenses on certain projects. Jobs is biggest issue for residents, but shouldn't be a county concern. They should focus on providing basic services such as safety, roads etc.

Right wing commissioners.

Road and Highway maintenance.

Road construction/light rail project.

Road funding.

Road funding and community health.

Road improvements, business retention.

Road maintenance so you don't have to pay much more than you would have at a later date which cost the tax payers more money. Also could charge a extra \$5.00 fee for studded snow tires manufactures to help fund the cost of roads? A balanced economy is important for

Clackamas County.

ROAD maintenance! Stopping the commission from blocking light rail and development of jobs in our area.

Road maintenance, environmental issues.

Road maintenance, funding for community college, crime rate and safety.

Road maintenance, property rights, increase of businesses/employment opportunities.

Road Maintenance, Removing unnecessary tax burdens, planning for growing cities/towns.

Road maintenance, safe bike lanes for commuting, family wage jobs, preserving the environment/green spaces, conserving water, and air quality.

65+ Female

55-64 Male

65+ Female

25-34 Female

55-64 Male

55-64 Female

65+ Male

65+ Male

35-54 Female

35-54 Male

35-54 Female

35-54 Male

35-54 Female

55-64 Female

35-54 Female

65+ Female

55-64 Female

35-54 Male

35-54 Female

Road repair for cars, not bikes!	35-54	Female
Road repair, put county back on 5 day schedule, have less voicemail and more human contact when people call the county departments.	55-64	Male
Road repair, using empty school buildings, doing something with the Blue Heron site.	55-64	Female
Roads.	55-64	Male
Roads and Economic Development. We need to be building infrastructure and that includes trains and light rail and not trying to fight it.	35-54	Male
Roads and support of public transportation efforts.	35-54	Female
Roads and transportation. Maintaining high level of emergency services. Livability.	65+	Female
Roads improvements. Having county citizens know what they should do during a large emergency, e.g. earthquake. Attracting more private sector jobs. Replacing Tootie [sic] Smith.	55-64	Male
Roads in a state of disrepair. Infighting among the commissioners.	35-54	Female
Roads maintenance and improvement, keeping taxes down, and budgets in line.	35-54	Female
Roads, both congestion and potholes. Jobs inside County instead of outside in other areas.	65+	Female
Roads, maintaining and re-evaluating high traffic roads and intersections, especially in the West Linn, Oregon City area. I was just rear-ended yesterday in an overcrowded merge on hwy 99.		
Continue keeping up parks and common areas for local families.	35-54	Female
Roads, mental health.	55-64	Male
Roads, property tax.	65+	Male
Roads, public transportation, and sidewalks.	25-34	Female
Roads, Safety, Crime, Prevention.	35-54	Male
Roads, urban planning.	65+	Male
Roads, zoning, garbage, social services.	35-54	Female
Rural areas turning into suburbia causing a lot of change,	35-54	Female
Sacrificing the quality of life in Clackamas County for jobs of any kind is wrong.	65+	Male
Safety and togetherness in our community (primary), easy access to Portland area transit system, reduction of local poverty, opportunities for our youth (which keeps them out of trouble), services for our most underprivileged populations to help them achieve happy and productive lives.	35-54	Male
Safety, schools. Roads. I do not care about entitlement programs. Giving free medical care to people who don't want to work for it. Or having some special programs just to say that we are an advanced County. And get read of the light rail.	35-54	Male
School budgets, feeding the hungry, crime rates increasing & roads in need of repair.	55-64	Female
School funding.	55-64	Female
School funding and what to do with the mill site.	35-54	Female
School funding, roads improvements.	35-54	Female
School funding, transportation connectivity, bridging urban/rural divide.	35-54	Female

School funding, transportation planning, infrastructure.	35-54	Female
Schools and roads.	35-54	Female
Schools and taxes.	25-34	Female
Schools, infrastructure, public safety. Job growth.	35-54	Female
Schools, Roads, Public Safety (Police & Fire).	35-54	Male
Schools: class rooms are overcrowded, student progress is below acceptable, teachers are taking the brunt of maintaining the budget by taking an unusually high # of furlough days.	65+	Female
Seems like many governments need to resolve their issues. Such as Damascus.	35-54	Male
Seems terribly dysfunctional at the Commission level. There is no team.	35-54	Male
Sellwood bridge should be a toll bridge, I live in Sandy and I've over the bridge twice in the past 25 years.	65+	Male
Separating ties with Metro. Increasing business opportunities by reducing regulations, both the County's and those imposed from outside the county.	55-64	Male
Services for elderly, disabled, and low income residents. Transportation. Use of urban renewal money for infrastructure improvements.	55-64	Male
Serving the people of Clackamas County. Having every inspector in the field after a 3 day holiday does not help the ones that come to your office that need help they have been waiting for.		
Inspections are planned for when building, unexpected problems are not. Land management, close to town you can build many units on a single acre but in the country you have to have 2 or more acres to build just one house. This is really a State problem but it starts with the county.	65+	Male
Sexual assault and domestic violence. I would like to see more community training available in these areas, as well as an increase in services for those that need them.	25-34	Female
Should have supported Sellwood Bridge. Should support Milwaukee Light Rail. Should embrace Urban Renewal projects.	55-64	Male
Slow to minimal job growth. contentious and not very bright ideologues on the county board.		
Smart growth, infrastructure especially transportation. Finding good employment lands. Keeping good county staff. Not wasting finances on frivolous business and lawsuits and special elections.	65+	Female
Smith and Ludlow do not seem to have a clue. They seem to be against everything and for nothing. An example is the recent debacle with ambulance service. An apparent "no brainer", but they dragged it out for no good reason other than being stupid.	35-54	Male
Social programs, roads, parks/environment, budget.	35-54	Male
Some right some wrong. Opposing light rail is foolish.	55-64	Female
Spending and oversight. County staff needs to be better at making sure our tax money and fees are spent wisely.	35-54	Male
Spending money!		

Spending our tax money wisely.	35-54	Female
Spending too much on the wrong things as well as spending tax and fee money on things that are not needed.	65+	Male
Sprawl, traffic and road condition, job opportunities.	55-64	Male
Staffing levels of the sheriff's office.	35-54	Male
Starts with the firing of a well liked and qualified Administrator by TP bullies. A series of wrong headed decisions that betray lack of knowledge about County and State law that cost the County money. Continues with the failure of the CCC leadership to push for funding adequate to operating essential services efficiently. It ends with the apparent willingness of the CCC leadership to mislead voters, even their supporters.	65+	Male
Stop pretending that Clackamas is not part of the metro region! Play ball with Metro and Trimet.		
Take climate change seriously. Focus on vulnerable populations and community resilience.		
Create jobs with an emphasis on sustainability.	35-54	Male
Stop spending & cutting costs.	35-54	Male
Stop the grandstanding and lets get some common sense going on. Work together!	35-54	Male
Support for domestic violence and sexual assault survivors.	35-54	Female
Support for public services is sorely lacking. People don't realize/care about the value of services provided - there is a "have" vs "have-not" mentality. The rich lobby and don't want to pay their share of taxes to support organizations that serve everyone, because they have the opportunity to buy in privately, but everyone suffers.	25-34	Female
Support for regional infrastructure and cooperation.	55-64	Female
Support mass transit; acknowledge and support importance of Sellwood Bridge to Clackamas County.	55-64	Female
Support of the rural citizens of Clackamas County.		
Support services for D/SV survivors.		
Supporting government services without raising property taxes so they are as high as Multnomah County's.	55-64	Male
Supporting seniors, public transportation and balancing property versus public zoning.		
Supporting tourism in the Mt. Hood territory.	35-54	Male
Sustainability and Transportation.	35-54	Female
Sustainability issues---traffic management, planning, green space preservation/designation, beautification of Ore. 99.	55-64	Female
Sustainability, Conflict among leadership, leadership unity, Road maintenance.	35-54	Female
Sustained Funding sources for middle silo programs such as PreventNet.		
Taking care of infrastructure without breaking the bank. It means setting priorities.	65+	Male
Taking proper care of the existing infrastructure. Roads are becoming a bigger issue all of the time. The financing is a big shortfall.	65+	Male
Taxes and property values.	35-54	Female
Taxes for unpopular works projects.	55-64	Male

Taxes on single family residences are still bearing the brunt of county revenue. With the huge number of baby boomers retiring many will be forced to flee from their homes when on fixed incomes.	55-64	Male
Tea Party idiots holding office.	35-54	Male
Tea Party trying to privatize the commons.	65+	Female
Tea Party wingnuts are trying to take us back to the 1950's, instead of progressing towards 2020.	35-54	Male
Terrible leadership, tea party elected officials, backward instead of progressive policies.	55-64	Female
The "anti big government" attitude that has stopped things like a new library for Gladstone, paying a measly \$5 a year to help fund the Sellwood bridge and almost getting a lawsuit going for trying to break a contract with ARM.	55-64	Male
The ability for Clackamas County to stop the bitter infighting and outward disdain for all things "non-Clackamas".	55-64	Female
The ability to move toward the future and not become stagnant.	35-54	Female
The absurdly overpriced and unnecessary membrane bioreactor wastewater treatment plant in Oregon City has raised sewer rates over 50% in recent years. A conventional treatment plant expansion was designed in 2002 for a fraction of the cost of the membrane plant.	35-54	Male
The apparent lack of desire by county officials to improve and grow the economy of Clackamas County. Many neighborhoods have a lot of potential, with historic homes, schools and families and the businesses that are allowed to open, on McLoughlin for example, do not seem to moving the neighborhoods surrounding in a community direction.	25-34	Female
The apparent lack of support for Dog Services.	55-64	Female
The board of commissioners ran on a platform of job creation, at this time all I have seen is them taking care of is pet projects and friends.	35-54	Male
The bozos on the County Commission.	35-54	Male
The Chair of the County Commissioners is unable to see the needs of the entire county.	65+	Female
The Clackamas County BCC is dysfunctional and out of touch with the people of the county. Ludlow in particular does not represent what is best for Clackamas County; his policies are anti-environment and his transportation ideology is not realistic for the 21st century.	55-64	Male
The commissioners currently in office have already had multiple articles published in the Oregonian regarding questionable practices and decisions. They have also tried to get the entire county back to a 5 day work week. This has been proven to save the county money in addition to being more available to the public with extended hours. It only proves the commissioners do not have the public or the employees best interest as the motivation.	35-54	Female

The commissioners embarrassing stances. Poor intergovernmental relationships. Shortsighted decision making regarding health care, social services and corrections.	55-64	Male
The conflict between the growth of the city and the preservation of farm and wild land.	25-34	Male
The County Commission is bickering and split. It's time for teamwork. Meanwhile, the library and park issues seem perpetually in disarray for citizens living in the unincorporated areas of Oak Grove and Jennings Lodge.	65+	Male
The County has a rapidly increasing population, we're in a drought (despite today's rain), and the County is deeply politically divided between mostly Portland-identified urban residents and country-identified suburban and rural residents. In-County jobs overall have lower wages (see 2012 Clackamas Economic Landscape Report) than jobs elsewhere in the Portland-centered economic region. This cultural and economic division between urban: rural is one of the biggest challenges I see in the County today. I've lived in Wilsonville for 25 years and it's painful to see this divide play out. Our county chair, Mr. Ludlow, gets into screaming matches over childish bickering. We're called "Clackastan" in the Portland-centered newspapers, and in turn quite a bit of money goes into campaigns to stop "Portland Creep", a catchphrase for fears of worse commutes, worse pollution, more people per square mile, and generic "crime". So apparently we're a bunch of ignorant hicks who can't handle even basic governance and Portland, one of the metro areas with the highest quality of life (BusinessWeek ranked it the 5th-best city in the country in 2012). I get it - I get that the farming and timber industries don't mesh with dense population, and I get that there are a lot of people in the county who justifiably want to keep its	25-34	Female
The county is trying to become a separate entity unto its own instead of recognizing it plays a vital role in a regional economy. The Max line vote and the Sellwood Bridge vote are isolationist ways of thinking.	65+	Male
The County needs progressive leadership that has the strength to lead the public by making long term decisions that put the county on equal terms with Washington county. The voters do not have the in depth understanding of complex issues so they will vote in favor of self destruction every time. Voter approval of issues is the wrong kind of leadership.	35-54	Male
The decrease in farm space.		
The effects of growth on schools and roads.	25-34	Female
The importance of rural communities is being missed by commissioners who only focus on the larger communities.	55-64	Female
The inability of parts of the county to work with the other counties in the metro area for the common needs of the area.	65+	Male
The irresponsible attitudes of the Councilors Smith and Ludlow. They are catering to the worst the county can offer not the best.	65+	Male

The lack of a positive attitude. As a business owner, I would be reluctant to move to Clackamas County when I'm constantly reminded of how evil the rest of the Metro area has become. Many of my customers and workers would reside outside Clackamas County. Workers may benefit from regional transit systems and access across the Sellwood bridge. Success thrives on a positive attitude!!!	65+	Male
The leadership wants to isolate the county from regional planning. We need more regionalization in Oregon, not less.	65+	Male
The light rail is always a big issue, but I think we need to focus more on getting these smaller communities running at a higher business level.	25-34	Female
The Milwaukie Light Rail Project and bringing/retaining employers in the county.	35-54	Female
The need to better collaborate with organizations outside of the County system, and move away from siloed services/systems.	35-54	Female
The need to expand light rail to areas of Clackamas County like Wilsonville, Lake Oswego and West Linn.	55-64	Male
The new commissioners seem to have an agenda of their own.	55-64	Female
The Police and Sheriffs are very rude.		
The rise of the conservative right is going to sidetrack the existing transportation and land use planning initiatives. The initiatives have proven successful in other parts of the Portland metro area but face defeat here in Clackamas County.	55-64	Male
The roads are getting bad, but I remember how that little bridge south of Molalla cost a gazillion to repair AND the road was shut down forever...yes, exaggeration, but seriously: MILLIONS????	55-64	Female
The state or the roads, the drug problems.	35-54	Male
The streets are somewhat unfriendly to pedestrians... ones like McLoughlin, for example.	18-24	Female
The Tea Party based county managers are turning back good policies. Also, they are making us look like fools by trying to not help fund the Sellwood bridge or the Max line.	35-54	Male
The traffic on I-205 from I-5 N past Johnson Creek exit from 2:30 in the afternoon thru to 7:00 at night. Also, the fact that Metro wants to put up to 7 or 9 houses on one acre: leaving no room for a child/children to play outside and adding to the horrible traffic issues around Clackamas County, already!	65+	Female
There does not appear to be good team work between our commissioner. This county is very divided. Rural vs. Urban and it certainly doesn't benefit anyone. I feel there needs to be better communication of issues that affect both sides and learn to compromise and do what is best for the county as a whole. Clackamas residents agreed we needed to expand the number of commissioners on the board to give better representation, but I see no benefit from the expansion, only additional cost to the taxpayers.	55-64	Female

There has been discussion from the County Commissioners about going from the 4-day work week, back to a 5-day work week. This is not a good idea. We can better serve the public with a longer day. Many people come to our office before they go to work, or on their way home in order to do their business. This is not a good idea from the employees point of view because many of us drive long distances (up to 30 miles one way) to get here. It means more hours on the highways, more wear and tear on our vehicles, more gas and oil going into our vehicles, more fumes and emissions going into the atmosphere, more traffic on the highways, more time spent by employees on lunches and breaks, more money spent by the county on heating and cooling the buildings, not to mention lighting. All this idea does is waste money, time, energy and resources.

65+ Female

There is an ugly sign on the side of the building across from the assessors building, it says, "Welcome Our New County Commissioners, Ludlow, Schrader & Smith. Let's Change Things, Moving Clackamas County Forward." this sign is an eye sore, and has been up much too long. if anything should happen, there should be a community project initiated, and have a mural painted on that wall. Or at least just take the sign down and leave it plain. I would also like to see the county and community do more things involved with nature. Like more community gardens. Bigger, better gardens for people to enjoy. Beautify our towns. Specifically Oregon City. There is too much shooting allowed in developed areas.

18-24 Female
65+ Female

There needs to be smaller government. The officials that are elected need to be citizens that have proven themselves by being a good examples throughout their lives. Elected officials need to be able to show that they have had good character in life and been able to balance their own household budgets and if ever self-employed, managed their business with character and common sense.

35-54 Female

They, the leadership, need to start learning how to effectively work with there neighbors so CC can grow too. Growth and the local economy.

65+ Male

This is too vague to answer. Some things seem okay, but what about the fight from the BCC to the light rail- ridiculous!

55-64 Female

This survey does not have a space for my input. I want some of the transportation money collected from gas taxes, car registrations and other vehicle tax sources to be used for public transportation. Elderly and disabled transportation has been cut in three way in the last year. We do need roads but more important let's get cars off the roads and buses filled up so we have fewer traffic jams. I don't want us to be LA in ten years. Get on the public transportation now. To be honest I am not sure what the major issues are for the county as a whole, but I would want education to be at the top.

35-54 Male

Too much government and not enough thinking about the people of this County.

55-64 Male

To remain firm on NO LIGHT RAIL and removal from Metro's rulings.

65+ Female

To stop the power grabbing being done by John Ludlow and Tootie Smith as they are ruining the County.	55-64	Female
Too many restrictions on land use and stream use.	65+	Male
Too much opposition to light rail. Recently elected county commissioners, who tout Clackamas county as needing to be different than Portland are not sound thinkers.	35-54	Male
Too much spending on the wrong things. Spending so much on light rail when the road are in so much disrepair, for example.		
Too much staff for the amount of work that is being accomplished. Too many regulations, especially restricting property rights. Property rights are a basic Constitutional American right.	55-64	Male
Traffic. Population growth.	55-64	Female
Traffic, allowing medical marijuana dispensaries.	55-64	Male
Traffic and growth.	35-54	Male
Traffic on 205. We need mass transit to downtown Portland and a connection to the orange line. A western bypass freeway from Sherwood to Hillsboro and across the Columbia might help get traffic off of 205, too. We are too car dependent.	35-54	Female
Traffic on I-205 is beyond capacity in the morning & afternoon rush hour. We need a variety of ways to travel. Either light rail down 205 to Wilsonville or some dedicated bus lanes like they have in Seattle to downtown. Something has to give. Building more roads or widening existing roads won't help the issue. You have to get people to change how they commute & their mindset because in 2025 when we have 500,000 - 800,000 more people in Clackamas county nothing will move.	35-54	Female
Traffic on I-205 southbound in the morning and north in the afternoon. I know the Hwy 212 bypass will help alleviate the east-west bound traffic but what about the north-south commuters?	55-64	Female
Traffic safety.	65+	Male
Traffic, economic development.	35-54	Female
Traffic, infrastructure maintenance like roads. Many of the roads I walk on are in pretty bad shape.	35-54	Female
Traffic, road repair.	55-64	Male
Traffic. Land Use Planning.	55-64	Female
Traffic and growth.	65+	Female
Transportation issues - roads and transit.	55-64	Female
Transportation.	65+	Female
Transportation - light rail. The economy and recovery; land use planning.	35-54	Female

Transportation - Mass transit need to find a way to exist and survive in Clackamas County. Not everyone wants to see it voted down and future residents need the options of mass transit and not more roadways. Development - development especially housing needs to be more strategic to develop thoughtful and livable (walkable/bikable) communities. We do not need to end up like Washington County, where every possible acre seems to be built upon.	55-64	Female
Transportation, affordable homes, employment.	55-64	Female
Transportation and economic development.	35-54	Male
Transportation and lowering cost of utilities.	35-54	Male
Transportation and movement of people. I think its foolish to not support sustainable transportation solutions, such as LRT or BRT, especially with how much traffic heads to Portland from northern Clackamas County. I would also like the County (commissioners) to think more regionally, than internal to the County. We need to work with Multnomah and Washington Counties, and the city's within them, to find sustainable transportation solutions that benefit everyone. Not contributing to the construction cost of the Sellwood bridge is a scam and, as a resident of Clackamas County, I'm embarrassed not to be contributing to the cost of the bridge.	25-34	Female
Transportation and Quality Jobs.	55-64	Male
Transportation and schooling.	55-64	Female
Transportation and the horrific leadership by our elected officials. Clackamas County has become a joke in this region due to the lack of leadership. It's embarrassing to be called a Clackastan.	35-54	Male
Transportation and traffic. Saving our remaining natural spaces.	55-64	Female
Transportation business manufacturing and The Columbia River Crossing.		
Transportation funding and the County allowing urban development to occur outside of city limits a very bad policy and needs to stop.	55-64	Male
Transportation infrastructure.	65+	Male
Transportation infrastructure and roads.	35-54	Male
Transportation into and through Portland.	55-64	Male
Transportation issues and growth toward the east county.	65+	Female
Transportation issues. More light rail as max and bus lines. Saving farm land.	65+	Male
Transportation needs. Human Services funding and delivery.	65+	Female
Transportation planning and execution from road & bridge repair to encouraging mass transit in more cities and towns. Protecting/preserving close-in farmland needed for food production as drought strengthens in California. Providing adequate sheriff/police protection throughout the county.	65+	Male
Transportation planning for population growth - more mass transit options needed, including light rail down I-5 corridor.	55-64	Female
Transportation system issues, health/human services issues.	35-54	Female

Transportation, education, jobs.	55-64	Female
Transportation, education, social services.	35-54	Female
Transportation, equity issues for the underrepresented minorities in the county and repair and maintenance of infrastructure within the county.	55-64	Female
Transportation, housing.	55-64	Female
Transportation, job creation and land use planning. While it is wonderful to live on an acre and drive 20 miles to a well-paid job, it is not a sustainable model for the 375,000+ people who live here. Alternative transportation needs to be an integral part of our car-centric county for the long-term viability of this area. Being business friendly for job creation should not be at the expense of citizens in how infrastructure and schools are funded. Clackamas County needs to work in cooperation with Multnomah and Washington counties for mutually beneficial land-use and transportation planning. Without the ability to cooperate this will become a less desirable location to live in due to gridlock and lack of jobs.	35-54	Female
Transportation, jobs/economy, thinking regionally rather than more provincially.	35-54	Male
Transportation, Leadership style, openness of government.	65+	Male
Transportation, taxes, livable communities.	35-54	Female
Transportation/transit and the difference of priorities between north and south Clackamas.		
Trimet.	65+	Male
Trust with community, drastic change that occurred after last election surprised and disturbed me. Focus on more jobs in county.	55-64	Male
Trying to do too much for too many with too little. Keep it simple: safety, schools, roads.	65+	Male
Trying to override the Appeals Court ruling that remanded the urban/rural land-use decision back to Metro and the counties because of its being a politically based action, as well as not addressing the traffic impacts of roads set to fail in 2035.	65+	Female
Two and a half of the commissioners are heading the wrong way. Tying up the courts, being totally fiscally irresponsible,	35-54	Female
Underfunded education system.	65+	Male
Underfunding of essential services.	65+	Female
Unemployment.		
Unemployment and job creation.	25-34	Male
Unemployment and the shortage of income within the county. The moneys coming in is not enough to cover the needs, more jobs.	65+	Male
unemployment, cost of living, pollution, illness, corruption, ignorance	35-54	Female
Unemployment, road repairs, public safety, education.	35-54	Female
Unemployment, spending too much money on items that do not serve us well, our horrible roads and streets.	65+	Female

Unincorporated portions of North Clackamas are not getting the attention they deserve. A large portion of the tax base comes out of this area, yet expenditures are spread thin in the area. This is as good of time as any to incorporate Oak Grove.

