

April 4 2024

Clackamas County

Rodney A. Cook Director

BCC Agenda Date/Item:

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Board of County Commissioners		
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Approval to apply for the Supplemental Nutrition Assistance Training and Employment Program grant to increase Employment Services in Clackamas County. Anticipated value is \$163,000 for 1 year. Funding is through Oregon Department of Human Services, with match funded through Metro Supportive Housing Services Measure Funds. No County General Funds are involved.

Previous Board Action/Review	Briefed at issues: BCC 4	/2/24		
Performance Clackamas	Access to Services - Increased ability of individuals & families to access health & human services Poverty Rate - Reduced number of people with income below the poverty line			
Counsel Review	No	Procurement Review	No	
Contact Person	Jennifer Harvey	Contact Phone	503.867.7500	

EXECUTIVE SUMMARY: The Children, Family & Community Connections (CFCC) Division of the Health, Housing and Human Services Department, in its role as the Workforce services provider for Clackamas County, requests approval to re-apply for funding from the Oregon Department of Human Services for the Supplemental Nutrition Assistance Training (SNAP) Training & Employment Program (STEP). The program helps recipients gain skills and find work that moves them toward self-sufficiency. Participants have access to training, support services, and job placement to help them enter and move up the workforce.

This funding opportunity provides a direct 1:1 match of funding, allowing CFCC to double the impact of the funding provided by the County. CFCC has received STEP funding for the past seven fiscal years. This would allow for the continuation of employment services to those leaving incarceration and expand the program through the addition of Supportive Housing Services funding to provide employment services to individuals within the Urban Growth Boundary who are homeless, have experienced homelessness within the past three years, or at high risk of homelessness.

CFCC provided employment services to 147 County residents who received SNAP benefits in FY 22-23.

Approval to apply for a total of \$163,000 is requested. The grant period is October 1, 2024 – September 30, 2025.

RECOMMENDATION: The staff respectfully requests that the Board of County Commissioners approve this request and authorize Chair Smith to sign on behalf of Clackamas County.

Respectfully submitted,	
Rodney A. Cook Rodney A. Cook	
Director of Health, Housing and Human Services	For Filing Use Only

Financial Assistance Application Lifecycle Form

Use this form to track your potential award from conception to submission.

Sections of this form are designed to be completed in collaboration between department program and fiscal staff.

If renewal or direct appropriation, complete sections I, II, IV & V only. Section III is not required

If Disaster or Emergency Relief Funding, EOC will need to approve prior to being sent to the BCC

CONCEPTION

Section I: Funding Opportunity Information - To Be Completed by Requester

Direct Appropriation (no application)

Award type:

Subrecipient Award

No

✓ Direct Award

Lead Fund # and Department:	H3S-CFCC, CLACK 240
Name of Funding Opportunity:	SNAP TRAINING AND EMPLOYMENT PROGRAM (STEP) PROVIDER PROPOSAL

Funding Source:	Federal – Direct	V	Federal – Pass through	State	Local
Requestor Information	n: (Name of staff initiating form)		Jennifer Harvey		
Requestor Contact Inf	ormation:		jharvey@clackamas	s.us, 503.867.7500	
Department Fiscal Rep	presentative:		Scott Vandecoever	ing/Cade Windell	
Program Name & Prio	r Project #: (please specify)		STEP (SNAP Employ	ment & Training Prog	ram) 246-6321-04548; Current: Workforce, 400303

Brief Description of Project:

Enhanced employment and trainings services including job placement to underserved populations receiving SNAP (Supplemental Nutrition Assistance Program; formerly food stamps) benefits. This is a fund matching opportunity that provides a 1:1 match which the workforce unit has leveraged for over seven years. Approximately 120 residents will be served. Prioritized populations include individuals who are homeless, have experienced homelessness within the past three years or at high risk of homelessness, those exiting prison and individuals in recovery programs.

Name of Funding Agency:	Oregon Dept of Human ServicesSelf-Sufficiency Program
Notification of Funding Or	proctunity Web Address: None

OR

Application Packet Attached:

Completed By: Jennifer Harvey Date: 2-13-2024

** NOW READY FOR SUBMISSION TO DEPARTMENT FISCAL REPRESENTATIVE **

Section II: Funding Opportunity Information - To Be Completed by Department Fiscal Rep

✓ Competitive Application Non-Competing Application

Assistance Listing Number (ALN), if applicable:	N/A	Funding Agency Award Notification Date:	July 2024
Announcement Date:	January 2024	Announcement/Opportunity #:	None
Grant Category/Title	Employment Services	Funding Amount Requested:	\$163,000
Allows Indirect/Rate:	Yes/standard federal rules	Match Requirement:	50%
Application Deadline:	April 15, 2024	Total Project Cost:	\$325,000
Award Start Date:	October 1, 2024	Other Deadlines and Description:	Nana
Award End Date	September 30, 2025		None
Completed By:	Jennifer Harvey	Program Income Requirements:	N/A
Pre-Application Meeting Schedule:			

Additional funding sources available to fund this program? Please describe:

\$120k from Supportive Housing Services to serve those who are or have recently experienced homelessness, or who are at-risk of homelessness and \$42,000 in funding from Community Corrections to provide employment services to those leaving incarceration.

How much General Fund will be used to cover costs in this program, including indirect expenses?

How much Fund Balance will be used to cover costs in this program, including indirect expenses?

\$0

In the next section, limit answers to space available.

Section III: Funding Opportunity Information - To Be Completed at Pre-Application Meeting by Dept Program and Fiscal Staff

Mission/Purpose: 1. How does the grant/funding opportunity support the Department and/or Division's Mission/Purpose/Goals?
2. Who, if any, are the community partners who might be better suited to perform this work?
3. What are the objectives of this funding opportunity? How will we meet these objectives?
4. Does the grant/financial assistance fund an existing program? If yes, which program? If no, what is the purpose of the program?
Organizational Capacity: 1. Does the organization have adequate and qualified staff? If no, can staff be hired within the grant/financial assistance funding opportunity timeframe?
2. Are there partnership efforts required? If yes, who are we partnering with and what are their roles and responsibilities?
3. If this is a pilot project, what is the plan for sun setting the project and/or staff if it does not continue (e.g. making staff positions temporary or limited duration, etc.)?
4. If funded, would this grant/financial assistance create a new program, does the department intend for the program to continue after initial funding is exhausted? If yes, how will the department ensure funding (e.g. request new funding during the budget process, supplanted by a different program, etc.)?

2 Revised 10/2023

Collaboration 1. List County departments that will collaborate on this award, if any.
Reporting Requirements 1. What are the program reporting requirements for this grant/funding opportunity?
2. How will performance be evaluated? Are we using existing data sources? If yes, what are they and where are they housed? If not, is it feasible to develop a data source within the grant timeframe?
3. What are the fiscal reporting requirements for this funding?
Fiscal 1. Are there other revenue sources required, available, or will be used to fund the program? Have they already been secured? Please list all funding sources and amounts

2. For applications with a match requirement, how much is required (in dollars) and what type of funding will be used to meet it (CGF, In-kind, local grant, etc.)?
3. Does this grant/financial assistance cover indirect costs? If yes, is there a rate cap? If no, can additional funds be obtained to support indirect expenses and what are those sources
Other information necessary to understand this award, if any.

Program Approval:

Jennifer Harvey 2/29/2024 Clark Figure Signature

** NOW READY FOR PROGRAM MANAGER SUBMISSION TO DIVISION DIRECTOR**

ATTACH ANY CERTIFICATIONS REQUIRED BY THE FUNDING AGENCY. COUNTY FINANCE OR ADMIN WILL SIGN

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Section IV: Approvals

DIVISION DIRECTOR (or designee, if applicable)

Department: keep original with your grant file.

Adam Freer	2/29/2024	Adam In		
Name (Typed/Printed)	Date	Signature		
DEPARTMENT DIRECTOR (or designee, if applicable) Denise Swanson	Mar 4, 2024	Denise Swanson (Mar 4, 2024 17:56 PST)		
Name (Typed/Printed)	Date	Signature		
FINANCE ADMINISTRATION Elizabeth Comfort	Mar 5, 2024	Elizabeth Comfort		
Name (Typed/Printed)	Date	Signature		
EOC COMMAND APPROVAL (WHEN NEEDED FOR DISASTE	R OR EMERGENCY RELIEF APPLICATIONS ONLY	ı		
Name (Typed/Printed)	Date	Signature		
Section V: Board of County Commissioners/County Administration (Required for all grant applications. If your grant is awarded, all grant awards must be approved by the Board on their weekly consent agenda regardless of amount per local budget law 294.338.) For applications \$150,000 and below:				
COUNTY ADMINISTRATOR	Approved:	Denied:		
Name (Typed/Printed)	Date	Signature		
For applications up to and including \$150,000 email form to Tracy Moreland at TracyMor@clackamas.us for Gary Schmidt's approval. For applications \$150,000.01 and above, email form with Staff Report to the Clerk to the Board at ClerktotheBoard@clackamas.us to be brought to the consent agenda.				
For applications \$150,000.01 and above, ema				
For applications \$150,000.01 and above, ema				
For applications \$150,000.01 and above, ema to be brought to the consent agenda.	il form with Staff Report to the Clerk			
For applications \$150,000.01 and above, email to be brought to the consent agenda. BCC Agenda item #: OR	il form with Staff Report to the Clerk	to the Board at <u>ClerktotheBoard@clackamas.us</u>		

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Revised 10/2023



OREGON

SNAP TRAINING AND EMPLOYMENT PROGRAM (STEP) PROVIDER PROPOSAL FOR CONTINUING PROVIDERS

FEDERAL FISCAL YEAR 2025

DUE APRIL 15, 2024

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REQUIRED PROPOSAL ELEMENTS AND CRITERIA FOR CONTINUING PROVIDERS

STEP PROVIDER PROPOSAL DUE APRIL 15, 2025

The SNAP Training and Employment Program (STEP) will not open the program to *new* STEP providers for federal fiscal year (FFY) 2025 (October 1, 2024-September 30, 2025). This means, applications to become a *new* STEP provider for FFY25 will not be accepted.

STEP providers currently operating in FFY24 are encouraged and welcome to apply in FFY25 to continue as part of the STEP Provider Network. The decision to close the STEP Provider Network is only in effect for FFY25.

This was not an easy decision for the program to make. With support from ODHS Leadership, in FFY25, the SNAP E&T program will focus on strengthening the STEP program and supporting the current STEP Provider Network. Our vision for the year ahead aims to focus on making a long-lasting difference for Oregon families and communities. Doing anti-poverty work means helping people move from crisis to surviving to thriving, keeping them from returning to a cycle of poverty in the future. To do this, the Oregon SNAP E&T team will utilize their limited capacity to focus on existing providers to offer support and technical assistance, and ensure equitable services are being offered to all eligible Oregonians, to truly help put this vision into action.

The SNAP E&T Team reviews and updates the STEP Provider Proposal documents every year to assist in streamlining, simplifying the process, and meeting federal requirements. For FFY 2025, several changes to the format have been made. Carefully review the guidance and directions.

Each of these sections and sub-sections are <u>required</u> elements in your written narrative and budget proposal. Proposals that do not address all the required elements will be returned for completion by the potential provider.

