

Housing Authority Board of Commissioners
Clackamas County

Approval of Contract #11166 with Impact NW for resident services staffing to provide peer support to families living in Public Housing. Contract value is \$358,497.60 for one year. Funding is through the Supportive Housing Services Measure.

No County General Funds are involved.

Previous Board	August 15, 2023 – Briefed at Issues					
Action/Review						
Performance	1. This agreement ensu	1. This agreement ensures healthy, safe and secure communities by				
Clackamas	increasing housing stability for public housing clients.					
Counsel Review	Yes Procurement No					
	Review					
Contact Person	Toni Karter	Contact Phone	503-650-3139			

EXECUTIVE SUMMARY: On behalf of the Housing Authority of Clackamas County (HACC), the Health, Housing and Human Services Department requests approval of Contract #11166 with Impact NW to continue funding of the existing resident services staff that support families living in Public Housing properties in Clackamas County.

Clackamas County's public housing portfolio consists of 545 scattered housing units. Clients are selected from the public housing specific wait list, which includes many families who are homeless and/or have barriers to housing. This agreement with Impact NW funds resident services and other supportive services for these families that lead to greater housing stability.

The 1.5 FTE Peer Support specialist, 1.00 FTE housing specialist, and .5 FTE Supervisor provided by Impact NW will continue to work in collaboration with HACC's Resident Services Team to support residents in their housing.

The Peer Support Specialists and Housing Specialist will support residents in housing with a focus on:

- Increasing housing stability and preventing evictions
- Promoting resident economic stability, self-reliance, and quality of life
- Connecting vulnerable residents to additional support services
- Assisting residents in navigating complex systems

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- Assisting Youth in advancement and self-sufficiency.
- Building community within our public housing properties
- Tracking interventions and outcomes

Although this is a continuation of service levels for our residents, these services were procured through a competitive process in Spring of 2023 and Impact NW was again selected. This contract will secure service provision and provide funding for one year with funding from the Supportive Housing Services Measure. The contract will be renewable for up to four additional years.

RECOMMENDATION: Staff requests the Board approve Contract #11166 with Impact NW for resident services staffing providing peer support service and authorize Commissioner Tootie Smith, Chair, to sign the agreement on behalf of the Housing Authority Board.

Respectfully submitted,

Rodney A. Cook

Rodney A. Cook

Director of Health Housing and Human Services

HOUSING AUTHORITY OF CLACKAMAS COUNTY PERSONAL SERVICES CONTRACT Contract # 11166

This Personal Service Contract (this "Contract") is entered into between the Housing Authority of Clackamas County ("HACC") and Impact NW ("Contractor or Impact NW") collectively referred to as the "Parties" and each a "Party." HACC is a Public Corporation, established under the Federal Housing Act of 1937 and the provisions of Chapter 456 of the Oregon Revised Statutes.

ARTICLE I.

- 1. Effective Date and Duration. This Contract shall become effective upon signature by both parties. Unless earlier terminated or extended, this Contract shall expire on June 30, 2024. The Contract may be extended, upon execution of a written amendment(s) by both parties, for up to four (4) one-year terms.
- 2. Scope of Work. Contractor shall provide the following personal services: peer support services and housing case management services to assist hard to serve homeless individuals and their families. ("Work"), further described in Exhibit A.
- 3. Consideration. HACC agrees to pay Contractor, from available and authorized funds, a sum not to exceed three hundred fifty eight thousand, four hundred ninety-seven dollars and sixty cents (\$358,497.60), for accomplishing the Work required by this Contract. Consideration rates are on a reimbursement basis based on the budget set forth in Exhibit C
- 4. Invoices and Payments. Unless otherwise specified, Contractor shall submit monthly invoices for Work performed. Invoices shall describe all Work performed with particularity, by whom it was performed, and shall itemize and explain all expenses for which reimbursement is claimed. The invoices shall include the total amount billed to date by Contractor prior to the current invoice. If Contractor fails to present invoices in proper form within sixty (60) calendar days after the end of the month in which the services were rendered, Contractor waives any rights to present such invoice thereafter and to receive payment therefor. Payments shall be made in accordance with ORS 293.462 to Contractor following HACC's review and approval of invoices submitted by Contractor. Contractor shall not submit invoices for, and HACC will not be obligated to pay, any amount in excess of the maximum compensation amount set forth above. If this maximum compensation amount is increased by amendment of this Contract, the amendment must be fully effective before Contractor performs Work subject to the amendment. Invoice template shown in Exhibit D.

Invoices shall reference the above Contract Number and be submitted to: <u>HCDD-AP@clackamas.us</u> and emiller@clackamas.us

5.	Travel and Other Expense. Authorized: Yes No
	If travel expense reimbursement is authorized in this Contract, such expense shall only be reimbursed at the rates in
	HACC Contractor Travel Reimbursement Policy, hereby incorporated by reference and found at:
	https://www.clackamas.us/finance/terms.html.Travel expense reimbursement is not in excess of the not to exceed
	consideration.

6. Contract Documents. This Contract consists of the following documents, which are listed in descending order of precedence and are attached and incorporated by reference, this Contract, Exhibit A, Exhibit B, Exhibit C, Exhibit D, Exhibit E, Exhibit F, Exhibit G, and Addendum.

7. Contractor and HACC Contacts.

Impact NW (Contractor)	HACC
Administrator: Kendra Johnson	Administrator: Elizabeth Miller
Phone: (971) 238-9895	Email: emiller@clackamas.us
Email: kjohnson@impactnw.org	

Payment information will be reported to the Internal Revenue Service ("IRS") under the name and taxpayer ID number submitted. (See I.R.S. 1099 for additional instructions regarding taxpayer ID numbers.) Information not matching IRS records will subject Contractor payments to backup withholding.

ARTICLE II.

- 1. ACCESS TO RECORDS. Contractor shall maintain books, records, documents, and other evidence, in accordance with generally accepted accounting procedures and practices, sufficient to reflect properly all costs of whatever nature claimed to have been incurred and anticipated to be incurred in the performance of this Contract. HACC and their duly authorized representatives shall have access to the books, documents, papers, and records of Contractor, which are directly pertinent to this Contract for the purpose of making audit, examination, excerpts, and transcripts. Contractor shall maintain such books and records for a minimum of six (6) years, or such longer period as may be required by applicable law, following final payment and termination of this Contract, or until the conclusion of any audit, controversy or litigation arising out of or related to this Contract, whichever date is later.
- 2. AVAILABILITY OF FUTURE FUNDS. Any continuation or extension of this Contract after the end of the fiscal period in which it is written is contingent on a new appropriation for each succeeding fiscal period sufficient to continue to make payments under this Contract, as determined by HACC in its sole administrative discretion.
- **3. CAPTIONS.** The captions or headings in this Contract are for convenience only and in no way define, limit, or describe the scope or intent of any provisions of this Contract.
- 4. COMPLIANCE WITH APPLICABLE LAW. Contractor shall comply with all applicable federal, state and local laws, regulations, executive orders, and ordinances, as such may be amended from time to time. Contractor shall further comply with any and all terms, conditions, and other obligations as may be required by the applicable local, State, or Federal agencies providing funding for performance under this Contract, whether or not specifically referenced herein.
- **5. COUNTERPARTS.** This Contract may be executed in several counterparts (electronic or otherwise), each of which shall be an original, all of which shall constitute the same instrument.
- 6. GOVERNING LAW. This Contract, and all rights, obligations, and disputes arising out of it, shall be governed and construed in accordance with the laws of the State of Oregon and the ordinances of HACC without regard to principles of conflicts of law. Any claim, action, or suit between HACC and Contractor that arises out of or relates to the performance of this Contract shall be brought and conducted solely and exclusively within the Circuit Court for Clackamas County, for the State of Oregon. Provided, however, that if any such claim, action, or suit may be brought in a federal forum, it shall be brought and conducted solely and exclusively within the United States District Court for the District of Oregon. In no event shall this section be construed as a waiver by HACC of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or from the jurisdiction of any court. Contractor, by execution of this Contract, hereby consents to the personal jurisdiction of the courts referenced in this section.

7. RESPONSIBILITY FOR DAMAGES; INDEMNITY.

- a. **Responsibility for Damages**. Contractor shall be responsible for all damage to property, injury to persons, and loss, expense, inconvenience, and delay which may be caused by, or result from, the conduct of Work, or from any act, omission, or neglect of Contractor, its subcontractors, agents, or employees.
- b. **Indemnification and Defense of HACC**. The Contractor agrees to indemnify, defend, save and hold harmless HACC, Clackamas County, and their officers, elected officials, agents and employees from and against all claims, actions, losses, liabilities, including reasonable attorney and accounting fees, and all expenses incidental to the investigation and defense thereof, arising out of or based upon Contractor's acts or omissions in performing under this Agreement. However, neither Contractor nor any attorney engaged by Contractor shall defend the claim in the name of HACC, Clackamas County, or any department of HACC or Clackamas County, nor purport to act as legal representative of HACC or Clackamas County or any of their departments, without first receiving from the Clackamas County Counsel's Office authority to act as legal counsel for HACC or Clackamas County, nor shall Contractor settle any claim on behalf of

- HACC or Clackamas County without the approval of the Clackamas County Counsel's Office. HACC or Clackamas County may, at their election and expense, assume its own defense and settlement.
- c. Indemnification and Defense of Metro. The Contractor agrees to indemnify, defend, save and hold harmless Metro Regional Government ("Metro"), and its officers, elected officials, agents and employees from and against all claims, actions, losses, liabilities, including reasonable attorney and accounting fees, and all expenses incidental to the investigation and defense thereof, arising out of or based upon Contractor's acts or omissions in performing under this Agreement. However, neither Contractor nor any attorney engaged by Contractor shall defend the claim in the name of Metro, nor purport to act as legal representative of Metro, without first receiving from the Metro attorney's office authority to act as legal counsel for Metro, nor shall Contractor settle any claim on behalf of Metro without the approval of the Metro attorney's office. Metro may, at its election and expense, assume its own defense and settlement.
- 8. INDEPENDENT CONTRACTOR STATUS. The service(s) to be rendered under this Contract are those of an independent contractor. Although HACC reserves the right to determine (and modify) the delivery schedule for the Work to be performed and to evaluate the quality of the completed performance, HACC cannot and will not control the means or manner of Contractor's performance. Contractor is responsible for determining the appropriate means and manner of performing the Work. Contractor is not to be considered an agent or employee of HACC for any purpose, including, but not limited to: (A) The Contractor will be solely responsible for payment of any Federal or State taxes required as a result of this Contract; and (B) This Contract is not intended to entitle the Contractor to any benefits generally granted to HACC employees, including, but not limited to, vacation, holiday and sick leave, other leaves with pay, tenure, medical and dental coverage, life and disability insurance, overtime, Social Security, Workers' Compensation, unemployment compensation, or retirement benefits.
- 9. INSURANCE. Contractor shall secure at its own expense and keep in effect during the term of the performance under this Contract the insurance required and minimum coverage indicated below. The insurance requirement outlined below do not in any way limit the amount of scope of liability of Contractor under this Contract. Contractor shall provide proof of said insurance and name HACC as an additional insured on all required liability policies. Proof of insurance and notice of any material change should be submitted to the following email address: emiller@clackamas.us.

Required - Workers Compensation: Contractor shall comply with the statutory workers' compensation requirements in ORS 656.017, unless exempt under ORS 656.027 or 656.126.

Required - Commercial General Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per occurrence, with an annual aggregate limit of \$2,000,000 for Bodily Injury and Property Damage.

Required - Professional Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per claim, with an annual aggregate limit of \$2,000,000 for damages caused by error, omission or negligent acts.

Required - Automobile Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per accident for Bodily Injury and Property Damage.

Required - Sexual Abuse and Molestation: combined single limit, or the equivalent, of not

less than \$1,000,000 per accident for Bodily Injury and Property Damage.

The policy(s) shall be primary insurance as respects to HACC. Any insurance or self-insurance maintained by HACC shall be excess and shall not contribute to it. Any obligation that HACC agree to a waiver of subrogation is hereby stricken.