35-54 Male
65+ Female

Unprofessionalism by some commissioners.

Updating utility infrastructure. Downtown revitalization, conscious development.

Neighborhood accessibility.

35-54 Male

Urban growth boundaries and what is planed for Landon Farms Golf Course. Keep it as a golf course or let it be turned into a truck farm.

65+ Male

Urban growth vs. green space; transportation; local sustainability; disregard for the Commons.

65+ Male

Urban growth, mass transit (or lack thereof), crime.

35-54 Female

Urban growth, TriMet forcing us to have light rail and spend money after we the voters said NO. Twice! Commissioners who don't listen to public input. Over populated areas and roads in bad shape.

25-34 Male

Urban planning, education funding.

25-34 Female

Vacant houses and squatters. Paying for Trimet and Max.

35-54 Female

Violence in families: children and women at risk. Thank you for establishing "A Safe Place" in Clackamas County!

55-64 Female

Void in rational leadership.

25-34 Female

Want the County to be more engage with the larger Metro region and not be so resistant.

Waste of public resources fighting public benefits like light rail, which was a done deal when the current chair took over, yet he insisted on going forward with an election which could not have had any effect other than to stir people up who didn't understand that it was a waste of time and resources. Likewise the debacle of the ambulance contract has wasted time and resources with little effect other than to further stir distrust in County government. The blatant manipulation to ensure the firing of good employees when the chair took office was a travesty. We need leadership going forward to use public resources to improve the quality of life for ALL citizens in Clackamas County.

65+ Female

Waste of taxpayer \$\$\$ and local government spending.

55-64 Female

Water costs.

We have 5 cities considered very "safe" cities -- we need to ensure it stays that way.

55-64 Female

We have a high number of children living in dubious situations who are vulnerable to abuse, neglect and environments that give them a weak foundation for success.

35-54 Female

We have two fascist pukes in power, two lame-os and a guy who always seems to have his wet finger in the wind. (You sort 'em out.).

65+ Male

We must improve our air quality. Need to increase light rail and other forms of public transportation. These two will help to grow jobs and improve livability.

65+ Male

We need a jail. Our jail is old and needing repair.		
We need better services for animal control especially are infestations of feral cats and no services for help.	35-54	Female
We need better transit options including rail.	35-54	Male
We need experienced, smart, informed commissioners. We have had the 'I hate government and it is easy, and wasteful and I can fix problems I know squat about'. I wish there were a test for candidates and a law that they can't run for higher office for a certain time period. This group in Clackamas County are over-driving their headlights!		
We need less emphasis on light rail, less worry over road repair, and more concern over building new roads. With only a few exceptions, the county's rural road network is satisfactory. I live in the rural area, and often think we need fewer miles of paved road. The county's highway network is severely lacking, however, due to decades of overemphasis on a transportation mode (light rail), which, at best, can serve only a tiny percentage of the population.	35-54	Male
We need light rail to mitigate the increasing traffic. We need Stafford to be designated Rural Reserves.	55-64	Female
We need more family wage jobs plus jobs. We are losing out to our neighbors. On road maintenance. We need get a plan try selling to Citizens knowing it won't be easy.	65+	Male
We need more/better bus/light rail service - cut gas/oil usage - reduce need for more highway expansion. Incompetent Co. management resulting in wasteful spending; together with lack of issue oriented non-partisan politicians. Too many decisions requiring direct voter approval; due in part to the foregoing.	65+	Male
We need to be part of regional government not trying to separate the county from the other counties in the region. We should be paying for our use of the Sellwood Bridge for example.	65+	Male
We need to develop alternative transportation modes such as bicycling.	55-64	Male
We need to invest in our future.	35-54	Female
We need to quit trying to be like Portland. We do not need light rail, or a hip urban vibe.	25-34	Male
We need to rid ourselves of the non-governmental organizations which depends entirely of appointed representatives, not elected representatives. It is easy for NGO's to be selective in who they appoint, to assure that their is no equal representation of interests.	55-64	Female

We should be focusing on: more public transportation, light rail and buses; traffic is getting bad; Education - focus on early childhood ed first, keeping kids in meaningful programs in HS to graduation, second; making Clackamas Co a vital part of metropolitan Portland - jobs, business; Meeting social service needs - homelessness; Support programs like Northwest Housing Alternatives; helping unincorporated Clackamas County become an incorporated city.

65+ Female

When County Commissioners engage in practices and policies which constitute denial of first amendment rights to rural groups, they are on the WRONG track! Fix our roads and support our cities! Try focusing on the efforts to benefit the entire county rather than Metro cities. Where do I begin!!! Can't fix the roads; Opted out of the Grand Bargain, we have 2 crazy commissioners.

65+ Male

Whether to build more and more light rail or repair roads. I am against light rail. I would support more bus service. Light rail is too expensive and too permanent and cannot be easily changed as circumstances change in the years ahead.

35-54 Female

55-64 Female

Why would you so oppose light rail? You should be focused on the urban growth boundary issues that you are not listening to your constituents on. I feel the new leadership has their own agenda and it is self serving, not focused representing your citizens.

35-54 Female

Work to keep taxes low.

65+ Male

Zoning and home owner fees. It seems home owners get the short end and I'd like to see them get a break when it comes to these two issues.

55-64 Female

Zoning and industrial growth.

18-24 Male



From February 27 to March 2, 2014, DHM Research conducted a telephone survey of 400 residents in Clackamas County. This document, which accompanied full quantitative data, contains all verbatim responses and can be sorted by gender and age.

2. What are the most important issues you see facing Clackamas County at this time?

	Age	Gender
A lot don't know right off hand	35-54	Male
Again I don't really know. Educational funding if anything.	35-54	Female
Availability of mental health services.	55-64	Female
Barley moved there	25-34	Female
Basically too much building is being done in my town and its leaving the houses empty and going straight into foreclosure which brings our property value down	55-64	Female
Being incorporated in any of the surrounding cities	25-34	Male
Being next to Multnomah county; there is bridge problems, there is a big difference in the way things are done in Multnomah county and Clackamas. Traffic; Clackamas county closes their eyes to what's going on, they could really implement things to have a speedy recovery, they keep us in the old times. We have a long ways to go to catch up with the modern. Nothing else.	65+	Male
Better use of tax money	18-24	Male
Bored cops, they have nothing to do,	25-34	Male
Bringing bio mass to Clackamas, to many police, spending too much money on the roads,	35-54	Male
Budget and jobs	55-64	Female
Budgets - the county agencies all police, public safety. Well, the amount of money they're given to run the departments for the year.	55-64	Male
Child abuse. I see on the news a lot that children are abused and violated.	65+	Male
Clean water is becoming a problem, also the roads aren't that great.	18-24	Male
Climate	35-54	Male
Condition of roads.	55-64	Female

Conservative issues with any tax payer money.	65+	Female
Construction. The hustle to get to one place to another	25-34	Male
Controlling the growth	65+	Female
County commotion filled with tea party people who are determined to take us far as bankrupt as they can, spending our money in lawsuits	65+	Female
Crime because of all the random shootings and drugs	35-54	Female
Crime. Drugs	55-64	Female
Crime. I don't think they're (the county) handling it right. I don't think they're tough enough. The county lets criminals get away with too much! They are too lenient.	65+	Female
Dealing with light rail they want to expand it further out.	35-54	Male
Development of the community like housing	35-54	Male
Development pressure, and sustainable agriculture	35-54	Female
DHS - the department of human services and child welfare. Lack of putting the children first.	35-54	Female
Don't like commissioners doesn't like the roads doesn't like takeover property	35-54	Female
Don't see no issues	18-24	Male
Don't know.	25-34	Male
Drug problem, I know we have a very big drug problem, it's on the news, all the drug issues, that's all	25-34	Female
Drugs and burglaries	35-54	Male
Economic development and job creation	65+	Male
Economic development. There are not enough good-paying jobs like high tech jobs. We're missing the boat on opportunities for economic growth similar to the Intel folks over there and not getting enough industrial-ready lands to attract strong corporations that could benefit the area.	35-54	Male
Economics jobs	65+	Male
Economy	18-24	Male
Education	35-54	Female
Education	18-24	Female
Education and health care services	55-64	Female
Education and metro in Damascus and too much urban growth in the suburbs	35-54	Female

Education and transportation; the class sizes are way too big here, and as for the transportation; there aren't any new transportation projects. I feel as if there is, well we should be forward thinking and thinking of the growth in the county. It doesn't seem like any new projects to make sidewalks and new streets to get to places safely are being planned	35-54	Female
Education because we don't have good schools and more public services that everyone should have access to	25-34	Female
Education for schools: the amount of teacher to student ratio and the common core program had no training beforehand	35-54	Female
Education is important, I don't know if it's a problem but overall I think it's important to improve education quality.	35-54	Male
Education need more funding	65+	Female
Education, especially primary education	35-54	Male
Education, the amount of teachers for students.	25-34	Male
Education, the school systems themselves I think there are other school districts that do a better job, the low income - teachers don't get paid enough	35-54	Female
Education, yeah these schools have discipline issues	55-64	Female
Education. High school more teachers are needed.	35-54	Male
Education//there isn't any here//	65+	Female
Educational issues.	25-34	Female
Emergency services and education and taxes	55-64	Female
Employment	35-54	Male
Employment,	25-34	Male
Employment, it's too high	55-64	Male
Employment, less taxes to help out employers. To get the economy going again like it was.	35-54	Male
Environmental issues like local farms and clean water less of a police state environment and farming are the most important and there's too much government and such in it	65+	Female
Equity of services throughout the county, where I live those service are limited	65+	Female
Financing the library, police, needed services, schools	55-64	Female
Fixing the roads	25-34	Female

For example I work at the college and I think students need better transportation to make it to classes. Students have to take two busses to get to campus and I think they need to have just one direct bus line	35-54	Female
For us its school schools aren't so good	35-54	Female
Forrest management and light rail, hats it	35-54	Female
Funding education. It's always an issue. Every year teacher pay is low.	35-54	Female
Funding for public schools	25-34	Female
Funding for roads and schools and police	35-54	Female
Funding for schools.	35-54	Female
Funding schools,	35-54	Male
Getting more industries and more jobs	65+	Female
Getting some land for manufacturing	55-64	Male
Getting some mass transit, like transit rail	35-54	Female
Government authority	35-54	Male
Growth,	55-64	Male
Guns rights//I'd like to keep them	25-34	Male
Haven't honestly thought about it; I don't know	35-54	Female
Health care and religious freedom	35-54	Male
Health care, I think that it's crazy right now because they had all these cutbacks, and they have the funding to provide	35-54	Female
High property taxes, charging too much they keep going up and property value goes down	55-64	Female
Highway and side street maintenance	65+	Female
Homeless people, roads,	35-54	Male
Homelessness, unemployment ,that's it	25-34	Male
Housing//low income housing there not enough	25-34	Female
How they spend the tax money.	35-54	Female
How to deal with ever growing public employee's retirement system.	35-54	Male
I can't think of any at this time.	25-34	Male
I couldn't tell you	25-34	Male
I do not want the light rail, it's a waste of money.	65+	Female
Probably schools I guess. Well I think that the schools are focusing too much on the students that are not doing well.	35-54	Male
I suppose the schools	65+	Female

Crime.	35-54	Female
I had (very negative) past experiences and the law enforcement did not do anything about it.	18-24	Female
I really couldn't say a most important issue I haven't been living here long enough to know all the issues.	55-64	Female
I suppose the Trimets service	18-24	Female
I think basically we need to get more public transportation in the rural areas but not transit rail	55-64	Male
I think environmental issues, education , economy	65+	Male
I think one of the big issues is job industries, economic industries that can support growth, and we don't have this where I live. I think it's something that needs to be looked into. Not everyone living here want to commute into Portland. There's not much as far as work goes here. The other issue is public transportation. I don't think there is enough public transportation for this county. There's almost none here.	55-64	Female
I think that our commissioners are pretty corrupt. The people that represent the citizens do not represent the views of the citizens.	55-64	Female
I think that they mostly focus on things that really don't matter like harassing people like going after the issues that are minor with people compared to other important issues that matter in the county they could take care of the roads the schools that don't have any money etc...no that's a nice way of putting it for ya'll	25-34	Male
I think the commissioners voting to extend the max line without the approval of citizen. The city of Damascus can do away with the city	35-54	Male
I think the schools. Schools are closing and class sizes are getting bigger and kids aren't getting education they need to succeed. Another is the max light rail. I feel like it would bring a not positive crowd and more crimes and more people that don't even live here would have access to it.	25-34	Female
I think there road maintenance	65+	Female
I think there's a lot of concerns and issues about the board of education they never seem to have enough finances for the school	65+	Female
I think we need infrastructure wider roads, bridges	55-64	Female
I would say it's the probably a tie between jobs and environmental issues	35-54	Male
I would say it's too hard to answer that question	35-54	Female

I would say job growth and public education. We need to improve these aspects in our county.	55-64	Male
I would say that the property taxes are too high and they should be lowered	35-54	Male
I would say that transportation could be a little more stream lined. Communication with the public.	18-24	Male
I would say the health care issues and employment. Obama care being an extreme detriment to everyone in this nation.	35-54	Female
I'm not really sure, we could use a change in our police dept. And officers, the officers in our small town seem to inappropriately handle things with others	35-54	Female
I'd like to see better traffic control and noise ordinances being enforced	65+	Male
I'm not really sure. I don't pay attention to that right now	18-24	Male
Improve education and nothing more	35-54	Female
In the school district there are good schools but problems with class sizes	35-54	Female
Increased police budgets and decreased educational budgets and the drug use	25-34	Male
Infrastructure such as buildings and transportation	35-54	Female
Insurance issues because co pays are too high	55-64	Female
Issues about tension of Clackamas participation funding bridges and the metro area presenting some challenging issues	65+	Male
Job growth managing the u.g.b ,	18-24	Female
Jobs	18-24	Male
Jobs and education, there needs to be more opportunities	65+	Female
Jobs and schools	55-64	Male
Jobs there should be more of them and I think that we should not have to deal with max light rail if we don't want it	35-54	Female
Jobs. I think we need to have more job opportunity and less handouts. Also, the housing economy is still pretty weak.	35-54	Female
Jobs. Unemployed people in Clackamas county	65+	Female
Jobs: job growth; road maintenance pot holes	35-54	Male
Just the livability and zoning	35-54	Male
Keeping land view laws as they currently are and keeping roads in good shape	55-64	Male
Keeping the roads up to snuff: pot holes, not widened enough	65+	Female
Keeping the schools healthy put money in our school system	35-54	Female
Lack of good public transportation	65+	Male
Lack of jobs, and transportation-the roads infrastructure.	55-64	Male

Lack of sidewalks\	25-34	Female
Land use	55-64	Female
Land use	65+	Male
Land use planning and light rail. Those are two pretty big things.	55-64	Male
Land use rights	35-54	Male
Land use, to strict	65+	Female
Lands and public lands	25-34	Male
Law enforcement	65+	Female
Leadership lack of	65+	Male
Light rail not wanting it	35-54	Male
Light rail project	18-24	Male
Light rail project and crime	35-54	Female
Light rail, in the metro, that's it	35-54	Female
Light rail. I don't agree with it. It is a waste of money.	55-64	Male
Light rail. We don't want it. It just brings crime.	65+	Male
Lower taxes	25-34	Male
Maintaining environment. The roads safety	35-54	Male
Managing growth,	35-54	Female
Max development I know a lot of people are concerned about it bringing crime	25-34	Female
Metro I'm not pleased that we're paying for things that we don't necessarily need	25-34	Female
Mismanagement of tax payer money.	55-64	Female
Money for schools; space conservancy: the amount of salmon coming back from eagle creek is very low	35-54	Male
Money there is no money or not enough	65+	Male
More funding for education we have to keep the kids in school	35-54	Female
More jobs	35-54	Female
More jobs	55-64	Male
More jobs	65+	Male
More jobs, growth roads need fixing more police patrolling good neighborhoods	35-54	Female
None really, policing could be better it gets scary around here.	25-34	Male
None that come to mind	35-54	Male
None that really I am concerned about.	35-54	Male
Not enough law enforcement. Nothing else.	55-64	Female
Not enough policemen in the county.	35-54	Female

One is the education, its reducing facts, and certain areas there is extreme poverty	35-54	Female
Operation with metro should be enhanced, economic development.	65+	Male
Over development	55-64	Female
Over development chopping up the land mowing the land and putting houses cutting all the land	35-54	Male
Over regulation of land use	55-64	Male
Pave the roads keep us safe	18-24	Male
Police, there's too many that are bored pulling people over for petty things on stupid stuff like they thought I was drinking a beer but it was pop they just harass residents for small things and really bother they are kind of just assholes in general	25-34	Male
Political situations , government should help everybody out in the county	65+	Male
Population growth changes in dynamics going from rural to more people in here	55-64	Male
Probably drugs there seems to be	35-54	Female
Probably infrastructure. Roads. Road repair. Parking availability.	35-54	Male
Probably land use and elected officials doing the what the voters want them to do	55-64	Male
Probably school funding and transportation	35-54	Female
Probably the apartments here there are too many and they just keep building more	35-54	Female
Probably the land use restrictions	35-54	Female
Probably the proper management of growth. I moved out here so there was some open green space and I know they need room to grow but there should be a balanced approach.	55-64	Male
Probably the schools and public services, they need more funding for schools, firefighters and police.	35-54	Female
Proper road maintained, roads in the right spot, traffic maintenance, kind of get the major roads, that's all	35-54	Male
Property taxes	35-54	Male
Property taxes	55-64	Female
Property taxes are too high; the light rail that we voted against	35-54	Male
Property taxes are way too high	35-54	Male
Property taxes I think they're too high	35-54	Female
Property taxes, I would say the road conditions	55-64	Female
Property taxes, they need to be reassessed the property value has gone down but the taxes have not	55-64	Female
Public safety.	55-64	Male

Public transportation	35-54	Female
Really I don't see any I guess I'm just not aware of it	65+	Female
Regulation of small business zoning, weather you can cut down your trees whatever.	65+	Male
Road construction	25-34	Male
Road issues, traffic issues, new homes being built everywhere, taking up a lot of space.	35-54	Male
Road repair a lot of potholes in the road that they don't fix.	35-54	Female
Road way infrastructure	25-34	Male
Road ways/ travel and green space I want to make sure that there's always enough green space so that there's not too much growth and we keep our environment clean and it's a priority	35-54	Female
Roads and bridges. Maintenance and repair.	65+	Male
Roads and money for schools	65+	Female
Roads are not drivable lot of pot holes	55-64	Male
Roads road repair	55-64	Male
Roads they have potholes and bad traffic	25-34	Female
Roads, well they need more options in the Tualatin area to basically get to one place.	65+	Female
Roads.	55-64	Male
Roads: they need work--fixed, less potholes	18-24	Male
Safety and crime rate	55-64	Female
Safety, making sure that law enforcement is in place	35-54	Female
School being more affordable and health care to be more affordable more access to doctors and getting more access to get into the doctors' offices	35-54	Female
School budget, we are not spending enough money in education. That's all	25-34	Male
School budgets, more money for schools. Nothing else	55-64	Male
School funding	35-54	Female
School funding ,	25-34	Male
School funding we need more	35-54	Female
School funding, I would like to find a more stable way to fund public education.	35-54	Female
School, not enough money for schools, inadequate police and fire, healthcare, people need to get insurance, that's it	65+	Female
School, not funded properly, state issue	35-54	Female

Schools	55-64	Male
Schools and paving roads are both important.	65+	Female
Schools making sure we have enough space and good teachers to keep them going	65+	Male
Schools they need to have a permanent way of making money	65+	Female
Schools, just that there always in conflict with funding and what not.	25-34	Male
Schools, lack of funding	55-64	Female
Schools, school funding.	35-54	Male
Schools.	35-54	Female
Schools; the lack of funding for schools	35-54	Female
Shutting down schools, road fixes, school need more money, very bad pot holes, shutting down schools, that's all	25-34	Male
Smaller schools. Overcrowding. Money for schools	35-54	Female
Some of the roads, potholes in the roads.	35-54	Female
Some trouble with the schools. They are trying to get funding to rebuild.	18-24	Male
Tax on homes people have more vehicles parked where they shouldn't be	35-54	Male
Taxes are going up and a lot of times just on taxes being wasted	35-54	Male
Taxes are too high	65+	Female
Taxes are way too high our property tax	55-64	Female
Taxes increases is an issue with me	25-34	Male
Taxes, on home owners we do not have any rights	55-64	Female
That's a good question I'm not sure	35-54	Female
The amount of people on welfare	35-54	Female
The bureau of water. I have been reading a lot about it lately the lack of water.	55-64	Male
The city of Damarcus needs to dissolve.	35-54	Female
The Damascus bypass.	25-34	Male
The deterioration of the roads	35-54	Male
The drugs in schools; someone brought drugs to one of the middle schools recently.		
Home safety; we had some neighbors that got broken into. Nothing else.	25-34	Female
The economy there is still high rate of unemployment we need more jobs	55-64	Male
The economy. There's not many jobs available.	65+	Male
The fact that there's is a whole a lot of crime, that's all	18-24	Male
The funding for the light rail//I think it's a waste	25-34	Male
The growth of the traffic and the employment in the area	55-64	Female