Directions for completing this proposal for continuing providers only:

For FFY25, the STEP Provider Proposal will have check boxes for most questions for **continuing providers** to report any changes to the responses provided in their FFY24 STEP Provider Proposal.

- Carefully review each section and directions for completing the requested information.
- Complete each section by entering your answer in the check boxes and/or completing the required questions for FFY25.
- Checking the box "The answer has not changed from the FFY24 STEP Provider Proposal" means:
 - There are no substantial changes to:
 - The organization's internal STEP program processes or policies.
 - The organization's STEP components offered to participants.
 - The organization's STEP participant flow, goals, and outcomes.

For example, a substantial change would be:

Describe your	☐ The answer has not changed from the FFY24 STEP Provider
current STEP	Proposal.
activities.	☐ There are changes to FFY25, this includes: Organization A
	has implemented a housing program which supports 100 STEP
	individuals per year with assistance for deposits and first
	month's rent to secure stable housing.





- Do not reformat the document or remove the text boxes.
 - If your organization has specific needs, please connect the SNAP E&T team for prior approval.
- Use the SNAP E&T Criteria Checklist (attached below) to ensure completion of each section and review prior to submitting your organization's proposal.





- Review the FFY24 SNAP E&T Handbook for program details.
- Submit all required documents no later than April 15th, 2024, to <u>SNAP.EmploymentAndTraining@odhsoha.oregon.gov</u>
 - Required documents include:
 - Proposal Narrative (word document).
 - Proposal Budget (excel document).
 - Federally Approved Negotiated Indirect Rate letter (if using above 10% de minimis indirect rate).
 - All documents provided/utilized during STEP Orientation, Assessment, and Case Plan.
 - If providers do not have paper documents and instead utilize an online system, they may include screenshots with descriptions as an alternative.

The SNAP E&T team reviews each proposal to ensure all required elements are included and clearly defined and will reach out if anything is missing or further clarification is needed. Once the SNAP E&T team internally approves an organization's proposal, the organization will be notified via email. The contracting process will then begin, and the information will be compiled into Oregon's SNAP E&T State Plan to be submitted for FNS approval.



FFY 2025 SNAP E&T Proposal Narrative

* For continuing STEP and ABAWD providers only *

A: Introduction and Organization Background:

Please provide a brief summary for each of the elements listed below:

1. Summary of your Organization: Please provide a brief overview of your organization. Within the overview, you must include the following elements:

Organization Name	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:
Organization Mission Statement	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:
Date Organization established	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:
Organization Location	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:
Organization funding overview	Describe how your agency is funded. For example, you may clarify if you receive donations, do fundraising, receive grants, etc.
	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:



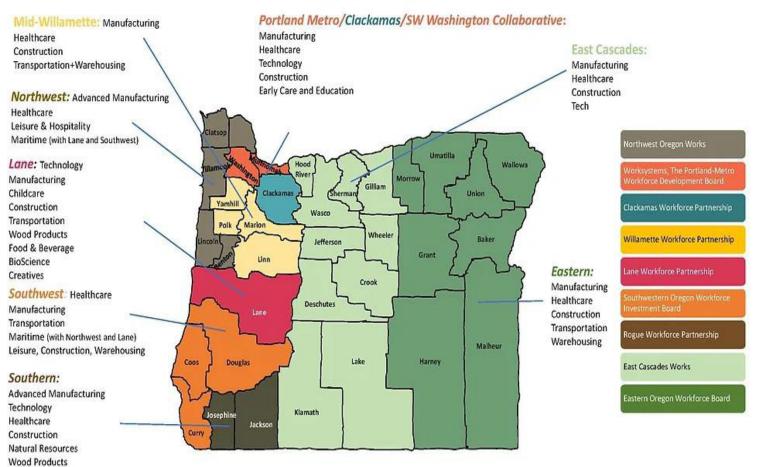
	What are communi		ent ad	ctivities and/or programs your agency is providing for the
	Describ	e your		The answer has not changed from the FFY24 STEP Provider
	current			Proposal.
	STEP ac	tivities		There are changes to FFY25, this includes:
	Describ current	-		The answer has not changed from the FFY24 STEP Provider
	activitie			Proposal. There are changes to FFY25, this includes:
	400171010			There are changes to 11 125, this includes.
	Summa innovat	rize any ive		The answer has not changed from the FFY24 STEP Provider Proposal.
	practice	es you		There are changes to FFY25, this includes:
	provide			
3. <i>A</i>	Are partio	cipants ch	narge	d for any E&T related services? Select the appropriate box.
	No □			
	Yes If you selected "yes," you must provide a detailed description about the			
		services	and	charges.
		ANSWE	R:	
B: Ob	jective	s and F	Prog	ram Goals:
Sect	tor Strate	egies: Rev	view t	he below graphic and provide information about your sector
stra	tegies as	indicate	d belo	ow.

Oregon Department of Human Services SNAP Supplemental SU

Sector Strategies are partnerships of companies, from the same industry and in their

The goal of SNAP E&T is to help SNAP participants gain the skills and credentials they need to obtain good jobs leading to economic self-sufficiency. The most successful SNAP E&T programs take into account the dual needs of employers and the SNAP participants in need of further education and training. STEP providers can improve the likelihood of strong employment outcomes by considering local labor market needs when operating SNAP E&T programs.

Oregon's Local Workforce Development Boards and Sector Partnerships 2023 Sector Partnerships 2023



Please explain how your program will meet the needs of the sector strategies in your community.	 The answer has not changed from the FFY24 STEP Provider Proposal. There are changes to FFY25, this includes:
What are the specific employment links from	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes:



	<u> </u>
your program to local jobs?	
Please describe in detail how your STEP program intends to help individuals move forward to be self-sufficient and	Include details such as how your specific service component(s) will prepare individuals for careers in your area, the wage progression potentials for those careers, etc. The answer has not changed from the FFY24 STEP Provider
employed with a living wage job, which includes a career path.	Proposal. There are changes to FFY25, this includes:
Please list and describe any existing organizational partnerships, with goals related to employment and training, you have already established in your local area.	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:

C: Target Population and Geographic Area of Services:

Target Populations are those individuals who your organization will serve. This may include individuals who are Veterans, unstably housed individuals, youth, etc.

How will participants be referred to your organization?	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:
Have you discussed serving your target population with your local ODHS leadership and community partners?	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:

Enter information in the two tables below. If you do not intend to offer *any* virtual services, please enter "N/A."





Please ensure to list each service area in a separate line on the table – if you anticipate serving participants in multiple areas (ODHS Districts), a separate line should be used for each district.

The answer has not changed from the FFY24 STEP Provider Proposal.
There are changes to FFY25, this includes the changes in the tables below:

In-Person Services – Geographic Area	Existing Providers only- Is this an expansion from the previous FFY? Check	Why have you selected this geographic area?	Target population (such as homeless, re-entry population)	Why have you selected this target population?
	"yes" or "no". ☐ Yes ☐ No			
	□ Yes □ No			
	☐ Yes ☐ No			

^{*}Insert rows as needed

<u>Virtual</u> <u>Services</u> –	Existing Providers only- Is this an	Why have you selected this geographic area?	Target population (such as homeless, re-entry population)	Why have you selected this target population?
Geographic Area	expansion from the previous FFY? Check			
	"yes" or "no". ☐ Yes ☐ No			
	☐ Yes ☐ No			
	☐ Yes ☐ No			

^{*}Insert rows as needed





D: Underserved Populations:

Underserved populations are groups of people who have not traditionally received equitable access to employment and training services. This may include but is not limited to; individuals who are racial/ethnic minorities, disabled, convicted of a felony, elders, or LGBTQIA2S+. This is different than your target population; however, there may be overlap between your target population and the underserved populations your organization will provide services to.

What underserved populations will your	☐ The answer has not changed from the FFY24 STEP Provider Proposal.
organization provide services to?	☐ There are changes to FFY25, this includes:
Describe how your organization is working to close opportunity gaps and increase economic mobility, through a lens of diversity, equity and inclusion.	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:
How do you engage with the communities you serve to examine how different populations are impacted by the services being offered by your organization?	For example, do you have a community forum for unstably housed individuals to provide feedback about your services and accessibility? The answer has not changed from the FFY24 STEP Provider Proposal. There are changes to FFY25, this includes:
If you do not currently engage with communities you serve to examine program impacts, what are your plans to do so in the future?	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:



E: Accommodations to provide services for all participants:

Organizations who offer SNAP E&T services, must ensure those services are accessible to all SNAP E&T participants regardless of language/ability, as required by Food and Nutrition Service (FNS) (See <u>7 CFR 272.4(b)</u>).

How does someone who is non-English speaking access your services?	For example: Connecting to participants through the language line, utilizing interpreter services, utilizing multi-lingual staff, connecting participants to an ELA program, other community resources, etc.
,	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes:
Describe how you offer accommodations	This may include but is not limited to mobility or learning disabilities.
for individuals with disabilities.	 The answer has not changed from the FFY24 STEP Provider Proposal. There are changes to FFY25, this includes:

Limited English Proficiency (LEP) Access: Title VI of the Civil Rights Act of 1964 prohibits recipients of Federal financial assistance from discriminating against or otherwise excluding individuals on the basis of race, color, or national origin in any of their activities. Section 601 of Title VI, 42 U.S.C. § 2000d, provides "No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

Denying services to participants who are not proficient in English can be interpreted as discrimination based on national origin. It is imperative that SNAP E&T providers have systems in place to provide access.

It is permissible to enroll participants in an English Language Acquisition component with the plan for them to transition to other components when they become more





proficient, but there must still be a method to communicate with the LEP participants and make a case plan.

For more information/supports on providing services to individuals who have limited English proficiency, please visit:

https://www.lep.gov/sites/lep/files/media/document/2021-12/2021 12 07 Website Language Access Guide 508.pdf

ADA Accommodations: Except as otherwise provided in §35.150, no qualified individual with a disability shall, because a public entity's facilities are inaccessible to or unusable by individuals with disabilities, be excluded from participation in, or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity.

F: Specific Type of SNAP E&T Service Component(s) to be Offered:

SNAP E&T Service Components are meant to assist members of a SNAP household in obtaining relevant training, education and/or skills that will increase the likelihood of obtaining and maintaining employment.

The answer has not changed from the FFY24 STEP Provider Proposal.
There are changes to FFY25, this includes the changes in the table below:

SNAP E&T Service Components			
Non-Education, Non-Work Service Components:			
Supervised Job Search			
Job Search Training			
Job Retention			
Self-Employment Training			
Educational Service Components:			
Basic Education / Foundational Skills Instruction			
Career/Technical Education or other Vocational Training			
Short-Term Training			
English Language Acquisition			
Integrated Education and Training / Bridge Programs			
Work Readiness Training			





Work Experience Service Components:			
Internship			
Internship with Subsidized Employment			
Pre-Apprenticeship			
Apprenticeship			
Pre-Apprenticeship with Subsidized Employment			
Apprenticeship with Subsidized Employment			
On-The-Job Training			
Work Activity (formerly known as Work Experience or Work-Based			
Learning - Other)			

G: Specific Type of SNAP E&T Support Services to be Offered:

Support Services **must** be available for SNAP E&T Participants who engage in your program, even if you are not requesting reimbursement for these items. Support Services are meant to remove barriers participants may be encountering when attempting to accomplish their long or short-term E&T goals through participation in the STEP Program. Support Services are tangible items provided to participants and may include but are not limited to items such as: transportation, work clothing, utility assistance, etc. For questions about allowable Support Services, please reference the SNAP E&T Provider Handbook, page #63.