10. LIMITATION OF LIABILITIES. This Contract is expressly subject to the debt limitation of Oregon counties set forth in Article XI, Section 10, of the Oregon Constitution, and is contingent upon funds being appropriated therefore. Any provisions herein which would conflict with law are deemed inoperative to that extent. Except for liability arising under or related to Article II, Section 13 or Section 20 neither party shall be liable for (i) any indirect, incidental, consequential or special damages under this Contract or (ii) any damages of any sort arising solely from the termination of this Contact in accordance with its terms.

- 11. NOTICES. Except as otherwise provided in this Contract, any required notices between the parties shall be given in writing by personal delivery, email, or mailing the same, to the Contract Administrators identified in Article 1, Section 6. If notice is sent to HACC, a copy shall also be sent to: emiller@clackamas.us or HACC, PO Box 1510, Oregon City, Oregon 97045. Any communication or notice so addressed and mailed shall be deemed to be given five (5) days after mailing, and immediately upon personal delivery, or within 2 hours after the email is sent during HACC's normal business hours (Monday Thursday, 7:00 a.m. to 6:00 p.m.) (as recorded on the device from which the sender sent the email), unless the sender receives an automated message or other indication that the email has not been delivered.
- 12. OWNERSHIP OF WORK PRODUCT. All work product of Contractor that results from this Contract (the "Work Product") is the exclusive property of HACC. HACC and Contractor intend that such Work Product be deemed "work made for hire" of which HACC shall be deemed the author. If for any reason the Work Product is not deemed "work made for hire," Contractor hereby irrevocably assigns to HACC all of its right, title, and interest in and to any and all of the Work Product, whether arising from copyright, patent, trademark or trade secret, or any other state or federal intellectual property law or doctrine. Contractor shall execute such further documents and instruments as HACC may reasonably request in order to fully vest such rights in HACC. Contractor forever waives any and all rights relating to the Work Product, including without limitation, any and all rights arising under 17 USC § 106A or any other rights of identification of authorship or rights of approval, restriction or limitation on use or subsequent modifications. Notwithstanding the above, HACC shall have no rights in any pre-existing Contractor intellectual property provided to HACC by Contractor in the performance of this Contract except to copy, use and re-use any such Contractor intellectual property for HACC use only.
- 13. REPRESENTATIONS AND WARRANTIES. Contractor represents and warrants to HACC that (A) Contractor has the power and authority to enter into and perform this Contract; (B) this Contract, when executed and delivered, shall be a valid and binding obligation of Contractor enforceable in accordance with its terms; (C) Contractor shall at all times during the term of this Contract, be qualified, professionally competent, and duly licensed to perform the Work; (D) Contractor is an independent contractor as defined in ORS 670.600; and (E) the Work under this Contract shall be performed in a good and workmanlike manner and in accordance with the highest professional standards. The warranties set forth in this section are in addition to, and not in lieu of, any other warranties provided.
- **14. SURVIVAL.** All rights and obligations shall cease upon termination or expiration of this Contract, except for the rights and obligations set forth in Article II, Sections 1, 6, 7, 10, 12, 13, 14, 15, 17, 20, 21, 25, 27, 29, and 31 and all other rights and obligations which by their context are intended to survive. However, such expiration shall not extinguish or prejudice HACC's right to enforce this Contract with respect to: (a) any breach of a Contractor warranty; or (b) any default or defect in Contractor performance that has not been cured.
- 15. SEVERABILITY. If any term or provision of this Contract is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Contract did not contain the particular term or provision held to be invalid.
- 16. SUBCONTRACTS AND ASSIGNMENTS. Contractor shall not enter into any subcontracts for any of the Work required by this Contract, or assign or transfer any of its interest in this Contract by operation of law or otherwise, without obtaining prior written approval from HACC, which shall be granted or denied in HACC's sole discretion. In addition to any provisions HACC may require, Contractor shall include in any permitted subcontract under this Contract a requirement that the subcontractor be bound by this Article II, Sections 1, 7, 8, 13, 16 and 27 as if the subcontractor were the Contractor. HACC's consent to any subcontract shall not relieve Contractor of any of its duties or obligations under this Contract.
 - HACC may, in its sole administrative discretion, assign its interests in this Contract to Clackamas County.
- 17. SUCCESSORS IN INTEREST. The provisions of this Contract shall be binding upon and shall inure to the benefit of the parties hereto, and their respective authorized successors and assigns.
- **18. TAX COMPLIANCE CERTIFICATION.** The Contractor shall comply with all federal, state and local laws, regulation, executive orders and ordinances applicable to this Contract. Contractor represents and warrants that it has

complied, and will continue to comply throughout the duration of this Contract and any extensions, with all tax laws of this state or any political subdivision of this state, including but not limited to ORS 305.620 and ORS chapters 316, 317, and 318. Any violation of this section shall constitute a material breach of this Contract and shall entitle HACC to terminate this Contract, to pursue and recover any and all damages that arise from the breach and the termination of this Contract, and to pursue any or all of the remedies available under this Contract or applicable law.

19. TERMINATIONS. This Contract may be terminated for the following reasons: (A) by mutual agreement of the parties or by HACC (i) for convenience upon thirty (30) days written notice to Contractor, or (ii) at any time HACC fails to receive funding, appropriations, or other expenditure authority as solely determined by HACC; or (B) if contractor breaches any Contract provision or is declared insolvent, HACC may terminate after thirty (30) days written notice with an opportunity to cure.

Upon receipt of written notice of termination from HACC, Contractor shall immediately stop performance of the Work. Upon termination of this Contract, Contractor shall deliver to HACC all documents, Work Product, information, works-in-progress and other property that are or would be deliverables had the Contract Work been completed. Upon HACC's request, Contractor shall surrender to anyone HACC designates, all documents, research, objects or other tangible things needed to complete the Work.

- **20. REMEDIES.** If terminated by HACC due to a breach by the Contractor, then HACC shall have any remedy available to it in law or equity. If this Contract is terminated for any other reason, Contractor's sole remedy is payment for the percentage of goods and services actually delivered and accepted by HACC as of the date of notice of termination, less any setoff to which HACC is entitled.
- 21. NO THIRD PARTY BENEFICIARIES. HACC and Contractor are the only parties to this Contract and are the only parties entitled to enforce its terms. Nothing in this Contract gives, is intended to give, or shall be construed to give or provide any benefit or right, whether directly, indirectly, or otherwise, to third persons unless such third persons are individually identified by name herein and expressly described as intended beneficiaries of the terms of this Contract.
- 22. TIME IS OF THE ESSENCE. Contractor agrees that time is of the essence in the performance this Contract.
- 23. FOREIGN CONTRACTOR. If the Contractor is not domiciled in or registered to do business in the State of Oregon, Contractor shall promptly provide to the Oregon Department of Revenue and the Secretary of State, Corporate Division, all information required by those agencies relative to this Contract. The Contractor shall demonstrate its legal capacity to perform these services in the State of Oregon prior to entering into this Contract.
- **24. FORCE MAJEURE.** Neither HACC nor Contractor shall be held responsible for delay or default caused by events outside HACC or Contractor's reasonable control including, but not limited to, fire, terrorism, riot, acts of God, or war. However, Contractor shall make all reasonable efforts to remove or eliminate such a cause of delay or default and shall upon the cessation of the cause, diligently pursue performance of its obligations under this Contract.
- **25. WAIVER.** The failure of HACC to enforce any provision of this Contract shall not constitute a waiver by HACC of that or any other provision.
- **26. PUBLIC CONTRACTING REQUIREMENTS.** Pursuant to the public contracting requirements contained in Oregon Revised Statutes ("ORS") Chapter 279B.220 through 279B.235, Contractor shall:
 - a. Make payments promptly, as due, to all persons supplying to Contractor labor or materials for the prosecution of the work provided for in the Contract.
 - b. Pay all contributions or amounts due the Industrial Accident Fund from such Contractor or subcontractor incurred in the performance of the Contract.
 - c. Not permit any lien or claim to be filed or prosecuted against HACC on account of any labor or material furnished.
 - d. Pay the Department of Revenue all sums withheld from employees pursuant to ORS 316.167.
 - e. As applicable, the Contractor shall pay employees for work in accordance with ORS 279B.235, which is incorporated herein by this reference. The Contractor shall comply with the prohibitions set forth in ORS 652.220, compliance of which is a material element of this Contract, and failure to comply is a breach entitling HACC to terminate this Contract for cause.

- f. If the Work involves lawn and landscape maintenance, Contractor shall salvage, recycle, compost, or mulch yard waste material at an approved site, if feasible and cost effective.
- **27. NO ATTORNEY FEES**. In the event any arbitration, action or proceeding, including any bankruptcy proceeding, is instituted to enforce any term of this Contract, each party shall be responsible for its own attorneys' fees and expenses.
- **28. FURTHER ASSURANCES**. Contractor agrees to take all necessary steps and execute and deliver any and all necessary written instruments, to perform under this Contract including, but not limited to, executing all additional documentation necessary for HACC to comply with applicable regional, State, or Federal funding requirements.
- **29. CONFIDENTIALITY.** Contractor acknowledges that it and its employees and agents may, in the course of performing their obligations under this Contract, be exposed to or acquire information that HACC desires or is required to maintain as confidential, including information that is protected under applicable law, including Personal Information (as "Personal Information" is defined in ORS 646A.602(11)).

Contractor agrees to hold any and all information that it is required by law or that HACC marks as "Confidential" to be held in confidence ("Confidential Information"), using at least the same degree of care that Contractor uses in maintaining the confidentiality of its own confidential information, and will use the Confidential Information for no purpose other than in the performance of this Contract, and to advise each of its employees and agents of their obligations to keep Confidential Information confidential.

Contractor agrees that, except as directed by HACC, Contractor will not at any time during or after the term of this Contract, disclose, directly or indirectly, any Confidential Information to any person, and that upon termination or expiration of this Contract or HACC's request, Contractor will turn over to HACC all documents, papers, records and other materials in Contractor's possession which embody Confidential Information.

Contractor acknowledges that breach of this Contract, including disclosure of any Confidential Information, or disclosure of other information that, at law or in good conscience or equity, ought to remain confidential, will give rise to irreparable injury to HACC that cannot adequately be compensated in damages. Accordingly, HACC may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interests of HACC and are reasonable in scope and content.

Contractor agrees to comply with all reasonable requests by HACC to ensure the confidentiality and nondisclosure of the Confidential Information, including if requested and without limitation: (a) obtaining nondisclosure agreements, in a form approved by HACC, from each of Contractor's employees and agents who are performing services, and providing copies of such agreements to HACC; and (b) performing criminal background checks on each of Contractor's employees and agents who are performing services, and providing a copy of the results to HACC.

Contractor shall report, either orally or in writing, to HACC any use or disclosure of Confidential Information not authorized by this Contract or in writing by HACC, including any reasonable belief that an unauthorized individual has accessed Confidential Information. Contractor shall make the report to HACC immediately upon discovery of the unauthorized disclosure, but in no event more than two (2) business days after Contractor reasonably believes there has been such unauthorized use or disclosure. Contractor's report shall identify: (i) the nature of the unauthorized use or disclosure, (ii) the Confidential Information used or disclosed, (iii) who made the unauthorized use or received the unauthorized disclosure, (iv) what Contractor has done or shall do to mitigate any deleterious effect of the unauthorized use or disclosure, and (v) what corrective action Contractor has taken or shall take to prevent future similar unauthorized use or disclosure. Contractor shall provide such other information, including a written report, as reasonably requested by HACC.

Notwithstanding any other provision in this Contract, Contractor will be responsible for all damages, fines and corrective action (including credit monitoring services) arising from disclosure of such Confidential Information caused by a breach of its data security or the confidentiality provisions hereunder.

The provisions in this Section shall operate in addition to, and not as limitation of, the confidentiality and similar requirements set forth in the rest of the Contract, as may otherwise be amended. Contractor's obligations under this Contract shall survive the expiration or termination of the Contract, as amended, and shall be perpetual..

