

Category	Scored Narrative Questions	Scoring Rubric
Equity	<p>1. Please provide a brief narrative (2500 characters maximum) describing your program's policies and trainings for staff to address the subjects of equity, anti-oppression, anti-bias, and/or cultural specificity. (3 points)</p> <p>2. Please provide a brief narrative (2500 characters maximum) describing your program's efforts to center individuals with lived experience of homelessness and/or discrimination based on race, gender, or disability in your organization's decision-making. (3 points)</p> <p>3. Please provide a brief narrative (2500 Characters maximum) describing how your program applies an anti-racist/equity lens to its projects, caseloads, and participant outcomes. (3 points)</p> <p>4. Please provide a brief narrative (2500 characters maximum) describing your efforts to center individuals from the LGBTQIA+ community in your policies, trainings, services and organizational decision-making. Please describe any specific efforts taken that you would consider innovative or exceptional or are otherwise effective and meet best practices. (3 points)</p> <p>If you are not currently doing this, please clearly identify actions you will take within the next year to center individuals from the LGBTQIA+ community in your policies, trainings, services and organizational decision-making.</p> <p>Include a brief narrative of your subrecipient(s) efforts for each equity question. (See scorecard instructions for additional information related to subrecipient responses.)</p>	<p>QUESTION 1</p> <p>0- Does not answer question or does not outline policies and/or trainings, unclear answer.</p> <p>1 – Mention of trainings and policies, but not clearly outlined; policies or trainings outlined, not both; incomplete answer to how they address the subjects in question.</p> <p>2 – Policies and trainings outlined, focusing on some parts of the question or somewhat covering all parts of the question.</p> <p>3 – Policies and trainings clearly outlined, thoroughly covering all parts of the question and reports it has adopted and seen measurable success with clear methodologies.</p> <p>QUESTION 2</p> <p>0-Does not answer question; Does not show understanding nor efforts of incorporating lived experience into decision-making; unclear answer</p> <p>1-Agency (and subrecipients) shows understanding of incorporating lived experience, but does not describe how they are trying to do this or does so vaguely or ineffectively</p> <p>2-Agency (and subrecipients) describes efforts at single or multiple levels to incorporate lived experience of homelessness or discrimination but fails to describe clear measures of incorporation of individuals with lived experience at all levels of organization.</p> <p>3-Agency (and subrecipients) describes clear measures at multiple levels, as reflected in their project planning, implementation, as well as their staff, board members and upper management/leadership composition.</p> <p>QUESTION 3</p> <p>0-Does not answer question. Does not show understanding of applying an equity lens, unclear answer.</p> <p>1-Agency (and subrecipients) provides a response showing an understanding of an equity lens but does not describe how their program employs it or only shows a clear application at one level of decision-making. Answer may be vague.</p> <p>2-Agency (and subrecipients) provides a clear response showing how they apply an equity lens to at some levels of decision-making.</p> <p>3-Agency (and subrecipients) provides a clear response showing how they apply an equity lens to policy at all levels of projects, caseloads, and outcomes for individual participants</p> <p>QUESTION 4</p> <p>0-Does not answer question. Does not show evidence or future actions it will take to center LGBTQIA+ community in policies, trainings, services and decision-making, unclear answer.</p> <p>1-Agency (and subrecipients) shows evidence or future action it will take to center LGBTQIA+ community in policies, trainings, services and decision-making in only one area or vaguely in multiple areas.</p> <p>2-Agency (and subrecipients) shows evidence or future action it will take to center LGBTQIA+ community in policies, trainings, services and decision-making in some areas.</p> <p>3- Agency shows evidence or future action it will take to center LGBTQIA+ community in policies, trainings, services and decision-making in all areas of policies, trainings, services and decision-making.</p>
Consumer/Youth Engagement	<p>Please describe how you <u>collect</u> and <u>use</u> participant feedback. How has this feedback improved programming over the past year? If feedback has not been collected or used, describe concrete actions you will take in the next year to implement such processes. Please provide at least one issue that arose from participant feedback, and how your agency responded to the feedback, and how this response was communicated back to participants. Please describe any specific consumer engagement activities you conduct that you would consider being innovative or exceptional or are otherwise effective and meets best practice standards. (5000 Characters maximum) (12 pts maximum)</p> <p>If you are not currently doing this, please clearly identify actions you will take within the next year to engage consumers.</p> <p>Include a brief narrative of how your subrecipient(s) engage consumers. If subrecipient(s) is not currently doing this, describe actions subrecipients will take within the next year to engage consumers. (See scorecard instructions for additional information related to subrecipient responses.)