

# 1.0 Overview

Follow Ups should be recorded for clients who exited any RRH, PSH, Navigation, or SHCM/Retention project into Permanent Housing. These Follow Ups consist of only a few questions, and ask you to attempt to make contact with clients you had previously taken off your caseload.

The Head of Household needs to have a follow up completed at 6 months after program exit. This is only required for households who exited the project into one of the following permanent housing scenarios:

- Owned by client, no housing subsidy
- Owned by client, with housing subsidy
- Permanent housing for formerly homeless
- Rental by client, no housing subsidy
- Rental by client, with HCV (section 8) housing subsidy
- Rental by client, with VASH housing subsidy (must be veteran)
- Rental by client, with GPD TIP subsidy (must be a veteran)
- Rental by client, with other on-going housing subsidy (i.e.: RLRA)
- Staying or living in family, permanent tenure
- Staying or living in friends, permanent tenure

If the household exited to any other exit destination, the 6-month follow-ups are not required.

### 2.0 Work Instructions

#### **1.0 Create Follow Up Assessment**

- a. Contact Household.
- b. Collect housing status for 6 or 12 month exit anniversary date.
- c. Navigate to Head of Household's record in ClientPoint.
- d. Select "Entry/Exit" tab.
- e. Select Follow Ups icon.
- f. Once selecting the proper Follow Up icon, a menu appears.
- g. Select "Add Follow Up Review."

# 1.0 Create Follow Up Assessment

Assess	ments		
Interims	Follow Ups	Client Count	
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		Q	0

## 6-Month Follow Ups – HMIS Entry Instructions



**Note:** You will only be able to create a Follow Up if client has an Exit Date recorded.

- 1.1 Follow Up Review Settings
- a. **Follow Up Review Type** will always be "6-Month Review".
- b. Record the **Review Date** as exactly 6 months after the Exit Date, even if the review happened a few days after or before the official anniversary.

#### **1.2 Answer Questions**

- a. Answer the 3 questions in the assessment.
- b. Select "Save & Exit."

#### **1.1 Follow Up Review Settings**

Add Follow Up Review - (1) Case, Justin A



#### **1.2 Answer Questions**

Follow Up Review Date: 08/03/2023 12:10:24 PM 🗈		2021 Follow-Up Assessment
st- 🗸 G	-Select-	LC Follow-up Status
e the following questions BLANK	ent", leave the following qu	Attempted, unable to contact clie
zt	-Select-	Housing at Follow-Up (Post Exit)
ct-♥ G	-Select- ♥ G	Since program exit, has household received other rent or deposit assistance?



# 3.0 Resources

### 3.1 Referenced Material

• 2024 HUD Data Standards (linked)

### 3.2 Related Material

• <u>2024 CoC Program HMIS Manual</u> (linked)

### 3.3 Contacts

• <u>HMISAdmin@clackamas.us</u> (linked)