# 2022 Q1 Email Deployment Metric Reporting



PLAN INVEST PROTECT



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# "New Year, New You"

deployed February 18, 2022

# America Saves Week

deployed February 20, 2022



# Clackamas County – "New Year, New You" html



# February 18, 2022

Sent	Delivered	Total opens*
994	969	775

\*Total opens is cumulative.



# Clackamas County – "New Year, New You" html

# Deployment metrics

Data	Delivered	Unique opens			
Date	Delivered	Total	Desktop	Mobile	
2/18/22	969	470 (48.50%)	436 (92.77%)	34 (7.23%)	

# Hyperlinks clicked

Click Activity	2/18/22
clackamas.beready2retire.com	15 / 470 (3.19%)
COLA limits online website	6 / 470 (1.28%)
Online scheduler tool	1 / 470 (0.21%)
Social media icons (cumulative)	6 / 470 (1.28%)

Average benchmarks (All industries) - open rate: 21.5%, click-through activity: 2.3%

Average benchmarks (Financial Services) - Unique open rate: 27.1%, click-through activity: 2.4%

Campaignmonitor.com: 2021 Global Email Benchmarks data (1/1/21-12/31/21):

https://www.campaignmonitor.com/resources/guides/email-marketing-benchmarks/



# Clackamas County – America Saves Week html



# February 20, 2022

Sent	Delivered	Total opens*
1963	1827	1398

\*Total opens is cumulative.



# Clackamas County – America Saves Week html

# **Deployment metrics**

Data	Delivered	Unique opens				
Date	Delivered	Total	Desktop	Mobile		
2/20/22	1827	893 (48.88%)	822 (92.05%)	71 (7.95%)		

# Hyperlinks clicked

Click Activity	2/20/22
Start today (Voya Learn)	12 / 893 (1.34%)
Social media icons (cumulative)	25 / 893 (2.80%)

Average benchmarks (All industries) - open rate: 21.5%, click-through activity: 2.3%

Average benchmarks (Financial Services) - Unique open rate: 27.1%, click-through activity: 2.4%

Campaignmonitor.com: 2021 Global Email Benchmarks data (1/1/21-12/31/21):

https://www.campaignmonitor.com/resources/guides/email-marketing-benchmarks/



# Clackamas County 2022 Communication Strategy

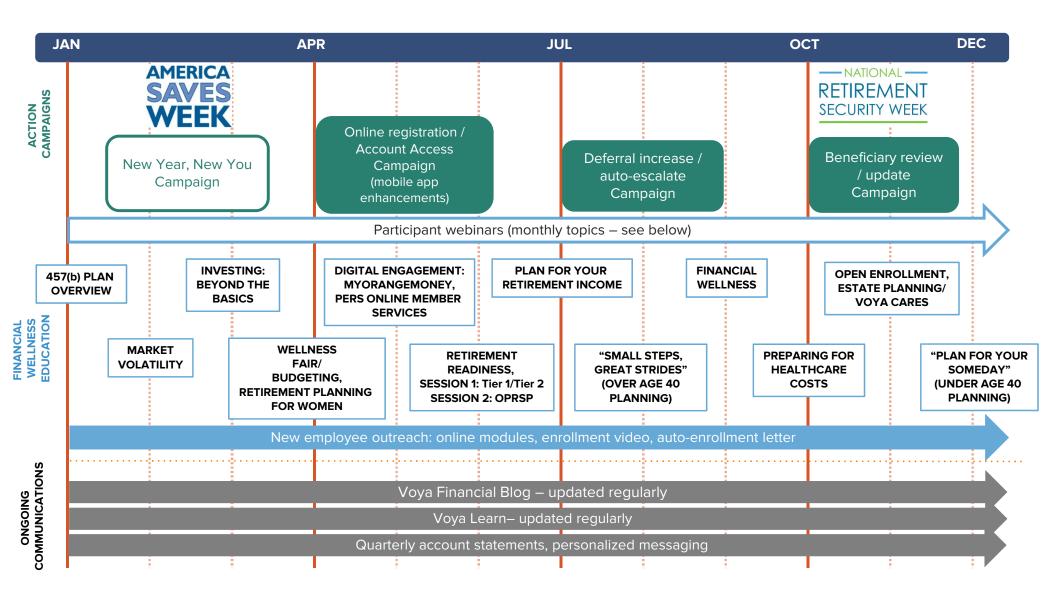
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# Digital participant experience calendar







# Financial Wellness

Participant webinars, hosted by Wendy Stefani, will be offered on a monthly basis.

Month	Webinar topic Mont		Webinar topic
January	457(b) Plan Overview	July	Plan for Your Retirement Income
February	Market Volatility	August Small Steps, Great Strides: over age 40	
March	Investing: Beyond the Basics	September	Financial Wellness
April	Wellness Fair / supporting webinars	October	Preparing for Healthcare Costs
May	Digital Engagement	November	Open Enrollment / Estate Planning
June	Retirement Readiness: Two sessions	December	Plan for your Someday: under age 40

- Wendy will host monthly Zoom educational webinars on a variety of financial topics. Her 30 year career
  with the County has created a long term relationship with your employees; she is recognized as their
  trusted financial advisor.
- Wendy will also offer monthly New Employee Orientation Zoom sessions. These meetings provide an
  opportunity to educate new employees on the 457(b) Plan features, automatic enrollment, automatic
  contribution rate increase (auto-escalate), default allocations, pre-tax vs. Roth after-tax contributions,
  Oregon PERS salary replacement ratios and the need to save for retirement.





# Active campaign content snapshot















# Appendix





# Voya Learn

# Where virtual, on-demand personal training meets retirement planning

- Live sessions: using Zoom technology, education specialists deliver enrollment, web tutorials and financial education topics.
- On Demand: Both recorded Zoom sessions and in-studio filmed sessions will offer a variety of financial wellness education content.

Latest innovation of our continually evolving employee education platform



Easy and simple way to help you meet your fiduciary responsibility



Provides you with a multi-venue approach for educating your employees on the benefits of your plan and saving for retirement





# Voya Blog

# Arming you with practical tips and insights to help you to and through retirement

- Serving as a channel to communicate helpful, insightful industry expertise to a consumer audience in a timely manner
- A resource that consumers and businesses can rely on for interesting perspectives and actionable insights about retirement
- Regularly updated articles covering numerous financial and timely topics to support holistic financial wellness







# Personalized Messaging Results





# Personalized messaging metrics

All personalized messaging journeys active (participants must be signed up for eDelivery in order to be part of journeys)

(effective 1/1/21-10/31/21)

Unique Participants Delivered



Unique Participants Opened



Unique Participants Clicked



Participants Took Action After Opening



Quarterly Education	Save More	Beneficiary	Diversification	Restart
952	542	516	102	13
<b>480</b> (50%)	<b>288</b> (53%)	<b>245</b> (47%)	<b>55</b> (54%)	<b>6</b> (46%)
<b>48</b> (10%)	<b>26</b> (9%)	<b>55</b> (22%)	<b>5</b> (9%)	<b>3</b> (50%)
<b>3</b> (1%)	<b>26</b> (9%)	<b>20</b> (8%)	-	<b>1</b> (17%)

- 3 completed a Financial Wellness assessment
- 26 took action after opening a Save More email: 15 are saving an average of \$172 more per pay period (from \$152 to \$324)
- 20 named beneficiary after opening beneficiary email





# Digital engagement summary

# 952 participants logged in to the website

# myOrangeMoney

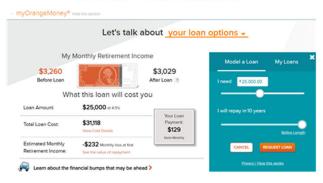


34% engaged

25% took action

2.3% deferral increase: from 8.3% to 10.6%

# **Loan Calculator**



1 used loan guidance

100% did not take a loan

## **Personalized Video**



27 viewed a video

37% clicked the call to action

10.0% deferral increase: from 0.0% to 10.0%

### Data from 1/1/2021 to 9/30/2021

Published by: Wealth Solutions Customer Analytics and Insights
For plan sponsor use only . Data above is based on participant activity for the time period specified in above title.
Products and services offered through the Vova(R) family of companies. CN1091853 0222

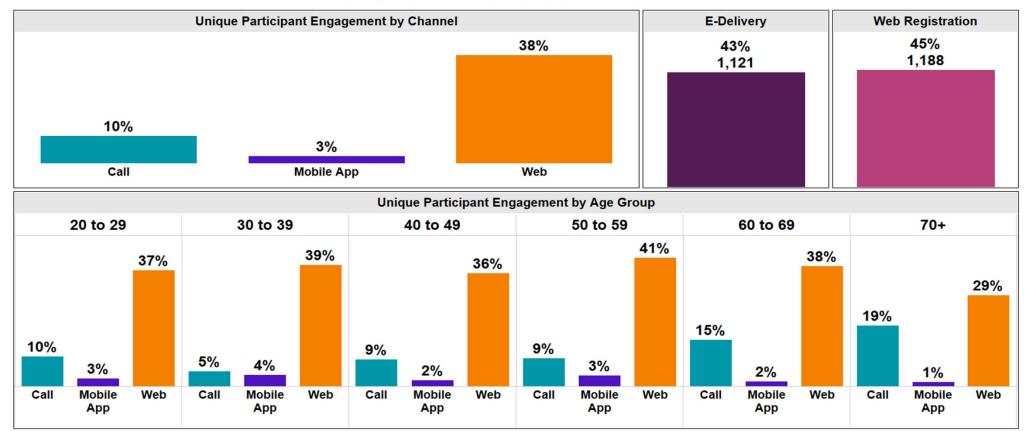




# Digital engagement summary

### Engagement

42% of plan participants have engaged (used web, mobile, or called) over the past 12 months 38% of plan participants have digitally engaged over the past 12 months



### Data as of 9/30/2021

Published by: Wealth Solutions Customer Analytics and Insights
Data includes retirement plan sponsored business. RPS, IRA, HRA, NQ in Pen-Cal, and ReliaStar SEP/IRA policies are not included.
Call data includes CSA and VRU calls. Call data is reflective of those participants who enter their SSN into phone system to authenticate. Callers who did not enter their SSN or whom no longer have a balance as of report refresh are not included in the 12-month look back analysis.
eDelivery defined as accounts who voluntarily opted-in to eDelivery, or plans that defaulted accounts into eDelivery and participant did not voluntarily opt-out.





# Online statement default reduces threat of cyber fraud

- 16.7 million victims of identity fraud, with \$16.8 billion dollars stolen in 2017<sup>1</sup>
- 905 million in total fraud losses from U.S. consumers in 2017, up 21.6% over 2016<sup>2</sup>
- 60,000 U.S. residents were victims of mail theft in 2016<sup>3</sup>

Voya is committed to safeguarding your participant's financial accounts and personal information from the risk of fraud, cyber threats and unauthorized activity – so much so, we established the Voya S.A.F.E.™ (Secure Accounts for Everyone) Guarantee.



# What does this mean?

If any assets are taken from your workplace retirement plan account due to unauthorized activity and through no fault of the participant, we will restore the value of his/her account subject to his/her taking action to satisfy certain steps.

<sup>1</sup>Javelin Strategy & Research, 2017

<sup>2</sup>The Federal Trade Commission's *2017 Consumer Sentinel Network Report* <sup>3</sup>US Postal Service 2018 Annual Report





# Empower your participants to register and protect their online accounts



It makes it easier to plan: Your plan participants can quickly access their accounts to review and make changes to their contributions and investments at any time.



