#### MEMORANDUM

TO:	Clackamas County Board of County Commissioners (BCC)		
FROM:	Rodney A. Cook, Director, Health, Housing & Human Services; Vahid Brown,		
	Supportive Housing Services Program Manager		
RE:	Request for Information – Safety off the Streets Programming Update		
DATE:	September 27, 2022		

This memorandum is an informational briefing on the responses received through *Request for Information 2022-58 Safety off the Streets.* 

#### **Background**

In March 2022 the Board of County Commissioners directed staff to design and issue a Request for Information (RFI) to solicit proposals for Safety off the Streets programs. Staff, in collaboration with County Procurement, issued *RFI 2022-58 Safety off the Streets* on May 11, 2022. This RFI was issued to explore strategies for the expansion of safety off the streets programs in Clackamas County.

Safety off the streets programs are shelters or types of crisis housing with the primary purpose of providing safe temporary shelter for people experiencing a housing crisis. All such programs are "transitional" – they are not meant as permanent places of residence and should connect households to permanent housing and access to other services as quickly as possible. Such programs provide a temporary place for people to stay, meet basic needs such as food, safety, and hygiene, and offer or connect to support to seek and obtain housing. Safety off the streets programs play a critical role in a system's response to homelessness, providing life-saving, immediately available shelter for people experiencing a housing crisis.

These programs exist on a spectrum, from temporary structures in designated "safe rest" areas, to permanent facility-based shelter. Best practices for these programs are grounded in low-barrier access and entry. Low-barrier shelters have a housing-first orientation and few, if any, barriers to entry, such as sobriety requirements or background checks.

Safety off the streets programs utilize models such as safe rest areas, safe parking sites, transitional villages, facility-based congregate shelter, and facility-based non-congregate shelter. The March 2022 Policy Session Worksheet and Presentation on safety off the streets programming is attached for additional details on potential program models and the existing need for these types of programs in Clackamas County.



#### Responses to RFI 2022-58

The County received ten proposals in response to RFI 2022-58. Staff reviewed and analyzed the responses to determine which types of safety off the streets programming the Clackamas County provider community has identified as a need and as the most effective way to deliver services. There was a notable lack of safe rest areas, safe parking sites, and facility-based congregate shelter in the proposals. Based on the results of this RFI, there appears to be little to no interest from the provider community to operate safe rest areas, safe parking areas in the near future.

Respondents did indicate a strong desire by the service provider community to further utilize transitional villages similar to the Veteran's Village and facility-based non-congregate shelter, primarily through the use of hotels and/or motels. All ten of the respondents identified transitional villages and/or facility-based non-congregate shelter in their proposals. Both of these models currently operate within Clackamas County and have been successful in providing shelter and transitioning households into permanent housing. Examples of these models currently operating in Clackamas County include the Veterans Village transitional village and Northwest Housing Alternatives Annie Ross House which is a facility-based non-congregate shelter.

Below is a brief summary of each proposal received:

- 1. <u>All Good Northwest</u>: Proposed a transitional pod village similar to the Veteran's Village which would serve 40-50 adults and be designed through a large collaborative partnership with several other local organizations. The village would contain individual shelter structures with beds and storage in addition to a community resource building with shared restrooms, kitchen, and laundry facilities. No location was identified for the site and the respondent asked to work with the County in identifying a site. Onsite services would include housing navigation assistance, case management, and behavioral health support. While the respondent estimates that staffing for this program would cost ~\$1.1M per year, no estimated costs were provided for construction, site acquisition, or maintenance.
- 2. <u>Bridges to Change</u>: Proposed a transitional pod village to serve 15-20 households experiencing chronic and long-term homelessness, with a focus on those who are struggling with substance use disorders and/or mental health disorders, per year. This proposal includes two pods that can house couples in addition to the more traditional pods that house single adults. The site would also include a shared kitchen, common space, and restrooms these structures and the pods would be directly built and maintained by the respondent. Though no location was identified for the site, the respondent expressed a desire to work with the Housing Authority of Clackamas County to potentially use one of the sites slated for disposition. Onsite services would include peer support, service navigation, behavioral health services, and housing navigation. While the respondent



estimates that operations for this program would cost ~\$565K per year, no estimated costs were provided for construction, site acquisition, or maintenance.

