

Rodney A. Cook Director

December 7, 2023

BCC Agenda Date/Item: _____

Board of County Commissioners Clackamas County

Approval of a Personal Services Contract with AntFarm for supportive services for youth in the rural areas of Clackamas County. Contract value is \$760,446.72 for 7 months. Funding is through budgeted County General Funds.

Previous Board Action/Review	Briefed at Issues – December 5, 2023			
Performance Clackamas	increase self-sufficie 2. This funding aligns	 This programming aligns with H3S's Strategic Business Plan goal to increase self-sufficiency for our clients. This funding aligns with the County's Performance Clackamas goal to ensure safe, healthy, and secure communities. 		
Counsel Review	Yes	Procurement Review	No	
Contact Person	Vahid Brown, HCDD Deputy Director	Contact Phone	(971) 332-9870	

EXECUTIVE SUMMARY: On behalf of the Housing and Community Development Division (HCDD), Health, Housing & Human Services requests approval of Contract #11299 with AntFarm for supportive services for youth in the rural areas of Clackamas County.

AntFarm offers strength-based and trauma-informed youth and family services through skill development, access to resources, and empowerment in partnership. AntFarm supports community and youth needs through a variety of programs with specific experience in rural Clackamas County. AntFarm is adept at identifying youth and family risk factors and finding solutions to support families and engage young people in positive ways. For over a decade, AntFarm has worked with over 4,000 young people with programs such as the Youth Homeless Demonstration Project, Youth Experiencing Homelessness Program, and YouthVoice and Focus Groups.

Through this contract, AntFarm will provide housing access and supportive services for youth in the rural areas of Clackamas County through a Youth Emergency Shelter Program ("YES"), Navigation and placement services, a Youth Rapid Rehousing ("RRH") Program, and Youth Supportive Housing Case Management/Retention ("SHCM") services. The YES program will

operate emergency shelter services for approximately 40 youth households in rural Clackamas County with a goal of moving participants to stable, permanent housing within an average of 45 days. Navigation and placement services will provide for approximately 55 youth households annually, with 30 households being navigated into RRH

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and 25 navigated into permanent SHCM services. The RRH program seeks to provide the lightest touch necessary to support in achieving long term housing stability. Services include navigation, placement, rental assistance, and supportive services to help youth households move from temporary housing or homelessness to permanent housing. The SHCM program will assist approximately 25 youth households annually via navigation. Supportive housing is affordable housing combined with ongoing services that are flexible, participant-driven, not time-limited, and voluntary to assist youth households who are experiencing homelessness & and housing instability. Case management services are dedicated to ensuring participants remain in permanent housing long-term, either through ongoing housing subsidy and support or by "graduating" from rental subsidy and/or intensive case management.

Funding for this agreement is provided through \$760,446.72 of budgeted County General Funds. The County General Funds are allocated to support services in rural Clackamas County, outside of the Urban Growth Boundary.

RECOMMENDATION: Staff recommends that the Board approve Contract #11299 with AntFarm for supportive services for youth in the rural areas of Clackamas County.

Respectfully submitted,

Rodney A. Cook

Rodney A. Cook Director of Health Housing and Human Services



CLACKAMAS COUNTY PERSONAL SERVICES CONTRACT Contract # 11299

This Personal Services Contract (this "Contract") is entered into between ANTFARM ("Contractor"), and Clackamas County, a political subdivision of the State of Oregon ("County") on behalf of its Department of Health, Housing, and Human Services, Housing and Community Development Division ("HCDD").

ARTICLE I.

1. Effective Date and Duration. This Contract shall become effective upon signature of both parties. Unless earlier terminated or extended, this Contract shall expire on June 30, 2024. The Contract may be extended, upon execution of one or more written amendments by both parties, for up to four (4) one-year terms.

Prior to consideration of any additional optional renewal, the County will provide Contractor with an allocation amount of funds County has determined are available for the one-year renewal term. Upon receipt of the allocation amount, the Contractor will submit a proposed annual budget to the County based on that amount. The County may either agree to the proposed annual budget and exercise the renewal, negotiate with Contractor to use a different proposed annual budget, or reject the proposed annual budget and decline to renew the Contract.

- 2. Scope of Work. Contractor shall provide supportive services for youth in the rural areas of Clackamas County ("Work"), further described in Exhibit A.
- **3.** Consideration. County agrees to pay Contractor, from available and authorized funds, a sum not to exceed Seven Hundred Sixty Thousand Four Hundred and Forty Six dollars and Seventy Two cents (\$760,446.72), for accomplishing the Work required by this Contract. Consideration rates are on reimbursement basis in accordance with the budget set forth in Exhibit C. If any interim payments to Contractor are made, such payments shall be made only in accordance with the schedule and requirements in Exhibit A.

Budget line items within categories may be changed with written agreement by both parties. County may approve, in writing, adjustments to budget line item amounts provided the maximum Contract amount is not exceeded.

4. Invoices and Payments. Unless otherwise specified, Contractor shall submit monthly invoices for Work performed. Invoices shall describe all Work performed with particularity, by whom it was performed, and shall itemize and explain all expenses for which reimbursement is claimed. The invoices shall include the total amount billed to date by Contractor prior to the current invoice. If Contractor fails to present invoices in proper form within sixty (60) calendar days after the end of the month in which the services were rendered, Contractor waives any rights to present such invoice thereafter and to receive payment therefor. Payments shall be made in accordance with ORS 293.462 to Contractor following the County's review and approval of invoices submitted by Contractor. Contractor shall not submit invoices for, and the County will not be obligated to pay, any amount in excess of the maximum compensation amount set forth above. If this maximum compensation amount is increased by amendment of this Contract, the amendment must be fully effective before Contractor performs Work subject to the amendment.

Invoices shall reference the above Contract Number and be submitted to: HCDD-AP@clackamas.us

5. Travel and Other Expense. Authorized: Yes No If travel expense reimbursement is authorized in this Contract, such expense shall only be reimbursed at the rates in the County Contractor Travel Reimbursement Policy, hereby incorporated by reference and found at: <u>https://www.clackamas.us/finance/terms.html</u>. Travel expense reimbursement is not in excess of the not to exceed consideration.

6. Contract Documents. This Contract consists of the following documents, which are listed in descending order of precedence and are attached and incorporated by reference, this Contract, Exhibit A, Exhibit B, Exhibit C, Exhibit D, Exhibit E, Exhibit F, and Addendum.

7.	Contractor a	and County	y Contacts.
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8. Contractor Administrator: Two Foxes Singing-	11. County Administrator: Vahid Brown
Nunpa	12. Phone: (971) 334-9870
9. Phone: (503) 668-9955	13. Email: <u>vbrown@clackamas.us</u>
10. Email:	
nunpa@antfarmyouthservices.com	

Payment information will be reported to the Internal Revenue Service ("IRS") under the name and taxpayer ID number submitted. (See I.R.S. 1099 for additional instructions regarding taxpayer ID numbers.) Information not matching IRS records will subject Contractor payments to backup withholding.

ARTICLE II.

- 1. ACCESS TO RECORDS. Contractor shall maintain books, records, documents, and other evidence, in accordance with generally accepted accounting procedures and practices, sufficient to reflect properly all costs of whatever nature claimed to have been incurred and anticipated to be incurred in the performance of this Contract. County and their duly authorized representatives shall have access to the books, documents, papers, and records of Contractor, which are directly pertinent to this Contract for the purpose of making audit, examination, excerpts, and transcripts. Contractor shall maintain such books and records for a minimum of six (6) years, or such longer period as may be required by applicable law, following final payment and termination of this Contract, or until the conclusion of any audit, controversy or litigation arising out of or related to this Contract, whichever date is later.
- 2. AVAILABILITY OF FUTURE FUNDS. Any continuation or extension of this Contract after the end of the fiscal period in which it is written is contingent on a new appropriation for each succeeding fiscal period sufficient to continue to make payments under this Contract, as determined by the County in its sole administrative discretion.
- **3.** CAPTIONS. The captions or headings in this Contract are for convenience only and in no way define, limit, or describe the scope or intent of any provisions of this Contract.
- 4. **COMPLIANCE WITH APPLICABLE LAW.** Contractor shall comply with all applicable federal, state and local laws, regulations, executive orders, and ordinances, as such may be amended from time to time.
- 5. COUNTERPARTS. This Contract may be executed in several counterparts (electronic or otherwise), each of which shall be an original, all of which shall constitute the same instrument.
- 6. GOVERNING LAW. This Contract, and all rights, obligations, and disputes arising out of it, shall be governed and construed in accordance with the laws of the State of Oregon and the ordinances of Clackamas County without regard to principles of conflicts of law. Any claim, action, or suit between County and Contractor that arises out of or relates to the performance of this Contract shall be brought and conducted solely and exclusively within the Circuit Court for Clackamas County, for the State of Oregon. Provided, however, that if any such claim, action, or suit may be brought in a federal forum, it shall be brought and conducted solely and exclusively within the United States District Court for the District of Oregon. In no event shall this section be construed as a waiver by the County of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or from

the jurisdiction of any court. Contractor, by execution of this Contract, hereby consents to the personal jurisdiction of the courts referenced in this section.

7. INDEMNITY, RESPONSIBILITY FOR DAMAGES. Contractor shall be responsible for all damage to property, injury to persons, and loss, expense, inconvenience, and delay which may be caused by, or result from, any act, omission, or neglect of Contractor, its subcontractors, agents, or employees. The Contractor agrees to indemnify and defend the County, and its officers, elected officials, agents, and employees, from and against all claims, actions, losses, liabilities, including reasonable attorney and accounting fees, and all expenses incidental to the investigation and defense thereof, arising out of or based upon Contractor's acts or omissions in performing under this Contract.

However, neither Contractor nor any attorney engaged by Contractor shall defend the claim in the name of County, purport to act as legal representative of County, or settle any claim on behalf of County, without the approval of the Clackamas County Counsel's Office. County may assume its own defense and settlement at its election and expense.

- 8. INDEPENDENT CONTRACTOR STATUS. The service(s) to be rendered under this Contract are those of an independent contractor. Although the County reserves the right to determine (and modify) the delivery schedule for the Work to be performed and to evaluate the quality of the completed performance, County cannot and will not control the means or manner of Contractor's performance. Contractor is responsible for determining the appropriate means and manner of performing the Work. Contractor is not to be considered an agent or employee of County for any purpose, including, but not limited to: (A) The Contractor will be solely responsible for payment of any Federal or State taxes required as a result of this Contract; and (B) This Contract is not intended to entitle the Contractor to any benefits generally granted to County employees, including, but not limited to, vacation, holiday and sick leave, other leaves with pay, tenure, medical and dental coverage, life and disability insurance, overtime, Social Security, Workers' Compensation, unemployment compensation, or retirement benefits.
- **9. INSURANCE.** Contractor shall secure at its own expense and keep in effect during the term of the performance under this Contract the insurance required and minimum coverage indicated below. The insurance requirement outlined below do not in any way limit the amount of scope of liability of Contractor under this Contract. Contractor shall provide proof of said insurance and name the County as an additional insured on all required liability policies. Proof of insurance and notice of any material change should be submitted to the following address: Housing and Community Development Division, 2051 Kaen Road, Suite 238, Oregon City, OR 97045 or emailed to HousingServices@clackamas.us

Required - Workers Compensation: Contractor shall comply with the statutory workers' compensation requirements in ORS 656.017, unless exempt under ORS 656.027 or 656.126. Required –General Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per occurrence, with an annual aggregate limit of \$2,000,000 for Bodily Injury and Property Damage.

Required – Professional Liability: combined single limit, or the equivalent, of not less than \$250,000 per claim, with an annual aggregate limit of \$250,000 for damages caused by error, omission or negligent acts.

Required – Automobile Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per accident for Bodily Injury and Property Damage.

Required – Abuse & Molestation endorsement with limits not less than \$1,000,000 per occurrence if not included in the Commercial General Liability policy.

The policy(s) shall be primary insurance as respects to the County. Any insurance or self-insurance maintained by the County shall be excess and shall not contribute to it. Any obligation that County agree to a waiver of subrogation is hereby stricken.

