

**827 DRIVE-THRU WINDOW SERVICES**

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827.01 STANDARDS

Drive-thru window services:

- A. Shall not limit the development of pedestrian-oriented or transit-supportive uses, or adversely impact such uses on adjacent lots. This criterion does not apply in the RC District;
- B. Shall create minimal conflict with pedestrian access to the building from adjacent lots and roads;
- C. Shall not attract vehicle traffic into existing or proposed pedestrian and transit service areas; and
- D. Shall not create offsite congestion due to lack of onsite vehicle queuing area commensurate with the estimated volume of traffic to be generated.
- E. In the Clackamas Regional Center Area, but outside the Clackamas Regional Center itself:
  - 1. When drive-thru window service facilities are oriented toward front lot lines or street corners, pedestrian areas shall be buffered from the noise and exhaust of drive-thru vehicles.
  - 2. When building entrances are separated from sidewalks by drive-thru window service facilities, special design features may be required to ensure safe, direct, and convenient crossings and to screen pedestrian areas from drive-thru window service facilities. These may include different paving types, raised elevation, warning signs, landscaping, walls, bollards, or other similar methods.
- F. Inside the Clackamas Regional Center, drive-thru lanes are prohibited between the building and the street to which a building public entrance is oriented pursuant to Subsection 1005.08(B).

[Amended by Ord. ZDO-250, 10/13/14; Amended by Ord. ZDO-252, 6/1/15; Amended by Ord. ZDO-266, 5/23/18; Amended by Ord. ZDO-268, 10/2/18; Amended by Ord. ZDO-268, 9/5/23]