

Section D: Accomplishments and Coordination of Funds

➤ Use a separate sheet for your answers, or enter them here. Please do not use acronyms.

1. Strategic Thinking for Long-Term Solutions

a. Please describe an agency strategy which addresses a long-term solution to a persistent problem affecting members of the low-income community. Address the following questions:

i. How did the agency identify the community need?

We know from national studies that veterans comprise a significant percentage of homeless individuals identified through biennial homeless counts. We also know that many veterans and their families face economic hardship as a result of multiple tours of duty and the associated physical and mental trauma, as well as the lack of family wage employment upon their return. In Clackamas County our homeless counts show relative small numbers of homeless veterans. Central City Concern's Homeless Veterans Integration Program, newly operational in Clackamas County was seeing few homeless veterans. The Homeless Policy Council, established in 2011, identified homeless vets as a priority population. As a result, the Clackamas County Veterans Advisory Council was established. Members are appointed by the Clackamas County Board of Commissioners to advise both the Commissioners and the Department of Health, Housing and Human Services on issues relating to veterans, including the needs of low income and homeless veterans.

ii. How were CSBG funds used to plan, manage, and/or develop the approach?

CSBG funds are used to support the salary of the director of Clackamas County Social Services, who conceived of and convenes both the Homeless Policy Council and the Veterans Advisory Council.

iii. What local partners were involved, and how did each contribute to the program?

Members of the Veterans Advisory Council include representatives from the following agencies and organizations; Clackamas County Board of Commissioners, Worksource Clackamas, Central City Concern, Veterans of Foreign Wars (VFW), Oregon National Guard, American Legion, Family Readiness Support, Oregon Paralyzed Vets, Salvation Army, Veterans Administration, National Alliance for the Mentally Ill (NAMI), Oregon Military Support Network, State Legislators

iv. What outcome indicators did the agency use to measure success?

The Veterans Advisory Council has established a number of workgroups to carry out its mission to advise on: matters relating to the provision of services to veterans and their families; ensuring the needs of veterans and their families are addressed in a timely manner; and making recommendations on issues affecting veterans and their families. Those workgroups are: Advocacy, Employment, Housing, Family Support, Training, Mental Health. A number of goals have been established. These include: passing legislation that will increase funding for veterans housing, increasing the number of veterans participating in candidates forums, maintaining increased staffing at the County Veterans Service Office; increasing outreach to organizations that serve veterans to ensure a more accurate during the 2013 homeless count, obtaining additional VASH vouchers (Section 8 vouchers dedicated to homeless veterans), holding the first Veterans Stand Down in Clackamas County, ensuring hiring departments understand rules around awarding "veterans points" during the hiring process, holding a veterans behavioral health summit, tracking the number of veterans in the county jail.

v. What outcomes have resulted in FY 2012? If no outcomes yet, when?

Meetings with state legislators to educate them about the need for additional housing resources for veterans, a Stand Down held in Nov 2012 where 60 homeless veterans received food, clothing, and access to services, behavioral health summit planned for April 1, 2013. All other goals are being actively pursued in 2013.

2. Delivering High-Quality, Accessible, and Well-Managed Services

a. Please describe what you consider to be the top management accomplishment achieved by your State CSBG office during FY 2012. Show how responsible, informed leadership led to effective and efficient management of CSBG.

Top State Management Accomplishment:

We believe the top management accomplishment achieved by our State CSBG office during FY 2012 was converting the State's providers from a disconnected to a shared system of electronic reporting. Oregon Housing and Community Services (OHCS) responsibly decided to join all of its funded providers together into one management information system. This can only enhance the State's ability to track and report on all of its CSBG funding in a coherent, cogent and credible way to the federal government.

It is a major achievement that was culminated with Oregon Housing and Community Services (OHCS) hiring of a State System Administrator, Robin Buchholz, who is working diligently to blend the fabrics of two Management Information Systems into one.

Currently Oregon, in our Governor and OHCS, has truly informed leadership which is leading us all toward productive and efficient management of CSBG.

b. Please describe what you consider to be the top three management accomplishments achieved by your agencies during FY 2012. Show how responsible, informed leadership and effective, efficient processes led to high-quality, accessible, and well-managed services.

Top Three Agency Management Accomplishments:

1.

Hearth Act implementation including organizing Executive Committee, helping programs transfer from leasing to rent assistance, participating in discussions around establishing a Unified Funding Agency.

2.

Lean processes were used to streamline the HMIS data entry system and ensure better data quality.

3.