- **10. LIMITATION OF LIABILITIES.** This Contract is expressly subject to the debt limitation of Oregon counties set forth in Article XI, Section 10, of the Oregon Constitution, and is contingent upon funds being appropriated therefore. Any provisions herein which would conflict with law are deemed inoperative to that extent. Except for liability arising under or related to Article II, Section 13 or Section 20 neither party shall be liable for (i) any indirect, incidental, consequential or special damages under this Contract or (ii) any damages of any sort arising solely from the termination of this Contact in accordance with its terms.
- 11. NOTICES. Except as otherwise provided in this Contract, any required notices between the parties shall be given in writing by personal delivery, email, or mailing the same, to the Contract Administrators identified in Article 1, Section 6. If notice is sent to County, a copy shall also be sent to: Health, Housing and Human Services, 2051 Kaen Road, Suite 238 Oregon City, OR 97045. Any communication or notice so addressed and mailed shall be deemed to be given five (5) days after mailing, and immediately upon personal delivery, or within 2 hours after the email is sent during County's normal business hours (Monday Thursday, 7:00 a.m. to 6:00 p.m.) (as recorded on the device from which the sender sent the email), unless the sender receives an automated message or other indication that the email has not been delivered.
- 12. OWNERSHIP OF WORK PRODUCT. All work product of Contractor that results from this Contract (the "Work Product") is the exclusive property of County. County and Contractor intend that such Work Product be deemed "work made for hire" of which County shall be deemed the author. If for any reason the Work Product is not deemed "work made for hire," Contractor hereby irrevocably assigns to County all of its right, title, and interest in and to any and all of the Work Product, whether arising from copyright, patent, trademark or trade secret, or any other state or federal intellectual property law or doctrine. Contractor shall execute such further documents and instruments as County may reasonably request in order to fully vest such rights in County. Contractor forever waives any and all rights relating to the Work Product, including without limitation, any and all rights arising under 17 USC § 106A or any other rights of identification of authorship or rights of approval, restriction or limitation on use or subsequent modifications. Notwithstanding the above, County shall have no rights in any pre-existing Contractor intellectual property provided to County by Contractor in the performance of this Contract except to copy, use and re-use any such Contractor intellectual property for County use only.
- **13. REPRESENTATIONS AND WARRANTIES.** Contractor represents and warrants to County that (A) Contractor has the power and authority to enter into and perform this Contract; (B) this Contract, when executed and delivered, shall be a valid and binding obligation of Contractor enforceable in accordance with its terms; (C) Contractor shall at all times during the term of this Contract, be qualified, professionally competent, and duly licensed to perform the Work; (D) Contractor is an independent contractor as defined in ORS 670.600; and (E) the Work under this Contract shall be performed in a good and workmanlike manner and in accordance with the highest professional standards. The warranties set forth in this section are in addition to, and not in lieu of, any other warranties provided.
- 14. SURVIVAL. All rights and obligations shall cease upon termination or expiration of this Contract, except for the rights and obligations set forth in Article II, Sections 1, 6, 7, 10, 12, 13, 14, 15, 17, 20, 21, 25, 27, 29, and 33, and all other rights and obligations which by their context are intended to survive. However, such expiration shall not extinguish or prejudice the County's right to enforce this Contract with respect to: (a) any breach of a Contractor warranty; or (b) any default or defect in Contractor performance that has not been cured.
- **15. SEVERABILITY.** If any term or provision of this Contract is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and provisions shall not be affected, and the

rights and obligations of the parties shall be construed and enforced as if the Contract did not contain the particular term or provision held to be invalid.

- 16. SUBCONTRACTS AND ASSIGNMENTS. Contractor shall not enter into any subcontracts for any of the Work required by this Contract, or assign or transfer any of its interest in this Contract by operation of law or otherwise, without obtaining prior written approval from the County, which shall be granted or denied in the County's sole discretion. In addition to any provisions the County may require, Contractor shall include in any permitted subcontract under this Contract a requirement that the subcontractor be bound by this Article II, Sections 1, 7, 8, 13, 16 and 27 as if the subcontractor were the Contractor. County's consent to any subcontract shall not relieve Contractor of any of its duties or obligations under this Contract.
- **17. SUCCESSORS IN INTEREST.** The provisions of this Contract shall be binding upon and shall inure to the benefit of the parties hereto, and their respective authorized successors and assigns.
- **18. TAX COMPLIANCE CERTIFICATION.** The Contractor shall comply with all federal, state and local laws, regulation, executive orders and ordinances applicable to this Contract. Contractor represents and warrants that it has complied, and will continue to comply throughout the duration of this Contract and any extensions, with all tax laws of this state or any political subdivision of this state, including but not limited to ORS 305.620 and ORS chapters 316, 317, and 318. Any violation of this section shall constitute a material breach of this Contract and shall entitle County to terminate this Contract, to pursue and recover any and all damages that arise from the breach and the termination of this Contract, and to pursue any or all of the remedies available under this Contract or applicable law.
- **19. TERMINATIONS.** This Contract may be terminated for the following reasons: (A) by mutual agreement of the parties or by the County (i) for convenience upon thirty (30) days written notice to Contractor, or (ii) at any time the County fails to receive funding, appropriations, or other expenditure authority as solely determined by the County; or (B) if contractor breaches any Contract provision or is declared insolvent, County may terminate after thirty (30) days written notice with an opportunity to cure.

Upon receipt of written notice of termination from the County, Contractor shall immediately stop performance of the Work. Upon termination of this Contract, Contractor shall deliver to County all documents, Work Product, information, works-in-progress and other property that are or would be deliverables had the Contract Work been completed. Upon County's request, Contractor shall surrender to anyone County designates, all documents, research, objects or other tangible things needed to complete the Work.

- **20. REMEDIES.** If terminated by the County due to a breach by the Contractor, then the County shall have any remedy available to it in law or equity. If this Contract is terminated for any other reason, Contractor's sole remedy is payment for the goods and services delivered and accepted by the County as of the date of notice of termination, less any setoff to which the County is entitled.
- **21. NO THIRD PARTY BENEFICIARIES.** County and Contractor are the only parties to this Contract and are the only parties entitled to enforce its terms. Nothing in this Contract gives, is intended to give, or shall be construed to give or provide any benefit or right, whether directly, indirectly or otherwise, to third persons unless such third persons are individually identified by name herein and expressly described as intended beneficiaries of the terms of this Contract.
- 22. TIME IS OF THE ESSENCE. Contractor agrees that time is of the essence in the performance of this Contract.
- 23. FOREIGN CONTRACTOR. If the Contractor is not domiciled in or registered to do business in the State of Oregon, Contractor shall promptly provide to the Oregon Department of Revenue and the Secretary of State,

Corporate Division, all information required by those agencies relative to this Contract. The Contractor shall demonstrate its legal capacity to perform these services in the State of Oregon prior to entering into this Contract.

- 24. FORCE MAJEURE. Neither County nor Contractor shall be held responsible for delay or default caused by events outside the County or Contractor's reasonable control including, but not limited to, fire, terrorism, riot, acts of God, or war. However, Contractor shall make all reasonable efforts to remove or eliminate such a cause of delay or default and shall upon the cessation of the cause, diligently pursue performance of its obligations under this Contract.
- **25. WAIVER.** The failure of County to enforce any provision of this Contract shall not constitute a waiver by County of that or any other provision.
- **26. PUBLIC CONTRACTING REQUIREMENTS.** Pursuant to the public contracting requirements contained in Oregon Revised Statutes ("ORS") Chapter 279B.220 through 279B.235, Contractor shall:
 - a. Make payments promptly, as due, to all persons supplying to Contractor labor or materials for the prosecution of the work provided for in the Contract.
 - b. Pay all contributions or amounts due the Industrial Accident Fund from such Contractor or subcontractor incurred in the performance of the Contract.
 - c. Not permit any lien or claim to be filed or prosecuted against County on account of any labor or material furnished.
 - d. Pay the Department of Revenue all sums withheld from employees pursuant to ORS 316.167.
 - e. As applicable, the Contractor shall pay employees for work in accordance with ORS 279B.235, which is incorporated herein by this reference. The Contractor shall comply with the prohibitions set forth in ORS 652.220, compliance of which is a material element of this Contract, and failure to comply is a breach entitling County to terminate this Contract for cause.
 - f. If the Work involves lawn and landscape maintenance, Contractor shall salvage, recycle, compost, or mulch yard waste material at an approved site, if feasible and cost effective.
- **27. NO ATTORNEY FEES.** In the event any arbitration, action or proceeding, including any bankruptcy proceeding, is instituted to enforce any term of this Contract, each party shall be responsible for its own attorneys' fees and expenses.
- **28. FURTHER ASSURANCES**. Contractor shall further comply with any and all terms, conditions, and other obligations as may be required by the applicable regional, State, or Federal agencies providing funding for performance under this Contract, whether or not specifically referenced herein. Contractor agrees to take all necessary steps and execute and deliver any and all necessary written instruments, to perform under this Contract including, but not limited to, executing all additional documentation necessary for County to comply with applicable regional, State, or Federal funding requirements.
- 29. CONFIDENTIALITY. Contractor acknowledges that it and its employees and agents may, in the course of performing their obligations under this Contract, be exposed to or acquire information that the County desires or is required to maintain as confidential, including information that is protected under applicable law, including Personal Information (as "Personal Information" is defined in ORS 646A.602(11)).

Contractor agrees to hold any and all information that it is required by law or that the County marks as "Confidential" to be held in confidence ("<u>Confidential Information</u>"), using at least the same degree of care that Contractor uses in maintaining the confidentiality of its own confidential information, and will use the Confidential Information for no purpose other than in the performance of this Contract, and to advise each of its employees and agents of their obligations to keep Confidential Information confidential.

Contractor agrees that, except as directed by the County, Contractor will not at any time during or after the term of this Contract, disclose, directly or indirectly, any Confidential Information to any person, and that upon termination or expiration of this Contract or the County's request, Contractor will turn over to the County all documents, papers, records and other materials in Contractor's possession which embody Confidential Information.

Contractor acknowledges that breach of this Contract, including disclosure of any Confidential Information, or disclosure of other information that, at law or in good conscience or equity, ought to remain confidential, will give rise to irreparable injury to the County that cannot adequately be compensated in damages. Accordingly, the County may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interests of the County and are reasonable in scope and content.

Contractor agrees to comply with all reasonable requests by the County to ensure the confidentiality and nondisclosure of the Confidential Information, including if requested and without limitation: (a) obtaining nondisclosure agreements, in a form approved by the County, from each of Contractor's employees and agents who are performing services, and providing copies of such agreements to the County; and (b) performing criminal background checks on each of Contractor's employees and agents who are performing services, and providing a copy of the results to the County.

Contractor shall report, either orally or in writing, to the County any use or disclosure of Confidential Information not authorized by this Contract or in writing by the County, including any reasonable belief that an unauthorized individual has accessed Confidential Information. Contractor shall make the report to the County immediately upon discovery of the unauthorized disclosure, but in no event more than two (2) business days after Contractor reasonably believes there has been such unauthorized use or disclosure. Contractor's report shall identify: (i) the nature of the unauthorized use or disclosure, (ii) the Confidential Information used or disclosed, (iii) who made the unauthorized use or received the unauthorized disclosure, (iv) what Contractor has done or shall do to mitigate any deleterious effect of the unauthorized use or disclosure, and (v) what corrective action Contractor has taken or shall take to prevent future similar unauthorized use or disclosure. Contractor shall provide such other information, including a written report, as reasonably requested by the County.

Notwithstanding any other provision in this Contract, Contractor will be responsible for all damages, fines and corrective action (including credit monitoring services) arising from disclosure of such Confidential Information caused by a breach of its data security or the confidentiality provisions hereunder.

The provisions in this Section shall operate in addition to, and not as limitation of, the confidentiality and similar requirements set forth in the rest of the Contract, as it may otherwise be amended. Contractor's obligations under this Contract shall survive the expiration or termination of the Contract, as amended, and shall be perpetual.

31. REPORTING REQUIREMENTS. In performance of the Work, Contract shall:

- a. Execute a Homeless Management Information System ("HMIS") Participation Agreement for purposes of using regionally administered HMIS software through a contract with regional partners and ensuring such use is in accordance with the HMIS provider's policies and procedures. County anticipates a new HMIS regional structure and contract will be implemented and upon such implementation and transfer, Contractor shall, if determined by County to be necessary, execute a new HMIS Participation Agreement;
- b. Participate in the HMIS or, for domestic violence service providers, an HMIS comparable database. As used herein, "participation" means:
 - i. Completing all necessary initial HMIS data entry training within one month of Contract execution;

- ii. Collecting participant demographics and enter data electronically into HMIS into appropriate HMIS providers, which will be determined by HCDD.
- iii. Complying with current HMIS Policy and Procedures and adhere to all HMIS reporting requirements;
- iv.Ensuring that data entry into HMIS occurs in an accurate and timely manner within three (3) business days of program entry date;
- v. Correcting data quality, missing information, and null data errors as specified by HCDD's SHS Data team within 14 days after the end of each fiscal quarter or as requested;
- vi. Collecting and entering universal data elements, which include demographic information on all clients at entry, and all required SHS elements required by HUD, Metro, or other applicable federal, state, or local funding sources;
- vii. Complying with all confidentiality policies and procedures regarding HMIS and the use of participant data;
- viii. Ensuring only authorized Contractor staff, trained by HCDD, access the HMIS software.
- c. Work with HCDD to improve on performance targets.
- d. Conduct a post-program exit follow-up assessments at 6- and 12-months post-exit and enter the results of that assessment into HMIS.
- e. Work cooperatively with HCDD to prepare an annual participant feedback report.
- f. Submit to monitoring for contract compliance.

32. FURTHER ASSURANCES. Contractor agrees to take all necessary steps and execute and deliver any and all necessary written instruments, to perform under this Contract including, but not limited to, executing all additional documentation necessary for County to comply with applicable local, State, or Federal funding requirements.

33. MERGER. THIS CONTRACT CONSTITUTES THE ENTIRE AGREEMENT BETWEEN THE PARTIES WITH RESPECT TO THE SUBJECT MATTER REFERENCED THEREIN. THERE ARE NO UNDERSTANDINGS, AGREEMENTS, OR REPRESENTATIONS, ORAL OR WRITTEN, NOT SPECIFIED HEREIN REGARDING THIS CONTRACT. NO AMENDMENT, CONSENT, OR WAIVER OF TERMS OF THIS CONTRACT SHALL BIND EITHER PARTY UNLESS IN WRITING AND SIGNED BY ALL PARTIES. ANY SUCH AMENDMENT, CONSENT, OR WAIVER SHALL BE EFFECTIVE ONLY IN THE SPECIFIC INSTANCE AND FOR THE SPECIFIC PURPOSE GIVEN. CONTRACTOR, BY THE SIGNATURE HERETO OF ITS AUTHORIZED REPRESENTATIVE, IS AN INDEPENDENT CONTRACTOR, ACKNOWLEDGES HAVING READ AND UNDERSTOOD THIS CONTRACT, AND CONTRACTOR AGREES TO BE BOUND BY ITS TERMS AND CONDITIONS.

By their signatures below, the parties to this Contract agree to the terms, conditions, and content expressed herein.

