

# Clackamas County - General County

## 2024 Annual Dental Review

Experience for January 1, 2024 - December 31, 2024

Prepared March 2025



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Dental Utilization Dashboard

Clackamas County - General County

Claims incurred January 2024 - December 2024 (excludes orthodontics)

Membership

Number of members with dental enrollment during the current period of Jan2024 - Dec2024:

3,001 (1.4% change)

Continuously enrolled members in same period:

2,519 (84% of total enrolled)

Peer Comparison:

Large Group Public Peer

Member Treatment Levels

Preventive

44%

Peer Level = 42%

1,316 members

These members had preventive/diagnostic care only

Moderate

17%

Peer Level = 16%

473 members w/prev  
37 members w/o prev

These members had preventive and/or basic dental treatment

Intensive

13%

Peer Level = 11%

345 members w/prev  
50 members w/o prev

These members had more complex procedures/treatment

No Visits

26%

Peer Level = 32%

780 members

These members did not have a dental visit

Members Utilizing Dental Services

74.0%

Dental Utilizers

+2.1% change

8.0% above peer

Dental Max

4.0% of members at dental maximum

100%

80%

60%

40%

20%

0%

2021

2022

2023

2024

71%

78%

73%

79%

73%

80%

74%

80%

All Members

Continuously Enrolled

Members with Preventive Cleanings

70.5%

All Members

11.6% above peer

79.5%

Children\*

5.9% above peer

\* Children ages 2-12

2024

2023

2022

2021

71%

80%

68%

79%

68%

79%

68%

78%

0%

20%

40%

60%

80%

100%

All Members

Children

Spend per Member per Month

\$61.59

Allowed PMPM

+2.0% change

19.0% above peer

2024

2023

2022

2021

\$61.59

\$51.06

\$60.37

\$49.47

\$59.47

\$49.26

\$58.46

\$48.12

\$0

\$20

\$40

\$60

\$80

Allowed PMPM

Paid PMPM

Network Utilization

Dental Premier Product

Premier

OON

98%

2%

98%

2%

Services per 1,000 Members

5,512.6

Total Services per 1,000 Members

+1.1% change

10.4% above peer

Crowns

Fillings

Perio Treatment

Prosthodontics

Root Canals

162

145

461

433

71

67

44

32

31

26

0

100

200

300

400

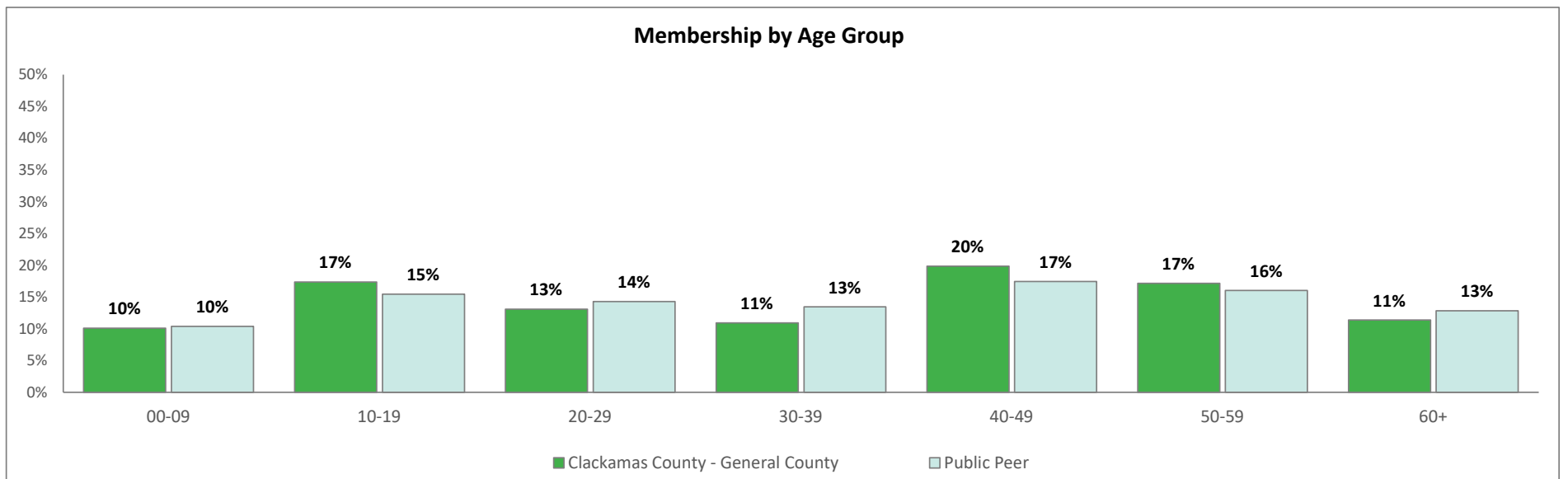
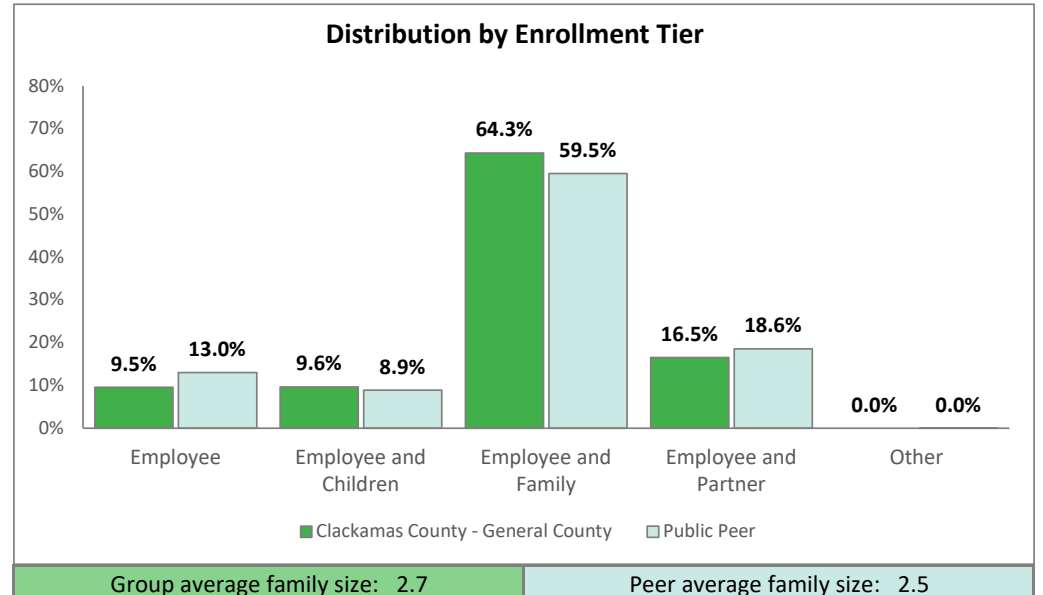
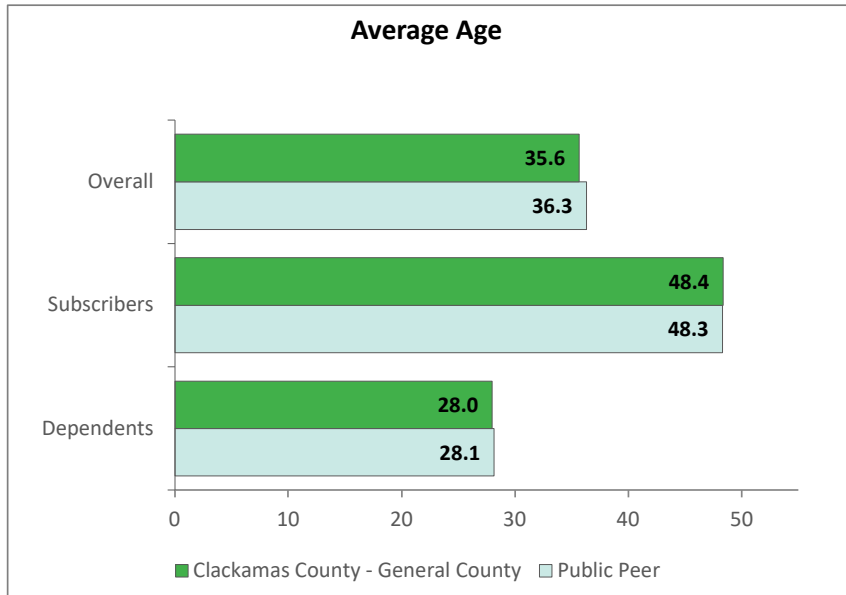
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Clackamas County - General County