Creation of a comprehensive Strategic Plan for the agency.
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3. Mobilizing Resources to Support Innovative Solutions

a. Please describe how your agency addressed a cause or condition of poverty in the community using an innovative or creative approach. Showcase how your agency relied on mobilization and coordination of resources to help reach interim and final outcomes. Demonstrate how CSBG “works” as it funds staff activities, investments, or services to meet a community need. Include the following elements:

i. Agency name (no acronyms please)

Clackamas County Social Services

ii. Program name

Micro Loan Program

iii. CSBG service category

Housing

iv. Description of program (capacity, duration, targeted population, etc)

Many low income households have sufficient income to pay rent, but do not have funds for first, last and deposits. The Micro Loan program will provide households who find themselves in this situation with an affordable way to access housing.

v. How was the agency’s approach innovative or creative? Please be specific.

The agency worked with a number of partners as we investigated a means by which a loan program could be made available. A local Rotary club was interested, but it became clear that in order to manage a micro loan program, a partner with experience in the field was necessary.

vi. Outcomes achieved (include the number of people enrolled and areas affected)

The program is newly operational so number served are not yet available.

vii. How were CSBG funds used? Please be specific.

CSBG funds are used to support the salary of the supervisor who oversaw the development of the program.

viii. What local partners were involved, and how did each contribute to the program?

Innovative Changes is a 50 c3 certified by the U.S. Treasury as a Community Development Financial Institution (CDFI) and will operate the program. Members of the Homeless Council will refer potential clients to Innovative Changes.

4. Providing Positive Results for Vulnerable Populations

a. Please describe one youth-focused initiative that illustrates how CSBG funding was used and coordinated with other programs and resources. Include the following elements:

i. Description of initiative

2012, 16th Annual Russian Speaking Youth Leadership Conference – Clackamas County’s Social Services Division partnered with the conference planning committee to bring the event to Clackamas Community College. The Russian speaking population in the Portland-metro area has grown rapidly since 1989 and is now estimated to number 150,000 residents. This population growth has brought with it many challenges including a disproportionate high school dropout rate among Russian-speaking youths, lack of culturally appropriate services for newly arrived Russian-speaking immigrants and refugees, lack of awareness about community’s norms and laws, and consequently an increased number of other problems as a direct outcome of these challenges. Over the last sixteen years the conference has served an instrumental role in bringing the Russian-speaking youth together to discuss these challenges and develop meaningful opportunities and ways to address them on the community wide level via youth, parent, school and other community involvement.

ii. What local partners were involved, and how did each contribute to the program?

Social Services Division was represented by the Volunteer Connection programs. Other partners included local school districts, AT&T, Impact NW, OHSU, Clackamas Community College and Portland State University. Contributions from partners ranged from in-kind to financial support, presentations and table displays, PR and collective advocacy for better access to services needed to engage diverse youth in leadership opportunities, college readiness programs and meaningful careers

iii. Outcomes achieved (include the number of people enrolled and areas affected)

350 students from Clackamas, Portland, and other communities united together for a day of leadership development at Clackamas Community College. Students received information about college and career options, information and referral from community providers, and ongoing networking opportunities.

iv. How were CSBG funds used? Please be specific.

CSBG funds are used to support the salary of the Volunteer Connection program manager, who spearheaded this initiative.

b. Please describe one senior-focused initiative that illustrates how CSBG funding was used and coordinated with other programs and resources. Include the following elements:

i. Description of initiative

"Hidden in Plain Sight – Hunger and Oregonians 50+"
On December 11, 2012, Partners for a Hunger-Free Oregon (PHFO) collaborated with AARP Oregon and eight other community service groups to co-host a solutions forum, "Hidden in Plain Sight: Hunger and Oregonians 50+". Hunger among older Oregonians is an issue of growing urgency. Unlike other poverty related issues, hunger is not always visible. A low-income budget often forces older Oregonians to make difficult choices, such as paying for medication, utilities, rent and other necessities instead of paying for nutritious food.

ii. What local partners were involved, and how did each contribute to the program?

Partners for a Hunger-Free Oregon (PHFO) collaborated with AARP and eight other community service groups including Elders In Action, Impact NW, Oregon Food Bank, Clackamas County Social Services, Corporation for National and Community Services, Multnomah County and City of Lake Oswego to co-host this important forum. Clackamas County's Volunteer Connection lead the event organizing efforts with other partners contributing financial support, in-kind and PR logistics.

iii. Outcomes achieved (include the number of people enrolled and areas affected)

84 participants attended this event, and another event is being planned in Roseburg to further explore the issue of hunger among Oregonians 50+. During the opening sessions, presenters shared information about hunger among older Oregonians, as well as possible solutions including increased use of SNAP and 211info resources, current legislative policy opportunities, and the development of a new healthcare model.

