



**The first contact to make for answers related to aging or living with a physical disability.**



# What is the Aging and Disability Resource Connection of Oregon?

- A “one stop shop” for information, advice and help for seniors, people with physical disabilities, their families and caregivers.
- Available to all Oregonians – regardless of income.
- A link to private and public resources.

# What Is Aging and Disability Resource Connection of Oregon?

- Not a new service or organization
- One name (ADRC) and one phone number make it easy for Oregonians to find the help and information they need.



# Why ADRC?

- 97% of Oregonians will never access a public benefit, but they need a trusted source of information for long-term services and supports.
- 1 in 5 consumers who contact a APD/AAA office about Medicaid eligibility are not eligible, but would benefit from options counseling.

# Why ADRC?

- ADRC is NOT about replacing existing organizations and networks.
- ADRC is about building a better, more coordinated service network.
- ADRC is about working partnerships, and working together for those we serve.
- ADRC focuses on finding the information and service people need – getting away from focusing on eligibility.

# ADRC Services

- Information, assistance and referral
- Options Counseling
- Access to public and privately funded long-term care programs
- Prevention and early intervention
- Transition support

# Information, Referral and Assistance

- Certified I & R staff
- A statewide website with searchable resources:  
[www.ADRCoforegon.org](http://www.ADRCoforegon.org)
- New toll free statewide number:  
1-855-ORE-ADRC (673-2372)
- Statewide brand and marketing



# Options Counseling

Trained staff who provide the following:

- Help for consumers to find the information and services they need.
- Support to make educated decisions about long-term care needs.
- Referrals to private and public services.
- Contact provided by telephone or in person, including home visits.
- Follow-up



# Numbers of Oregonians Served by ADRC 2012

- 49,864 total calls to the ADRC
  - 15,065 were made by the consumer
  - 1,514 referred to Options Counseling
  - 1,375 to private resources
  - 7,398 to Medicaid
  - 8,000 to other public services
- 91,720 visitor sessions to the ADRC website and database.

# Next Steps

- Add two new ADRCs in 2013
- Add three final ADRCs in 2014
- ADRC services will be available to all Oregonians statewide by the end of 2014

## If you get a call or an inquiry:

- Refer to ADRC toll free phone number:  
1-855-ORE-ADRC (673-2372)
- Refer to ADRC searchable database and website:  
[www.ADRCoforegon.org](http://www.ADRCoforegon.org)

# Questions?

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