

June 27, 2024

BCC Agenda Date/Item: \_\_\_\_\_

Board of County Commissioners  
Clackamas County

**Approval of an Intergovernmental Agreement with Oregon Health and Sciences University for Emergency Medical Services. Agreement value is \$123,947 for three years. Funding is through Ambulance Service Franchise Fees. No County General Funds are involved.**

<b>Previous Board Action/Review</b>	Briefed at issues June 25, 2024		
<b>Performance Clackamas</b>	1. To assist individuals and families in need to be healthy and safe 2. To increase community safety and health		
<b>Counsel Review</b>	Yes	<b>Procurement Review</b>	No
<b>Contact Person</b>	Philip Mason-Joyner	<b>Contact Phone</b>	503-742-5956

**EXECUTIVE SUMMARY:** On September 16, 2021, the BCC signed an agreement with OHSU to provide online medical direction and trauma communication coordination for the EMS System in Clackamas County. This request is to continue these services.

Through this agreement, OHSU provides online medical direction to all EMTs and Paramedics in Clackamas County. This service allows EMS providers to contact a physician on the scene of an emergency for advice and direction regarding issues experienced outside the written EMS protocols or any time providers need additional assistance providing patient care. Multnomah County EMS and Washington County EMS utilize this service through similar individual agreements.

Through this agreement, OHSU provides trauma communication coordination to Clackamas County EMTs and Paramedics regarding trauma system entries and center coordination. The trauma communications coordination function is being provided at the Area Trauma Advisory Board (ATAB) request. Multnomah County EMS and Washington County EMS utilize this service through similar individual agreements.

**RECOMMENDATION:** The staff respectfully requests that the Board of County Commissioners approve this agreement (11628) and authorize Chair Smith to sign on behalf of Clackamas County.

Respectfully submitted,

Rodney A. Cook  
Director of Health, Housing, and Human Services

For Filing Use Only

**INTERGOVERNMENTAL AGREEMENT  
BETWEEN CLACKAMAS COUNTY  
AND Oregon Health & Science University**

**Contract #11628**

THIS AGREEMENT (this "Agreement") is entered into and between Clackamas County ("County"), a political subdivision of the State of Oregon, and Oregon Health & Science University (OHSU or Agency"), an Oregon municipal corporation, collectively referred to as the "Parties" and each a "Party."

**RECITALS**

Oregon Revised Statutes Chapter 190.010 confers authority upon local governments to enter into agreements for the performance of any and all functions and activities that a party to the agreement, its officers or agencies have authority to perform.

In consideration of the mutual promises set forth below and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereby agree as follows:

**TERMS**

1. **Term.** This Agreement shall be effective upon execution, and shall expire upon the completion of each and every obligation of the Parties set forth herein, or June 30, 2027, whichever is sooner.
2. **Scope of Work.** The Agency agrees to provide the services of Emergency Medical Services, further identified in the Scope of Work attached hereto as Exhibit A and incorporated herein ("Work").
3. **Consideration.** Clackamas County Public Health agrees to pay OHSU, from available and authorized funds, a sum not to exceed thirty-nine thousand, three hundred and seventeen dollars (\$39,317) for the first year, with 5 % increase per year thereafter, for accomplishing the Work required by this Agreement.
4. **Payment.** Payment for services will be as follows:
  - A. The parties agree to increase the payment provided to Agency for services provided under this agreement by five percent per year beginning July 1, 2025 The compensation rate for this agreement shall be as follows:

July 1, 2024-June 30th 2025: \$39,317 per year  
July 1, 2025-June 30th 2026: \$41,283 per year  
July 1, 2026-June 30th 2027: \$43,347 per year
  - B. OHSU will send invoices within 180 days of the date of service to:

Clackamas County  
Public Services Building  
Attn: Jenyfer Smith  
2051 Kaen Rd., Suite 367  
Oregon City, OR 97045  
Ph: (503) 742-5945  
Email: [publichealthfiscalAP@clackamas.us](mailto:publichealthfiscalAP@clackamas.us)

- C. COUNTY will reimburse OHSU quarterly upon receipt of an invoice and make checks payable to "OHSU" and mail to:  
Oregon Health & Science University  
Attn: Cashier's Office  
Mail Code: L002  
3181 SW Sam Jackson Park Road  
Portland, OR 97201-3098

**5. Representations and Warranties.**

- A. *Agency Representations and Warranties:* Agency represents and warrants to County that Agency has the power and authority to enter into and perform this Agreement, and this Agreement, when executed and delivered, shall be a valid and binding obligation of Agency enforceable in accordance with its terms.
- B. *County Representations and Warranties:* County represents and warrants to Agency that County has the power and authority to enter into and perform this Agreement, and this Agreement, when executed and delivered, shall be a valid and binding obligation of County enforceable in accordance with its terms.
- C. The warranties set forth in this section are in addition to, and not in lieu of, any other warranties provided.

