



MINUTES OF CLACKAMAS COUNTY
EMERGENCY MEDICAL SERVICES COUNCIL MEETING

April 24, 2018

Members Present:

Craig Warden, M.D., Chair
Sarah Eckman, Disaster Management
Richard Newton, Gladstone Fire

Sean Stone, M.D.
Matt Dale, Canby Fire

Members Absent:

Vince Stafford
Bill Conway, Clackamas Fire
Jason Mahle, AMR

Phil Moyer
Mark Spross, CCOM

Guests:

Olivia Linney, Dartmouth College
Brent VanKeulen, TVF&R

Joe Kofoed, Kaiser Permanente
Chris Lake, Kaiser Permanente

Staff:

Philip Mason, Clackamas County Public Health, Operations Manager
Jack Nuttall, Clackamas County Public Health, EMS Coordinator
Shamyia Beccera, Clackamas County Public Health, Administrative Assistant
Ritu Sahni, M.D., Clackamas County Public Health, EMS Medical Director

- Chair Craig Warden, M.D. called the meeting to order at 0903. Quorum present.
- Introductions: Council members identified and introduced themselves. Each guest introduced themselves.
- Additions / Deletions / Acceptance of Agenda: Agenda approved.
- Approval of Minutes from January 24, 2018: Council members approved minutes.
- Call to the Public: No requests from the public.
- Staff Report:
 - **Review of Financials** – *Sherry Olson*
 - Updated financial information provided. Nothing of note to discuss.
 - **First Watch Update** – *Phillip Mason*
 - Scope of work has been submitted to finance department, with contract going out to RFP rather than being a sole source – to aid transparency.. Establishing task force with Washington County and other counties. Ongoing costs discussed, estimated at

\$40K - \$70K annually. Discussion of TVF&R's own system that utilizes a company called Interra. This system will be investigated further by the council.

- **EMS Electronic Protocols Update - Philip Mason**
 - Update on efforts to bring electronic protocols into the county in place of printed copies. Council members to be consulted over the wants and needs for software from the vendors. Working group to consider various vendors and recommend finalists for testing to Council. Brent requests that he be part of that group. The electrical protocols will save thousands of dollars, be easily updateable and more user friendly. County will also fund a small number of printed copies, to facilitate use in a disaster situation, or another situation where electronic devices fail.

- Committee / Special Interest Reports:
 - **SQI Committee – Ritu Sahni, MD**
 - Results of first data presentation discussed. STEMI KPIs are currently the focus, with a regional approach that works alongside Washington County QI program also. Cardiac arrest and intubation will become areas for attention in the coming months. Small team on the committee, working hard.

 - **Protocol Development Committee – Craig Warden, MD**
 - Nothing of substance for the council to report. Update on progress so far. There is a possibility of PDC looking at updating cardiac arrest protocols at some stage in the future.

 - **Operations Subcommittee – Bill Conway (absent), Clackamas Fire**
 - Bill Conway absent for this meeting, so no ops update. Steve Dehart launches discussion on the increasing number of lift assists being asked for by aged care homes. Suggests further discussions on ways to reduce this increasing number, and/or recoup costs. Suggestion of educational video sent out to workers advising when to call 911. Possibility of contacting state legislature regarding legislative solutions. There was concern that discouraging lift assist calls may lead to poorer health outcomes however, as falls may be trauma calls.

 - **System Enhancement Subcommittee – Jason Mahle (absent), AMR**
 - Project Hope (opioid intervention via community paramedic program) funding request will be going to the next System Enhancement meeting for discussion, as will the TVF&R video laryngoscope funding request.
 - Jason absent but he requested discussion on medication shortages. Medical Directors lead discussion of fentanyl and ketamine, both of which are on back order. AMR are unsure of supply and are now ordering weekly to ensure supply, they are now also carrying morphine. TVF&R is ok for now, and Lake Oswego is stocked also. Ritu is lobbying congress for a solution through NAESPA.