30. REPORTING REQUIREMENTS. In performance of the Work, Contractor shall:

- a) Execute a Homeless Management Information System ("HMIS") Participation Agreement for purposes of using regionally administered HMIS software through a contract with regional partners and ensuring such use is in accordance with the HMIS provider's policies and procedures. The HMIS data forms used are attached as Exhibit E and incorporated by this reference herein. HACC anticipates a new HMIS regional structure and contract will be implemented and upon such implementation and transfer, Contractor shall, if determined by HACC to be necessary, execute a new HMIS Participation Agreement;
- b) Participate in the HMIS or, for domestic violence service providers, an HMIS comparable database. As used herein, "participation" means:
 - i) Completing all necessary initial HMIS data entry training within one month of Contract execution;
 - ii) Collecting participant demographics and enter data electronically into HMIS into appropriate HMIS providers, which will be determined by HACC
 - iii) Complying with current HMIS Policy and Procedures and adhere to all HMIS reporting requirements;
 - iv) Ensuring that data entry into HMIS occurs in an accurate and timely manner within three (3) business days of program entry date;
 - v) Correcting data quality, missing information, and null data errors as specified by HACC's SHS Data team within 14 days after the end of each fiscal quarter or as requested;
 - vi) Collecting and entering universal data elements, which include demographic information on all clients at entry, and all required SHS elements required by HUD, Metro, or other applicable federal, state, or local funding sources;
 - vii) Complying with all confidentiality policies and procedures regarding HMIS and the use of participant data; viii) Ensuring only authorized Contractor staff, trained by HACC, access the HMIS software.
- c) Work with HACC to improve on performance targets
- d) Conduct a post-program exit follow-up assessments at 6 and 12 months post-exit and enter the results of that assessment into HMIS.
- e) Work cooperatively with HACC to prepare an annual participant feedback report
- f) Submit to monitoring for contract compliance.
- g) Comply with current HMIS Policy and Procedures and adhere to all HMIS reporting requirements to be compliant with Oregon Housing and Community Service and Federal Housing and Urban Development (HUD) standards.
- h) As requested, Contractor shall maintain and provide information to HACC as required by state and federal funding sources for reporting purposes. Data collection shall include HUD universal data elements, and services. Information requested will comply with all state and federal laws regarding client confidentiality.

31. MERGER. THIS CONTRACT CONSTITUTES THE ENTIRE AGREEMENT BETWEEN THE PARTIES WITH RESPECT TO THE SUBJECT MATTER REFERENCED THEREIN. THERE ARE NO UNDERSTANDINGS, AGREEMENTS, OR REPRESENTATIONS, ORAL OR WRITTEN, NOT SPECIFIED HEREIN REGARDING THIS CONTRACT. NO AMENDMENT, CONSENT, OR WAIVER OF TERMS OF THIS CONTRACT SHALL BIND EITHER PARTY UNLESS IN WRITING AND SIGNED BY ALL PARTIES. ANY SUCH AMENDMENT, CONSENT, OR WAIVER SHALL BE EFFECTIVE ONLY IN THE SPECIFIC INSTANCE AND FOR THE SPECIFIC PURPOSE GIVEN. CONTRACTOR, BY THE SIGNATURE HERETO OF ITS AUTHORIZED REPRESENTATIVE, IS AN INDEPENDENT CONTRACTOR, ACKNOWLEDGES HAVING READ AND UNDERSTOOD THIS CONTRACT, AND CONTRACTOR AGREES TO BE BOUND BY ITS TERMS AND CONDITIONS.

By their signatures below, the parties to this Contract agree to the terms, conditions, and content expressed herein.

Impact NW	Housing Authority of Clackamas County		
Authorized Signature Date	Chair, Tootie Smith Commissioner, Paul Savas Commissioner, Martha Schrader Commissioner, Mark Shull		
Andy Nelson Executive Director	Commissioner, Ben West Resident Commissioner, Ann Leenstra		
Name / Title (Printed)	resident Commissioner, 7 mm Leenstra		
12947 Oregon Business Registry #	Tootie Smith, Chair Date		
Nonprofit/Oregon Entity Type / State of Formation	Approved as to Form: 07/31/2023		
	County Counsel Date		

EXHIBIT A PERSONAL SERVICES CONTRACT SCOPE OF WORK

Impact NW has been operating peer support services in the Portland Metro area for over 10 years. Impact NW connects participants to appropriate outpatient treatment options and peer support services and provides participant-led peer services using certified peer mentor staff with a focus on eviction prevention and housing retention. Impact NW's peer support services include peer support staff that have lived experience with addiction recovery and have experiential knowledge of the barriers to self-sufficiency and stable housing while working towards lifelong recovery.

Peer Support Services Program Design

IMPACT NW will provide peer supportive services through peer support specialists who will work from the offices available at Hillside Manor, Clackamas Heights and Oregon City View Manor and will be available to all residents currently living in housing (545 total households) and who wish to receive peer support services. In this role, Impact NW staff will focus on building relationships with residents and property managers and address the needs of the most vulnerable residents through individualized assessment and action planning; resource navigation; and connection to community resources though our strong partnerships in the community. These services will be restricted to within the Metro jurisdictional boundary.

Peer support specialists will be expected to attend community relationship-building events at least monthly and maintaining a case load of at least 25 residents. Participant data will be tracked using the Family Metrics and Yardi databases and excel will be used to track contacts. Participants will be offered a follow-up survey to provide feedback within 12 months after the first engagement.

IMPACT NW will provide Clackamas County Housing Services Team (HST) with information regarding the days and times during which their peer support services will be readily available. IMPACT NW will communicate in a timely manner any changes in operations or schedule to HST and engaged participants.

Services offered must be voluntary, based on participant's stated needs and preferences, and must include but are not limited to:

- Continuous engagement with residents who choose services, relationship building
- Assistance in identification and removal of barriers to continue permanent housing placement
- Information and assistance in connecting to mainstream services and benefits (e.g., SNAP, Oregon Health Plan enrollment, day centers, food pantries)
- Offer Housing First Aid or rapid resolution conversations, when appropriate
- Assistance obtaining appropriate documents to continue housing stability, employment, and other needed services, with consideration for the needs of immigrant/vulnerable populations.
- Individualized resource referral and connection, including mental and physical health, as needed.
- Outreach; support for unhoused residents staying on PH properties to seek services
- Completion of Coordinated Housing Access (CHA) assessment, as needed, within 3 business days of identifying the need
- Coordination and implementation of warm hand off with other providers

All uses of flexible funds for client services must adhere to the Clackamas County supportive Housing services Flexible Funding use guidelines, attached hereto as Exhibit G and incorporated by this reference herein.

In addition to the above, IMPACT NW agrees to accomplish the above work under the following terms:

- Utilize a trauma informed approach along with proper peer language
- Actively participate in trainings, coordination, case conferencing and other meetings
- Work in partnerships with HACC Resident Services and 3rd party property management
- Maintain active communication with HST program coordinator, including but not limited to ongoing communications regarding best practices, HST program policies, information tracking, and participant vulnerabilities.

- Participate in HST/HACC community events such as food markets, health events, and initiatives
- Document and certify eligibility of each adult household member as either Population A or Population B, in accordance with Exhibit F.
- Be accessible and reachable through various means, including but not limited to walk-in, phone, text and email
- Have rules to ensure a safe environment for all staff and clients. These rules must be in plain language and as streamlined as possible.
- All uses of flexible funds for client services must adhere to the Clackamas County Supportive Housing Services Flexible Funding Use Guidelines.

Goals and Benchmarks

Outcome	Goal	Data Source
Resource Connection	75% of people served will be	Family Metrics/Excel Log
	connected with at least on	
	resource	
Eviction Prevention	80% of households served will	Family Metrics/Excel Log
	retain rental housing at their	
	current unit 6 months after	
	intervention	
Participant Voice	At least 70% of people will	Follow-up survey
	respond to follow-up survey	
Effective Services	At least 85% of follow up	Follow-up survey
	surveys will reflect effective	
	service provision	
Ending Homelessness	Connect with unauthorized	Family Metrics/Excel Log
	guests within 3 days of	
	notification. Offer Housing first	
	aid/rapid resolution conversation	
	and CHA screening	

Benchmarks and Timeline

- 1. Hire and have 100% of contracted staff on board within 90 days of contract execution
- 2. Complete CHA training for at least one staff member within 90 days of contract execution
- 3. Complete Housing First Aid/Diversion training within 90 days of contract execution
- 4. Complete and submit for approval first draft of agency program manual within 180 days of contract execution (including safety and grievance policies)

The program must work toward meeting the goals, follow the timeline, and meet each benchmark above, as indicated. Unmet benchmarks and lack of progress toward meeting goals will result in the following progressive action:

- First time missing a benchmark/not making progress on goals
 - o Monitoring meeting with HST to identify barriers and possible solutions
- Second time missing a benchmark/not making progress on goals
 - Another monitoring meeting which will result in a mutually agreed upon Performance Improvement Plan (PIP)
- Third time missing a benchmark/not making progress on goals
 - Another monitoring meeting, including an evaluation of PIP, with all remedies, up to and including Contract termination, available.

HST will use the Homeless Management Information System ("HMIS") and training enrollment data to verify goal and benchmark achievement. The HMIS data forms used are attached as Exhibit E and incorporated by this reference herein. Impact NW is expected to notify HST through email within 14 days once staff are hired and if there are challenges in meeting any of the benchmarks or goal above.

HST responsibilities

- 1. Incorporate and adhere to the guiding principles and expectations set forth above
- 2. Adhere to all applicable Fair Housing laws

- 3. Support Contractor in creating policy manual, including sharing examples among Contracted providers
- 4. Provide semi-annual "data progress reports", including equity data
- 5. Provide connections to CHA and Housing First Aid/diversion training
- 6. Coordinate, support, and/or facilitate provider meetings, including case conferencing meetings, as needed
- 7. Provide information, access, and/or support for staff to attend Equity, Inclusion and continuing education trainings
- 8. Connect all contracted programs with the overall system of services for people experiencing homelessness
- 9. Support both formal and informal partnerships between provider organizations, including those newly formed
- 10. Facilitate connections to broader systems of care, including but not limited to:
 - a. Housing
 - b. Workforce
 - c. Education
 - d. Foster care
 - e. Department of Human Services
 - f. Domestic Violence
 - g. Community corrections
 - h. Healthcare, both physical and mental
 - i. Substance use Disorder treatment
- 11. Identify unmet needs, gaps in services and system barriers and address these with the system of providers
- 12. Provide case staffing, either in a group of service provider peers or one-on-one, as needed
- 13. Assist with program access prioritization, as needed
- 14. Incorporate participant voice in SHS programming decisions
- 15. Maintain effective working relationships with contracted providers
- 16. Attend training and community/systems meetings
- 17. Provide or assist with creation of necessary participant/program forms
- 18. Support Contractor in identifying and re-matching households in that either need a lower or higher level of service than originally anticipated. Re-matching may happen within contracted provider programs or across contracted providers.
- 19. Coordinate with Contractor to participate in by-name-list case conferencing meetings
- 20. Apply the process as outlined in the Benchmark section described above

Reporting Requirements

Contractor will:

- 1. Enter all relevant data into Family Metrics, and/or excel log as appropriate
- 2. Coordinate with Resident Services supervisor to submit quarterly report with the following items:
 - a. Number of households served
 - b. Demographics on household members including:
 - i. Household composition
 - ii. Race and ethnicity
 - iii. Age categories
 - c. % of people served that were connected with at least on resource
 - d. % of households served will retain rental housing at their current unit 6 months after intervention
 - e. % of people will respond to follow-up survey
 - f. % of follow up surveys will reflect effective service provision
 - g. Average cost per household served annually
- 3. Work with HST to continually improve on performance targets
- 4. Conduct post-program follow-up assessments at 6 months after first contact
- 5. Report the results in semi-annual report
- 6. Prepare an annual participant feedback report
- 7. Submit to monitoring for contract compliance

The HST will:

- 1. Work with Contractor to continuously monitor demographics and outcomes, and to create any necessary quality improvement plans
- 2. Assist with achieving desired program outcomes and improving those outcomes