- 3. Clackamas Women's Services: Proposed a program which would serve people impacted by domestic and sexual violence, child abuse, elder abuse, dating violence, stalking, and human trafficking and include an expansion of their existing noncongregate shelter model done in several phases. The first phase expands capacity in their motel shelter program which can serve up to 100 households annually while the second phase explores expanding capacity at their residential shelter facility to add an additional 5-7 beds. The third phase would mitigate a potential reduction of 17 beds in their aging annex and cottage buildings by updating and expanding the buildings, while the fourth phase would be the acquisition of a new site to operate a single room occupancy shelter with a yet to be determined capacity. The expansion of the existing facilities would occur at a site in unincorporated Clackamas County while a potential site for the new single room occupancy shelter has not yet been identified, but could be done through a turnkey model. Onsite services would include housing navigation, rapid rehousing, and extensive wrap-around support services. The respondent was unable to identify estimated costs for construction, site acquisition, or ongoing operations during the RFI's window due to the current economic and business climate. However, an estimate of ~\$900K for ongoing operations of their hotel shelter program was cited to demonstrate the operation costs for a program which utilizes economies of scale as they are proposing.
- 4. Equitable Social Solutions: Proposed a facility based non-congregate shelter model by renting hotel/motel rooms which would serve 300 households per year. Program participants would be provided case management and housing navigation services. Respondent has also proposed an extensive landlord engagement and partnership program to assist with their housing navigation services. While the respondent does not currently work in Clackamas County, their proposal includes a desire to partner with local healthcare providers and culturally specific service providers to provide program participants with connections to other services. The proposed cost of the program, which includes all necessary costs, is stated to be \$5,981,498.
- 5. <u>Home Builders Foundation and Do Good Multnomah</u>: Proposed a transitional village model similar and build adjacent to the Veterans Village, this new village would serve 40-50 single adult households per year. They are proposing to utilize a 3.5 acre open parcel of land owned by the County immediately adjacent to the Veterans Village. This would enable the proposed village to scale up and utilize existing utilities while also sharing office space and other resources with the Veterans Village. The village would consist of 25 wood-framed, prefabricated living structures with separate common facilities that feature



bathrooms, kitchen, and laundry and office space. Program participants would receive housing navigation, peer support, and case management while staying at the village. Respondent estimates that design and construction of the village would cost approximately \$830,000 after projected in-kind donations and grants are accounted for. Ongoing staffing expenses are estimated to be \$260,000 with ongoing operational/utility costs to be determined during development.

- 6. Lasko Refuge: Proposed a facility based non-congregate addiction recovery housing model to assist 15-20 individuals at a time; an unidentified number of beds would be reserved for individuals identifying as BIPOC, LGBTQIA2S+, or a veteran of the armed forces. This proposal does not have an identified site, but would purchase and utilize a large home which could accommodate 15-20 individuals at any given time. Program participants would receive addiction recovery services and assistance with applying to jobs and rental assistance programs. Respondent estimates that initial acquisition and start-up costs would be approximately \$193,000. The program model is proposed to be self-sufficient after the initial start-up, with program participants paying a small amount of rent to support ongoing operations. Respondent identified that if the County prefers no rent be paid by program participants, ongoing operations could be funded through County funding.
- 7. Native American Youth & Family Association (NAYA), Northwest Housing Alternatives (NHA), and Urban League of Portland (ULPDX) Coalition: Proposed a facility based non-congregate model which would serve 120 households per year and utilize pre-existing facilities in the Annie Ross House and various hotels/motels. The proposed program is focused on families and all households must have at least one minor and one adult. The Annie Ross House is a facility of eight individual shelter rooms with full amenities and would be operated by NAYA as a culturally specific shelter for Native American households with children. NHA would be the lead agency on operating scattered site hotel-based emergency shelter and the provision of housing navigation case management and financial assistance for households. ULPDX will provide culturally specific referrals, case management, and wrap-around services for African American households. In addition to these services, program participants will also receive assistance with rapid rehousing and on-going housing retention services as needed. Respondents estimate that the annual cost to operate this program would be approximately \$6.23M.
- 8. <u>New Avenues for Youth</u>: This proposal was not focused on safety off the streets programming as requested in the RFI, but rather outlined a full continuum of services for homeless and runaway youth. The proposal was submitted on behalf of a large partnership of agencies, of which New Avenues for Youth is the lead. The proposed program, titled the Youth Access to Housing and Supports Collaborative, includes a full