The answer has not changed from the FFY24 STEP Provider Proposal.
There are changes to FFY25, this includes the changes in the table below:

Provide information about all the Support Services your organization offers to SNAP E&T Participants.

Support services *must* be available for SNAP E&T Participants who engage in your program. You may select both boxes if you have multiple funding sources. Please list each support service your organization offers. You may include additional lines. Place an "X" in the cell indicating if the support service is STEP or Non-STEP funded.





^{*}Ensure the above table matches your Budget Template, Component Break-Out Tab.

Example:	STEP	Non-STEP Funding	Please indicate any limitations
Support Service Offered:	Funding (place X in cell)	(place X in cell)	or dollar amount (caps) your organization may have.
Transportation	X		\$50.00 per person
Support Service Offered:	STEP Funding (place X in cell)	Non-STEP Funding (place X in cell)	Please indicate any limitations or dollar amount (caps) your organization may have.
	•		

^{*}Add lines as needed.

H: Service Component Descriptions:

A SNAP E&T service component is a broad category of employment or training activities defined by the Food and Nutrition Act of 2008. SNAP E&T activities are specific types of employment or training offerings that compose a SNAP E&T service component.

Activities that make up a service component help to progress a SNAP E&T participant towards a career pathway and self-sufficiency. For instance, the Job Search Training service component is made up of several SNAP E&T activities including employment assessments, assistance with resume writing and interview skills, instruction on performing a job search, and other similar activities.

For each of the service components you have selected in section F, you must fill out the corresponding tables below. If you are not offering one of these components, please remove the table prior to submitting your proposal.

*Organizations with Sub-Contractors: You must clearly indicate the specific service components each of your sub-contractors will be providing.

Details on the information for each section of the table is as follows:

1. **Details of Service Component:** Provide specific details about:



- A detailed description of the activities included in this service component (this is not the SNAP E&T definition of the service component; this is how your services will meet the definition and what specific activities will be included in this service component).
- How your organization will deliver this service component.
- What participants will do/learn/obtain by engaging in this service component.
- Related processes for this service component.
- Related materials and/or curriculum used when delivering this service component.
- 2. **Ages:** Indicate the age group of individuals you will serve.
 - *If you anticipate serving anyone 21 years of age or younger, there is an additional check box at the bottom of each service component section to address supplanting.
- 3. **Geographic Area and ODHS District:** Provide the specific geographic area (include city/county) and the ODHS District in which your component will be available for participants.
- 4. **Service Component Enhancement:** Describe your service component enhancement.
 - If this service component is also offered to non-STEP participants who
 receive services in your agency, describe how it will be enhanced or
 expanded for STEP participants.
 - This means STEP Participants must receive additional or different SNAP E&T services than non-STEP Participants. This section must include <u>specific</u> <u>details</u> about what STEP participants receive that is not available to non-STEP Participants.
 - For example, if STEP Participants receive Case Management (a STEP Program requirement) and this is not offered to non-STEP Participants, then Case Management may be your Service Component enhancement.
 - If this service component is not available to non-STEP Participants (and *only* to STEP Participants), you must clearly indicate this information.





- 5. Cost Parity: Costs charged to STEP cannot exceed the costs charged for non-STEP participants. Please review this statement and select the box to attest you agree.
 *If this box is not selected, this service component will not be approved by the SNAP E&T Team.
- 6. **Anticipated Outcomes:** What types of program outcomes are you anticipating? These outcomes may include specific skills gained, certificates obtained, job placement, job advancement, etc.
 - Outcomes **do** *not* **include** completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.
- 7. **How will you track these outcomes?** Please describe how you will track your program outcomes. These tracking methods may include iMatchSkills, your own programs (please identify), or other record-keeping software.
- 8. **Criteria for participation in the service component:** What skills, knowledge, or experience is necessary for the participant to have/obtain, in order to be eligible to engage in the component? For example, literacy or numeracy levels, recent labor market attachment, computer literacy, etc.
- 9. **Frequency of engagement in the service component:** How many hours will the participant engage in this component, on the days they engage? On average, how many days each week or month will this participant engage in this component? Enter the number of hours the participant will be actively participating in this component. Then, enter the number of times the participant will engage, and select the box to indicate if the number is for weekly or monthly. Please select the box which best fits your program.
- 10. **Duration of engagement in the service component:** Enter a number to reflect, on average, how long the participant is anticipated to engage in this component and select the box to indicate if the number is for days, weeks, or months. Please select the box which best fits your program.
- 11. **Support Services:** List the specific support services your organization will provide for participants engaged in this service component. Example: Transportation,





personal computers, work tools. The allowable SNAP E&T support services are listed on page 63 of the SNAP E&T Provider Handbook.

Service	Supervised Job Search
Component	Definition: Supervised Job Search is a collaboration between the organization STEP Staff and the participant. This component is available for participants who are work ready, as determined by assessment and the Work Ready Criteria by region. A case plan including Supervised Job Search will list all of the mutually agreed upon job search leads. Tracking, reviewing, and completing ongoing assessment with the participant at least one time per month is a requirement of this component. All services must be provided in a state approved location. Supervised Job Search does not include requesting participants to find job leads/apply on their own, and report back to the organization. Any job search lead that is not included in the case plan will not count as Supervised Job Search. If a participant would like additional job search leads to be included in their case plan, communication needs to be made with the SNAP E&T provider to have it added. Once added to the case plan, this would be considered Supervised Job Search if all other criteria are met.
	 □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes the changes below:
1. Details	ANSWER:
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24" *Additional information required below for services to individuals 21 and under
	ANSWER:
3. Geographic Area and ODHS District	ANSWER:
4. Enhancement	ANSWER:
5. Cost Parity	☐ Check this box to attest you will ensure the following: Costs charged to STEP will not exceed the costs charged for non-STEP participants. *If this box is not selected, this service component will not be approved by the SNAP E&T Team.
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc. ANSWER:
7. How will you track outcomes?	ANSWER:



8. Criteria for participation in service component:	ANSWER:		
9: Frequency: How often will the participant engage in this	component?		
(ENTER HOURS HERE) Hour(s) per day			
(ENTER NUMBER HERE) Time(s) per □ Week □ Month			
(ENTER NUMBER HERE) Time(s) per ☐ Week ☐ Month 10. Duration: Overall, how long will the participant engage i	in this component?		
(ENTER NUMBER HERE) ☐ Days ☐ Weeks ☐ Months	ii tiiis component:		
Support Services			
11. Please list the specific support services will you provide for participants engaged in this service component.			
ANSWER:			
*Additional Required Information for offering services to ag	ges 21 and younger:		
\square By selecting this box, you are attesting that the services			
employment activities otherwise available through the loca			
☐ You have read FNS Guidance regarding supplanting servi	ces (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii		
– See Use of Funds, Section C.)			
State Approved Locations: If you have chosen Supervised Job Search as a component that your agency will be			
offering, you must list all the locations that you will be providing services to participants. If you intend to provide			
virtual services, this must be included in your list below.			
(For additional information/guidance on State Approved Locations, see page #23 of the STEP Provider Handbook.) 1.			
2.			
3.			
4.			
5.			

Service	Job Search Training
Component	 Definition: A component which strives to enhance the job search skills of participants by providing Individualized Career Searching Services. Job Search Training is designed to assist SNAP E&T participants in developing career plans, determining skill levels and training needs, and securing basic employment skills. "Job clubs" are not allowed. □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes the changes below:
1. Details	ANSWER:
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24" *Additional information required below for services to individuals 21 and under
	ANSWER:
3. Geographic Area and ODHS District	ANSWER:
4. Enhancement	ANSWER:



5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.		
	*If this box is not selected, this service component will not be approved by the SNAP E&T Team.		
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANSWER:		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation in service component: ANSWER:			
9: Frequency: How often will the participant engage in this component? (ENTER HOURS HERE) Hour(s) per day			
(ENTER NUMBER HERE) Time(s) per □ Week □ Month			
10. Duration: Overall, how long will the participant engage in this component?			
(ENTER NUMBER HERE) □ Days □ Weeks □ Months			
Support Services			
11. Please list the specific support services will you provide for participants engaged in this service component. ANSWER:			
*Additional Required Information for offering services to ages 21 and younger: By selecting this box, you are attesting that the services offered by your agency are not supplanting local employment activities otherwise available through the local school district(s) to the SNAP E&T Participant. You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii See Use of Funds, Section C.)			

Service Component

Job Retention

Definition: This component consists of services provided to SNAP E&T participants who have secured employment after participating in another SNAP E&T component and are *no longer* receiving SNAP benefits. This component is meant to help retain employment and to increase wage progression. When providing this component, participants must receive at least one month of Job Retention services. Job Retention is limited to a 90-day time frame.

The following criteria must be met to be eligible for Job Retention:

- When SNAP closes due to employment wages, the participant may then engage in Job Retention services. This must be done within **30 days** of SNAP closure.
- To be eligible for Job Retention services, the participant must have engaged in another SNAP E&T Component within the previous **30 days** of SNAP closure.

If a participant becomes employed and is still receiving SNAP benefits, services must be provided under another appropriate component, instead of Job Retention.

The answer has not changed from the FFY24 STEP Provider
Proposal.

☐ There are changes to FFY25, this includes the changes below:





1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve:		
	For example, "18 and older" or "16 to 24"		
	*Additional information required below for services to individuals 21 and under		
	ANSWER:		
3. Geographic Area and	ANSWER:		
ODHS District			
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.		
	*If this box is not selected, this service component will not be approved by the SNAP E&T		
	Team.		
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANGMED		
	ANSWER:		
7. How will you track	ANSWER:		
outcomes?			
8. Criteria for Participation:			
	employment wages, the participant may then engage in Job Retention services. This must		
be done within 30 days of S	SNAP closure. ention services, the participant must have engaged in another SNAP E&T Component within		
30 days of SNAP closure.	intion services, the participant must have engaged in another SNAF E&T Component within		
	of Job Retention services, the participant must have first engaged in Job Retention services		
within 30 days of SNAP closure.			
*If you have additional criteria beyond the above information, please include these details here: ANSWER:			
9: Frequency: How often will the participant engage in this component?			
(ENTER HOURS HERE) Hour	, , , , , , , , , , , , , , , , , , , ,		
(ENTER NUMBER HERE) Time(s) per □ Week □ Month			
10. Duration: Overall, how long will the participant engage in this component?			
(ENTER NUMBER HERE) □ Days □ Weeks □ Months			
Support Services			
11. Please list the specific support services will you provide for participants engaged in this service component. ANSWER:			
*Additional Required Information for offering services to ages 21 and younger:			
☐ By selecting this box, you are attesting that the services offered by your agency are not supplanting local			
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.			
☐ You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii			
– See Use of Funds, Section C.)			