## Dental Membership and Utilization

# **Membership Demographics** **Clackamas County - General County** Membership for 1/2024 - 12/2024 as of 3/2025



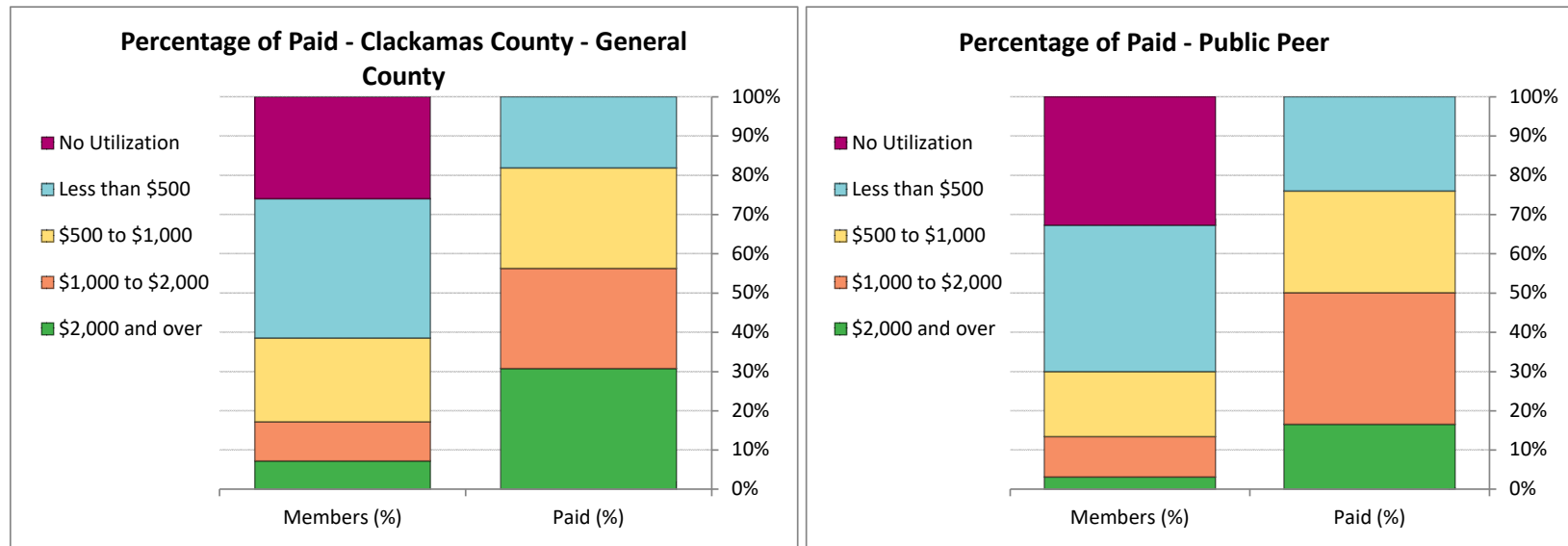
# **Distribution of Paid Dollars** **Clackamas County - General County**