- 3. Communicate with Contractor in a timely manner when additional data metrics are determined
- 4. Work with Contracted providers to continually improve on performance targets
- 5. Work with Contractor to identify strengths and weaknesses apparent in programming through data
- 6. Review and identify strengths and weaknesses from participant feedback report with Contractor
- 7. Monitor for contract compliance

In addition to the obligations set forth above, Contractor shall perform the following:

- 1. Incorporate and adhere to the guiding principles and expectations set forth above
- 2. Conduct the contracted program and related activities as outlined in the Program Design section above.
- 3. Develop a policy, in coordination with HST, for follow up with households accessing outreach and engagement services to navigation and permanent housing.
- 4. All the provisions of Exhibit B Guiding Principles and Expectations

EXHIBIT B GUIDING PRINCIPLES AND EXPECTATIONS

Equity:

The Clackamas County Housing Services Team (HST) promotes racial and ethnic justice and seeks to end disparities in housing access. Clackamas County and the HST recognizes that culturally responsive and culturally specific services can eliminate structural barriers and provide a sense of safety and belonging, which will lead to better outcomes. Clackamas County and the HST recognizes that advancing equity also includes having cultural competencies to provide services to other historically marginalized communities such as LGBTQ2SIA+, youth, people with disabilities, and immigrants and refugees. To further equity goals, Contractor must develop/implement the following:

- A plan to ensure culturally responsive service delivery that is respectful of all participants.
- A plan assuring access to services for people who do not speak the primary language of the service provider.
- A process to work with the HST to continuously monitor the demographics of those accessing services using the HMIS (or an HMIS comparable database for domestic violence service providers).
- A quality improvement plan, informed by quantitative and qualitative data analysis, to address evidence of differential access, based on race, ethnicity, disability, gender identity, sexual orientation or other protected class status.
- Ensure that staff and volunteers have knowledge and experience to participate in the effort to increase equity and decrease housing disparities.
- Ensure that staff and volunteers have access to equity and inclusion training on an on-going basis.

Outcomes:

The SHS program is intended to end chronic homelessness in Clackamas County. In addition, HST aims to make homelessness rare, brief, and not reoccurring for all who live in Clackamas County. Programs must work in coordination to ensure housing options are safe, stable, and provide housing choice to meet the needs of each individual. The work of ending racial disparities in housing and ending homelessness is one and the same.

In addition to ending homelessness, Metro-wide outcome goals of the SHS program include:

- Advance housing equity by providing access to services and housing to Black, Indigenous and people of color at higher rates than their representation among those experiencing homelessness.
- House individuals and families, and support housing retention, at greater rates than those newly experiencing homelessness, to reduce the overall population of people experiencing homelessness.
- Reduce the average length of time anyone in Clackamas County experiences homelessness until people are offered housing options immediately upon becoming homeless.
- Strengthen housing retention so that, once stably housed, returns to the experience of homelessness are extremely rare.
- Housing programs promote long-term stability, measured by successful program "graduation" to permanent housing and/or housing retention.
- Increase culturally specific organization capacity with increased investments and expanded organizational reach for culturally specific organizations and programs.
- SHS-funded organizations increase equity by hiring a staff that is diverse by race, ethnicity, languages spoken, sexual orientation, gender identity, disability status, age, and lived experience.
- Increase safety, stability and healing for everyone who has experienced homelessness using person-centered, trauma-informed service approaches and connections with mental and physical healthcare.
- Other measures, as determined by Metro, Tri-County data team, and/or Clackamas County Housing Services Team, will be added.

Coordination:

Partnership and coordination are key components to ending homelessness. A coordinated system makes finding resources easy for potential program participants and allows the entire system to work more smoothly. When done well, a holistic, coordinated approach improves outcomes system-wide.

The following are effective coordination principles and practices that must be followed. When followed, they ensure system-wide coordination:

- Coordinated Housing Access (CHA) must be utilized to effectively coordinate all housing services. It must be
 easily accessible and allow participants to complete a single assessment to access all services in the housing
 continuum.
- Demonstrated partnerships, at all levels of programming, between programs and organizations. Partnerships can be demonstrated through formal contracts, MOUs, system-wide planning participation, and providing infrastructure programming in a coordinated way (including outreach, immediate housing, housing navigation, CHA, and Housing First Aid/diversion).
- Build connections and coordinate with multiple systems of care (i.e. housing, workforce, education, foster care, DHS, domestic violence, community justice, health, mental health and addictions) to build a community of resources, easily accessible to all.
- Strengthen system capacity by supporting CHA, Housing First Aid/diversion, outreach and navigation.
- Participate in coordinated system development and implementation, including identifying, addressing, and following-up on unmet needs, gaps in services, and system barriers.

Services:

All services focus on building relationships and service engagement through person-centered, culturally-responsive, trauma-informed, strengths-based practices. Services should align with the Housing First model (see Addendum – Definitions). The purpose of these relationships is to support each household to achieve housing stability through individualized planning and connections with community resources.

To further these services goals, Contractor must follow the following proven practices:

- All services are low-barrier, not requiring pre-requisites to become eligible for services or housing.
- Housing First Aid/Diversion is attempted at every program "door," including Street outreach, all immediate housing programs, and permanent housing programs, when appropriate.
- Households experiencing or at risk of homelessness must be able to move directly into supportive housing and/or permanent housing without first accessing immediate housing programs. Households must also be presented with available immediate housing options.
- Families will be provided with the option to sleep/stay together; Families will not be separated unless they choose to sleep/stay separately.
- Vulnerable populations are prioritized.
 - Vulnerable populations include those with long homeless histories, incomes below 30% AMI, and one or more disabilities.
 - Due to a long history of systemic racism, oppression, and everyday micro and macro-aggressions, Black, Indigenous, and People of Color are also more vulnerable to the experience of homelessness.
- Services are voluntary, non-intrusive, and provide minimal disruption to meet the expressed needs and desires of the participant.
- Services are highly flexible and tailored to meet the needs of each household.

Participant Voice:

Each individual is the expert in their own life. To build the best system, people with lived experience of homelessness must help to shape the services designed to end homelessness.

Contractor must incorporate the following guidelines into all programs:

- Participants lead development of their own individual service plans.
- Ensure that all services are voluntary and that no participant is required to participate in a particular activity in order to receive services.
- Integrate participant (or those who choose not to participate) in decision-making at every level, including program/service development, delivery, and evaluation.
- People with lived experience, who participate in decision-making and program development, are paid for their time.

- Have written procedures and policies, as well as an accessible and transparent grievance process, that ensure staff and volunteers provide respectful and effective services.
- Board of directors must include at least one person with lived experience of homelessness.

System-wide Service Delivery Expectations (in addition to any items above):

Contractor shall perform the following:

- Participate in the HMIS or, for domestic violence service providers, an HMIS comparable database.
- Provide services free of charge to participants or utilizing a pre-approved sliding scale fee.
- Include sustainable, environmentally friendly practices in business operations and the delivery of services (for example, providing onsite recycling, and encouraging reduction of waste through electronic records whenever possible).
- Confidential information must be protected in compliance with applicable federal, state, and local privacy rules.
- Maintain an effective working relationship. HST will have formal relationships with service providers through contracts, and will also expect contractors to maintain ongoing communication with the HST about programs and performance, and to engage in community planning and training opportunities.
- All services must be delivered in a wholly secular manner, and programs may not require participation in religious activities for program eligibility purposes.
- Have a written termination and/or exclusion policy that appropriately protects the interests of participants by: (1) applying a trauma and equity lens to evaluating rule violations; (2) avoiding termination whenever reasonably possible; (3) informing the participant in clear terms of the reason for their termination and/or exclusion from the program; and (4) outlines the process for grieving the decision. Except in the most extreme situations, termination and exclusion policies should allow for re-entry into the program under appropriate conditions.
- Ensure that staff and volunteers have access to continuing education opportunities.
- Attend training and community/system networking meetings as reasonably required by HST

HST responsibilities-

- 1. Incorporate and adhere to the guiding principles and expectations set forth above
- 2. Adhere to all applicable Fair Housing laws
- 3. Support Contractor in creating policy manual, including sharing examples among Contracted providers
- 4. Provide quarterly "data progress reports" pulled and analyzed from HMIS, including equity data
- 5. Provide HMIS access, training, and support
- 6. Provide connections to CHA and Housing First Aid/diversion training
- 7. Coordinate, support, and/or facilitate provider meetings, including case conferencing meetings, as needed
- 8. Provide information, access, and/or support for staff to attend Equity, Inclusion and continuing education trainings
- 9. Connect all contracted programs with the overall system of services for people experiencing homelessness
- 10. Support both formal and informal partnerships between provider organizations, including those newly formed
- 11. Facilitate connections to broader systems of care, including but not limited to:
 - a. Housing
 - b. Workforce
 - c. Education
 - d. Foster care
 - e. Department of Human Services
 - f. Domestic Violence
 - g. Community corrections
 - h. Healthcare, both physical and mental
 - i. Substance use Disorder treatment
- 12. Identify unmet needs, gaps in services and system barriers and address these with the system of providers
- 13. Provide case staffing, either in a group of service provider peers or one-on-one, as needed
- 14. Assist with program access prioritization, as needed
- 15. Incorporate participant voice in SHS programming decisions
- 16. Maintain effective working relationships with contracted providers
- 17. Attend training and community/systems meetings

- 18. Provide or assist with creation of necessary participant/program forms
- 19. Support Contractor in identifying and re-matching households in that either need a lower or higher level of service than originally anticipated. Re-matching may happen within contracted provider programs or across contracted providers.
- 20. Coordinate with Contractor to participate in by-name-list case conferencing meetings
- 21. Apply the process as outlined in the Benchmark section described above

Reporting Requirements

Contractor will:

- 1. Adhere to all data reporting requirements stated in Article II, Section 31 of the contract.
- 2. Complete narrative sections of semi-annual "progress reports" within 30 days of receipt
- 3. Semi-annual "progress reports" will include, at a minimum, but not limited to the following data categories:
 - a. HMIS data quality: % missing
 - b. Participant demographic data, including race and ethnicity
 - i. All data points listed below will include a breakdown of demographic characteristics related to race and ethnicity
 - c. Average cost per household served (successfully and total)
 - d. Program-specific elements
 - i. Number of households served
 - ii. Bed/Unit utilization
 - iii. Rates of increased income and benefits
 - iv. Rates of Permanent Housing
 - 1. Maintenance of housing in program
 - 2. Exits to other permanent housing
 - 3. Relocations within program to another PH unit
 - 4. Post-exit follow-up PH retention rates
 - v. Average cost per household served annually
 - e. Narrative responses to questions
 - i. What are some unexpected challenges you faced or strengths you have discovered as an agency? (consider including participant success stories)
 - ii. How is your agency working towards ensuring low-barrier programming? Have you seen a need to adjust services to make them more accessible?
 - iii. Please explain how you have been leading with race while reducing homelessness overall in the community
 - iv. Has your agency has made progress toward "building connections and coordinating with multiple systems of care to build a community of resources, easily accessible to all"? If yes, please describe how the need for the new connection was identified and the process of building the connection.
- 4. Work with HST to continually improve on performance targets
- 5. Conduct post-program-exit follow-up assessments at 6 and 12 months post-exit
 - a. Enter the results into HMIS
- 6. Prepare an annual participant feedback report
- 7. Submit to monitoring for contract compliance

The HST will:

- 8. Work with Contractor to continuously monitor demographics and outcomes, and to create any necessary quality improvement plans
- 9. Assist with achieving desired program outcomes and improving those outcomes
- 10. Communicate with Contractor in a timely manner when additional data metrics are determined
- 11. Use HMIS data to create and provide semi-annual "progress report" to Contractor
- 12. Work with Contracted providers to continually improve on performance targets
- 13. Work with Contractor to identify strengths and weaknesses apparent in programming through data
- 14. Review and identify strengths and weaknesses from participant feedback report with Contractor
- 15. Monitor for contract compliance