ANTFARM

69918689

Name / Title (Printed)

Oregon Business Registry #

CLACKAMAS COUNTY

2 Joxes	Singing	11/08/2023
Signature		Date

Two Foxes Singing, Executive Director

Signature	Date
Name:	
Title:	

501 (C) 3 Nonprofit, Oregon Entity Type / State of Formation

1	/
IN	
47	

11/08/2023

County Counsel

Date

EXHIBIT A PERSONAL SERVICES CONTRACT SCOPE OF WORK

Youth Emergency Shelter Program Design

Contractor will operate an emergency shelter for youth in rural Clackamas County. Eligible services may include congregate, non-congregate, facility based, host homes, and hotel/motel-based shelter.

Referrals for this program will come from both Coordinated Housing Access (CHA), street outreach programs, and Contractor's network of referral partners. Housing First Aid/diversion must be meaningfully attempted with each youth household requesting shelter, before enrolling in the shelter program. Shelter beds must be prioritized for youth with the highest safety and health vulnerabilities. Contractor will work with the Clackamas County Housing Services Team (HST) to establish and/or approve prioritization policies.

This emergency housing program will be time-limited, working toward a goal of moving participants to safe, stable permanent housing resources within an average of 45 days from move-in. Allowing for an average shelter stay of 90 days, with the goal that most youth households will move to more stable housing within 45 days, Contractor will serve not less than 10 youth households every three months or approximately 40 youth households annually. While 45 days is the goal, it is not a time limit, and there is a shared recognition of the specific needs of youth sometimes exceeding a 45-day stay.

School-age youth will receive assistance attending former or neighborhood school. Emergency shelter programs must provide a place to stay 24 hours/day, 365 days a year. Short closures of up to 14 days a year are allowed for deep cleaning, staff training and major repairs and maintenance.

Youth participants will be supported with various needs through flexible funding, which will also be used to remove barriers to housing placement. The HST will facilitate connections with long-term supportive housing case management, as needed.

On-site amenities must include, but are not limited to:

- Access to telephone, computer, and internet
- Restroom facilities, including toilets, showers, and hygiene supplies
- Laundry facilities
- Access to storage for personal belongings
- Access to a place to stay 24hrs/day
- Mail access

Services offered must include, but are not limited to:

- Youth-specific service provision, including an intake/housing needs/strengths assessment
- Housing first aid/diversion
- If not already completed, complete CHA assessment with each youth participant within 3 days of move-in
- Work with each youth participant to obtain appropriate documents to access housing, employment, and other needed services
- Housing advocacy

Wraparound services led by case managers providing connections to physical and behavioral health, youth peer support, family mediation, and other services

In addition to the above, Contractor agrees to accomplish the above work under the following terms:

- Shelters may not require youth shelter guests to be clean and sober or pass urinalysis or breath testing. However, shelters may have rules disallowing alcohol or drug possession or use on shelter premises. Additionally, shelters must incorporate harm reduction into their service delivery.
- Shelters may have rules to ensure a safe environment, but these rules must be in plain language and as streamlined as possible. Shelter rules must align with Fair Housing law pertaining to emergency shelters.
- Contractor will document and certify eligibility of each youth head of household member as either Population A or Population B, in accordance with Exhibit E. F
- Open shelter beds must be accessible on weekends and holidays.
- Facility will be staffed with at least one staff member during business hours and overnight staff and/or security will be provided to ensure the safety of shelter guests.
- Shelters must comply with all relevant health, fire and life safety codes from the local fire marshal and the jurisdiction with permitting authority.
- All uses of flexible funds for client services must adhere to the Clackamas County Supportive Housing Services Flexible Funding Use Guidelines, attached hereto as Exhibit F and incorporated by this reference herein.

Outcome	Goal	Data Source
Data Accuracy	95% data completeness in HMIS	HMIS
Housing First Aid/Diversion	At least 10% of those referred to or seeking shelter are provided with Housing First Aid to find other safe, temporary shelter or long-term options, Diverting them	HMIS COMP site
Optimal Occupancy	from entering the shelter At least 95% occupancy, based on stated capacity of program	HMIS COMP site
Effective Services	Average length of program participation below 75 days, with a goal to reduce to 45 days.	HMIS COMP site
Ending Homelessness		HMIS COMP site

Goals and Benchmarks

Benchmarks and Timeline Responsibilities:

Contractor Benchmarks and Timeline Responsibilities:

- 1. Hire and have 100% of contracted staff on board within 90 days of contract execution
- 2. Complete HMIS training for at least one staff member within 60 days of contract execution
- 3. Complete Housing First Aid/Diversion training within 90 days of contract execution
- 4. Complete and submit for approval first draft of agency program manual within 180 days of contract execution (including safety and grievance policies)
- 5. Staff will participate in Built For Zero (BFZ) Case Conferencing within 30 days of being hired

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The program must work toward meeting the goals, follow the timeline, and meet each benchmark above, as indicated.

Unmet benchmarks and lack of progress toward meeting goals will result in the following progressive action:

- First time missing a benchmark
 - Monitoring meeting with HST to identify barriers and possible solutions
- Second time missing a benchmark
 - Another monitoring meeting which will result in a mutually agreed upon Performance Improvement Plan (PIP)
- Third time missing a benchmark
 - Another monitoring meeting, including an evaluation of PIP, with all remedies, up to and including Contract termination, available.

HST will use HMIS and training enrollment data to verify benchmark achievement. Contractor is expected to notify HST through email within 14 days once staff are hired and if there are challenges in meeting any of the benchmarks above.

HST Benchmark and Timeline Responsibilities:

- 1. Incorporate and adhere to the guiding principles and expectations set forth below
- 2. Adhere to all applicable Fair Housing laws
- 3. Support Contractor in creating policy manual, including sharing examples among Contracted providers
- 4. Provide semi-annual "data progress reports" pulled and analyzed from HMIS, including equity data
- 5. Provide HMIS access, training, and support
- 6. Provide connections to CHA and Housing First Aid/diversion training
- 7. Coordinate, support, and/or facilitate provider meetings, including case conferencing meetings, as needed
- 8. Provide information, access, and/or support for staff to attend Equity, Inclusion and continuing education trainings
- 9. Connect all contracted programs with the overall system of services for people experiencing homelessness
- 10. Support both formal and informal partnerships between provider organizations, including those newly formed
- 11. Facilitate connections to broader systems of care, including but not limited to:
 - a. Housing
 - b. Workforce
 - c. Education
 - d. Foster care
 - e. Department of Human Services
 - f. Domestic Violence
 - g. Community corrections
 - h. Healthcare, both physical and mental
 - i. Substance use Disorder treatment
 - j. Peer support
 - k. Family mediation
- 12. Identify unmet needs, gaps in services and system barriers and address these with the system of providers
- 13. Provide case staffing, either in a group of service provider peers or one-on-one, as needed
- 14. Assist with program access prioritization, as needed
- 15. Incorporate youth/participant voice in SHS programming decisions
- 16. Maintain effective working relationships with contracted providers
- 17. Attend training and community/systems meetings
- 18. Provide or assist with creation of necessary participant/program forms
- 19. Support Contractor in identifying and re-matching youth households that either need a lower or higher level of service than originally anticipated. Re-matching may happen within contracted provider programs or across contracted providers.

- 20. Coordinate with Contractor to participate in by-name-list case conferencing meetings
- 21. Apply the process as outlined in the Benchmark section described above

Reporting Requirements

Contractor Reporting Responsibilities:

- 1. Adhere to all data reporting requirements stated in Article II, Section 31 of the Contract
- 2. Complete narrative sections of semi-annual "progress reports" within 30 days of receipt
- 3. Semi-annual "progress reports" will include, at a minimum, but not limited to the following data categories:
 - a. HMIS data quality: % missing
 - b. Participant demographic data, including race and ethnicity
 - i.All data points listed below will include a breakdown of demographic characteristics related to race and ethnicity
 - c. Average cost per youth household served (successfully and total)
 - d. Program-specific elements
 - i.Percent of youth households provided Housing First Aid and diverted from shelter services
 - ii.Bed/Unit Utilization average percentage
 - iii.Average length of program participation
 - iv.Rate of exit from shelter to permanent housing
 - e. Narrative responses to questions that align with the Guiding Principles and Expectations
 - i.What are some unexpected challenges you faced or strengths you have discovered as an agency? (consider including participant success stories)
 - ii. How is your agency working towards ensuring low-barrier programming? Have you seen a need to adjust services to make them more accessible?
 - iii.Please explain how you have been leading with race while reducing homelessness overall in the community
 - iv.Has your agency made progress toward "building connections and coordinating with multiple systems of care to build a community of resources, easily accessible to all"? If yes, please describe how the need for the new connection was identified and the process of building the connection.
- 4. Work with HST to continually improve on performance targets
- 5. Conduct post-program-exit follow-up assessments at 6 and 12 months post-exit
 - a. Enter the results into HMIS
- 6. Prepare an annual participant feedback report
- 7. Submit to monitoring for contract compliance

HST Reporting Responsibilities:

1. Work with Contractor to continuously monitor demographics and outcomes, and to create any necessary quality improvement plans

- 2. Assist with achieving desired program outcomes and improving those outcomes
- 3. Communicate with Contractor in a timely manner when additional data metrics are determined
- 4. Use HMIS data to create and provide semi-annual "progress report" to Contractor
- 5. Work with Contracted providers to continually improve on performance targets
- 6. Work with Contractor to identify strengths and weaknesses apparent in programming through data
- 7. Review and identify strengths and weaknesses from participant feedback report with Contractor
- 8. Monitor for contract compliance

Navigation & Placement

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Contractor shall provide housing navigation and placement for youth. Navigation and placement services will assist youth households with moving into permanent housing and provide a warm hand-off to rapid rehousing **or** supportive housing case management services. Agencies will provide both navigation and placement, and supportive housing case management to ensure the continuity of care. Navigators will have a revolving capacity to assist approximately 55 youth households annually in total. 30 households will be navigated into rapid rehousing services. 25 youth will be navigated into permanent supportive housing with supportive housing case management services.

This program will provide connections with long-term supportive services and help navigate the housing placement process following a Housing First model. This program will work with the Youth Housing Program Coordinator, Navigation Coordinator, and other HST members to provide engagement, problem solving, matching, warm hand-offs to services, and re-location assistance and support as needed. Youth households will be offered navigation and placement services within 90 days of program entry & allow for up to 120 days from navigation entry to placement. Contractor will move not less than approximately 55 households per year. There is no limit; therefore, the program may serve more than 55 households with navigation services each year bearing system capacity and availability of resources.

Housing navigation and placement consists of flexible services and funding to assist youth households in accessing and securing rental housing. Housing navigation and placement is tailored to meet each young person's unique needs so they can move into housing as quickly as possible. Contractor will engage collaboratively with the HST, community organizations, and other resources to creatively support client needs related to housing.

Referrals for navigation will come primarily from the By Name List. Referrals may also come directly from street outreach or from emergency shelter programs.

Navigation case managers must maintain contact with 100% of participants, check in at least weekly, and document activities and needs related to housing youth. Multiple, progressive efforts will be made to engage each youth household in a housing search plan. If program staff are unable to make contact over the course of 30 consecutive days, report the delay to the Youth Housing Program Coordinator & Navigation Coordinator to assist with engagement strategies. If a youth household does not find housing or chooses not to engage with navigation and placement services, the program will work with the Housing Services Team to engage in Housing First Aid & harm-reduction conversations.

Housing Navigation and Placement services are tailored to meet each youth household's specific needs and must include, but are not limited to:

- Check-ins at least weekly with all participating youth households during housing search.
- Client-driven assessment of housing barriers, needs, and preferences.
- Support and flexible funds to address immediate housing barriers.
- Assistance attending housing orientations and responding to program requirements to secure long-term rent assistance in cases where longer-term subsidy is deemed necessary for housing stabilization.
- Housing search assistance, including researching available units, contacting landlords, accompanying participants on apartment tours, etc.

• Landlord engagement, establishing relationships with landlords to facilitate participant placement and retention.

• Assistance with housing application preparation, housing application appeals and reasonable accommodation requests necessary to obtain housing.

• Support with moving assistance, securing furniture, application fees, and other non-rent move-in costs.

Youth Rapid Rehousing ("RRH") Program Design

Contractor shall provide a rapid rehousing program for youth in rural Clackamas County. This program includes navigation, placement, rental assistance, and supportive services to help youth households move from temporary housing or homelessness to permanent housing. Housing types may include private market rentals, affordable housing units, and long-term host homes. The goal of this project is to provide the lightest touch necessary to support in achieving long term housing stability.

All RRH referrals will come from the By Name List and through internal referral ("Step Up") process. Housing First Aid/diversion must be meaningfully attempted with each youth household before providing prevention or re-location assistance.

When the program receives referrals, each new referral will be contacted via all known contact points within five (5) business days to assess current eligibility and interest in this program. The program will assist approximately 30 youth households annually with rapid rehousing.

Throughout the entirety of services, case managers will act as the landlord contact and assist in landlord relationship development. Wraparound services led by case managers will provide connections to physical and behavioral health, youth peer support, family mediation, and other services. As more participants are added to the case load, more staff must be added to accommodate them.

The participant's portion of the rent will follow RRH rent assistance best practices to move the participant toward paying 100% of their rental costs as soon as possible. Rental subsidy will not necessarily be a percentage.

Rapid Rehousing services are tailored to meet each youth household's specific needs and typically include a combination of one or more of the following:

- Regular check-ins with households (offered at least monthly, typically more frequently in the first months following placement)
- Support for households at risk of homelessness to remain in their existing housing or relocate
- Mediation between the landlord and resident
- Short-term rent assistance and case management (up to 24 months)
- Flexible funding to support housing stability goals
- Plan to increase income through education, employment, and/or benefits support
- Plan to "graduate" from housing subsidy and intensive services
- Plan to transition households who have higher needs to long term rental assistance with or without supportive services.

