

Thrive by mail



Get refills and reminders with our Mail-Delivery Pharmacy service

Staying on track with your maintenance medications is one of the things that helps you thrive. You can refill prescriptions in person at any Kaiser Permanente pharmacy, but our Mail-Delivery Pharmacy service is free, convenient, and reliable.

Getting started

Mail-delivery refills can be requested by phone, online, or on the go! Just call the number on your prescription label, visit kp.org/refill, or use the mobile KP app on your Android device or iPhone.

The shipping's on us

You won't be charged for postage on your mail-order prescriptions. In fact, your plan might let you get three months of refills for the price of only two. Check your *Evidence of Coverage* booklet for details.

Need reminders?

Forgetting to refill a prescription can be inconvenient or worse. Our new reminder service will email you when it's time for mail-order refills. Signing up is quick and easy at kp.org/refillreminder.

We want you to have what you need to thrive, including your maintenance medications. Ordering prescriptions by mail is more than convenient and affordable — it can help you avoid running out of the medications you need. Why not give it a try?

If you have questions about your prescriptions, please call the Mail-Delivery Pharmacy at **1-800-548-9809**, Monday through Friday, 8 a.m. to 4 p.m. For TTY, call 711. For language interpretation services, call 1-800-324-8010.

[learn more](#)



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