The inevitable drug issue that is going to come in because of the rails that are coming in,	18-24	Male
The intrusion of light rail is not wanted; the disruption to traffic and extra taxes to pay for it. Nothing else.	55-64	Male
The issue of being part of the metro area. The majority of county commissioners seem to think that we should be part of metro area.	65+	Male
The issues that are important transportation and funding in the north.	35-54	Male
The light rail getting approval and getting built fast enough	65+	Female
The max line I just hear a lot about it	25-34	Female
The positions the leaders make really stupid decisions like the zones	35-54	Female
The public transit the Max line. We go to the mall a lot and it seems like a lot of gangs.	18-24	Male
The road system, roads needing repairs, not enough roads for the traffic issues.	35-54	Male
The roads are in bad shape	65+	Male
The roads are pretty busted when the cold comes they need repair.	65+	Male
The roads being repaired.	65+	Male
The roads having big pot holes	55-64	Male
The roads; they need to maintained better.	55-64	Female
The school district they are not cutting teachers	35-54	Male
The school districts could use help and so could the roads, improve the highways and raise the speed limit, lower the gas prices	55-64	Female
The schools. The lack of money/funding for schools.	35-54	Female
The traffic slow it down	65+	Male
The transit putting in the max line faster	55-64	Female
The zoning and land use.	55-64	Female
There are no issues that I feel are occurring in the county at this time.	18-24	Male
There is no issues	18-24	Male
There is too many people moving in everywhere around here	65+	Female
There isn't enough jobs. Maybe help with the people housing, people have gotten laid off.	35-54	Male
There's seems to be a lot of growth going on I suppose paying for it is an issue.	65+	Female
There's just too many	35-54	Female
Too high taxes	35-54	Male
Too many illegal drugs.	18-24	Female

Traffic	55-64	Female
Traffic congestion	65+	Female
Traffic dealing with the light rail I don't know how things are going to end up with that in play, the growth boundary and how they are not bringing anything this way	55-64	Female
Traffic, urban sprawl	25-34	Male
Traffic: McLaughlin traffic, sunny side traffic; it's always bad	35-54	Male
Transit your high ways and stuff their not keeping up the roads like they use to it feels like their deteriorating	35-54	Male
Transportation	35-54	Female
Transportation and the taxes and the new light rail, and property taxes	25-34	Female
Transportation and we should of the light rail along time ago we took too long to put in the county	55-64	Male
Transportation better infrastructure	35-54	Female
Transportation congestion gridlock failure to have access to anything because of those issues	35-54	Male
Transportation traffic management there's a lot of traffic in Oregon city.	55-64	Female
Transportation, road issues, Tri-met, not enough jobs, that's it	55-64	Female
Transportation; I don't know that there on board with future needs for the rural roads, extensions on corridors are already getting over used.	55-64	Male
Transportation; improve light rail and express buses	35-54	Female
Trust with leadership people of the county don't trust the leaders of the county in general	35-54	Male
Urban growth	55-64	Male
Urban growth to much growth with no infrastructure to support it meaning roads water and lack of jobs taxes are too high lack of funding for park development there is lack of parks in the county and no funding to make new ones	55-64	Female
Use of tax funds, lack of planning of development and transportation, low quality sheriff's office	35-54	Male
Utility rates keep going up	55-64	Female
Vandalism and there are no good family restaurants. We should have whole foods.	35-54	Female
Waste of Gov. Money	55-64	Male
Water. Clean water enough water.	25-34	Female
We have a drug problem and someone just got murdered.	65+	Female

We live on a very busy road and we've had several accidents. So that's one of the things that's personal to me. Just trying to deal with the bad traffic. I think the ability to divide property is a problem as well.	35-54	Male
We need light rail mass transit	35-54	Female
We need to provide more jobs and make sure people have full time jobs	35-54	Female
Well right at this time I have not been home for about four months and I am not that familiar with what is going on right now	65+	Male
Well right now it would be nice if they fixed the roads I guess that's it.	35-54	Female
Well their resistance to light rail	65+	Female
Well there is always the lack of jobs,	55-64	Female
Well they need more golf courses	65+	Male





Clackamas County Community Survey

PREPARED FOR
Clackamas County
March 2014

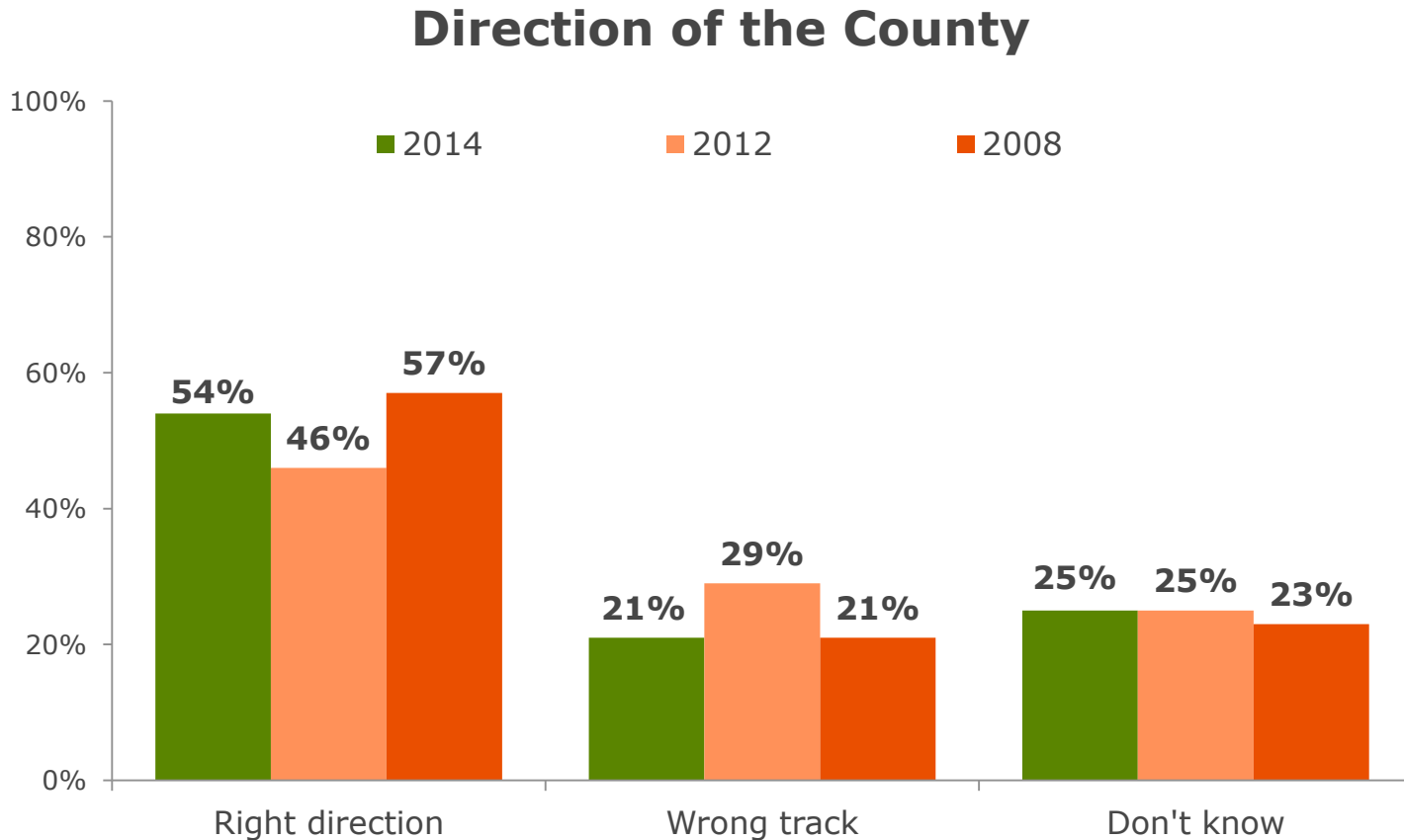
www.dhmresearch.com

Survey Methodology

- Telephone survey of 400 County residents (ages 18+)
 - Separate online survey conducted of County residents
- Conducted February 27-March 2, 2014
- Averaged 15 minutes in length
- Quotas were set for age, gender, and area of the County to ensure representative sample
- Margin of error between +/- 2.6 and +/- 4.9%, at 95% confidence level

GENERAL MOOD AND PRIORITIES

A majority of residents felt that the County was headed in the right direction, an improvement from 2012.



Road maintenance, the economy, and school funding were the most important issues facing the County.

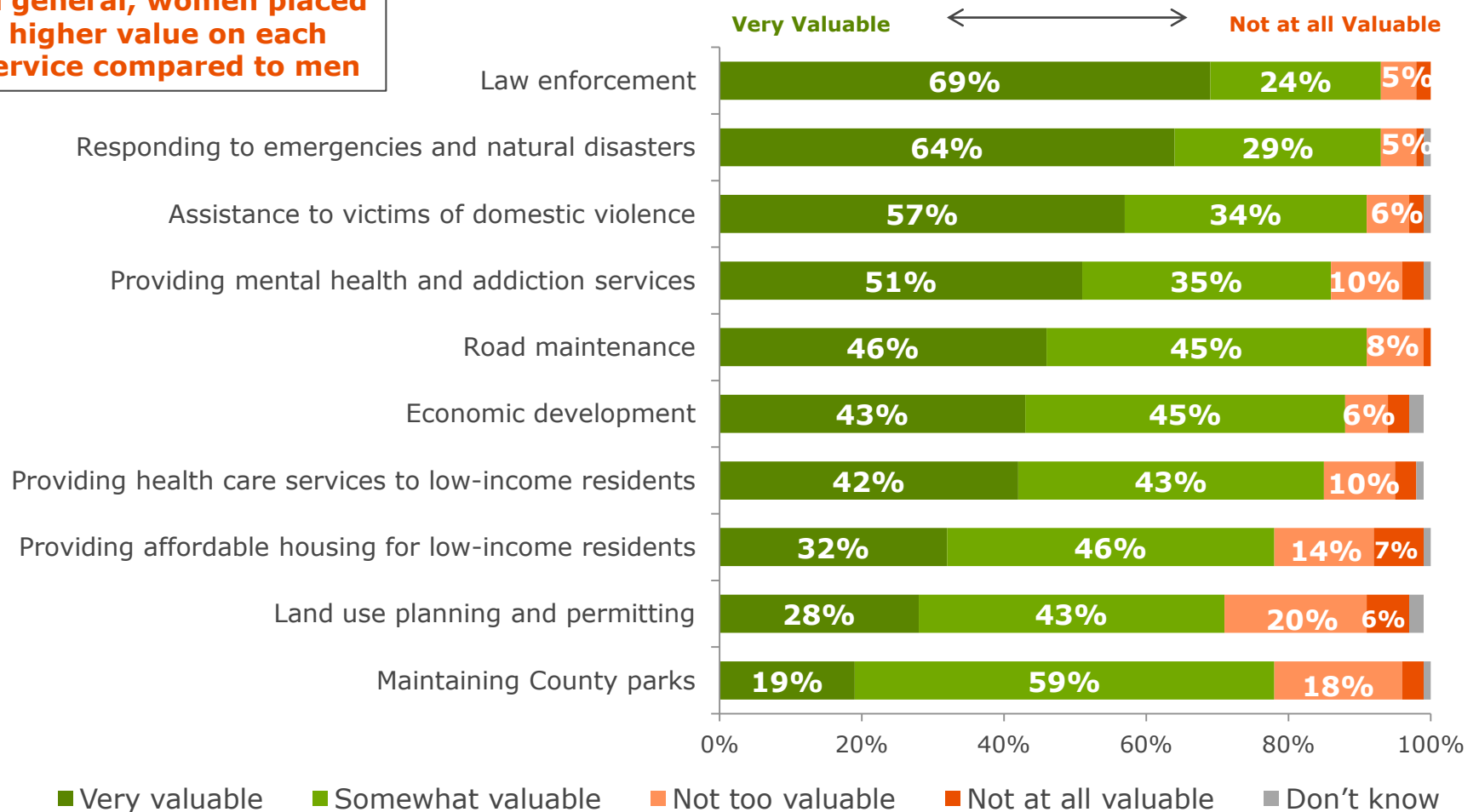
Top Concern Issues in the County

Response Category	2014 N=400	2012 N=400	2008 N=400
Road maintenance/safety/potholes	10%	18%	20%
Economy/jobs/job training	9%	20%	6%
School funding	8%	10%	5%
Land use/development	6%	4%	9%
Support public transportation	6%	5%	--
Taxes too high	6%	11%	5%
Traffic congestion/need more, new roads	5%	4%	6%
Public safety	5%	3%	9%
Schools—in general	5%	3%	8%
All other responses	3% or less	2% or less	6% or less
None/Nothing	7%	8%	17%
(DON'T ASK) Don't know	20%	10%	

VALUE PERCEPTIONS

Most valuable services for the quality of life in the County were those related to public safety, though all services were highly regarded.

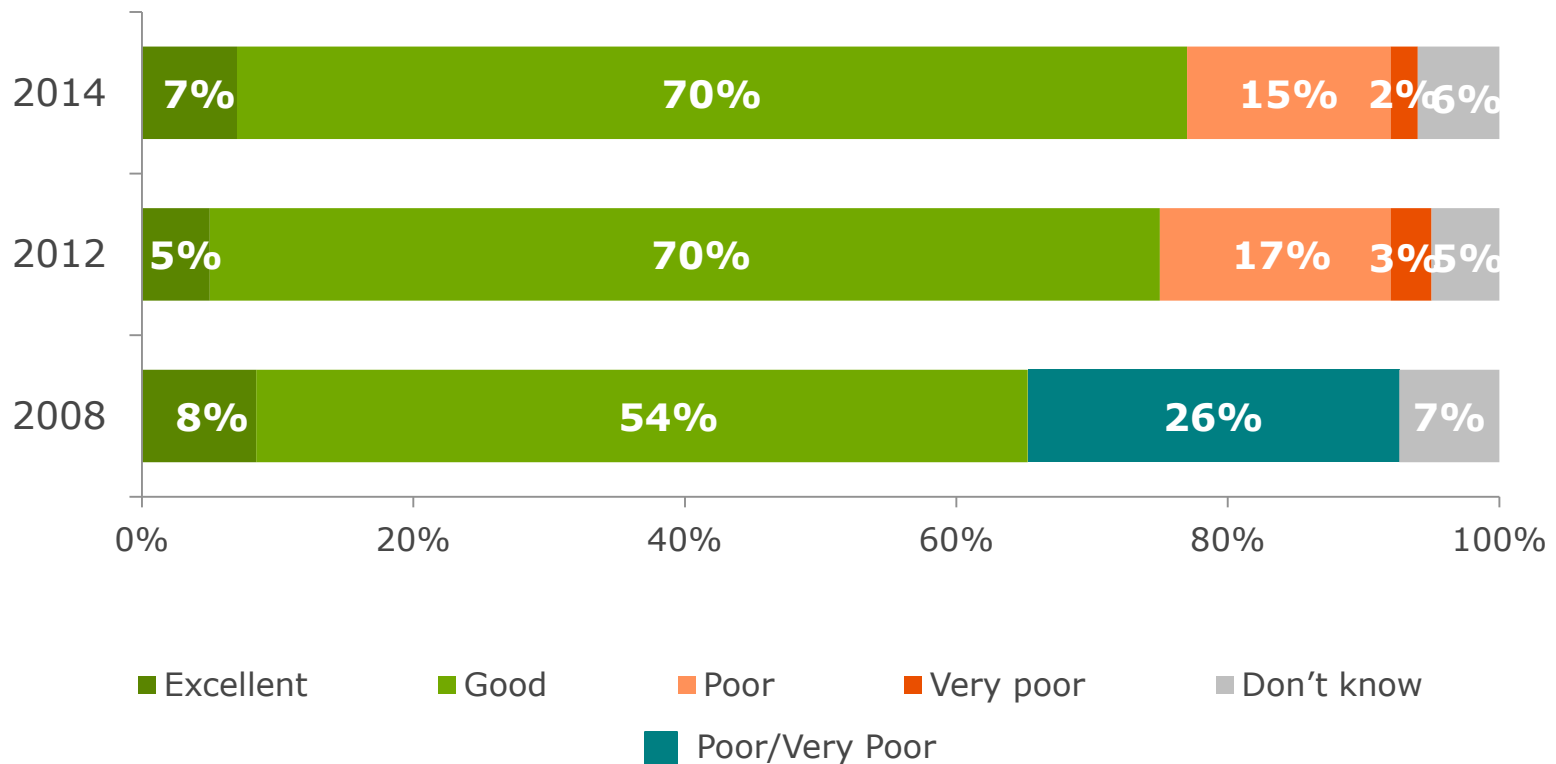
In general, women placed higher value on each service compared to men



COUNTY SERVICES AND PRIORITIES

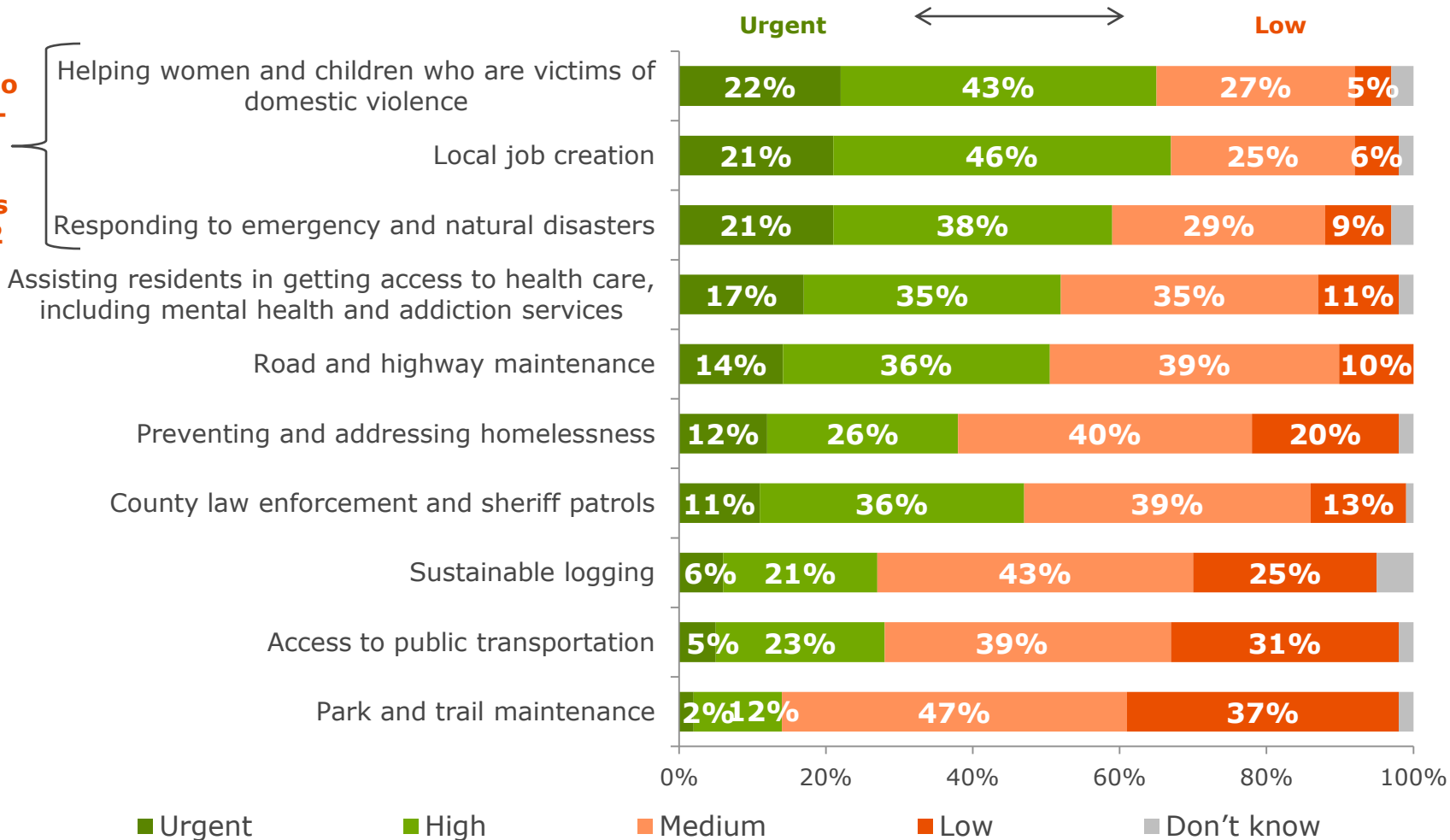
A strong majority felt the County did an excellent or good job providing services, unchanged from 2012.

Clackamas County Government Rating



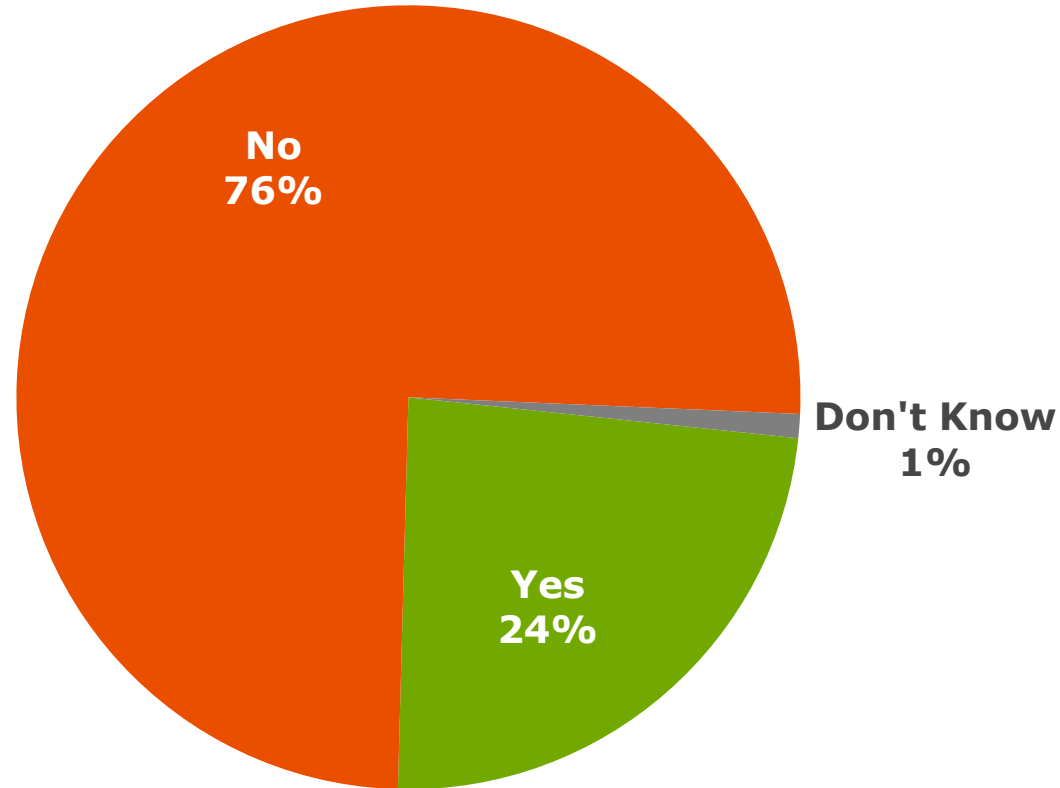
Most urgent services for County resources were helping victims of domestic violence, local job creation, and responding to emergencies and natural disasters—all of which received high value ratings.