Service	Self-Employment Training
Component	





	Definition: A curriculum or training which improves the employability of participants by providing training in setting-up and operating a small business or other self-employment ventures. Participants receive technical assistance in developing business plans and in creating financial marketing plans. Participants also learn how to access small business grants and other business support services. Self-Employment Training is for participants with sound business ideas but who lack the skills and knowledge to successfully create and implement a plan for self-employment. □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes the changes below:		
	There are changes to FFT	23, this includes the changes below.	
1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24"		
	*Additional information required below	w for services to individuals 21 and under	
	ANSWER:		
3. Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensu	ure the following:	
	Costs charged to STEP will not exceed the costs charged for non-STEP participants. *If this box is not selected, this service component will not be approved by the SNAP E&T Team.		
6. Anticipated Outcomes			
	ANSWER:		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation	in service component:	ANSWER:	
9: Frequency: How often v (ENTER HOURS HERE) Hou	will the participant engage in this compond r(s) per day	ent?	
(ENTER NUMBER HERE) Ti	me(s) per 🗌 Week 🔲 Month		
10. Duration: Overall, how (ENTER NUMBER HERE)	r long will the participant engage in this co ☐ Days ☐ Weeks ☐ Months	omponent?	
Support Services			
11. Please list the specific ANSWER:	support services will you provide for parti	cipants engaged in this service component.	
☐ By selecting this box, yo	rmation for offering services to ages 21 are ou are attesting that the services offered between available through the local school of	by your agency are not supplanting local	





\square You have read FNS Guidance regarding supplanting services	(https://www.law.	.cornell.edu/cfr/t	ext/7/273.7#d	1 ii
– See Use of Funds, Section C.)				

Service	Basic Education/Foundational Skills Instruction		
Component	Definition: Programs which offer academic instruction and education services below the postsecondary level. This component includes activities necessary for the attainment of a secondary school diploma or its recognized equivalent. Completion of this component facilitates transition to postsecondary education and training and to subsequently obtain employment. Programs include Adult Basic Education (ABE), basic literacy, and high school equivalency (GED, TASC, HiSET, or other). Activities charged to E&T may not supplant non-federal funds for existing educational services and activities and E&T may not be charged more than what the general public would pay for the same service. □ The answer has not changed from the FFY24 STEP Provider Proposal. □ There are changes to FFY25, this includes the changes below:		
1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24"		
	*Additional information required below for services to individuals 21 and under		
2 Coographic Area and	ANSWER:		
3. Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.		
	*If this box is not selected, this service component will not be appropriate.	oved by the SNAP E&T	
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANSWER:		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation	ation in service component: ANSWER:		
9: Frequency: How often wi (ENTER HOURS HERE) Hour	vill the participant engage in this component? r(s) per day		
(ENTER NUMBER HERE) Tim	ne(s) per 🗌 Week 🔲 Month		



10. Duration: Overall, how long will the participant engage in this component?
(ENTER NUMBER HERE) □ Days □ Weeks □ Months
Support Services
11. Please list the specific support services will you provide for participants engaged in this service component.
ANSWER:
*Additional Required Information for offering services to ages 21 and younger:
☐ By selecting this box, you are attesting that the services offered by your agency are not supplanting local
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.
☐ You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii
– See Use of Funds, Section C.)

the academic and technical knowledge and skills necessary to prepare for further education and for careers in current or emerging employment sectors. Programs are primarily designed for those who are beyond the age of compulsory high school attendance. These programs are employer-driven and must lead to industry-recognized certificates or credentials. Activities charged to E&T may not supplant non-federal funds for existing educational services and activities and E&T may not be charged more than what the general public would pay for the same service. The answer has not changed from the FFY24 STEP Provider Proposal. There are changes to FFY25, this includes the changes below: 1. Details ANSWER: 2. Ages Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24" *Additional information required below for services to individuals 21 and under ANSWER: 3. Geographic Area and ODHS District 4. Enhancement ANSWER: 5. Cost Parity Costs charged to STEP will not exceed the costs charged for non-STEP participants.		,
2. Ages Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24" *Additional information required below for services to individuals 21 and under ANSWER: 3. Geographic Area and ODHS District 4. Enhancement ANSWER: Costs Parity Check this box to attest you will ensure the following: Costs charged to STEP will not exceed the costs charged for non-STEP participants. *If this box is not selected, this service component will not be approved by the SNAP E&T Team. 6. Anticipated Outcomes *Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc. ANSWER: 7. How will you track ANSWER:		Definition: Organized training at the post-secondary level which provides individuals with the academic and technical knowledge and skills necessary to prepare for further education and for careers in current or emerging employment sectors. Programs are primarily designed for those who are beyond the age of compulsory high school attendance. These programs are employer-driven and must lead to industry-recognized certificates or credentials. Activities charged to E&T may not supplant non-federal funds for existing educational services and activities and E&T may not be charged more than what the general public would pay for the same service. The answer has not changed from the FFY24 STEP Provider Proposal.
*Additional information required below for services to individuals 21 and under ANSWER: 3. Geographic Area and ODHS District 4. Enhancement ANSWER: 5. Cost Parity Check this box to attest you will ensure the following: Costs charged to STEP will not exceed the costs charged for non-STEP participants. *If this box is not selected, this service component will not be approved by the SNAP E&T Team. 6. Anticipated Outcomes *Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc. ANSWER: 7. How will you track ANSWER:	1. Details	ANSWER:
3. Geographic Area and ODHS District 4. Enhancement ANSWER: 5. Cost Parity Check this box to attest you will ensure the following: Costs charged to STEP will not exceed the costs charged for non-STEP participants. *If this box is not selected, this service component will not be approved by the SNAP E&T Team. 6. Anticipated Outcomes *Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc. ANSWER: 7. How will you track ANSWER:	2. Ages	*Additional information required below for services to individuals 21 and under
4. Enhancement 5. Cost Parity ☐ Check this box to attest you will ensure the following: Costs charged to STEP will not exceed the costs charged for non-STEP participants. *If this box is not selected, this service component will not be approved by the SNAP E&T Team. 6. Anticipated Outcomes *Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc. ANSWER: 7. How will you track ANSWER:	= :	
Costs charged to STEP will not exceed the costs charged for non-STEP participants. *If this box is not selected, this service component will not be approved by the SNAP E&T Team. 6. Anticipated Outcomes *Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc. ANSWER: 7. How will you track ANSWER:		ANSWER:
Team. 6. Anticipated Outcomes *Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc. ANSWER: 7. How will you track ANSWER:	5. Cost Parity	
participant numbers served, etc. ANSWER: 7. How will you track ANSWER:		
·	6. Anticipated Outcomes	participant numbers served, etc.
	<u> </u>	ANSWER:



8. Criteria for participation in service component:	ANSWER:
9: Frequency: How often will the participant engage in this compone	ent?
(ENTER HOURS HERE) Hour(s) per day	
(ENTER NUMBER HERE) Time(s) per ☐ Week ☐ Month	
10. Duration: Overall, how long will the participant engage in this con	mponent?
(ENTER NUMBER HERE) □ Days □ Weeks □ Months	
Support Services	
11. Please list the specific support services will you provide for partic	sipants engaged in this service component.
ANSWER:	
*Additional Required Information for offering services to ages 21 and	d younger:
\square By selecting this box, you are attesting that the services offered b	y your agency are not supplanting local
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.	
\square You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d $\ 1 \ $ ii	
– See Use of Funds, Section C.)	

Service	Short-Term Training		
Component	Definition: Organized training at the post-secondary level which provides individuals with the academic and technical knowledge and skills necessary to prepare for further education and for careers in current or emerging employment sectors. Programs are primarily designed for those who are beyond the age of compulsory high school attendance. These programs are employer-driven and do not lead to industry-recognized certificates or credentials.		
	Activities charged to E&T may not supplant non-federal funds for existing educational services and activities and E&T may not be charged more than what the general public would pay for the same service.		
	☐ The answer has not changed from the FFY24 STEP Provider Proposal.		
	☐ There are changes to FFY25, this includes the changes below:		
1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve:		
	For example, "18 and older" or "16 to 24"		
	*Additional information required below for services to individuals 21 and under		
	ANSWER:		
3. Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.		
	*If this box is not selected, this service component will not be approved by the SNAP E&T Team.		



6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANSWER:		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation i	n service component:	ANSWER:	
9: Frequency: How often wi (ENTER HOURS HERE) Hour	II the participant engage in this compone (s) per day	ent?	
(ENTER NUMBER HERE) Tim	ne(s) per 🗌 Week 🔲 Month		
10. Duration: Overall, how l	ong will the participant engage in this co	mponent?	
(ENTER NUMBER HERE) □	☐ Days ☐ Weeks ☐ Months		
Support Services			
11. Please list the specific su ANSWER:	upport services will you provide for parti	cipants engaged in this service component.	
*Additional Required Information for offering services to ages 21 and younger: By selecting this box, you are attesting that the services offered by your agency are not supplanting local employment activities otherwise available through the local school district(s) to the SNAP E&T Participant. You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii See Use of Funds, Section C.)			
— See Ose OI Fullus, Section	C.)		

Service Component	English Language Acquisition Definition: A component designed to help English language learners achieve competence in reading, writing, speaking, and comprehension of the English language. Activities charged to E&T may not supplant non-federal funds for existing educational services and activities and E&T may not be charged more than what the general public would pay for the same service. The answer has not changed from the FFY24 STEP Provider Proposal.
	☐ There are changes to FFY25, this includes the changes below:
1. Details	ANSWER:
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24" *Additional information required below for services to individuals 21 and under ANSWER:
3. Geographic Area and ODHS District	ANSWER:
4. Enhancement	ANSWER:



5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.		
	*If this box is not selected, this service of Team.	component will not be approved by the SNAP E&T	
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANSWER:		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation in service component: ANSWER:		ANSWER:	
9: Frequency: How often will the participant engage in this component? (ENTER HOURS HERE) Hour(s) per day			
(ENTER NUMBER HERE) Tim	ne(s) per 🗌 Week 🔲 Month		
10. Duration: Overall, how long will the participant engage in this component?			
(ENTER NUMBER HERE) □ Days □ Weeks □ Months			
Support Services			
11. Please list the specific su ANSWER:	upport services will you provide for partio	cipants engaged in this service component.	
*Additional Required Information for offering services to ages 21 and younger: ☐ By selecting this box, you are attesting that the services offered by your agency are not supplanting local employment activities otherwise available through the local school district(s) to the SNAP E&T Participant. ☐ You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii - See Use of Funds, Section C.)			