Dental Membership  
Claims incurred 1/2024 - 12/2024 as of 3/2025  
Excludes orthodontics

	<b>Clackamas County - General County</b>				<b>Public Peer</b>	
<b>Distribution of Dollars</b>	<b>Total</b>					
	<b>Members</b>	<b>Dollars</b>	<b>Members (%)</b>	<b>Paid (%)</b>	<b>Members (%)</b>	<b>Paid (%)</b>
No Utilization	780	\$ -	26.0%	0.0%	31.5%	0.0%
Less than \$100	126	\$ 3,974	4.2%	0.2%	4.4%	0.3%
\$100 to \$250	279	\$ 51,524	9.3%	3.1%	10.2%	4.1%
\$250 to \$500	660	\$ 249,835	22.0%	14.8%	22.5%	18.8%
\$500 to \$750	470	\$ 282,982	15.7%	16.8%	12.3%	16.3%
\$750 to \$1,000	172	\$ 149,706	5.7%	8.9%	5.4%	10.3%
\$1,000 to \$1,500	171	\$ 209,603	5.7%	12.4%	6.1%	16.6%
\$1,500 to \$2,000	127	\$ 220,011	4.2%	13.0%	4.5%	16.8%
\$2,000 and over	216	\$ 518,761	7.2%	30.8%	3.2%	16.8%
<b>Total</b>	<b>3,001</b>	<b>\$ 1,686,395</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

<b>Dental Maximum</b>	<b>Total Mbrs</b>	<b># at Maximum</b>	<b>% at Maximum</b>
<b>\$2,000</b>	<b>3,001</b>	<b>121</b>	<b>4.0%</b>



# Dental Service Report

## Clackamas County - General County

Claims incurred 1/2023 - 12/2023 and 1/2024 - 12/2024 as of 3/2025

Coverage Class	Prior Period		Current Period		% of Spending	
	PMPM (Allowed) General County	PMPM Change General County	PMPM (Allowed) General County	Public Peer	General County	Public Peer
Diagnostic & Preventive (Class I)	\$ 29.51	3.7%	\$ 30.59	\$ 25.79	49.7%	49.8%
Basic Dental Services (Class II)	\$ 17.63	-1.1%	\$ 17.43	\$ 15.17	28.3%	29.3%
Crowns & Prosthodontics (Class III)	\$ 13.24	2.6%	\$ 13.58	\$ 10.80	22.1%	20.9%
<b>Total All Classes</b>	<b>\$ 60.37</b>	<b>2.0%</b>	<b>\$ 61.60</b>	<b>\$ 51.76</b>	<b>100.0%</b>	<b>100.0%</b>
<b>Orthodontics</b>	<b>\$ 7.18</b>	<b>19.1%</b>	<b>\$ 8.55</b>			


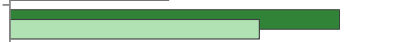


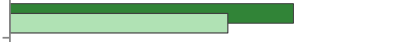
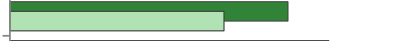




















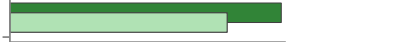
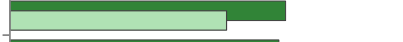
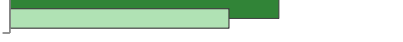

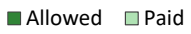
Preventive Cleanings		Prior Period	Change	Current Period	Public Peer
Members with at least one cleaning	Total	67.9%	4%	70.5%	63.8%
Members with two or more cleanings	Total	40.1%	4%	41.7%	36.7%

Children with Preventive Cleanings		Prior Period	Change	Current Period	Public Peer
Children with at least one cleaning	Ages 2 - 12	78.8%	1%	79.5%	75.6%
Children with two or more cleanings	Ages 2 - 12	49.5%	1%	49.8%	44.5%