**6. Termination.**

- A. Either the County or the Agency may terminate this Agreement at any time upon thirty (30) days written notice to the other party.
- B. Either the County or the Agency may terminate this Agreement in the event of a breach of the Agreement by the other. Prior to such termination however, the Party seeking the termination shall give the other Party written notice of the breach and of the Party's intent to terminate. If the breaching Party has not entirely cured the breach within fifteen (15) days of deemed or actual receipt of the notice, then the Party giving notice may terminate the Agreement at any time thereafter by giving written notice of termination stating the effective date of the termination. If the default is of such a nature that it cannot be completely remedied within such fifteen (15) day period, this provision shall be complied with if the breaching Party begins correction of the default within the fifteen (15) day period and thereafter proceeds with reasonable diligence and in good faith to effect the remedy as soon as practicable. The Party giving notice shall not be required to give more than one (1) notice for a similar default in any twelve (12) month period.
- C. The County or the Agency shall not be deemed to have waived any breach of this Agreement by the other Party except by an express waiver in writing. An express written waiver as to one breach shall not be deemed a waiver of any other breach not expressly identified, even though the other breach is of the same nature as that waived.
- D. The County may terminate this Agreement in the event the County fails to receive expenditure authority sufficient to allow the County, in the exercise of its reasonable administrative discretion, to continue to perform under this Agreement, or if federal or state laws, regulations or guidelines are modified or interpreted in such a way that

either the Project under this Agreement is prohibited or the County is prohibited from paying for such work from the planned funding source.

- E. Any termination of this Agreement shall not prejudice any rights or obligations accrued to the Parties prior to termination.

**7. Indemnification.**

- A. Agency shall be responsible for all damage to property, injury to persons, and loss, expense, inconvenience, and delay which may be caused by, or result from, the conduct of Work, or from any act, omission, or neglect of Agency, its subcontractors, agents, or employees. The Agency agrees to indemnify, hold harmless and defend Clackamas County, and their officers, elected officials, agents and employees from and against all claims and actions, and all expenses incidental to the investigation and defense thereof, arising out of or based upon damage or injuries to persons or property caused by the errors, omissions, fault or negligence of the Agency or the Agency's employees, subcontractors, or agents.

However, neither OHSU nor any attorney engaged by Agency shall defend the claim in the name of County or any department of County, nor purport to act as legal representative of County or any of its departments, without first receiving from the Clackamas County Counsel's Office authority to act as legal counsel for County, nor shall Agency settle any claim on behalf of County without the approval of the Clackamas County Counsel's Office. County may, at its election and expense, assume its own defense and settlement.

- 8. **Insurance.** OHSU agrees to furnish the County with evidence of commercial general liability insurance with a combined single limit of not less than \$1,000,000 for each claim, incident, or occurrence, with an aggregate limit of \$2,000,000 for bodily injury and property damage for the protection of Clackamas County, and their officers, elected officials, agents, and employees against liability for damages because of personal injury, bodily injury, death or damage to property, including loss of use thereof, in any way related to this Agreement. If self-insured, Agency shall provide documentation to the County of Agency's self-insured status by completing the Self-Insurance Certification form provided by the County.

The Parties agree to maintain levels of insurance, or self-insurance, sufficient to satisfy their obligations under this Agreement and all requirements under applicable law.

- 9. **Notices; Contacts.** Legal notice provided under this Agreement shall be delivered personally, by email or by certified mail to the individuals identified below. Any communication or notice so addressed and mailed shall be deemed to be given upon receipt. Any communication or notice sent by electronic mail to an address indicated herein is deemed to be received 2 hours after the time sent (as recorded on the device from which the sender sent the email), unless the sender receives an automated message or other indication that the email has not been delivered. Any communication or notice by personal delivery shall be deemed to be given when actually delivered. Either Party may change the Party contact information, or the invoice or payment addresses by giving prior written notice thereof to the other Party at its then current notice address.