Goals and Benchmarks

Outcome	Goal	Data Source
Data Accuracy	95% data completeness in HMIS	HMIS
Optimal Occupancy	Once at full program capacity, maintain at least 87% occupancy, based on stated capacity	HMIS
Increase and Maintain Income and/or Education	All youth homeless programs meet the local goal of at least 80% of youth participants having increased	HMIS

	or maintained income AND/OR	
	attending high school, post-	
	secondary education, or other	
	training program at end of operating	
	year or at exit	
Ending Homelessness	At least 87% of youth households,	HMIS, case notes
	housed through the program,	
	who subsequently must leave	
	their rental unit are re-located	
	to a new rental unit without a	
	break in supportive services	
Ending Homelessness	At least 87% of youth households	HMIS
	will either maintain housing	
	within the program for at	
	least 12 months or exit the	
	program to a permanent	
	housing destination	
Ending Homelessness	At least 87% of youth households	HMIS
	who exit to permanent	
	housing, remain in permanent	
	housing as of 6 month follow-up	
	assessment	
	assessment	

Benchmark and Timeline Responsibilities:

Contractor Benchmark and Timeline Responsibilities:

- 1. Hire and have 100% of contracted staff on board within 90 days of contract execution
- 2. Complete HMIS training for at least one staff member within 60 days of contract execution
- 3. Complete Housing First Aid/Diversion training within 90 days of contract execution

4. Complete and submit for approval first draft of agency program manual within 180 days of contract execution (including safety and grievance policies)

5. Staff will participate in any applicable case conferencing meetings, as directed by HST staff, within 30 days of being hired

The program must work toward meeting the goals, follow the timeline, and meet each benchmark above, as indicated.

Unmet benchmarks and lack of progress toward meeting goals will result in the following progressive action:

- First time missing a benchmark
 - Monitoring meeting with HST to identify barriers and possible solutions
- Second time missing a benchmark
 - Another monitoring meeting which will result in a mutually agreed upon Performance Improvement Plan (PIP)
- Third time missing a benchmark
 - Another monitoring meeting, including an evaluation of PIP, with all remedies, up to and including Contract termination, available.

HST will use HMIS and training enrollment data to verify benchmark achievement. Contractor is expected to notify HST through email within 14 days once staff are hired and if there are challenges in meeting any of the benchmarks above.

HST Benchmark and Timelines Responsibilities:

- 1. Incorporate and adhere to the guiding principles and expectations set forth below
- 2. Adhere to all applicable Fair Housing laws
- 3. Support Contractor in creating policy manual, including sharing examples among Contracted providers
- 4. Provide semi-annual "data progress reports" pulled and analyzed from HMIS, including equity data
- 5. Provide HMIS access, training, and support
- 6. Provide connections to CHA and Housing First Aid/diversion training
- 7. Coordinate, support, and/or facilitate provider meetings, including case conferencing meetings, as needed
- 8. Provide information, access, and/or support for staff to attend Equity, Inclusion and continuing education trainings
- 9. Connect all contracted programs with the overall system of services for people experiencing homelessness
- 10. Support both formal and informal partnerships between provider organizations, including those newly formed
- 11. Facilitate connections to broader systems of care, including but not limited to:
 - a. Housing
 - b. Workforce
 - c. Education
 - d. Foster care
 - e. Department of Human Services
 - f. Domestic Violence
 - g. Community corrections
 - h. Healthcare, both physical and mental
 - i. Substance use Disorder treatment
 - j. Peer support
 - k. Family mediation
- 12. Identify unmet needs, gaps in services and system barriers and address these with the system of providers
- 13. Provide case staffing, either in a group of service provider peers or one-on-one, as needed
- 14. Assist with program access prioritization, as needed
- 15. Incorporate youth/participant voice in SHS programming decisions
- 16. Maintain effective working relationships with contracted providers
- 17. Attend training and community/systems meetings
- 18. Provide or assist with creation of necessary participant/program forms

19. Support Contractor in identifying and re-matching youth households that either need a lower or higher level of service than originally anticipated. Re-matching may happen within contracted provider programs or across contracted providers.

- 20. Coordinate with Contractor to participate in by-name-list case conferencing meetings
- 21. Apply the process as outlined in the Benchmark section described above

Reporting Requirements

Contractor Reporting Responsibilities:

- 1. Adhere to all data reporting requirements stated in Article II, Section 31 of the Contract
- 2. Complete narrative sections of semi-annual "progress reports" within 30 days of receipt
- 3. Semi-annual "progress reports" will include, at a minimum, but not limited to the following data categories:
 - a. HMIS data quality: % missing
 - b. Participant demographic data, including race and ethnicity
 - i.All data points listed below will include a breakdown of demographic characteristics related to race and ethnicity
 - c. Average cost per youth household served (successfully and total)
 - d. Program-specific elements

i.Number of youth households served

ii.Bed/Unit utilization

iii.Rates of increased income and benefits

- iv.Rates of RRH
 - 1. Maintenance of housing in program
 - 2. Exits to other RRH
 - 3. Average length of program participation
 - 4. Rate of exit from RRH to permanent housing
- v.Average cost per youth household served annually
- e. Narrative responses to questions that align with the Guiding Principles and Expectations
 - i.What are some unexpected challenges you faced or strengths you have discovered as an agency? (consider including participant success stories)
 - ii.How is your agency working towards ensuring low-barrier programming? Have you seen a need to adjust services to make them more accessible?
 - iii.Please explain how you have been leading with race while reducing homelessness overall in the community
 - iv.Has your agency made progress toward "building connections and coordinating with multiple systems of care to build a community of resources, easily accessible to all"? If yes, please describe how the need for the new connection was identified and the process of building the connection.
- 4. Work with HST to continually improve on performance targets
- 5. Conduct post-program-exit follow-up assessments at 6 and 12 months post-exit
 - a. Enter the results into HMIS
- 6. Prepare an annual participant feedback report
- 7. Submit to monitoring for contract compliance

HST Reporting Responsibilities:

1. Work with Contractor to continuously monitor demographics and outcomes, and to create any necessary quality improvement plans

- 2. Assist with achieving desired program outcomes and improving those outcomes
- 3. Communicate with Contractor in a timely manner when additional data metrics are determined
- 4. Use HMIS data to create and provide semi-annual "progress report" to Contractor
- 5. Work with Contracted providers to continually improve on performance targets
- 6. Work with Contractor to identify strengths and weaknesses apparent in programming through data
- 7. Review and identify strengths and weaknesses from participant feedback report with Contractor
- 8. Monitor for contract compliance

Youth Supportive Housing Case Management/Retention ("SHCM") Program Design

Contractor shall provide a supportive housing case management program for youth in Clackamas County. Supportive housing is affordable housing combined with ongoing services that are flexible, participant-driven, not time-limited, and voluntary to assist youth households who are experiencing homelessness & housing instability in achieving housing stability and personal wellness. This program will work with the Housing Services Team as needed for operational support.

Referrals to SHCM will come from the By Name List and through internal referral ("Step Up") process. When the program receives referrals, each new referral will be contacted via all known contact points. Housing First Aid/diversion must be meaningfully attempted with each youth household before providing services.

Both housed and unhoused youth may be referred to SHCM.

Subject to availability of funds, as determined by Clackamas County's Housing Services Team in its sole administrative discretion, HACC will pay the rental subsidy costs through the Regional Long-term Rental Assistance (RLRA) program. Other funding streams may be "braided" to meet the young person's needs.

The program will assist approximately 25 youth households annually with supportive housing case management via navigation. The expected case manager to participant ratio is approx. 1:25. As more participants are added to the case load, more staff must be added to accommodate them.

Case management services are dedicated to ensuring participants remain in permanent housing long-term either through ongoing housing subsidy and support or by "graduating" from rental subsidy and/or intensive case management. Program case managers and leadership will work with Housing Services Team on housing retention, capacity building and training needs

Specific components of supportive housing case management include, but are not limited to:

- Intensive, relationship based, and trauma informed one-on-one case management focused on housing stabilization and lease compliance offered at least monthly (and in most cases, weekly). Case Management services must be tailored to meet the need and desires of each youth. These services include but should not be limited to:
 - \circ $\;$ Identify and leverage existing individual/family strengths, expertise, and assets through a strength-based assessment
 - Create a housing stability plan including wraparound services, which are determined by participants and focused on housing success.

• Wraparound services led by case managers providing connections to physical and behavioral health, youth peer support, family mediation, and other services

- Evaluate progress, as defined by the participant, and adjust plan as needed
- Ensure each participant has a monthly plan to pay their portion of the rent/utilities; money management support
- Assistance responding to RLRA or other voucher or rental subsidy requirements including inspections and paperwork completion
- Act as a landlord contact and assist in landlord relational development
- o Education on tenant and landlord rights and responsibilities
- Regular communication with the tenant and property management
- Early interventions and support to address issues that could jeopardize housing stability
- Problem solving and crisis management
- Connection to independent living supports and/or provision of life skills training, as needed
- Connection to positive permanent social connections
- Connection to education and employment opportunities, as defined by youth

 \circ Assistance (or connections to assistance) with applying for SSI/SSDI using the SOAR model, and other mainstream benefits, when appropriate.

- o Appropriate use of flexible funding to support housing stability and wellness goals
- Assistance with house cleaning and unit maintenance as needed to ensure lease compliance
- o Coordination and connections with other supportive services as needed

• Plan to "graduate" from housing subsidy and/or intensive housing case management services, as appropriate

Goals and Benchmarks

Outcome	Goal	Data Source
Data Accuracy	95% data completeness in HMIS	HMIS
1 1 5	Once at full program capacity, maintain at least	HMIS

	95% occupancy, based on stated capacity	
Increase and Maintain Income and/or Education	the local goal of at least 80% of youth participants having increased or maintained income AND/OR attending high school, post- secondary education, or other training program at end of operating	HMIS
Ending Homelessness	year or at exit At least 95% of youth households, housed through the program, who subsequently must leave their rental unit are re-located to a new rental unit without a break in supportive services	HMIS, case notes
Ending Homelessness	At least 95% of youth households will either maintain housing within the program for at least 12 months or exit the program to a permanent housing destination	HMIS
Ending Homelessness	At least 95% of youth households who exit to permanent housing, remain in permanent housing as of 6 month follow-up assessment	HMIS

Benchmarks and Timeline Responsibilities:

Contractor Benchmarks and Timeline Responsibilities:

- 1. Hire and have 100% of contracted staff on board within 90 days of contract execution
- 2. Complete HMIS training for at least one staff member within 90 days of contract execution
- 3. All program staff to complete Housing First Aid/Diversion training within 180 days of contract execution
- 4. Submit agency program manual and policies within 180 days of contract execution
- 5. Staff will complete RLRA training and attend an RLRA Orientation within 30 days of being hired
- 6. Staff will participate in Built For Zero (BFZ) Case Conferencing within 30 days of being hired

The program must work toward meeting the goals, follow the timeline, and meet each benchmark above, as indicated. Unmet benchmarks and lack of progress toward meeting goals will result in the following progressive action:

- First time missing a benchmark
 - Monitoring meeting with HST to identify barriers and possible solutions
- Second time missing a benchmark
 - Another monitoring meeting which will result in a mutually agreed upon Performance Improvement Plan (PIP)
- Third time missing a benchmark
 - Another monitoring meeting, including an evaluation of PIP, with all remedies, up to and including Contract termination, available.

HST will use HMIS and training enrollment data to verify benchmark achievement. Contractor is expected to notify HST through email within 14 days once staff are hired and if there are challenges in meeting any of the benchmarks above.

HST Benchmark and Timeline Responsibilities:

- 1. Incorporate and adhere to the guiding principles and expectations set forth below
- 2. Adhere to all applicable Fair Housing laws
- 3. Support Contractor in creating policy manual, including sharing examples among Contracted providers
- 4. Provide semi-annual "data progress reports" pulled and analyzed from HMIS, including equity data
- 5. Provide HMIS access, training, and support
- 6. Provide connections to CHA and Housing First Aid/diversion training
- 7. Coordinate, support, and/or facilitate provider meetings, including case conferencing meetings, as needed

8. Provide information, access, and/or support for staff to attend Equity, Inclusion and continuing education trainings

- 9. Connect all contracted programs with the overall system of services for people experiencing homelessness
- 10. Support both formal and informal partnerships between provider organizations, including those newly formed
- 11. Facilitate connections to broader systems of care, including but not limited to:
 - a. Housing
 - b. Workforce
 - c. Education
 - d. Foster care
 - e. Department of Human Services
 - f. Domestic Violence
 - g. Community corrections
 - h. Healthcare, both physical and mental
 - i. Substance use Disorder treatment
 - j. Peer support
 - k. Family mediation
- 12. Identify unmet needs, gaps in services and system barriers and address these with the system of providers
- 13. Provide case staffing, either in a group of service provider peers or one-on-one, as needed
- 14. Assist with program access prioritization, as needed
- 15. Incorporate youth/participant voice in SHS programming decisions
- 16. Maintain effective working relationships with contracted providers
- 17. Attend training and community/systems meetings
- 18. Provide or assist with creation of necessary participant/program forms

19. Support Contractor in identifying and re-matching youth households that either need a lower or higher level of service than originally anticipated. Re-matching may happen within contracted provider programs or across contracted providers.

