
Executive Summary

Key Findings

Self-insurance rates and claims expense have significantly increased in the last few years. The burden of the increases affects the budgets of Clackamas County departments, and as a result, services to the public are less than they could have been.

Leveling procedures could be implemented to help reduce drastic swings in the overall amount allocated to County departments.

Risk factors and calculations which determine the insurance rates for County departments should be regularly evaluated. The risk factors and allocation calculation have not been formally evaluated since implementation in the late 1990's.

Claim approval tracking procedures should be improved to ensure adequate approval documentation is readily available.

Oversight of the third party administering casualty claims should be improved to ensure the payments are accurate and appropriate. Current procedures in place are not sufficient to prevent or detect duplicate payments and overpayments.

Key Recommendations



Our specific recommendations for management are included on page 16 of this report.

In summary, we made recommendations to improve:

- Allocation calculations,
- Oversight of the third party administrator, and
- Approval tracking.

Risk Management Response

The department generally agreed with our recommendations and is already implementing corrective action to address some of the weaknesses identified. The full response is at the end of the report.