

REQUEST FOR PROPOSALS #2018-86
OPI In-home Care Services
RESPONSE TO CLARIFYING QUESTIONS #1
November 6, 2018

Note that these are questions submitted by interested firms to the above referenced solicitation. The below answers are for clarification purposes only and in no way alter or amend the RFP as published.

1. *What is the primary reason this RFP for OPI services is being reissued in October 2018?*

Answer: Please refer to: <https://dochub.clackamas.us/documents/drupal/cb7281ba-df55-441e-9a8b-05e620bbf093>

2. *What are the total annual dollars allocated by the County for the OPI services under this current contract?*

Answer: For FY18/19 we have total of \$205,000 budgeted for Agency Services.

3. *How many consumers are served under this contract annually? (last Fiscal Year)*

Answer: During FY17/18 244 unduplicated clients were served; 66 chose Agency Services to receive in home care.

4. *How many hours of services were provided in the last Fiscal Year?*

Answer: We provided 19,389 hours of In-home services during FY17/18. Of those, 5,505 were agency hours.

5. *What is the average number of service hours a client receives (per annum or per month)?*

Answer: Client received 15 hours of In-home care a month.

6. *Section 3.2 of the RFP, the County expects the Agency to serve all areas of the County's 1,883 square miles. The OHA limits license geography to 60 miles from licensed parent agency, will the County consider awarding a contract to an agency who holds a single license and is therefore restricted to providing services to only a portion of the County?*

Answer: While we are seeking Agency's that can provide throughout the County the application does allow an Agency to specify what areas/communities in the County that an Agency can serve. "We can provide Services: Only in (list areas your agency can provide service to in Clackamas County)". Responders are welcome to specify their service area.

7. *Who are the current contracted Providers for this contract? Are there any specific service locations the County is having difficulty serving?*

Answer: Current providers are Mt Hood Home Care Services & Affordable Care. Historically Canby, Wilsonville, and Lake Oswego can be difficult to staff for services.

8. *Does the County expect to award multiple provider contracts under this procurement? If yes, is there a maximum number of providers that will be awarded?*

Answer: Yes there will be multiple awards.

9. *For emailed RFP submissions, what is the maximum file size?*

Answer: There is no maximum file size.

10. *What is the maximum file size that can be accepted by the e-mail address Procurement at Clackmas.us when submitting a proposal?*

Answer: There is no maximum file size.

11. *Will this general email address accept Encrypted e-mails that must be downloaded from a secure e-mail box?*

Answer: We do not accept encrypted files.

12. *Will Clackamas County publish a list of all of the Q & A for all questions submitted and answered for this procurement on the Clackamas County website?*

Answer: Yes this will become part of the solicitation notice on the County Website.

End of Clarifying Questions #1