continuum of services for youth aged 14-24 including outreach and engagement, coordinated housing access and diversion, immediate/transitional housing, housing navigation and placement, supportive housing case management, rapid rehousing, and wraparound services. The proposed program includes 2-4 crisis beds (50 youth served annually), 5-6 transitional housing beds (6-20 youth served annually), 3-4 LGBTQ+ culturally specific transitional housing beds (4-10 youth served annually), and 1 bed in transitional housing for parenting youth (1-4 families served annually). Respondent estimates that the annual cost to operate this program would be approximately \$2.91M.

- 9. <u>RPM Consulting</u>: This proposal does not describe a proposed safety off the streets program. The respondent instead proposed technical assistance for the future development of safety off the streets programming such as feasibility and homeless programs consulting, predevelopment planning, and site program/design estimating. Their proposal does not identify any potential sites in Clackamas County for safety off the streets programming. Additionally, the proposal is devoid of any programmatic service provision such as shelter operation/maintenance, connections to permanent housing, nor long-term case management or wrap-around supports.
- 10. Up and Over: Proposed a facility based non-congregate model utilizing hotel/motel rooms to primarily serve BIPOC adults with extensive behavioral, mental, substance use and medical disorders. The proposed program would assist up to 105 households per year. This proposal details an extensive list of supportive services which would be available to program participants including, but not limited to: peer support, case management, housing navigation, and various behavioral/mental health supportive services. The proposed program also includes weekly outreach sessions open to the community for education information on available housing resources. The respondent estimates that the annual operating cost of this program would be approximately \$1.94M.

#### Next Steps:

Proposers to this Request for Information stated a need for the County to identify or acquire land or facilities for the operation of the proposed non-congregate programs. The County is on a path to potentially acquire a motel for non-congregate shelter through Project Turnkey 2.0, a state-funded grant program for the acquisition of motels or other properties for conversion to transitional housing. Once a Turnkey site is secured, the County will be in a position to make a selection for a community based provider of supportive services at the site. Staff will continue to work to identify appropriate sites for development of transitional village programming. A successful transitional village program is currently operated by Clackamas County at the Veterans Village, providing a model that can inform future opportunities for expansion.



<u>Attachments:</u> Administrator's Housing Task Force Housing Session #2 – Transitional Shelter Options Policy Session Worksheet and Presentation

Respectfully submitted,

Rodney A. Cook, Director

Health, Housing & Human Services

#### **CLACKAMAS COUNTY BOARD OF COUNTY COMMISSIONERS**

### Policy Session Worksheet

Presentation Date: 3/2/2022 Approx. Start Time: 11am Approx. Length: 1HR

**Presentation Title:** Administrator's Housing Task Force Housing Session #2 – Transitional Shelter Options

Department: Health, Housing, and Human Services (H3S)

Presenters: Rodney Cook, Director of Health, Housing, and Human Services

Vahid Brown, Supportive Housing Services Manager

**Other Invitees:** Ed Johnson, Toni Karter, Brenda Durbin, Dan Johnson, Joe Vennes Mark Sirois, Pamela Anderson,

#### WHAT ACTION ARE YOU REQUESTING FROM THE BOARD?

Staff is requesting direction on the question of moving forward with issuing a Request for Information (RFI) to determine the feasibility of developing Transitional Shelter(s) in the County. As context, staff will present examples of different models of Transitional Shelters that are evidence-based and have demonstrated success in what is commonly known as Safety Off the Streets programs.