**They know how they're doing:** using myOrangeMoney, your plan participants can see how much money they'll need in retirement and if they're on track.



**They know what to do next:** through personalized messages and our financial wellness assessment, we'll help your plan participants with resources and education to help them reach their goals.



**It helps keep accounts safe:** By registering their accounts online, your plan participants are automatically a part of Voya's S.A.F.E.<sup>TM</sup> Guarantee (Secure Accounts for Everyone) program, which means their accounts are protected against any unauthorized activity.



**It's good for the environment:** By signing up for e-delivery, your plan participants will receive their statements electronically. Less paper to keep track of and better for the environment.





# Beneficiary Personalized Letter Metric Reporting



PLAN INVEST PROTECT



For plan sponsor use only. Not for use with participants.

# Personalized beneficiary letter: mailed 10/20/21

- 2,577 letters mailed to participants with a balance
  - 1,740 with no beneficiary on file
  - 837 with a beneficiary currently on file
- 198 participants added a beneficiary designation to their Plan account between 10/22/21 – 11/23/21 (previously did not have one assigned)



1,740 with no beneficiary

837 with a beneficiary

(Total: 2,577 letters sent)



198 new beneficiaries

Did not have one previously assigned



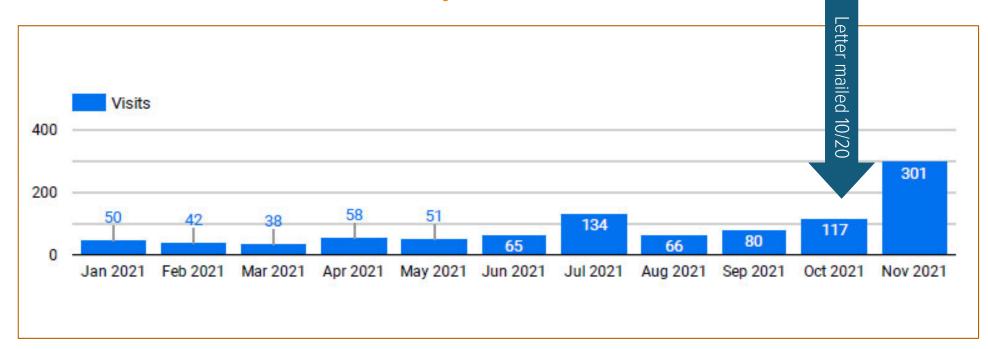
11.38% action rate for assigning a new beneficiary designation\*

\*Does not include beneficiary updates to previously existing designations



# Clackamas County – Extranet metrics

Visits to Clackamas.beready2retire.com









Plan Review - 2021 January 1 - December 31, 2021

March 28, 2022



### **CONTACT INFORMATION**

### Wendy Stefani

Investment Adviser Representative 5331 SW Macadam Ave., Suite 207 Portland, OR 97239 503-937-0363 / wendy@lewis-stefani.com

### **Shelley Fredrick**

Vice President, Strategic Relationship Management 720-589-7865 / shelley.fredrick@voya.com

### **Brian Alemany**

Senior Operations Plan Manager 860-580-3246 / brian.alemany@voya.com

### Sierra Payette

Client Marketing Strategist 860-580-2644 / sierra.payette@voya.com



# Plan Sponsor web site www.voyaretirementplans.com/sponsor

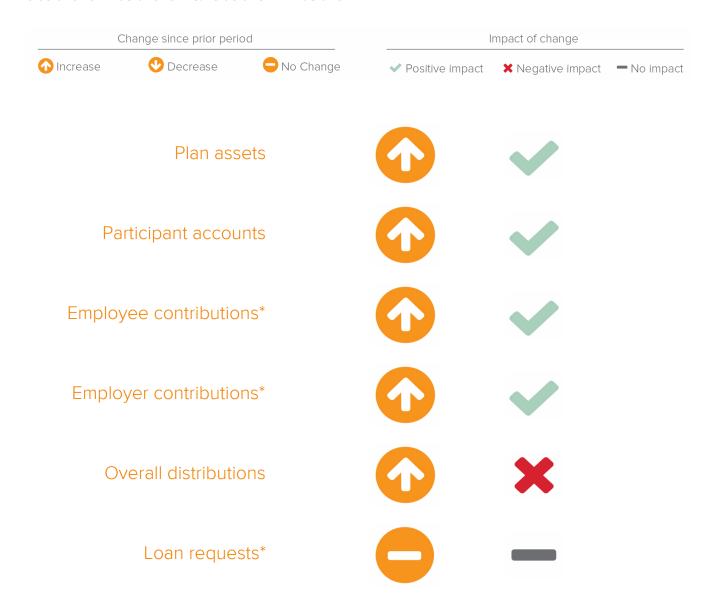
Use the Plan Sponsor web site to help better manage your retirement plan. The site provides access to an education library, fiduciary information, and legislative/industry updates. In addition, it includes the ability to:

- View plan and participant-level account balances
- View plan level transaction history
- View year-to-date contribution amounts
- Review and manage plan investment options

### **PLAN PULSE**

Gauge the direction and health of your plan by reviewing how key plan statistics have increased, decreased or stayed the same over time.

### 01/01/2020 - 12/31/2020 vs. 01/01/2021 - 12/31/2021



<sup>\*</sup> If applicable to your plan.

### **PLAN STATEMENT**

Here's a summary of your plan's current and prior period assets. In addition, total assets are graphed in the chart below for the 5 most recent periods. Please note, in some cases there may be differences between amounts noted here and in other reports or statements you receive. Differences may be due to timing and reporting methods. For this reason, we suggest you do not rely solely on the Plan Review for audit purposes.

## Plan summary

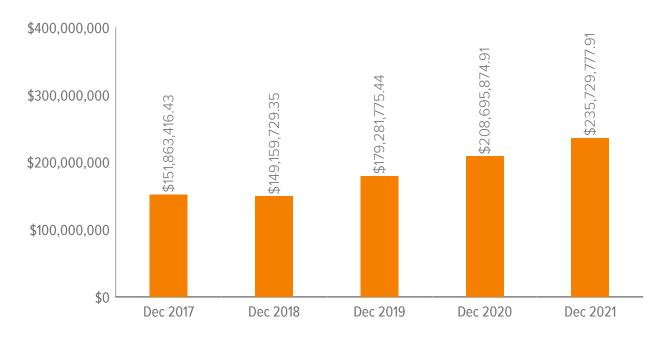
Compare by period

	(01/01/2020 - 12/31/2020)	(01/01/2021 - 12/31/2021)
Beginning of Period Plan Assets	\$179,281,775.44	\$208,695,874.91
Contributions	\$11,588,524.57	\$12,435,902.44
Distributions	-\$11,304,829.86	-\$18,748,801.58
Other Activity	\$7,856,090.67	\$6,846,589.62
Dividends	\$2,837,306.47	\$5.705.482.03
Appreciation/Depreciation	\$18,437,007.62	\$20,794,730.49
End of Period Plan Assets	\$208,695,874.91	\$235,729,777.91

Appreciation/Depreciation reflects the investment gains/losses during the period reported excluding assets held outside Voya. If applicable, Dividends may represent dividends earned on assets held in NAV Funds or Self Directed Brokerage Option accounts.

# Total plan assets

Compare by period end



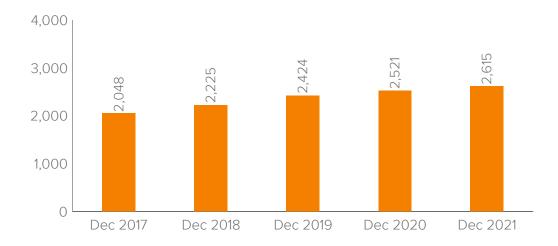
### **PARTICIPATION**

Participation is a key indicator of the success of your plan. Check out your progress. We can help you devise a plan to boost participation among employees as well as increase the deferral rates of existing participants.

# Participant account reconciliation

	01/01/2021 - 12/31/2021
Beginning of Period	2,521
New Accounts	186
Closed Accounts	-92
End of Period	2,615
Terminated Employees with an account balance	912
Terminated Employees with an account balance < \$5,000	234

# Participant accounts by year



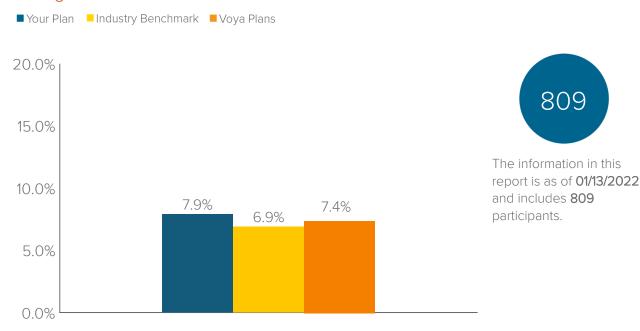
# Participant accounts by age group

	De	c 2017	Dec	2018	Dec	2019	Dec	2020	De	c 2021
<20	140	C 020/	150	7.450/	171	7.050/	100	C C C O /	17.1	C CE0/
<30	142	6.93%	159	7.15%	171	7.05%	168	6.66%	174	6.65%
30 - 39	405	19.78%	445	20.00%	513	21.16%	526	20.86%	548	20.96%
40 - 49	559	27.29%	630	28.31%	678	27.97%	698	27.69%	720	27.53%
50 - 59	463	22.61%	501	22.52%	530	21.86%	574	22.77%	593	22.68%
60+	468	22.85%	477	21.44%	519	21.41%	542	21.50%	566	21.64%
Unknown	11	0.54%	13	0.58%	13	0.54%	13	0.52%	14	0.54%

### **DEFERRAL SUMMARY**

To help your plan participants achieve retirement readiness, it's important to track deferral rates and identify opportunities to increase contributions. See how your plan's deferral rates compare with other Voya plans and an industry benchmark.

# Average deferral rates



# Average deferral rates by age group

	# of participants	Deferral % pre-tax	Deferral % post-tax	Total deferral %
<30	100	6.9%	4.8%	7.3%
30-39	274	6.3%	5.5%	6.8%
40-49	257	7.7%	5.9%	8.2%
50-59	134	9.1%	6.6%	9.7%
60+	44	8.6%	7.0%	9.3%
Unknown	0	0.0%	0.0%	0.0%
All	809	7.4%	5.7%	7.9%

Note - If a participant is deferring both pre and post tax values, both values are added together before averaging.

Important Note - These rates are calculated based on information provided to Voya.

Voya Plans includes all Government plans as of November 2021.

Industry benchmarks sourced by PLANSPONSOR 2020 DC Survey ©Institutional Shareholder Services. All rights reserved..

### For sponsor use only. Not for distribution to plan participants.

Plan statistics for: Clackamas County

### PARTICIPANT ENGAGEMENT

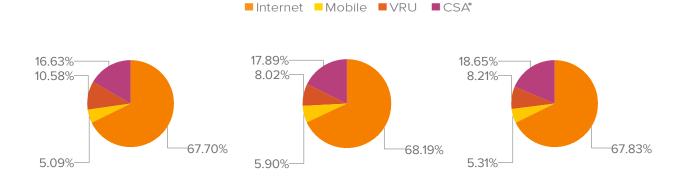
Offering a variety of services helps create a more engaging experience for participants, which encourages action and drives results. The Participant Engagement report provides an overview of participant activity with central services, such as the toll-free Customer Service Center, Internet, Mobile, and the Voice Response line. Use this report to gain key insight into the actions and engagement levels of plan participants.

