

Payment Questions

Haven't been paid:

If you haven't been paid and **your timesheet was submitted by the timesheet deadline** ([payroll calendar](#)), check to make sure that your timesheet is in "Approved" status in eXPRS. If it is not, contact your CDDP. If you recently set up direct deposit it takes one or two pay cycles to take effect. In the meantime, your paycheck will get mailed out on the pay date. If your timesheet was submitted on time, it is in "Approved" status in eXPRS, and you have not recently set up direct deposit; contact Public Partnerships LLC (PPL):

Email: pplormas-cs@pcgus.com Phone
(English): 1-(888)-419-7705

Note: Select option 2: Speak with customer service for the Oregon Fiscal Management Assistance Agent Services (FMAS) program.

Phone (Spanish): 1-888-419-7720

Phone (Russian): 1-888-419-7734 Phone

(TTY): 1-888-360-5899

If you haven't been paid and your **timesheet was submitted AFTER the timesheet deadline** ([Payroll Calendar](#)) we were probably not able to get to your timesheet on time. We can only guarantee that timesheets turned in on time will be paid on time. We try to process as many late timesheets in the order that we receive them before our deadline with the state. Unfortunately, the state will not authorize out of cycle payments for late timesheets unless they are due to administrative error. You will get paid on the next pay date.

How to setup direct deposit:

Complete [This Form](#) and follow the instructions at the bottom for submission. Direct deposit takes one or two pay cycles to take effect.

How to access paystubs:

You can access your paystubs by logging in to the Public Partnerships LLC (PPL) [BetterOnline](#) web portal. If you do not have an account you can create one. Select "OR FMAS ODDS" and "PSW" as your role when creating your account.

How to access W-2s:

<https://www.publicpartnerships.com/tools/form-w-2/>