Service Component	Integrated Education and Training / Bridge Programs Definition: Programs which provide adult education and literacy activities concurrently and contextually with workforce preparation activities and workforce training for a specific occupation or group of occupations for the purpose of educational and career advancement. Often, these programs are provided within an educational setting, such as a community college. Activities charged to E&T may not supplant non-federal funds for existing educational services and activities and E&T may not be charged more than what the general public would pay for the same service. The answer has not changed from the FFY24 STEP Provider Proposal. There are changes to FFY25, this includes the changes below:	
1. Details	ANSWER:	
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24"	





	*Additional information required below for services to individuals 21 and under		
	ANSWER:		
3. Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed t	he costs charged for non-STEP participants.	
	*If this box is not selected, this service Team.	component will not be approved by the SNAP E&T	
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANSWER:		
7. How will you track	ANSWER:		
outcomes?			
8. Criteria for participation i	on in service component: ANSWER:		
9: Frequency: How often will the participant engage in this component? (ENTER HOURS HERE) Hour(s) per day			
(ENTER NUMBER HERE) Tim	ne(s) per 🗌 Week 🔲 Month		
10. Duration: Overall, how I	10. Duration: Overall, how long will the participant engage in this component?		
(ENTER NUMBER HERE) □	(ENTER NUMBER HERE) □ Days □ Weeks □ Months		
Support Services			
11. Please list the specific su ANSWER:	upport services will you provide for partion	cipants engaged in this service component.	
*Additional Required Inform	nation for offering services to ages 21 an	d younger:	
	\square By selecting this box, you are attesting that the services offered by your agency are not supplanting local		
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.			
☐ You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii - See Use of Funds, Section C.)			
– see use of Funds, Section	C.)		

Service Component	Work Readiness Training Definition: Intensive programs which include skill assessment and educational remediation services that prepare individuals for the workforce. Work readiness skills include both foundational cognitive skills such as reading for information, applied mathematics, locating information, problem solving, critical thinking and non-cognitive skills (or soft skills), which are defined as personal characteristics and behavioral skills that enhance an individual's interactions, job performance, and career prospects such a	
1. Dotaile	adaptability, integrity, cooperation, and workplace discipline. ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes the changes below:	
1. Details	ANSWER:	





2. Ages	Provide the age range of individuals you will serve:		
	For example, "18 and older" or "16 to 24"		
	*Additional information required below for services to individuals 21 and under		
	ANSWER:		
3. Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants. *If this box is not selected, this service component will not be approved by the SNAP E&T Team.		
6. Anticipated Outcomes		Orientation, Assessment, Case Plan process,	
	ANSWER:		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation i	n service component:	ANSWER:	
9: Frequency: How often will the participant engage in this component? (ENTER HOURS HERE) Hour(s) per day			
(ENTER NUMBER HERE) Time(s) per □ Week □ Month			
10. Duration: Overall, how long will the participant engage in this component? (ENTER NUMBER HERE) □ Days □ Weeks □ Months			
Support Services			
11. Please list the specific su ANSWER:	upport services will you provide for partic	ipants engaged in this service component.	
*Additional Required Information for offering services to ages 21 and younger: ☐ By selecting this box, you are attesting that the services offered by your agency are not supplanting local employment activities otherwise available through the local school district(s) to the SNAP E&T Participant. ☐ You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii — See Use of Funds, Section C.)			

Service Component Definition: A planned, structured learning experience that takes place in a workplace. Internships are not permanent positions and are limited in duration. Although not required, Internships typically follow another training program, to create a hands-on practicum. The goal of an internship is to increase occupational qualifications or to align with an educational program. Participants in this component are meant to gain exposure to a particular career. The SNAP E&T definition of Internship does not include reimbursable subsidized wages.



	☐ The answer has not changed from the FFY24 STEP Provider		
	Proposal.		
	☐ There are changes to FF	Y25, this includes the changes below:	
	_		
1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve:		
	For example, "18 and older" or "16 to 24	"	
	*Additional information required belo	ow for services to individuals 21 and under	
	ANSWER:		
3. Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed t	the costs charged for non-STEP participants.	
	*If this box is not selected, this service Team.	component will not be approved by the SNAP E&T	
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANSWER:		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation	I in service component:	ANSWER:	
	·		
9: Frequency: How often w	ill the participant engage in this compone	ent?	
(ENTER HOURS HERE) Hour	(s) per day		
/FNITED NUMBED HEDE\ Tim	ne(s) per \square Week \square Month		
	long will the participant engage in this co	omponent?	
(ENTER NUMBER HERE) □		mponent.	
Support Services			
11. Please list the specific s ANSWER:	upport services will you provide for parti	cipants engaged in this service component.	
*Additional Required Inform	mation for offering services to ages 21 ar	nd younger:	
\square By selecting this box, you are attesting that the services offered by your agency are not supplanting local			
	erwise available through the local school		
☐ You have read FNS Guid ☐ See Use of Funds Section		os://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii	



Service	Pre-Apprenticeship		
Component	Definition: A combination of on-the-job training and related instruction in which workers learn the practical and theoretical aspects of a skilled occupation.		
	Pre-Apprenticeship programs provide individuals with the basic and technical skills necessary to enter an apprenticeship program and should be directly linked to an apprenticeship program. They are designed to help participants decide if the trade or occupation is an appropriate fit for them and to increase the likelihood to be accepted into an apprenticeship program. Pre-Apprenticeship programs are generally short-term, six to eight weeks in length.		
	The SNAP E&T definition of Pre-Apprenticeship does not include reimbursable subsidized wages.		
	☐ The answer has not changed from the FFY24 STEP Provider		
	Proposal.		
	☐ There are changes to FFY25, this includes the changes below:		
1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve:		
	For example, "18 and older" or "16 to 24"		
	*Additional information required below for services to individuals 21 and under		
	ANSWER:		
3. Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.		
	*If this box is not selected, this service component will not be approved by the SNAP E&T		
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process,		
	participant numbers served, etc.		
	ANSWER:		
7. How will you track	ANSWER:		
outcomes?	in a series of the series of t		
8. Criteria for participation	in service component: ANSWER:		
9: Frequency: How often w (ENTER HOURS HERE) Hour	vill the participant engage in this component? r(s) per day		
(ENTER NUMBER HERE) Tin	ne(s) per 🗆 Week 🗀 Month		
10. Duration: Overall, how (ENTER NUMBER HERE) □	long will the participant engage in this component? ☐ Days ☐ Weeks ☐ Months		
Support Services			





11. Please list the specific support services will you provide for participants engaged in this service component. ANSWER:
*Additional Required Information for offering services to ages 21 and younger:
\square By selecting this box, you are attesting that the services offered by your agency are not supplanting local
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.
☐ You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii
– See Use of Funds, Section C.)

	T		
Service	Apprenticeship		
Component	Definition: A combination of on-the-job training and related instruction in which workers learn the practical and theoretical aspects of a skilled occupation.		
	Apprenticeship programs can be sponsored by individual employers, joint employer and labor groups, and/or employer associations. Apprenticeships are strongly recommended to be certified by the Bureau of Labor and Industries (BOLI) to allow for portability of the certifications. Apprenticeship programs are generally two to four years long and usually result in a journey level certification.		
	The SNAP E&T definition of Apprenticeship does not include reimbursable subsidized wages.		
	☐ The answer has not changed from the FFY24 STEP Provider Proposal.		
	☐ There are changes to FFY25, this includes the changes below:		
1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24" *Additional information required below for services to individuals 21 and under ANSWER: ANSWER:		
3. Geographic Area and			
ODHS District	, wowerd		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.		
	*If this box is not selected, this service component will not be approved by the SNAP E&T Team.		
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANSWER:		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation	in service component: ANSWER:		



9: Frequency: How often will the participant engage in this component?		
(ENTER HOURS HERE) Hour(s) per day		
, , , , , ,		
(ENTER NUMBER HERE) Time(s) per □ Week □ Month		
10. Duration: Overall, how long will the participant engage in this component?		
(ENTER NUMBER HERE) □ Days □ Weeks □ Months		
Command Complete		
Support Services		
11. Please list the specific support services will you provide for participants engaged in this service component.		
ANSWER:		
*Additional Required Information for offering services to ages 21 and younger:		
\square By selecting this box, you are attesting that the services offered by your agency are not supplanting local		
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.		
☐ You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii		
– See Use of Funds, Section C.)		

Service	On-The-Job Training		
Component	Definition: A work placement made through a work site agreement with an employer or registered apprenticeship program sponsor in the public, private non-profit, or private sector. This component: Provides knowledge or skills essential to the full and adequate performance of the job Employer must establish an onsite mentor which may be a co-worker, supervisor or other onsite staff Provides reimbursement to the employer of up to 50% of extraordinary training costs Is limited in duration to six months for which the participant is being trained; taking into account the content of the training, the prior work experience of the participant, and the service strategy of the participant, as appropriate Requires unsubsidized job offer after completion of OJT Reference: 20 CFR 680.700 The answer has not changed from the FFY24 STEP Provider Proposal. There are changes to FFY25, this includes the changes below:		
1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24" *Additional information required below for services to individuals 21 and under ANSWER:		
3. Geographic Area and	ANSWER:		
ODHS District			
4. Enhancement	ANSWER:		



5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.		
	*If this box is not selected, this service component will not be approved by the SNAP E&T		
	Team.		
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process,		
	participant numbers served, etc.		
	ANSWER:		
7. How will you track	ANSWER:		
outcomes?			
8. Criteria for participation	in service component:	ANSWER:	
ar or contains participation		7	
0.5			
1	ill the participant engage in this c	omponent?	
(ENTER HOURS HERE) Hour	(s) per day		
(5) (5) (5) (5) (6) (6) (6) (7) (7)	()		
	ne(s) per 🗆 Week 🗆 Month		
	long will the participant engage ir	this component?	
(ENTER NUMBER HERE) □	Days ☐ Weeks ☐ Months		
Support Services			
11. Please list the specific s	upport services will you provide f	or participants engaged in this service component.	
ANSWER:			
Additional Subsidized Empl	oyment Component Information:		
Additional Subsidized Empi	oyment component information.		
13. Please describe how vo	ur organization will establish subs	sidized placements.	
ANSWER:	S .	'	
14. Where will participants	be placed for subsidized employr	ment positions?	
☐ My organization.	, ,	·	
☐ Outside organization/bu	isiness.		
□ Both.			
15. Check the box that best describes your training objectives (select only one):			
☐ Attainment of certificat		(30.000 0) 00).	
☐ Industry Skills Gain	5, 5, 5 6 5, 11, 14, 1		
-	describes the industry you will p	lace participants in (select only one):	
☐ Construction	accombes the madery yearm p	ade participants in (select only one).	
☐ Education			
☐ Food Service ☐ Health Care Services			
☐ Landscape and Horticultural			
☐ Leisure and Hospitality ☐ Manufacturing			
☐ Manufacturing ☐ Transportation and Warehousing			
☐ Transportation and Warehousing ☐ Multiple Industries (Ex: Positions fit into more than one of the selections above).			
		·	
17. Organizations who choose to offer Subsidized Employment as one of their SNAP E&T Service Components must answer the following:			
Dure locting this have you are attesting you have read and will comply with all Cubaiding different formula with an extension of the comply with all Cubaiding different formula with a comply with all Cubaiding different formula with a comply with all Cubaiding different formula with a comply wit			
By selecting this box, you are attesting you have read and will comply with all Subsidized Employment requirements as indicated in pages 40-49 of the SNAP E&T Provider Handbook.			
☐ Yes ☐ No			





*Additional Required Information for Youth Services:
\square By selecting this box, you are attesting that the services offered by your agency are not supplanting local
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.
☐ You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii
– See Use of Funds, Section C.)
<u> </u>

Service	Work Activity (formerly known as Work Experience)		
Component	Definition: Work Activity is a work experience service component designed to improve the employability of SNAP E&T participants through actual work experience and/or training in public or private sector entities.		
	The Work Activity is an individualized opportunity to acquire general skills which can be applied to any occupation, knowledge, and work experience in a workplace for limited hours based on the Fair Labor Standards Act (FLSA) calculation as determined by ODHS.		
	☐ The answer has not changed from the FFY24 STEP Provider Proposal.		
	☐ There are changes to FFY25, this includes the changes below:		
1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24"		
	*Additional information required below for services to individuals 21 and under		
	ANSWER:		
Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants. *If this box is not selected, this service component will not be approved by the SNAP E&T Team.		
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANSWER:		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation in service component: ANSWER:		ANSWER:	
9: Frequency: How oft (ENTER HOURS HERE)	en will the participant engage in this compone Hour(s) per day	ent?	
(ENTER NUMBER HERI	E) Time(s) per □ Week □ Month		



10. Duration: Overall, how long will the participant engage in this component? (ENTER NUMBER HERE) □ Days □ Weeks □ Months
Support Services
11. Please list the specific support services will you provide for participants engaged in this service component. ANSWER:
*Additional Required Information for offering services to ages 21 and younger:
\square By selecting this box, you are attesting that the services offered by your agency are not supplanting local
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.
☐ You have read FNS Guidance regarding supplanting services (https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii
– See Use of Funds, Section C.)