## History of Costs by Month of Service Clackamas County - General County

Dental PMPM

Claims incurred 7/2022 - 12/2024 as of 3/2025

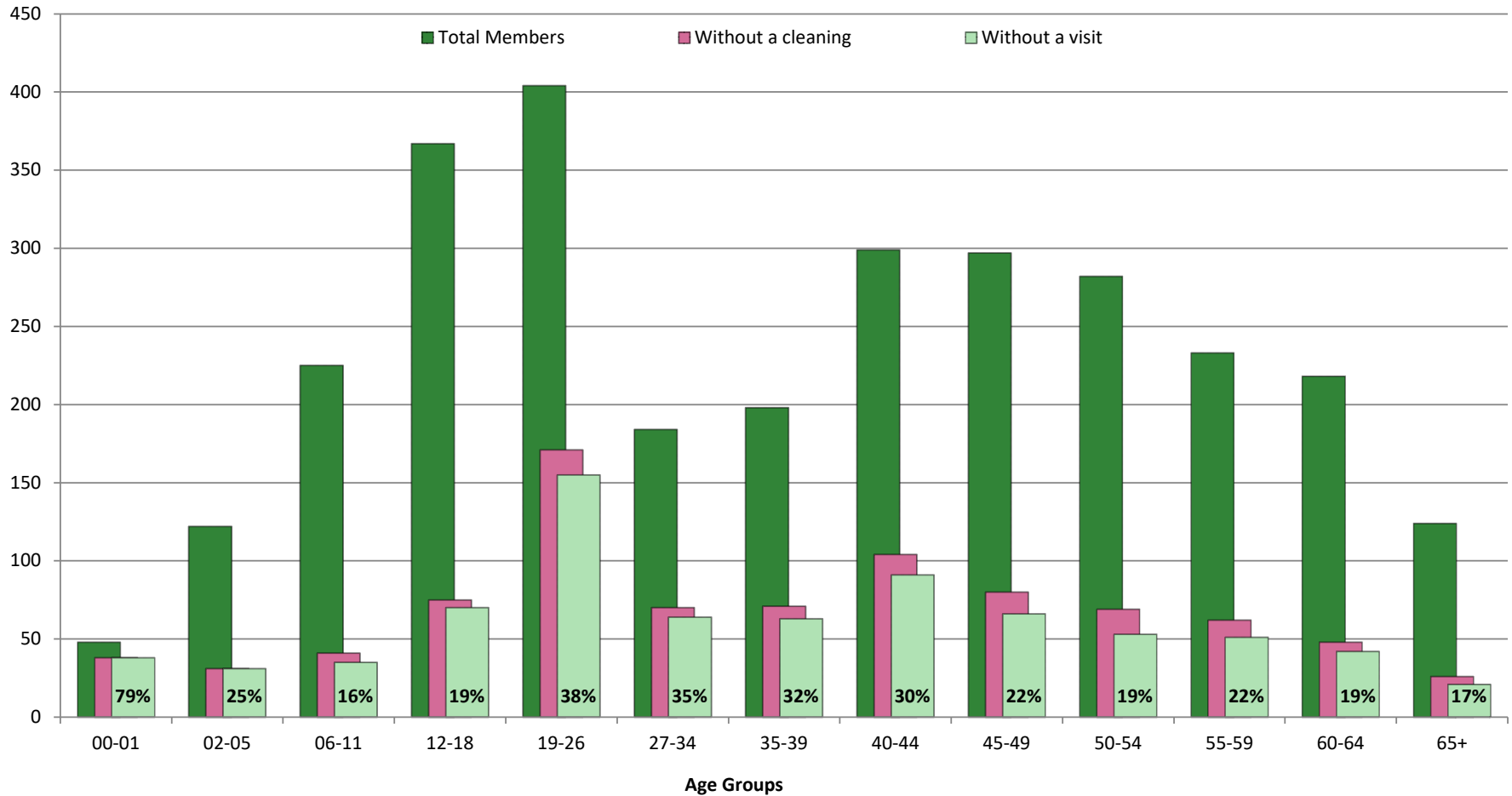
Service Month		Allowed	Paid
July 2022		\$ 50.12	\$ 40.02
August 2022		\$ 83.07	\$ 62.86
September 2022		\$ 57.95	\$ 47.13
October 2022		\$ 63.44	\$ 49.60
November 2022		\$ 71.44	\$ 54.91
December 2022		\$ 70.08	\$ 53.94
January 2023		\$ 80.35	\$ 64.30
February 2023		\$ 55.56	\$ 42.91
March 2023		\$ 80.25	\$ 64.01
April 2023		\$ 77.29	\$ 59.43
May 2023		\$ 71.89	\$ 52.72
June 2023		\$ 60.63	\$ 49.33
July 2023		\$ 56.03	\$ 43.18
August 2023		\$ 77.36	\$ 64.24
September 2023		\$ 54.09	\$ 41.85
October 2023		\$ 57.12	\$ 47.68
November 2023		\$ 64.22	\$ 50.49
December 2023		\$ 76.27	\$ 56.96
January 2024		\$ 78.89	\$ 61.34
February 2024		\$ 67.82	\$ 55.52
March 2024		\$ 70.73	\$ 54.72
April 2024		\$ 80.11	\$ 62.41
May 2024		\$ 56.65	\$ 45.38
June 2024		\$ 60.36	\$ 49.03
July 2024		\$ 79.46	\$ 59.83
August 2024		\$ 74.64	\$ 59.63
September 2024		\$ 67.55	\$ 51.59
October 2024		\$ 68.38	\$ 54.76
November 2024		\$ 69.49	\$ 54.59
December 2024		\$ 67.77	\$ 55.21
<b>Service Year Jan2024 - Dec2024</b>		<b>\$ 70.15</b>	<b>\$ 55.33</b>



**Members without Services**  
**Clackamas County - General County**  
 Claims incurred 1/2024 - 12/2024 as of 3/2025  
 All enrolled members