#### **EXECUTIVE SUMMARY:**

The Administrator's Housing Task Force is bringing information to the Board regarding Safety Off the Streets program models which include the continuum of transitional shelter options.

#### What is Safety off the Street?

Safety off the street programs are shelters or types of crisis housing with the primary purpose of providing safe temporary shelter for people experiencing a housing crisis. All such programs are "transitional" – they are not meant as permanent places of residence and should connect households to permanent housing and access to other services as quickly as possible. Such programs provide a temporary place for people to stay, meet basic needs such as food, safety, and hygiene, and offer some level of support to seek and obtain housing. Safety off the street programs play a critical role in a system's response to homelessness, as people in a housing crisis will always need a safe and decent place to go that is immediately available.

Safety off the street programs exist on a spectrum, from temporary structures in designated "safe rest" areas, to permanent facility-based shelter. Best practices for these programs are grounded in low-barrier access and entry. Low-barrier shelters have a housing-first orientation and few, if any, barriers to entry, such as sobriety requirements or background checks.

Below are five general models from the continuum of transitional shelter options:

#### 1. Safe Rest Areas

These are designated areas for immediately accessible short-term camping or sleeping in other temporary structures. They have basic amenities such as common areas for food preparation and/or distribution, access to hygiene facilities, garbage services, and fencing. Participants utilizing these sites can stay 24/7 until they are connected to services and navigated into permanent housing. Typically, these sites are operated by a service provider or peers who provide site management, housing navigation assistance, and other services as needed.

Safe rest areas are best suited for adults experiencing homelessness. Families with children, unaccompanied youth, and survivors of domestic violence typically are not served by this model and are best served by lower density models with more privacy.

The City of Eugene currently operates two successful safe rest area programs. The City operates or has approved six <u>safe sleep sites</u> which have shelters ranging from tents to tiny-house style structures, serve 35-95 households per site, and are managed by non-profit partners. The City also has nine <u>rest stops</u> which have Conestoga huts or pallet shelters and basic amenities, serve up to 20 households per site, and are also managed by non-profit partners.

#### 2. Safe Parking Sites

These sites are designated parking areas for people temporarily living in their vehicles where they can stay during the day and overnight without fear of being towed or ticketed. They range from small, distributed sites hosting up to six vehicles to larger parking lots capable of hosting 50+ vehicles. Safe parking sites offer basic amenities such as access to hygiene facilities, food preparation/distribution, storage options, garbage service, and onsite security. These sites are frequently utilized by most populations experiencing homelessness and sleeping in their vehicle, but do not generally serve unaccompanied minor youth.

The Cities of Eugene and Vancouver both currently operate successful safe parking site programs. Vancouver's <u>Safe Parking Zone Program</u> is staffed by City personnel in conjunction with contracted security. This program utilizes the parking lot of a transit center which has the capacity to host up to 50 vehicles and currently serves 60 people. Eugene's <u>Overnight Parking</u> <u>Program</u> is a disbursed safe parking model: the City partners with local organizations such as churches, businesses, and other entities to utilize their parking lots. This program utilizes 40 disbursed parking lots through these partnerships which can host up to six vehicles per site for a total of up to 60 vehicles.

#### 3. Transitional Villages

This model establishes small, transitional communities through the construction of stick-built or pre-fabricated small living structures and common facilities on a single site. Program participants stay in hard-walled structures with electricity but often do not have plumbing. Common facilities provide communal space and access to both cooking and hygiene amenities. These sites are typically either managed by non-profit service providers or may be "self-governed" through peer management of the site. Transitional villages offer more privacy, greater amenities, more on-site services, and case management services than the two previous models. Program participants in these models typically live onsite for a few months (most commonly up to 24 months maximum) until they can be navigated into permanent housing.

Transitional villages are best suited for adults experiencing homelessness. This model does not typically serve families with children or unaccompanied youth.