## Participant access statistics

01/01/2021 - 12/31/2021

	Internet	Mobile	VRU	CSA*
Inquiries by type				
Total participants (unique)	1,149	90	139	316
Total inquiries	14 240	137	557	505

### Unique participant inquiries by type



01/01/2019 - 12/31/2019

01/01/2020 - 12/31/2020

01/01/2021 - 12/31/2021

	Internet	Mobile	VRU	CSA*
Actions by type				
Catch up contribution elections	0	0	0	0
Contribution rate escalations	9	5	0	0
Deferral updates	558	306	4	53
Fund transfers	56	7	0	24
In-service/partial withdrawals	33	N/A	N/A	190
Investment election changes	101	25	0	11
Investment reallocations	70	29	0	14
Loan requests	0	N/A	N/A	0
Lump sum withdrawals	22	N/A	N/A	74
Rebalance elections	3	0	0	0
Total	852	372	4	366

<sup>\*</sup> CSA - Customer Service Associate

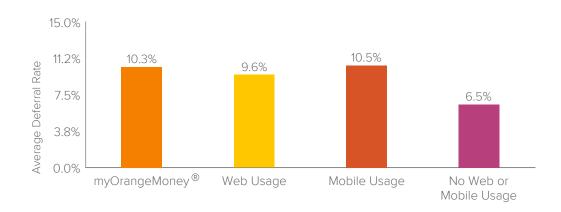
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	Count
Engagement	
myOrangeMoney <sup>®</sup>	294
Personal Financial Dashboard	30
Retirement Readiness Service Center & agreed to take action	62
Accessed Online Advice	18
Total participants (unique)	364
Action taken through engagement	
Increased contribution/catchup contribution	168
Enrolled in managed accounts	6
Completed a roll-in/consolidated assets	5
Change current/future asset allocation	32
Participants taking action (unique)	182

# Web engagement impact on deferral rates

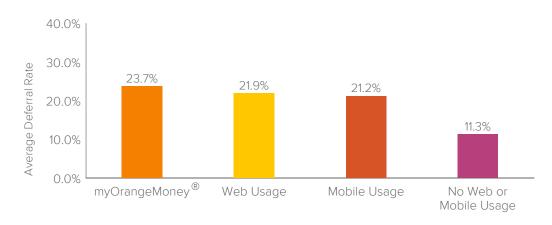
01/01/2021 - 12/31/2021

# Your plan



Important Note - Your plan's rates are calculated based on the information provided to Voya.

# All Voya plans



Rates derived from Voya Retirement Readiness Data Mart as of November 2021

### TRANSACTION ACTIVITY DETAIL

Below is a summary of your plan's transaction activity and net cash flow, along with highlights of the more notable transactions for the current period and prior periods. Monitor this data over time to ensure contribution levels are satisfactory and that distributions haven't risen unexpectedly, possibly indicating a need for further employee education.

# Summary activity

	Prior Period 01/01/2020 - 12/31/2020		Current Pe 01/01/2021 - 1	
	Amount	Participants	Amount	Participants
Contributions	\$11,588,524.57	1,723	\$12,435,902.44	1,779
Distributions	-\$11,304,829.86	269	-\$18,748,801.58	334
Other Activity	\$10,693,397.14	2,551	\$12,552,071.65	2,649

The Summary Activity section does not include daily valuations of investment options; thus it does not reflect market appreciation or depreciation. Net Cash Flow below is determined by subtracting the total Distributions from the total Contributions for the period.

# Net cash flow by period end (contributions vs. distributions)



# **Activity Highlights**

		Period - 12/31/2020		nt Period - 12/31/2021	Change Prior P	
Contributions	Amount	Participants	Amount	Participants	Amount	Participants
EE Deferral	\$8,643,939.21	1,542	\$9,315,685.57	1,595	7.77%	53
Employer Matching	\$2,324,555.19	646	\$2,327,383.82	634	0.12%	-12
Roth	\$620,030.17	216	\$792,833.05	250	27.87%	34
Total	\$11,588,524.57		\$12,435,902.44		7.31%	
Distributions	Amount	Participants	Amount	Participants	Amount	Participants
Death Claim	-\$55,853.73	3	-\$164,439.09	9	194.41%	6
Excess Contribution	\$0.00	0	-\$296.20	1	0.00%	1
Hardship Withdrawal	-\$1,570,546.96	44	-\$7,698.31	2	-99.51%	-42
Minimum Distribution	-\$163,655.48	33	-\$657,350.88	83	301.67%	50
Periodic Payment	-\$804,705.92	61	-\$981,088.23	71	21.92%	10
Withdrawal	-\$8,710,067.77	154	-\$16,937,928.87	192	94.46%	38
Total	-\$11,304,829.86		-\$18,748,801.58		65.85%	
Other Activity	Amount	Participants	Amount	Participants		
Adjustment	\$0.00	4	\$0.00	0		
Asset Transfer	\$8,204,449.89	99	\$7,301,421.44	82		
Brokerage Account Transfer	\$0.00	4	\$0.00	3		
Dividends	\$2,837,306.47	2,503	\$5,705,482.03	2,548		
Fee	-\$378,133.19	2,518	-\$414,762.24	2,618		
Inter-Participant Transfers	\$0.00	0	\$0.00	22		
Miscellaneous	-\$105,000.00	0	-\$60,000.00	0		
Restitution/Settlement Payment	\$200.00	4	\$0.00	0		
Revenue Credit	\$134,573.97	2,008	\$19,930.42	2,061		
Total	\$10,693,397.14		\$12,552,071.65			

If applicable, "Asset Transfer" may refer to internal or external transfers of assets as a result of various transactions including, but not limited to, 90-24 transfers, 1035 exchanges, rollover contributions, mergers or product conversions. If applicable, "Fee," aside from "TPA Fee Deduction" and "Maintenance Fee," may refer to asset based administration, service or loan fees. If applicable, "Dividends" may represent dividends earned on assets held in NAV Funds or Self Directed Brokerage Option accounts.

### **CONTRIBUTION SUMMARY**

Examine contribution levels in a simple year-over-year format. Find out if your employees' contribution levels increased or decreased over the last five years.

# Contributions by source and participants

	01/01/2017 12/31/2017	- 01/01/2018 12/31/2018	- 01/01/2019 12/31/2019	- 01/01/2020 12/31/2020	- 01/01/2021 - 12/31/2021
Employee					
EE Deferral	\$5,988,635.79 (1,228)	\$6,836,726.47 (1,351)	\$7,751,391.00 (1,478)	\$8,643,939.21 (1,542)	\$9,315,685.57 (1,595)
Roth	\$184,390.61 (104)	\$281,546.23 (144)	\$454,770.68 (190)	\$620,030.17 (216)	\$792,833.05 (250)
Total	\$6,173,026.40	\$7,118,272.70	\$8,206,161.68	\$9,263,969.38	\$10,108,518.62
Employer					
Employer Matching	\$2,049,642.09 (630)	\$2,142,139.85 (639)	\$2,273,712.16 (646)	\$2,324,555.19 (646)	\$2,327,383.82 (634)
Total	\$2,049,642.09	\$2,142,139.85	\$2,273,712.16	\$2,324,555.19	\$2,327,383.82
Grand Total	\$8,222,668.49	\$9,260,412.55	\$10,479,873.84	\$11,588,524.57	\$12,435,902.44

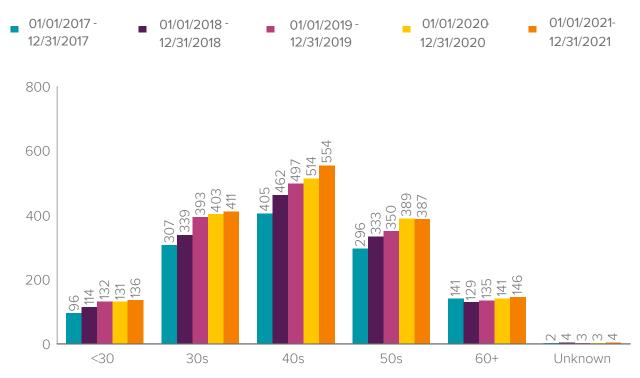
(Numbers) represent number of participants

# Average participant contributions by age group



Average participant contributions include employee sources only

# Contributing participant counts by age group



Contributing participant counts include employee sources only

### PARTICIPANT BALANCE

Monitoring your participants' account balances and comparing them to benchmark data helps you encourage employees to remain on track with their retirement.

## Your average participant account balance compared to benchmark data

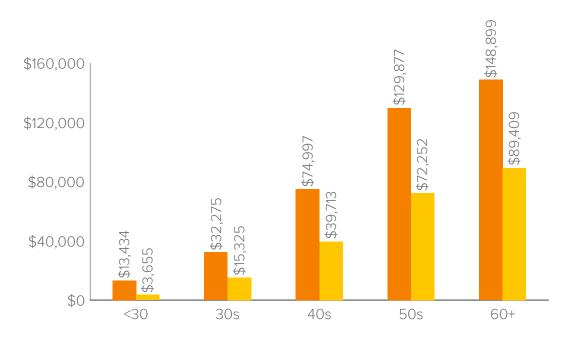
♦ Your balance is above the benchmark
Your balance is below the benchmark
No change

	Dec 2017	Dec 2018	Dec 2019	Dec 2020	Dec 2021
Your Plan	\$74,152	\$67,038	\$73,961	\$82,783	\$90,145
Benchmark	\$38,303	\$35,773	\$40,381	\$46,823	\$49,776
	•	•	•	•	•

<sup>&</sup>lt;sup>1</sup> Voya Universe of Government Plans as of December 2017

# Your average participant account balance by age group





Voya Universe of Government Plans as of September 2021

<sup>&</sup>lt;sup>2</sup> Voya Universe of Government Plans as of December 2018

<sup>&</sup>lt;sup>3</sup> Voya Universe of Government Plans as of December 2019

<sup>&</sup>lt;sup>4</sup> Voya Universe of Government Plans as of December 2020

<sup>&</sup>lt;sup>5</sup> Voya Universe of Government Plans as of September 2021

## **DISTRIBUTION SUMMARY**

Compare your plan's total distribution dollars over a five year span. See how these dollars change according to type of distribution, in addition to your number of transactions.

# Distributions by type and participants

	01/01/2017 -	01/01/2018 -	01/01/2019 -	01/01/2020	- 01/01/2021 -
	12/31/2017	12/31/2018	12/31/2019	12/31/2020	12/31/2021
Death Claim	-\$142,450.57	-\$313,070.91	-\$1,526,746.69	-\$55,853.73	-\$164,439.09
	(5)	(3)	(3)	(3)	(9)
Excess	-\$168.05	\$0.00	\$0.00	\$0.00	-\$296.20
Contribution	(1)	(0)	(0)	(0)	(1)
Forfeitures	-\$84,999.86	\$0.00	-\$87,999.91	\$0.00	\$0.00
	(0)	(0)	(0)	(0)	(0)
Hardship	-\$7,947.80	-\$39,022.74	-\$21,007.48	-\$1,570,546.96	-\$7,698.31
Withdrawal	(2)	(3)	(4)	(44)	(2)
Minimum	-\$247,715.88	-\$380,892.31	-\$651,450.62	-\$163,655.48	-\$657,350.88
Distribution	(49)	(65)	(85)	(33)	(83)
Periodic	-\$538,989.03	-\$644,385.68	-\$819,762.21	-\$804,705.92	-\$981,088.23
Payment	(39)	(51)	(55)	(61)	(71)
Withdrawal	-\$7,291,051.18	-\$9,888,695.19	-\$9,347,863.73	-\$8,710,067.77	-\$16,937,928.87
	(141)	(186)	(163)	(154)	(192)
Total	-\$8,313,322.37	-\$11,266,066.83	-\$12,454,830.64	-\$11,304,829.86	-\$18,748,801.58

(Numbers) represent number of participants

### **DIVERSIFICATION**

It's sensible for each participant to hold a well-diversified retirement portfolio. Doing so reduces each investor's exposure to risk while optimizing his/her potential for return. The information that follows provides some insight as to how your participants are diversifying their investments.