EXHIBIT C SUPPORTIVE HOUSING CASE MANAGEMENT SERVICES BUDGET

Budget Template - INW Peer Support Services					
Line Item Category	Funds Requested				
	Personnel				
Peer Support/Housing Specialist II	2.5FTE in direct services for residents wishing peer support (of 528 HH's). Provided by staff with CRM certification.	\$	185,224.00		
Program Supervisor	0.5FTE in program/staff support and day to day operations	\$	45,593.60		
Program Director	0.069 in supervision and contract management	\$	8,776.77		
QA Specialist	.01FTE in quality assurance for data and service delivery support	\$	826.38		
Personnel Subtotal:		\$	240,420.75		
Program Operations					
Mileage	Staff reimbursement for mileage - 58.5 cents per mile	\$	1,800.00		
Insurance	\$342/yr/FTE	\$	1,055.64		
Cell Phone	Agency cell phone for 3.0FTE staff (Program Director and QA excluded)+3 hotspots	\$	1,512.00		
Laptops/Printed	·	\$	1,200.00		
IT Allocation	\$881/yr/FTE	\$	2,712.60		
Office Supplies	Office supplies, postage, printing, marketing expenses	\$	1,500.00		
Occupancy	\$3871/yr/FTE - Program Supervisor, Program Director and QA only (.079FTE will be charged occupancy)	\$	2,202.60		
Program Operations Su	btotal:	\$	11,982.84		
Client Services					
Client-benefiting	Flex Funds for community building events, educational materials, reimbursement for external partners to provide classes, translation and interpretation,				
Program Supplies	individual client assistance for emergency situations	\$	50,000.00		
Client Services Subtotal	:	\$	50,000.00		
Capacity Building		T			
Trainings	Annual conferences, recertifications	\$	2,000.00		
Capacity Building Subto	tal:	\$	2,000.00		
Administration		I			
Indirect Administration	17.90%				
Administration Subtota	l:	\$	54,094.01		
Total Funds Requested		\$	358,497.60		

EXHIBIT D PERSONAL SERVICES CONTRACT INVOICE TEMPLATE

Health, Hous	ing INVOICE Vices				
FYXX (xx/xx/xxxx-xx/xx/xxxx)					
	Fill in <u>actual costs</u> & submit electronically to HACCSHS@clac				
Contractor:	Billir	g Period (Month/Year):			
Project: Address:		Contractor Invoice #: Contract #:			
Contact:		Contract \$ Maximum:			
Phone #:_		Contract Term:			
Email:					
Date(s) of	Description - Please provide a <i>detailed</i> description of each line item including client name	Contracted Budget	Population	Funds	
Goods/Services	*supplemental attachments are required for personnel and mileage reimbursements*	Line Item Category	A/B	Requested	
	Housing Navigation/Placement Service	es	<u> </u>		
	Но	using Navigation/Plac	ement Subtotal	\$ -	
	Supportive Housing Case Management Se	ervices			
	Supportive H	ousing Case Manager	nent Subtotal:	\$ -	
	Indirect Administration				
		Adminis	tration Subtotal	\$ -	
	Capacity Building For Culturally Specific Pr			Ť	
	capacity building for culturally openior.	OVIGET 3			
			1 1		
	Capacity Building for C	ulturally Specific Prov	iders Subtotal	\$ -	
	Short-term Rent Assistance	T			
		Short Term Rent Ass	sistance Subtota	\$ -	
		Total F	unds Requeste	\$ -	
	s from the approved budget in your Agreement/Contact. Expenditures must have adequate sup t all financial records and other books, documents, papers, plans, records of shipments and p Agreement/Contract.				
	PAYMENT TERMS: Submit itemized invoices by the 10th day of the month following the n	onth services were perf	ormed.		
CERTIFICATION:	certify that this report is true and correct to the best of my knowledge and that all expenditures budget and other provisions contained in the Agreement/Co		de in accordance	with the	
Prepared by:		_			
Authorized Signer:		Date:		_	
	HOUSING AUTHORITY OF CLACKAMAS COUNTY, ACCOUNTS PA 13930 Gain St, Oregon City, OR 97045 Direct Line: (503) 655-8267 Fax: (503) 655-8676		mas.us		

Mileage Reimbursement Supplemental Form FYXX (xx/xx/xxxx-xx/xx/xxxx) Fill in actual costs & attach to the associated invoice Billing Period (Month/Year) Contractor Project Contractor Invoice # XXXX Contract # Address Contact Phone # **Email Funds Date of Travel** # of miles traveled Name of Personnel and Client Served Requested \$ \$ \$ \$ \$ \$ Mileage Subtotal This form derives from the approved budget in your Agreement/Contact. Expenditures must have adequate supporting documentation. Clackamas County retains the right to inspect all financial records and other books, documents, papers, plans, records of shipments and payments and writings of Recipient pertinent to this Agreement/Contract. PAYMENT TERMS: Submit itemized invoices by the 10th day of the month following the month services were performed. CERTIFICATION: I certify that this report is true and correct to the best of my knowledge and that all expenditures reported

have been made in accordance with the budget and other provisions contained in the Agreement/Contract.

Prepared by:		
Authorized Signer:	Date:	
•	 _	

HOUSING AUTHORITY OF CLACKAMAS COUNTY, ACCOUNTS PAYABLE

13930 Gain St, Oregon City, OR 97045 | Direct Line: (503) 655-8267 | Fax: (503) 655-8676 I Housingservices@clackamas.us

Personnel Reimbursement Supplemental Form FYXX (xx/xx/xxxx-xx/xx/xxxx)						
	Fill in <u>actual costs</u> & attach to the associ	ated invoice				
Contractor		_	Billing Period (Month/Year)			
Project			Contractor	r		
Address			Invoice # Contract #			
Addicas			Contract #	* XXXX		
		_				
Contact						
Phone # Email						
EMail				-		
Days Worked	Name of Personnel	# of Hours Worked	Hourly Rate	Funds Requested		
				\$		
				\$		
				\$		
				\$		
				\$		
				\$		
				\$		
				\$		
	Subtotal		Personnel	\$		
supportir books, doct	derives from the approved budget in your Agreement/Conta ng documentation. Clackamas County retains the right to in tuments, papers, plans, records of shipments and payment this Agreement/Contract.	nspect all fina ts and writing	ancial records and some some some some some some some some	nd other pertinent to		
PAYMENT TERMS	S: Submit itemized invoices by the 10th day of the month following to	the month serv	ices were perform	ied.		
	I certify that this report is true and correct to the best of my knowled ordance with the budget and other provisions contained in the Agre			orted have		
Prepared by:						
Authorized Signer:		Date:	:			
	HOUSING AUTHORITY OF CLACKAMAS COUI	NTY, ACCOL	<u>UNTS</u>			

13930 Gain St, Oregon City, OR 97045 | Direct Line: (503) 655-8267 | Housingservices@clackamas.us

EXHIBIT E HMIS FORMS

HMIS DATA FORM

ENTRY

	(1)	(2)	(3)	(4)	(5)	
HMIS ROI	□Yes □No					
Start Date:						
End Date: Witness:						
		DV. DN.	DV. DN.	DV. DN.	DV DN-	
OHCS Release Granted? Start Date:	□Yes □No					
End Date:						
cumentation:		_				
Signed Statement from Client Verbal Consent						
Verification from Other Institution						
			Ц			
Covered by Health Insurance? (ALL CLIE						
Yes No						
Client doesn't know						
Client refused			- i			
If 'Yes', Source of Health Insurance						
Medicaid	□Yes □No □DNC					
Medicare	□Yes □No □DNC					
State Children's Health Insurance Program (CHIP)	□Yes □No □DNC					
Veteran's Administration (VA) Medical Services	□Yes □No □DNC					
Employer-Provided Health Insurance	□Yes □No □DNC					
Health Insurance obtained through COBRA	□Yes □No □DNC					
Private Pay Health Insurance	□Yes □No □DNC					
State Health Insurance for Adults (OHP)	□Yes □No □DNC					
Indian Health Service Program	□Yes □No □DNC					
Other (Describe)					W-1 - 2 - 3	
Does the client have a disabling con-	dition? (Required fo	r all household men	ibers)			
Yes						
No						
Client doesn't know						
Client refused						
Disability Type: (Required for all ho	usehold members)					
Alcohol Abuse (HUD)		□Yes □No □CDK	□Yes □No □CDK	□Yes □No □CDK	□Yes □No □CDK	
	□CR	□CR	□ CR	□CR	□CR	
Expected to be of long duration?	□Yes □No					
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK □CR					
Notes on Disability:						
Drug Abuse (HUD)	□Yes □No □CDK □CR					
Expected to be of long duration?	□Yes □No					
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK □CR					
Notes on Disability:						

Page 2 HMIS Data Entry Form (V14 04-21-2020) *See KEY for acceptable responses.

ENTRY

	(1)	(2)	(3)	(4)	(5)
Both Alcohol and Drug Abuse	□Yes □No □CDK				
(HUD)	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Developmental (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

HIV/AIDS (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Mental Health Problem (HUD)	□Yes □No □CDK □CR				
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Physical (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Chronic Health Condition (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

ENTRY

	(1)	(2)	(3)	(4)	(5)
Prior living situation to Project Start	: Date: (HoH & Adul	ts only)			
Emergency shelter, including hotel or motel paid for with emegency shelter voucher (HUD)		_		_	
Place not meant for habitation (HUD)					
Foster care home or foster care group home (HUD)			_		
Hospital or other residiential non- psychiatric medical facility (HUD)					
Jail, prison or juvenile dention facility (HUD)	_	_	_	0	_
Long-term care facility or nursing home (HUD)	_		_		_
Psychiatric hospital or other psychiatric facility (HUD)		_	_		
Substance abuse treatment facility or detox center (HUD)		_	_		_
Hotel or motel paid for without emergency shelter voucher (HUD)			_		
Owned by client, no ongoing housing subsidy (HUD)				Φ,	
Owned by client, with ongoing housing subsidy (HUD)					_
Permanent housing (other than RRH) for formerly homeless persons (HUD)					<u>-</u>
Rental by client, no ongoing housing subsidy (HUD)					_
Rental by client, with VASH subsidy (HUD)	_		_		_
Rental by client, with GPD TIP subsidy (HUD)					
Rental by client, with other housing subsidy (including RRH) (HUD)					_
Residential project or halfway house with no homeless criteria (HUD)					_
Staying or living in a family member's room, apartment or house (HUD)					_
Staying or living in a friend's room, apartment or house (HUD)					
Transitional housing for homeless persons (including homeless youth) (HUD)		_			_
Other (Describe)	1 <u> </u>	<u> </u>	2 A A A A		<u></u>
Client doesn't know					
Client refused					

*See KEY for acceptable responses. Page 4 HMIS Data Entry Form (V14 04-21-2020)

ENTRY

	(1)	(2)	(3)	(4)	(5)
Length of Stay in Previous Place: (H	oH & Adults only)				
One night or less					
Two nights to six nights					
1 week or more, but less than 1 month					
1 month or more, but less than 90 days				Φ,	
90 days or more, but less than 1 year					
One year or longer					
Client doesn't know					
NGTH OF TIME ON STREET OR IN AN EMER	RGENCY SHELTER (ES)				
If client entering from ES or place not me	eant for habitation or	stayed fewer than 7 da	ays in previous residen	ce, approximate date l	nomelessness started
Date:					
If client entering from ES or place not mo					e they stayed last
night - number of times the client has be Never in 3 years	en in ES or place not r	meant for nabitation in	the past three years:	(HoH & Adults only)	
One time		_			_
Two times					
Four or more times			_		
Client doesn't know	п				_
Client refused					
If client entering from ES or place no homeless in ES or place not meant fo 1 month (this time is the first month)	or habitation in the p			us residence, total r	number of months
2-12 months (please specify #)					
More than 12 months					
Client doesn't know					
Client refused					
Education Level - Last Grade Comple	ted (All Adults and	Heads of Household);		
Less than Grade 5	0				
Grade 5 - 6					
Grade 7 - 8					
Grade 9 - 11					
Grade 12/High School Diploma					
GED					
Some College					
Associate's Degree					
Bachelor's Degree					
Graduate Degree					
Vocational Certification					
Client doesn't know					