**Members without Services by Age Group**

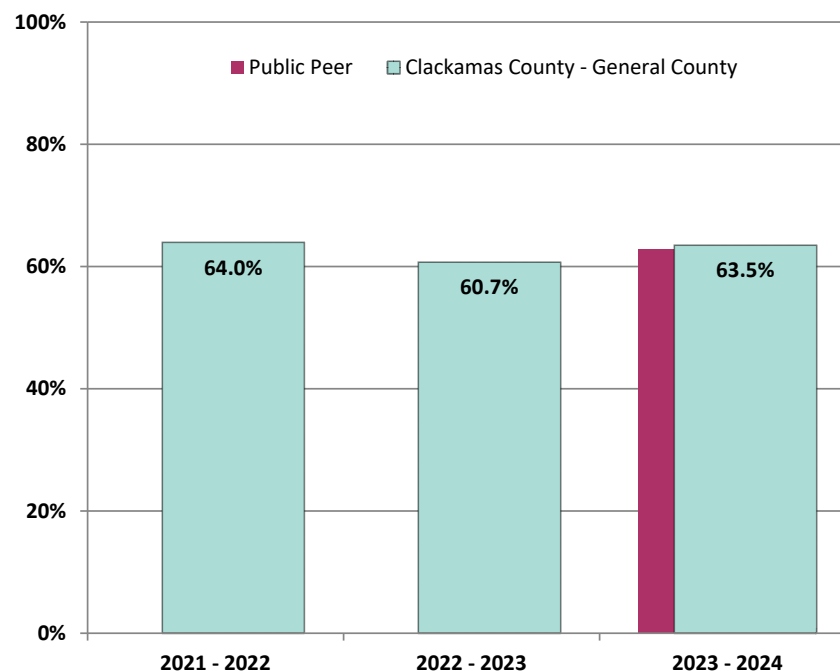
# of members



**Members age 19-26:** 94% are dependent children. 37% of the children ages 19-26 are without visits.  
 6% are employees and spouses. 54% of the adults ages 19-26 are without visits.

**Members with Continuous Coverage**  
**Clackamas County - General County**  
 Claims incurred 1/2023 - 12/2024 as of 3/2025

**Percentage of members that were continuously enrolled over time (2 year periods)**




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**For General County's 2023 - 2024 continuously enrolled members:**

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**All dental services**

<b>74.4%</b>	Saw a dentist both years
<b>7.1%</b>	Had no visits in prior year but saw a dentist in current year
<b>5.7%</b>	Saw a dentist in prior year but had no visits in current year
<b>12.9%</b>	Did not have a visit in either year

**Preventive cleanings**

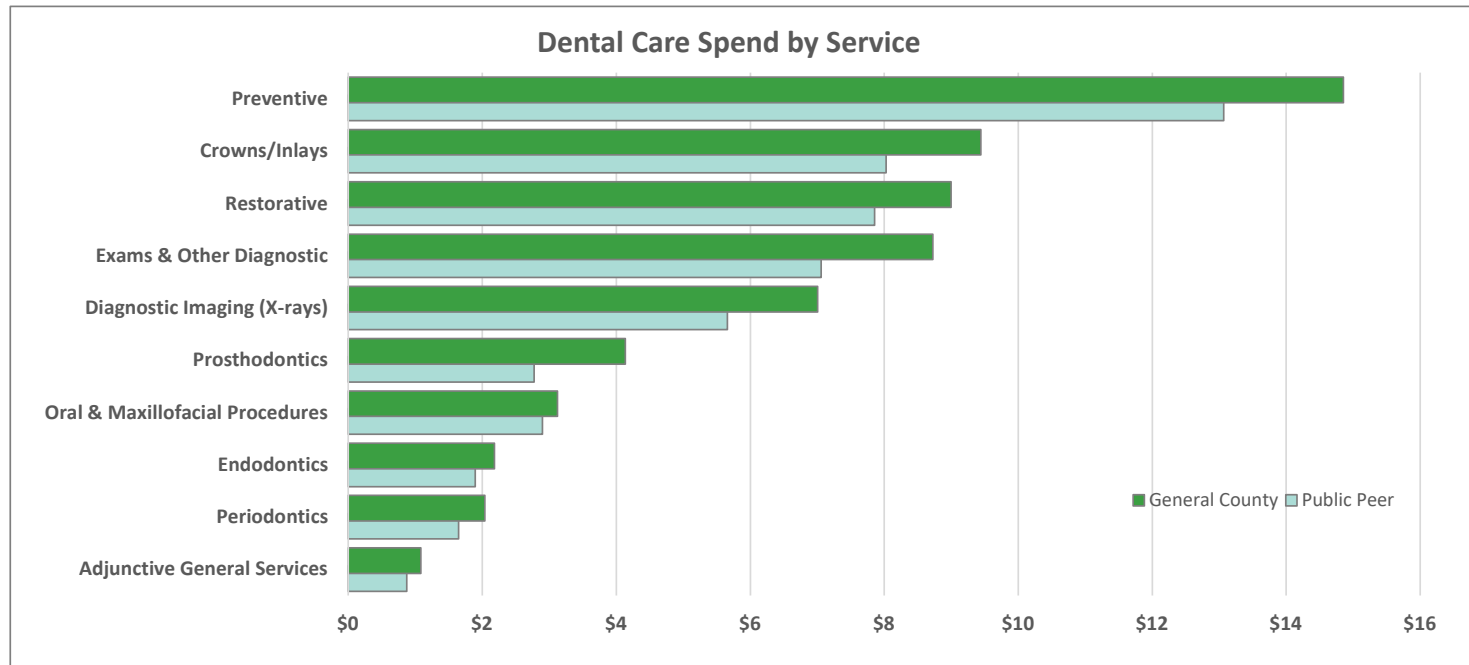
<b>70.6%</b>	Had a cleaning both years
<b>7.6%</b>	Had a cleaning in current year but none in prior year
<b>5.4%</b>	Had a cleaning in prior year but none in current year
<b>16.4%</b>	Did not have a cleaning in either year