These were also the top-three urgent services in 2012



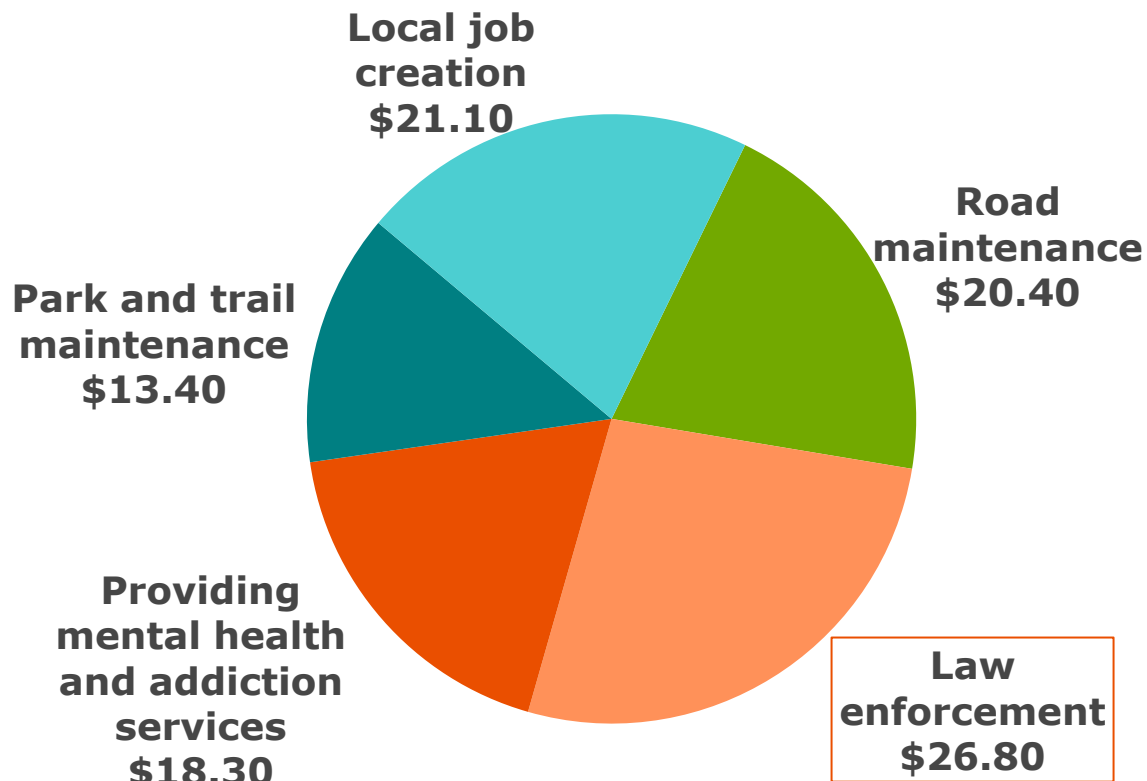
Three in four said they were not limited by the County services' and offices' four-day work week.

Four-Day Work Week Limited Access



Residents allocated the largest portion of a hypothetical County budget to law enforcement.

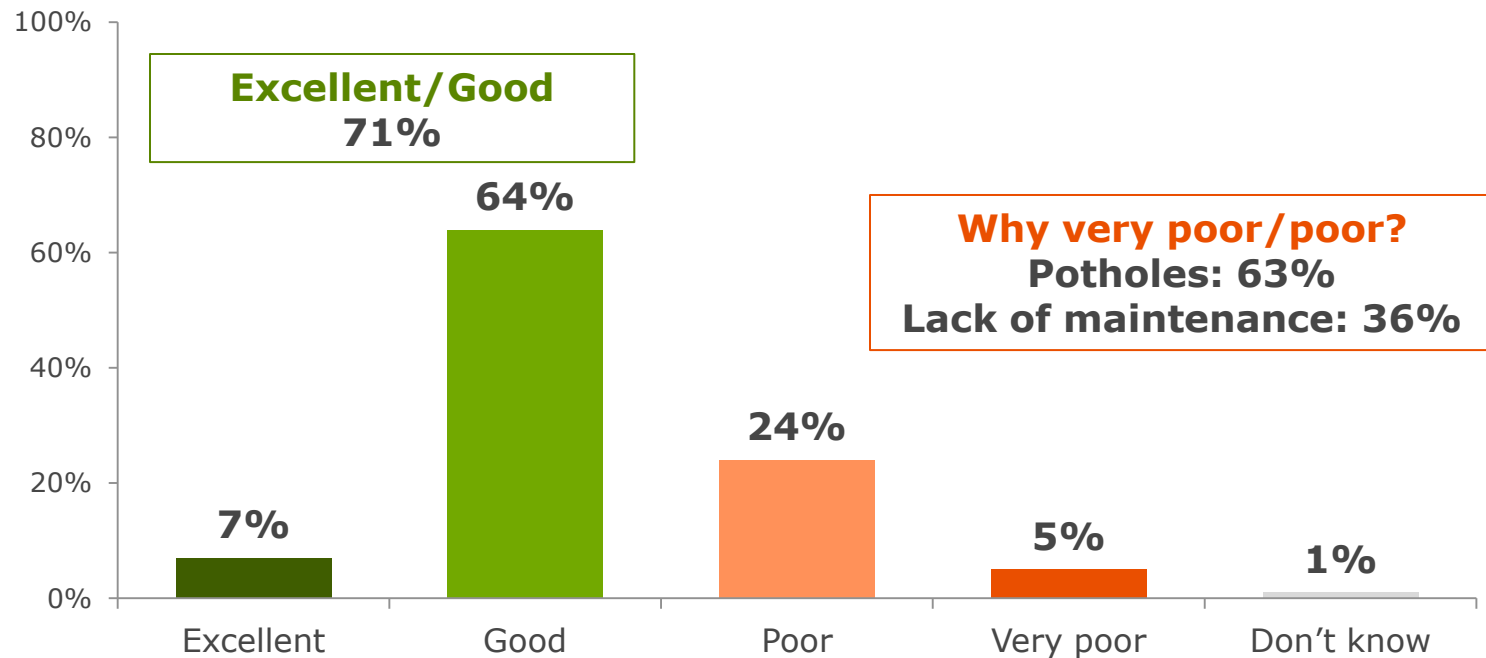
Public Services Budget Building Exercise (\$100 Total)



TRANSPORTATION SERVICES

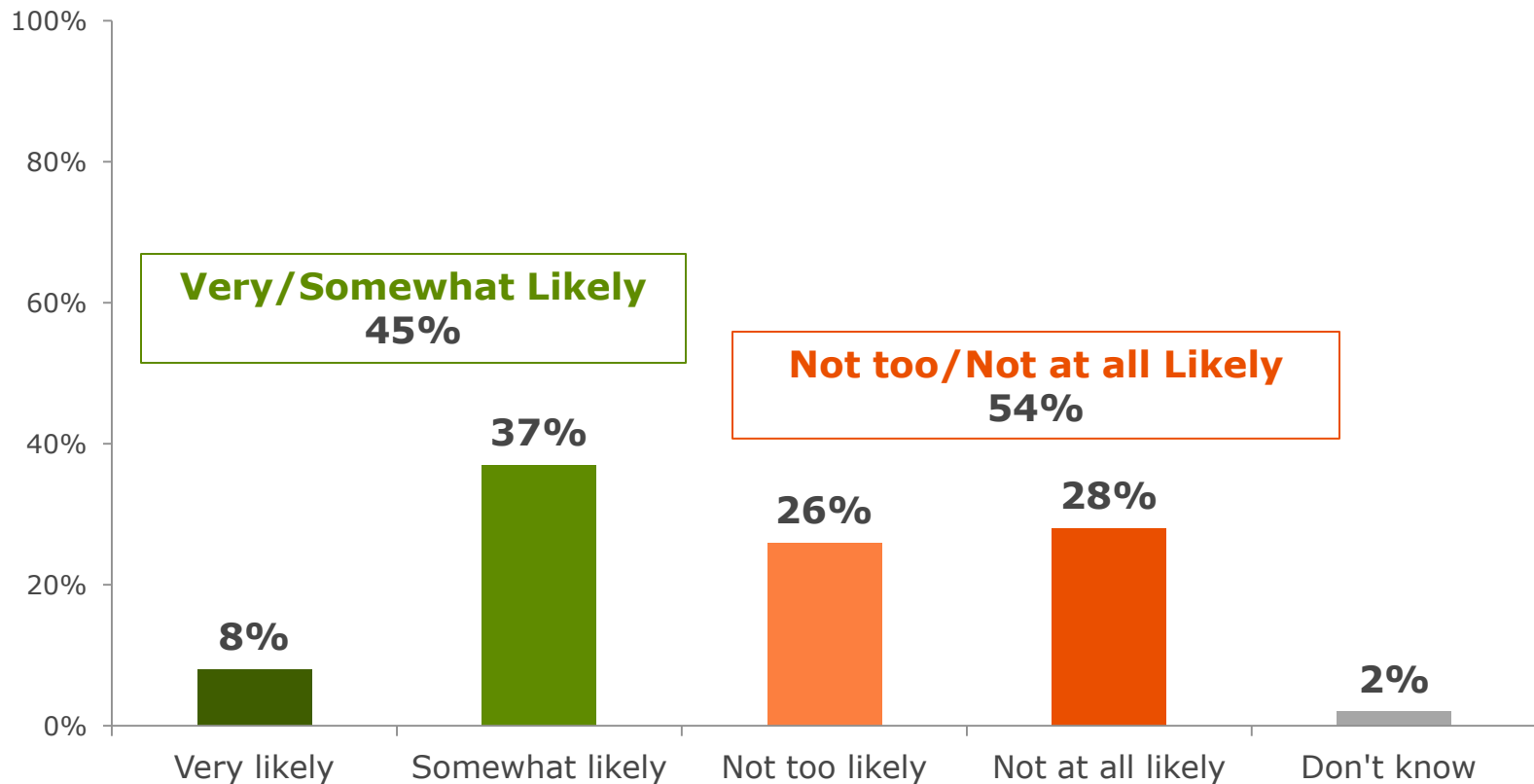
A strong majority felt the roads in their area of the County were in excellent or good condition.

Condition of the Roads



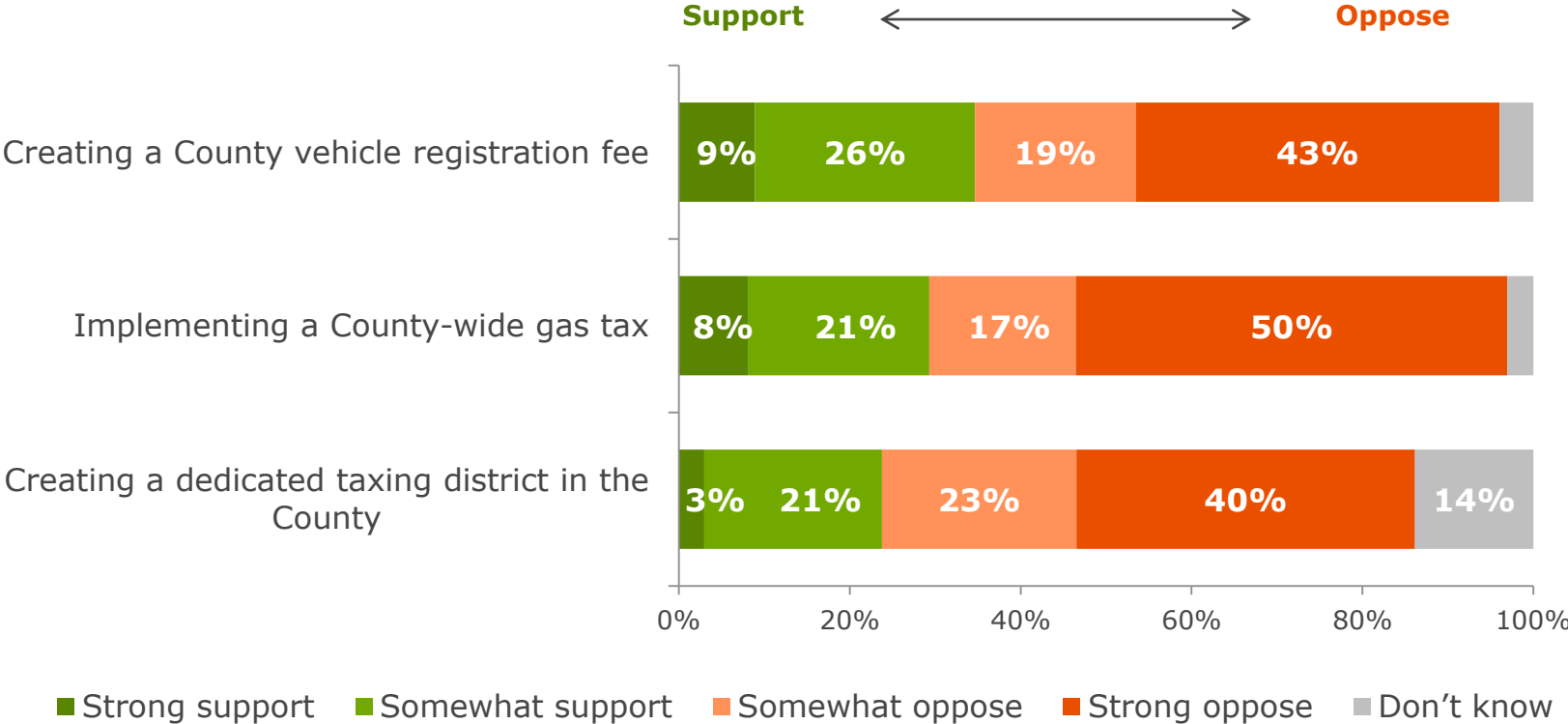
Residents were split on how likely they would be to pay more in taxes to fund road maintenance in the County.

Likelihood to Pay More in Taxes to Fund Road Maintenance



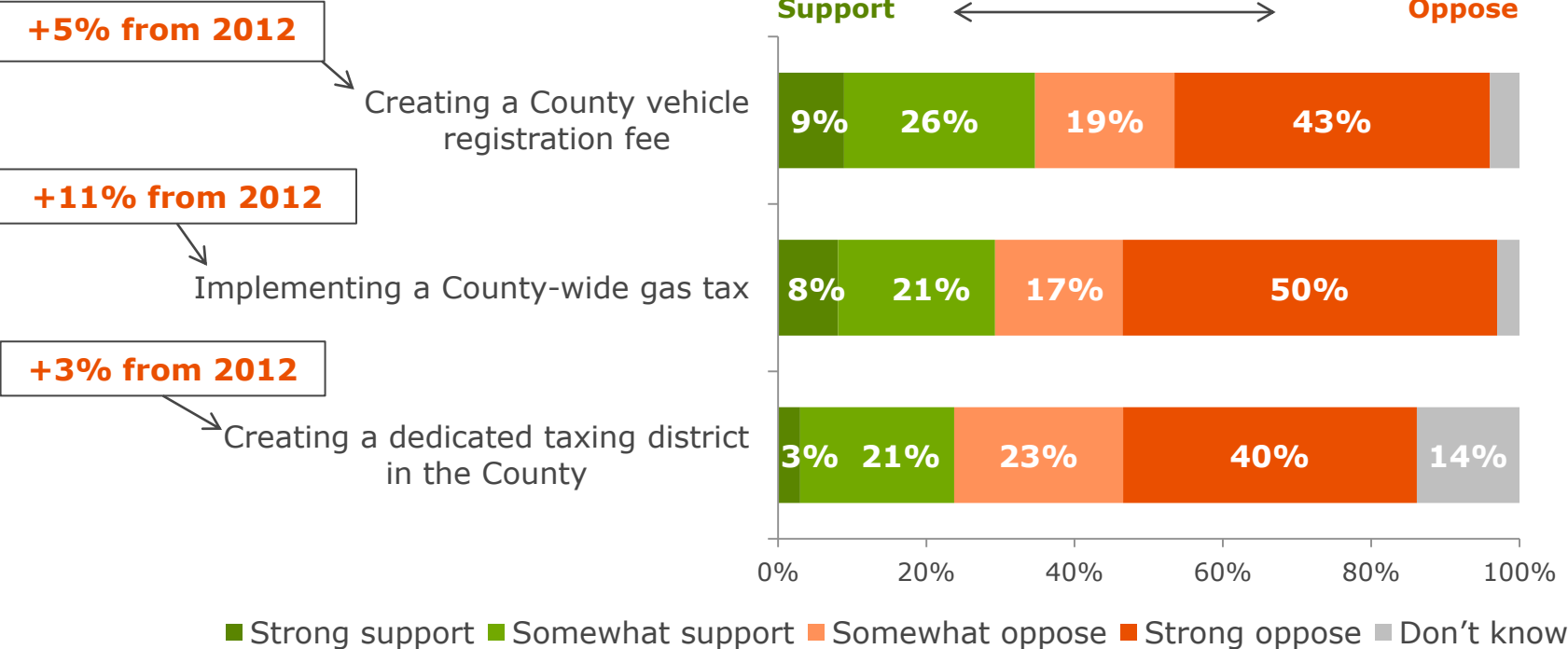
At least one in four showed some level of support for each of the funding sources.

Support for Tax or Fees for Dedicated Road Repair Fund



Though support was low for each of the funding sources, all increased from 2012.

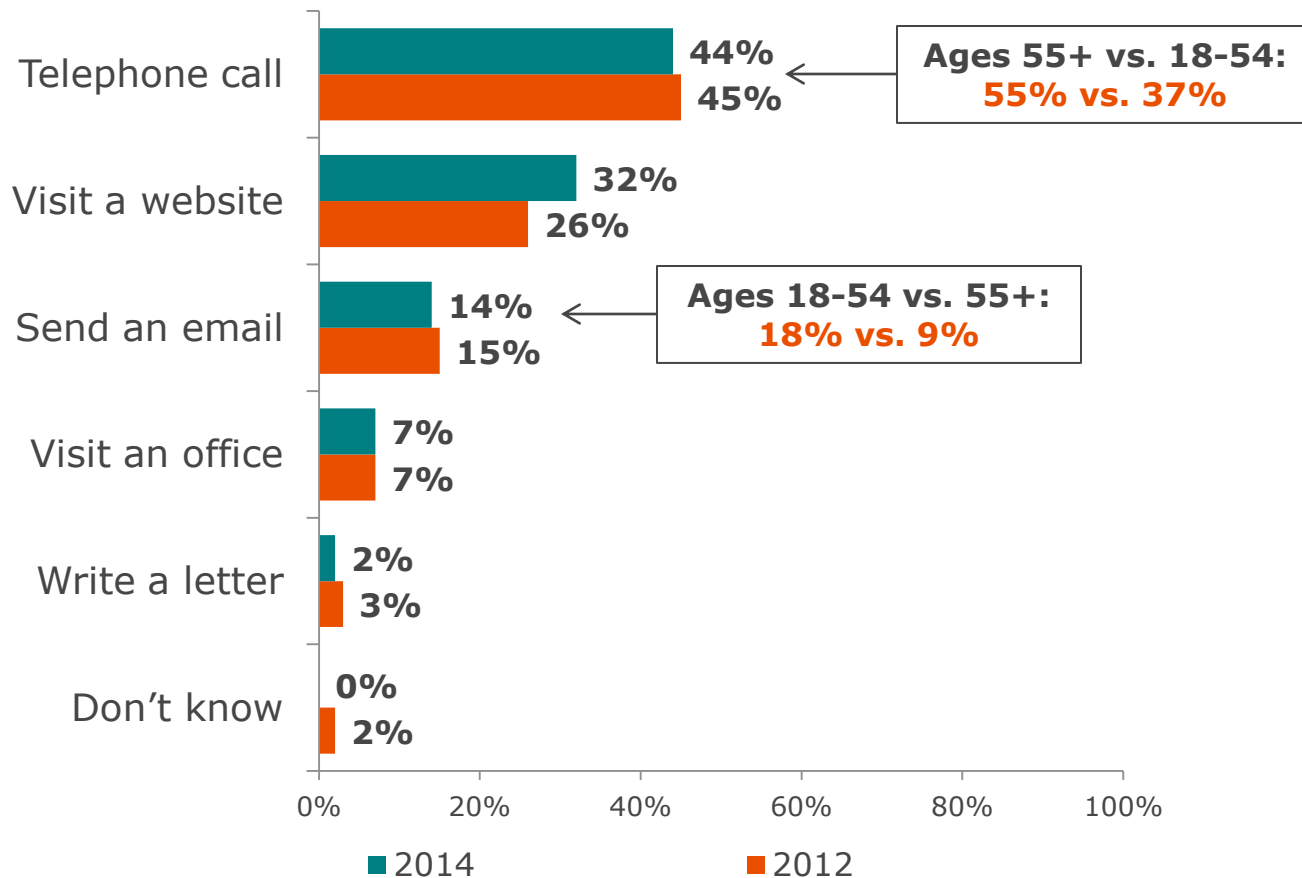
Support for Tax or Fees for Dedicated Road Repair Fund



E-GOVERNMENT + RECEIVING SERVICES

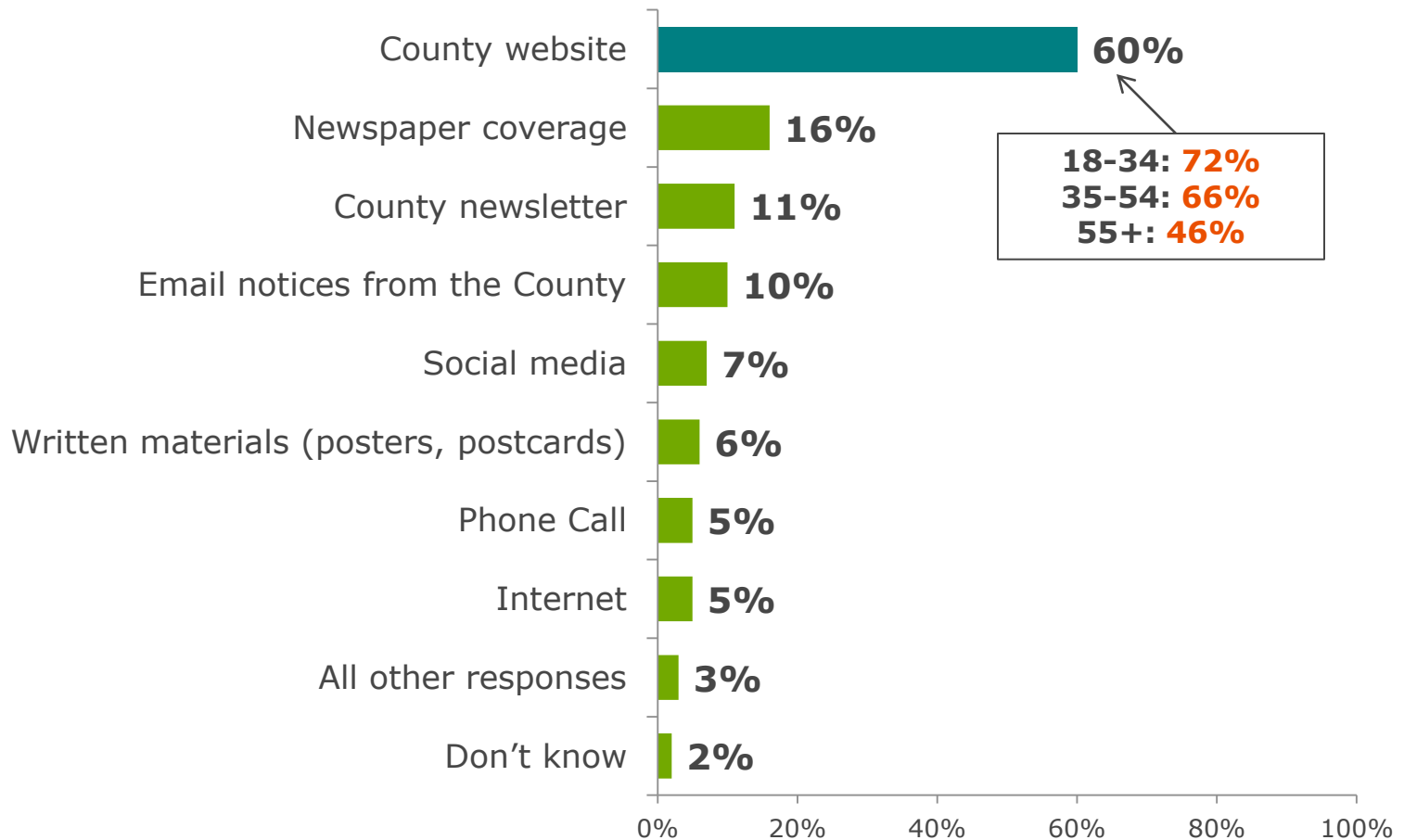
Telephone as well as online platforms like websites or email continued to be the preferred methods to communicate with the County.