- 20. Coordinate with Contractor to participate in by-name-list case conferencing meetings
- 21. Apply the process as outlined in the Benchmark section described above

Reporting Requirements

Contractor Reporting Responsibilities:

- 1. Adhere to all data reporting requirements stated in Article II, Section 31 of the contract
- 2. Complete narrative sections of semi-annual "progress reports" within 30 days of receipt
- 3. Semi-annual "progress reports" will include, at a minimum, but not limited to the following data categories:
 - a. HMIS data quality: % missing
 - b. Participant demographic data, including race and ethnicity
 - i.All data points listed below will include a breakdown of demographic characteristics related to race and ethnicity
 - c. Average cost per youth household served (successfully and total)
 - d. Program-specific elements

i.Number of youth households served

ii.Bed/Unit utilization

iii.Rates of increased income and benefits

- iv.Rates of Permanent Housing
 - 1. Maintenance of housing in program
 - 2. Exits to other permanent housing
 - 3. Relocations within program to another PH unit
 - 4. Post-exit follow-up PH retention rates
- v.Average cost per youth household served annually
- e. Narrative responses to questions that align with the Guiding Principles and Expectations
 - i.What are some unexpected challenges you faced or strengths you have discovered as an agency? (consider including participant success stories)
 - ii. How is your agency working towards ensuring low-barrier programming? Have you seen a need to adjust services to make them more accessible?
 - iii.Please explain how you have been leading with race while reducing homelessness overall in the community
 - iv.Has your agency made progress toward "building connections and coordinating with multiple systems of care to build a community of resources, easily accessible to all"? If yes, please describe how the need for the new connection was identified and the process of building the connection.
- 4. Work with HST to continually improve on performance targets
- 5. Conduct post-program-exit follow-up assessments at 6 and 12 months post-exit
 - a. Enter the results into HMIS
- 6. Prepare an annual participant feedback report
- 7. Submit to monitoring for contract compliance

HST Reporting Responsibilities:

1. Work with Contractor to continuously monitor demographics and outcomes, and to create any necessary quality improvement plans

- 2. Assist with achieving desired program outcomes and improving those outcomes
- 3. Communicate with Contractor in a timely manner when additional data metrics are determined
- 4. Use HMIS data to create and provide semi-annual "progress report" to Contractor
- 5. Work with Contracted providers to continually improve on performance targets
- 6. Work with Contractor to identify strengths and weaknesses apparent in programming through data
- 7. Review and identify strengths and weaknesses from participant feedback report with Contractor
- 8. Monitor for contract compliance

EXHIBIT B GUIDING PRINCIPLES AND EXPECTATIONS

Equity:

The Supportive Housing Services program promotes racial and ethnic justice and seeks to end disparities in housing access. The County recognizes that culturally responsive and culturally specific services can eliminate structural barriers and provide a sense of safety and belonging, which will lead to better outcomes. The County recognizes that advancing equity also includes having cultural competencies to provide services to other historically marginalized communities such as LGBTQ2SIA+, youth, people with disabilities, and immigrants and refugees. To further equity goals, Contractor must develop/implement the following:

- A plan to ensure culturally responsive service delivery that is respectful of all participants.
- A plan assuring access to services for people who do not speak the primary language of the service provider.
- A process to work with the County SHS team to continuously monitor the demographics of those accessing services using the HMIS (or an HMIS comparable database for domestic violence service providers).
- A quality improvement plan, informed by quantitative and qualitative data analysis, to address evidence of differential access, based on race, ethnicity, disability, gender identity, sexual orientation or other protected class status.
- Ensure that staff and volunteers have knowledge and experience to participate in the effort to increase equity and decrease housing disparities.
- Ensure that staff and volunteers have access to equity and inclusion training on an on-going basis.

Outcomes:

The SHS program is intended to end chronic homelessness in Clackamas County. In addition, the County aims to make homelessness rare, short, and not reoccurring for all who live in Clackamas County. Programs must work in coordination to ensure housing options are safe, stable, and provide housing choice to meet the needs of each individual. The work of ending racial disparities in housing and ending homelessness is one and the same.

In addition to ending homelessness, outcomes and goals of the SHS program include:

- Advance housing equity by providing access to services and housing to Black, Indigenous and people of color at higher rates than their representation among those experiencing homelessness.
- House individuals and families, and support housing retention, at greater rates than those newly experiencing homelessness, to reduce the overall population of people experiencing homelessness.
- Reduce the average length of time anyone in Clackamas County experiences homelessness until people are offered housing options immediately upon becoming homeless.
- Strengthen housing retention so that, once stably housed, returns to the experience of homelessness are extremely rare.
- Housing programs promote long-term stability, measured by successful program "graduation" to permanent housing and/or housing retention.
- Increase culturally specific organization capacity with increased investments and expanded organizational reach for culturally specific organizations and programs.
- SHS-funded organizations increase equity by hiring a staff that is diverse by race, ethnicity, languages spoken, sexual orientation, gender identity, disability status, age, and lived experience.
- Increase safety, stability and healing for everyone who has experienced homelessness using person-centered, trauma-informed service approaches and connections with mental and physical healthcare.

• Other measures, as determined by Tri-County data team, and/or Clackamas County community of service providers, will be added.

Coordination:

Partnership and coordination are key components to ending homelessness. A coordinated system makes finding resources easy for potential program participants and allows the entire system to work more smoothly. When done well, a holistic, coordinated approach improves performance system-wide.

The following are effective coordination principles and practices that must be followed. When followed, they ensure system-wide coordination:

- Coordinated Housing Access (CHA) must be utilized to effectively coordinate all housing services. It must be easily accessible and allow participants to complete a single assessment to access all services in the housing continuum.
- Demonstrated partnerships, at all levels of programming, between programs and organizations. Partnerships can be demonstrated through formal contracts, MOUs, system-wide planning participation, and providing infrastructure programming in a coordinated way (including outreach, housing navigation, CHA, and diversion).
- Build connections and coordinate with multiple systems of care (i.e. housing, workforce, education, foster care, DHS, domestic violence, community justice, health, mental health and addictions) to build a community of resources, easily accessible to all.
- Strengthen system capacity by supporting CHA, diversion, outreach and navigation.
- Participate in coordinated system development and implementation, including identifying, addressing, and following-up on unmet needs, gaps in services, and system barriers.

Services:

All services focus on building relationships and service engagement through person-centered, culturally-responsive, trauma-informed, strengths-based practices. Services should align with the Housing First model (see Addendum – Definitions). The purpose of these relationships is to support each household to achieve housing stability through individualized planning and connections with community resources.

To further these services goals, Contractor must follow the following proven practices:

- All services are low-barrier, not requiring pre-requisites to become eligible for services or housing.
- Diversion is attempted at every program "door," including all immediate housing programs and permanent housing programs, when appropriate.
- Households experiencing or at risk of homelessness must be able to move directly into supportive housing and/or permanent housing without first accessing immediate housing programs. Households must also be presented with available immediate housing options.
- Families will be provided with the option to sleep/stay together; Families will not be separated unless they choose to sleep/stay separately.
- Vulnerable populations are prioritized.
 - Vulnerable populations include those with long homeless histories, incomes below 30% AMI, and one or more disabilities.
 - Due to a long history of systemic racism, oppression, and everyday micro and macro-aggressions, Black, Indigenous, and People of Color are also more vulnerable to the experience of homelessness.
- Services are voluntary, non-intrusive, and provide minimal disruption to meet the expressed needs and desires of the participant.
- Services are highly flexible and tailored to meet the needs of each household.

Participant Voice:

Each individual is the expert in their own life. To build the best system, people with lived experience of homelessness must help to shape the services designed to end homelessness.

Contractor must incorporate the following guidelines into all programs:

- Participants lead development of their own individual service plans.
- Ensure that all services are voluntary and that no participant is required to participate in a particular activity in order to receive services.
- Integrate participant (or those who choose not to participate) in decision-making at every level, including program/service development, delivery, and evaluation.
- People with lived experience, who participate in decision-making and program development, should be paid for their time.
- Have written procedures and policies, as well as an accessible and transparent grievance process, that ensure staff and volunteers provide respectful and effective services.

System-wide Service Delivery Expectations (in addition to any items above):

Contractor shall perform the following:

- Participate in the HMIS or, for domestic violence service providers, an HMIS comparable database.
- Provide services free of charge to participants or utilizing a pre-approved sliding scale fee.
- Include sustainable, environmentally friendly practices in business operations and the delivery of services (for example, providing onsite recycling, and encouraging reduction of waste through electronic records whenever possible).
- Confidential information must be protected in compliance with applicable federal, state, and local privacy rules.
- Maintain an effective working relationship. The County will have formal relationships with service providers through contracts, and will also expect contractors to maintain ongoing communication with the Supportive Housing Services Team about programs and performance, and to engage in community planning and training opportunities.
- All services must be delivered in a wholly secular manner, and programs may not require participation in religious activities for program eligibility purposes.
- Have a written termination and/or exclusion policy that appropriately protects the interests of participants by: (1) applying a trauma and equity lens to evaluating rule violations; (2) imposing sanctions short of termination whenever reasonably possible; (3) informing the participant in clear terms of the reason for their termination and/or exclusion from the program; and (4) outlines the process for grieving the decision. Except in the most extreme situations, termination and exclusion policies should allow for re-entry into the program under appropriate conditions.
- Ensure that staff and volunteers have access to continuing education opportunities.
- Attend training and community/system networking meetings as reasonably required by the County

EXHIBIT C BUDGET

Budget line items within categories may be changed with written agreement by both parties. County may approve, in writing, adjustments to budget line item amounts provided the maximum Contract amount is not exceeded."

	Youth Services Budget FY23-24							
Supportive Housing Case Management								
	Personnel							
Line Item	Description	Amount						
	Personnel Subtotal							
	Program Operations - Materials and Supplies Subtotal:	\$2,872.00						
	Client Services							
	Client Services Subtotal:	\$12,000.00						
	Indirect Administration							
Administration	10% of Total	\$ 11,870.56						
	Indirect Subtotal:	\$ 11,870.56						
	Supportive Housing Case Management Subtotal:	\$130,576.16						
	Housing Navigation - Permanent Supportive Housing							
	Personnel							
	Personnel Subtotal:	\$85,196.80						
	Program Operations - Materials and Supplies							
	Program Operations - Materials and Supplies Subtotal:	\$2,872.00						
	Client Services							
	Client Services Subtotal:	\$13,000.00						
	Indirect Administration							
Administration	10% of Total	\$ 10,106.88						
	Indirect Subtotal:	\$ 10,106.88						
	Housing Navigation - Permanent Supportive Housing Subtotal:	\$111,175.68						
	Rapid Rehousing							
	Personnel							
	Personnel Subtotal:	\$66,560.00						
	Program Operations - Materials and Supplies							
	Program Operations - Materials and Supplies Subtotal:	\$1,972.00						
	Client Services							
	Client Services Subtotal:	\$135,000.00						
	Indirect Administration							
Administration	10% of Total	\$ 20,353.20						
	Rapid Rehousing Subtotal:	\$223,885.20						
	Safety off the Streets							
	Personnel							
	Personnel Subtotal:	\$161,836.80						
	Program Operations - Materials and Supplies							
	Program Operations - Materials and Supplies Subtotal:	\$4,172.00						
	Client Services							
Client Services Subtotal: \$102,000.00								
Indirect Administration								
Administration	10% of Total	\$ 26,800.88						
	Safety off the Streets Subtotal:	\$294,809.68						
	Total Budget:	\$760,446.72						

EXHIBIT D HMIS DATA FORMS

HMIS DATA FORM

ENTRY

DGRAM:		COVID-19 (Yes/No)		START DATE:	
	FOR	MS ARE DUE TO HM	IS PROGRAM AIDE V	VITHIN 2 DAYS OF PI	ROJECT START DAT
ENT SEARCH	(1)	(2)	(3)	(4)	(5)
	Head of HH	Other HH Member	Other HH Member	Other HH Member	Other HH Member
HMIS Client ID #:					
NAME(s):					
Social Security:					
U.S. Military Veteran? (Adults only):					
No					
Yes					
Client Doesn't Know		_	_	_	_
Client Refused					
Client Neiused	Ц	U	U		
Relationship to Head of HH*:					
Date of Birth:	/	//	//		//
Gender:					
Female					
Male					
Trans Female (MTF or Male to Female)					
Trans Male (FTM or Female to Male)					
Gender Non-Conforming					
(i.e. not exclusively male or female)			Ľ	U U	U U
Client refused					
Race: (CHECK ALL THAT APPLY)					
American Indian or Alaska Native					
Asian					
Black or African American					
Native HAW or Other Pacific Islander					
White					
Client doesn't know					
Client refused					
Ethnicity: (Hispanic/Latino)	_	_	_		
Hispanic/Latino (HUD)					
Non-Hispanic/Non-Latino (HUD)					
Client doesn't know					
Client refused					
Relationship to Head of Household:					
Self (head of household)					
Head of household's child					
Head of household's spouse or partner					
Head of household's other relation member					
(other relation to head of household)					
Other: non-relation member					

*See KEY for acceptable responses.