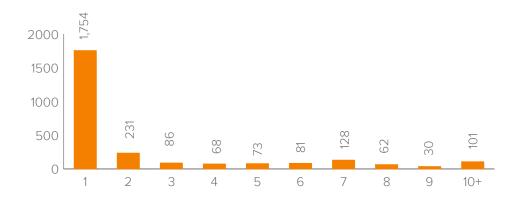
## Investment diversification

As of 01/13/2022



Voya views a person as diversified if their investment mix is made up of at least one fixed fund, one U.S. fund, and one Non U.S. fund and less than 20% in company stock, as applicable. Alternately they are considered diversified if they are invested in an asset allocation fund.

# Diversification of participant assets by number of participants As of 12/31/2021



# Average number of investment options utilized per participant

Number of investment options

	Dec 2018	Dec 2019	Dec 2020	Dec 2021
With Asset Allocation Funds	2.7	2.6	2.6	2.5
Without Asset Allocation Funds	4.4	4.4	4.6	4.6

The average number of investment options utilized per participant without asset allocation funds excludes those participants who are invested solely in an asset allocation fund.

Please remember, using diversification as part of an investment strategy neither assures nor guarantees better performance and cannot protect against loss in declining markets.

For sponsor use only. Not for distribution to plan participants.

Plan statistics for: Clackamas County

<sup>2.8</sup>Benchmark\*

<sup>\*</sup> Voya Universe of Government Plans as of Sept. 2021; includes ppts invested solely in an asset allocation fund

## Diversification detail of participants utilizing one investment option

Investment Option/Fund Name (by Asset Class)	Participants	Invested
Asset Allocation	Total:	1,506
Clackamas TimeFrame 2005		0
Clackamas TimeFrame 2010		7
Clackamas TimeFrame 2015		34
Clackamas TimeFrame 2020		56
Clackamas TimeFrame 2025		179
Clackamas TimeFrame 2030		33
Clackamas TimeFrame 2035		567
Clackamas TimeFrame 2040		66
Clackamas TimeFrame 2045		56
Clackamas TimeFrame 2050		395
Clackamas TimeFrame 2055		64
Clackamas TimeFrame 2060		45
Clackamas TimeFrame 2065		2
Clackamas TimeFrame Income		2
Stability of Principal	Total:	224
BlackRock Liquid Federal Trust Fund - Instl		86
Voya Stable Value Fund 35 CIT		138
Bonds	Total:	1
Lord Abbett High Yield Fund - Class R6		1
Balanced	Total:	0
Large Cap Value/Blend	Total:	16
JPMorgan Equity Income Fund - Class R6 Shares		1
Neuberger Berman Sustainable Equity Fund - Class R6 Shares		4
Vanguard® Institutional Index Fund - Institutional Shares		11
Large Cap Growth	Total:	0
Small/Mid/Specialty	Total:	4
JPMorgan Small Cap Equity Fund - Class R6 Shares		1
T. Rowe Price Mid Cap Growth Fund: I Shares		2
Vanguard® Small-Cap Index Fund - Institutional Shares		1
Global / International	Total:	3
Invesco Developing Markets Fund - Class R6		2
Trillium ESG Global Equity Fund - Institutional Class		1
Grand total of participants utilizing one investment option  For sponsor use only. Not for distribution to plan participants.		1,754

#### MANAGED ACCOUNTS

By reviewing participant activity in Managed Accounts you may gain new insights and identify trends that can influence plan optimization.

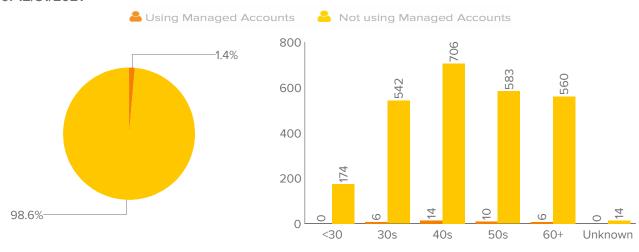
## Managed Accounts overview

01/01/2021 - 12/31/2021

	Amount
Account activity	
Beginning of Period participants using Managed Accounts	29
Beginning of Period participant assets	\$3,559,131.83
Participants that added service	11
Participants that canceled service	4
End of Period participants using Managed Accounts	36
End of Period participant assets	\$3,308,770.75
Percentage of overall plan assets	1.40%
Service adoption	
At plan enrollment	9
Post plan enrollment	3

## Participant utilization

As of 12/31/2021



Account activity does not include participants who have adopted the service, but did not have assets managed during the reported time period. Service adoption at plan enrollment includes participants who selected the service when enrolling into the plan and those defaulted into the service, while post plan enrollment includes extisting plan participants that have adopted the service.

# TOTAL PLAN ASSETS AND CONTRIBUTIONS BY INVESTMENT OPTION

Compare the allocation of existing assets with that of the current period. Do you see a dramatic change where assets are currently being allocated? Does that shift make sense given current market conditions...or your employees? Are the participants well diversified across the asset classes?

## Diversification of Participant Assets and Contributions

Investment Option/Fund Name (by Asset Class)	Assets as of 12/31/2021	% of Total Assets	Participants Invested	Contributions 01/01/2021 - 12/31/2021	% of Total Contributions	Participants Contributing
Asset Allocation						
Clackamas TimeFrame 2005	\$380,162.35	0.16%	7	\$3,691.51	0.03%	2
Clackamas TimeFrame 2010	\$1,562,570.24	0.66%	27	\$48,772.06	0.39%	7
Clackamas TimeFrame 2015	\$13,318,633.93	5.65%	283	\$322,376.70	2.59%	121
Clackamas TimeFrame 2020	\$10,169,440.73	4.31%	121	\$400,789.91	3.22%	56
Clackamas TimeFrame 2025	\$14,475,812.56	6.14%	253	\$1,268,014.35	10.20%	192
Clackamas TimeFrame 2030	\$1,973,135.51	0.84%	48	\$301,094.88	2.42%	38
Clackamas TimeFrame 2035	\$27,293,198.51	11.58%	655	\$2,781,082.21	22.36%	527
Clackamas TimeFrame 2040	\$2,689,313.39	1.14%	88	\$456,355.90	3.67%	76
Clackamas TimeFrame 2045	\$1,881,761.88	0.80%	74	\$350,698.44	2.82%	66
Clackamas TimeFrame 2050	\$10,136,073.38	4.30%	436	\$1,516,615.34	12.20%	361
Clackamas TimeFrame 2055	\$1,619,569.49	0.69%	73	\$309,657.52	2.49%	61
Clackamas TimeFrame 2060	\$1,150,242.86	0.49%	60	\$270,009.84	2.17%	55
Clackamas TimeFrame 2065	\$279,606.48	0.12%	3	\$20,366.60	0.16%	3
Clackamas TimeFrame Income	\$239,775.72	0.10%	10	\$4,376.49	0.04%	4
Total	\$87,169,297.03	36.98%		\$8,053,901.75	64.76%	
Stability of Principal						

Investment Option/Fund Name (by Asset Class)	Assets as of 12/31/2021	% of Total Assets	Participants Invested	Contributions 01/01/2021 - 12/31/2021	% of Total Contributions	Participants Contributing
BlackRock Liquid Federal Trust Fund - Instl	\$4,437,924.72	1.88%	223	\$231,897.55	1.86%	59
Voya Stable Value Fund 35 CIT	\$43,281,370.09	18.36%	512	\$483,500.31	3.89%	144
Total	\$47,719,294.81	20.24%		\$715,397.86	5.75%	
Bonds						
Calvert Bond Fund - Class I	\$556,419.60	0.24%	33	\$22,562.20	0.18%	22
Loomis Sayles Investment Grade Bond Fund - Class N	\$1,898,031.67	0.81%	121	\$81,706.83	0.66%	76
Lord Abbett High Yield Fund - Class R6	\$1,397,489.25	0.59%	113	\$69,194.02	0.56%	78
Vanguard® Total Bond Market Index Fund - Admiral[] Shares	\$2,830,214.74	1.20%	96	\$141,810.70	1.14%	79
Vanguard® Total International Bond Index Fund-Admiral Sh	\$720,975.98	0.31%	86	\$35,166.64	0.28%	62
Total	\$7,403,131.24	3.14%		\$350,440.39	2.82%	
Balanced						
Total	\$0.00	0.00%		\$0.00	0.00%	
Large Cap Value/Blend						
JPMorgan Equity Income Fund - Class R6 Shares	\$10,403,091.98	4.41%	382	\$308,405.60	2.48%	205
Neuberger Berman Sustainable Equity Fund - Class R6 Shares	\$21,172,308.27	8.98%	398	\$509,758.89	4.10%	189
Vanguard® Institutional Index Fund - Institutional Shares	\$18,750,621.40	7.95%	372	\$754,938.83	6.07%	207
Total	\$50,326,021.65	21.35%		\$1,573,103.32	12.65%	
Large Cap Growth						
Total	\$0.00	0.00%		\$0.00	0.00%	
Small/Mid/Specialty						
JPMorgan Small Cap Equity Fund - Class R6 Shares	\$2,458,120.20	1.04%	84	\$82,372.80	0.66%	51
Northern Funds Global Real Estate Index Fund	\$588,546.41	0.25%	90	\$29,024.26	0.23%	67
T. Rowe Price Mid Cap Growth Fund: I Shares	\$6,668,581.95	2.83%	198	\$223,630.65	1.80%	113
Vanguard® Mid-Cap Index Fund - Institutional Shares	\$9,091,117.16	3.86%	353	\$315,613.57	2.54%	210

For sponsor use only. Not for distribution to plan participants.