I. Subsidized Employment (SE) Service Components:

For the SNAP E&T Program, subsidized employment is employment in the public or private sector where the employer receives a subsidy from SNAP E&T to cover up to 50% of the wages for the SNAP E&T participant.

Subsidized Employment is allowable for Internship, Pre-Apprenticeship, Apprenticeship.

See SNAP E&T Provider Handbook pg. 54 for additional SE guidance.

If you plan on providing any Subsidized Employment Components, you must complete the corresponding table(s) below:

The detail section must clearly address the bullets in the Subsidized Employment definition.

*Organizations with Sub-Contractors: You must clearly indicate the specific service components each of your sub-contractors will be providing.

Service	
Component	

Internship with Subsidized Employment

Definition: A planned, structured learning experience that takes place in a workplace. Internships are not permanent positions and are limited in duration. Although not required, Internships typically follow another training program, to create a hands-on practicum. The goal of an internship is to increase occupational qualifications or to align with an educational program. Participants in this component are meant to gain exposure to a particular career.

The SNAP E&T definition of Internship with Subsidized Employment includes reimbursable subsidized wages.

The answer has not changed from the FFY24 STEP Provider
Proposal.

There are changes to FFY25, this includes the changes	below
---	-------



1. Details	ANSWER:		
2. Ages	Provide the age range of individuals you will serve: For example, "18 and older" or "16 to 24"		
	*Additional information required below for services to individuals 21 and under		
	ANSWER:		
3. Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you will ensure the following:		
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.		
	Team.	service component will not be approved by the SNAP E&T	
6. Anticipated Outcomes	*	eting the Orientation, Assessment, Case Plan process,	
	participant numbers served, etc.		
	ANSWER:		
7. How will you track	ANSWER:		
outcomes?			
8. Criteria for participation	n in service component:	ANSWER:	
9: Frequency: How often will the participant engage in this component? (ENTER HOURS HERE) Hour(s) per day			
(ENTER NUMBER HERE) Ti			
	v long will the participant engage □ Days □ Weeks □ Months		
Support Services			
11. Please list the specific support services will you provide for participants engaged in this service component. ANSWER:			
Additional Subsidized Emp	ployment Component Information	n:	
13. Please describe how your organization will establish subsidized placements. ANSWER:			
14. Where will participants be placed for subsidized employment positions?			
☐ My organization.			
Outside organization/business.			
Both.			
15. Check the box that best describes your training objectives (select only one):			
☐ Attainment of certificate/credential			
Industry Skills Gain 16. Chack the box that best describes the industry you will place participants in (select only one):			
16. Check the box that best describes the industry you will place participants in (select only one): ☐ Construction			
□ Education			
□ Food Service			
☐ Health Care Services			
☐ Landscape and Horticultural			
Leisure and Hospitality			





☐ Manufacturing
☐ Transportation and Warehousing
☐ Multiple Industries (Ex: Positions fit into more than one of the selections above).
17. Organizations who choose to offer Subsidized Employment as one of their SNAP E&T Service Components must answer the following:
By selecting this box, you are attesting you have read and will comply with all Subsidized Employment requirements as indicated in pages 40-49 of the SNAP E&T Provider Handbook. □ Yes □ No
*Additional Required Information for Youth Services:
☐ By selecting this box, you are attesting that the services offered by your agency are not supplanting local
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.
☐ You have read FNS Guidance regarding supplanting services
(https://www.law.cornell.edu/cfr/text/7/273,7#d 1 ii – See Use of Funds, Section C.)

Service	Pre-Apprenticeship with Subsidized Employment
Component	Definition:
·	A combination of on-the-job training and related instruction in which workers learn the practical and theoretical aspects of a skilled occupation.
	Pre-Apprenticeship programs provide individuals with the basic and technical skills necessary to enter an apprenticeship program and should be directly linked to an apprenticeship program. They are designed to help participants decide if the trade or occupation is an appropriate fit for them and to increase the likelihood to be accepted into an apprenticeship program. Pre-Apprenticeship programs are generally short-term, six to eight weeks in length.
	The SNAP E&T definition of Pre-Apprenticeship with Subsidized Employment includes reimbursable subsidized wages.
	☐ The answer has not changed from the FFY24 STEP Provider
	Proposal.
	☐ There are changes to FFY25, this includes the changes below:
1. Details	ANSWER:
2. Ages	Provide the age range of individuals you will serve:
	For example, "18 and older" or "16 to 24"
	*Additional information required below for services to individuals 21 and under
	ANSWER:
3. Geographic Area and	ANSWER:
ODHS District	ANOMED
4. Enhancement	ANSWER:
5. Cost Parity	☐ Check this box to attest you will ensure the following:
	Costs charged to STEP will not exceed the costs charged for non-STEP participants.
	*If this box is not selected, this service component will not be approved by the SNAP E&T Team.

6. Anticipated Outcomes	*Outcomes do not include comple participant numbers served, etc.	eting the Orientation, Assessment, Case Plan process,	
	participant numbers servea, etc.		
	ANSWER:		
7	ANCIA/ED		
7. How will you track outcomes?	ANSWER:		
8. Criteria for participation	in service component:	ANSWER:	
o. enteria for participation	This service component.	ANSWEN.	
9: Frequency: How often w	vill the participant engage in this	component?	
(ENTER HOURS HERE) Hou	r(s) per day		
(ENTER NUMBER HERE) Til	me(s) per 🗌 Week 🔲 Month		
10. Duration: Overall, how	long will the participant engage i	n this component?	
(ENTER NUMBER HERE) □	☐ Days ☐ Weeks ☐ Months		
Support Services			
11. Please list the specific	support services will you provide	for participants engaged in this service component.	
ANSWER:			
Additional Subsidized Emp	loyment Component Information	:	
13. Please describe how yo	our organization will establish sub	sidized placements.	
ANSWER:	_		
14. Where will participants	s be placed for subsidized employ	ment positions?	
☐ My organization.			
☐ Outside organization/b	usiness.		
☐ Both.			
	t describes your training objectiv	es (select only one):	
☐ Attainment of certifica	te/credential		
☐ Industry Skills Gain			
	t describes the industry you will p	place participants in (select only one):	
☐ Construction			
☐ Education			
☐ Food Service			
☐ Health Care Services	tural		
☐ Landscape and Horticul☐ Leisure and Hospitality	turai		
☐ Manufacturing			
☐ Transportation and Wa	rehousing		
1	Positions fit into more than one o	of the selections above)	
17. Organizations who choose to offer Subsidized Employment as one of their SNAP E&T Service Components must answer the following:			
Du colocting this have			
	By selecting this box, you are attesting you have read and will comply with all Subsidized Employment requirements		
as indicated in pages 40-45 ☐ Yes ☐ No	as indicated in pages 40-49 of the SNAP E&T Provider Handbook.		
L IC3 LINU			
*Additional Required Infor	mation for Youth Services:		
· · · · · · · · · · · · · · · · · · ·		offered by your agency are not supplanting local	
	_	school district(s) to the SNAP E&T Participant.	
	dance regarding supplanting servi		
(https://www.law.cornell.e	<u>edu/cfr/text/7/273.7#d 1 ii</u> – See	e Use of Funds, Section C.)	



Service	Apprenticeship with	Subsidized Employment	
Component	Definition: A combination of on-the-job training and related instruction in which workers learn the practical and theoretical aspects of a skilled occupation.		
	labor groups, and/or employer to be certified by the Bureau of	e sponsored by individual employers, joint employer and associations. Apprenticeships are strongly recommended Labor and Industries (BOLI) to allow for portability of the rograms are generally two to four years long and usually tion.	
	The SNAP E&T definition of App reimbursable subsidized wages.	renticeship with Subsidized Employment includes	
	\square The answer has no	t changed from the FFY24 STEP Provider	
	Proposal.		
		to FFY25, this includes the changes below:	
1. Details	ANSWER:		
2. Ages	Provide the age range of indivi- For example, "18 and older" or "1	·	
	*Additional information requir	ed below for services to individuals 21 and under	
	ANSWER:		
3. Geographic Area and ODHS District	ANSWER:		
4. Enhancement	ANSWER:		
5. Cost Parity	☐ Check this box to attest you	will ensure the following:	
	Costs charged to STEP will not e	xceed the costs charged for non-STEP participants.	
	*If this box is not selected, this Team.	service component will not be approved by the SNAP E&T	
6. Anticipated Outcomes	*Outcomes do not include completing the Orientation, Assessment, Case Plan process, participant numbers served, etc.		
	ANSWER:		
7. How will you track	ANSWER:		
outcomes? 8. Criteria for participation	in service component:	ANSWER:	
or creena for participation			
9: Frequency: How often v (ENTER HOURS HERE) Hou	vill the participant engage in this or (s) per day	component?	
(ENTER NUMBER HERE) Tii	me(s) per 🗌 Week 🔲 Month		
10. Duration: Overall, how	long will the participant engage i ☐ Days ☐ Weeks ☐ Months	n this component?	
Support Services			





11. Please list the specific support services will you provide for participants engaged in this service component.
ANSWER:
Additional Subsidized Employment Component Information:
13. Please describe how your organization will establish subsidized placements.
ANSWER:
14. Where will participants be placed for subsidized employment positions?
☐ My organization.
☐ Outside organization/business.
□ Both.
15. Check the box that best describes your training objectives (select only one):
Attainment of certificate/credential
☐ Industry Skills Gain
16. Check the box that best describes the industry you will place participants in (select only one):
Construction
☐ Education
☐ Food Service
☐ Health Care Services
☐ Landscape and Horticultural
☐ Leisure and Hospitality
☐ Manufacturing
☐ Transportation and Warehousing
☐ Multiple Industries (Ex: Positions fit into more than one of the selections above).
17. Organizations who choose to offer Subsidized Employment as one of their SNAP E&T Service Components must answer the following:
answer the following.
By selecting this box, you are attesting you have read and will comply with all Subsidized Employment requirements
as indicated in pages 40-49 of the SNAP E&T Provider Handbook.
☐ Yes ☐ No
*Additional Required Information for Youth Services:
\square By selecting this box, you are attesting that the services offered by your agency are not supplanting local
employment activities otherwise available through the local school district(s) to the SNAP E&T Participant.
☐ You have read FNS Guidance regarding supplanting services
(https://www.law.cornell.edu/cfr/text/7/273.7#d 1 ii – See Use of Funds, Section C.)