</p>	<p>0 - Does not answer question</p> <p>1-2 Agency (and subrecipients) Does not show understanding nor efforts of incorporating participant feedback into programming, unclear answer.</p> <p>3-Agency (and subrecipients) shows understanding of incorporating participant feedback but does not describe how they are trying to do this or future actions that will be taken to do this.</p> <p>4-5- Agency (and subrecipients) describes efforts or future actions to incorporate participant feedback but does so vaguely or ineffectively.</p> <p>6-7- Agency (and subrecipients) describes efforts or future actions to incorporate participant feedback at some levels of the organization. Example provided illustrates incorporation of feedback into programming.</p> <p>8-9 Agency (and subrecipients) describes efforts or future actions at incorporating participant feedback at multiple levels pf the organization. Example provided illustrates incorporation of feedback into programming with positive impact on services provided.</p> <p>10-11- Agency (and subrecipients) fully describes efforts or future actions at incorporating participant feedback at all levels of the organization. Example provided illustrates incorporation of feedback into programming that has a significant, positive impact on services provided.</p> <p>12- Agency (and subrecipients) program comprehensively describes efforts or future actions incorporating feedback at all levels of the organization. Example provided illustrates incorporation of feedback into programming that has a significant, positive impact on services provided. Agency (and subrecipients) have adopted clear measures and methodology for ensuring sustained efforts and future action incorporating feedback at all levels of the organization.</p>

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<p>People With Lived Experience of Homelessness (PWLEH)/Youth With Lived Experience of Homelessness (YWLEH) Engagement</p>	<p>Providers should provide ways for participants to contribute to the operations of the agency and program. Clackamas CoC strongly encourages roles with lived experience requirement at multiple levels of your organization to ensure successful program design and implementation. How do you involve PWLEH in your service planning and delivery? How does this happen for this project specifically, and for your agency overall? In what ways does the project provide opportunities for participants to contribute directly to the day-to-day operations or programming? (Including but not limited to) (5000 Characters maximum) (10 points maximum)</p> <ul style="list-style-type: none"> a. <i>Weekly on-site meetings, tenant council or participant advisory group, or similar</i> b. <i>Agency employment opportunities for participants</i> c. <i>Volunteer projects or similar for participants</i> d. <i>Peer Leadership/Mentorship opportunities for participants</i> e. <i>Program improvement specific focus groups with participants (working alongside of participants to improve systems – Action Plans – engagement around service delivery and processes, forms etc.</i> f. <i>Participant – strategic planning and annual planning</i> <p>Please describe any engagement efforts that you would consider innovative or exceptional or are otherwise effective and meets best practice.</p> <p>If you are not currently doing this, please clearly identify actions you will take within the next year to involve PWLEH.</p> <p>Include a brief narrative of how your subrecipient(s) engage PWLEH. If subrecipient(s) is not currently doing this, describe efforts subrecipients will take within the next year to involve PWLEH. (See scorecard instructions for additional information related to subrecipient responses.)</p>	<p>0-Does not answer question</p> <p>1-2 Agency (and subrecipients) Does not show understanding of nor efforts to engage participants to contribute to the operations of the agency and program, unclear answer.</p> <p>3-Agency (and subrecipients) shows understanding of engaging participants to contribute to the operations of the agency and program but does not describe how they are trying to do this or future actions that will be taken to do this.</p> <p>4-5- Agency (and subrecipients) describes efforts or future actions to engage participants to contribute to the operations of the agency and program but does so vaguely or ineffectively.</p> <p>6-7- Agency (and subrecipients) describes efforts or future actions to engage participants to contribute to the operations of the agency and program but only a one or two examples provided illustrating this engagement.</p> <p>8-9 Agency (and subrecipients) fully describes efforts or future actions to engage participants to contribute to the operation of the agency or program with multiple examples provided illustrating this engagement.</p> <p>10- Agency (and subrecipients) comprehensively describes efforts or future actions to engage participants to contribute to the operation of the agency or program with multiple examples provided illustrating this engagement. Agency (and subrecipients) have adopted clear measures and methodology for ensuring sustained efforts and future actions engaging participants to contribute to the operation of the agency or program.</p>