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HMIS Data Entry Form (V14 04-21-2020)

	(1)	(2)	(3)	(4)	(5)
HMIS ROI Start Date: End Date: Witness:	□Yes □No 	□Yes □No 	□Yes □No 	□Yes □No 	□Yes □No
OHCS Release Granted? Start Date: End Date:	□Yes □No 	□Yes □No	□Yes □No 	□Yes □No 	□Yes □No
Documentation: Signed Statement from Client					
Verbal Consent					
Verification from Other Institution					
Verification from Other Institution					
Covered by Health Insurance? (ALL CLIE	VTS)				
Yes					
No					
Client doesn't know Client refused					
If 'Yes', Source of Health Insurance					
Medicaid	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Medicare	□Yes □No □DNC			□Yes □No □DNC	□Yes □No □DNC
State Children's Health Insurance Program (CHIP)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Veteran's Administration (VA) Medical Services	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Employer-Provided Health Insurance	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Health Insurance obtained through COBRA	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Private Pay Health Insurance	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
State Health Insurance for Adults (OHP)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Indian Health Service Program	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Other (Describe)	12 <u></u>				
Does the client have a disabling cond	dition? (Required fo	r all household men	nbers)		
Yes					
No					
Client doesn't know					
Client refused					

Disability Type: (Required for all household members)

Alcohol Abuse (HUD)	□Yes □No □CDK				
20 10	□CR		□CR	□CR	
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Drug Abuse (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

	(1)	(2)	(3)	(4)	(5)
Both Alcohol and Drug Abuse	□Yes □No □CDK				
(HUD)			□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Developmental (HUD)	□Yes □No □CDK				
	□ CR		□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

HIV/AIDS (HUD)	□Yes □No □CDK				
	□CR		□CR	□CR	□ CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Mental Health Problem (HUD)	□Yes □No □CDK				
	□CR		□ CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Physical (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Chronic Health Condition (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

	(1)	(2)	(3)	(4)	(5)
Prior living situation to Project Start I	Date: (HoH & Adul	ts only)			
Emergency shelter, including hotel or motel paid for with emegency shelter voucher (HUD)					
Place not meant for habitation (HUD)					
Foster care home or foster care group home (HUD)					
Hospital or other residiential non- psychiatric medical facility (HUD)					
Jail, prison or juvenile dention facility (HUD)					
Long-term care facility or nursing home (HUD)					
Psychiatric hospital or other psychiatric facility (HUD)					
Substance abuse treatment facility or detox center (HUD)					
Hotel or motel paid for without emergency shelter voucher (HUD)					
Owned by client, no ongoing housing subsidy (HUD)					
Owned by client, with ongoing housing subsidy (HUD)					
Permanent housing (other than RRH) for formerly homeless persons (HUD)					
Rental by client, no ongoing housing subsidy (HUD)					
Rental by client, with VASH subsidy (HUD)					
Rental by client, with GPD TIP subsidy (HUD)					
Rental by client, with other housing subsidy (including RRH) (HUD)					
Residential project or halfway house with no homeless criteria (HUD)					
Staying or living in a family member's room, apartment or house (HUD)					
Staying or living in a friend's room, apartment or house (HUD)					
Transitional housing for homeless persons (including homeless youth) (HUD)					
Other (Describe)					. <u></u>
Client doesn't know Client refused					

[(1)	(2)	(3)	(4)	(5)		
Length of Stay in Previous Place: (HoH & Adults only)							
One night or less							
Two nights to six nights							
1 week or more, but less than 1 month							
1 month or more, but less than 90 days							
90 days or more, but less than 1 year							
One year or longer							
Client doesn't know							

LENGTH OF TIME ON STREET OR IN AN EMERGENCY SHELTER (ES)

If client entering from ES or place not meant for habitation or stayed fewer than 7 days in previous residence, approximate date homelessness started

Date:	//	//	//	//	//		
f client entering from ES or place not meant for habitation or stayed fewer than 7 days in previous residence - regardless of where they stayed last night - number of times the client has been in ES or place not meant for habitation in the past three years: (HoH & Adults only)							
Never in 3 years							
One time							
Two times							
Four or more times							
Client doesn't know							
Client refused							

If client entering from ES or place not meant for habitation or stayed fewer than 7 days in previous residence, total number of months homeless in ES or place not meant for habitation in the past three years (HoH & Adults only)

1 month (this time is the first month)			
2-12 months (please specify #)	 	 	
More than 12 months			
Client doesn't know			
Client refused			

Education Level - Last Grade Completed (All Adults and Heads of Household) :

Less than Grade 5			
Grade 5 - 6			
Grade 7 - 8			
Grade 9 - 11			
Grade 12/High School Diploma			
GED			
Some College			
Associate's Degree			
Bachelor's Degree			
Graduate Degree			
Vocational Certification			
Client doesn't know			
Client refused			

*See KEY for acceptable responses.

HMIS Data Entry Form (V14 04-21-2020)

ENTRY

Г	(1)	(2)	(3)	(4)	(5)			
L	(-)	(2)	(3)	(7)	(5)			
Domestic Violence Victim/Survivor								
Yes								
No								
Client doesn't know								
Client refused								
If yes, domestic violence victim/survi	vor, when experien	ce occurred:						
Within the past 3 months								
3 to 6 months ago								
6 months to 1 year ago								
One year ago or more								
Client doesn't know								
Client refused								
If yes for domestic violence, are you	5				- Add			
Yes								
No								
Client doesn't know								
Client refused								
Income from any source?: (HoH 8	Adults only)							
Yes								
No								
Client doesn't know								
Client refused								

Source of Income: (HoH & Adults only)

Alimony or Other Spousal Support		□Yes □No	□Yes □No	□Yes □No	□Yes □No
(HUD)		\$	\$	\$	\$
Child Support (HUD)	□Yes □No				
	\$	\$	\$	\$	\$
Earned Income (HUD)	□Yes □No				
	\$	\$	\$	\$	\$
General Assistance (HUD)	□Yes □No				
	\$	\$	\$	\$	\$
Other (HUD)	□Yes □No				
	\$	\$	\$	\$	\$
Pension or retirement income from		□Yes □No	□Yes □No	□Yes □No	□Yes □No
another job (HUD)		\$	\$	\$	\$
Private Disability Insurance (HUD)	□Yes □No				
	\$	\$	\$	\$	\$
Self-Employment Wages	□Yes □No				
	\$	\$	\$	\$	\$
Retirement Income from Social Security		□Yes □No	□Yes □No	□Yes □No	□Yes □No
(HUD)		\$	\$	\$	\$
SSDI (HUD)	□Yes □No				
	\$	\$	\$	\$	\$
SSI (HUD)	□Yes □No				
	\$	\$	\$	\$	\$

*See KEY for acceptable responses.

	(1)	(2)	(3)	(4)	(5)	
TANF Temporary Assistance for Needy Families (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
Unemployment Insurance (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
VA Non-Service Connected Disability Pension (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
VA Service Connected Disability Compensation (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
Worker's Compensation (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
TOTAL MONTHLY INCOME	\$	\$	\$	\$	\$	
Non-cash benefit from any source?: (HoH & Adults only)						
Non-cash benefic from any sources.	Inon & Adults only	/				
Yes						
Yes						
Yes No			-			
Yes No Client doesn't know						
Yes No Client doesn't know Client refused						
Yes No Client doesn't know Client refused Source of Non-Cash Benefit: (HoH & Supplemental Nutrition Assistance	Adults only)					
Yes No Client doesn't know Client refused Source of Non-Cash Benefit: (HoH & Supplemental Nutrition Assistance Program (Food Stamps) (HUD)	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	U U U Yes No	U U U Yes No	U U U Yes No	U U U Yes No	
Yes No Client doesn't know Client refused Source of Non-Cash Benefit: <i>(HoH &</i> Supplemental Nutrition Assistance Program (Food Stamps) (HUD) WIC (HUD)	Image: Control of the second	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	U Yes No Yes No	□ □ □ □ □ Yes □No □ Yes □No	□ □ □ □ □ Yes □No □ Yes □No	

□Yes □No

Interviewer

Other Source (HUD)

□Yes □No

Interview Date

□Yes □No

Case Manager

Date Data Entry Completed

□Yes □No

□Yes □No

INTERIM REVIEW

HMIS DATA FORM

PROGRAM:			ІЛТ	ERIM REVIEW DATE:	
	FOR	MS ARE DUE TO HM	IS PROGRAM AIDE W	ITHIN 2 DAYS OF IN	FERIM REVIEW DATE
	(1)	(2)	(3)	(4)	(5)
CLIENT SEARCH	Head of HH	Other HH Member	Other HH Member	Other HH Member	Other HH Member
HMIS Client ID #:		Guiderni inclinaci	ourer minimum per	ould in the local	Guierrinneniber
Hivid chere to #.					
NAME(s):					
INTERIM REVIEW TYPE:	🗖 90-Day Review	🗖 90-Day Review	🗖 90-Day Review	🗖 90-Day Review	🗖 90-Day Review
	□ 6-Month Review	□ 6-Month Review	G-Month Review	G-Month Review	□ 6-Month Review
	🗆 o montanti no nom	🗆 Annual	Annual	□ Annual	□ Annual
	Assessment	Assessment	Assessment	Assessment	Assessment
	🗆 Update	🗆 Update	🗆 Update	🗆 Update	🗆 Update
ROI (Release of Information) TAB					
Release Granted?		HMIS ROI STILL VA	ALID		r
OHCS Release Granted?	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Start Date:					
End Date:					
Documentation:					
Signed Statement from Client Verbal Consent					
Verification from Other Institution					
			-	_	10
Covered by Health Insurance?		NO CHANGES IN H	EALTH INSURANCE	FOR ENTIRE FAMI	LY
Medicaid	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Medicare	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
State Children's Health Ins. (CHIP)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Veteran's Administration (VA)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Medical Services	to particular programme constructions	12 APRIL 12 BOOME HE DESIDES OF	to the set of the set		
Employer-Provided Insurance.	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Health Insurance through COBRA	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Private Pay Health Insurance	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
State Health Ins. for Adults (OHP)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Indian Health Service Program	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Other (Describe)					
			*		
Disability Type:		NO CHANGES IN D	ISABILITY FOR ENT	IRE FAMILY	•
Alcohol Abuse (HUD)		□Yes □No	□Yes □No	□Yes □No	□Yes □No
Drug Abuse (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Both Alcohol and Drug Abuse	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Developmental (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
HIV/AIDS (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
	EDV EDV-	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Mental Health Problem (HUD)	□Yes □No				10-00-000
Mental Health Problem (HUD) Physical (HUD)		□Yes □No	□Yes □No	□Yes □No	□Yes □No

INTERIM REVIEW

12						
		(1)	(2)	(3)	(4)	(5)
Source of Income:			NO CHANGES WIT	H INCOME STATUS	AND AMOUNTS	
Alimony or Other Spousal Support	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
(HUD)	\$_		\$	\$	\$	\$
Child Support (HUD)	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
	\$		\$	\$	\$	\$
Earned Income (HUD)	20 - CARRAGE	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
	\$_	<u></u>	\$	\$	\$	\$
General Assistance (HUD)	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
	\$		\$	\$	\$	\$
Other (HUD)	1000	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Develop an estimate the second	\$_		\$	\$	\$	\$
Pension or retirement income from another job (HUD)	⊔¥es Ś	□No □DNC	□Yes □No □DNC Ś	□Yes □No □DNC Ś	□Yes □No □DNC \$	□Yes □No □DNC Ś
from another job (HOD)	⊋_ □Yes		⊋ □Yes □No □DNC	P □Yes □No □DNC	♀ □Yes □No □DNC	♀ □Yes □No □DNC
Private Disability Insurance (HUD)	Ś		Ś	s s s s s s s s s s s s s s s s s s s	Ś	Ś
Retirement Income from Social	□Yes		Yes No DNC		Yes No DNC	Yes No DNC
Security (HUD)	Ś		\$	\$	s s	s s
	· · _		□Yes □No □DNC		□Yes □No □DNC	□Yes □No □DNC
Self Employment Wages	Ś		Ś	Ś	Ś	Ś
	□Yes		□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	
SSDI (HUD)	\$		\$	\$	\$	\$
SSI (HUD)	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
331 (HOD)	\$_	<u></u>	\$	\$	\$	\$
TANF Temporary Assistance for	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Needy Families (HUD)	\$_	<u></u>	\$	\$	\$	\$
Unemployment Insurance (HUD)		□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
	\$		\$	\$	\$	\$
VA Non-Service Connected		□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Disability Pension (HUD)	\$_		\$	\$	\$	\$
VA Service Connected Disability Compensation (HUD)	□Yes Ś	□No □DNC	□Yes □No □DNC Ś	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC Ś
Compensation (HOD)			♀ □Yes □No □DNC	P □Yes □No □DNC	P □Yes □No □DNC	♀ □Yes □No □DNC
Worker's Compensation (HUD)	Ś		\$	\$	\$	\$
TOTAL MONTHLY INCOME	\$		\$	\$	\$	\$
			· · · · · · · · · · · · · · · · · · ·			•
New York Law Co	-					
Non-cash benefit			NO CHANGES WIT	H NON-CASH BENE	FIIS	
Supplemental Nutrition Assistance	□Yes		□Yes □No □DNC		□Yes □No □DNC	□Yes □No □DNC
Program (Food Stamps) (HUD)						
WIC (HUD)	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
TANF Child Care Services (HUD)	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
TANF Transportation Services	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Other TANF-Funded Services			□Yes □No □DNC		□Yes □No □DNC	□Yes □No □DNC
(11110)	1165					

HMIS DATA FORM

Other Source (HUD) □Yes □No □DNC **NO CHANGES WITH DV STATUS DV Victim/Survivor** Within the past 3 months 3 to 6 months ago □Yes □No □Yes □No □Yes □No □Yes □No □Yes □No Currently fleeing?

