

COMPLAINT FORM

If you are currently an applicant or tenant in Public Housing or Section 8 and wish to file a complaint or Grievance, please complete the form below so that we can review your concern and get back to you.

Public Housing OR Section 8 Voucher

HACC Employee Complaint OR Other Tenant or Landlord/Property Manager

Contact Information

Full Name _____

Full Address _____

Cell Phone _____

Email _____

Briefly explain the complaint you are contacting us about. Please include dates, times, locations and all persons involved who might have knowledge of the situation, including HACC staff.

NOTE: If we do not receive this form within 10 days of being notified of the complaint, we will consider this complaint resolved.

You can fax, email or mail this form directly to our Administration office at:

Fax: 503-655-8676

Email: HACC@clackamas.us

Mail: P.O. BOX 1510, OREGON CITY, OR 97045

Healthy Families. Strong Communities.

This form will go directly to our complaint administrator for review and an HACC staff person will respond to you about your concerns within 10 days.

You can also always complete a Fair Housing Complaint with HUD directly by going online at: https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint. If you need help, please let us know and we will help you fill the complaint form.

OFFICE USE ONLY

Form Given to Complaint Administrator Date: _____

Complaint Administrator Assigned to: _____ Date: _____

If you or anyone in your family is a person with disabilities, and you require a specific accommodation in order to fully utilize our programs and services, please contact your Property Manager.

NOTICE!

AVISO!

ИЗВЕЩЕНИЕ!

This correspondence contains very important information about your housing! If you need help understanding what this letter says, please contact your Property manager.

¡Esta correspondencia contiene información muy importante acerca de su vivienda! Si usted necesita asistencia, por favor comunicarse con nosotros inmediatamente al 503-650-3133.

Это извещение содержит очень важную информацию о вашем жилье! Если Вам нужна помощь, пожалуйста срочно свяжитесь с нами 503-655-8202.

Healthy Families. Strong Communities.

P.O. Box 1510, 13930 S. Gain Street, Oregon City, OR, 97045 · Phone (503) 655-8267 · Fax (503) 655-8676
TDD 503-655-8639 www.clackamas.us/housingauthority