<p>Healthcare Organization Engagement</p>	<p>Please provide a brief narrative (5000 Characters maximum) describing how your program will work closely with public and private healthcare organizations to meet participant needs. This may include but is not limited to assistance with obtaining medical insurance; connecting participants to primary care providers; and connecting to medical homes. If your program does not currently do this, please describe how you plan to establish collaborative relationships with healthcare providers to address healthcare needs and support permanent housing outcomes. (12 points maximum)</p>	<p>0- Does not answer question</p> <p>1-2- Agency does not show understanding of why it is important to work with healthcare organizations. Plans are very vague or nonexistent.</p> <p>3-4- Agency has unclear plans for working with healthcare organizations. Not much thought has gone into applying policies</p> <p>5-6-Agency describes plans for working with healthcare organizations around one or two participant needs. Plans for applying policies may be vague or delayed.</p> <p>7-8- Agency clearly describes plans for working with healthcare organizations around participant needs. May not yet have existing policies but is clear that they soon will.</p> <p>9-10- Agency clearly describes plans and existing policies for working with healthcare organizations around a several needs. May have plans to expand this cooperation.</p> <p>11-12- Agency clearly describes plans and existing policies for working with healthcare organizations to provide for all or most participant needs.</p>

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Housing First	<p>Housing First: All projects must fully follow a Housing First approach, with limited exception for sober housing projects. Sober housing projects must demonstrate how they prevent denial for, or exit from, housing based on current or past substance use. Projects will be scored based on the quality and completeness of their answer. (12 points maximum)</p> <p>Project is committed to using Housing First approach with no service participation or pre-conditions. Yes or No</p> <p>Each Agency must answer each part to the question affirmatively in to be considered fully in alignment with Housing First:</p> <p>Does the project quickly move participants into permanent housing (without preconditions or extra steps required to be met)? Yes or No</p> <p>Are you able to respond affirmatively to all of the following statements:</p> <ul style="list-style-type: none"> • This project does not screen out for reasons related to income (Having too little or no income) • This project does not screen out for active or history of substance use (including requirements for participation in treatment once enrolled, sobriety or intention to become/remain sober) • This project does not screen out for having a criminal record of any kind with exceptions only for state-mandated restrictions. If restrictions in place related to criminal record, please list what they are and corresponding state mandate) If no, please list criminal history screening criteria and mandate requiring it. • This project does not screen out for having a history of domestic violence (e.g. lack of protection order, period of separation from abuser, or law enforcement involvement, etc.) • This project does not screen out based on an individual's "housing readiness" or "motivation to change" or any other similar criteria. • This project does not screen out based on previous rental history (evictions, damages, etc.) <p>Are you able to respond affirmatively that none of the following are reasons for program termination:</p> <ul style="list-style-type: none"> • Failure to participate in supportive services • Failure to make progress on a service plan • Loss of income or failure to improve income • Domestic violence • Any other activity not covered in a lease agreement typically found in the project's geographic area. <p>Does the project have written eligibility criteria specific to this project, which are in alignment with Housing First principles and are provided to participants? Yes, attach or No</p> <p>If you answered 'no' to any of these questions, how do you do everything in your power to support the participant and prevent the participant from losing housing? (2500 Characters maximum)</p> <p>Describe (5000 characters maximum) your experience utilizing a Housing First approach. Include 1) eligibility criteria; 2) process for accepting new clients; 3) termination policy. Must demonstrate there are no preconditions to entry, allowing entry regardless of current or past substance abuse, income, criminal records (with exceptions of restrictions imposed by federal, state, or local law or ordinance), marital status, familial status, self-disclosed or perceived sexual orientation, gender identity or gender expression. Must demonstrate the project has a process to address situations that may jeopardize housing or project assistance to ensure that participant is terminated in only the most severe cases. Describe what policies and practices you have in place to align with a Housing First approach. Please provide a copy of these policies and procedures.</p> <p>Include a brief narrative of how your subrecipient(s) utilize Housing First approach. If the subrecipient does not use Housing First approach, how does the subrecipient(s) do everything in our power to support the participant and prevent the participant from losing housing? (See scorecard instructions for additional information related to subrecipient responses.)</p>	<p>0-Does not answer question</p> <p>1-2 Agency (and subrecipients) Does not show understanding nor efforts of Housing First, unclear answer. Appropriate policies have not been put in place for several or all the criteria in the question.</p> <p>3-4- Agency (and subrecipients) shows a vague understanding of Housing First policies and has applied them to their program. Program may not meet all of criteria of Housing First, but agency is aware of this and working to correct it.