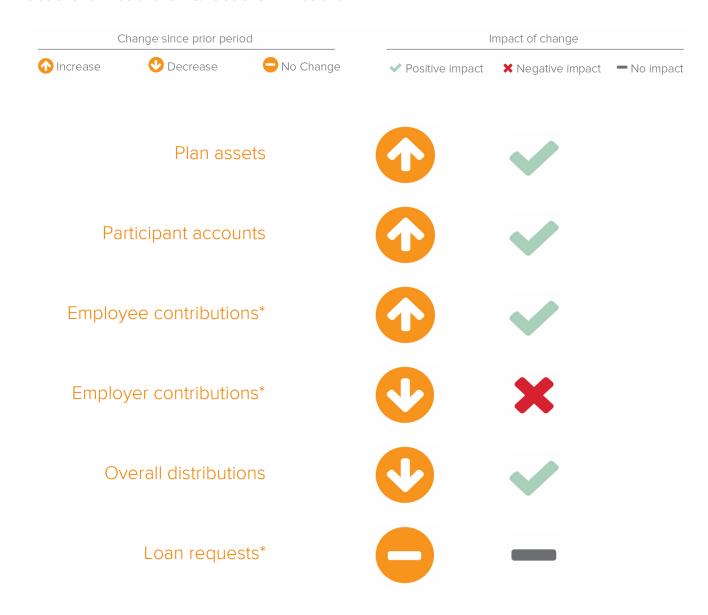
Plan statistics for: Clackamas County

Investment Option/Fund Name (by Asset Class)	Assets as of 12/31/2021	% of Total Assets	Participants Invested	Contributions 01/01/2021 - 12/31/2021	% of Total Contributions	Participants Contributing
Vanguard® Small-Cap Index Fund - Institutional Shares	\$8,811,568.38	3.74%	404	\$378,288.75	3.04%	242
Total	\$27,617,934.10	11.72%		\$1,028,930.03	8.27%	
Global / International						
American Funds EuroPacific Growth Fund® - Class R-6	\$5,582,273.77	2.37%	274	\$237,321.67	1.91%	162
Dodge & Cox International Stock Fund	\$2,363,014.12	1.00%	205	\$128,334.25	1.03%	132
Invesco Developing Markets Fund - Class R6	\$1,780,441.13	0.76%	151	\$121,797.70	0.98%	109
Trillium ESG Global Equity Fund - Institutional Class	\$4,438,685.50	1.88%	213	\$139,401.01	1.12%	119
Vanguard® Developed Markets Index Fund - Admiral Shares	\$1,038,079.66	0.44%	111	\$87,274.46	0.70%	84
Total	\$15,202,494.18	6.45%		\$714,129.09	5.74%	
Other						
TD AMERITRADE Self Directed Brokerage Account	\$291,604.90	0.12%	5	\$0.00	0.00%	0
Total	\$291,604.90	0.12%		\$0.00	0.00%	
Grand Total	\$235,729,777.91		\$	12,435,902.44		

## **PLAN PULSE**

Gauge the direction and health of your plan by reviewing how key plan statistics have increased, decreased or stayed the same over time.

#### 01/01/2020 - 12/31/2020 vs. 01/01/2021 - 12/31/2021



<sup>\*</sup> If applicable to your plan.

#### **PLAN STATEMENT**

Here's a summary of your plan's current and prior period assets. In addition, total assets are graphed in the chart below for the 5 most recent periods. Please note, in some cases there may be differences between amounts noted here and in other reports or statements you receive. Differences may be due to timing and reporting methods. For this reason, we suggest you do not rely solely on the Plan Review for audit purposes.

## Plan summary

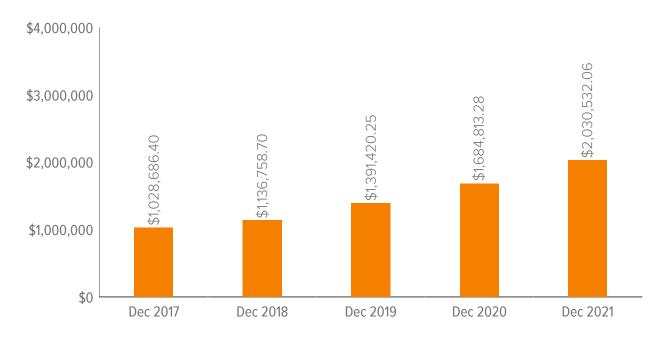
Compare by period

	(01/01/2020 - 12/31/2020)	(01/01/2021 - 12/31/2021)
Beginning of Period Plan Assets	\$1,391,420.25	\$1,684,813.28
Contributions	\$178,307.31	\$184,126.38
Distributions	-\$88,575.05	-\$61,276.55
Other Activity	\$4,441.37	-\$3,361.73
Dividends	\$23,085.52	\$55.639.25
Appreciation/Depreciation	\$176,133.88	\$170,591.43
End of Period Plan Assets	\$1,684,813.28	\$2,030,532.06

Appreciation/Depreciation reflects the investment gains/losses during the period reported excluding assets held outside Voya. If applicable, Dividends may represent dividends earned on assets held in NAV Funds or Self Directed Brokerage Option accounts.

## Total plan assets

Compare by period end



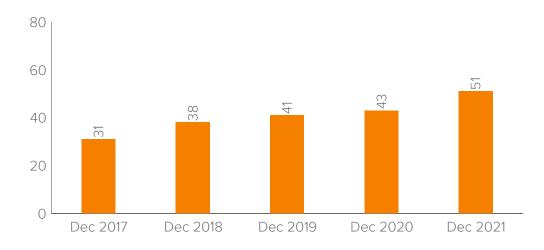
#### **PARTICIPATION**

Participation is a key indicator of the success of your plan. Check out your progress. We can help you devise a plan to boost participation among employees as well as increase the deferral rates of existing participants.

## Participant account reconciliation

	01/01/2021 - 12/31/2021
Beginning of Period	43
New Accounts	11
Closed Accounts	-3
End of Period	51
Terminated Employees with an account balance	14
Terminated Employees with an account balance < \$5,000	4

## Participant accounts by year



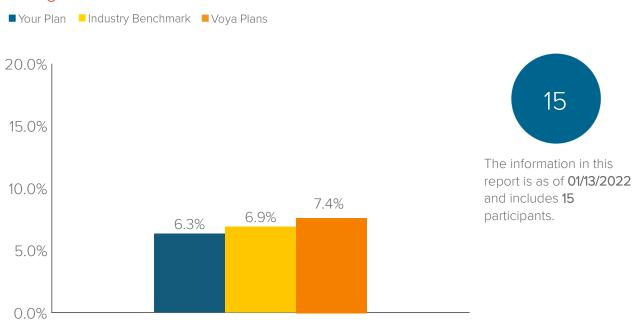
## Participant accounts by age group

	De	c 2017	Dec	2018	Dec	2019	Dec	2020	De	c <b>2021</b>
<30	0	0.00%	0	0.00%	0	0.00%	1	2.33%	1	1.96%
30 - 39	4	12.90%	5	13.16%	5	12.20%	4	9.30%	8	15.69%
40 - 49	6	19.35%	9	23.68%	9	21.95%	8	18.60%	11	21.57%
50 - 59	11	35.48%	12	31.58%	13	31.71%	17	39.53%	19	37.25%
60+	10	32.26%	11	28.95%	13	31.71%	12	27.91%	11	21.57%
Unknown	0	0.00%	1	2.63%	1	2.44%	1	2.33%	1	1.96%

#### **DEFERRAL SUMMARY**

To help your plan participants achieve retirement readiness, it's important to track deferral rates and identify opportunities to increase contributions. See how your plan's deferral rates compare with other Voya plans and an industry benchmark.

## Average deferral rates



## Average deferral rates by age group

	# of participants	Deferral % pre-tax	Deferral % post-tax	Total deferral %
<30	2	5.0%	0.0%	5.0%
30-39	6	5.0%	3.0%	5.5%
40-49	2	5.5%	0.0%	5.5%
50-59	5	5.8%	12.0%	8.2%
60+	0	0.0%	0.0%	0.0%
Unknown	0	0.0%	0.0%	0.0%
All	15	5.3%	7.5%	6.3%

Note - If a participant is deferring both pre and post tax values, both values are added together before averaging.

Important Note - These rates are calculated based on information provided to Voya.

Voya Plans includes all Government plans as of November 2021.

Industry benchmarks sourced by PLANSPONSOR 2020 DC Survey ©Institutional Shareholder Services. All rights reserved..

#### For sponsor use only. Not for distribution to plan participants.

Plan statistics for: Clackamas County Housing Authority

#### PARTICIPANT ENGAGEMENT

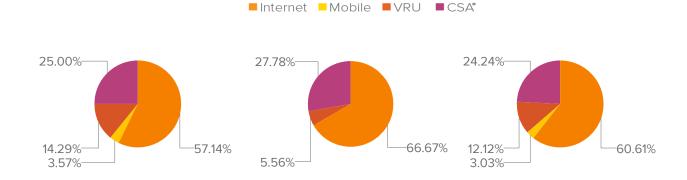
Offering a variety of services helps create a more engaging experience for participants, which encourages action and drives results. The Participant Engagement report provides an overview of participant activity with central services, such as the toll-free Customer Service Center, Internet, Mobile, and the Voice Response line. Use this report to gain key insight into the actions and engagement levels of plan participants.

## Participant access statistics

01/01/2021 - 12/31/2021

	Internet	Mobile	VRU	CSA*
Inquiries by type				
Total participants (unique)	20	1	4	8
Total inquiries	192	1	4	11

#### Unique participant inquiries by type



01/01/2019 - 12/31/2019

01/01/2020 - 12/31/2020

01/01/2021 - 12/31/2021

	Internet	Mobile	VRU	CSA*
Actions by type				
Catch up contribution elections	0	0	0	0
Contribution rate escalations	1	0	0	0
Deferral updates	8	0	0	1
Fund transfers	0	0	0	0
In-service/partial withdrawals	0	N/A	N/A	1
Investment election changes	1	0	0	0
Investment reallocations	0	0	0	0
Loan requests	0	N/A	N/A	0
Lump sum withdrawals	1	N/A	N/A	2
Rebalance elections	0	0	0	0
Total	11	0	0	4

<sup>\*</sup> CSA - Customer Service Associate

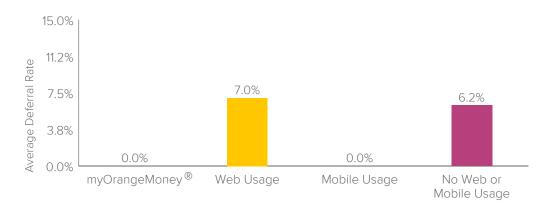
#### For sponsor use only. Not for distribution to plan participants.

	Count
Engagement	
myOrangeMoney <sup>®</sup>	2
Retirement Readiness Service Center & agreed to take action	3
Total participants (unique)	5
Action taken through engagement	
Increased contribution/catchup contribution	3
Participants taking action (unique)	3

## Web engagement impact on deferral rates

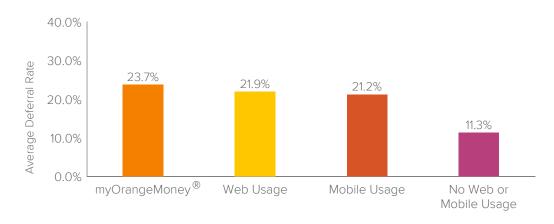
01/01/2021 - 12/31/2021

## Your plan



Important Note - Your plan's rates are calculated based on the information provided to Voya.

## All Voya plans



Rates derived from Voya Retirement Readiness Data Mart as of November 2021

#### TRANSACTION ACTIVITY DETAIL

Below is a summary of your plan's transaction activity and net cash flow, along with highlights of the more notable transactions for the current period and prior periods. Monitor this data over time to ensure contribution levels are satisfactory and that distributions haven't risen unexpectedly, possibly indicating a need for further employee education.

## Summary activity

	Prior Po 01/01/2020	eriod - 12/31/2020	Current Pe 01/01/2021 - 1	
	Amount	Participants	Amount	Participants
Contributions	\$178,307.31	28	\$184,126.38	36
Distributions	-\$88,575.05	4	-\$61,276.55	5
Other Activity	\$27,526.89	44	\$52,277.52	49

The Summary Activity section does not include daily valuations of investment options; thus it does not reflect market appreciation or depreciation. Net Cash Flow below is determined by subtracting the total Distributions from the total Contributions for the period.

