



## EMERGENCY MEDICAL SERVICES COUNCIL MEETING MINUTES

October 21, 2024

**Members Present:** Matt Dale, Chair; Dr. Sarah Present, CC Public Health Officer; Tony Collins, CCOM Operations Manager; Jason Mahle, Clackamas AMR Operations Manager; Dr. Sean Stone, FACEP Manager; Scott Vachter, LOFD; Mark Oeschlager, Local 1159; Glen Suchanek, Milwaukie PD Behavioral Health Specialist; Vince Stafford, Molalla Fire

**Members Absent:** Dr. Ritu Sahni, EMS Medical Director; Vince Stafford, Molalla Fire; Jennie Wilcox, County Resident Representative; Rick Huffman, Clackamas Fire EMS; Dr. Thomas Kofoed, CC Associate Medical Director; Brad Kuhn, Colton Fire; Chief Smario, TVFR EMS

**Guests:** Cheryl Bledsoe, CCOM Director; Tim Case, Washington County EMS; Dr. John Turner, CC Associate Medical Director; Ben Sorenson, TVFR; Dave Dennis, TVFR; Tina Burgess, LOCOM

**Staff:** Philip Mason-Joyner, CC Public Health, Public Health Director; Bill Conway, Office of Public Health Emergency Services, Emergency Services Manager; Bill Steward, Office of Public Health Emergency Medical Services, EMS Coordinator; Deidre Toczyski, Office of Public Health Emergency Medical Services, EMS Data Analyst; Megan Cardoza, Office of Public Health Emergency Services, Administrative Specialist I; Terri Heft, CC Public Health, Environmental Health Administrative Specialist; Jamie Breunig, CC Public Health Community Paramedic; Sherry Olson, CC Public Health, Finance and Business Services Manager

The meeting was called to order at approximately 9:00 am.

### Introductions:

- Introductions were completed.

### Additions/Deletions/Acceptance of Agenda:

- Agenda approved with no additions.

### Call to the Public:

- No requests from the public.

### Approval of Minutes:

- July 15, 2024, Meeting Minutes approved.

### Recognitions:

- Chief Luke Strait has been awarded a plaque for his years of service and recognized for his work on the AEDs to law enforcement and co-dispatch.
  - Glen Suchanek has been voted in to take Chief Luke Strait's position in the EMS Council.
- Chief Steve Boughey has been awarded a plaque for his years of service and recognized for his work done on the Strategic Plan Task Force as well as many other things he did to move the EMS Council forward.
  - Open vacancy for Chief Boughey's position on the EMS Council.

### Staff Reports:

- County Staffing Update (Bill Steward)
  - Office of Public Health Emergency Services (OPHES) is fully staffed with the new addition of Community Paramedic, Jamie Breunig.
    - The liaison to all Community Paramedics in the County.
    - 4 pillars that frame the Community Paramedic Program
      - Houseless outreach
      - Opioid and polysubstance abuse or use
      - Behavioral Health

- General Outreach, identifying gaps, and connecting those most vulnerable to appropriate resources
- Public Health Update (Dr. Sarah Present)
  - Measles outbreak update – No new identified cases over 42 days.
  - Iv fluid shortage – Baxter Plant has been damaged and in needs of repairs from hurricane Helene.
    - This has caused a shortage of IV fluids.
    - Hospitals are working on limiting IV fluid usage and have protocols for oral hydration and cancelling some surgeries. They are successfully sharing amongst themselves currently.
  - Covid levels are still high.
    - Flu cases still low but encourage getting the flu shot.
  - There is a Marburg Virus disease outbreak in Rwanda.
    - A lot of assistance coming from World Health Organization and CDC.
      - No community spread has been identified even with large exposures in healthcare settings but are monitoring many people.
      - There has been approximately a 30% mortality rate – good outcome for a viral hemorrhagic fever.
      - Not anticipating many travelers from Rwanda.
      - 3 travelers being monitored in the tri-county region.
- Finance (Sherry Olson)
  - Fiscal Year 2025 spreadsheet shared and can be sent out to any who request it.
    - Starts July 1, 2024, and ends June 30, 2025.
  - First quarter numbers for System Enhancement fund came in at \$265k, estimate was \$284k - close to what was predicted.
  - Consistently receiving revenue and in good standing.
  - Late October we will see more funding.
  - Some expense that has gone out is for program materials and supplies, compassion care, software, and payments to fire agencies.
  - Surplus is at \$293k.
  - Ending fund balance rolling into next year is \$214k as of right now.
    - 60% of revenue goes straight to Fire Agencies.
- Behavioral Health Response Update (Matt Dale)
  - Chief Dale has been attending those meetings as the EMS representative.
  - A school building was purchased in Clackamas by the old DEQ building to house this program.
    - Taskforce led by Mary Rumbaugh has been helping to move the project along.
  - Many projects are being put in place from the Behavioral Health Response Team:
    - Transition center at the Clackamas County Sherriff's Jail
    - 23-Hour Stabilization Center to be located in Milwaukie
    - Clackamas Fire's AARPA funding is helping to build on to their Community Paramedic Program
    - Tualatin Fire has increased their Community Paramedic program
    - Clackamas County Public Health hired a new Community Paramedic
    - Many Law enforcement agencies have hired Behavioral Health Specialists
  - Bill Conway – Clackamas County is working on the Julota Platform.
    - Julota ties all charting platforms together in one place to have a holistic wrap-around care on patients.
    - Any agency that touches the patient would have access to patient history and resources for next steps.
    - Behavioral Health workgroup is very interested in joining that platform once it has been put in place.
  - Glen Suchanek – Stabilization Center, Recovery Center, and Caring Place
    - All three programs will be working together.
    - Recovery campus working with our deflection model.
    - Stabilization Center:

- Front end will be the stabilization crisis drop.
- Back end will house a 13-bed shelter.
  - Fathers Heart put in a request for the shelter in the back.
- Caring Place will be in the Miles Fiber Glass building in Oregon City.
  - Demolition of the current building has started.
  - It will house LoveOne and Father's Heart on the first floor.
  - Clackamas County Health Center will be on the second floor as well as offices upstairs.
- Plan to open Recovery Center and Caring Place in 2026 and Stabilization Center a little earlier.

### **Committee / Special Interest Reports:**

- EMS Strategic Plan Taskforce (Bill C.)
  - Nothing to report.
- QI Committee (Dr. Ritu Sahni/ Dr. John Turner)
  - Last quarter the group met about Stroke, STEMI, and Cardiac Arrest.
  - Next Quarter's topics are Pediatrics, Behavioral Health, and Airway.
  - This last year the group has been integrating hospital partners to reflect to the group on what they are seeing.
    - Seeing areas for improvement but as a whole are providing exceptional care.
  - HDE – Hospital/Health Data Exchange
    - Helps agencies sharing and receiving the data for their quality improvement.
    - There are many good products on the market and cost is relatively minimal.
    - OHSU is currently in the middle of implementing HDE.
    - In the next couple of weeks, a meeting will be held to discuss HDE with various people from the hospitals in the state.
- Protocol Development Committee (Dr. Thomas Koefed/ Dr. John Turner)
  - Been meeting monthly since February 2024.
  - An ongoing issue heard from fire crews is the amount of change that happens in the medical field is overwhelming.
    - There has been a lot of work done over the last year to not make significant changes but to improve treatment and protocols in a more user-friendly format.
  - New and improved protocols this year:
    - Trauma protocol being updated to reflect the required rules issued by the state – Trauma Activation Protocol being updated state-wide
    - Stroke Screen Protocol is being updated to BFAST.
    - Dave Dennis - New Reference Guide will be sent out to all the agencies from TVFR around the beginning of November to Clackamas County and Washington County.
      - 80–100 pages have been cut from the Reference Guide and moved to a flowchart-like style to be more user-friendly.
      - New training videos to be sent out late November.
    - PACT trial ongoing at OHSU and expected to continue for another year.
    - Protocol changing for Pedi-Dose Trial: age-based vs weight base.
      - Moving to age-based dosing regimen in January.
    - Starting early next year, EMS crews will participate in a study ran out of OHSU called Early Amiodarone/Early Amio.
      - Will change the timing of administering the particular drug during a cardiac arrest and if it has an effect on the outcome.
        - Multnomah County changing to that protocol this year.
        - Clackamas County and Washington County not changing over this year.
- Operations Subcommittee (Brad Kuhn/Bill Steward)
  - EMS Kits – Task group working on a trial of a new Video Laryngoscope.
    - 3 out of 4 of the devices are being trialed and rated MAT.
      - GlideScope
      - UE Scope
      - Clear Vue
      - CMAC
  - Medication shortages discussion on the IV fluids and the Baxter Plant being damaged.