A. Public Health Division or their designee will act as liaison for the County.

**Contact Information:**

Karen Webb  
Contract Specialist  
2051 Kaen Rd Ste 367  
Oregon City, OR 97045  
(503) 679-9111  
[kwebb@clackamas.us](mailto:kwebb@clackamas.us)

OHSU or their designee will act as liaison for the Agency.

**Contact Information:**

OHSU DEPARTMENT  
Mirjana Kasap Trifunovic, JD  
Oregon Health & Science University Department Administrator Department of  
Emergency Medicine  
745 SW Gaines Road  
Mail Code: CDWEM  
Portland, OR 97239  
(503) 494-4322  
[kasaptri@ohsu.edu](mailto:kasaptri@ohsu.edu)

OHSU CONTRACTING 7 NOTICES ADDRESS  
Kelli Riggsbee, MHA  
Managed Care Contracting  
3181 SW Sam Jackson Park Road  
Mail Code L326  
Portland, OR 97239  
(503) 494-4147  
[riggsbek@ohsu.edu](mailto:riggsbek@ohsu.edu)

**10. General Provisions.**

A. **Oregon Law and Forum.** This Agreement, and all rights, obligations, and disputes arising out of it will be governed by and construed in accordance with the laws of the State of Oregon and the ordinances of Clackamas County without giving effect to the conflict of law provisions thereof. Any claim between County and Agency that arises from or relates to this Agreement shall be brought and conducted solely and exclusively within the Circuit Court of Clackamas County for the State of Oregon; provided, however, if a claim must be brought in a federal forum, then it shall be brought and conducted solely and exclusively within the United States District Court for the District of Oregon. In no event shall this section be construed as a waiver by the County of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or from the jurisdiction of any court. Agency, by execution of this Agreement, hereby consents to the in personam jurisdiction of the courts referenced in this section.

B. **Compliance with Applicable Law.** Both Parties shall comply with all applicable local, state and federal ordinances, statutes, laws and regulations. All provisions of law

required to be a part of this Agreement, whether listed or otherwise, are hereby integrated and adopted herein. Failure to comply with such obligations is a material breach of this Agreement.

- C. **Non-Exclusive Rights and Remedies.** Except as otherwise expressly provided herein, the rights and remedies expressly afforded under the provisions of this Agreement shall not be deemed exclusive, and shall be in addition to and cumulative with any and all rights and remedies otherwise available at law or in equity. The exercise by either Party of any one or more of such remedies shall not preclude the exercise by it, at the same or different times, of any other remedies for the same default or breach, or for any other default or breach, by the other Party.
- D. **Access to Records.** Agency shall retain, maintain, and keep accessible all records relevant to this Agreement (“Records”) for a minimum of six (6) years, following Agreement termination or full performance or any longer period as may be required by applicable law, or until the conclusion of an audit, controversy or litigation arising out of or related to this Agreement, whichever is later. Agency shall maintain all financial records in accordance with generally accepted accounting principles. All other Records shall be maintained to the extent necessary to clearly reflect actions taken. During this record retention period, Agency shall permit the County’s authorized representatives’ access to the Records at reasonable times and places for purposes of examining and copying.
- E. **Work Product.** All work performed under this Agreement shall be considered work made for hire and shall be the sole and exclusive property of the County. The County shall own any and all data, documents, plans, copyrights, specifications, working papers and any other materials produced in connection with this Agreement. On completion or termination of the Agreement, Agency shall promptly deliver these materials to the County’s project manager.
- F. **Hazard Communication.** Agency shall notify County prior to using products containing hazardous chemicals to which County employees may be exposed, which includes any hazardous, toxic, or dangerous substance, waste, or material that is the subject of environmental protection legal requirements or that becomes regulated under any applicable local, state or federal law, including but not limited to the items listed in the United States Department of Transportation Hazardous Materials Table (49 CFR §172.101) or designated as hazardous substances by Oregon Administrative Rules, Chapter 137, or the United States Environmental Protection Agency (40 CFR Part 302), and any amendments thereto. Upon County’s request, Agency shall immediately provide Material Safety Data Sheets for the products subject to this provision.
- G. **Debt Limitation.** This Agreement is expressly subject to the limitations of the Oregon Constitution and Oregon Tort Claims Act, and is contingent upon appropriation of funds. Any provisions herein that conflict with the above referenced laws are deemed inoperative to that extent.