- **Multi-Agency Training (MAT) – Steve DeHart**
 - March 27-29, April 3-4 at Clackamas training center. Trained about 300 medics, with most agencies being present. Very successful. Next training will occur in August. MAT group will decide on plans to look at cardiac arrest, resus, and CPR performance reviews before and after this to inform future training. Tin Beeler is now the Chair of this group.

- **Disaster Management – Sarah Eckman**
 - Cascadia Receding full scale exercise will occur in June.
 - Updating HAZMAT plan, Everbridge emergency notification system, stranded worker agreement, and various other emergency plans.
 - Jason Mahle will fill the EMS EOC role in the event of full activation.
 - Dr Stone asks if community would be interested in increased USAR presence? This will be reconsidered further at future meetings

- **PSAP – Mark Spross (absent)**
 - Mark is absent but provided the following update:
 - All 4 PSAP's (C-COM, LOCOM, WCCCA, & Columbia) have all switched over to the new CAD system. Technology wise the switch went fairly smoothly. There are still a lot of bugs to be worked out but for the most part the system is working well. Some of the major issues include:
 - Mapping – removing duplicate address points, update routing information for both police and fire (i.e. CAD was choosing the Canby Ferry as a primary route), adding in common place names, adding pre-fire plans
 - CAD – both field responders and dispatchers are still becoming familiar with the product and the steps needed to operate. It is very likely it will take better part of a year for staff to be comfortable and proficient with the new system.
 - Interface – Numerous interfaces still need to be worked on (i.e. fire station alerting, both fire and law records management systems). AMR and Metro West interface just went live on April 18th. So far so good although full functionality will not be online for several more months (i.e. ability for AMR to send calls to C-COM & LOCOM). Many other interfaces will still need to be added (ASAP to PSAP, Towing, etc).
 - Both LOCOM and C-COM are working hard to develop a more formalized QA program. Although both agencies have some QA in place today, it is not sufficient for the needs of either organization. C-COM has added a new full time person to assist with QA and hope to have them on board around January 2019. LOCOM is looking at options to maybe split a position that would do ½ time QA for just LOCOM. Both agencies will work together as the programs grow and see how they can integrate into the H3S QA system and hopefully leverage FirstWatch as an additional tool. Additionally, the entire region is looking at options to assist with QA call review. Although it is in the early stages of discussion, BOEC, CRESA, C-COM, LOCOM, and WCCCA are looking at potentially hiring an outside firm to ensure we are all providing QA on enough calls throughout the year. More information to come on this later as this is an early concept.
 - Staff from LOCOM & C-COM are in Las Vegas right now attending the Navigator Conference. Much of this trip is devoted to looking for ways to better manage the exchange of information from CAD to AMR and all fire agency responders. C-

COM will also be looking at getting information to bring back to our fire users on potentially using the fire protocol that is available from the National Academy. BOEC has initial approval to change from their current medical protocol to using the same MPDS product that is used by C-COM, LOCOM and AMR. Once the final budget is adopted BOEC plans to roll out medical as soon as they can arrange to train all staff (likely starting in late fall). BOEC is planning to also purchase both the fire and police protocol and will look to roll those out after medical is up and running.

Old Business:

- None

New Business:

- Transition of new Chair: Dr Warden is stepping down in July. Chief Conway (currently vice-chair) nominated by Matt Dale as new Chair, Dr Stone seconded. Chief Conway confirmed as the new Chair of the EMS Council.

General Announcements

- OHSU's EMS Surgical Team has been undertaking trainings and is ready to be utilized if needed.

Next Meeting Date, Time, and Location: The next EMS Council Meeting is scheduled on July 24, 2018, 9:00 a.m. to 11:00 a.m., Development Services Building, 150 Beaver Creek Road, Room 119, Oregon City, Oregon

Adjourn: Meeting adjourned at 10:37 am