Preferred Communication Method with Clackamas County



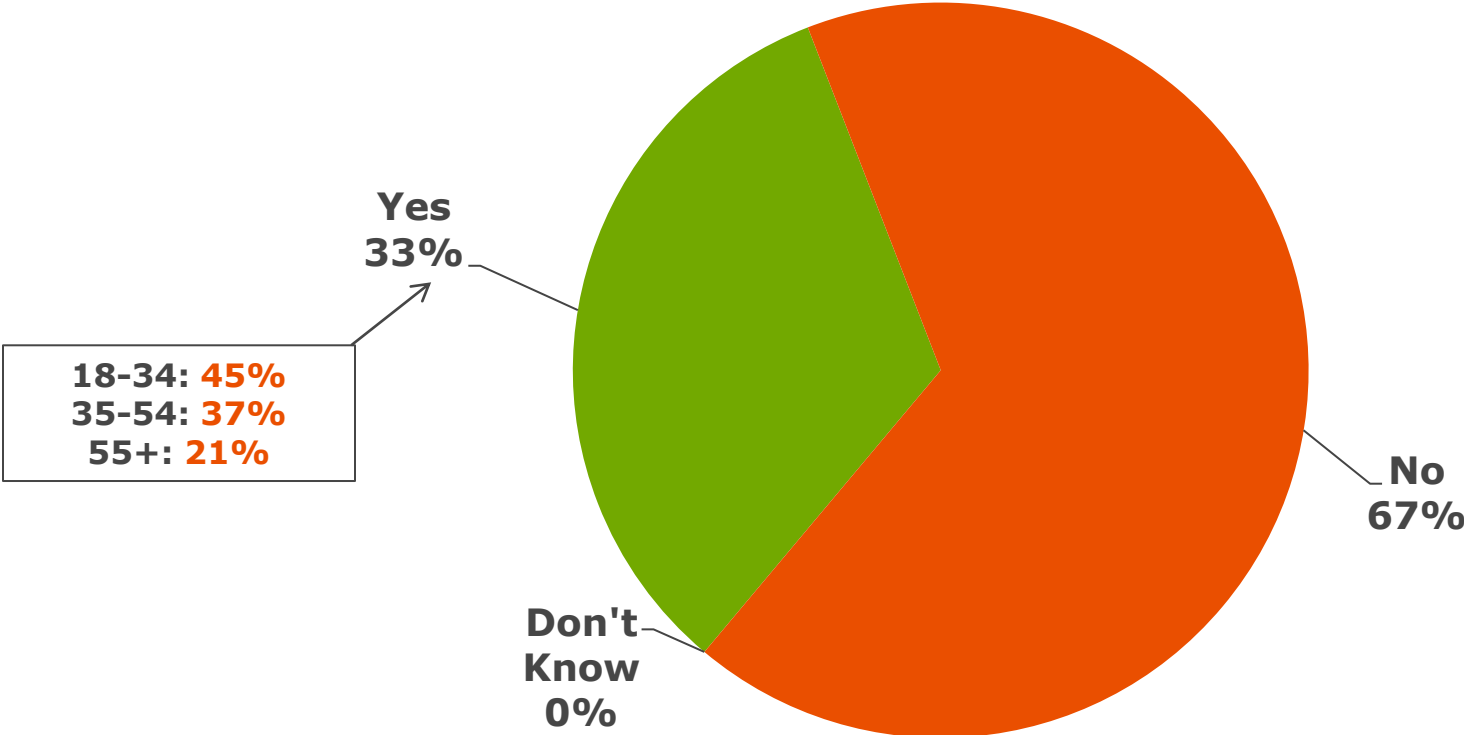
Residents preferred to access information about the County through the County website—significantly more than any other method.

Preferred Method to Access Information about the County



One-third have accessed information about the County through a mobile device or tablet.

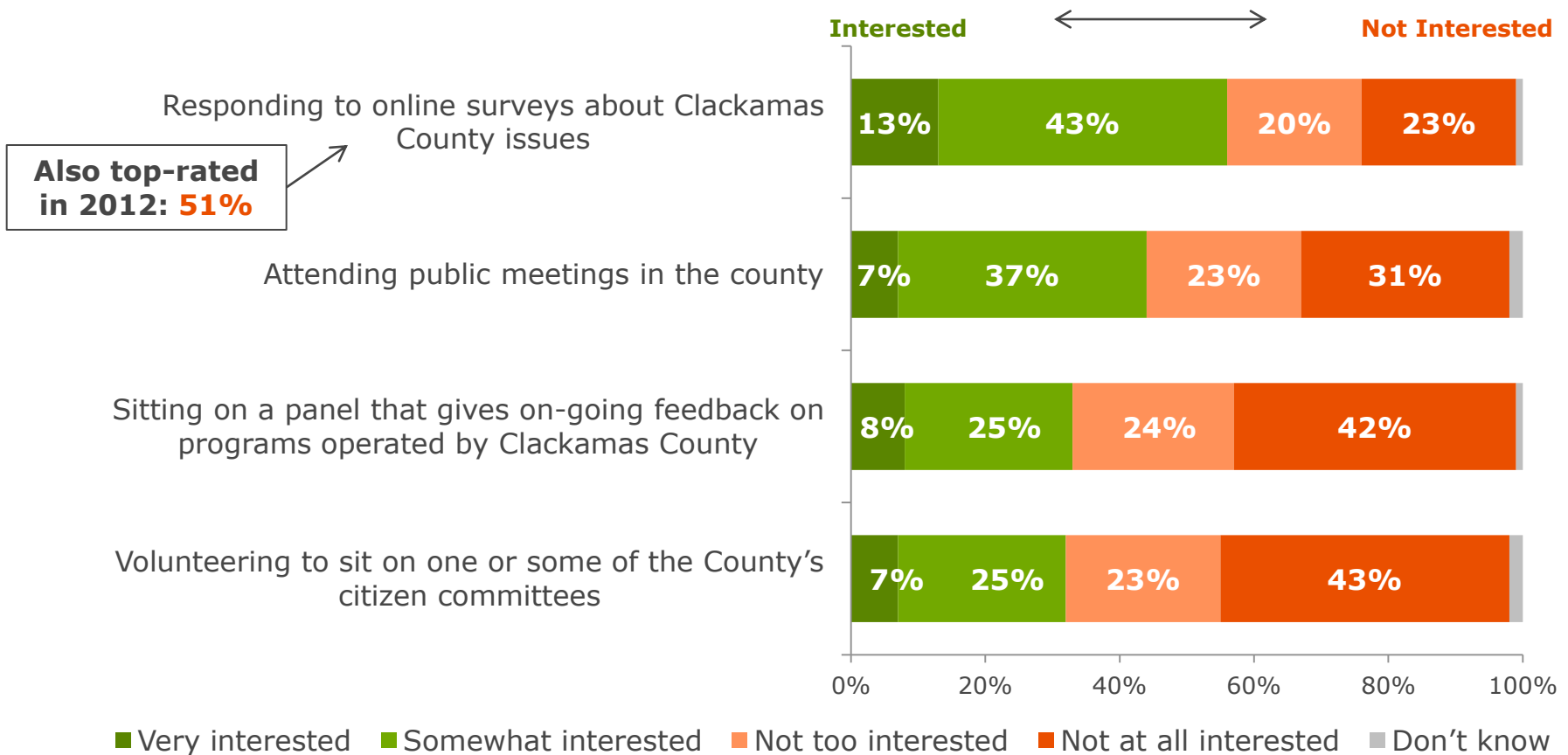
Access County Information on Mobile Device



COMMUNITY INVOLVEMENT

The top way to get involved with Clackamas County Government was responding to online surveys about Clackamas County issues—up 5 points from 2012.

Interest in Community Involvement Activities





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facebook.com/dhmresearch



PREPARED FOR:
CLACKAMAS COUNTY
Community Online Survey

March-April 2014

PREPARED BY:
DHM RESEARCH
(503) 220-0575 • 239 NW 13th Ave., #205, Portland, OR 97209 •
www.dhmresearch.com

Clackamas County Community Online Survey
March 3rd-April 4th, 2014; 10 minutes; N=1,034
DHM Research

INTRODUCTION

Clackamas County wants to hear your priorities and give you an opportunity to provide feedback about County services. We hope you'll take part in this brief survey, responses from which will be shared with the Clackamas County Board of Commissioners for planning purposes. This survey will be available until April 4, 2014.

This survey is being administered by DHM Research, a Portland-based research firm. All your answers will be kept confidential.

GENERAL MOOD & WARM-UP

1. All in all, do you think things in Clackamas County are headed in the right direction or are they off on the wrong track?

Response Category	N=1034
Right direction	30%
Wrong track	40%
Don't know	29%

IMPORTANCE RATING OF ISSUES

2. What are the most important issues you see facing Clackamas County at this time?
(Open; see separate verbatim file)

Knowing that resources in the County are limited, do you consider each to be an urgent, high, medium, or low priority for the County to address at this time? Try not to give urgent ratings for all options, please be selective. **(Randomize Q3-12)**

Response Category, N=1034	Urgent	High	Medium	Low	Don't know
3. Sustainable logging	9%	21%	33%	31%	6%
4. Local job creation	27%	38%	24%	10%	1%
5. Assisting residents in getting access to health care, including mental health and addiction services	18%	35%	31%	16%	1%
6. Road and highway maintenance	22%	47%	26%	4%	1%
7. Park and trail maintenance	2%	21%	50%	25%	2%
8. County law enforcement and sheriff patrols	17%	44%	31%	6%	1%
9. Responding to emergency and natural disasters	20%	41%	30%	7%	1%
10. Access to public transportation	14%	29%	30%	26%	1%
11. Preventing and addressing homelessness	9%	25%	38%	28%	2%
12. Helping women and children who are victims of domestic violence	17%	39%	33%	9%	2%

SERVICE AWARENESS/VALUE + SATISFACTION

Here is a list of services that are provided by Clackamas County Government. How valuable is each to the quality of life in Clackamas County? **(Randomize Q13-22)**

Response Category, N=1034	Very Valuable	Smwt Valuable	Not too Valuable	Not at all	Don't know
13. Law enforcement	64%	29%	5%	1%	0%
14. Road maintenance	55%	37%	6%	1%	0%
15. Assistance to victims of domestic violence	37%	43%	13%	5%	1%
16. Land use planning and permitting	33%	42%	18%	6%	2%
17. Providing health care services to low-income residents	29%	40%	20%	10%	1%
18. Providing affordable housing for low-income residents	22%	40%	23%	13%	2%
19. Economic development	44%	38%	12%	5%	1%
20. Responding to emergency and natural disasters	54%	34%	10%	1%	1%
21. Providing mental health and addiction services	34%	43%	16%	6%	1%
22. Maintaining County parks	25%	52%	19%	4%	0%

23. Thinking about Clackamas County Government, overall how would you rate the County's performance in providing the services you just read based on anything you have seen or heard?

Response Category	N=1034
Excellent	3%
Good	56%
Poor	25%
Very poor	6%
Don't know	11%

24. As you may or may not know, some County services and offices are only available to the public on a four-day work-week (Monday – Thursday). Have you personally been limited in your access to county services or offices as a result of this?

Response Category	N=1034
Yes (Specify; see separate verbatim file)	24%
No	72%
Don't know	4%

TRANSPORTATION PRIORITIES

25. I'd like you to build a budget based on how you want Clackamas County to spend revenue on public services. This is a hypothetical question. Let's pretend you have \$100 dollars for services in the County. How would you want that money spent across the following five areas? You can assign any dollar amount to each service, but the total must equal \$100. **(Randomize)**

Response Category	N=1034
Law enforcement	\$28.80
Road maintenance	\$24.50
Local job creation	\$18.30
Providing mental health and addiction services	\$16.10
Park and trail maintenance	\$12.30
Total	\$100.00

26. Do you feel the condition of roads in your area of Clackamas County is excellent, good, poor, or very poor?

Response Category	N=1034
Excellent	2%
Good	55%
Poor	34%
Very poor	8%
Don't know	1%

27. **Those who said "poor" or "very poor" on Q26.** Why do you say that? **(OPEN; see separate verbatim file)**

28. How likely would you be to pay more in taxes to fund road maintenance in Clackamas County?

Response Category	N=1034
Very likely	12%
Somewhat likely	34%
Not too likely	31%
Not at all likely	20%
Don't know	3%

Funding for road repairs comes from Clackamas County’s share of state and federal gasoline taxes; state vehicle registration and title fees; and state weight-mile taxes paid by heavy trucks. The County estimates that there is a \$17 million funding gap between what road repairs need to be done and what the County can afford based on available revenues. Here are a few possible tax or fee options to give road repairs in the County an independent and stable funding source. Do you support or oppose each? **(Randomize Q29-31)**

Response Category	Strong Support	Smwt Support	Smwt Oppose	Strong Oppose	Don't know
29. Creating a County vehicle registration fee	16%	30%	13%	36%	5%
30. Creating a dedicated taxing district in the County	7%	20%	19%	41%	13%
31. Implementing a County-wide gas tax	18%	26%	16%	36%	4%

E-GOVERNMENT + RECEIVING SERVICES

32. Overall, if you have a question or there is something you need that requires you contacting a government agency of Clackamas County, which method would be most convenient? **(Randomize; accept up to one response)**

Response Category	N=1034
Visit a website	33%
Telephone call	29%
Send an email	26%
Visit an office	5%
Write a letter	0%
Or something else? (Specify; see separate verbatim file)	4%
Don't know	2%

33. What is your preferred method to access information about Clackamas County, including information about current events and elections, decisions made by the County Commission, and to learn about and request services provided by Clackamas County? **(Randomize; accept multiple responses)**

Response Category	N=1034
County website	65%
Newspaper coverage	40%
County newsletter	31%
Email notices from the County	30%
Social media	17%
Through community organizations	15%
Written materials (posters, postcards)	11%
Clackamas County Board of Commissioners	8%
Other, please specify (See separate verbatim file)	5%
Don't know	2%

34. Have you ever accessed information about Clackamas County through a mobile device or tablet?

Response Category	N=1034
Yes	42%
No	56%
Don't know	2%

COMMUNITY INVOLVEMENT

Here are some ways to get involved in Clackamas County government. How interested are you in? **(Randomize Q35-Q38)**

Response Category, N=1034	Very interested	Smwt interested	Not too interested	Not at all	Don't know
35. Attending public meetings in the county	12%	44%	29%	13%	2%
36. Responding to online surveys about Clackamas County issues	44%	47%	6%	3%	1%
37. Sitting on a panel that gives on-going feedback on programs operated by Clackamas County	15%	35%	26%	21%	3%
38. Volunteering to sit on one or some of the County's citizen committees	15%	34%	27%	21%	4%

39. How would you rate Citizen News, a publication provided by the County?

Response Category	N=1034
Mean	6.4
Top 3 Box (8+9+10)	31%
Never heard of it	6%
Never read it	7%
Don't know	4%

40. The Citizen News is delivered to all households in the County. How would you prefer to receive Citizen News? **(Randomize; accept multiple responses)**

Response Category	N=1034
Mailed to home/paper copy	49%
Email	35%
Online	21%
Social media	7%
Do not wish to receive it	5%
Other (Specify; see separate verbatim file)	4%
Don't know	3%

These last questions make sure we have a valid sample of the community. It's important to collect answers to all of the following questions, and please keep in mind that your responses are confidential.

41. What is your age?

Age	N=1034
18-24	1%
25-34	9%
35-54	38%
55-64	28%
65+	24%
Refused	1%

42. Gender

Response Category	N=1034
Male	45%
Female	53%
Refused	2%

43. In what city or town do you live?

Response Category	N=1034
Oregon City	15%
Lake Oswego	11%
Milwaukie	10%
West Linn	8%
Wilsonville	6%
Clackamas	5%
Happy Valley	5%
Oak Grove	5%
Molalla	4%
Beavercreek	3%
Canby	3%
Damascus/Carver	3%
Estacada	3%
Sandy	3%
Boring	2%
Gladstone	2%
Portland	2%
Eagle Creek	1%
Jennings Lodge	1%
Mount Hood Village	1%
Government Camp	0%
Oatfield	0%
Rivergrove	0%
Sunnyside	0%
Tualatin	0%
Other	5%
Refused	1%

44. How long have you lived in Clackamas County?

Response Category	N=1034
0-5 years	12%
6-10 years	15%
More than 10 years	71%
Refused	2%

45. Do you own or rent your home?

Response Category	N=1034
Own	85%
Rent	12%
Refused	3%

46. What is the highest level of education you have had the opportunity to complete?

Response Category	N=1034
Less than high school	0%
High school diploma	4%
Some college	21%
College degree	40%
Graduate/professional school	33%
Refused	2%

47. How many children under age 18 live in your home?

Response Category	N=1034
0/None	70%
1	12%
2	12%
3	3%
4	1%
5+	0%
Refused	2%

48. What is your annual household income before taxes in 2013?

Response Category	N=1034
Less than \$24,999	4%
\$25,000-\$49,999	13%
\$50,000-\$74,999	21%
\$75,000-\$99,999	18%
\$100,000-\$149,999	21%
\$150,000+	12%
Refused	12%

49. What is your race or ethnicity? (Allow multiple responses)

Response Category	N=1034
White/Caucasian	90%
African American/Black	0%
Hispanic/Latino	2%
Asian/Pacific Islander	1%
Native American/American Indian	2%
Other	3%
Refused	5%



PREPARED FOR:

CLACKAMAS COUNTY

Community Survey Report

March 2014

PREPARED BY:

DHM RESEARCH

(503) 220-0575 • 239 NW 13th Ave., #205, Portland, OR 97209 • www.dhmresearch.com

1 | INTRODUCTION & METHODOLOGY

Between February 27 and March 2, 2014, Davis, Hibbitts & Midghall, Inc. (DHM Research) conducted a telephone survey of 400 Clackamas County residents about County services and issues. In addition to assessing their awareness of County services and their level of satisfaction with these services, this survey assessed residents' priorities for public services and means of communication with the County. This study was not meant to test voter support for any County initiatives. A separate online survey is being conducted through the month of March 2014 to allow for greater community participation.

Tracking Past Studies: Results are benchmarked—when appropriate—against previous studies conducted in the County, including community surveys in 2008 and 2012. The benefits of a tracking study include the ability to see whether opinions and preferences among residents in the County have shifted over time, thereby allowing the County to be more responsive to the changing needs of the community.

A separate survey was conducted in March to test voter opinions around transportation priorities and funding. This shift in methodology from the County's general population to voters is necessary to accurately test potential County initiatives that will require voter support.

Research Methodology: The telephone survey consisted of 400 Clackamas County residents and took approximately 15 minutes to administer. This is a sufficient sample size to assess residents' opinions generally and to review findings by multiple subgroups, including age, gender, and geographic area of the County.

Residents were contacted through Random Digit Dialing (RDD), targeted, and wireless (cell phone) sample. In gathering responses, a variety of quality control measures were employed, including questionnaire pre-testing and validations. Quotas were set by age, gender, and area of the County based on the total population of residents ages 18 and older for a representative sample. This methodology is consistent with that which was used in previous Clackamas County community surveys.