- H. **Severability.** If any provision of this Agreement is found to be unconstitutional, illegal or unenforceable, this Agreement nevertheless shall remain in full force and effect and the offending provision shall be stricken. The Court or other authorized body finding such provision unconstitutional, illegal or unenforceable shall construe this Agreement without such provision to give effect to the maximum extent possible the intentions of the Parties.
- I. **Integration, Amendment and Waiver.** Except as otherwise set forth herein, this Agreement constitutes the entire agreement between the Parties on the matter of the Project. There are no understandings, agreements, or representations, oral or written, not specified herein regarding this Agreement. No waiver, consent, modification or change of terms of this Agreement shall bind either Party unless in writing and signed by both Parties and all necessary approvals have been obtained. Such waiver, consent, modification or change, if made, shall be effective only in the specific instance and for the specific purpose given. The failure of either Party to enforce any provision of this Agreement shall not constitute a waiver by such Party of that or any other provision.
- J. **Interpretation.** The titles of the sections of this Agreement are inserted for convenience of reference only and shall be disregarded in construing or interpreting any of its provisions.
- K. **Independent Contractor.** Each of the Parties hereto shall be deemed an independent contractor for purposes of this Agreement. No representative, agent, employee or contractor of one Party shall be deemed to be a representative, agent, employee or contractor of the other Party for any purpose, except to the extent specifically provided herein. Nothing herein is intended, nor shall it be construed, to create between the Parties any relationship of principal and agent, partnership, joint venture or any similar relationship, and each Party hereby specifically disclaims any such relationship.
- L. **No Third-Party Beneficiary.** Agency and County are the only parties to this Agreement and are the only parties entitled to enforce its terms. Nothing in this Agreement gives, is intended to give, or shall be construed to give or provide any benefit or right, whether directly, indirectly or otherwise, to third persons unless such third persons are individually identified by name herein and expressly described as intended beneficiaries of the terms of this Agreement.
- M. **Subcontract and Assignment.** Agency shall not enter into any subcontracts for any of the work required by this Agreement, or assign or transfer any of its interest in this Agreement by operation of law or otherwise, without obtaining prior written approval from the County, which shall be granted or denied in the County's sole discretion. County's consent to any subcontract shall not relieve Agency of any of its duties or obligations under this Agreement.
- N. **Counterparts.** This Agreement may be executed in several counterparts (electronic or otherwise), each of which shall be an original, all of which shall constitute the same instrument.

- O. **Survival.** All provisions in Sections 5, 7, and 10 (A), (C), (D), (G), (H), (I), (J), (L), (Q), (T), and (U) shall survive the termination of this Agreement, together with all other rights and obligations herein which by their context are intended to survive.
- P. **Necessary Acts.** Each Party shall execute and deliver to the others all such further instruments and documents as may be reasonably necessary to carry out this Agreement.
- Q. **Time is of the Essence.** Agency agrees that time is of the essence in the performance this Agreement.
- R. **Successors in Interest.** The provisions of this Agreement shall be binding upon and shall inure to the benefit of the parties hereto, and their respective authorized successors and assigns.
- S. **Force Majeure.** Neither Agency nor County shall be held responsible for delay or default caused by events outside of the Agency or County's reasonable control including, but not limited to, fire, terrorism, riot, acts of God, or war. However, Agency shall make all reasonable efforts to remove or eliminate such a cause of delay or default and shall upon the cessation of the cause, diligently pursue performance of its obligations under this Agreement.
- T. **Confidentiality.** Agency acknowledges that it and its employees or agents may, in the course of performing their responsibilities under this Agreement, be exposed to or acquire confidential information. Any and all information of any form obtained by Agency or its employees or agents in the performance of this Agreement shall be deemed confidential information of the County ("Confidential Information"). Agency agrees to hold Confidential Information in strict confidence, using at least the same degree of care that Agency uses in maintaining the confidentiality of its own confidential information, and not to copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purpose unless specifically authorized in writing under this Agreement.
- U. **No Attorney Fees.** In the event any arbitration, action or proceeding, including any bankruptcy proceeding, is instituted to enforce any term of this Agreement, each party shall be responsible for its own attorneys' fees and expenses.

