



## EMERGENCY MEDICAL SERVICES COUNCIL MEETING MINUTES

July 15, 2024

**Members Present:** Matt Dale, Chair; Steve Boughey, Vice Chair; Dr. Ritu Sahni, EMS Medical Director; Dr. Sarah Present, Health Officer; Dr. Thomas Kofoed, CC Associate Medical Director; Tony Collins, CCOM Operations Manager; Jason Mahle, Clackamas AMR Operations

**Members Absent:** Vince Stafford, Molalla Fire; Dr. Sean Stone, FACEP Manager; Jennie Wilcox, County Resident Representative; Rick Huffman, Clackamas Fire EMS

**Guests:** Cheryl Bledsoe, CCOM Director; Tim Case, Washington Co. EMS; Dr. John Turner, CC Associate Medical Director; Ben Sorenson, TVFR; Susan Arterberry, Canby Fire; CC Commissioner West

**Staff:** Philip Mason-Joyner, CC Public Health, Public Health Director; Bill Steward, Office of Public Health Emergency Medical Services, EMS Coordinator; Deidre Toczyski, Office of Public Health Emergency Medical Services, EMS Data Analyst; Megan Cardoza, Office of Public Health Emergency Services, Administrative Specialist I; Daniel Nibouar, CC Disaster Management, Program Director

The meeting was called to order at approximately 9:08 am.

### **Introductions:**

Introductions were completed.

### **Additions/Deletions/Acceptance of Agenda:** Addition under New Business:

- Vote on City Representative Council position.
- Updated Agenda Accepted.

**Call to the Public:** No requests from the public.

**Approval of Minutes:** April Meeting Minutes approved.

### **Staff Reports:**

- County Staffing Update (Bill Steward)
  - H3S Hiring a Community Paramedic.
    - Job Posting is closed and there are 17 applicants.
    - In the process of scheduling interviews for the applicants that have made it to the next step.
    - The position will be working 4/10s, Monday through Thursday.
    - Will work in conjunction with Clackamas Fire's Community Paramedics and act as a liaison.
- Public Health Update (Dr. Sarah Present)
  - Covid rates have gone up.
    - Provider isolation guidelines have not changed, it is still 10 days or 5-7 days with a negative test. General population guidelines are 24 hours without symptoms; fever and symptoms improving.
    - 12-13 long term care facility outbreaks and 1-2 Noro Virus outbreaks.
  - Measles
    - 1 outbreak of 4 cases, a couple suspect with labs pending, unvaccinated individuals, mostly in Marion County.
      - Providence Canby Urgent Care has seen a suspects and contacts.
      - Currently size is manageable.
    - Good idea to check staff and vaccine status.
    - 1 case in Multnomah County:
      - 17-month-old that came back from international travel to Turkey.
      - Exposed family members are isolating.
  - Infection Control breaches at Providence Willamette Falls Hospital and Legacy Mt. Hood with Anesthesiology group.

- Both hospitals have a hotline to call.
    - Any media can call OHA
    - Testing opportunities will be available to those who may have been exposed.
    - Letters will be sent out to positive Hepatitis or HIV patients.
  - Public Messaging around Narcan/Naloxone training
    - Finding there is a lot of Narcan overuse.
    - Looking to change some of the training language for non-medical responders to “Getting back to breathing vs. responding.”
    - Planning more in-person trainings with the new Community Paramedic coming on board soon.
- Finance (Sherry Olson)
  - None
- Behavioral Health Response Update (Matt Dale)
  - Attending monthly meetings led by Mary Rumbaugh at OCPD Station.
  - Moving forward with Julota for charting platform program.
    - Clackamas County Public Health will own the program and extend it to all the other agencies.
    - Ties RMS data to patients that overdose, have substance use disorder, and other behavioral health issues, that law enforcement and first responders encounter to connect them to the patient’s assigned caregiver.
    - Subgroup for Julota has been put together.
    - Clackamas County is looking to purchase a campus that is an old Elementary School for needs in Public Health.
      - If purchased, it would be a 24-Hour Resource Center, where other services would reside and help establish a connection to others in need with Public Health and Behavioral Health.