*See KEY for acceptable responses. Page 5 HMIS Data Entry Form (V14 04-21-2020)

ENTRY

	(1)	(2)	(3)	(4)	(5)	
Domestic Violence Victim/Survivor						
Yes						
No						
Client doesn't know						
Client refused	_	_	_			
If yes, domestic violence victim/surv	rivor, when experien					
Within the past 3 months		1				
3 to 6 months ago						
6 months to 1 year ago One year ago or more	П		П	П		
Client doesn't know						
Client refused	20-00	V-1	5-2			
If yes for domestic violence, are you				_	_	
Yes						
No						
Client doesn't know						
Client refused	1,7040.00	10.00		16.35		
Income from any source?: (HoH	& Adults only)					
Yes						
No						
Client doesn't know						
Client refused						
Source of Income: (HoH & Adults	only)					
Alimony or Other Spousal Support (HUD)				100	□Yes □No \$	
Child Support (HUD)	Section 1	1000	(C) - (C) - (C)	Q	□Yes □No \$	
Earned Income (HUD)	A CONTRACTOR OF THE CONTRACTOR	51 SAME CO. 12 SAME CO.		10 N. T. C.	□Yes □No \$	
General Assistance (HUD)					□Yes □No \$	
Other (HUD)					□Yes □No \$	
Pension or retirement income from another job (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
Private Disability Insurance (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
Self-Employment Wages	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
Retirement Income from Social Security (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
SSDI (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	
SSI (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	

*See KEY for acceptable responses. Page 6 HMIS Data Entry Form (V14 04-21-2020)

ENTRY

[(1)	(2)	(3)	(4)	(5)
TANF Temporary Assistance for Needy Families (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$
Unemployment Insurance (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$
VA Non-Service Connected Disability Pension (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$
VA Service Connected Disability Compensation (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$
Worker's Compensation (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$
TOTAL MONTHLY INCOME	\$	\$	\$	\$	\$
Non-cash benefit from any source?:	(HoH & Adults only)			
Yes					
No					
Client doesn't know					
Client refused					
Source of Non-Cash Benefit: (HoH &	Adults only)				
Supplemental Nutrition Assistance Program (Food Stamps) (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
WIC (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
TANF Child Care Services (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
TANF Transportation Services (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Other TANF-Funded Services (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Other Source (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Interviewer			Interview Date		
Case Manager			Date Data Entry Cor	mpleted	

*See KEY for acceptable responses. Page 7 HMIS Data Entry Form (V14 04-21-2020)

PROGRAM:				ERIM REVIEW DATE:	
				VITHIN 2 DAYS OF INT	
	(1)	(2)	(3)	(4)	(5)
CLIENT SEARCH	Head of HH	Other HH Member	Other HH Member	Other HH Member	Other HH Member
HMIS Client ID	f:				
NAME(s): 				
INTERIM REVIEW TYPE:	□ 90-Day Review	□ 90-Day Review	□ 90-Day Review	□ 90-Day Review	□ 90-Day Review
	☐ 6-Month Review	☐ 6-Month Review	☐ 6-Month Review	☐ 6-Month Review	☐ 6-Month Review
	☐ Annual	☐ Annual	☐ Annual	☐ Annual	☐ Annual
	Assessment	Assessment	Assessment	Assessment	Assessment
	□ Update	□ Update	□ Update	□ Update	□ Update
ROI (Release of Information) TAE	<u></u>				
Release Granted?		HMIS ROI STILL VA	LID		
OHCS Release Granted	? □Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Start Dat	<u> </u>				
End Dat	e:				
Documentation: Signed Statement from Clie	nt 🗆				
Verbal Conse	200				
Verification from Other Institution	n 🗆				
Covered by Health Insurance?		NO CHANGES IN H	EALTH INSURANCE	FOR ENTIRE FAMI	LΥ
Covered by Health Insurance? Medica	d □Yes □No □DNC	NO CHANGES IN H	IEALTH INSURANCE	FOR ENTIRE FAMI	LY Organization Organization
Table Linearian					
Medica	e □Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Medica Medica	P) OYES ONO ODNC	□Yes □No □DNC □Yes □No □DNC	□Yes □No □DNC □Yes □No □DNC	□Yes □No □DNC □Yes □No □DNC	□Yes □No □DNC □Yes □No □DNC
Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V.	P) OYES ONO ODNC	□Yes □No □DNC □Yes □No □DNC □Yes □No □DNC	□Yes □No □DNC □Yes □No □DNC □Yes □No □DNC	□Yes □No □DNC □Yes □No □DNC □Yes □No □DNC	□Yes □No □DNC □Yes □No □DNC □Yes □No □DNC
Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic	e	□Yes □No □DNC □Yes □No □DNC □Yes □No □DNC □Yes □No □DNC	□Yes □No □DNC □Yes □No □DNC □Yes □No □DNC □Yes □No □DNC	□Yes □No □DNC □Yes □No □DNC □Yes □No □DNC □Yes □No □DNC	□Yes □No □DNC □Yes □No □DNC □Yes □No □DNC □Yes □No □DNC
Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance.	e	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR.	Part Part Part	□Yes □No □DNC	Yes	□Yes □No □DNC	□Yes □No □DNC
Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH Indian Health Service Progra	Part Part Part Part	Yes	Yes	Yes	□Yes
Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH	Part Part Part Part	Yes	Yes	Yes	Yes
Medica Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH Indian Health Service Progra Other (Describ	Part Part Part Part	Yes	Yes	□Yes □No □DNC	Yes
Medica Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH Indian Health Service Progra Other (Describ	Part Part	Yes	Yes	□Yes □No □DNC	Yes
Medica Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH Indian Health Service Progra Other (Describ	Part Part	□Yes □No □DNC	Yes	Yes	□Yes □No □DNC
Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH Indian Health Service Progra Other (Describ	Part Part	Yes	Yes	Yes	□Yes □No □DNC
Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH Indian Health Service Progra Other (Describ Disability Type: Alcohol Abuse (HUI Drug Abuse (HUI	Part Part	Yes	Yes	Yes	Yes
Medica Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH Indian Health Service Progra Other (Describ Disability Type: Alcohol Abuse (HUI Drug Abuse (HUI Both Alcohol and Drug Abus	Part Part	Yes	Yes	Yes	Yes
Medica Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH Indian Health Service Progra Other (Describ Disability Type: Alcohol Abuse (HUI Drug Abuse (HUI Both Alcohol and Drug Abus Developmental (HUI		Yes	Yes	Yes	Yes
Medica Medica Medica State Children's Health Ins. (CHI Veteran's Administration (V. Medical Servic Employer-Provided Insurance. Health Insurance through COBR. Private Pay Health Insurance State Health Ins. for Adults (OH Indian Health Service Progra Other (Describ Disability Type: Alcohol Abuse (HUI Drug Abuse (HUI Both Alcohol and Drug Abus Developmental (HUI HIV/AIDS (HUI	Part Part	Yes	Yes	Yes	Yes

INTERIM REVIEW

	(1)			(2)		(3)		(4)		(5)
Source of Income:			the section of the section of		Company of the Control of the	ME STATUS				
Alimony or Other Spousal Support (HUD)	□Yes □No	DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$	□No □DNC	□Yes \$_	□No □DNC
Child Support (HUD)	□Yes □No \$	DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$	□No □DNC	□Yes \$_	□No □DNC
Earned Income (HUD)	□Yes □No \$	DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$	□No □DNC	□Yes \$_	□No □DNC
General Assistance (HUD)	□Yes □No \$	DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$	□No □DNC	□Yes \$_	□No □DNC
Other (HUD)	□Yes □No \$	DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC
Pension or retirement income from another job (HUD)	□Yes □No	DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$	□No □DNC	□Yes \$_	□No □DNC
Private Disability Insurance (HUD)	□Yes □No \$	DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC
Retirement Income from Social Security (HUD)	S □No	DNC		□No □DNC		□No □DNC		□No □DNC		□No □DNC
Self Employment Wages	□Yes □No	DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC
SSDI (HUD)	□Yes □No	DNC		□No □DNC		□No □DNC		□No □DNC		□No □DNC
SSI (HUD)	□Yes □No	DNC		□No □DNC	2000	□No □DNC		□No □DNC		□No □DNC
TANF Temporary Assistance for Needy Families (HUD)	□Yes □No	DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$	□No □DNC	□Yes \$_	□No □DNC
Unemployment Insurance (HUD)	□Yes □No	DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC	□Yes \$	□No □DNC
VA Non-Service Connected Disability Pension (HUD)	□Yes □No \$	DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC
VA Service Connected Disability Compensation (HUD)	□Yes □No \$	DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$	□No □DNC	□Yes \$_	□No □DNC
Worker's Compensation (HUD)	□Yes □No \$	DNC	□Yes \$_	□No □DNC	□Yes \$_	□No □DNC	□Yes \$	□No □DNC	□Yes \$_	□No □DNC
TOTAL MONTHLY INCOME	\$		\$_		\$_		\$		\$_	
Non-cash benefit			NO CH	IANGES WIT	H NON	I-CASH BENE	FITS			
Supplemental Nutrition Assistance Program (Food Stamps) (HUD)	□Yes □No	DNC		□No □DNC		□No □DNC		□No □DNC	□Yes	□No □DNC
WIC (HUD)		DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC
TANF Child Care Services (HUD)				□No □DNC		□No □DNC		□No □DNC		□No □DNC
TANF Transportation Services Other TANF-Funded Services	□Yes □No			□No □DNC	70-00	□No □DNC		□No □DNC		□No □DNC
(HUD)	□Yes □No			□No □DNC	3	□No □DNC		□No □DNC		□No □DNC
Other Source (HUD)	□Yes □No	DINC	⊔Yes	□No □DNC	⊔Yes	□No □DNC	⊔Yes	□No □DNC	⊔Yes	□No □DNC
DV Victim/Survivor			NO CH	IANGES WIT	H DV S	TATUS				
Within the past 3 months										
3 to 6 months ago										
Currently fleeing?	□Yes □	No		Yes □No		Yes □No	_/	res □No		Yes □No
Case Manager			•		Intervi	ew Date				
					Date D	ata Entry Con	npleted		Initials	

2

HMIS Data Form Annual Assessment (v8_4-21-2020)

		HMIS DATA F	ORM		
PROGRAM				PROJECT EXIT DATE:	
	F	ORMS ARE DUE TO H	I IMIS PROGRAM AIDI	E WITHIN 2 DAYS OF	PROJECT EXIT DATE
	(1)	(2)	(3)	(4)	(5)
	Head of HH	Other HH Member	Other HH Member	Other HH Member	Other HH Member
HMIS Client ID #:					
NAME(s):					
		INCLUDE ALL HO	USEHOLD MEME	BERS IN EXIT	
Reason for Leaving:		INCLUDE ALL IIC	OSENOED WIEWE	SEKS IN EXIT	
Completed Program					_
Criminal activity / violence					
Death					
Disagreement with rules/persons	_		_	_	_
Left for housing opp. Before	_	_		_	
completing program					W-W
Needs could not be met					
Non-compliance with program					
Non-payment of rent					
Other					
Reached maximum time allowed					
If Other, Specify:					
Destination (All Oliman)					
Destination: (All Clients)				_	
Deceased (HUD)					
Emergency shelter, including hotel or motel paid for with emergency					
shelter voucher (HUD)	_	_	_	,_	_
Foster care home or foster care	_				_
group home (HUD)					NW
Hospital (non-psychiatric) (HUD) Hotel or motel paid for without					
emergency shelter voucher (HUD)					
Jail, prison or juvenile dention					
Long-term care facility/nursing	_				_
home Owned by client, no ongoing	_	_	_	-	_
housing subsidy (HUD)					
Owned by client, with ongoing					_
housing subsidy (HUD)	Ц.		u u	Ь	
Permanent housing (other than RRH) for formerly homeless					
Place not meant for habitation					
Psychiatric hospital or other				10.00	
psychiatric facility (HUD)					
Rental by client, no ongoing housing subsidy (HUD)		_			
Rental by client, with VASH subsidy					_
**************************************	ш		□ □	⊔	