- LifePak35 – Discussed moving to the new pack and to send out a survey on when agencies would like that migration to take place.
- System Enhancement Subcommittee (Jason Mahle)
  - Flex bougies have been purchased and sent to all agencies.
  - Pediatric decompression needles have been approved but not yet ordered.
  - Video Laryngoscopes:
    - 1 device will be sent to each agency to trial on a 2-week rotation.
  - Bill Conway – A System Enhancement request has been submitted to purchase ProQA FirstWatch Module for LOCOM.
    - They are requesting the first year set up and maintenance fee then LOCOM will assume the fees for the second year and ongoing maintenance fees.
    - The request will be reviewed and voted on. The recommendation will then be forwarded to the EMS Council for a vote, most likely via email.
- ESO Committee (Scott Vachter)
  - Cyndi Newton and Justin Gold now attending.
    - Reviewed Clackamas County Platform against Multnomah County and found some things to update.
  - Nearly all EMS agencies in Clackamas County are on ESO.
    - Starting to see some Washington County Fire Agencies join ESO.
  - Focus of the group is on unity in EMS by maintaining and providing consistency with documentation provided that the data ensures positive patient outcomes.
  - As of July 1<sup>st</sup>, Monitor Fire onboarded with ESO.
  - Lake Oswego Fire is beta testing with Apple IOS version so it's not just Microsoft.
    - Apple version to launch in 2025
  - Handoff for mobile-to-mobile transfers has been enhanced now that AMR has ESO.
    - Fire can transfer to AMR; AMR can transfer to Fire.
  - Looking at Global Admin to enhance unification of updates to all agencies.
  - End of 2024, ESO will be coming out with custom forms
  - Customizable rules will be coming out that can be implemented.
  - Jason Mahle – Clackamas County and Washington County AMR changed to using the County run number for all charts in ESO.
- EMS Training Group/MAT (Tina Beeler – Dr. Sahni/ Bill Conway)
  - MAT is being held at Clackamas County AMR.
    - Dates are 10/16-10/18 and 10/22-10/24, with a morning and afternoon session.
  - Topics covered in less of a hands-on training and more of an explanation:
    - Pedi- Dose: age-based dosing vs weight-based dosing
    - RSI (Rapid Sequence Intubation) vs DSI (Delayed Sequence Intubation)
  - A night session has been implemented by Justin Colvin for Clackamas volunteers, but all volunteers are invited.
- PSAP (Tony Collins & Tina Burgess)
  - Tony – CCOM
    - CCOM has had 85 calls transferred to Nurse Navigation since launch date in September.
    - There have been some calls that have come back but going very well.
    - Bill Conway taught a CPR and First Aid training for staff this month.
    - Staff received training on a ProQA update.
    - Staffing numbers are improving.
  - Tina – LOCOM
    - Have had 4 calls transferred to Nurse Navigation.
    - Currently hiring for one open position.
      - One new hire starting November 4<sup>th</sup>.
    - New updated phone integration on will launch on November 4<sup>th</sup>.
- Labor Committee (Mark O./ Bill S.)
  - Met last month and discussed Nurse Nav. No new updates.

### **Old Business:**

- Ambulance Service Plan – Bill Conway
  - Has been a 2-year process and has not been updated since 2012.
  - Update has been approved by Oregon Health Authority.

- Because it becomes County Code after approval, it is required to go through 2 public hearings.
  - Dates are October 24<sup>th</sup> and November 4<sup>th</sup>.
  - Encourage any stakeholder to attend and watch or testify their thoughts about the changes.
  - Red Line version will be posted and available after Tuesday, October 22<sup>nd</sup>, on their business meeting website. You can also request a copy from Bill Conway.
- Nurse Navigation
  - Deidre Toczyski shared presentation of Nurse Navigation Dashboard.
    - Just under 100 calls have been transferred.
      - Roughly 33% have been deemed self-care.
      - Some referrals to alternate destinations.
      - Mobile Urgent Care – 2 Calls.
      - BLS - 48 less calls that have been dispatched to a fire agency.
        - Some of the calls that came back were due to clinics being closed or an appointment was not available at that time.
      - Ages we are seeing is infant to 94 years.
      - Survey is now at a 4.9/5.
        - Was at a 5 but had a few lower from amount of time spent on the phone.
    - Jason Mahle – PSAP sends calls to Nurse Navigation line and when that call needs to come back, it goes to AMR dispatch, where they re-triage the call.
      - If it becomes an Alpha call, only an ambulance will be dispatched.
      - This is the majority of calls that are coming back.
      - If call is Bravo or above, fire response will be dispatched.
    - BLS number will continue to go down as clinic and mobile capacity goes up and programs get developed.

**New Business:**

- **ALS Provider Council Position Vacancy**
  - Has been advertised and recruitment closes on October 29<sup>th</sup>.
    - Will be sent out to EMS Council after close date to vote on.
    - Vote will take place before next meeting in January.
    - The person voted in will be appointed by the Board of County Commissioners at the next meeting.
    - A vote will then need to take place for the Vice Chair position, the vacancy from Steve Boughy.

**General Announcements**

- Scott Vachter – HDE will go live with ESO on May 14th, 2025.
- Video Laryngoscope Trial – Dr. John Turner
  - Once a choice has been made, votes will be sent via email.
  - Request for System Enhancement funds will require an RFP process.
    - Must be posted for 30 days.
  - Hope to have that done before Spring MAT.

**Next Meeting:** The next meeting on Monday, January 20, is cancelled due to federal holiday.

- Next meeting will be April 21, 2025, at 9:00 am.

**Adjourn:** The meeting adjourned at approximately 10:13 am.