J. Orientation, Assessment, Case Plan (OAC) and Case Management processes:

1. **Orientation:** For the STEP Program, Orientation is defined as: "An overview of the organization, programs, requirements, and services offered as part of the SNAP E&T program."

Please outline the following for the Orientation:





Please describe the	☐ The answer has not changed from the FFY24 STEP
orientation you	Provider Proposal.
provide for each	☐ There are changes to FFY25, this includes:
individual who seeks	
out STEP services	
from your	
organization.	
What is the process	☐ The answer has not changed from the FFY24 STEP
to identify if/when a	Provider Proposal.
participant needs	☐ There are changes to FFY25, this includes:
the orientation in a	
different language?	
Do you conduct one-	☐ The answer has not changed from the FFY24 STEP
on-one orientations	Provider Proposal.
or group	☐ There are changes to FFY25, this includes:
orientations?	, ,
When is the	☐ The answer has not changed from the FFY24 STEP
orientation	Provider Proposal.
provided?	☐ There are changes to FFY25, this includes:
Who will conduct	☐ The answer has not changed from the FFY24 STEP
the orientation?	Provider Proposal.
	☐ There are changes to FFY25, this includes:
When is it	☐ The answer has not changed from the FFY24 STEP
determined the	Provider Proposal.
participant will enter	☐ There are changes to FFY25, this includes:
your program as a	There are changes to 11 123, this includes.
STEP Participant or	
as a non-STEP	
Participant (i.e.	
checking	
iMatchSkills for STEP	
Program eligibility)?	
For FFY25-STEP	☐ Yes, I included my documents with my proposal submission.
Providers must	If providers do not have paper documents and instead
include (as an	utilize an online system, they may include screenshots
attachment) your	
organization's	with descriptions as an alternative.
orientation	
documents.	\square No, I do not have materials to provide for this item.
a ocamento.	



2. **Assessment:** For the STEP Program, an Assessment is a one-on-one meeting with a potential SNAP E&T participant to identify strengths and challenges they may face in obtaining and maintaining employment. This assessment will evaluate general information collected by the provider about the potential SNAP E&T participant's: demographics, educational attainment, basic skills, literacy, work experience, public benefits, medical and disability considerations, criminal background, family composition, housing circumstances, childcare needs, transportation needs, cultural and religious considerations, short and long-term goals.

Please outline the follow	ving for the STEP program assessment.
When will the	☐ The answer has not changed from the FFY24 STEP
assessment be	Provider Proposal.
performed?	☐ There are changes to FFY25, this includes:
Who conducts the	☐ The answer has not changed from the FFY24 STEP
assessment?	Provider Proposal.
	☐ There are changes to FFY25, this includes:
What is included in the	☐ The answer has not changed from the FFY24 STEP
assessment	Provider Proposal.
conversation?	☐ There are changes to FFY25, this includes:
Do you have more	☐ The answer has not changed from the FFY24 STEP
than one assessment	Provider Proposal.
tool? Please explain	☐ There are changes to FFY25, this includes:
the difference	
between the	
assessment tools.	
How often is the	☐ The answer has not changed from the FFY24 STEP
assessment re-	Provider Proposal.
evaluated?	☐ There are changes to FFY25, this includes:
Please describe how	☐ The answer has not changed from the FFY24 STEP
you will ensure	Provider Proposal.
different formats or	☐ There are changes to FFY25, this includes:
languages are available	
to accommodate an	
individual's needs?	
For FFY25-STEP	☐ My organizations assessment documents are attached.
Providers must include	*If this box is not selected and you have not attached the
(as an attachment)	assessment the proposal will not be approved by the SNAP
your organization's	E&T Team.



<u>assessment</u>	If providers do not have paper documents and instead
documents.	utilize an online system, they may include screenshots
	with descriptions as an alternative.

3. **Case Plan:** For the STEP Program, a Case Plan is a written outline, developed together with the participant and provider staff, listing approved SNAP E&T components that will be case managed, and administered or purchased by the provider. The service components are identified during the assessment and are intended to reduce the effect of barriers to the participant's employment, job retention, and wage enhancement.

The case plan must at minimum include short and long-term goals, dates for activity completion, provider contact information, participant signature, and at least one approved SNAP E&T component that will be administered, purchased, or attendance recorded (per ODHS) by the provider.

The case plan is an essential document outlining the progression of a SNAP E&T participant. **Case notes must be included with the case plan**. Case notes must be clear, concise and outline actions, decisions, agreements, changes, and any other information documenting how the STEP participant is achieving the goals included in the case plan. Case notes should also document dates, times, and services provided during case management. Case notes must be made available for review by the SNAP E&T team if needed. Case notes should not include opinions, speculation, HIPAA information or any privileged information of the STEP participant.

Please outline the following for STEP program case plan.			
Who is responsible for creating the case plan?		The answer has not changed from the FFY24 STEP Provider Proposal.	
		There are changes to FFY25, this includes:	
When is the case plan created?		The answer has not changed from the FFY24 STEP Provider Proposal. There are changes to FFY25, this includes:	
How are service components that best fit an individual's needs determined?		The answer has not changed from the FFY24 STEP Provider Proposal. There are changes to FFY25, this includes:	





What role does the participant	☐ The answer has not changed from the
have in determining their plan?	FFY24 STEP Provider Proposal.
	☐ There are changes to FFY25, this includes:
Describe your method of	☐ The answer has not changed from the
developing, tracking progress,	FFY24 STEP Provider Proposal.
and making adjustments with the	☐ There are changes to FFY25, this includes:
participant to their case plan as	
needed.	
Where is the case plan kept? For	☐ The answer has not changed from the
example: Hard copy and/or uploaded to iMatchSkills.	FFY24 STEP Provider Proposal.
apioaded to ilviatoriskins.	☐ There are changes to FFY25, this includes:
Where are case notes kept?	☐ The answer has not changed from the
Where are case notes kept.	FFY24 STEP Provider Proposal.
	☐ There are changes to FFY25, this includes:
How often are case notes	☐ The answer has not changed from the
updated?	FFY24 STEP Provider Proposal.
	☐ There are changes to FFY25, this includes:
Do you ensure participants	☐ Yes
understand their participation in	□ No
the STEP program is voluntary	
and disengagement in the	
program will not impact their	
SNAP benefits?	
Do you ensure the case plan is signed by the participant and	☐ Yes, the case plan is always signed by the
they receive a copy?	STEP participant.
they receive a copy:	☐ No, the case plan is not signed by the STEP
	participant.
	☐ Yes, the STEP participant receives a copy.
	☐ No, the STEP participant does not receive a
	copy. Other:
For FFY25-STEP Providers must	☐ My organizations case plan documents are
include (as an attachment) your	attached. *If this box is not selected and you
organization's case plan	have not attached the case plan the proposal
documents.	will not be approved by the SNAP E&T Team.
	, ,





lers do not have paper documents
ead utilize an online system, they
lude screenshots with descriptions
ernative.

4. **Case Management:** For the STEP Program, case management must be provided with each E&T service component. Case management includes guiding, motivating, and supporting job seekers by continually assessing their needs and challenges, identifying resources, and advising on career and training opportunities. Case management also includes tracking of case plan progress and making adjustments as needed, no less than one time per month.

Case Management Outline	
What is included in the case	The answer has not changed from the
management provided to STEP	FFY24 STEP Provider Proposal.
participants?	There are changes to FFY25, this includes:
How often are you providing case	The answer has not changed from the
management? For example: daily,	FFY24 STEP Provider Proposal.
weekly, bi-weekly, monthly.	There are changes to FFY25, this includes:
How do you communicate with	The answer has not changed from the
STEP participants for case	FFY24 STEP Provider Proposal.
management? For example: phone	There are changes to FFY25, this includes:
call, virtual (zoom, Skype, Teams),	
in-person, or a combination.	
How many times will you attempt	The answer has not changed from the
to make contact before	FFY24 STEP Provider Proposal.
disengaging?	There are changes to FFY25, this includes:
Does your organization provide	The answer has not changed from the
case management for non-STEP	FFY24 STEP Provider Proposal.
participants?	There are changes to FFY25, this includes:



K: Program Details:

a.	Describe the process flow for participants in your program. Include descriptions for each of the following scenarios, if you insert a flow chart you must still answer b. and c. below:
	i. Program Entry:
	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes:
	ii. Program Engagement/Participation:
	☐ The answer has not changed from the FFY24 STEP Provider Proposal.☐ There are changes to FFY25, this includes:
	iii. Program Exit: How will you know when a participant has completed or ended an activity?
	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes:
b.	For your STEP Program, what does participant success look like?
	☐ The answer has not changed from the FFY24 STEP Provider Proposal.☐ There are changes to FFY25, this includes:
C.	If someone loses their SNAP eligibility and therefore, is no longer eligible for the STEP program, will you continue to serve them?
	i. If yes, what services are available to them?
	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes:





ii. If no, please describe how you exit them from your program. For example, they are referred to a non-STEP provider.
☐ The answer has not changed from the FFY24 STEP Provider Proposal.☐ There are changes to FFY25, this includes:
L: Verification of STEP Eligibility and Services Provided:
Using iMatchSkills is a program requirement. This software is managed by Oregon Employment Department (OED) and will require a data sharing agreement between your provider agency and OED. They will provide technical support and required training. This software will assist with data tracking, as well as determining if a participant is currently receiving SNAP (and not TANF) benefits, and ABAWD status. The SNAP indicator in iMatchSkills must be displayed to provide STEP services to participants.
a. When will staff utilize iMatchSkills to ensure STEP participants are eligible and are not already receiving the same service component from another STEP provider? (Daily, Weekly, Monthly, at the time of each participant interaction, etc.?) *As a reminder, STEP eligibility can change from month to month.

M: Civil Rights Compliance:

The Oregon Department of Human Services (ODHS) mandates that all partner organizations are in compliance with applicable laws, regulations and policies for Food and Nutrition Service (FNS) customers and employees regardless of race, color, national origin, religion, sex, gender identity, sexual orientation, disability, marital status, family /parental status, income derived from public assistance program, and political beliefs.

The answer has not changed from the FFY24 STEP Provider Proposal.

This includes:

• Displaying "And Justice for All Posters" visibly in workspaces.

There are changes to FFY25, this includes:

- SNAP Civil Rights Training for all staff that serve SNAP participants.
- FNS non-discrimination and funding statements on any materials funded with any amount of FNS dollars.





See pg. 77 of the SNAP E&T provider Handbook for specific information about the USDA Non-Discrimination (NDS) and Funding Statements.