Clackamas County currently operates the <u>Veterans Village</u>, which is an example of the transitional village model. This village houses 24 pods which provide a safe space to sleep and

store personal items for program participants and also provides shared hygiene facilities, communal meeting spaces, and a shared kitchen. The village is operated by Do Good Multhomah which provides onsite services and assists program participants in becoming self-sufficient and finding permanent housing.

<u>Dignity Village</u> in Portland is another successful transitional village model. This village is a selfgoverned and self-funded program which provides shelter for 60 people. Multhomah County funds one full-time social services provider to assist program participants with case management services.

#### 4. Facility Based Congregate Shelter

This model provides either year-round or temporary shelters for people to stay overnight. Temporary shelters are typically opened in response to severe weather events such as heat, cold, or smoke. These shelters are easily accessible to provide a sheltered area to sleep overnight. Year-round shelters are typically dorm-style while temporary shelters typically offer cots or sleeping mats. These shelters offer basic amenities such as access to hygiene facilities, some limited food options, and on-site staff or volunteers to assist anyone staying overnight.

While this model can serve all populations, it is often limited to adults only as the congregate nature tends to dissuade families with children from staying overnight. Additionally, this model has not been feasible during much of the COVID-19 pandemic.

Clackamas County operates <u>temporary overnight shelters</u> in response to severe weather events. The Portland Rescue Mission currently operates a year-round congregate shelter through their <u>Burnside Shelter</u>. This permanent shelter offers daily meals, access to hygiene facilities, mail service, and onsite healthcare, employment, and housing resources.

#### 5. Facility Based Non-Congregate Shelter

These shelters provide private rooms, units, or dwellings for program participants to stay in for either short periods of time or until they can be navigated into permanent housing. There are several sub-types of this model, such as family shelter, motel shelter voucher programs, motel shelters such as Project Turnkey properties, and transitional housing programs. These shelters typically offer individual and more private amenities for hygiene or cooking within the room or dwelling for program participants than the other models detailed above. While these shelters can be utilized by any population, this model is the preferred and safest model for families with children. This model can also be tailored to meet the needs of specific populations such as youth or survivors of domestic violence.

Clackamas County currently partners with Northwest Housing Alternatives to operate a noncongregate family shelter. The <u>Annie Ross House</u> in Milwaukie serves up to eight families at a time, each family resides in a private room which is equipped with its own bathroom and kitchenette. Families work closely with case managers to move into permanent housing. The <u>Lake Oswego Transitional Shelter Ministry</u> operates a series of transitional shelter units which provide small, rent-free apartments for program participants who need short-term assistance due to severe economic setbacks.

Another popular example of facility based non-congregate shelters being utilized throughout Oregon is the motel/hotel model. Program participants in these models stay in a private hotel or motel room with in-room hygiene facilities and, depending on the property, in-room kitchenette. Clackamas County currently operates one such program which began in response to the COVID-19 pandemic. Additionally, <u>Project Turnkey</u>, an initiative by the Oregon Legislature, has helped 13 counties acquire 19 mote/hotel sites to be used as non-congregate shelter. Hotel/motel properties which are acquired for non-congregate shelter can also be transitioned into permanent housing.

#### Clackamas County Safety off the Street Inventory

The following table demonstrates the existing safety off the street capacity of transitional housing and shelter programs in Clackamas County as of December 14, 2021. Extreme weather warming shelters are not operated year-round, but are activated when the weather is predicted to "feel like" 33 degrees or lower or when other conditions, such as accumulated snowfall or high winds, make sleeping outdoors especially dangerous. Each site decides by 1 PM whether they will open, based on National Weather Service predictions.