</p> <p>5-6- Agency (and subrecipients) shows a general understanding of Housing First policies and has applied them to their program in what they understand to be compliance to the terms of the question. May show errors in knowledge of Housing First.</p> <p>7-8- Agency (and subrecipients) shows a clear understanding of Housing First policies and has applied them to their program in what they understand to be compliance to the terms of the question. May show errors in knowledge of Housing First.</p> <p>9-10 Agency (and subrecipients) shows a clear understanding of Housing First policies and has applied them to their program in compliance with all parts of the definition in the question. May not clearly describe outcomes or experience with these policies.</p> <p>11- Agency (and subrecipients) shows a clear understanding of Housing First policies and has applied them to their program in compliance with all parts of the definition in the question. Has shown some measurable outcomes as a result of these policies.</p> <p>12- Agency (and subrecipients) program shows a comprehensive understanding of Housing First policies and has applied them to all aspects of their program and complies with all parts of the definition of the question. Agency (and subrecipients) have adopted clear measures and methodology for ensuring sustained application of Housing First.</p>

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<p>Cross-System Collaboration – Youth Only</p>	<p>1. No one system can prevent or end homelessness alone. Improving cross-systems collaboration and coordination helps address the root causes of homelessness among youth. Describe (5000 characters maximum) your current efforts at cross-system collaboration with child welfare, juvenile justice, behavioral health and education (secondary and post-secondary) systems. Please describe any specific efforts taken that you would consider innovative or exceptional or otherwise effective and meets best practices. If your program does not currently do this, please describe your plan to establish cross-system collaborations with these systems to address the root causes of homelessness. (4 points maximum)</p> <p>Include a brief narrative of how your subrecipient(s) efforts at cross-system collaboration. (See scorecard instructions for additional information related to subrecipient responses.)</p> <p>If subrecipient(s) is not currently doing this, describe efforts subrecipients will take within the next year for cross-systems collaboration. (See scorecard instructions for additional information related to subrecipient responses.)</p> <p>2. Please provide a brief narrative (2500 characters maximum) describing your efforts to center “Systems-Involved” youth in your policies, trainings, services and organizational decision-making. Please describe any specific efforts taken that you would consider innovative or exceptional or otherwise effective and meets best practices. If your program does not currently do this, please describe your plan to center “Systems Involved” youth in your policies, trainings, services and organizational decision-making. (3 points maximum)</p> <p>Include a brief narrative of how your subrecipient(s) center “Systems-Involved” youth in their policies, trainings, services and organizational decision-making. (See scorecard instructions for additional information related to subrecipient responses.)</p> <p>If subrecipient(s) is not currently doing this, describe efforts subrecipients will take within the next year to center “Systems-Involved” youth in their policies, training, services and organizational decision-making. (See scorecard instructions for additional information related to subrecipient responses.)</p> <p>“Systems involved” means youth that are connected to public systems including child welfare, juvenile justice, behavioral health and other youth-serving systems.</p>	<p>QUESTION 1</p> <p>0-Does not answer question.</p> <p>1-Does not show understanding of cross-system collaboration, unclear answer.</p> <p>2-Agency (and subrecipients) provides a response showing an understanding of cross-system collaboration but does not describe how their program employs it or answer may be vague.</p> <p>3-Agency (and subrecipients) provides a clear response showing an understanding of and their approach to cross-system collaboration with collaboration with some but not all systems listed.</p> <p>4-Agency (and subrecipients) provides a comprehensive approach to cross-system collaboration across all systems listed.</p> <p>QUESTION 2</p> <p>0-Does not answer question or does not show evidence or future actions it will take to center systems-involved youth in policies, trainings, services and decision-making, unclear answer.</p> <p>1-Agency (and subrecipients) shows evidence or future action it will take to center systems-involved youth in policies, trainings, services and decision-making in only one area or vaguely in multiple areas.</p> <p>2-Agency (and subrecipients) shows evidence or future action it will take to center systems-involved youth in policies, trainings, services and decision-making in some areas.</p> <p>3-Agency shows evidence or future action it will take to center systems-involved youth in policies, trainings, services and decision-making in all areas of policies, trainings, services and decision-making.</p>