# Net cash flow by period end (contributions vs. distributions)



## **Activity Highlights**

		Period ) - 12/31/2020		nt Period - 12/31/2021	Change Over Prior Period		
Contributions	Amount	Participants	Amount	Participants	Amount	Participants	
EE Deferral	\$147,804.70	27	\$144,817.48	35	-2.02%	8	
Employer Matching	\$17,812.75	2	\$17,476.73	2	-1.89%	0	
Roth	\$12,689.86	4	\$21,832.17	4	72.04%	0	
Total	\$178,307.31		\$184,126.38		3.26%		
Distributions	Amount	Participants	Amount	Participants	Amount	Participants	
Death Claim	-\$59,318.27	2	\$0.00	0	-100.00%	-2	
Minimum Distribution	-\$1,756.78	1	\$0.00	0	-100.00%	-1	
Periodic Payment	-\$5,000.00	1	-\$5,000.00	1	0.00%	0	
Withdrawal	-\$22,500.00	1	-\$56,276.55	4	150.12%	3	
Total	-\$88,575.05		-\$61,276.55		-30.82%		
Other Activity	Amount	Participants	Amount	Participants			
Asset Transfer	\$6,387.21	1	\$0.00	0			
Dividends	\$23,085.52	41	\$55,639.25	41			
Fee	-\$2,878.59	42	-\$3,254.82	49			
Miscellaneous	-\$400.00	0	-\$450.00	0			
Revenue Credit	\$1,332.75	34	\$343.09	40			
Total	\$27,526.89		\$52,277.52				

If applicable, "Asset Transfer" may refer to internal or external transfers of assets as a result of various transactions including, but not limited to, 90-24 transfers, 1035 exchanges, rollover contributions, mergers or product conversions. If applicable, "Fee," aside from "TPA Fee Deduction" and "Maintenance Fee," may refer to asset based administration, service or loan fees. If applicable, "Dividends" may represent dividends earned on assets held in NAV Funds or Self Directed Brokerage Option accounts.

## **CONTRIBUTION SUMMARY**

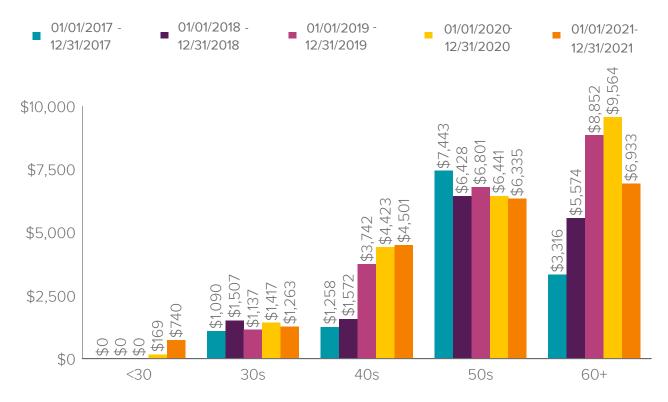
Examine contribution levels in a simple year-over-year format. Find out if your employees' contribution levels increased or decreased over the last five years.

## Contributions by source and participants

	01/01/2017 - 12/31/2017	01/01/2018 - 12/31/2018	01/01/2019 - 12/31/2019	01/01/2020 - 12/31/2020	01/01/2021 - 12/31/2021
Employee					
EE Deferral	\$78,241.46 (20)	\$106,168.49 (27)	\$141,518.17 (26)	\$147,804.70 (27)	\$144,817.48 (35)
Roth	\$0.00 (O)	\$2,882.70 (2)	\$10,895.13 (4)	\$12,689.86 (4)	\$21,832.17 (4)
Total	\$78,241.46	\$109,051.19	\$152,413.30	\$160,494.56	\$166,649.65
Employer					
Employer Matching	\$6,919.57 (1)	\$7,338.26 (1)	\$15,661.32 (2)	\$17,812.75 (2)	\$17,476.73 (2)
Total	\$6,919.57	\$7,338.26	\$15,661.32	\$17,812.75	\$17,476.73
Grand Total	\$85,161.03	\$116,389.45	\$168,074.62	\$178,307.31	\$184,126.38

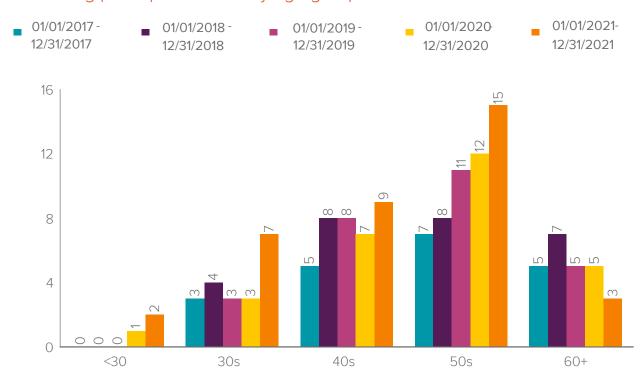
(Numbers) represent number of participants

## Average participant contributions by age group



Average participant contributions include employee sources only

## Contributing participant counts by age group



Contributing participant counts include employee sources only

#### PARTICIPANT BALANCE

Monitoring your participants' account balances and comparing them to benchmark data helps you encourage employees to remain on track with their retirement.

## Your average participant account balance compared to benchmark data

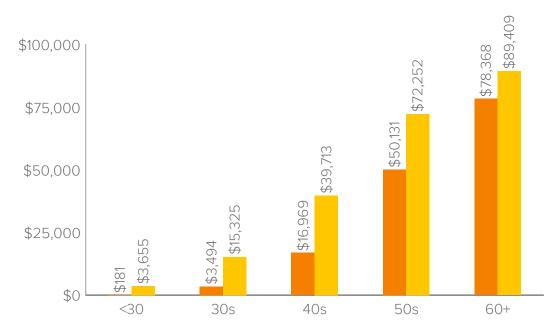
♦ Your balance is above the benchmark
Your balance is below the benchmark
Solution
No change

	Dec 2017	Dec 2018	Dec 2019	Dec 2020	Dec 2021
Your Plan	\$33,183	\$29,915	\$33,936	\$39,181	\$39,813
Benchmark	\$38,303	\$35,773	\$40,381°	\$46,823	\$49,776
	•	•	•	•	•

<sup>&</sup>lt;sup>1</sup> Voya Universe of Government Plans as of December 2017

## Your average participant account balance by age group





Voya Universe of Government Plans as of September 2021

<sup>&</sup>lt;sup>2</sup> Voya Universe of Government Plans as of December 2018

<sup>&</sup>lt;sup>3</sup> Voya Universe of Government Plans as of December 2019

<sup>&</sup>lt;sup>4</sup> Voya Universe of Government Plans as of December 2020

<sup>&</sup>lt;sup>5</sup> Voya Universe of Government Plans as of September 2021

## **DISTRIBUTION SUMMARY**

Compare your plan's total distribution dollars over a five year span. See how these dollars change according to type of distribution, in addition to your number of transactions.

## Distributions by type and participants

	01/01/2017 -	01/01/2018 -	01/01/2019 -	01/01/2020 -	01/01/2021 -
	12/31/2017	12/31/2018	12/31/2019	12/31/2020	12/31/2021
Death Claim	\$0.00	\$0.00	\$0.00	-\$59,318.27	\$0.00
	(0)	(0)	(0)	(2)	(0)
Forfeitures	\$0.00	\$0.00	-\$49.92	\$0.00	\$0.00
	(0)	(0)	(2)	(0)	(0)
Minimum	-\$1,612.70	\$0.00	\$0.00	-\$1,756.78	\$0.00
Distribution	(1)	(0)	(0)	(1)	(0)
Periodic	-\$2,725.84	-\$8,349.48	-\$8,141.24	-\$5,000.00	-\$5,000.00
Payment	(1)	(2)	(2)	(1)	(1)
Withdrawal	-\$259,592.42	-\$17,073.48	-\$126,365.66	-\$22,500.00	-\$56,276.55
	(1)	(2)	(5)	(1)	(4)
Total	-\$263,930.96	-\$25,422.96	-\$134,556.82	-\$88,575.05	-\$61,276.55

(Numbers) represent number of participants

#### **DIVERSIFICATION**

It's sensible for each participant to hold a well-diversified retirement portfolio. Doing so reduces each investor's exposure to risk while optimizing his/her potential for return. The information that follows provides some insight as to how your participants are diversifying their investments.

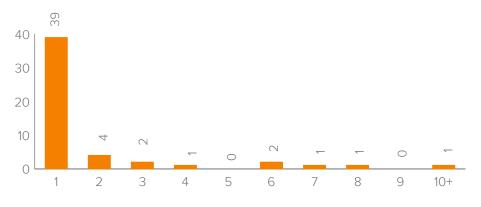
## Investment diversification

As of 01/13/2022



Voya views a person as diversified if their investment mix is made up of at least one fixed fund, one U.S. fund, and one Non U.S. fund and less than 20% in company stock, as applicable. Alternately they are considered diversified if they are invested in an asset allocation fund.

## Diversification of participant assets by number of participants As of 12/31/2021



#### Number of investment options

## Average number of investment options utilized per participant

	Dec 2018	Dec 2019	Dec 2020	Dec 2021
With Asset Allocation Funds	2.3	2.2	2.1	1.9
Without Asset Allocation Funds	3.3	3.2	3.2	3.4

The average number of investment options utilized per participant without asset allocation funds excludes those participants who are invested solely in an asset allocation fund.

Please remember, using diversification as part of an investment strategy neither assures nor guarantees better performance and cannot protect against loss in declining markets.

<sup>2.8</sup>Benchmark\*

<sup>\*</sup> Voya Universe of Government Plans as of Sept. 2021; includes ppts invested solely in an asset allocation fund

## Diversification detail of participants utilizing one investment option

Investment Option/Fund Name (by Asset Class)	Participants	Invested
Asset Allocation	Total:	31
Clackamas TimeFrame 2005		0
Clackamas TimeFrame 2010		0
Clackamas TimeFrame 2015		2
Clackamas TimeFrame 2020		4
Clackamas TimeFrame 2025		5
Clackamas TimeFrame 2030		1
Clackamas TimeFrame 2035		6
Clackamas TimeFrame 2040		3
Clackamas TimeFrame 2045		2
Clackamas TimeFrame 2050		8
Clackamas TimeFrame 2055		0
Clackamas TimeFrame 2060		0
Clackamas TimeFrame 2065		0
Clackamas TimeFrame Income		0
Stability of Principal	Total:	5
BlackRock Liquid Federal Trust Fund - Instl		0
Voya Stable Value Fund 35 CIT		5
Bonds	Total:	0
Balanced	Total:	0
Large Cap Value/Blend	Total:	1
Neuberger Berman Sustainable Equity Fund - Class R6 Shares		1
Large Cap Growth	Total:	0
Small/Mid/Specialty	Total:	1
T. Rowe Price Mid Cap Growth Fund: I Shares		1
Global / International	Total:	1
Invesco Developing Markets Fund - Class R6		1
Grand total of participants utilizing one investment option		39

## MANAGED ACCOUNTS

By reviewing participant activity in Managed Accounts you may gain new insights and identify trends that can influence plan optimization.

## Managed Accounts overview

01/01/2021 - 12/31/2021

	Amount
Account activity	
Beginning of Period participants using Managed Accounts	0
Beginning of Period participant assets	\$0.00
Participants that added service	0
Participants that canceled service	0
End of Period participants using Managed Accounts	0
End of Period participant assets	\$0.00
Percentage of overall plan assets	0.00%
Service adoption	
At plan enrollment	0
Post plan enrollment	0

Account activity does not include participants who have adopted the service, but did not have assets managed during the reported time period. Service adoption at plan enrollment includes participants who selected the service when enrolling into the plan and those defaulted into the service, while post plan enrollment includes extisting plan participants that have adopted the service.

