



Account Management Options

WES online account management system gives you access to your account 24 hours a day, 365 days a year. Register for access online to enjoy these features:

- View real time balances, payment amounts and bill due dates
- Make one-time or recurring payments
- Review transaction history
- Optimized for mobile devices



Learn more about our online system and how to register at clackamas.us/wes



Call 503-742-4567 and select Pay-by-Phone any time, day or night



Arrange for automatic payments from your bank account at clackamas.us/wes



Sign up for paperless e-billing to get your bills and our messages emailed to you!



Mail your payment to us




Use our afterhours drop box at 150 Beaver Creek Rd near the front door

Our friendly and knowledgeable customer service team is available to answer your questions about our new billing and payment options at wescustomerservice@clackamas.us or at 503-742-4567.

Understanding your bill

- Account Info** - account number, service address, name, how much you owe and when it's due
- Account Summary** - prior balance and account activity
- Current Charges** - detailed breakdown of current charges
- Message Center** - important account information, news or announcements
- Contact Us** - flexible options to help you reach us
- Last Payment Detail** - date received and amount of your last payment
- Payment Coupon and Ways to Pay** - choose from our many easy payment options

 <p>CLACKAMAS WATER ENVIRONMENT SERVICES</p> <p>150 Beaver Creek Road #430 Oregon City, OR 97045</p>		<p>SANITARY SEWER AND SURFACE WATER BILL</p> <p>TOTAL DUE \$ 63.89</p> <p>DUE DATE 7/20/2020</p> <p>ACCOUNT NUMBER 01-12345-01</p> <p>SERVICE ADDRESS 1234 MAIN ST</p> <p>ACCOUNT NAME VALUED CUSTOMER</p>																
<p>VALUED CUSTOMER 1234 MAIN STREET HAPPY VALLEY, OR 97086</p>		<p>BILL DATE 6/30/2020</p> <p>SERVICE PERIOD 6/01/2020 to 6/30/2020</p>																
<p>IMPORTANT INFORMATION</p> <p>Please remember to toss all hand wipes, baby wipes and other wipes in the trash instead of flushing them down the toilet. These so-called "flushable" wipes do not disintegrate in water like toilet paper.</p>		<p>ACCOUNT SUMMARY</p> <p>PREVIOUS BALANCE 63.89</p> <p>PAYMENTS – THANK YOU - 63.89</p> <p>ADJUSTMENTS 0.00</p> <p>PENALTIES 0.00</p> <p>BALANCE FORWARD 0.00</p>																
<p>How to contact us:</p> <p>Online: Clackamas.us/WES</p> <p>Email: wescustomerservice@clackamas.us</p> <p>Customer Service: 503-742-4567 Monday – Thursday, 7:30am to 5:30pm</p> <p>After-Hours Sewer Emergencies: 503-655-8211</p>		<p>CURRENT CHARGES</p> <table border="1"> <thead> <tr> <th>DESCRIPTION</th> <th>QTY</th> <th>AMOUNT</th> </tr> </thead> <tbody> <tr> <td>SANITARY SEWER</td> <td>1</td> <td>50.55</td> </tr> <tr> <td>SURFACE WATER</td> <td>1</td> <td>7.30</td> </tr> <tr> <td>ON-SITE MAINTENANCE</td> <td>1</td> <td>3.00</td> </tr> <tr> <td>RIGHT-OF-WAY FEE</td> <td></td> <td>3.04</td> </tr> </tbody> </table> <p>TOTAL CURRENT CHARGES 63.89</p> <p>ACCOUNT BALANCE \$ 63.89</p>		DESCRIPTION	QTY	AMOUNT	SANITARY SEWER	1	50.55	SURFACE WATER	1	7.30	ON-SITE MAINTENANCE	1	3.00	RIGHT-OF-WAY FEE		3.04
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