Statement of Limitations: Any sampling of opinions or attitudes is subject to a margin of error. The margin of error is a standard statistical calculation that represents differences between the sample and total population at a confidence interval, or probability, calculated to be 95%. This means that there is a 95% probability that the sample taken for this study would fall within the stated margins of error if compared with the results achieved from surveying the entire population.

For a sample size of 400, the margin of error would fall within +/-2.6% and +/-4.9% at the 95% confidence level. If they answered 50% each way, the margin of error would be 4.9%. The reason for the difference lies in the fact that when response categories are relatively even in size, each is numerically smaller and thus slightly less able--on a statistical basis--to approximate the larger population.

DHM Research Background: DHM Research has been providing opinion research and consultation throughout the Pacific Northwest and other regions of the United States for over three decades. The firm is non-partisan and independent and specializes in research projects to support public policy making. www.dhmresearch.com

2 | EXECUTIVE SUMMARY

More than half are optimistic about the general direction of the County. They are more upbeat today than they were in 2012.

- More than half (54%) say things in the County are headed in the right direction, while two in ten (21%) say they are on the wrong track. One-quarter (25%) were unsure.
 - There has been an 8-point increase between 2012 and 2014 in the percentage of residents who say things in the County are headed in the right direction (from 46% up to 54%). This is a common trend in attitudes in communities across Oregon as the economy continues to improve.

Strong majorities continue to be satisfied with the County's performance in providing public services.

- More than three-quarters (77%) of residents rate Clackamas County Government at the top of the scale (excellent/good) for its performance in providing County services; most (70%) gave a good rating, while 7% gave an excellent rating.
 - Ratings are comparable to those seen in 2012 (Good: 70%; Excellent: 5%).
- Combined, approximately 70% rate all services tested in the survey as valuable to their quality of life in the County – from law enforcement and economic development to road development, land use, permitting, and park maintenance.
 - In general, women placed higher value to each service than men.

Helping vulnerable groups, economic development, and public safety continue to be the biggest service priorities for residents.

- Social services are viewed as valuable to the quality of life in the County, particularly assisting women and children who are victims of domestic violence and assisting residents in getting access to health care, including mental health and addiction services. While preventing homelessness is important, it was rated as less urgent.
- Economic Development continues to be top of mind for residents. Seven in ten say job creation is an urgent or high priority right now. While this is still a top priority for most demographic groups, urgent/high priority ratings have decreased six points compared to 2012.
- Public safety is highly important to residents, especially responding to natural disasters, which experienced a seven-point increase in those rating it as an urgent priority when compared to 2012. While police and sheriff patrols are important, they are rated as less urgent.

A majority of residents have not been limited by the four-day work week in their access to County services.

- Three in four (76%) residents have not been limited by the four-day work week in their access to County services.
- In general, those who have been limited were unable to complete their task, and in some cases needed to take time off of work or school in order to take care of their business on a different date.

Residents give similar priority to many of the public services the County offers.

- When asked to build a hypothetical budget for public services, residents allocated 27% toward law enforcement. Local job creation, road maintenance, and mental health and addiction services each received roughly one-fifth of the budget.

The majority of residents feel that the roads in their area of the County are in excellent or good condition and would not support paying more for maintenance.

- Overall, 71% feel the condition of the roads in their area of the County is excellent or good; 29% say they are poor or very poor.
 - Residents in Happy Valley/Damascus/Sandy (20%) are more likely than those in other areas of the County (3% - 7%) to say roads their roads are in excellent condition.
- Potholes and a general lack of maintenance are top reasons residents feel the condition of the roads in their area are poor or very poor.
- When asked if they would be willing to pay more in taxes to fund road maintenance, 45% say they would be very likely or somewhat likely.
 - When asked about specific funding sources, support was lower. 35% would support a vehicle registration fee, 29% would support a gas tax, and 24% would support a taxing district.

Preferred communication methods with the Clackamas County Government have remained consistent compared to 2012.

- Similar to 2012, if residents were going to contact Clackamas County, they would be most likely to make a phone call, visit a website, or send an email.
 - Residents under the age of 54 are more likely to prefer going online (either email or visiting a website). While residents ages 55 and older prefer the telephone.
- The preferred method for accessing information about the County is, by far, the County website.
 - One-third say they have accessed county information using a mobile device or tablet.

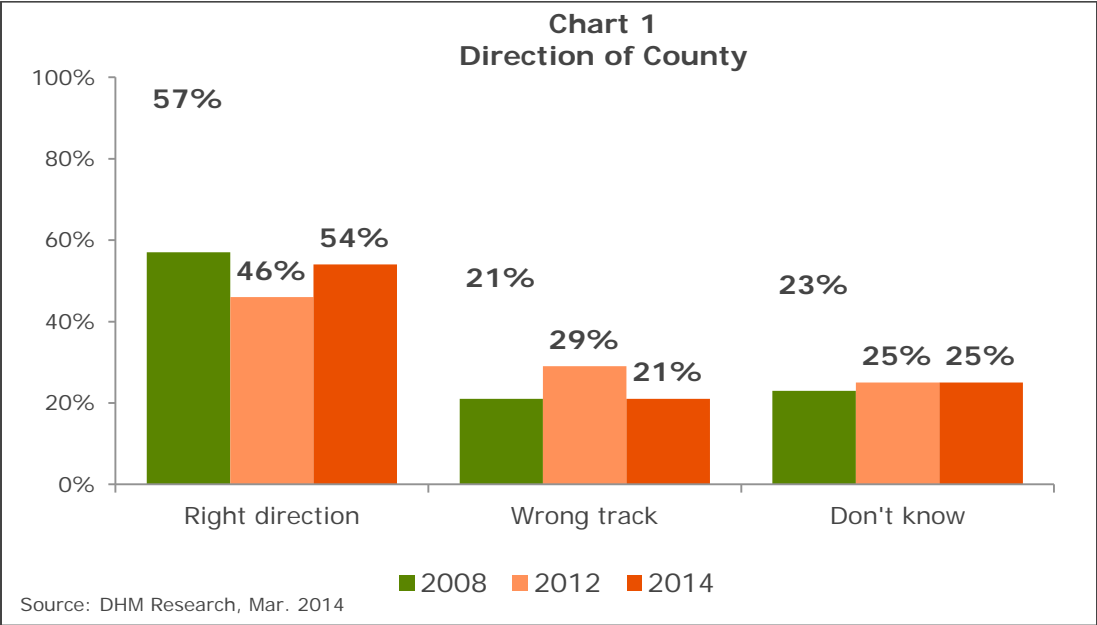
Residents showed the most interest in getting involved with the County by responding to online surveys and attending public meetings.

- More than half (56%) of residents were very or somewhat interested in responding to online surveys, while 44% were interested in attending public meetings.
- Overall, there was less interest in sitting on a panel that provides on-going feedback (33%) and volunteering to sit on County committees (32%).

3 | KEY FINDINGS

3.1 | GENERAL MOOD AND PRIORITIES

Residents were asked if they felt the County was heading in the right direction or if they thought it was off on the wrong track (Q1).



Overall, nearly six in ten (57%) residents in Clackamas County were optimistic about the direction the County is heading, while one in five (21%) said things were on the wrong track. One in four (25%) residents were unsure.

Right direction numbers have increased 8 points when compared to 2012, returning to levels seen in 2008. Conversely, those who felt the County was off on the wrong track have decreased 8 points.

Demographic Differences: There were no significant differences in attitude towards the direction of the County across demographic subgroups. Area of the County, age, gender, and tenure in the County were all consistent.

Residents were asked, unprompted, what they saw as the most important issues facing Clackamas County (Q2).

Table 1
Top Concern Issues in Clackamas County: 2008, 2010, 2014

Response Category	2014 N=400	2012 N=400	2008 N=400
Road maintenance/safety/potholes	10%	18%	20%
Economy/jobs/job training	9%	20%	6%
School funding	8%	10%	5%
Land use/development	6%	4%	9%
Support public transportation	6%	5%	--
Taxes too high	6%	11%	5%
Traffic congestion/need more, new roads	5%	4%	6%
Public safety	5%	3%	9%
Schools—in general	5%	3%	8%
All other responses	3% or less	2% or less	6% or less
None/Nothing	7%	8%	17%
(DON'T ASK) Don't know	20%	10%	

Source: DHM Research, Mar. 2014

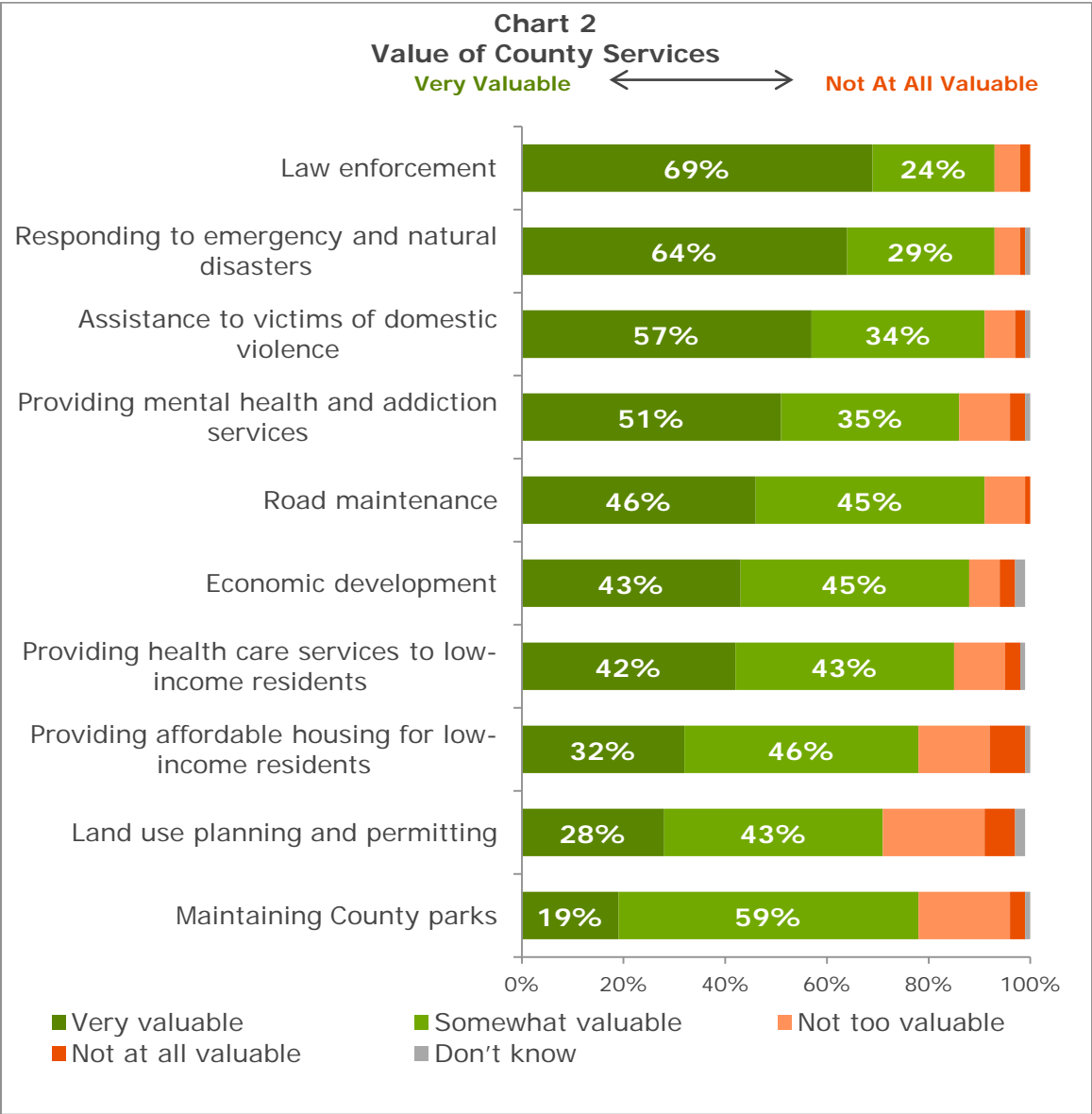
Road maintenance, the economy and jobs, and school funding were top issues mentioned in 2014. Both road maintenance and economy and jobs had significantly fewer mentions in 2014 when compared to 2012 (8 and 11 points less, respectively). While not a top-tier issue, taxes also experienced a decrease of 5 points. The percentage of respondents who were unable to mention an issue (none/nothing and don't know combined) increased nine points when compared to 2012.

Demographic Differences: Top issues were fairly consistent across demographic subgroups with the exception of residents age 55 and older, who were more likely to mention the economy and jobs as an issue than younger residents (18-34: 3%; 35-54: 7%; 55+: 15%). Notably, respondents who felt the roads in their area of Clackamas County were in poor condition were more likely to mention road maintenance as a top issue than those who felt the roads were in excellent or good condition (20% vs. 6%).

3.2 | SATISFACTION WITH COUNTY SERVICES

3.2.1 Value Perceptions

Residents were read a list of services provided by Clackamas County and were asked how valuable they found each to be for the quality of life in the County (Q13-Q22). Chart 2 reflects the rating order of services based on “very” valuable scores. The following analysis will compare value ratings within broad service areas.



More than seven in ten residents found each service to be very or somewhat valuable to their quality of life; however, there were differences in intensity levels (very valuable ratings).

PUBLIC SAFETY

Law enforcement received the highest rating of all services, with 69% who said it is very valuable (93% very/somewhat combined). These ratings were consistent with those from 2012 (66% very valuable).

Demographic Differences: Women were more likely than men to rate law enforcement as very valuable (74% vs. 63%), as were those age 35 and older (72%) compared to residents ages 18 to 34 (58%).

Sixty-four percent (64%) said that **responding to emergencies and natural disasters** is a very valuable service (93% very/somewhat combined). These ratings were consistent with 2012 (62% very valuable).

Demographic Differences: Women were more likely than men to have said this service is very valuable (72% vs. 56%).

SOCIAL SERVICES

Assistance to victims of domestic violence was given a very valuable rating by 57% (91% very/somewhat combined). These ratings were consistent with those in 2012 (55% very valuable).

Demographic Differences: Women were more likely than men to have said this service is very valuable (63% vs. 50%).

Half (51%) found **providing mental health and addiction services** very valuable (86% very/somewhat combined). While very valuable ratings have increased 12 points when compared to 2012 (39%), very/somewhat combined ratings have remained fairly consistent (2012: 84%; 2014: 86%).

Demographic Differences: Women were more likely than men to have said this service is very valuable (59% vs. 42%).

Four in ten (42%) said that **providing health care services to low-income residents** is very valuable (85% very/somewhat combined). While very valuable ratings have decreased five points when compared to 2012 (47%), very/somewhat combined ratings have remained fairly consistent (2012: 82%; 2014: 85%).

Demographic Differences: Women were more likely than men to have said this service is very valuable (53% vs. 31%).

One in three (32%) said **providing affordable housing for low-income residents** is a very valuable service (78% very/somewhat combined). These ratings were consistent with those seen in 2012 (29% very valuable).

Demographic Differences: Women were more likely than men to have said this service is very valuable (41% vs. 23%). Younger residents, ages 18-34 (45%) were also more likely than those older (28%) to have said this service is very valuable.

TRANSPORTATION

Just fewer than five in ten (46%) said **road maintenance** was a very valuable service (91% very/somewhat combined). These ratings were consistent with those seen in 2012 (48% very valuable).

Demographic Differences: Ratings were similar across demographic subgroups.

THE ECONOMY

Forty-three percent (43%) said **economic development** was very valuable to their quality of life in the County (88% very/somewhat combined). While very valuable ratings have decreased 10 points when compared to 2012 (53%), very/somewhat combined ratings have remained fairly consistent (2012: 87%; 2014: 88%).

Demographic Differences: Men were more likely than women to have said this service is very valuable (49% vs. 38%).

COMMUNITY PLANNING + LAND USE

Three in ten (28%) said **land use planning and permitting** was a very valuable service to their quality of life (71% very/somewhat combined). While consistent ratings were seen between 2012 and 2014 among those who rated this service very valuable (25%), very/somewhat combined ratings have increased six points (2012: 65%; 2014: 71%).

Demographic Differences: Ratings were similar across demographic subgroups.

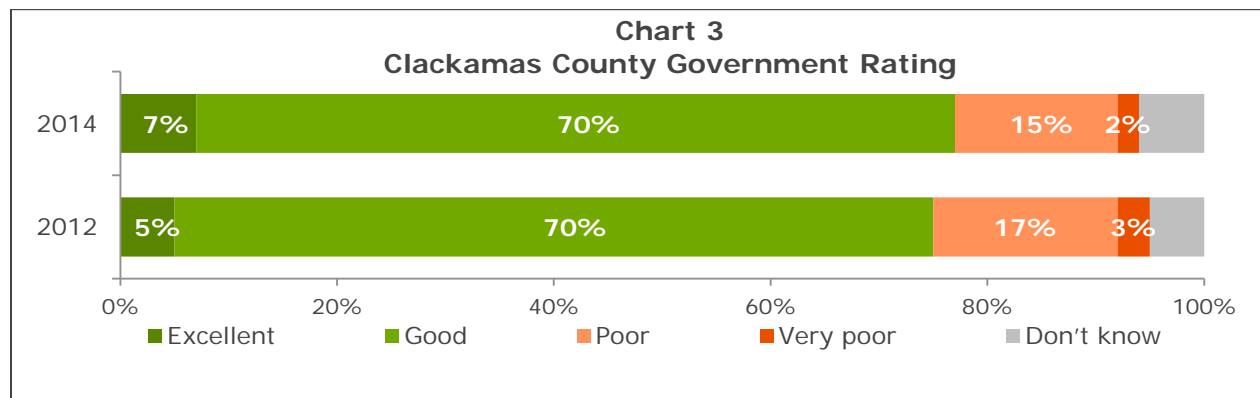
COMMUNITY PARKS

Although **maintaining County parks** received the lowest very valuable rating (19%), a strong majority of 78% gave it a combined valuable rating. These ratings were consistent with those seen in 2012 (20% very valuable).

Demographic Differences: The only difference in opinion here was by length of residency – those who have lived in the County for five years or less (36%) were significantly more likely to have rated this service as very valuable than residents who have lived in the County for six years or more (17%).

3.2.2 Satisfaction Rating

Residents were asked to think about Clackamas County Government overall, and rate their performance in providing services (Q23).

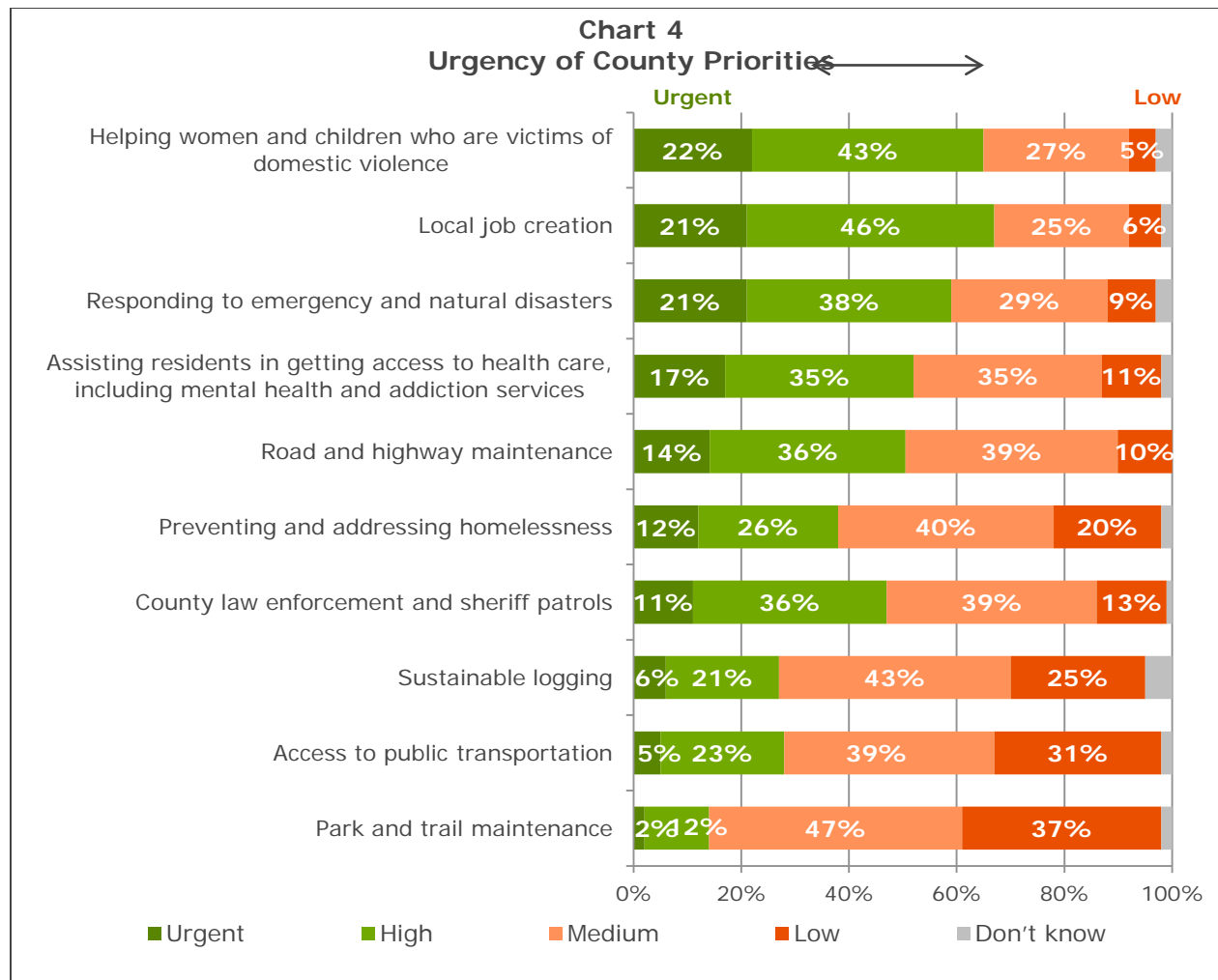


More than three-quarters (77%) rated Clackamas County Government at the top of the scale (excellent/good) for its performance in providing County services; most (70%) gave a good rating. These ratings were consistent with those in 2012.

Demographic Differences: The youngest residents, ages 18-34 (88%), were more likely than those older (74%) to give Clackamas County Government an excellent or good rating. Residents living in Happy Valley/Damascus/Sandy (95%) were also more likely to give positive ratings than those from Lake Oswego/Milwaukie/Oak Grove/Gladstone (77%), West Linn/Oregon City (76%) and All Others¹ (73%).