# TOTAL PLAN ASSETS AND CONTRIBUTIONS BY INVESTMENT OPTION

Compare the allocation of existing assets with that of the current period. Do you see a dramatic change where assets are currently being allocated? Does that shift make sense given current market conditions...or your employees? Are the participants well diversified across the asset classes?

## Diversification of Participant Assets and Contributions

Investment Option/Fund Name (by Asset Class)	Assets as of 12/31/2021	% of Total Assets	Participants Invested	Contributions 01/01/2021 - 12/31/2021	% of Total Contributions	Participants Contributing
Asset Allocation						
Clackamas TimeFrame 2005	\$14,760.80	0.73%	1	\$0.00	0.00%	0
Clackamas TimeFrame 2010	\$0.00	0.00%	0	\$0.00	0.00%	0
Clackamas TimeFrame 2015	\$183,837.41	9.05%	6	\$19,076.60	10.36%	4
Clackamas TimeFrame 2020	\$441,130.53	21.72%	4	\$2,218.74	1.21%	1
Clackamas TimeFrame 2025	\$36,205.91	1.78%	6	\$6,827.14	3.71%	4
Clackamas TimeFrame 2030	\$95,037.68	4.68%	1	\$24,776.03	13.46%	1
Clackamas TimeFrame 2035	\$153,545.37	7.56%	9	\$32,112.32	17.44%	7
Clackamas TimeFrame 2040	\$55,481.12	2.73%	3	\$17,650.00	9.59%	2
Clackamas TimeFrame 2045	\$20,629.53	1.02%	3	\$9,632.44	5.23%	3
Clackamas TimeFrame 2050	\$28,087.86	1.38%	8	\$10,322.91	5.61%	9
Clackamas TimeFrame 2055	\$0.00	0.00%	0	\$0.00	0.00%	0
Clackamas TimeFrame 2060	\$0.00	0.00%	0	\$0.00	0.00%	0
Clackamas TimeFrame 2065	\$0.00	0.00%	0	\$0.00	0.00%	0
Clackamas TimeFrame Income	\$0.00	0.00%	0	\$0.00	0.00%	0
Total	\$1,028,716.21	50.66%		\$122,616.18	66.59%	
Stability of Principal						

Investment	Assets as of	% of	Participants	Contributions	% of Total	Participants
Option/Fund Name (by Asset Class)	12/31/2021	Total Assets	Invested	01/01/2021 - 12/31/2021	Contributions	
BlackRock Liquid Federal Trust Fund - Instl	\$37,222.15	1.83%	5	\$0.00	0.00%	0
Voya Stable Value Fund 35 CIT	\$166,113.13	8.18%	8	\$26,796.07	14.55%	5
Total	\$203,335.28	10.01%		\$26,796.07	14.55%	
Bonds						
Calvert Bond Fund - Class I	\$0.00	0.00%	0	\$0.00	0.00%	0
Loomis Sayles Investment Grade Bond Fund - Class N	\$15,309.41	0.75%	1	\$0.00	0.00%	0
Lord Abbett High Yield Fund - Class R6	\$987.73	0.05%	1	\$0.00	0.00%	0
Vanguard® Total Bond Market Index Fund - Admiral Shares	\$0.00	0.00%	0	\$0.00	0.00%	0
Vanguard® Total International Bond Index Fund-Admiral[] Sh	\$671.88	0.03%	1	\$0.00	0.00%	0
Total	\$16,969.02	0.84%		\$0.00	0.00%	
Balanced						
Total	\$0.00	0.00%		\$0.00	0.00%	
Large Cap Value/Blend						
JPMorgan Equity Income Fund - Class R6 Shares	\$42,470.29	2.09%	4	\$1,336.75	0.73%	2
Neuberger Berman Sustainable Equity Fund - Class R6 Shares	\$204,327.46	10.06%	7	\$8,593.39	4.67%	3
Vanguard® Institutional Index Fund - Institutional Shares	\$148,714.18	7.32%	6	\$10,972.58	5.96%	2
Total	\$395,511.93	19.48%		\$20,902.72	11.35%	
Large Cap Growth						
Total	\$0.00	0.00%		\$0.00	0.00%	
Small/Mid/Specialty						
JPMorgan Small Cap Equity Fund - Class R6 Shares	\$23,961.76	1.18%	1	\$1,799.98	0.98%	1
Northern Funds Global Real Estate Index Fund	\$8,037.32	0.40%	1	\$0.00	0.00%	0
T. Rowe Price Mid Cap Growth Fund: I Shares	\$144,104.46	7.10%	3	\$2,700.10	1.47%	1
Vanguard® Mid-Cap Index Fund - Institutional Shares	\$27,139.29	1.34%	4	\$3,677.93	2.00%	3

Investment Option/Fund Name (by Asset Class)	Assets as of 12/31/2021	% of Total Assets	Participants Invested	Contributions 01/01/2021 - 12/31/2021	% of Total Contributions	Participants Contributing
Vanguard® Small-Cap Index Fund - Institutional Shares	\$60,152.98	2.96%	3	\$804.43	0.44%	2
Total	\$263,395.81	12.97%		\$8,982.44	4.88%	
Global / International						
American Funds EuroPacific Growth Fund® - Class R-6	\$62,950.78	3.10%	5	\$1,040.00	0.56%	1
Dodge & Cox International Stock Fund	\$8,726.60	0.43%	2	\$544.43	0.30%	1
Invesco Developing Markets Fund - Class R6	\$5,649.84	0.28%	3	\$0.00	0.00%	0
Trillium ESG Global Equity Fund - Institutional Class	\$45,276.59	2.23%	3	\$3,244.54	1.76%	2
Vanguard® Developed Markets Index Fund - Admiral Shares	\$0.00	0.00%	0	\$0.00	0.00%	0
Total	\$122,603.81	6.04%		\$4,828.97	2.62%	
Grand Total	\$2,030,532.06			\$184,126.38		

#### PERFORMANCE UPDATE

#### Clackamas County 457(b) Deferred Compensation Plan

## Average Annual Total Returns as of: 12/31/2021 (shown in percentages)

Variable annuities and mutual funds offered through a retirement plan are intended as long-term investments designed for retirement purposes. Money distributed from a 403(b) plan, 401(a)/(k) plan, or a 457 plan will be taxed as ordinary income in the year the money is distributed. Early withdrawals from a 403(b) plan and a 401(a)/(k) plan, if taken prior to age 59 1/2, will be subject to the IRS 10% premature distribution penalty tax, unless an exception applies. This IRS premature distribution penalty tax does not apply to 457 plans. Account values fluctuate with market conditions, and when surrendered the principal may be worth more or less than the original amount invested.

The performance data quoted represents past performance. Past performance does not guarantee future results. For monthend performance which may be lower or higher than the performance data shown please call 800-584-6001. Investment return and principal value of an investment will fluctuate so that, when sold, an investment may be worth more or less than the original cost.

The returns assume reinvestment of all dividends (ordinary income and capital gains) and are net of management fees and other fund operating expenses. An asset based service fee is deducted from your account quarterly at an annual rate of 0.205% of balances in all mutual funds and 0.01% to assets held in Voya Stable Value Fund. These returns do not reflect any plan level administrative fees, if applicable; if reflected, returns would be less favorable.

The returns assume reinvestment of all dividends (ordinary income and capital gains) and are net of management fees and other fund operating expenses.

You should consider the investment objectives, risks and charges, and expenses of the funds carefully before investing. The prospectus contains this and other information. Anyone who wishes to obtain a free copy of the fund prospectuses may call their Voya representative or the number above. Please read the prospectus carefully before investing.

Returns less than one year are not annualized. Fund Inception Date is the date of inception for the underlying fund, and is the date used in calculating the periodic returns. This date may also precede the portfolio's inclusion in the product.

Investment Options	1- <b>M</b> o	3-Mo	YTD	1-Yr	3-Yr	5-Yr	10-Yr	Incept	Fund Inception Date	Gross Fund Exp %*	Net Fund Exp %*
Stability of Principal											
Money Market											
BlackRock Liquid Federal Trust Fund - Instl - 2574 (1)(2)	0.00	0.01	0.01	0.01	0.82	0.98	0.51		12/03/1990	0.23	0.17
The 7-day annualized yield as of 12/31/2021 is 0.03%,	which mor	e closely r	eflects curi	rent earnin	gs. (9)						
Stable Value											
Voya Stable Value Fund 35 CIT - 7533	0.13	0.38	1.53	1.53	1.89	1.84		1.80	05/17/2016	0.35	0.35
Bonds											
High Yield Bond											
Lord Abbett High Yield Fund - Class R6 - 8703 (3)	1.50	0.51	6.32	6.32	8.78	5.89	7.20		12/31/1998	0.61	0.61
Intermediate Core Bond											
Vanguard® Total Bond Market Index Fund - Admiral™ Shares - 898	-0.40	-0.09	-1.67	-1.67	4.82	3.58	2.86		11/12/2001	0.05	0.05
Intermediate Core-Plus Bond											
Calvert Bond Fund - Class I - 1089 (4)	-0.19	-0.27	0.24	0.24	5.45	4.18	3.82		03/31/2000	0.56	0.53
Loomis Sayles Investment Grade Bond Fund - Class N - 6528 (5)	0.25	-0.23	0.37	0.37	6.96	5.44		3.80	02/01/2013	0.47	0.45
World Bond											
Vanguard® Total International Bond Index Fund- Admiral™ Sh - 6552	-0.73	-0.21	-2.22	-2.22	3.31	3.05		3.44	05/31/2013	0.11	0.11
Asset Allocation											