Notes: CDK=Client Doesn't Know CR=Client Refused DNC=Data Not Collected

Page 1 HMIS Data Form EXIT (V10 4-21-2020)

EXIT

HMIS DATA FORM						
	(1)	(2)	(3)	(4)	(5)	
Rental by client, with other housing subsidy (including RRH) (HUD)			0			
Rental by client, with RRH or equivalent subsidy (HUD)						
Residential project or halfway house with no homeless criteria			0			
Staying or living with family, permanent tenure (HUD)						
Staying or living with family, temporary tenure, e.g., room, aprtment or house) (HUD)					_	
Staying or living with friends, permanent tenure (HUD)		_		_	_	
Staying or living with friends, temporary tenure, e.g., room, apartment or house) (HUD)		_				
Substance abuse treatment facility or detox center (HUD)						
Transitional housing for homeless persons (including homeless youth)						
Other (HUD)						
No exit interview completed (HUD)						
Client Doesn't Know (HUD)						
Client refused (HUD)						
lf Other, Specify:						
Covered by Health Insurance?		NO CHANGES IN F	IEALTH INSURANC	E FOR ENTIRE FAM	ILY	
Covered by Health Insurance?						
Covered by Health Insurance? (ALL CLIENTS) Yes No			0			
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know						
Covered by Health Insurance? (ALL CLIENTS) Yes No			0			
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know						
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know Client refused						
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know Client refused If 'Yes', Source of Health Insurance		- - - -	- - - -	- - - -		
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know Client refused If 'Yes', Source of Health Insurance Medicaid	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know Client refused If 'Yes', Source of Health Insurance Medicaid Medicare	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □		□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □			
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know Client refused If 'Yes', Source of Health Insurance Medicaid Medicare State Children's Health Ins. (CHIP) Veteran's Administration (VA)	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	Yes ONO ODNC Yes ONO ODNC	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	Yes ONO ODNC Yes ONO ODNC	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know Client refused If 'Yes', Source of Health Insurance Medicaid Medicare State Children's Health Ins. (CHIP) Veteran's Administration (VA) Medical Services	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	Yes No DNC Yes No DNC Yes No DNC	Yes No DNC Yes No DNC Yes No DNC	Yes No DNC Yes No DNC Yes No DNC		
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know Client refused If 'Yes', Source of Health Insurance Medicaid Medicare State Children's Health Ins. (CHIP) Veteran's Administration (VA) Medical Services Employer-Provided Health Insuran.	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	O O O O O O O O O O	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □		
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know Client refused If 'Yes', Source of Health Insurance Medicaid Medicare State Children's Health Ins. (CHIP) Veteran's Administration (VA) Medical Services Employer-Provided Health Insuran. Health Insurance through COBRA	□ □ □ □ □ □ □ □ □ □				O O O O O O O O O O	
Covered by Health Insurance? (ALL CLIENTS) Yes No Client doesn't know Client refused If 'Yes', Source of Health Insurance Medicaid Medicare State Children's Health Ins. (CHIP) Veteran's Administration (VA) Medical Services Employer-Provided Health Insuran. Health Insurance through COBRA Private Pay Health Insurance					Yes No DNC	

Notes: CDK=Client Doesn't Know CR=Client Refused DNC=Data Not Collected

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HMIS DATA FORM							
	(1)	(2) (3)		(4)	(5)		
Does the Client have a Disabling Con	Does the Client have a Disabling Condition? (Required for all household members)						
■ NO CHANGES IN DISABLING FOR ENTIRE FAMILY							
Yes							
No							
Client doesn't know							
Client refused							
Disability Type: (Required for all household members)							
Alcohol Abuse (HUD)		□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Drug Abuse (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Both Alcohol and Drug Abuse	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Developmental (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
HIV/AIDS (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Mental Health Problem (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Physical (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Chronic Health Condition (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Income from any source?: (Ho		_	_	_			
Yes							
No Cliant descrit know							
Client doesn't know							
Client refused		Ц					
Source of Income: (HoH & Adu							
Alimony or Other Spousal Support (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$		
(HOD)	⊃ □Yes □No □DNC	→ □Yes □No □DNC	⊃ □Yes □No □DNC	⊃ □Yes □No □DNC	Pes □No □DNC		
Child Support (HUD)	\$	\$	\$	\$	\$		
Earned Income (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$		
General Assistance (HUD)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Other (HUD)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Pension or retirement income from		□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
another job (HUD)	\$	\$	\$	\$	\$		
Private Disability Insurance (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$		
Retirement Income from Social Security (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$		
Self Employment Wages	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$		
SSDI (HUD)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$		
SSI (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC	□Yes □No □DNC \$	□Yes □No □DNC \$		
TANF Temporary Assistance for Needy Families (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$		
Unemployment Insurance (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$		
VA Non-Service Connected Disability Pension (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC \$		
VA Service Connected Disability	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Compensation (HUD)	\$	\$	\$	\$	\$		
Worker's Componentian (HIID)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		

EXIT

	HMIS DATA FORM						E		
		(1)		(2)		(3)	(4)	(5)	
Non-cash benefit from any source?:	(HoH &	Adults only)							_
Yes									
No									
Client doesn't know									
Client refused									
Source of Non-Cash Benefit: (HoH &	Adults o	only)							_
Supplemental Nutrition Assistance Program (Food Stamps) (HUD)	ΠVac	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	
WIC (HUD)	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	1
TANF Child Care Services (HUD)	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	
TANF Transportation Services	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	
Other TANF-Funded Services (HUD)	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	
Other Source (HUD)	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes □No □DNC	□Yes □No □DNC	
]
Case Manager			·		Intervi	iew Date			-
					Date D	Data Entry Co	mpleted	Initials	-

Notes: CDK=Client Doesn't Know CR=Client Refused DNC=Data Not Collected

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HMIS DATA FORM EXIT

SERVICE TRANSACTIONS TAB

	ALL HH MEMBERS	EHA	LIRHF \$ Amt Required	HUD	OTHER:
Service List (Check all that Apply)	IVIEIVIDERS		y America dured		
AIDS/HIV CONTROL					
CASE/CARE MANAGEMENT					
CHILD CARE PROVIDERS				2	
COVID-19					
EDUCATION					
EMPLOYMENT					
FOOD					
HEALTH CARE					
HOUSING COUNSELING (landlord/tenant counseling)					
HOUSING/SHELTER					
LANDLORD/TENANT ASSISTANCE					
LEGAL SERVICES					
LIFE SKILLS EDUCATION					
MATERIAL GOODS					
MENTAL HEALTH & SUBSTANCE ABUSE					
MOVING EXPENSE ASSISTANCE					
OUTREACH PROGRAMS					
RENT PAYMENT ASSISTANCE					
RENTAL DEPOSIT ASSISTANCE					
SUBSTANCE ABUSE					
TRANSPORTATION					
UTILITY ASSISTANCE					
UTILITY DEPOSIT ASSISTANCE/UTILITY ASSISTANCE					

HMIS Data Form EXIT (V10 4-21-2020)

EXHIBIT F EXPERIENCING OR AT IMMINET RISK OF LONG-TERM HOMESLESNESS



Housing Authority of Clackamas County

Please note,	Please note, this will be entered into HMIS							
	Experiencing or at Imminent Risk of Long-Term Homelessness							
Name of He	Name of Head of Household: Date of screening:							
24								AND
2021 Ince	1. ☐ Household is earning between 0-30% Area Median Income (AMI); AND							AND
Limit		2 people	3 people	4 people	5 people	6 people	7 people	8 people
30% AN	wl \$20,300 \$23,200 \$26,100 \$29,000 \$31,350 \$35,580 \$40,120 \$44,660							\$44,660
psy <i>Thi</i> s	Head of hous /chological or s can be self-ce d party; <u>AND</u>	r cognitive	disability	, a chron	ic illness	, or an a	ddiction;	
	ad of househ eria):	old is curr	ently (clie	ent only r	eeds to	meet on	e of the f	ollowing
a.	☐ Literally ho housing or ho		aying in a	tent, car,	emergen	cy shelter	, transitio	nal
b.	☐ In an institution of the last of the la		licly fund	ed system	of care (e.g. hosp	ital, jail, p	rison, or
c.	c. In housing and will become literally homeless within 14 days of the date of application for homeless assistance and/or has received an eviction (this includes households that are involuntarily doubled-up); OR							
d.	d. ☐ Fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, trafficking, or other dangerous or life-threatening conditions that relate to violence and lacks the resources or support networks to obtain other safe, permanent housing.							
	Question 3 and 4 can be self-certified or certified by a supportive services provider. No additional documentation is required; AND							
4. He	4. Head of household meets one or more of the following criteria:							
а.								
b.	 b. ☐ Was housed through another Homeless Assistance Housing Program in the last 3 years and is not currently being served in that program; <u>OR</u> 							
c.	☐ Is being s Community ⁻		intensive	case ma	nagemen	t program	(e.g. Ass	ertive

Healthy Families. Strong Communities. 2051 Kaen Road, Oregon City, OR 97045 • Phone (503) 742-5300 • Fax (503) 742-5352 www.clackamas.us/community_health

Clackamas County Experiencing or at Imminent Risk of Long-Term Homelessness Page 2 of 2

Priority Population A	
☐ The head of household meets <u>all four of the list of long-tendents</u> The head of household meets <u>all four of the list of long-tendents</u> .	
Priority Population B	
☐ The head of household did not meet all for household is applying for homeless services and/or is experiencing any form of homeless.	and at substantial risk of homelessness
Completing this screening does not necessari service.	ly mean eligibility for a specific program o
Certification Box	
I certify (<i>name of head of household</i>) priority Population □A or □B (Check one).	is in
Staff Name:	Work Phone:
Staff Signature:	Date:
Staff Agency:	
Email:	-
Note on Area Median Income (AMI): The Department of Ho every year. This form needs to be updated on an annual b limits come out in April). HUD develops AMI based on Median Definitions for each metropolitan area. Clackamas County is MSA metropolitan area. This includes Clackamas, Clark, Col Counties. Healthy Families. Stro	pasis to reflect these changes (usually the new incoment Family Income estimates and Fair Market Rent Areat part of the Portland-Vancouver-Hillsboro, OR-WAumbia, Multnomah, Skamania, Washington & Yamhill
2051 Kaen Road, Oregon City, OR 97045 • Ph	

EXHIBIT G: FLEX FUNDING POLICY

Revised: 2/20/23

Flexible Funding in the SHS program may be used to pay for supportive services or items that address specific needs of program participants. SHS flexible funding must only be used to assist program participants to obtain and maintain permanent housing. All SHS providers will follow procurement law and use reasonable discretion to make economical purchasing choices. This list below includes guidelines and policies that should be used to inform program budgeting for use of client services flexible funding, recommended caps for specific expenditures, and some resources to seek first before using client services flexible funding.

All uses of SHS client services flexible funding must fall within one of the following three categories:

- 1) Outreach including safety on the streets/survival assistance (refer to your contract's scope of work for further specific guidelines on outreach-related flexible funding use)
- 2) Obtaining permanent housing including removal of barriers to obtaining permanent housing, acquiring necessary documents, filing and application fees, moving and furnishings, etc.
- 3) Maintaining permanent housing including supportive services such as skills training, credit counseling, benefits acquisition, etc.; and eviction prevention costs, such as rent and utility arrears.

All providers must maintain supportive documentation that any use of client services flexible funding falls within these three categories. For expenses that fall outside the spending guidelines listed below, please document the justification for the variance in such expenses as they relate to the three eligible categories above; this may include notes in the client's case file, supporting documentation from a medical provider, ledgers of unpaid debts to a housing provider, etc. Any questions on eligible use or supporting documentation can be directed to HousingServices@clackamas.us.

Housing Services staff will periodically monitor agency client services flex fund utilization to ensure that supportive documentation has been maintained. Failure to maintain supportive documentation will lead to progressive corrective action, which may include contract termination.