3.3 | COUNTY SERVICES AND PRIORITIES

Residents were read a list of issues facing the County and were asked, knowing that resources are limited, if they consider each to be an urgent, high, medium, or low priority at this time (Q3-Q12).



¹ Area of county was combined into like areas which included Lake Oswego/Milwaukie/Oak Grove/Gladstone; West Linn/Oregon City; Happy Valley/Damascus/Sandy; Wilsonville/Canby/Molalla; and All Others

In general, the services they gave high value ratings – helping victims of domestic violence, local job creation, and responding to emergency and natural disasters – were the priorities they found most urgent.

THE ECONOMY

Job creation in the County was one of the most urgent priorities, almost seven in ten (67%) gave it either an urgent (21%) or high (46%) rating. Combined urgent/high ratings have decreased six points compared to 2012 (73%).

Demographic Differences: Ratings were similar by age, gender, and area of County.

SOCIAL SERVICES

Two-thirds (65%) rated **helping women and children who are victims of domestic violence** as an urgent (22%) or high (43%) priority. While consistent ratings were seen between 2012 and 2014 among those who rated this service an urgent/high priority (66%), urgent ratings have increased seven points (2012: 15%; 2014: 22%).

Demographic Differences: Ratings were similar by age, gender, and area of County.

Five in ten (52%) said **assisting residents in getting access to health care, including mental health and addiction services** was an urgent (17%) or high (35%) priority. While consistent ratings were seen between 2012 and 2014 among those who rated this service an urgent/high priority (49%), urgent ratings have increased five points (2012: 12%; 2014: 17%).

Demographic Differences: Women were more likely than men to have said this is an urgent priority in the County (21% vs. 12%).

Nearly one in four (38%) said **preventing and addressing homelessness** was an urgent (12%) or high (26%) priority. These ratings were consistent with those seen in 2012 (34% urgent/high).

Demographic Differences: Women were more likely to rate this as urgent or high than men (44% vs. 27%). Newer residents to the County (<6 years) were also more likely than those who have lived in the County longer to rate this as an urgent priority (32% vs. 11%).

PUBLIC SAFETY

Just under six in ten (59%) said that **responding to emergency and natural disasters** was an urgent (21%) or high (38%) priority. While consistent ratings were seen between 2012 and 2014 among those who rated this service urgent/high priority (58%), urgent ratings have increased seven points (2012: 14%; 2014: 21%).

Demographic Differences: Ratings were similar by age, gender, and area of County.

Nearly half (47%) said **County law enforcement and sheriff patrols** was an urgent (11%) or high (36%) priority at this time. While consistent ratings were seen between 2012 and 2014 among those who rated this service urgent priority (10%), urgent/high ratings have decreased six points (2012: 53%; 2014: 47%).

Demographic Differences: Residents over the age of 55 (14%) were more likely to give an urgent rating than those age 18-34 (6%).

TRANSPORTATION

In terms of transportation in Clackamas County, **road and highway maintenance** was considered to be most important, with half (50%) who said it is an urgent (14%) or high (36%) priority. Four in ten (39%) gave it a medium priority rating. These ratings were consistent with those seen in 2012 (48% urgent/high combined).

Demographic Differences: Ratings were similar by age, gender, and area of County. Not surprisingly, those who rated roads in their area to be poor or very poor were more likely than those who gave more positive ratings to the condition of their roads to rate road maintenance as an urgent priority (31% vs. 7%).

Three in ten (28%) said **access to public transportation** was an urgent (5%) or high (23%) priority in the County. Another 39% rated it as a medium priority. These ratings were consistent with those seen in 2012 (31% urgent/high combined).

Demographic Differences: Women were more likely than men to prioritize (urgent/high combined) public transportation (34% vs. 21%).

COMMUNITY PLANNING + LAND USE

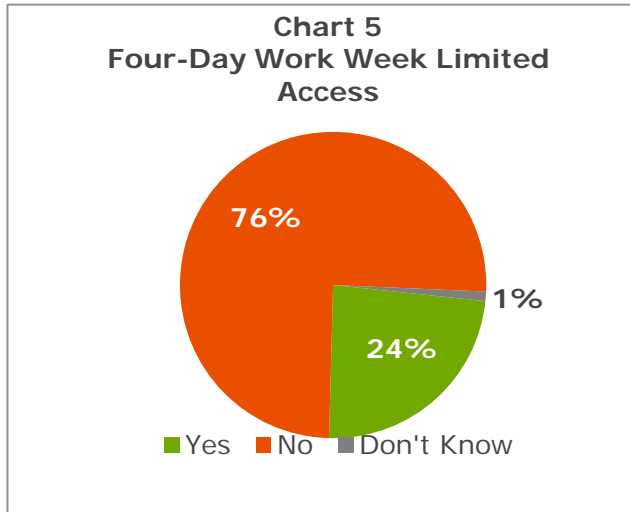
Just under three in ten (27%) said that **sustainable logging** was an urgent (6%) or high (21%) priority, and another four in ten (43%) said it is a medium priority. It is worth noting that four times more residents rated this at the bottom of the scale (a low priority) than at the top of the scale (an urgent priority) – 25% low vs. 6% urgent. Urgent/high ratings have decreased 5 points compared to 2012 (32%), while medium priority ratings have increased 9 points (2012: 34%).

Demographic Differences: Residents age 55 and older (33%) were more likely than 18-34 year olds (18%) to rate this as an urgent or high priority. Although it did not approach statistical significance, similar to 2012, residents in the Lake Oswego/Milwaukie area (21% urgent/high) and West Linn/Oregon City (20%) were less likely to rate this as an urgent or high priority than all other parts of the County, where the urgent/high ratings ranged from 31% to 33%.

COMMUNITY PARKS

Park and trail maintenance was considered to be a medium (47%) or low (37%) priority at this time. Fewer than two in ten (14%) gave it an urgent or high rating. These ratings were consistent with those in 2012 (81% medium/low combined).

Demographic Differences: Ratings were similar by age, gender, and area of County.



Respondents were told that some County services and offices are only available to the public on a four-day work week. They were then asked if they have been limited in their access to County services or offices as a result of this (Q24).

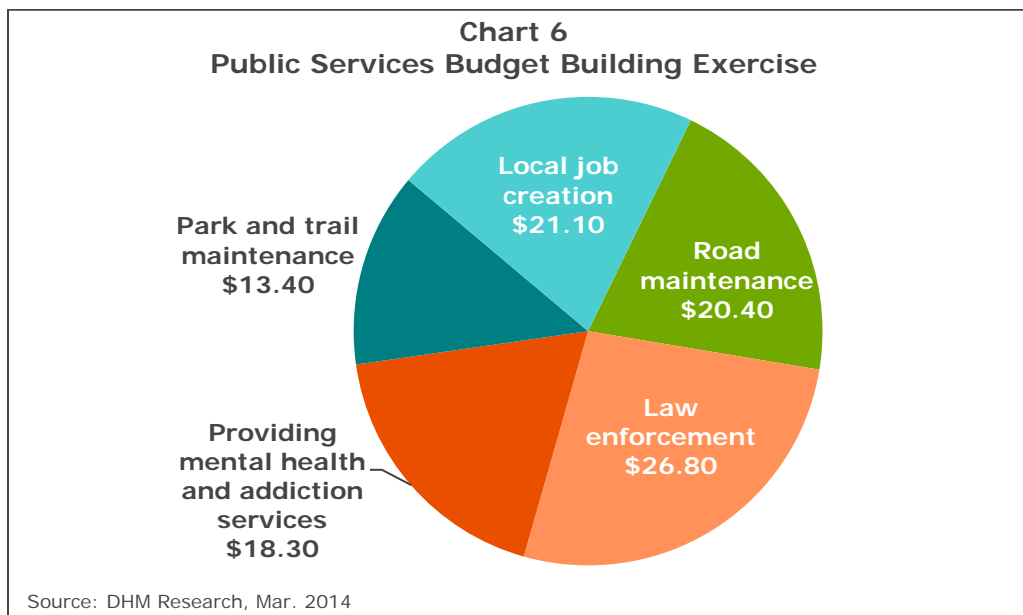
Three in four residents have not been limited in their access to County services or offices as a result of the four-day work week, while one in four have. Limited access was similar by age, gender, and area of County. Notably, residents with children in their household (30%) were

more likely than those without (20%) to have experienced limited access.

Those who have experienced limited access were asked to describe their experience (Q24A). In general, most were unable to complete their task. Some also mentioned that they needed to take time off of work or school in order to take care of their business on a different date.

3.4 | PUBLIC SERVICES PRIORITIES

Residents were given an opportunity to build a hypothetical public services budget. They were given \$100 and asked to allocate that money across five service areas (Q25).



Residents allocated the largest portion of the \$100 budget to **law enforcement** (mean: \$26.80).

Demographic Differences: Residents age 35 and older allocated a larger portion of their budget to law enforcement than those ages 18-34 (18-34: \$22.70; 35-54: \$28.60; 55+: \$27.80).

Three public services all received roughly one-fifth of the overall budget each.

A mean of \$21.10 was allocated to **local job creation**.

Demographic Differences: Budget allocation for local job creation was fairly consistent across demographic subgroups.

A mean of \$20.40 was allocated to **road maintenance**.

Demographic Differences: Men allocated a larger portion of their budget to this service than women (\$21.90 vs. \$19.00). Not surprisingly, those who felt roads in their area of the County were in poor condition allocated a larger portion of their budget than those who felt the roads were in better condition (\$25.30 vs. \$18.40).

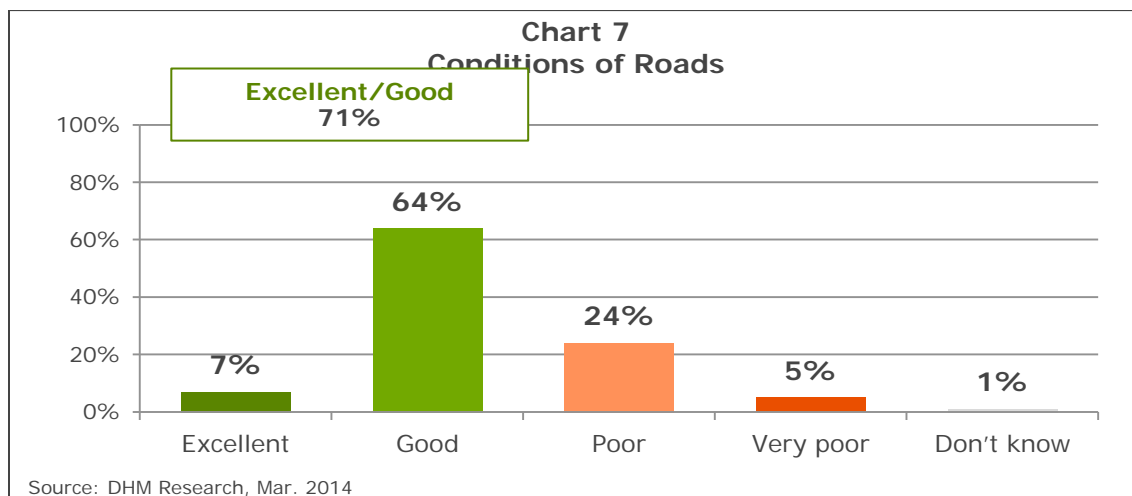
A mean of \$18.30 was allocated to **providing mental health and addiction services**.

Demographic Differences: Budget allocation for mental health and addiction services was fairly consistent across demographic subgroups.

Finally, **park and trail maintenance** received the smallest portion of the budget (mean: \$13.40)

Demographic Differences: Residents age 18-34 allocated a larger portion of their budget to this service than those age 35-54 (\$15.80 vs. \$12.20).

Residents were asked to rate the condition of the roads in their area of Clackamas County (Q26).



Overall, seven in ten (71%) felt the condition of the roads in their area of the County were excellent (7%) or good (64%). One in four (24%) felt the roads were in poor condition and 5% felt they were in very poor condition.

Demographic Differences: Residents living in Happy Valley/Damascus/Sandy (20%) were much more likely than all other areas of the County (3% - 7%) to rate the condition of the roads in their area as excellent. Ratings were similar across other demographic subgroups.

Those who felt the roads were in poor or very poor condition were asked to explain why they felt that way (Q27).

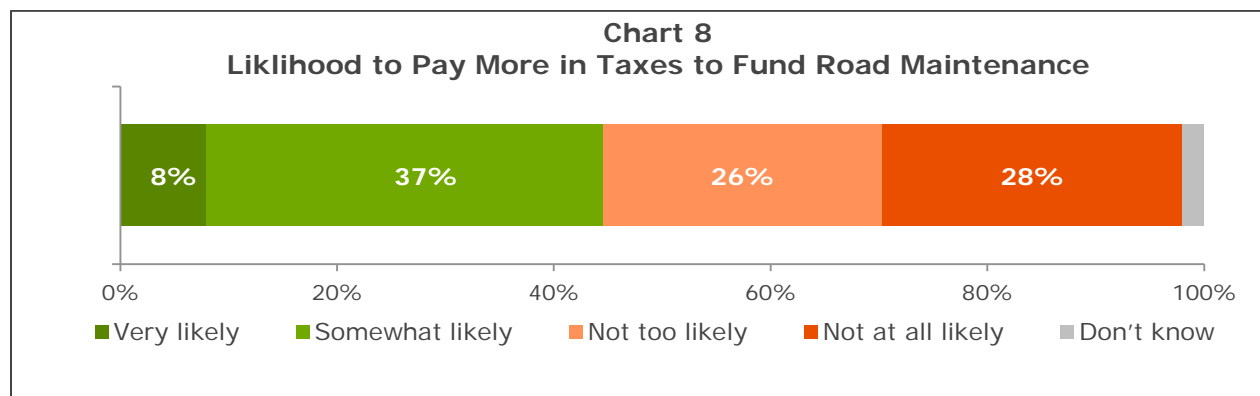
Table 3
Why do you say the roads are in poor or very poor condition?

Response Category	N= 114
Potholes	63%
Lack of maintenance	36%
They are not safe	9%
We need better highways	6%
Can't see the lines/new paint needed on lines	4%
Heavy traffic	4%
All other responses	3% or less
None/nothing	0%
(DON'T ASK) Don't know	0%

Source: DHM Research, Mar. 2014

There were two major contributing factors as to why residents felt the conditions of the roads in their area were poor. A strong majority mentioned potholes (63%), and approximately one in three mentioned a lack of maintenance (36%).

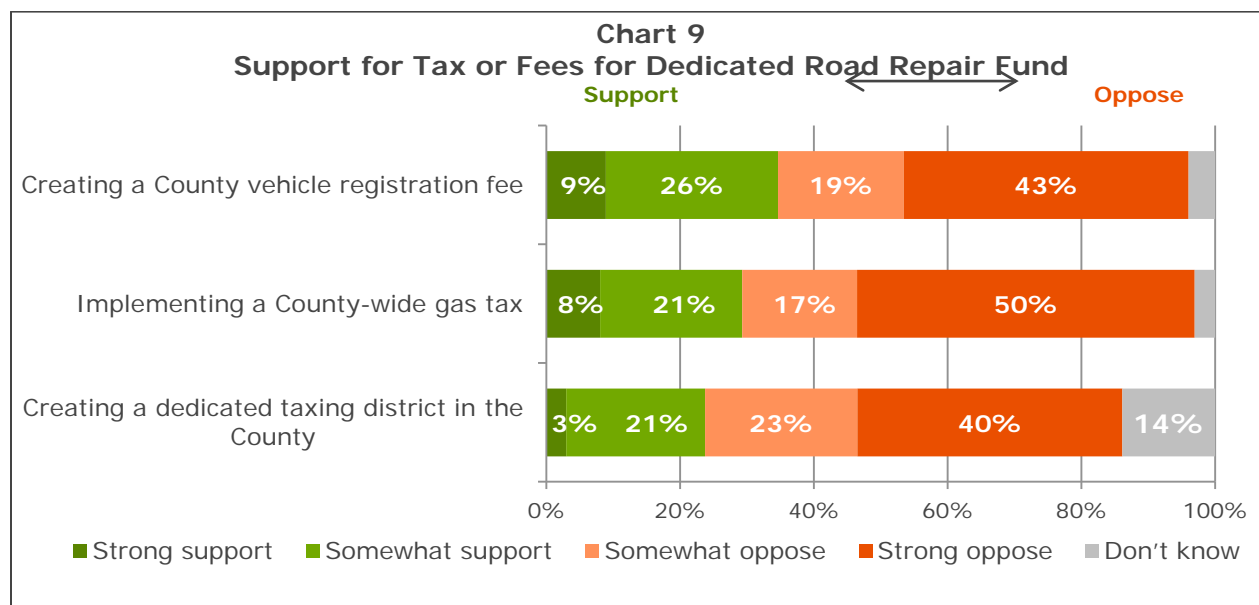
Residents were asked how likely they would be to pay more in taxes to fund road maintenance in Clackamas County (Q28).



Overall, more than four in ten (45%) said they would be very likely (8%) or somewhat likely (37%) to pay more in taxes to fund road maintenance in the County. One in four (28%) said they would not be likely at all to pay more.

Demographic Differences: Residents age 55 and older were more likely (very/somewhat) than those age 35-54 to say they would pay more in taxes to fund road maintenance in the County (49% vs. 36%). Those who feel the conditions of roads in their area of the County are poor are also more likely than those who feel their roads are in better condition to say they would be likely to pay more (54% vs. 40%). There were no significant differences in likelihood to pay by area of the County.

Residents were told that funding for road repairs in Clackamas County comes from the State Highway Fund, and that there is an estimated \$ 17 million funding gap between what road repairs need to be done and what the County can afford based on the money it receives from the State Highway Fund. They were given three possible tax and fee options to provide an independent source of funding for road maintenance and were asked if they opposed or supported each (Q29-Q31).



There was low support for each of the funding sources, though one in three showed some level of support for creating a **County-wide vehicle registration fee** (35%). This was a five point increase from results seen in 2012.

Demographic Differences: Residents under the age of 55 were more likely to support a vehicle registration fee than those who are older (39% vs. 28%). Those who have lived in the County for 6-10 years (61%) were also more likely than both those who have lived in the County fewer years (27%) and those who have lived there longer (32%) to support this fee.

Three in ten showed support for implementing a **County-wide gas tax** (29%). This represents an 11-point increase in support compared to 2012.

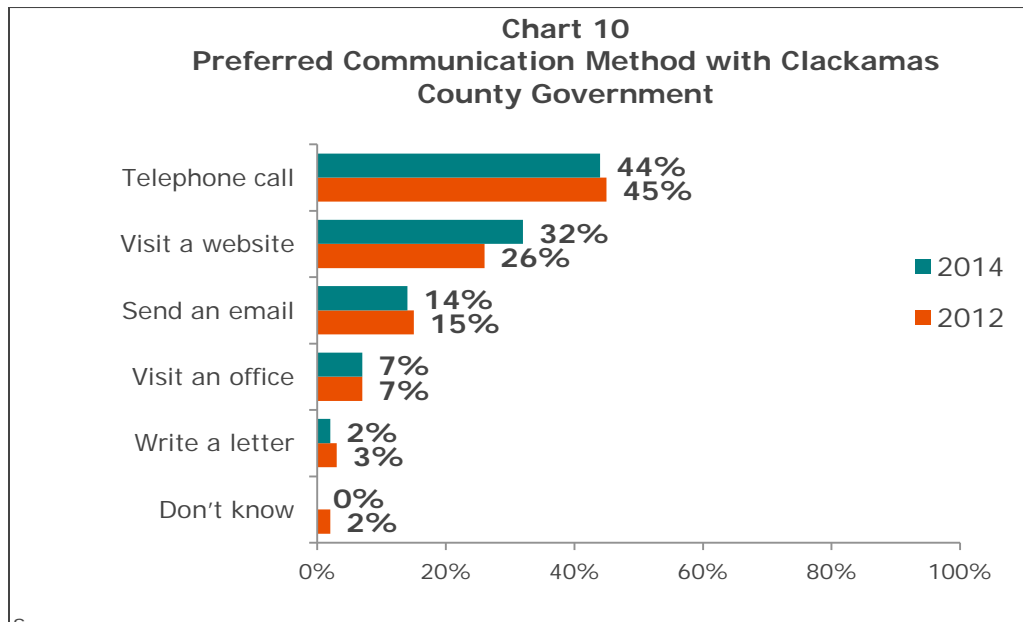
Demographic Differences: Men were more likely than women to support a County-wide gas tax (36% vs. 25%).

Residents were more uncertain about **creating a dedicated taxing district in the County**. One in four (23%) supported the taxing district, but another 14% were uncertain. Overall support was similar to results seen in 2012 (20%).

Demographic Differences: Residents ages 18-34 (38%) were the most likely of all subgroups to support this (35-54: 19%; 55+: 19%). Residents without children in their household were also more likely than those with children to support a taxing district (27% vs. 17%).