## Dental Service Summary Report Clackamas County - General County

Claims incurred 1/2023 - 12/2023 and 1/2024 - 12/2024 as of 3/2025

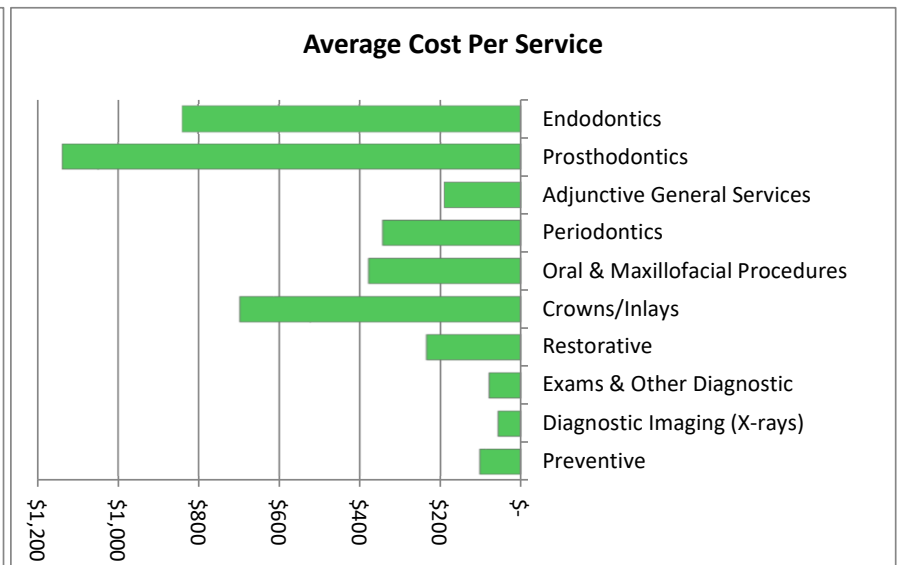
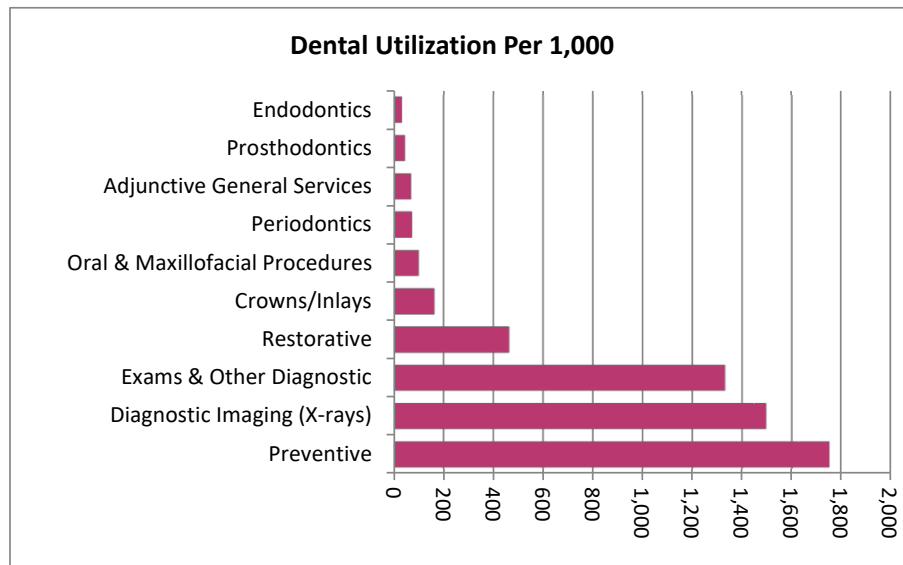
Excludes orthodontics

General Service Category	Prior Period PMPM (Allowed)	PMPM Change	Current Period PMPM (Allowed)		Current Period % of Spending	
	General County		General County	Public Peer	General County	Public Peer
Preventive	\$ 14.53	2.2%	\$ 14.85	\$ 13.07	24.1%	25.3%
Crowns/Inlays	\$ 9.11	3.7%	\$ 9.44	\$ 8.03	15.3%	15.5%
Restorative	\$ 9.52	-5.5%	\$ 9.00	\$ 7.86	14.6%	15.2%
Exams & Other Diagnostic	\$ 8.39	4.0%	\$ 8.73	\$ 7.06	14.2%	13.6%
Diagnostic Imaging (X-rays)	\$ 6.58	6.5%	\$ 7.01	\$ 5.66	11.4%	10.9%
Prosthodontics	\$ 4.12	0.3%	\$ 4.14	\$ 2.77	6.7%	5.4%
Oral & Maxillofacial Procedures	\$ 3.01	3.7%	\$ 3.13	\$ 2.90	5.1%	5.6%
Endodontics	\$ 1.91	14.7%	\$ 2.19	\$ 1.90	3.5%	3.7%
Periodontics	\$ 2.06	-1.3%	\$ 2.04	\$ 1.65	3.3%	3.2%
Adjunctive General Services	\$ 1.12	-3.9%	\$ 1.08	\$ 0.87	1.8%	1.7%
<b>Total All Services</b>	<b>\$ 60.37</b>	<b>2.0%</b>	<b>\$ 61.60</b>	<b>\$ 51.77</b>	<b>100.0%</b>	<b>100.0%</b>



