

CLACKAMAS COUNTY BOARD OF COUNTY COMMISSIONERS
Sitting/Acting as Board of Health
Policy Session Worksheet

Presentation Date: 10/2/2024 **Approx. Start Time:** 10:30am **Approx. Length:** 60 mins.

Presentation Title: Ambulance Service Plan Update

Department: Health, Housing and Human Services / Public Health Division

Presenters: Rodney Cook, H3S Director and Philip Mason-Joyner, Public Health Division Director

WHAT ACTION ARE YOU REQUESTING FROM THE BOARD?

This policy session is to provide the Board of County Commissioners with an update on the ambulance service plan that was approved by the Oregon Health Authority and request two public hearings be scheduled to add the plan to County Code.

EXECUTIVE SUMMARY:

Oregon state law requires each county to establish a plan for efficient and effective ambulance services within the county. This is referred to as the Ambulance Service Plan (ASP).

Clackamas County Code Chapter 10.01, Ambulance Service, is the codified form of the County's ASP and was adopted by County ordinance in July 2012.

Staff has been working on updating the ASP for the last two years. CCPHD hired Cambridge Consulting Group to evaluate the ASP and provide recommendations. The ASP presented to you contains many of these recommendations.

The Oregon Health Authority has approved this ASP update.

Highlights of ASP update:

- Updated overview of County and definitions.
- Updated ambulance service area descriptions and maps.
- Merging of Woodburn Ambulance's service area into Canby and Molalla ambulance service areas (ASA). This area was not previously designated as an ASA.
- Updated language regarding process for ASA determination.
- Added basic life support transport unit capability, staffing requirements and response time requirements.
- Increased maximum response time to code 3 calls from 8 minutes to 10 minutes.
- Added code 1 maximum response time limits.
- Added clinical performance standards.
- Added health equity and cultural competence program language.
- Added clinical innovation language that includes but is not limited to nurse triage, telemedicine and community paramedicine.
- Updated training and quality improvement language requiring ambulance service providers and subcontractors fully participate in the County's Continuing EMS Education and Joint Training Programs.
- Updated complaint review language.
- Added contracted ambulance service provider performance review language.
- Added language encouraging reduction of dispatching first responders to low acuity calls.
- Added language encouraging the reduction of lights and sirens response.

FINANCIAL IMPLICATIONS (current year and ongoing):

Is this item in your current budget? YES NO

What is the cost? There is no cost to approve the Ambulance Service Plan

STRATEGIC PLAN ALIGNMENT:

- How does this item align with your Department's Strategic Business Plan goals?
 - Emergency Medical Services is an important Public Health program and aligns with Public Health Strategic Business Plan.
 - Monthly contract compliance for emergency medical services is a key performance measure incorporated into the County's annual budgeting process.

- How does this item align with the County's Performance Clackamas goals?
 - Ensure safe, healthy & secure communities.

LEGAL/POLICY REQUIREMENTS:

ORS 682.062 requires each county to establish a plan for the county for efficient and effective ambulance services. ORS 682.063 (1) (b) requires persons and governmental units that desire to provide ambulance services under the plan to meet all the requirements established by the plan.

Clackamas County Code Chapter 10.01, Ambulance Service, is the codified form of the County's Ambulance Service Plan and is adopted by County ordinance.

PUBLIC/GOVERNMENTAL PARTICIPATION:

Stakeholders have been involved in updating the Ambulance Service Plan through the EMS Council and associated workgroups for over two years throughout the development of update.

OPTIONS:

1. Approve the Ambulance Service Plan and schedule two hearings to add it to County Code.
2. Instruct staff to modify the Ambulance Service Plan and return with revisions at a later Board policy session.

RECOMMENDATION:

Staff respectfully recommends Option #1: Approve the Ambulance Service Plan and schedule two hearings to add it to County Code.

ATTACHMENTS:

- PowerPoint presentation
- 2024 Clackamas County Ambulance Service Plan (redlined)

SUBMITTED BY:

Division Director/Head Approval _____
Department Director/Head Approval Rodney A. Cook
County Administrator Approval _____