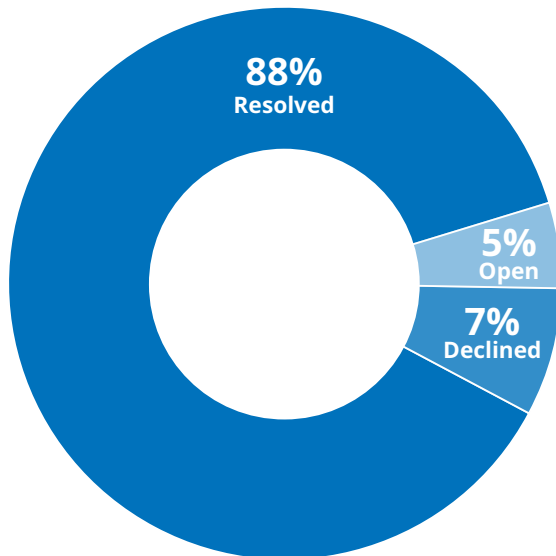


By the Numbers

Celebrating 10 Years of the
Office of County Internal Audit
2014–2024



For over ten years, the Office of County Internal Audit has been dedicated to improving our community. By independently evaluating compliance with regulations, reviewing business processes, assessing risks, and examining financial and operational controls, we promote accountability and efficiency — ensuring that the taxpayer’s dollar is being spent appropriately.



A Record of Success

Our office has issued 20 reports, compiling 120 audit recommendations— drawing attention to potential risks to the county and offering ways to avoid them. County departments have seen the value of these reports, implementing nearly 95% of the recommendations. These reports include important issues such as:

- Creating affordable housing
- Election ballot security
- Analyzing the county financial health
- Ensuring access to public services
- Strengthening cybersecurity



Quick Implementation

Most recommendations are implemented within 24 months — creating improved controls and processes.

Good Government Hotline

Are you aware of fraud, waste, abuse, or privacy/HIPAA incidents? Report them at:



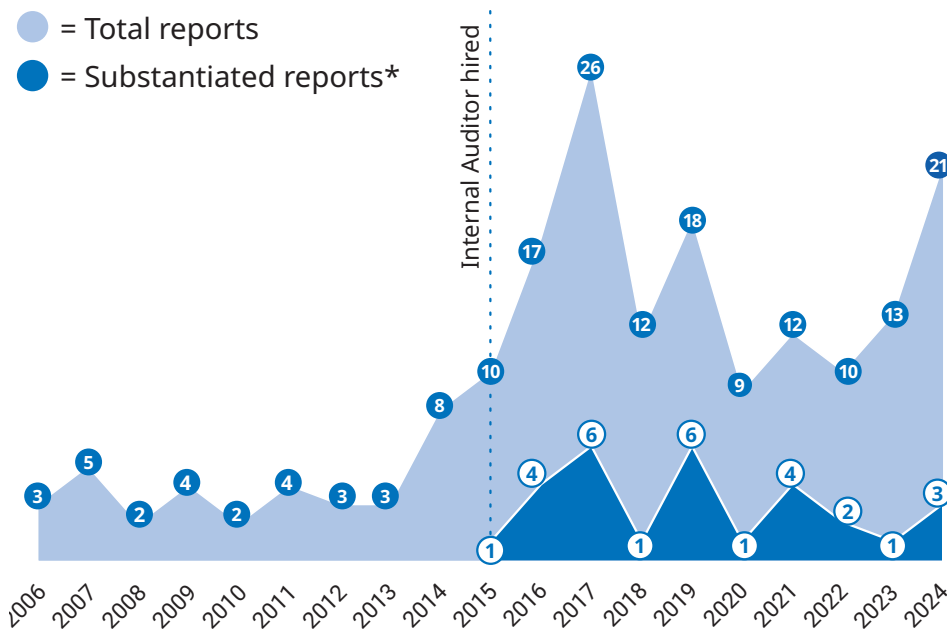
[www.clackamas.us/
internalaudit/ethicspoint.html](http://www.clackamas.us/internalaudit/ethicspoint.html)

The Good Government Hotline

The Good Government Hotline is an independent, confidential method for reporting suspected fraud, waste, and abuse of position. This comprehensive and anonymous web- and telephone-based reporting tool is for county employees and members of the public — supporting active participation in ensuring a safe, secure, and ethical workplace.



● = Total reports
 ● = Substantiated reports*



*All substantiated reports result in corrective action.



High Risk Issues

Audit engagements are selected and designed to address high risk potential, while optimizing County Internal Audit resources and impact.

- Affordable Housing Bond
- Budget Advisory
- CARES Act
- Cash handling, collections, and traffic diversion
- Civil Rights
- Complaint Review
- Contract Administration
- Elections Ballot Security
- Financial Conditions
- Information Security
- Insurance rate calculations
- NCPRD Governance
- Procurement Cards
- Tourism Procurement & Contracting



Online Report Library

All published reports are available on our website.

www.clackamas.us/internalaudit