(HUD)

Case Manager

Interview Date

Date Data Entry Completed

Initials

		HMIS DATA F	ORM		
PROGRAM			1	PROJECT EXIT DATE:	
L	F	ORMS ARE DUE TO H	IMIS PROGRAM AID	E WITHIN 2 DAYS OF	PROJECT EXIT DAT
Γ	(1) Head of HH	(2) Other HH Member	(3) Other HH Member	(4) Other HH Member	(5) Other HH Membe
HMIS Client ID #:					
NAME(s):					
		INCLUDE ALL HO		BERS IN EXIT	
Reason for Leaving:					
Completed Program					
Criminal activity / violence					
Death					
Disagreement with rules/persons					
Left for housing opp. Before completing program					
Needs could not be met					
Non-compliance with program					
Non-payment of rent					
Other					
Reached maximum time allowed					
If Other, Specify:					
Destination: (All Clients)					
Deceased (HUD)					
Emergency shelter, including hotel		_			_
or motel paid for with emergency shelter voucher (HUD)					
Foster care home or foster care group home (HUD)					
Hospital (non-psychiatric) (HUD)					
Hotel or motel paid for without emergency shelter voucher (HUD)	_	10-51 10-51			20
Jail, prison or juvenile dention					
Long-term care facility/nursing home					Do to the
Long-term care facility/nursing home Owned by client, no ongoing housing subsidy (HUD)		-			
Long-term care facility/nursing home Owned by client, no ongoing housing subsidy (HUD) Owned by client, with ongoing housing subsidy (HUD)					
Long-term care facility/nursing home Owned by client, no ongoing housing subsidy (HUD) Owned by client, with ongoing housing subsidy (HUD) Permanent housing (other than RRH) for formerly homeless					
Long-term care facility/nursing home Owned by client, no ongoing housing subsidy (HUD) Owned by client, with ongoing housing subsidy (HUD) Permanent housing (other than RRH) for formerly homeless Place not meant for habitation					
Long-term care facility/nursing home Owned by client, no ongoing housing subsidy (HUD) Owned by client, with ongoing housing subsidy (HUD) Permanent housing (other than RRH) for formerly homeless Place not meant for habitation Psychiatric hospital or other psychiatric facility (HUD)					
Long-term care facility/nursing home Owned by client, no ongoing housing subsidy (HUD) Owned by client, with ongoing housing subsidy (HUD) Permanent housing (other than RRH) for formerly homeless Place not meant for habitation Psychiatric hospital or other					
Long-term care facility/nursing home Owned by client, no ongoing housing subsidy (HUD) Owned by client, with ongoing housing subsidy (HUD) Permanent housing (other than RRH) for formerly homeless Place not meant for habitation Psychiatric hospital or other psychiatric facility (HUD) Rental by client, no ongoing housing					

EXIT

		IMIS DATA F	ORM		
	(1)	(2)	(3)	(4)	(5)
Rental by client, with other housing subsidy (including RRH) (HUD)					
Rental by client, with RRH or equivalent subsidy (HUD)					
Residential project or halfway house with no homeless criteria					
Staying or living with family, permanent tenure (HUD)					
Staying or living with family, temporary tenure, e.g., room, aprtment or house) (HUD)					
Staying or living with friends, permanent tenure (HUD)					
Staying or living with friends, temporary tenure, e.g., room, apartment or house) (HUD)					
Substance abuse treatment facility or detox center (HUD)					
Transitional housing for homeless persons (including homeless youth)					
Other (HUD)					
No exit interview completed (HUD)					
Client Doesn't Know (HUD)					
Client refused (HUD)					
lf Other, Specify:					

Covered by Health Insurance? (ALL CLIENTS)	NO CHANGES IN HEALTH INSURANCE FOR ENTIRE FAMILY								
Yes									
No									
Client doesn't know									
Client refused									

If 'Yes', Source of Health Insurance

Medicaid	□Yes □No □DNC				
Medicare	□Yes □No □DNC				
State Children's Health Ins. (CHIP)	□Yes □No □DNC				
Veteran's Administration (VA) Medical Services	□Yes □No □DNC				
Employer-Provided Health Insuran.	□Yes □No □DNC				
Health Insurance through COBRA	□Yes □No □DNC				
Private Pay Health Insurance	□Yes □No □DNC				
State Health Ins. for Adults (OHP)	□Yes □No □DNC				
Indian Health Service Program	□Yes □No □DNC				
Other (Describe)					

EXIT

	(1)	(2)	(3)	(4)	(5)
es the Client have a Disabling Con	dition? (Required for				
		NO CHANGES IN D	ISABLING FOR ENT	FIRE FAMILY	
Yes					
No					
Client doesn't know					
Client refused					
Disability Type: (Required for all hou	usehold members)				
Alcohol Abuse (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Drug Abuse (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Both Alcohol and Drug Abuse	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Developmental (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
HIV/AIDS (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Mental Health Problem (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Physical (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Chronic Health Condition (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
ncome from any source?: (Ho	H & Adults only)				
Yes					
No					
Client doesn't know					
Client refused					
Source of Income: (HoH & Adu	ults only)				
Alimony or Other Spousal Support		□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
(HUD)	\$	\$	\$	\$	\$
Child Support (HUD)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
	\$	\$	\$	\$	\$
Earned Income (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC Ś	□Yes □No □DNC \$
	Yes No DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
General Assistance (HUD)	\$	\$	\$	\$	\$
Other (HUD)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Pension or retirement income from	\$ □Yes □No □DNC	\$ □Yes □No □DNC	\$ I Yes I No I DNC	\$	\$
another job (HUD)	\$	\$	\$	\$	\$
Private Disability Insurance (HUD)		□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
	\$	\$	\$	\$	\$
Retirement Income from Social		an and the second second second		and the second second second second	second des presentes presentations
Security (HUD)	\$ I Yes I No I DNC	\$	\$ □Yes □No □DNC	\$ □Yes □No □DNC	\$ □Yes □No □DNC
Self Employment Wages	Ś	\$	\$	Ś	\$
	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
SSDI (HUD)	\$	\$	\$	\$	\$
SSI (HUD)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
TANF Temporary Assistance for	\$ □Yes □No □DNC	\$	\$ □Yes □No □DNC	\$	\$ □Yes □No □DNC
Needy Families (HUD)		\$	\$	Ś	\$
	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Unemployment Insurance (HUD)	\$	\$	\$	\$	\$
/A Non-Service Connected Disability	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Pension (HUD)					
VA Service Connected Disability Compensation (HUD)		□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$
	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Worker's Compensation (HUD)	\$	\$	\$	\$	\$

Notes: CDK=Client Doesn't CR=Client Refused

CR=Client Refused DNC=Data Not Collected

HMIS Data Form EXIT (V10 4-21-2020)

HMIS DATA FORM]	
		(1)		(2)		(3)			(4)		(5)]
Non-cash benefit from any source?:	(HoH &	Adults only)										
Yes												
No												
Client doesn't know												
Client refused												
Source of Non-Cash Benefit: {HoH & Supplemental Nutrition Assistance Program (Food Stamps) (HUD)			□Yes	□No □DNC	□Yes	□No	DNC	□Yes		□Yes	□No □DNC	
WIC (HUD)	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No	DNC	□Yes	□No □DNC	□Yes	□No □DNC	
TANF Child Care Services (HUD)	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No	DNC	□Yes	□No □DNC	□Yes	□No □DNC	
TANF Transportation Services	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No	DNC	□Yes	□No □DNC	□Yes	□No □DNC	1
Other TANF-Funded Services (HUD)	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No	DNC	□Yes	□No □DNC	□Yes	□No □DNC	
Other Source (HUD)	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No	DNC	□Yes	□No □DNC	□Yes	□No □DNC	
												1

Case Manager

Interview Date

Date Data Entry Completed

Initials

HMIS DATA FORM

SERVICE TRANSACTIONS TAB

	ALL HH	EHA	LIRHF	HUD	OTHER:
Service List (Check all that Apply)	MEMBERS		\$ Amt Required		
AIDS/HIV CONTROL					
CASE/CARE MANAGEMENT					
CHILD CARE PROVIDERS					
COVID-19					
EDUCATION					
EMPLOYMENT					
FOOD					
HEALTH CARE					
HOUSING COUNSELING (landlord/tenant counseling)					
HOUSING/SHELTER					
LANDLORD/TENANT ASSISTANCE					
LEGAL SERVICES					
LIFE SKILLS EDUCATION					
MATERIAL GOODS					
MENTAL HEALTH & SUBSTANCE ABUSE					
MOVING EXPENSE ASSISTANCE					
OUTREACH PROGRAMS					
RENT PAYMENT ASSISTANCE					
RENTAL DEPOSIT ASSISTANCE					
SUBSTANCE ABUSE					
TRANSPORTATION					
UTILITY ASSISTANCE					
UTILITY DEPOSIT ASSISTANCE/UTILITY ASSISTANCE					

HMIS Data Form EXIT (V10 4-21-2020)

EXHIBIT E Imminent Risk

ase n	ote	this will he	e ente	red into HM	US					
				or at Im		Risk of L	ong-Ter	m Home	lessnes	s
							-			570-
me of	тне	ad of Hous	seholo	d::	<u>5 5 5 1</u>		Jate of scr	eening:	5.5.4.5	<u></u>
1.		Househo	ld is	earning b	etween ()-30% Ar	ea Media	an Incom	e (AMI);	AND
2021 I Li	Inco imit		son	2 people	3 people	4 people	5 people	6 people	7 people	8 people
30%	6 AN	41 \$20,3	300	\$23,200	\$26,100	\$29,000	\$31,350	\$35,580	\$40,120	\$44,660
1	thirc	d party; <u>AN</u>	<u>UD</u>	tified. The a	0		2011 March			
		eria):	126110		entry (che	ant only i	leeus lo	meet one	e or the h	onowing
1	a.	Literall		meless (sta	aying in a	tent, car,	emergen	cy shelter	; transitio	nal
		A PROPERTY AND A PARTY		or, ore						
J	b.	1000 CL CL CL	nstitu	ition or pub	licly fund	ed systen	n of care (e.g. hosp	ital, jail, p	rison, or
		□ In an ii foster car □ In hou applicatio	nstitu re); <u>O</u> sing , on for	ition or pub	come liter assistanc	rally home e and/or	eless with	in 14 days	s of the di	ate of
	c.	□ In an in foster car □ In hou applicatio househol □ Fleein stalking, t	nstitu re); <u>Q</u> on for ds th g or a traffic and la	tion or pub R and will be homeless at are invo attempting king, or oth acks the re	come liter assistanc luntarily d to flee do ner dange	rally home e and/or loubled-up mestic vic erous or li	eless with has receiv b); OR blence, da fe-threate	in 14 days ved an ev iting violei ning cond	s of the di iction (thi: nce, sexu litions tha	ate of s includes ial assaul t relate to
	c.	□ In an in foster car □ In hou applicatio househol □ Fleein stalking, t violence a permaner Question :	nstitu re); <u>O</u> sing on for ds th g or a traffic and la nt hou 3 and	tion or pub R and will be homeless at are invo attempting king, or oth acks the re	come liter assistance luntarily d to flee do ner dange sources c	rally home e and/or oubled-up mestic vic erous or li or support	eless with has receiv b); OR blence, da fe-threate networks	in 14 days ved an ev iting violei ning cond to obtain	s of the di iction (thi nce, sexu litions tha other sa	ate of s includes lal assaul t relate to fe,
	c. d.	□ In an in foster car □ In hou applicatio househol □ Fleein stalking, t violence a permanen Question 3 additional	nstitu re); <u>O</u> sing on for ds th g or a traffic and la nt hou <u>3 and</u> docu	tion or pub R and will be homeless at are invo attempting king, or oth acks the re using. 4 can be se	come liter assistanc luntarily d to flee do ner dange sources o elf-certified	rally home e and/or loubled-up mestic vic erous or li or support or certified AND	eless with has receiv b); QR blence, da fe-threate networks d by a supp	in 14 days ved an ev ning viole ning cond to obtain portive ser	s of the di iction (this nce, sexu litions tha other sa vices prov	ate of s includes lal assaul t relate to fe,
	c. d. Hea	□ In an in foster car □ In hou applicatio househol □ Fleein stalking, t violence a permaner Question 3 additional additional ad of hou □ Has b care, an	nstitu e); <u>O</u> sing . on for ds th g or a traffic and k and k docu useh docu	tion or pub R and will be homeless at are invo attempting king, or oth acks the re using. 4 can be se mentation is	come liter assistance luntarily d to flee do ner dange sources d eff-certified required; one or m meless, ir y doubled	rally home e and/or loubled-up mestic vice rous or li- or support or certified AND nore of the astitutiona	eless with has receiv b); QR blence, da fe-threate networks d by a supp te followi lized in a	in 14 days ved an ev ning viole ning cond to obtain portive ser ng criteri publicly fu	s of the di iction (this nce, sexu itions tha other sa vices prove a: unded sys	ate of s includes al assaul t relate to fe, ider. No stem of
	c. d. Hei	□ In an in foster car □ In hou applicatio househol □ Fleein stalking, t violence a permane Question 3 additional additional ad of hou □ Has b care, an over the □ Was I	nstitu re); <u>O</u> sing , on for ds th g or a traffic and la docu docu useho d/or i past house	tion or pub R and will be homeless at are invo attempting king, or oth acks the re using. 4 can be se mentation is bid meets hiterally hom nvoluntarily	come liter assistance luntarily d to flee do ner dange sources d eff-certified required; one or m meless, ir y doubled R another F	rally home e and/or oubled-up mestic vice or support or support ar certifier AND hore of th istitutiona -up for a support	eless with has receiv o): QR olence, da fe-threate networks d by a supp lized in a combined Assistan	in 14 days ved an ev iting violei ning condi to obtain porfive seri ng criteri publicly fu total of 1	s of the di iction (this nce, sexu itions tha other sa vices prov vices prov a: unded sys 2 or more	ate of s includes al assaul t relate to fe, ider. No stem of stem of

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Clackamas County Experiencing or at Imminent Risk of Long-Term Homelessness Page 2 of 2

Priority Population A								
□ The head of household meets <u>all four of the above criteria</u> . The head of household is experiencing or at imminent risk of long-term homelessness.								
Priority Population B								
☐ The head of household <u>did not meet all four of the above criteria</u> . The head of household is applying for homeless services and at substantial risk of homelessness and/or is experiencing any form of homelessness.								
Completing this screening does not necessari	<mark>y mean eligibility for a specif</mark> i	<mark>c program or</mark>						
service.								
Certification Box								
I certify (name of head of household)		_ is in						
priority Population $\Box A$ or $\Box B$ (Check one).								
Staff Name:	Work Phone:							
Staff Signature:	Date:							
Staff Agency:								
Email:	к.							