**Committee / Special Interest Reports:**

- EMS Strategic Plan Taskforce (Bill C.)
  - Nothing to report.
- QI Committee (Dr. Ritu Sahni)
  - QI had a joint meeting last week with Clackamas County and Washington County looking at Cardiac Arrest data.
  - Cardiac arrest survivor rate for Oregon is significantly higher than the national average.
    - Almost every single survivor is neuro intact – 99%.
- Protocol Development Committee (Dr. Thomas Koefed)
  - Nothing to report. Currently managed by Multnomah County.
- Operations Subcommittee (Brad Kuhn)
  - Met this month, nothing to report and will meet again in September.
- System Enhancement Subcommittee (Jason Mahle)
  - Put together a subgroup with Bill Steward to evaluate video laryngoscopes that will record.
    - Planning on meeting in September.
- ESO Committee (Matt Dale for Scott Vachter)
  - Jason Mahle – AMR ESO went live July 1<sup>st</sup>.
    - Launch went well and is continuing to be successful.
    - Working on the back end with FirstWatch on NEMSIS reporting.
      - Just upgraded to 3.5.
    - Dr. Sahni - AMR is visible in the County build of ESO.
  - Dr. Sahni - Hospital data exchange set up
    - OHSU has signed on with ESO’s HDE
      - 6 months to implement.
      - HDE can flow from Hospital to transport agency to first responder if all the numbers and information in the CAD are entered and linked.
        - HDE populates the vitals not just in a PDF but in the chart itself, only after the chart is complete. Pressure will be put on Fire Crews to finish charts quickly to get that information sooner.
      - Same CAD but not sure if all the information from Fire will be linked.

- Will talk to ESO Committee about communicating with ESO about links.
  - Marlow Macht will be presenting at the next Manager's Meeting.
- EMS Training Group/MAT (Tina Beeler – Dr. Sahni)
  - Fall MAT dates are October 15-17 and 22-24.
  - Justin Colvin will spearhead MAT program for now.
  - New AMR Educator has been hired.
  - AMR hired an interim Training Officer while Tina is on leave.
- PSAP (Tony Collins & Tina Burgess)
  - Tony - CCOM
    - Staffing is the focus this summer.
    - One person left in May but gained two others that have signed off on training.
    - Slightly above 50% in trained staff.
    - Gained two signed off call takers and will be signing off on 2 more in a few weeks.
    - Working on Nurse Navigation implementation.
      - Ready now but not enough staff to start testing.
      - Policies and procedures need to be created.
      - Training will be difficult as no one can leave the floor currently with staffing so low.
  - Tina - LOCOM
    - Down two people but have people in backgrounds and open recruitment until the end of the month.
    - Working collaboratively with CCOM on implementation of Nurse Navigation.
    - In the process of replacing their 911 phone system.
      - Should be completed before end of the year.
- Labor Committee (Mark O./ Bill S.)
  - Labor Subcommittee wants more information on the Nurse Navigation Program.
    - Lisa Edmondson from Nurse Navigation will present to group in September.

### **Old Business:**

- Ambulance Service Plan
  - Working on second round of revisions due to the continual update in OHA's ASA policies.
- AMR performance-based contract
  - Scheduled to meet tomorrow to discuss Contract.
- Nurse Navigation
  - AMR is paying for Nurse Navigation through GMR funds.
  - The program is based out of Dallas, Texas and is staffed 24 hours a day.
  - Low acuity calls are transferred to Nurse Navigation but could be diverted back to EMS if necessary.
  - Made partnerships with Urgent Care Centers that can take patients through Nurse Navigation, not EMS.
  - Launch date will most likely be in September.
  - Washinton County is following closely behind on their launch date.

### **New Business:**

- **City Representative Council Position**
  - Milwaukie Police Chief, Luke Strait, has retired.
    - Will present a plaque to him at next EMS Council Meeting.
  - Bill Conway opened Council Position, and one person applied.
    - Glen Suchanek applied for City Representative.
    - Bill Conway/Bill Steward/Megan Cardoza to send out application and materials to EMS Council members vote by email.
- **Commissioner West**
  - Attending National Association of Counties in Tampa, Florida with Chair Smith and Commissioner Schrader.
  - Focus has been on Health Policy work.

- Recently attended EMS Memorial Service in Clackamas County to recognize First Responders who have fallen and sacrificed during their line of work.

### **General Announcements**

- **TVFR**

- Chief Boughey Council Position Vacancy
- Retiring – Last EMS Council Meeting is today.
- EMS Council has plans on recognizing his work.
- Application process for ALS Representative and Vice Chair to be sent out for his vacancy.

- **Dr. Sahni**

- Sending out announcement: MD Terri Schmidt Passed away July 10<sup>th</sup>.

- **Jason Mahle**

- Randy Lauer is officially semi-retired.
- GMR now has a Traveling Paramedic Program
  - AMR in Clackamas County just got a traveling paramedic and another coming at the end of July.
  - The length of stay is 2-3 months.
- Down 8 paramedics currently.

- **Bill Stewart**

- Mary Rumbaugh – 23 Hour Stabilization and Crisis Center
  - Solicitation for construction will be released in early August.
  - Goal is to be operational by late Spring of 2025.
  - Two services:
    - 23-Hour Crisis Stabilization
      - Referred by law enforcement, Mobile Crisis Team, and Hospital Discharge
      - Located on McBrod Ave. in Milwaukie.
    - Short Term Stabilization
      - Stay for up to 14 days.
      - Referred from 23-Hour Crisis Center, or community providers.
      - For those who need a safe place to stay, not in immediate crisis.

**Next Meeting:** The next meeting is Monday, October 21, from 9 am–11 am.

**Adjourn:** The meeting adjourned at approximately 9:58 am.