**[signatures on next page]**



**IN WITNESS HEREOF**, the Parties have executed this Agreement by the date set forth opposite their names below.

**Clackamas County**

**Oregon Health & Science University**

\_\_\_\_\_  
Chair, Board of County Commissioners

DocuSigned by:  
*Elaine S. King* \_\_\_\_\_  
Elaine King, M.D., Sr. Vice President and  
Chief of Professional Practice, OHSU Health

\_\_\_\_\_  
Date

6/14/2024 | 8:17:51 AM PDT  
\_\_\_\_\_  
Date

Approved as to Form:

*Sarah Freeman* 2024.06.17  
11:02:54 -07'00'  
\_\_\_\_\_  
County Counsel Date

S:\Admin\CONTRACTS\PUBLIC HEALTH\Expense\Oregon Health & Science University (OHSU)\Emergency Medical Services\FY 24-27\Contract\H3SPHOregonHealthandScienceUniversity11628.docx

## Exhibit A SCOPE OF WORK

### A. CONSULTANT Responsibilities:

- i. **ONLINE MEDICAL DIRECTION.** OHSU shall furnish on-line medical direction and comply with the following performance indicators:
  1. Calls requesting on-line medical direction shall be answered by a physician within sixty {60} seconds at least ninety percent {90%} of the time.
  2. OHSU shall provide a process to assure that physicians are knowledgeable of the protocols. This process may include but not be limited to educational sessions, tests, and in-service training for protocol updates.
  3. OHSU shall develop a process for adoption of Standard Operating Procedures (SOPs) which govern online medical direction. OHSU shall adhere to the SOPs at all times.
  4. OHSU shall provide a plan, which details a problem-solving process for any complaint or issue presented to OHSU's Medical Resource Hospital (MRH) medical director or communications coordinator. This plan shall assure a compliant resolution which must be furnished to COUNTY no more than thirty (30) days from date of complaint filing.
  5. OHSU shall implement a quality assurance/quality improvement process, which reviews standards, operations, and performance, identifying problems and their solutions.
  6. OHSU shall participate in COUNTY's quality assurance process by providing a staff member, when requested, and by providing medical resource hospital data and information on a timely basis as requested by the Quality Assurance Subcommittee.
  7. OHSU will, through COUNTY, provide real-time EMS patient disposition management assistance in the setting of a mass-casualty incident (MCI). Management protocols will be compliant with County and ATAB I MSCI protocols.
  
- ii. **TRAUMA COMMUNICATIONS COORDINATION.** OHSU shall provide trauma communications coordination and comply with the following performance indicators. The trauma communications coordination function is being provided at the request of the Area Trauma Advisory Board (ATAB).
  1. Trauma communication coordination requests shall be answered within ten
  2. (10) seconds ninety percent {90%} of the time.
  3. OHSU shall develop a process for adoption of Standard Operating Procedures (SOPs) which govern trauma communications coordination. OHSU shall adhere to the SOPs at all times.
  4. OHSU shall provide a plan, which details a problem-solving process for any complaint. This plan shall assure a compliant resolution which must be furnished to COUNTY no more than thirty (30) days from date of complaint filing.
  
- iii. **CENTRAL DATA COLLECTION.** OHSU shall be responsible for central data collection for on-line medical direction and trauma communication coordination

activities. OHSU shall comply with the following performance indicators:

1. OHSU shall collect this data from emergency medical technicians when they contact OHSU for on-line medical direction or trauma communication coordination functions.
2. MRH calls shall be tape-recorded.
3. Voice tapes shall be retained for a period of not less than twelve (12) months.
4. OHSU shall also provide COUNTY with proof of accreditation by DNV GL Healthcare USA, Inc. on NIAHO Hospital Accreditation Program and proof that it meets or exceeds all requirements of MCC 6.31.060 (A-6) and rules adopted pursuant thereto.

**B. COUNTY Responsibilities:**

- i. COUNTY shall pay OHSU according to Section 3 of this agreement. This compensation is guaranteed through June 30, 2027. OHSU shall retain the right, upon sixty (60) days prior written notice to COUNTY, to adjust the compensation for each year thereafter. If the parties cannot mutually agree on a new compensation schedule, the Agreement may be terminated under the provisions hereof.