# Dental Cost and Utilization Detail Clackamas County - General County

General Service Category	Prior Period					Current Period			
	Prior Period Services/1,000	Average Cost Per Service *	Allowed PMPM	% Change Services/1,000	% Change Avg Cost	Current Period Services/1,000	Svcs vs. Peer	Average Cost Per Service *	Allowed PMPM
Preventive	1,765.5	\$ 98.78	\$ 14.53	-0.8%	3.1%	1,750.6	↻	\$ 101.82	\$ 14.85
Diagnostic Imaging (X-rays)	1,388.2	\$ 56.88	\$ 6.58	7.7%	-1.1%	1,494.8	▲	\$ 56.27	\$ 7.01
Exams & Other Diagnostic	1,321.4	\$ 76.21	\$ 8.39	0.6%	3.3%	1,329.8	▲	\$ 78.73	\$ 8.73
Restorative	497.4	\$ 229.67	\$ 9.52	-7.2%	1.9%	461.4	▲	\$ 234.01	\$ 9.00
Crowns/Inlays	157.9	\$ 692.23	\$ 9.11	2.8%	0.8%	162.4	▲	\$ 697.70	\$ 9.44
Oral & Maxillofacial Procedures	112.9	\$ 320.28	\$ 3.01	-12.2%	18.1%	99.2	▼	\$ 378.19	\$ 3.13
Periodontics	77.8	\$ 318.33	\$ 2.06	-8.5%	7.9%	71.2	▲	\$ 343.34	\$ 2.04
Adjunctive General Services	66.4	\$ 203.29	\$ 1.12	2.9%	-6.6%	68.3	▲	\$ 189.82	\$ 1.08
Prosthodontics	42.7	\$ 1,158.49	\$ 4.12	2.1%	-1.7%	43.6	▲	\$ 1,138.49	\$ 4.14
Endodontics	24.4	\$ 936.69	\$ 1.91	28.0%	-10.4%	31.3	▲	\$ 839.14	\$ 2.19
	<b>5,454.7</b>		<b>\$ 60.37</b>	<b>1.1%</b>		<b>5,512.6</b>	▲		<b>\$ 61.60</b>



\* Average cost per service is sensitive to benefit design and range of services within the category.

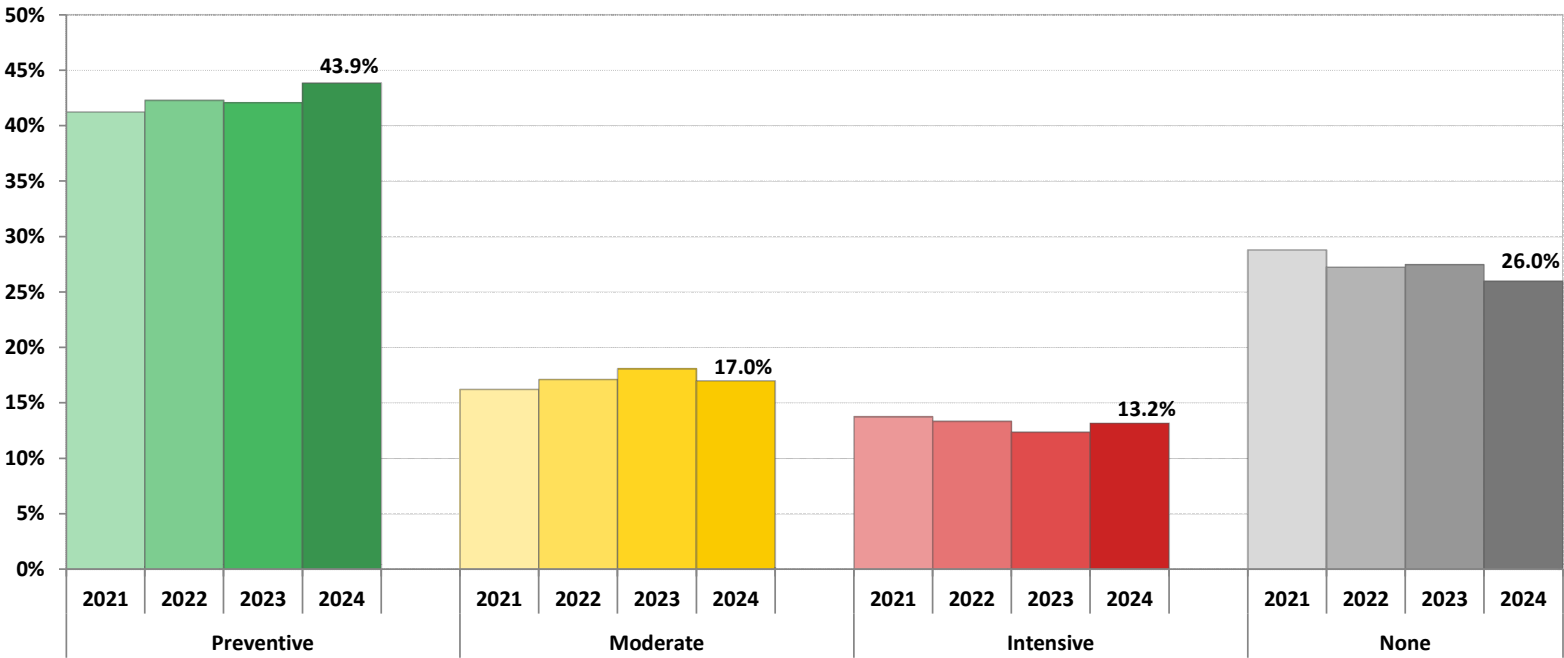
Claims incurred 1/2023 - 12/2023 and 1/2024 - 12/2024 as of 3/2025

Excludes orthodontics.

Peer key:	↕ ▲	± 15% or more higher/lower than peer
	▲ ▼	± 5% - 15% higher/lower than peer
	↻	± 5% higher/lower than peer

**Member Treatment Levels Over Time**  
**Clackamas County - General County**  
 Claims incurred 1/2021 - 12/2024 as of 3/2025  
 All enrolled members

**Percentage of members in treatment levels**



- Preventive** These members had preventive care only.  
(e.g. cleanings/period maintenance, exams, x-rays, fluoride, and other preventive services)
- Moderate** These members had preventive care and/or basic dental treatment.  
(e.g. fillings, periodontal treatments, simple extractions)
- Intensive** These members had more complex and expensive procedures/treatment.  
(e.g. crowns, bridges, dentures, implants, oral surgery)
- None** These members did not see a dentist during the report period.