3.5 | E-GOVERNMENT + RECEIVING SERVICES

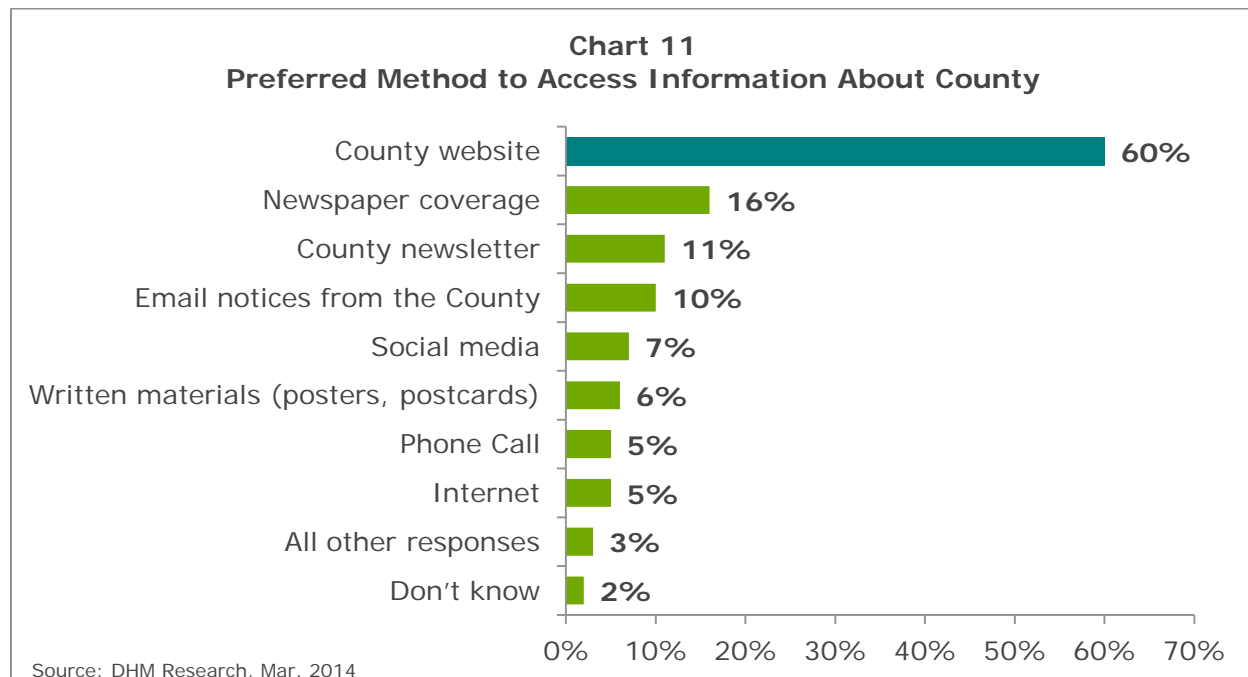
Residents were asked which method would be most convenient if they had a question that required them to contact Clackamas County Government (Q32).



Residents continued to prefer using telephone (44%) and an online platform like website (32%) or email (14%). Preferences remained consistent with those from 2012 with the exception of website, which increased 6 points.

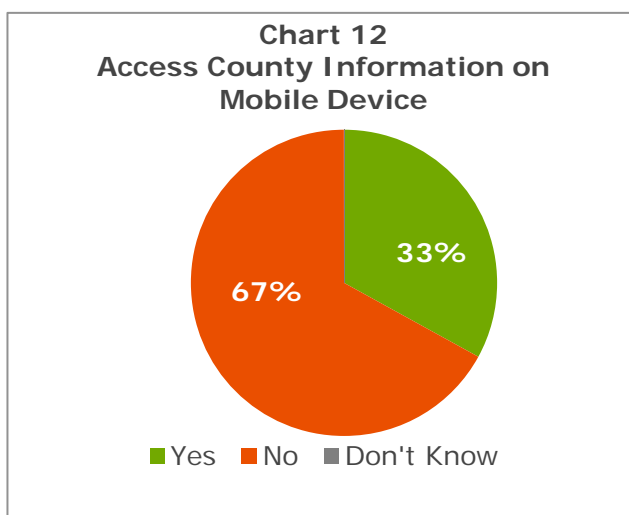
Demographic Differences: Residents age 55 and older were more likely than those younger to prefer a telephone call to get their question answered (55% vs. 37%). Residents age 54 and younger were more likely than those older to prefer email (18% vs. 9%). Preferences were similar across other demographic subgroups.

Residents were asked what their preferred method was to access information about Clackamas County (Q33).



By far, the most preferred source was the County website, with six in ten (60%) mentioning this source. Other preferred sources included newspaper coverage (16%), the County newsletter (11%), and email notices from the County (10%).

Demographic Differences: County website was the most preferred source among all demographic subgroups, but residents ages 18-34 (72%) and 35-54 (66%) were more likely to prefer this source than those who were older (46%). Conversely, residents ages 55 and older (29%) were more likely than those younger (9%) to turn to newspaper coverage to get information about the County.

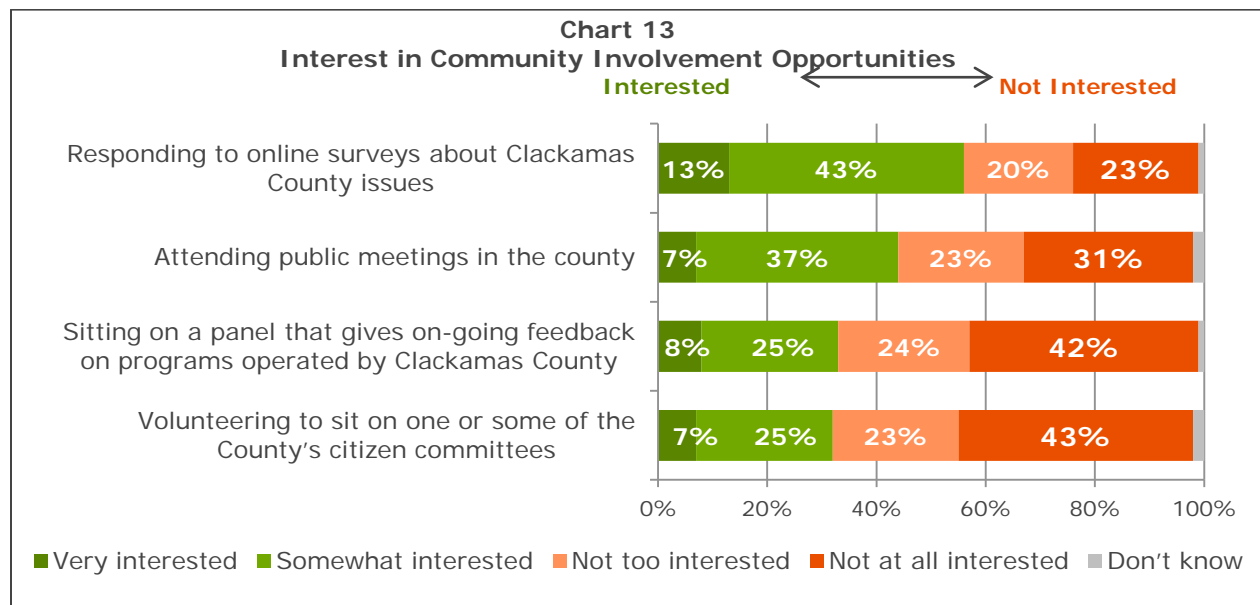


Residents were asked if they have accessed information about Clackamas County through a mobile device or tablet (Q34). Overall, one in three have used a mobile device or tablet to access information about the County.

Demographic Differences: Residents under the age of 55 were more likely than those older to have accessed County information using a mobile device or tablet (18-34: 45%; 35-54: 37%; 55+: 21%).

3.4 | COMMUNITY INVOLVEMENT + OUTREACH

At the end of the survey, residents were read some ways they can get involved with Clackamas County Government and were asked how interested they were in each (Q35-Q38).



More than half of residents (56%) were very or somewhat interested in **responding to online surveys about Clackamas County issues**. This was also a top rated response in 2012, though overall interest has increased 5 points since that time.

Demographic Differences: Residents age 55 and older were more interested in responding to online surveys than residents age 18-34 (60% vs. 43%).

More than four in ten (44%) were interested in **attending public meetings in the County**. The level of interest was similar to that seen in 2012 (43%).

Demographic Differences: Residents age 55 and older were more interested in attending public meetings in the County than residents ages 18-34 (50% vs. 34%).

One in three residents (33%) were interested in **sitting on a panel that gives on-going feedback on programs operated by Clackamas County**. Interest was consistent across demographic subgroups

Similarly, one in three (32%) residents were interested in **volunteering to sit on one or some of the County's citizen committees**. The level of interest was similar to that seen in 2012 (36%).

Demographic Differences: Men showed more interest in volunteering for the County's citizen committees than women (39% vs. 26%).

Finally, respondents were asked to rate how interesting the Citizen News is, a publication provided by the County, using a 0 to 10 scale (Q39). Residents rated it above average for being interesting (5.6). Just fewer than two in ten (18%) gave it a top-interest score (rating 8-10). Both average rating and top-interest score showed similar figures to those seen in 2012 (mean 5.6; 17%). One-quarter had either never read it (8%) or had never heard of it (12%). Those who have never heard of Citizen News decreased six points when compared to 2012 (18%). Findings were similar by demographic subgroups.

When asked how they prefer to receive Citizen News (Q40), six in ten (62%) said they wanted it mailed to their homes, and one-third wished to access it on the internet, either by email (18%), online (16%), or through social media (2%). Only 7% did not wish to receive the publication. Preferences were similar to those seen in 2012 with the exception of online, which doubled, increasing 8 points (2012: 8%; 2014: 16%).

4 | ANNOTATED QUESTIONNAIRE

Clackamas County Community Survey—Telephone
February-March 2014; 15 minutes; N=400; Margin of error +/-4.9%
DHM Research

INTRODUCTION

Hi, my name is _____ and I'm calling from DHM Research, a public opinion research firm in Portland. I'm calling about important issues in Clackamas County and I am not selling anything. May I please speak to someone in the house age 18 or older?

GENERAL MOOD & WARM-UP

1. All in all, do you think things in Clackamas County are headed in the right direction or are they off on the wrong track? **(2008/2012 Tracker)**

Response Category	2014 N=400	2012 N=400	2008 N=400
Right direction	54%	46%	57%
Wrong track	21%	29%	21%
(DON'T ASK) Don't know	25%	25%	23%

IMPORTANCE RATING OF ISSUES

2. What are the most important issues you see facing Clackamas County at this time?
(Open; accept multiple responses. Use 2012 code frame as base) (2008/2012 Tracker)

Response Category	2014 N=400	2012 N=400	2008 N=400
Road maintenance/safety/potholes	10%	18%	20%
Economy/jobs/job training	9%	20%	6%
School funding	8%	10%	5%
Land use/development	6%	4%	9%
Support public transportation	6%	5%	--
Taxes too high	6%	11%	5%
Traffic congestion/need more, new roads	5%	4%	6%
Public safety	5%	3%	9%
Schools—in general	5%	3%	8%
All other responses	3% or less	2% or less	6% or less
None/Nothing	7%	8%	17%
(DON'T ASK) Don't know	20%	10%	

Here is a list of issues. Knowing that resources in the County are limited, do you consider each to be an urgent, high, medium, or low priority for the County to address at this time? Try not to give urgent ratings for all options, please be selective. **(2012 Tracker)**
(Randomize Q3-12)

Response Category	Urgent	High	Medium	Low	Don't know
3. Sustainable logging					
2014, N=400	6%	21%	43%	25%	5%
2012, N=400	6%	26%	34%	26%	8%
4. Local job creation					
2014, N=400	21%	46%	25%	6%	2%
2012, N=400	22%	51%	17%	8%	2%
5. Assisting residents in getting access to health care, including mental health and addiction services					
2014, N=400	17%	35%	35%	11%	2%
2012, N=400	12%	37%	31%	17%	3%
6. Road and highway maintenance					
2014, N=400	14%	36%	39%	10%	0%
2012, N=400	10%	38%	43%	9%	0%
7. Park and trail maintenance					
2014, N=400	2%	12%	47%	37%	2%
2012, N=400	2%	14%	43%	38%	2%
8. County law enforcement and sheriff patrols					
2014, N=400	11%	36%	39%	13%	1%
2012, N=400	10%	43%	34%	12%	1%
9. Responding to emergency and natural disasters					
2014, N=400	21%	38%	29%	9%	3%
2012, N=400	14%	44%	31%	9%	2%
10. Access to public transportation					
2014, N=400	5%	23%	39%	31%	2%
2012, N=400	5%	26%	36%	31%	3%
11. Preventing and addressing homelessness					
2014, N=400	12%	26%	40%	20%	2%
2012, N=400	8%	26%	39%	24%	2%
12. Helping women and children who are victims of domestic violence					
2014, N=400	22%	43%	27%	5%	3%
2012, N=400	15%	51%	24%	8%	2%

SERVICE AWARENESS/VALUE + SATISFACTION

I'm going to read you a list of services that are provided by Clackamas County Government. Please tell me if each is very valuable, somewhat valuable, not too valuable, or not at all valuable to the quality of life in Clackamas County. **(2012 Tracker) (Randomize Q13-22)**

Response Category	Very Valuable	Smwt Valuable	Not too Valuable	Not at all	Don't know
13.Law enforcement					
2014, N=400	69%	24%	5%	2%	0%
2012, N=400	66%	28%	3%	2%	1%
14.Road maintenance					
2014, N=400	46%	45%	8%	1%	0%
2012, N=400	48%	44%	5%	2%	1%
15.Assistance to victims of domestic violence					
2014, N=400	57%	34%	6%	2%	1%
2012, N=400	55%	33%	7%	4%	1%
16.Land use planning and permitting					
2014, N=400	28%	43%	20%	6%	2%
2012, N=400	25%	40%	20%	11%	5%
17.Providing health care services to low-income residents					
2014, N=400	42%	43%	10%	3%	1%
2012, N=400	47%	35%	10%	8%	1%
18.Providing affordable housing for low-income residents					
2014, N=400	32%	46%	14%	7%	1%
2012, N=400	29%	47%	14%	9%	1%
19.Economic development					
2014, N=400	43%	45%	6%	3%	2%
2012, N=400	53%	34%	8%	3%	2%
20.Responding to emergency and natural disasters					
2014, N=400	64%	29%	5%	1%	1%
2012, N=400	62%	29%	5%	2%	2%
21.Providing mental health and addiction services					
2014, N=400	51%	35%	10%	3%	1%
2012, N=400	39%	45%	10%	5%	2%
22.Maintaining County parks					
2014, N=400	19%	59%	18%	3%	1%
2012, N=400	20%	57%	18%	5%	0%

23. Thinking about Clackamas County Government overall, how would you rate the County's performance in providing the services I just read to you based on anything you have seen or heard? Is it excellent, good, poor, or very poor? **(2008/2012 Tracker)**

Response Category	2014 N=400	2012 N=400	2008 N=400
Excellent	7%	5%	8%
Good	70%	70%	54%
Poor	15%	17%	26%
Very poor	2%	3%	7%
(DON'T ASK) Don't know	6%	5%	5%

24. As you may or may not know, some County services and offices are only available to the public on a four-day work-week (Monday – Thursday). Have you personally been limited in your access to County services or offices as a result of this?

Response Category	N=400
Yes (specify)	24%
No	76%
(DON'T ASK) Don't know	1%

24A. **(If yes to Q24)** How has your access been limited as a result of this? **(OPEN)**

Response Category	N=94
Couldn't take care of business	39%
Can't access on Fridays	35%
Can't get in touch/make appointments	18%
Have to take time off work/school to go	12%
Needed a permit	6%
Had to postpone my trip	7%
Local courthouse	3%
Building services division	2%
All other responses	2% or less
None/Nothing	0%
(DON'T ASK) Don't know	2%

TRANSPORTATION PRIORITIES

25. I'd like you to build a budget based on how you want Clackamas County to spend revenue on public services. This is a hypothetical question. Let's pretend you have \$100 dollars for services in the County. How would you want that money spent across the following five areas? You can assign any dollar amount to each service, but the total must equal \$100. I'm going to read you the five areas first, then read them again so that you can assign a dollar amount to each.

Response Category	N=400
Road maintenance	\$20.40
Law enforcement	\$26.80
Providing mental health and addiction services	\$18.30
Park and trail maintenance	\$13.40
Local job creation	\$21.10
Total	\$100.00

26. Do you feel the condition of roads in your area of Clackamas County is excellent, good, poor, or very poor?

Response Category	N=400
Excellent	7%
Good	64%
Poor	24%
Very poor	5%
(DON'T ASK) Don't know	1%

27. Those who said "poor" or "very poor" on Q26. Why do you say that? (OPEN)

Response Category	N=114
Potholes	63%
Lack of maintenance	36%
They are not safe	9%
We need better highways	6%
Can't see the lines/new paint needed on lines	4%
Heavy traffic	4%
All other responses	3% or less
None/nothing	0%
(DON'T ASK) Don't know	0%

28. How likely would you be to pay more in taxes to fund road maintenance in Clackamas County: very likely, somewhat likely, not too likely, or not at all likely?

Response Category	N=400
Very likely	8%
Somewhat likely	37%
Not too likely	26%
Not at all likely	28%
(DON'T READ) Don't know	2%

Funding for road repairs comes from Clackamas County's share of state and federal gasoline taxes; state vehicle registration and title fees; and state weight-mile taxes paid by heavy trucks. The County estimates that there is a \$17 million funding gap between what road repairs need to be done and what the County can afford based on available revenues. Here are a few possible tax or fee options to give road repairs in the County an independent and stable funding source. Do you support or oppose each? **(Wait and ask)** Is that "somewhat" or "strongly"? **(2012 Tracker) (Randomize Q29-31)**

Response Category	Strong Support	Smwt Support	Smwt Oppose	Strong Oppose	Don't know
29. Creating a County vehicle registration fee					
2014, N=400	9%	26%	19%	43%	4%
2012, N=400	9%	21%	20%	47%	4%
30. Creating a dedicated taxing district in the County					
2014, N=400	3%	21%	23%	40%	14%
2012, N=400	5%	15%	19%	42%	19%
31. Implementing a County-wide gas tax					
2014, N=400	8%	21%	17%	50%	3%
2012, N=400	6%	12%	15%	65%	2%

E-GOVERNMENT + RECEIVING SERVICES

32. Overall, if you have a question or there is something you need that requires you contacting a government agency of Clackamas County, which method would be most convenient? **(2012 Tracker) (Randomize; read list; accept one)**

Response Category	2014 N=400	2012 N=400
Telephone call	44%	45%
Visit a website	32%	26%
Send an email	14%	15%
Visit an office	7%	7%
Write a letter	2%	3%
Or something else? (specify)	0%	0%
(DON'T ASK) Don't know	0%	2%

33. What is your preferred method to access information about Clackamas County, including information about current events and elections, decisions made by the County Commission, and to learn about and request services provided by Clackamas County?
(Do not read list; record up to three responses)

Response Category	N=400
County website	60%
Newspaper coverage	16%
County newsletter	11%
Email notices from the County	10%
Social media	7%
Written materials (posters, postcards)	6%
Internet	5%
Phone call	5%
All other responses	3% or less
Other (specify)	1%
(DON'T ASK) Don't know	2%

34. Have you ever accessed information about Clackamas County through a mobile device or tablet?

Response Category	N=400
Yes	33%
No	67%
(DON'T ASK) Don't know	0%

COMMUNITY INVOLVEMENT

Here are some ways to get involved in Clackamas County government. Are you very interested, somewhat interested, not too interested, or not at all interested in:

(Randomize Q35-Q38) (Q35-36 & Q38 are 2012 Trackers)

Response Category, N=400	Very interested	Smwt interested	Not too interested	Not at all	Don't know
35. Attending public meetings in the County					
2014, N=400	7%	37%	23%	31%	2%
2012, N=400	9%	34%	22%	31%	3%
36. Responding to online surveys about Clackamas County issues					
2014, N=400	13%	43%	20%	23%	1%
2012, N=400	13%	38%	17%	29%	3%
37. Sitting on a panel that gives on-going feedback on programs operated by Clackamas County					
2014, N=400	8%	25%	24%	42%	1%
38. Volunteering to sit on one or some of the County's citizen committees					
2014, N=400	7%	25%	23%	43%	2%
2012, N=400	8%	28%	23%	37%	4%

39. On a scale where 0=not at all interesting and 10=very interesting, how would you rate Citizen News, a publication provided by the County? **(2012 Tracker)**

Response Category	2014 N=400	2012 N=400
Mean	5.6	5.6
Top box (8+9+10)	18%	17%
Never heard of it	12%	18%
Never read it	8%	7%
(DON'T ASK) Don't know	5%	7%

40. The Citizen News is delivered to all households in the County. How would you prefer to receive Citizen News? **(Do not read list; record response) (2012 Tracker)**

Response Category	2014 N=400	2012 N=400
Mailed to home/paper copy	62%	58%
Email	18%	20%
Online	16%	8%
Do not wish to receive it	7%	5%
Social media	2%	1%
All other responses	1% or less	1% or less
Other (specify)	0%	1%
(DON'T ASK) Don't know	4%	6%

These last questions make sure we have a valid sample of the community. It's important to collect answers to all of the following questions, and please keep in mind that your responses are confidential.

41. What is your age?

Age	N=400
18-24	10%
25-34	15%
35-54	38%
55-64	19%
65+	18%
Refused	1%

42. Gender **(by observation)**

Response Category	N=400
Male	48%
Female	52%

43. In what city or town do you live? (quota by several cities)

Response Category	N=400
Milwaukie	12%
Clackamas	10%
Oregon City	9%
Boring	7%
Estacada	7%
Canby	5%
Lake Oswego	5%
Molalla	5%
Wilsonville	5%
Beavercreek	4%
Damascus/Carver	4%
Happy Valley	4%
West Linn	4%
Tualatin	3%
Eagle Creek	2%
Gladstone	2%
Oak Grove	1%
Sandy	1%
Portland	1%
Government Camp	0%
Sunnyside	0%
Jennings Lodge	0%
Johnson City	0%
Mount Hood Village	0%
Oatfield	0%
Barlow	0%
Rivergrove	0%
Other (record)	9%

Area (from city)

Response Category	N=400
Lake Oswego/Milwaukie/Oak Grove/Gladstone	23%
West Linn/Oregon City	15%
Wilsonville/Canby/Molalla	11%
Happy Valley/Damascus/Sandy	9%
All others	42%

44. How long have you lived in Clackamas County?

Response Category	N=400
0-5 years	8%
6-10 years	13%
More than 10 years	78%
(DON'T READ) Refused	1%

45. Do you own or rent your home?

Response Category	N=400
Own	78%
Rent	15%
(DON'T READ) Refused	8%

46. What is the highest level of education you have had the opportunity to complete?

Response Category	N=400
Less than high school	2%
High school diploma	17%
Some college	34%
College degree	33%
Graduate/professional school	13%
(DON'T READ) Refused	1%

47. How many children under age 18 live in your home? **(Record)**

Response Category	N=400
0	64%
1	12%
2	14%
3	5%
4	2%
5+	1%
(DON'T READ) Refused	2%

48. What is your annual household income before taxes in 2013?

Response Category	N=400
Less than \$25,000	9%
\$25,000 to less than \$50,000	19%
\$50,000 to less than \$75,000	19%
\$75,000 to less than \$100,000	17%
\$100,000 to less than \$150,000	15%
\$150,000+	8%
(DON'T READ) Refused	14%

49. What is your race or ethnicity? (Allow multiple)

Response Category	N=400
White/Caucasian	89%
Hispanic/Latino	2%
African American/Black	1%
Asian/Pacific Islander	1%
Native American/American Indian	1%
Other	3%
(DON'T READ) Refused	3%