Please check the box that applies to your organization. Organizations who check "no" will not be approved to be a STEP provider:

1. Does/will your organization visibly display the "And Justice for All" poster workspaces?☐ Yes ☐ No	s visibility in
2. Does/will your organization include both a funding statement and a nondiscrimination statement on all SNAP E&T materials produced for publinformation, public education, and/or public distribution?☐ Yes ☐ No	olic

N: Filing Civil Rights Complaints:

The process to file a discrimination includes contacting the ODHS branch nearest you. Age discrimination complaints must be filed within 5 days and all other complaints within 90 days of receipt. ODHS will contact the Governor's Advocacy Office for review and submission to FNS.

You may also file your discrimination complaint directly with FNS:

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at:

https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf

from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. Mail:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or





2. Fax: (833) 256-1665 or (202) 690-7442; or
3. Email: Program.Intake@usda.gov
Please check the box that applies to your organization. Organizations who check "no' will not be approved to be a STEP provider:
 My organization will ensure the process outlined above to file a discrimination complaint is followed. ☐ Yes ☐ No
O: Required Trainings:
As a contracted ODHS STEP Partner, you are required to take online trainings every Federal Fiscal Year (FFY). The trainings must be completed by all staff who work with SNAP participants in any capacity or whose positions are funded by SNAP E&T dollars. STEP providers are required to maintain a log of staff who have successfully completed each training.
Required trainings include SNAP Civil Rights, Mandatory Reporter Trainings, Informatio Security and Privacy Awareness Training.
Please check the box that applies to your organization. Organizations who check "no' will not be approved to be a STEP provider:
1. Will your organization ensure all three required trainings (for all staff who serve SNAP participants or positions that are funded with SNAP E&T dollars) are completed, passed, documented (tracked) and be readily available to the SNAP E&T team if needed?
☐ Yes ☐ No





P: Organization STEP Staff:

Please refer to your budget template to answer the following questions for section P.

а.	Describe how you determined the percent of time a position will be dedicated to the STEP program. Provide descriptions for <u>each</u> of the positions included in the budget template, program tab, staff salary table.		
☐ The answer has not changed from the FFY24 STEP Provider Proposal.			
There are changes to FFY25, this includes: For example, if you outlined in your budget template, you have staff person(s) dedicated to the STEP program for 60% of their work time, what factors went in this calculation?			
	Position Title	Description and/or methodology demonstrating how the percent of time dedicated to STEP was determined.	
b.	 If you have staff 100% dedicated to the STEP Program, you must clearly indicate how they will ensure they do not spend <u>any</u> of their work time with non-STEP participants or on non-STEP programming/services. Note: It is unlikely providers will have staff who work 100% of their time with the STEP program as we recognize individual's SNAP status can change from one month to the next. 		
	☐ The answer has not changed from ☐ There are changes to FFY25, this	om the FFY24 STEP Provider Proposal. s includes:	

c. If you have staff 100% dedicated to the STEP Program, how will these staff utilize their worktime if your organization is not serving the number of STEP participants you indicated in your proposal?



	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes:
d.	If you have staff 100% dedicated to the STEP Program: Please check the box that applies to your organization. Organizations who check "no" will need to re evaluate their staff time and clearly indicate in the budget template the time dedicated to the STEP program:
	If you have staff who are 100% dedicated to the STEP Program, you attest these staff are: 1. ONLY providing STEP services to STEP eligible participants. 2. Spending 100% of their worktime on STEP program activities.
	□ Yes □ No □ N/A
Q: Org	ganization Costs:
a.	Does/will your organization use time sheets?
	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes:
b.	Does your organization use/will use actual hours worked or a percentage to determine charges to SNAP E&T?
	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes:
C.	Please describe the process your organization used/will use to track staff time in the STEP Program versus other programs.
	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes the changes below :





d.	Describe the system in place to track program and participant expenditures and costs.
	☐ The answer has not changed from the FFY24 STEP Provider Proposal.☐ There are changes to FFY25, this includes the changes below:
e.	What is your process for internal review and approval of expenditures to ensure the program and administration costs are reasonable and allowable?
	☐ The answer has not changed from the FFY24 STEP Provider Proposal.☐ There are changes to FFY25, this includes the changes below:
nti	nuing Providers:
	For FFY 24, do you project your organization will be: Overspent
	For FFY 24, do you project your organization will be:
a.	For FFY 24, do you project your organization will be: Overspent Underspent
a.	For FFY 24, do you project your organization will be: Overspent On-Target If you indicated your organization is projected to be overspent or underspent,



d.	For FFY 24, do you project your organization will meet the target number of individuals you anticipated to serve, as outlined in your STEP proposal?
	□ Yes
	□ No
	If no, please provide an explanation why you will not meet your goal.
e.	What corrective measures are you taking to meet the target number of individuals you anticipate serving for FFY25?

S: Organizations with Sub-Contractors:

Organizations who are a primary contractor with ODHS *and* also hold sub-contracts for other agencies to provide SNAP E&T services have multiple responsibilities. These primary organizations are responsible for all administrative tasks, budgets, invoicing, and oversight of the program for all levels of their sub-contractors. They are also responsible for consulting with sub-contractors on program design, discussing outreach strategies, sharing tools, providing training, providing technical assistance, and providing overall program support.

Sub-contractors and *their* **sub-contractors are held to the same program requirements as the primary contractor.** The primary contractor must ensure compliance of all sub-contractors and the primary contractor understands they are liable for the program compliance of their sub-contractors. Any organization serving SNAP E&T participants with SNAP E&T funding, no matter the degree of the relationship, is bound to SNAP E&T program requirements.

a. Please list all your STEP Sub-Contractors. Ensure this list matches the Sub-Contractor Information tab in the Budget Template.		
☐ There are changes to FFY25, this includes the changes below :		There are changes to FFY25, this includes the changes below:





b.	Do any of your Sub-Contractors have their own Sub-Contractors? If yes, please list.
	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes the changes below :
c.	How do you ensure STEP program compliance and integrity in all of the above relationships?
	 ☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes the changes below :
d.	Please describe your STEP Program structure by providing details on the two below items:
	 Describe the process you use to ensure your Sub-Contractors are compliant with all STEP Program requirements (providing the OAC and Case Management, providing STEP service components, all STEP Staff have completed, passed, and documented the required trainings, and all other program requirements).
	☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes the changes below :
	 ii. How do you support and communicate with your Sub-Contractors? (Do you provide Orientations for new staff, schedule monthly technical assistance calls, etc.?)
	☐ The answer has not changed from the FFY24 STEP Provider Proposal. ☐ There are changes to FFY25, this includes the changes below :



T: Specific Budget Details:

You must complete the FFY 2025 Budget Template Excel worksheet and tables provided, including all tabs (See additional program information section below).

a. For organizations with sub-contractors, you must provide:

- i. Your own organization's budget template.
- ii. Individual budget templates for each of your sub-contractors.
- iii. A roll-up budget template, to include your organization *and* all of your subcontractors.
 - * You must also complete the Sub-Contractor Information tab. This can be done in the roll-up budget template.
- b. Organizations who will provide services in multiple districts will submit only one **Budget Template.** We are no longer requiring a budget template for each district you will offer services in.

U: Agency/Organization Owner/Operator information:

Race, Ethnicity, Language, and Disability Demographic (REAL-D) Data:

The Oregon Department of Human Services (ODHS) is committed to ensuring that implementation of REAL-D data collection standards, analysis and reporting is managed in a way that is consistent, efficient, and timely, in compliance with Oregon legislative and rule requirements and agency resources.

The agency is committed to setting standards that recognize diverse identities; respects how people self-identify; addresses health, socioeconomic and program inequities; and addressing standards for gender identity and sexual orientation. This applies to all ODHS staff including employees, volunteers, trainees and interns as well as contractors and sub-contractors who collect and record any demographic data by any means.

Race, ethnicity, language, and disability data collection standards matters because certain groups of people experience avoidable inequities, such as in access to and quality of services, educational attainment, occupational status, income and health outcomes. Everyone does not receive the same level of services, nor have the same access to social services and quality health care. This results in avoidable differences in outcomes.





In order to accurately identify inequities and subpopulations that may benefit from focused interventions, data collection with more granularity in race, ethnicity, language and disability is needed. This helps to fully identify and address avoidable inequities because of implicit bias, racism, disablism and lack of language access. This data will also help to identify and address unique inequities that occur at the intersections of race, ethnicity, language, and disability.

a. As ODHS is committed to collecting this data to ensure service equity, we are also asking our contractors to self-identify to determine how many of our contracted agencies/organizations are owned/operated by folks who identify as a minority.

To help us understand our contractors better, we ask that the owner/operator of your agency provides the following information:

If your organization is overseen by a board of directors or is a state/county agency,

please check the one of the boxes below	w and do not complete the below.	
☐ My organization is overseen by a Bo	pard of Directors.	
☐ My organization is a state/county a	gency.	
Which of the following describes you	r racial or ethnic identity? Please check all that apply.	
	1 t	
Hispanic and Latino/a/x	American Indian and Alaska Native	
Central American	American Indian	
Mexican	Alaska Native	
South American	Canadian Inuit, Metis, or First Nation	
Other Hispanic or Latino/a/x	Indigenous Mexican, Central American, or South American	
Native Hawaiian and Pacific Islander	Black and African American	
1		
CHamoru (Chamorro)	African American	
Marshallese	Afro-Caribbean	
Communities of the Micronesian Region	Ethiopian	
Native Hawaiian	Somali	
Samoan	Other African (Black)	
Other Pacific Islander	Other Black	
	1	
White	Middle Eastern/North African	
Eastern European	Middle Eastern	
Slavic	North African	
Western European		





Other White	Asian	
	Asian Indian	
Other Categories	Cambodian	
Other (please list):	Chinese	
Don't know	Communities of Myanmar	
Don't want to answer	Filipino/a	
	Hmong	
	Japanese	
	Korean	
	Laotian	
	South Asian	

Vietnamese Other Asian

Budget Template FFY25

Description	Document
Budget Template FFY25	SNAP E&T FFY25 Budget Template.xlsx

Proposal Assistance Directory

For more information about the Oregon SNAP E&T program, please contact the SSP E&T Team email: SNAP.EmploymentAndTraining@ODHSOHA.oregon.gov. One of the E&T analysts will connect with you to answer questions and provide support.

Title	Name	Phone	Email	
E&T Programs Manager	Candi Quintall	503-741-6714	Candi.Quintall@ODHSOHA.oregon.gov	
SNAP E&T Coordinator	Jennifer Granera	503-798-7853	Jennifer.J.Granera@ODHSOHA.oregon.gov	
SNAP E&T Coordinator	Sara Kliewer	503-689-5301	Sara.A.Kliewer@odhs.oregon.gov	
General Email: SNAP.EmploymentAndTraining@ODHSOHA.oregon.gov (for SNAP E&T programs)				

Federal and Program Guidance

United States Department of Agriculture (USDA), Food and Nutrition Services (FNS),

SNAP E&T Program Toolkit: https://fns-prod.azureedge.net/sites/default/files/resource-files/SNAPemployment-training-toolkit-june-2021.pdf





THANK YOU FOR YOUR INTEREST IN THE OREGON SNAP EMPLOYMENT AND TRAINING PROGRAM!

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity. Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

- 1. **Mail:** U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or
- 2. **Fax:** (833) 256-1665 or (202) 690-7442; or
- 3. Email: program.intake@usda.gov

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