**Dental Service Detail Report**  
**Clackamas County - General County**  
 Claims incurred 1/2024 - 12/2024 as of 3/2025  
 Excludes orthodontics

Coverage Class	General Service	Service Detail	Svcs / 1,000	Svcs vs. Peer	PMPM (Allowed)		% of Spending	
			General County		General County	Public Peer	General County	Public Peer
<b>Diagnostic &amp; Preventive (Class I)</b>	Exams & Other Diagnostic	Exams & Other Diagnostic	1,329.8	▲	\$ 8.73	\$ 7.06	14.2%	13.6%
		Diagnostic Imaging (X-rays)						
	Diagnostic Imaging (X-rays)	Bitewing X-rays	569.0	▲	\$ 3.48	\$ 2.84	5.6%	5.5%
		X-rays (including full mouth)	925.8	▲	\$ 3.53	\$ 2.82	5.7%	5.4%
		Total Diagnostic Imaging	1,494.8	▲	\$ 7.01	\$ 5.66	11.4%	10.9%
	Preventive	Other Preventive Services	159.5	↻	\$ 0.73	\$ 0.68	1.2%	1.3%
		Periodontal Maintenance	199.8	▲	\$ 3.43	\$ 2.76	5.6%	5.3%
		Prophylaxis Services, adult	873.1	▲	\$ 8.00	\$ 6.97	13.0%	13.5%
		Prophylaxis Services, child	200.9	▲	\$ 1.38	\$ 1.25	2.2%	2.4%
		Fluoride Treatment	317.2	▼	\$ 1.31	\$ 1.40	2.1%	2.7%
		Total Preventive	1,750.6	↻	\$ 14.85	\$ 13.07	24.1%	25.2%
	<b>Total Diagnostic &amp; Preventive (Class I)</b>		<b>4,575.2</b>	<b>▲</b>	<b>\$ 30.59</b>	<b>\$ 25.79</b>	<b>49.7%</b>	<b>49.8%</b>
<b>Basic Dental Services (Class II)</b>	Adjunctive General Services	Adjunctive General Services	68.3	▲	\$ 1.08	\$ 0.87	1.8%	1.7%
		Endodontics	31.2	▲	\$ 2.19	\$ 1.89	3.5%	3.7%
	Oral & Maxillofacial Procedures	Oral & Maxillofacial Surgery	79.6	▲	\$ 2.84	\$ 2.44	4.6%	4.7%
		Simple Extractions	19.6	▼	\$ 0.28	\$ 0.46	0.5%	0.9%
		Total Oral & Maxillofacial Procedures	99.2	▼	\$ 3.13	\$ 2.90	5.1%	5.6%
	Periodontics	Periodontic Surgery	10.2	▲	\$ 0.75	\$ 0.45	1.2%	0.9%
		Periodontic Treatment	61.0	↻	\$ 1.29	\$ 1.19	2.1%	2.3%
		Total Periodontics	71.2	▲	\$ 2.04	\$ 1.65	3.3%	3.2%

**Dental Service Detail Report**  
**Clackamas County - General County**

Claims incurred 1/2024 - 12/2024 as of 3/2025

Excludes orthodontics

Coverage Class	General Service	Service Detail	Svcs / 1,000	Svcs vs. Peer	PMPM (Allowed)		% of Spending	
			General County		General County	Public Peer	General County	Public Peer
Crowns & Prosthodontics (Class III)	Restorative	Restorative, Amalgam	6.2	▼	\$ 0.10	\$ 0.27	0.2%	0.5%
		Restorative, Composite, Anterior	94.5	▲	\$ 1.69	\$ 1.50	2.7%	2.9%
		Restorative, Composite, Posterior	360.8	▲	\$ 7.21	\$ 6.09	11.7%	11.8%
		Total Restorative	461.4	▲	\$ 9.00	\$ 7.86	14.6%	15.2%
	Total Basic Dental Services (Class II)		731.4	▲	\$ 17.43	\$ 15.17	28.3%	29.3%
	Crowns/Inlays	Crowns/Inlays, metallic	53.4	▲	\$ 4.28	\$ 3.68	6.9%	7.1%
		Crowns/Inlays, other	66.5	▲	\$ 1.35	\$ 1.08	2.2%	2.1%
		Crowns/Inlays, porcelain	42.5	▲	\$ 3.82	\$ 3.26	6.2%	6.3%
		Total Crowns/Inlays	162.4	▲	\$ 9.44	\$ 8.03	15.3%	15.5%
	Prosthodontics	Implant Services	36.0	▲	\$ 3.51	\$ 2.03	5.7%	3.9%
		Prosthodontics, removable	1.5	▼	\$ 0.12	\$ 0.29	0.2%	0.6%
		Prosthodontics, fixed	6.2	↻	\$ 0.51	\$ 0.46	0.8%	0.9%
		Total Prosthodontics	43.6	▲	\$ 4.14	\$ 2.77	6.7%	5.4%
Total Crown & Prosthodontics (Class III)		206.0	▲	\$ 13.58	\$ 10.80	22.0%	20.9%	
Total Dental Services			5,512.6	▲	\$ 61.59	\$ 51.76	100.0%	100.0%



*Delta Dental of Oregon & Alaska*