Lifecycle



Investment Options	е Репог <b>1-Мо</b>	mance ir 3-Mo	ntroduction  YTD	on Page	or impo	5-Yr	ormation	Incept	Fund Inception Date	Gross Fund Exp %*	Net Fund Exp %*
Clackamas TimeFrame 2005 - 2559 (6)	1.67	2.77	7.60	7.60	10.36	7.57	6.84		11/12/2009	0.27	0.26
Clackamas TimeFrame 2010 - 2560 (6)	1.87	3.06	8.41	8.41	10.88	7.85	7.21		11/12/2009	0.26	0.26
Clackamas TimeFrame 2015 - 2561 (6)	2.00	3.19	8.92	8.92	11.40	8.21	7.75		11/12/2009	0.27	0.26
Clackamas TimeFrame 2020 - 2562 (6)	2.18	3.43	9.70	9.70	12.26	8.87	8.59		11/12/2009	0.26	0.26
Clackamas TimeFrame 2025 - 2563 (6)	2.48	3.83	11.11	11.11	13.90	9.99	9.61		11/12/2009	0.27	0.26
Clackamas TimeFrame 2030 - 6166 (6)	2.96	4.48	13.08	13.08	15.57	11.47		12.25	05/17/2016	0.27	0.26
Clackamas TimeFrame 2035 - 2564 (6)	3.25	4.86	14.34	14.34	16.85	11.88	11.07		11/12/2009	0.28	0.28
Clackamas TimeFrame 2040 - 6167 (6)	3.44	5.08	15.18	15.18	17.66	12.45		13.04	05/17/2016	0.29	0.28
Clackamas TimeFrame 2045 - 6168 (6)	3.68	5.40	16.08	16.08	18.44	12.99		13.53	05/17/2016	0.29	0.29
Clackamas TimeFrame 2050 - 2565 (6)	3.82	5.54	16.74	16.74	19.08	13.41	12.27		11/12/2009	0.30	0.30
Clackamas TimeFrame 2055 - 6169 (6)	3.97	5.71	17.34	17.34	19.63	13.74		14.09	05/17/2016	0.30	0.30
Clackamas TimeFrame 2060 - 6170 (6)	4.05	5.78	17.47	17.47	19.73	13.81		13.68	05/17/2016	0.30	0.30
Clackamas TimeFrame 2065 - E380	4.00	5.66	17.31	17.31				27.18	07/17/2020	0.31	0.30
Clackamas TimeFrame Income - 2558 (6)	1.48	2.47	6.81	6.81	9.78	7.12	6.12		11/12/2009	0.27	0.27
Large Cap Value/Blend											
Large Blend											
Neuberger Berman Sustainable Equity Fund - Class R6 Shares - 3835	6.09	10.05	23.73	23.73	23.19	15.98	14.68		03/03/1997	0.59	0.59
Vanguard® Institutional Index Fund - Institutional Shares - 566	4.48	11.02	28.67	28.67	26.05	18.44	16.52		07/31/1990	0.04	0.04
Large Value											
JPMorgan Equity Income Fund - Class R6 Shares - 3507 (7)	6.43	8.74	25.44	25.44	18.16	13.23	13.64		02/18/1992	0.48	0.47
Small/Mid/Specialty											
Mid-Cap Blend											
Vanguard® Mid-Cap Index Fund - Institutional Shares - 1197	3.90	7.97	24.53	24.53	24.50	15.88	15.13		05/21/1998	0.04	0.04
Mid-Cap Growth											
T. Rowe Price Mid Cap Growth Fund: I Shares - 8925	2.93	4.67	15.19	15.19	23.55	18.26	16.56		06/30/1992	0.61	0.61
Small Blend											
JPMorgan Small Cap Equity Fund - Class R6 Shares - 9734 (8)	5.49	5.77	16.29	16.29	21.16	13.46	14.45		12/20/1994	0.75	0.74
Vanguard® Small-Cap Index Fund - Institutional Shares - 1198	3.49	3.86	17.73	17.73	21.34	13.50	14.17		07/07/1997	0.04	0.04
Specialty - Global Real Estate											
Northern Funds Global Real Estate Index Fund - 5163	5.85	8.96	22.71	22.71	11.46	8.12	8.57		07/26/2006	0.48	0.48
Global / International											
Diversified Emerging Mkts											
Invesco Developing Markets Fund - Class R6 - 3502	-1.84	-4.06	-7.13	-7.13	10.81	10.19	6.65		11/17/1996	0.82	0.82
Foreign Large Blend  Vanguard® Developed Markets Index Fund - Admiral™ Shares - 6500	4.80	2.99	11.43	11.43	14.46	10.15	8.51		08/17/1999	0.07	0.07
Foreign Large Growth  American Funds EuroPacific Growth Fund® - Class R-6 - 1723	2.19	-1.13	2.84	2.84	17.95	12.87	10.01		04/16/1984	0.46	0.46
Foreign Large Value											
Dodge & Cox International Stock Fund - 735	5.11	2.40	11.03	11.03	11.65	7.19	7.58		05/01/2001	0.63	0.63
World Large-Stock Blend Trillium ESG Global Equity Fund - Institutional Class - 2880	3.81	7.73	22.56	22.56	25.32	18.62	13.43		03/30/2007	1.03	1.03

The risks of investing in small company stocks may include relatively low trading volumes, a greater degree of change in earnings and greater short-term volatility.

#### See Performance Introduction Page for Important Information

Foreign investing involves special risks such as currency fluctuation and public disclosure, as well as economic and political risks.

Some of the Funds invest in securities guaranteed by the U.S. Government as to the timely payment of principal and interest; however, shares of the Funds are not insured nor guaranteed.

High yielding fixed-income securities generally are subject to greater market fluctuations and risks of loss of income and principal than are investments in lower yielding fixed-income securities.

Sector funds may involve greater-than average risk and are often more volatile than funds holding a diversified portfolio of stocks in many industries. Examples include: banking, biotechnology, chemicals, energy, environmental services, natural resources, precious metals, technology, telecommunications, and utilities.

\*The Gross Expense Ratios shown do not reflect any temporary fee or expense waivers that may be in effect for a fund. The performance of a fund with a temporary fee or expense waiver would have been lower if the gross fund fees / expenses listed had been reflected.

#### **Additional Notes**

(1)BlackRock Liquidity Federal Trust Fund - Institutional Shares: As described in the "Management of the Funds" section of the Fund's prospectus beginning on page 71, BlackRock, the Fund's investment manager, has contractually agreed to waive fees and/or reimburse ordinary operating expenses in order to keep combined Management Fees and Miscellaneous/Other Expenses (excluding Dividend Expense, Interest Expense, Acquired Fund Fees and Expenses and certain other Fund expenses) from exceeding 0.18% of average daily net assets through February 28, 2022. The agreement may be terminated upon 90 days' notice by a majority of the non-interestedtrustees of the Trust or by a vote of a majority of the outstanding voting securities of the Fund.

(2)YOU COULD LOSE MONEY BY INVESTING IN THE FUND. ALTHOUGH THE FUND SEEKS TO PRESERVE THE VALUE OF YOUR INVESTMENT AT \$1.00 PER SHARE, IT CANNOT GUARANTEE IT WILL DO SO. AN INVESTMENT IN THE FUND IS NOT INSURED OR GUARANTEED BY THE FEDERAL DEPOSIT INSURANCE CORPORATION OR ANY OTHER GOVERNMENT AGENCY. THE FUND'S SPONSOR HAS NO LEGAL OBLIGATION TO PROVIDE FINANCIAL SUPPORT TO THE FUND, AND YOU SHOULD NOT EXPECT THAT THE SPONSOR WILL PROVIDE FINANCIAL SUPPORT TO THE FUND AT ANY TIME.

(3)Lord Abbett High Yield Fund - Class R6: For the period from April 1, 2017 through March 31, 2018, Lord, Abbett & Co. LLC has contractually agreed to waive its fees and reimburse expenses to the extent necessary to limit total net annual operating expenses, excluding 12b-1 fees and acquired fund fees and expenses, to an annual rate of 0.72%. This agreement may be terminated only by the Fund's Board of Trustees.

(4)Calvert Bond Fund - Class I: Calvert Research and Management ("CRM") has agreed to reimburse the Fund's expenses to the extent that Total Annual Fund Operating Expenses exceed 0.53% for Class I shares. This expense reimbursement will continue through January 31, 2022. Any amendment to or termination of this reimbursement would require approval of the Board of Trustees. The expense reimbursement relates to ordinary operating expenses only and does not include expenses such as: brokerage commissions, acquired fund fees and expenses of unaffiliated funds, borrowing costs (including borrowing costs of any acquired funds), taxes or litigation expenses. Amounts reimbursed may be recouped by CRM during the same fiscal year to the extent actual expenses are less than the contractual expense cap during such year.

(5)Loomis Sayles Investment Grade Bond Fund - Class N: Loomis, Sayles & Company, L.P. ("Loomis Sayles" or the "Adviser") has given a binding contractual undertaking to the Fund to limit the amount of the Fund's total annual fund operating expenses to 0.45% of the Fund's average daily net assets for Class N shares exclusive of brokerage expenses, interest expense, taxes, acquired fund fees and expenses, organizational and extraordinary expenses, such as litigation and indemnification expenses. This undertaking is in effect through April 30, 2022 and may be terminated before then only with the consent of the Fund's Board of Trustees. The Adviser will be permitted to recover, on a class by class basis, management fees waived and/or expenses reimbursed to the extent that expenses in later periods fall below the applicable expense limitations for Class N shares. The Fund will not be obligated to repay any such waived/reimbursed fees and expenses more than one year after the end of the fiscal year in which the fees or expenses were waived/reimbursed.

(6)The Clackamas TimeFrame Portfolio is not a registered investment company and is not registered with the Securities and Exchange Commission. It is a private label portfolio that invests in a combination of the investment options ("Underlying Funds") offered under the Clackamas County 457 Deferred Compensation Plan and Clackamas Housing Deferred Compensation Plan.

(7)JPMorgan Equity Income Fund - Class R6 Shares: The Fund's adviser and/or its affiliates have contractually agreed to waive fees and/or reimburse expenses to the extent Total Annual Fund Operating Expenses (excluding acquired fund fees and expenses other than certain money market fund fees as described below, dividend and interest expenses related to short sales, interest, taxes, expenses related to litigation and potential litigation, and extraordinary expenses) exceed 0.54% of the average daily net assets. The Fund may invest in one or more money market funds advised by the adviser or its affiliates (affiliated money market funds). The Fund's adviser, shareholder servicing agent and/or administrator have contractually agreed to waive fees and/or reimburse expenses in an amount sufficient to offset the respective net fees each collects from the affiliated money market funds on the Fund's investment in such money market funds. These waivers are in effect through 10/31/18, at which time the adviser and/or its affiliates will determine whether to renew or revise them.

(8)JPMorgan Small Cap Equity Fund - Class R6 Shares: The Fund's adviser and/or its affiliates have contractually agreed to waive fees and/or reimburse expenses to the extent Total Annual Fund Operating Expenses (excluding Acquired Fund Fees and Expenses other than certain money market fund fees as described in the prospectus, dividend and interest expenses related to short sales, interest, taxes, expenses related to litigation and potential litigation, and extraordinary expenses) exceed 0.74% of the average daily net assets of Class R6 Shares. The Fund may invest in one or more money market funds advised by the adviser or its affiliated money

## See Performance Introduction Page for Important Information

#### **Additional Notes**

market funds). The Fund's adviser, shareholder servicing agent and/or administrator have contractually agreed to waive fees and/or reimburse expenses in an amount sufficient to offset the respective net fees each collects from the affiliated money market funds on the Fund's investment in such money market funds. These waivers are in effect through 10/31/19. When the waivers expire, the adviser and/or its affiliates will determine whether to renew or revise them.

(9)The current yield reflects the deduction of all charges that are deducted from the total return quotations shown.

## **Updated Investment Information:**

To check if there is more recent plan and product performance, as well as fund fact sheet, information for your plan, visit Voya's Sponsor Web site at www.voyaretirementplans.com/sponsor and click on the menu selections below for the following:

#### **Plan and Product Performance Reports**

> Investment Information > Fund Performance

#### **Investment Option Descriptions**

> Investment Information > Investment Option Descriptions



You should consider the investment objectives, risks, and charges and expenses of the variable product and its underlying fund options; or mutual funds offered through a retirement plan, carefully before investing. The prospectuses/prospectus summaries/information booklets contain this and other information, which can be obtained by contacting your local representative. Please read the information carefully before investing.

For ERISA plan sponsors: Voya Retirement Insurance and Annuity Company, and/or Voya Institutional Plan Services, as administrative service providers, do not provide services to your plan which would be defined as investment advice under the Employee Retirement Income Security Act of 1974 ("ERISA") or the Internal Revenue Code ("IRC"). Accordingly, the service provider does not serve as an investment advice fiduciary to your plan as defined by ERISA or the IRC.

Insurance products, annuities and funding agreements are issued by Voya Retirement Insurance and Annuity Company ("VRIAC"), Windsor, CT. VRIAC is solely responsible for meeting its obligations. Plan administrative services are provided by VRIAC or Voya Institutional Plan Services LLC ("VIPS"). VIPS does not engage in the sale or solicitation of securities. All companies are members of the Voya" family of companies. Securities are distributed by Voya Financial Partners LLC (member SIPC) or third parties with which it has a selling agreement. All products and services may not be available in all states.

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