Note on Area Median Income (AMI): The Department of Housing and Urban Development (HUD) sets AMI limits every year. This form needs to be updated on an annual basis to reflect these changes (usually the new income limits come out in April). HUD develops AMI based on Median Family Income estimates and Fair Market Rent Area Definitions for each metropolitan area. Clackamas County is part of the Portland-Vancouver-Hillsboro, OR-WA MSA metropolitan area. This includes Clackamas, Clark, Columbia, Multnomah, Skamania, Washington & Yamhill Counties.

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EXHIBIT F Use of SHS Client Services Flexible funding

Revised: 2/2023

Flexible Funding in the SHS program may be used to pay for supportive services or items that address specific needs of program participants. SHS flexible funding must only be used to assist program participants to obtain and maintain permanent housing. All SHS providers will follow procurement law and use reasonable discretion to make economical purchasing choices. This list below includes guidelines and policies that should be used to inform program budgeting for use of client services flexible funding, recommended caps for specific expenditures, and some resources to seek first before using client services flexible funding.

All uses of SHS client services flexible funding must fall within one of the following three categories:

- 1) Outreach including safety on the streets/survival assistance (refer to your contract's scope of work for further specific guidelines on outreach-related flexible funding use)
- 2) Obtaining permanent housing including removal of barriers to obtaining permanent housing, acquiring necessary documents, filing and application fees, moving and furnishings, etc.
- 3) Maintaining permanent housing including supportive services such as skills training, credit counseling, benefits acquisition, etc.; and eviction prevention costs, such as rent and utility arrears.

All providers must maintain supportive documentation that any use of client services flexible funding falls within these three categories. For expenses that fall outside the spending guidelines listed below, please document the justification for the variance in such expenses as they relate to the three eligible categories above; this may include notes in the client's case file, supporting documentation from a medical provider, ledgers of unpaid debts to a housing provider, etc. Any questions on eligible use or supporting documentation can be directed to HousingServices@clackamas.us.

Housing Services staff will periodically monitor agency client services flex fund utilization to ensure that supportive documentation has been maintained. Failure to maintain supportive documentation will lead to progressive corrective action, which may include contract termination.

Rental Screening Barrier Busting

- Identification/documentation replacement-up to \$200/person
- Rent Arrears (up to \$5,000/household)- if needed to remove screening barrier and access rental housing
 - Be sure to consult COVID-related rental arrears legal guidance to determine if rental arrears accumulated during CY2020 and CY2021 may be used in landlord screening. Housing Rights and Resources maintains up-to-date info on these and other protections: https://www.clackamas.us/socialservices/housingassistance.html
- Utility arrears (*up to \$1000/household*)- if needed to remove screening barrier and access rental housing or to set up utilities in rental housing
 - Before making a payment, consult with Clackamas Energy Assistance Program: contacts at <u>https://www.clackamas.us/socialservices/energy.html</u>
- Traffic fines and fees up to \$1000
 - must be tied to removing screening barrier to rental housing-

Housing Related Costs

- Rental Application fees-up to \$150/household
- Holding deposits-up to \$400/household
- Utility deposits-up to *\$500/household*
- Rental/Security deposits work with RLRA team **first** to problem solve based on client specific needs to ensure compliance with the HACC Move Policy and in cases where the landlord will not accept a promissory note on a new move-in. If a participant needs to move due to health and/or safety and no other resources exist, flex funds can be used to pay for the security deposit. Check with HACC voucher program **first** to confirm if deposit assistance is available prior to using flex funds.
- Pet deposits- for up to 2 pets-up to \$800
- Utility payments—up to \$500
 - There is a utility allowance built into in the HACC rent calculation document *for heat*, *water, sewer, garbage and power to the rental unit*. Ensure the participant has an ongoing plan to cover utility costs
- Unpaid tenant portion of rent: up to \$500
 - Must be a one-time or short-term prevention strategy
- Moving costs-up to \$500 in total/household
 - \circ May include: truck rental, moving company, and/or moving supplies
 - o If hiring a moving company, agency must receive 3 quotes before contracting with lowest price
- Community Warehouse participation costs, including delivery fee-up to \$500/household
- Mattress (when unavailable at Community Warehouse) up to \$400
 - For mattresses at a higher cost, please document need (such as medical need that could not be paid for with health insurance)
- Mediation between landlords and program participants-up to \$300
 - See also free landlord mediation services provided through the County's Resolutions Services: <u>https://www.clackamas.us/ccrs/eviction-prevention-mediation</u>
- Temporary short-term housing provision- up to \$150 per night
 - Diversion should be used in all cases to find the most cost efficient, trauma-informed, and suitable option for each participant
 - If Emergency Shelter is the best intervention, attempts must be made first utilize existing Emergency Shelter units or vouchers
 - Hotel/motel costs may be paid out of flex funding if all other options have been exhausted, including diversion, and this is the best option for the individual
 - Costs up to \$150 per night
 - Must seek re-authorization at least monthly with Housing Services team to continue to pay for this cost

Other General Uses

- Basic Hygiene/medical needs-up to \$100/person/year
 - Ex. Menstruation products, toilet paper, first aid kit and/or supplies, toiletries etc.
- Survival assistance-up to \$500/household-
 - Includes costs to support program participants' ability to survive the elements while identifying temporary and/or permanent housing options.
 - Ex. Tent, sleeping bag, hand/foot warmers, socks, shoes, warm weather gear, food/water, sun screen, backpack etc.
- Assistance applying for benefits-up to \$500/applicant

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- \circ Ex. Fees to attorneys or others to assist with completing an SSI/SSDI application
- Cell phone bill-up to *\$200/household*
 - Before paying with SHS funds, households must apply for reduced cost phone programs. Example: Oregon Lifeline, <u>https://www.oregon.gov/puc/pages/oregon-lifeline.aspx;</u> Oregon Health Plan members can also receive a free phone via their care coordinator (with CareOregon or HealthShare). Info at: <u>https://www.healthplansinoregon.com/free-cell-phones-for-members-of-oregon-health-plan/</u>
- Educational/Life Skills services-up to \$300
 - Ex. Consumer/financial ed, health education, prevention programs, literacy, ESL/ELL, GED, tutoring, household management, conflict management, use of public transit, nutrition, meal prep, parental ed
 - Ex. buying required books, supplies, and/or instructional material associated with education
- Transportation
 - Bus passes (monthly)-\$100/person
 - If qualified, agency must assist individuals in applying for honored citizen or other reduced cost bus passes; apply via https://trimet.org/fares/honoredcitizen.htm
 - Check with local partners about TriMet partnerships to offset the cost of bus passes (example, Clackamas Service Center and The Father's Heart)
 - Gas cards (up to \$100 monthly)
 - When transportation is at least 70% associated with participants work, healthcare needs, grocery shopping, accessing services, and other essential functions
 - SHS funding can only pay for gas cards on an as-needed bases. This policy should **not** be read to mean that every participant with a vehicle automatically receives \$100 a month
 - Car repair or maintenance, not to exceed 10% of Blue Book value of the vehicle-
- Food (up to \$150/mo/household)
 - Food paid for by SHS should be supplemental to SNAP benefits and accessing food banks and other free or reduced cost food programs
 - SHS funding can only pay for food on an as-needed bases. This policy should <u>not</u> be read to mean that every participant/household automatically receives \$150 a month in food assistance
- Employment assistance and job training- in-person or online- up to \$100/working-age person
 - Ex. Training in particular software or computer skills, on-the-job instruction, employment assistance programs, reasonable stipends for job training
- Costs or fees associated with participating in necessary healthcare services- up to \$100
 - Contact Clackamas County Behavioral Health for appointments
 - Ex. mental or physical health costs, program fees, etc.
- Credit Counseling- up to \$75
 - Assistance with resolving personal credit issues
- Engagement services- costs to support engagement with program participants-up to \$150/household
- Child Care
 - Cost of establishing childcare or providing childcare vouchers
 - Costs for food, as required by a childcare provider
- Storage unit costs- -up to \$200/household
 - *Storage unit costs should only be covered for a short time* (generally 3 months max) until a participant can be reunited with their possessions

ADDENDUM: DEFINITIONS

Culturally Responsive and Culturally Specific Services

HCDD is using definitions of Culturally Responsive and Culturally Specific services developed through a collaborative Metro-wide work group.

Culturally Responsive

Culturally responsive services are general services that have been adapted to honor and align with the beliefs, practices, culture and linguistic needs of diverse consumer / client populations and communities whose members identify as having particular cultural or linguistic affiliations by virtue of their place of birth, ancestry or ethnic origin, religion, preferred language or language spoken at home. Culturally responsive services also refer to services provided in a way that is culturally responsive to the varied and intersecting "biological, social and cultural categories such as gender identity, class, ability, sexual orientation, religion, caste, and other axes of identity." Culturally responsive organizations typically refer to organizations that possess the knowledge and capacity to respond to the issues of diverse, multicultural communities at multiple intervention points. Culturally responsive organizations affirmatively adopt and integrate the cultural and social norms and practices of the communities they serve. These agencies seek to comprehensively address internal power and privilege dynamics throughout their service delivery, personnel practices, and leadership structure.

A culturally responsive organization is one that reflects the following characteristics:

- Prioritizes responsivity to the interests of communities experiencing inequities/racism and provides culturally grounded interventions [that] have been designed and developed starting from the values, behaviors, norms, and worldviews of the populations they are intended to serve, and therefore most closely connected to the lived experiences and core cultural constructs of the targeted populations and communities;
- Affirmatively adopts and integrates the cultural and social norms and practices of the communities they serve;
- Addresses power relationships comprehensively throughout its own organization, through both the types of services provided and its human resources practices. A key way of doing this is engaging in critical analysis of the organization's cultural norms, relationships, and structures, and promoting those that support democratic engagement, healing relationships and environments;
- Values and prioritizes relationships with people and communities experiencing inequities universally, paying particular attention to communities experiencing racism and discrimination;
- Commits to continuous quality improvement by tracking and regularly reporting progress, and being deeply responsive to community needs; and
- Strives to eliminate barriers and enhance what is working.

Culturally responsive organizations seek to build change through these major domains:

- Organizational commitment, leadership, and governance;
- Racial equity policies and implementation practice;
- Organizational climate, culture, and communications;

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- Service-based equity and relevance;
- Workforce composition and quality;
 - Community collaboration;
 - Resource allocation and contracting practices; and
- Data metrics and continuous quality improvement.

Culturally Specific

Culturally specific services are services provided for specific populations based on their particular needs, where the majority of members/clients are reflective of that community, and use language, structures and settings familiar to the culture of the target population to create an environment of belonging and safety in which services are delivered. Culturally specific organizations typically refer to organizations with a majority of members/clients from a particular community. Culturally specific organizations also have a culturally focused organizational identity and environment, a positive record of successful community engagement, and recognition from the community served as advancing the best interests of that community.

Organizations providing Culturally Specific Services reflect the following characteristics:

- Programs are designed and continually shaped by community input to exist without structural, cultural, and linguistic barriers encountered by the community in dominant culture services or organizations AND designed to include structural, cultural, and linguistic elements specific to the community's culture which create an environment of accessibility, belonging and safety in which individuals can thrive.
- Organizational leaders, decision-makers and staff have the knowledge, skills, and abilities to work with the community, including but not limited to expertise in language, core cultural constructs and institutions; impact of structural racism, individual racism and intergenerational trauma on the community and individuals; formal and informal relationships with community leaders; expertise in the culture's explicit and implicit social mores. Organizational leaders and decision-makers are engaged in improving overall community well-being and addressing root causes.
- Intimate knowledge of lived experience of the community, including but not limited to the impact of structural or individual racism or discrimination on the community; knowledge of specific disparities documented in the community and how that influences the structure of their program or service; ability to describe the community's cultural practices, health and safety beliefs/practices, positive cultural identity/pride/resilience, immigration dynamics, religious beliefs, etc., and how their services have been adapted to those cultural norms.
- Provide multiple formal and informal channels for meaningful community engagement, participation, and feedback at all levels of the organization (from service complaints to community participation at the leadership and board level). Those channels are constructed within the cultural norms, practices, and beliefs of the community, and affirm the positive cultural identity/pride/resilience of the community. Community participation can and does result in desired change.
- · Commitment to a highly skilled and experienced workforce by employing robust

recruitment, hiring and leadership development practices including but not limited to valuing and caring for community and/or lived experience; requirements for professional and personal references within the community; training standards professional development opportunities and performance monitoring.

• Commitment to safety and belonging through advocacy; design of services from the norms and worldviews of the community; reflect cultural constructs of the culturally specific community; understand and incorporate shared history; create rich support networks; engage all aspects of community; and address power relationships.

Housing First Principles:

- Few to no programmatic prerequisites to permanent housing entry
- Low barrier admission policies
- Rapid and streamlined entry into housing.
- Supportive services are voluntary but can and should be used to persistently engage tenants to ensure housing stability.
- Tenants have full rights, responsibilities, and legal protections.
- Practices and policies to prevent lease violations and evictions.
- Evictions from housing do not result in termination from the program.

For more information on housing first, visit: <u>https://endhomelessness.org/resource/housing-first/</u> and https://www.hudexchange.info/resource/3892/housing-first-in-permanent-supportive- housing-brief/