Current System Capacity for Transitional Housing & Shelter in Clackamas County						
Type of Transitional Housing/Shelter	Beds for HH w/ Children	Beds for HH w/o Children	Total Beds			
Emergency Shelter	26	72	98			
Extreme Weather Warming Shelters			120			
Domestic Violence Shelter	227	63	290			
Transitional Housing and Interim Housing (includes Veterans Village)	33	47	80			
Total	286	182	588			

#### Existing Need for Safety off the Street Programming

The County's Coordinated Housing Access (CHA) system was created to allow people experiencing a housing crisis access to all available homelessness prevention and housing programs through a single point of contact. The CHA system provides the best measure of the needs of our unhoused neighbors.

Chronically Homeless & Literally Homeless Households						
Household Type	2019 Data	2022 Data	Change			
Adult Only	774	890	+ 15.0%			
Families with Children	126	158	+ 25.4%			
Total Households	900	1067	+ 18.5%			
Data by Subpopulation						
Subpopulation Type	2019 Data	2022 Data	Change			
Youth Households under 25	17	35	105.9%			
Adults Age 62+	123	155	26.0%			
Survivors of Domestic Violence	282	313	11.0%			
Veteran Households	128	63	(50.8%)			

The above data indicates the following trends:

- There are significantly more Adult Only Households who are unsheltered; however, the current inventory has little capacity for Adult Only Households.
- There was a dramatic increase in need specifically for the Youth Households under 25, which could be attributed to increased outreach services for youth.
- There was a significant decrease in unsheltered Veterans, which could be attributed to the availability of veteran's specific resources. Please note that those in the Veterans Village remain on the CHA waitlist.

#### Issuing a Request for Information (RFI)

Issuing an RFI would allow the Board to move from abstract program options towards concrete proposals. An RFI is a broad procurement process which allows the County to assess a wide variety of concepts, including initial capital/startup operational cost estimates, emerging from community partners. Responses to an RFI would reflect the most realistic and effective programs to address the urgent needs in our community to be maintained and operated by community providers who specialize in this type of service. An RFI was the procurement process through which the Clackamas County Veterans Village proposal was selected and is also the procurement process recommended by the Administrator's Housing Task Force to provide options for the Board to further consider.

#### **Funding Considerations**

Aside from General Funds, the County has a variety of funding sources that could support the procurement of Safety off the Street programming through an RFI. The Supportive Housing Services program has significant investments in shelter anticipated in the Local Implementation Plan (LIP), including up to \$3.5M for shelter-related capital or lease costs and \$2M for shelter-related operations and services. In recent engagements with the community of homeless services providers in the County, in which SHS program staff sought input on priorities for future funding, providers gave shelter the highest priority. There are also several funding bills currently under consideration by the State Legislature that earmark funds for Safety off the Streets programming. The County was also awarded approximately \$3.7M in HOME-American Rescue Plan funds, the eligible uses of which include both building or acquiring shelter and ongoing operational services.

#### FINANCIAL IMPLICATIONS (current year and ongoing):

Is this item in your current budget? XES ON

What is the cost? Not to exceed \$6.2M

What is the funding source? Supportive Housing Services funds; HOME-ARP; potential of State allocation. No County General Funds will be requested.

#### **STRATEGIC PLAN ALIGNMENT:**

- How does this item align with your Department's Strategic Business Plan goals?
  - Ensuring Access to Safe, Stable Housing by offering transitional housing and shelter options for residents while transitioning them to permanent housing solutions.
- How does this item align with the County's Performance Clackamas goals?
  - Ensure Safe, Healthy and Secure Communities by offering a variety of immediate housing and shelter solutions to meet the needs for our houseless neighbors.
  - Build Public Trust through Good Government by discussing all the types of transitional housing and shelter options that could be considered to expand our system capacity.

LEGAL/POLICY REQUIREMENTS: N/A

PUBLIC/GOVERNMENTAL PARTICIPATION: N/A

**OPTIONS:** 

- 1. Direct staff to issue a Request for Information (RFI) for proposals for Safety Off the Streets programs from across the entire continuum of Safety Off the Streets models.
- 2. Direct staff to issue a Request for Information (RFI) for specific Safety Off the Streets program models selected by Commissioners.
- 3. The Board receives the information presented and takes no further action at this time.

