

CLACKAMAS COUNTY BOARD OF COUNTY COMMISSIONERS
Study Session Worksheet

Presentation Date: 1/14/14

Approx Start Time: 9:00

Approx Length: 30 minutes

Presentation Title: CCOM Computer Aided Dispatch (CAD) Replacement Update

Department: Central Dispatch (CCOM)

Presenters: Bob Cozzie, Director; Mike Fletcher, CAD Manager (CCOM and WCCCA)

Other Invitees: Mark Spross, CCOM Operations Manager; Ryan DesJardins, CCOM Technical Services Manager

WHAT ACTION ARE YOU REQUESTING FROM THE BOARD?

This study session is intended to inform the Board of the current activities surrounding the CCOM CAD replacement.

EXECUTIVE SUMMARY:

CCOM and WCCCA (Washington County Consolidated Communications Agency, AKA Washington County 9-1-1) have a partnership in which both agencies share a common CAD system. This partnership has been in existence for over three years, and has proven to be effective in increasing inter-agency cooperation, consistency, as well as saving both agencies money in yearly CAD costs.

Tiburon, the CAD vendor, provided an end-of-life deadline for our current software, which expires in March, 2015. As a result, both agencies are in the process of investigating an appropriate CAD replacement. Tiburon has provided a bid to upgrade the joint system with the latest CAD software. Both the CCOM and WCCCA Member Boards have requested agency leadership to fully vet this upgrade option with Tiburon and determine if that option is the best choice to make for the partnership, or if an RFP process would be more advisable.

Based on a number of factors, both Member Boards wish to move forward with the Tiburon option. Those factors include a relatively minimal impact on user agencies by migrating with Tiburon rather than changing to a different vendor, familiarity with the current vendor, relative affordability of the new product, and a desire to complete this project as soon as reasonably possible.

In addition, LOCOM (Lake Oswego 9-1-1) has expressed interest in joining the partnership, which could further reduce costs for CCOM and WCCCA.

Leadership representatives from all three agencies and from key member agencies met with Tiburon to discuss details regarding costs, annual maintenance, and plans for cutover to a new system. A final report and proposal is pending.

Based on the outcome of this process, another study session will be scheduled in which a request to move forward with the Tiburon offer or to move forward with a full RFP will be posed.

FINANCIAL IMPLICATIONS:

CAD purchases and upgrades are very expensive. Due to the partnership, costs are shared by all three agencies based on an agreed formula. CCOM's portion of the cost is currently 42.42%, but will decrease when LOCOM officially joins the partnership. Based on the initial proposal from Tiburon, funds are currently available in CCOM Capital Reserves lines for new licensing and software, and an updated proposal is expected by Tiburon within the next week. Detailed fiscal impact information will be provided in a future study session.

LEGAL/POLICY REQUIREMENTS:

NA

PUBLIC/GOVERNMENTAL PARTICIPATION:

NA

OPTIONS:

Informational presentation; no action expected.

RECOMMENDATION:

Staff respectfully requests the Board support the existing partnership between CCOM and WCCCA, and allow the agencies to work together to pursue a CAD replacement. More information regarding the Tiburon proposal, adding LOCOM to the partnership, and moving forward with either Tiburon or an RFP will be presented in the near future.

ATTACHMENTS:

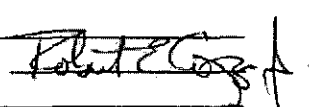
NA

SUBMITTED BY:

Division Director/Head Approval _____

Department Director/Head Approval _____

County Administrator Approval _____



For information on this issue, please contact Bob Cozzie @ 503-723-4875