Rental Screening Barrier Busting

- Identification/documentation replacement-up to \$200/person
- Rent Arrears (up to \$5,000/household)- if needed to remove screening barrier and access rental housing
 - Be sure to consult COVID-related rental arrears legal guidance to determine if rental arrears accumulated during CY2020 and CY2021 may be used in landlord screening. Housing Rights and Resources maintains up-to-date info on these and other protections: https://www.clackamas.us/socialservices/housingassistance.html
- Utility arrears (*up to \$1000/household*)- if needed to remove screening barrier and access rental housing or to set up utilities in rental housing
 - O Before making a payment, consult with Clackamas Energy Assistance Program: contacts at https://www.clackamas.us/socialservices/energy.html
- Traffic fines and fees up to \$1000
 - o must be tied to removing screening barrier to rental housing-

Housing Related Costs

- Rental Application fees-up to \$150/household
- Holding deposits-up to \$400/household
- Utility deposits-up to \$500/household
- Rental/Security deposits work with RLRA team first to problem solve based on client specific
 needs to ensure compliance with the HACC Move Policy and in cases where the landlord will
 not accept a promissory note on a new move-in. If a participant needs to move due to health
 and/or safety and no other resources exist, flex funds can be used to pay for the security deposit.
 Check with HACC voucher program first to confirm if deposit assistance is available prior to
 using flex funds.
- Pet deposits- for up to 2 pets-up to \$800
- Utility payments—up to \$500
 - O There is a utility allowance built into in the HACC rent calculation document for heat, water, sewer, garbage and power to the rental unit. Ensure the participant has an on-going plan to cover utility costs
- Unpaid tenant portion of rent: up to \$500
 - O Must be a one-time or short-term prevention strategy
- Moving costs-up to \$500 in total/household
 - o May include: truck rental, moving company, and/or moving supplies
 - If hiring a moving company, agency must receive 3 quotes before contracting with lowest price
- Community Warehouse participation costs, including delivery fee-up to \$500/household
- Mattress (when unavailable at Community Warehouse) up to \$400
 - O For mattresses at a higher cost, please document need (such as medical need that could not be paid for with health insurance)
- Mediation between landlords and program participants-up to \$300
 - See also free landlord mediation services provided through the County's Resolutions Services: https://www.clackamas.us/ccrs/eviction-prevention-mediation
- Temporary short-term housing provision- up to \$150 per night
 - O Diversion should be used in all cases to find the most cost efficient, trauma-informed, and suitable option for each participant
 - o If Emergency Shelter is the best intervention, attempts must be made first utilize existing Emergency Shelter units or vouchers
 - O Hotel/motel costs may be paid out of flex funding if all other options have been exhausted, including diversion, and this is the best option for the individual
 - Costs up to \$150 per night
 - Must seek re-authorization at least monthly with Housing Services team to continue to pay for this cost

Other General Uses

- Basic Hygiene/medical needs-up to \$100/person/year
 - o Ex. Menstruation products, toilet paper, first aid kit and/or supplies, toiletries etc.
- Survival assistance-up to \$500/household-
 - Includes costs to support program participants' ability to survive the elements while identifying temporary and/or permanent housing options.
 - Ex. Tent, sleeping bag, hand/foot warmers, socks, shoes, warm weather gear, food/water, sun screen, backpack etc.

- Assistance applying for benefits-up to \$500/applicant
 - o Ex. Fees to attorneys or others to assist with completing an SSI/SSDI application
- Cell phone bill-up to \$200/household
 - Before paying with SHS funds, households must apply for reduced cost phone programs.
 Example: Oregon Lifeline, https://www.oregon.gov/puc/pages/oregon-lifeline.aspx; Oregon Health Plan members can also receive a free phone via their care coordinator (with CareOregon or HealthShare). Info at: https://www.healthplansinoregon.com/free-cell-phones-for-members-of-oregon-health-plan/
- Educational/Life Skills services-up to \$300
 - Ex. Consumer/financial ed, health education, prevention programs, literacy, ESL/ELL, GED, tutoring, household management, conflict management, use of public transit, nutrition, meal prep, parental ed
 - Ex. buying required books, supplies, and/or instructional material associated with education
- Transportation
 - O Bus passes (monthly)-\$100/person
 - If qualified, agency must assist individuals in applying for honored citizen or other reduced cost bus passes; apply via https://trimet.org/fares/honoredcitizen.htm
 - Check with local partners about TriMet partnerships to offset the cost of bus passes (example, Clackamas Service Center and The Father's Heart)
 - o Gas cards (up to \$100 monthly)
 - When transportation is at least 70% associated with participants work, healthcare needs, grocery shopping, accessing services, and other essential functions
 - SHS funding can only pay for gas cards on an as-needed bases. This policy should <u>not</u> be read to mean that every participant with a vehicle automatically receives \$100 a month
 - O Car repair or maintenance, not to exceed 10% of Blue Book value of the vehicle-
- Food (up to \$150/mo/household)
 - Food paid for by SHS should be supplemental to SNAP benefits and accessing food banks and other free or reduced cost food programs
 - SHS funding can only pay for food on an as-needed bases. This policy should <u>not</u> be read
 to mean that every participant/household automatically receives \$150 a month in food
 assistance
- Employment assistance and job training- in-person or online- up to \$100/working-age person
 - Ex. Training in particular software or computer skills, on-the-job instruction, employment assistance programs, reasonable stipends for job training
- Costs or fees associated with participating in necessary healthcare services- up to \$100
 - Contact Clackamas County Behavioral Health for appointments
 - o Ex. mental or physical health costs, program fees, etc.
- Credit Counseling- up to \$75
 - Assistance with resolving personal credit issues
- Engagement services- costs to support engagement with program participants-up to \$150/household
- Child Care

- O Cost of establishing childcare or providing childcare vouchers
- O Costs for food, as required by a childcare provider
- Storage unit costs- -up to \$200/household
 - O Storage unit costs should only be covered for a short time (generally 3 months max) until a participant can be reunited with their possessions

ADDENDUM: DEFINITIONS

Culturally Responsive and Culturally Specific Services

HACC is using definitions of Culturally Responsive and Culturally Specific services developed through a collaborative Metro-wide work group.

Culturally Responsive

Culturally responsive services are general services that have been adapted to honor and align with the beliefs, practices, culture and linguistic needs of diverse consumer / client populations and communities whose members identify as having particular cultural or linguistic affiliations by virtue of their place of birth, ancestry or ethnic origin, religion, preferred language or language spoken at home. Culturally responsive services also refer to services provided in a way that is culturally responsive to the varied and intersecting "biological, social and cultural categories such as gender identity, class, ability, sexual orientation, religion, caste, and other axes of identity." Culturally responsive organizations typically refer to organizations that possess the knowledge and capacity to respond to the issues of diverse, multicultural communities at multiple intervention points. Culturally responsive organizations affirmatively adopt and integrate the cultural and social norms and practices of the communities they serve. These agencies seek to comprehensively address internal power and privilege dynamics throughout their service delivery, personnel practices and leadership structure.

A culturally responsive organization is one that reflects the following characteristics:

- Prioritizes responsivity to the interests of communities experiencing inequities/racism and provides culturally grounded interventions [that] have been designed and developed starting from the values, behaviors, norms, and worldviews of the populations they are intended to serve, and therefore most closely connected to the lived experiences and core cultural constructs of the targeted populations and communities;
- Affirmatively adopts and integrates the cultural and social norms and practices of the communities they serve;
- Addresses power relationships comprehensively throughout its own organization, through both the types of services provided and its human resources practices. A key way of doing this is engaging in critical analysis of the organization's cultural norms, relationships, and structures, and promoting those that support democratic engagement, healing relationships and environments;
- Values and prioritizes relationships with people and communities experiencing inequities universally, paying particular attention to communities experiencing racism and discrimination;
- Commits to continuous quality improvement by tracking and regularly reporting progress, and being deeply responsive to community needs; and
- Strives to eliminate barriers and enhance what is working. Culturally responsive organizations seek to build change through these major domains:
- Organizational commitment, leadership, and governance;
- Racial equity policies and implementation practice;
- Organizational climate, culture, and communications;

- Service-based equity and relevance;
- Workforce composition and quality;
- Community collaboration;
- Resource allocation and contracting practices; and
- Data metrics and continuous quality improvement.

Culturally Specific

Culturally specific services are services provided for specific populations based on their particular needs, where the majority of members/clients are reflective of that community, and use language, structures and settings familiar to the culture of the target population to create an environment of belonging and safety in which services are delivered. Culturally specific organizations typically refer to organizations with a majority of members/clients from a particular community. Culturally specific organizations also have a culturally focused organizational identity and environment, a positive track record of successful community engagement, and recognition from the community served as advancing the best interests of that community.

Organizations providing Culturally Specific Services reflect the following characteristics:

- Programs are designed and continually shaped by community input to exist without structural, cultural, and linguistic barriers encountered by the community in dominant culture services or organizations AND designed to include structural, cultural and linguistic elements specific to the community's culture which create an environment of accessibility, belonging and safety in which individuals can thrive.
- Organizational leaders, decision-makers and staff have the knowledge, skills, and abilities to work with the community, including but not limited to expertise in language, core cultural constructs and institutions; impact of structural racism, individual racism and intergenerational trauma on the community and individuals; formal and informal relationships with community leaders; expertise in the culture's explicit and implicit social mores. Organizational leaders and decision-makers are engaged in improving overall community well-being, and addressing root causes.
- Intimate knowledge of lived experience of the community, including but not limited to the impact of structural or individual racism or discrimination on the community; knowledge of specific disparities documented in the community and how that influences the structure of their program or service; ability to describe the community's cultural practices, health and safety beliefs/practices, positive cultural identity/pride/resilience, immigration dynamics, religious beliefs, etc., and how their services have been adapted to those cultural norms.
- Provide multiple formal and informal channels for meaningful community engagement, participation and feedback at all levels of the organization (from service complaints to community participation at the leadership and board level). Those channels are constructed within the cultural norms, practices, and beliefs of the community, and affirm the positive cultural identity/pride/resilience of the community. Community participation can and does result in desired change.
- Commitment to a highly skilled and experienced workforce by employing robust recruitment, hiring and leadership development practices including but not limited to valuing and caring for community and/or lived experience; requirements for professional and personal references within the community; training standards professional development opportunities and performance monitoring.

• Commitment to safety and belonging through advocacy; design of services from the norms and worldviews of the community; reflect cultural constructs of the culturally specific community; understand and incorporate shared history; create rich support networks; engage all aspects of community; and address power relationships.

Housing First Principles:

- Few to no programmatic prerequisites to permanent housing entry
- Low barrier admission policies
- Rapid and streamlined entry into housing
- Supportive services are voluntary, but can and should be used to persistently engage tenants to ensure housing stability
- Tenants have full rights, responsibilities, and legal protections
- Practices and policies to prevent lease violations and evictions
- Evictions from housing do not result in termination from the program

For more information on housing first, visit: https://endhomelessness.org/resource/housing-first/ and https://endhomelessness.org/resource/housing-first/ and https://endhomelessness.org/resource/housing-first/ and https://endhomelessness.org/resource/housing-first/ and https://endhomelessness.org/resource/housing-first/ and https://endhomelessness.org/resource/housing-brief/ and <a h

HUD Chronically Homeless Definition

24 CFR 578.3 "Chronically homeless"

Chronically Homeless means:

- (1) A "homeless individual with a disability," as defined in section 401(9) of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11360(9)), who:
- (i) Lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and
- (ii) Has been homeless and living as described in paragraph (1)(i) of this definition continuously for at least 12 months or on at least 4 separate occasions in the last 3 years, as long as the combined occasions equal at least 12 months and each break in homelessness separating the occasions included at least 7 consecutive nights of not living as described in paragraph (1)(i). Stays in institutional care facilities for fewer than 90 days will not constitute as a break in homelessness, but rather such stays are included in the 12-month total, as long as the individual was living or residing in a place not meant for human habitation, a safe haven, or an emergency shelter immediately before entering the institutional care facility;
- (2) An individual who has been residing in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital, or other similar facility, for fewer than 90 days and met all of the criteria in paragraph (1) of this definition, before entering that facility; or
- (3) A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in paragraph (1) or (2) of this definition, including a family whose composition has fluctuated while the head of household has been homeless.