#### **RECOMMENDATION:**

Staff recommends Option 1 to direct staff to issue a Request for Information (RFI) for proposals for safety off the street programs from across the entire continuum of Safety Off the Streets models.

#### ATTACHMENTS:

Power Point Presentation

#### SUBMITTED BY:

Division Director/Head Approval \_\_\_\_\_ Department Director/Head Approval \_\_\_\_\_ County Administrator Approval \_\_\_\_\_

For information on this issue or copies of attachments, please contact \_\_\_\_\_\_@ 503-\_\_\_\_\_

# Administrator's Housing Task Force Housing Session #2 Transitional Shelter Options



## **Safe Rest Areas**

- Designated areas for short-term camping or sleeping in temporary structures
- Basic amenities: common areas for food prep or distribution, hygiene access, garbage service, fencing
- Participants can stay 24/7 until exiting to housing
- Often a service provider or peers provide site management, navigation to housing and services
- Population served: adult only households
- Not generally served: Families with children, unaccompanied youth, survivors of DV

### **Example:** Safe Sleep Sites in Eugene

Parking Lot on Garfield



**Example: Rest Stop in Eugene** Conestoga Huts at Westmorland Safe Spot



## **Safe Parking Sites**

- Designated parking areas for people living in vehicles
- Managed by local jurisdictions or non-profits
- Range in size: 6 to 50+ vehicles
- Basic amenities: hygiene access, food access, storage, garbage service, security
- Populations served: Adult only households and families with children
- Not generally served: unaccompanied minor youth

## Example: Safe Parking Zone

Vancouver, WA



**Example: Overnight Parking Program** Eugene, OR

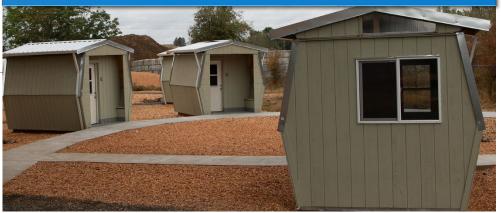


## **Transitional Villages**

- Stick-built or pre-fab small individual living structures
- Hard-walled structures electrified, but not often plumbed
- Basic amenities: community meeting space, common facilities for cooking and hygiene access
- Managed by peers (self-governed), or non-profit service providers
- Often include on-site services and case management
- Population served: Adult only households
- Not generally served: Families with children, unaccompanied minor youth

## **Example: Veterans Village**

Clackamas County, OR



## **Example: Dignity Village** Portland, OR



## **Facility Based Congregate Shelter**

- Year-round (permanent) or temporary
- Often dorm-style when permanent
- Cots or sleeping mats when temporary
- Typically only open overnight
- Basic amenities: hygiene access, limited food, on-site staff or volunteers
- Not feasible in pandemic circumstances
- Population served: can serve all populations, often limited to adults only
- Not generally served: Families with children, unaccompanied minor youth

### **Example: Portland Rescue Mission**

### **Burnside Shelter**



## **Example: Clackamas Warming Shelters** The Father's Heart Street Ministry





## **Facility Based Non-Congregate Shelter**

- Provides private rooms, units, or dwellings
- Improved amenities: usually private restroom, kitchenette, storage, and garbage service
- Can be tailored to meet the needs of specific populations
- Smaller sizes of these models tend to have better outcomes
- Often preferred model by households
- Population served: all populations, safest and best suited models for families with children

### Subtypes include:

- Family Shelters
- Transitional Housing Programs
- Youth Crisis Beds
- DV Shelters
- Motel Shelters such as Turnkey Projects
- Motel Shelter Voucher Programs

## **Facility Based Non-Congregate Shelter**

### **Example:** Family Shelter

Annie Ross House in Milwaukie, OR



#### **Example:** Transitional Housing Programs

Lake Oswego Transitional Shelter Ministry



**Example: Hotel/Motel Shelter** Motel 6 – McMinnville, OR – Project Turnkey



**Example: Hotel/Motel Shelter** Redwood Inn – Medford, OR – Project Turnkey