<p>Administrative Capacity – New Applicant Only</p>	<p>Please provide a brief narrative (2500 Characters maximum) describing your agency’s administrative capacity (data-tracking, software/HMIS) to implement this program. (10 points maximum)</p>	<p>0- Does not answer question</p> <p>1-2- Agency shows a vague or incorrect understanding of administrative capacity and does not show their administrative capacity</p> <p>3-4- Agency shows a vague understanding of administrative capacity and shows some of their administrative capacity</p> <p>5-6- Agency shows an understanding of administrative capacity and illustrates their capacity in most administrative areas.</p> <p>7-8- Agency shows a clear understanding of administrative capacity and illustrates their capacity across all administrative areas. Agency may not clearly illustrate methodologies ensuring sustained capacity to meet administrative needs.</p> <p>9-10- Agency shows a clear understanding of administrative capacity and illustrated their capacity across all administrative areas. Agency have adopted clear methodology ensuring sustained capacity to meet administrative needs.</p>
<p>Federal Grant Experience – New Applicant Only</p>	<p>Please provide a brief narrative (2500 Characters maximum) describing your agency’s experience and documented success working with complicated federal grants. Please include information about compliance with federal regulations, ability to draw down all funds, and ability to keep all beds full while complying with federal and local regulations. (10 points maximum)</p>	<p>0- Does not answer question</p> <p>1-2- Agency shows a vague or incorrect understanding of federal grant administration and does not show their capacity to administer federal grants.</p> <p>3-4- Agency shows a vague understanding of federal grant administration and shows some capacity to administer federal grants.</p> <p>5-6- Agency shows an understanding of federal grant administration and illustrates their capacity to administer federal grants in most areas.</p> <p>7-8- Agency shows a clear understanding of federal grant administration and illustrates their capacity across all federal grant administration areas. Agency may not clearly illustrate methodologies ensuring sustained capacity to administer federal grants.</p> <p>9-10- Agency shows a clear understanding of federal grant administration and illustrates their capacity across all federal grant administration areas. Agency (and subrecipients) have adopted clear methodology ensuring sustained capacity to meet federal grant administration needs.</p>
<p>Homeless Population Experience – New Applicant Only</p>	<p>Please provide a brief narrative (5000 Characters maximum) describing your agency and staff’s experience working with homeless populations, including your agency’s guiding principles. Please include information about how your agency has demonstrated participant success securing and maintaining permanent housing and increasing cash and non-cash income. (12 points maximum)</p>	<p>0- Does not answer question</p> <p>1-2- Agency does not understand homeless populations and does not have any experience working with homeless populations.</p> <p>3-4- Agency shows a vague understanding of homeless populations and has very limited experience working with homeless populations.</p> <p>5-6- Agency shows a general understanding of homeless populations and administrative capacity and illustrates some experience working with homeless population with limited demonstrated experience securing housing and/or increasing income.</p> <p>7-8- Agency shows a clear understanding of homeless population and has experience working with homeless population with some demonstrated experience with securing housing and/or increasing.</p> <p>9-10- Agency shows a clear understanding of homeless population and has strong experience working with homeless population with demonstrated experience with securing housing and increasing income.</p> <p>11-12 Agency shows a clear understanding of homeless population and has comprehensive experience working with homeless population with strong demonstrated experience with securing housing and increasing income.</p>

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<p>HUD's System Performance Measures Approach – New Applicant Only</p>	<p>Please provide a brief narrative (5000 Characters maximum) describing how your program plans to positively contribute to HUD's System Performance Measures: quickly move people from homelessness to permanent housing; ensure participants exit to/maintain permanent housing (for PSH projects) or retain permanent housing after program completion (for RRH projects); ensure participants graduating programs to do return to homelessness; ensure participants increase income during program participation. (12 points maximum)</p>	<p>0- Does not answer question</p> <p>1-2- Agency does have any experience providing the activities described in the HUD System Performance Measures.</p> <p>3-4- Agency has very limited experience providing the activities described in the HUD System Performance Measures.</p> <p>5-6- Agency has some experience providing the activities described in the HUD System Performance Measures but not in the activities they are proposing to provide through this project.</p> <p>7-8- Agency has experience providing the activities described in the HUD System Performance Measures and some of the activities they are proposing to provide through this project.</p> <p>9-10- Agency has strong experience providing activities described in the HUD System Performance Measures and in most of the activities they are proposing to provide through this project.</p> <p>11-12 Agency has strong experience providing activities described in the HUD System Performance Measures and in all of the activities they are proposing to provide through their project.</p>