Participants attended workshops for deeper discussion, and shared feedback about solutions and opportunities. Key ideas and recommendations from workshops included:

1) Healthcare model

- Educate the public about older adult hunger, nutrition and SNAP
- Work with Oregon's new health care system
- Convene people around solutions

2) Resources

- Develop and implement a strategy for outreach and resourcing in rural communities
- Engage in grassroots public education to reach seniors in isolation
- Promote 211info services

3) Legislative policy

- Oppose SNAP cuts (support the Farm Bill)
- Reauthorize Older Americans Act (fund home-delivered and congregate meals)
- Support Farm Direct Nutrition Program
- Collect data at local levels, gather personal stories; connect to legislators

A total of 75 participants completed engagement cards providing feedback about their interest in upcoming activities, including best practice sharing, opportunity to connect with others, business and community solutions, and elected officials as speakers. Based on forum participant feedback, AARP and PHFO have agreed to facilitate the following action steps and engagement activities:

- Plan quarterly Older Oregonian Hunger Coalition meetings; promote workgroups for identified issues
- Facilitate 2013 forums in Eugene, South Coast, and Southern Oregon
- Encourage focus leading up to 2014 Hunger Summit

iv. How were CSBG funds used? Please be specific.

CSBG funds are used to support the salary of the Volunteer Connection program manager, who spearheaded this initiative.

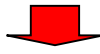
Section E: CSBG Expenditures by Service Category

Agency Reporting:

CLACKAMAS COUNTY

Table 1: Total amount of CSBG funds expended in FY 2012 by Service Category

Service Category	CSBG Funds
1. Employment	
2. Education	
3. Income Management	
4. Housing	
5. Emergency Services	
6. Nutrition	
7. Linkages	\$261,422
8. Self Sufficiency	\$105,848
9. Health	
10. Other	
Totals	\$367,270



Of the **CSBG funds** reported above *** **\$59,098** *** were for administration.

Please consult the instructions regarding what constitutes "administration."



Table 2: Of the funding listed in Table 1: Funds for Services by Demographic Category, FY 2012

Demographic Category	CSBG Funds
1. Youth (Individuals aged 12 to 18)	
2. Seniors (Individuals aged 55 and up)	

Section F. Resources Administered and Generated by the CSBG Network

1. Name of Local Agency Reporting	1	CLACKAMAS COUNTY	
			ARRA ONLY
2. Amount of FY 2012 CSBG allocated to reporting agencies	2	\$ 367,270	
Federal Resources (Other than CSBG)			
3. Weatherization (DOE) (include oil overcharge \$\$)	3.	\$ -	
4. Health and Human Services (HHS)			
a. LIHEAP - Fuel Assistance (include oil overcharge \$\$)	4a.	\$ 1,407,202	
b. LIHEAP - Weatherization (include oil overcharge \$\$)	4b.		
c. Head Start	4c.		
d. Early Head Start	4d.		
e. Older Americans Act	4e.	\$ 1,356,799	
f. Social Services Block Grant (SSBG)	4f.		
g. Medicare/Medicaid	4g.	\$ 16,000	
h. Assets for Independence (AFI)	4h.		
i. Temporary Assistance for Needy Families (TANF)	4i.		
j. Child Care Development Block Grant (CCDBG)	4j.		
k. Other HHS Resources:			
i.	CFDA #:		4k.i.
ii.	CFDA #:		4k.ii.
iii.	CFDA #:		4k.iii.
iv.	CFDA #:		4k.iv.
Total Other HHS Resources		4k.	\$ -
5. Department of Agriculture (USDA)			
a. Special Supplemental Nutrition for Women, Infants, and Children (WIC)	5a.		
b. All USDA Non-Food programs (e.g. rural development)	5b.		
c. All other USDA Food programs	5c.	\$ 157,691	
6. Department of Housing and Urban Development (HUD)			
a. Community Development Block Grant (CDBG) - Fed., State, and local	6a.	\$ 224,800	
b. Section 8	6b.		
c. Section 202	6c.		
d. Home tenant based assistance	6d.		
e. HOPE for Homeowners Program (H4H)	6e.		
f. Emergency Shelter Grant Program (ESGP)	6f.		
g. Continuum of Care (CofC)	6g.	\$ 468,229	
h. All other HUD including homeless programs	6h.		
7. Department of Labor (DOL)			
a. Workforce Investment Act (WIA)	7a.		
b. Other DOL Employment and training programs	7b.		
c. All other DOL programs	7c.		
8. Corp. for National & Community Service (CNCS) programs	8.	\$ 208,450	
9. Federal Emergency Management Agency (FEMA)	9.	\$ 32,319	
10. Department of Transportation	10.	\$ 179,382	
11. Department of Education	11.		
12. Department of Justice	12.		
13. Department of Treasury	13.		
Other Federal Resources:			
i. Housing Stabilization	CFDA #:	93.558	14.i.
ii.	CFDA #:		14.ii.
iii.	CFDA #:		14.iii.
iv.	CFDA #:		14.iv.
14. Total Other Federal Resources		14.	\$ 38,394
15. TOTAL: NON-CSBG FEDERAL RESOURCES			\$ 4,089,266

SECTION F. Resources Administered and Generated

16. State Resources

a. State appropriated funds used for the same purpose as federal CSBG funds	16a.	
b. State Housing and Homeless programs (include housing tax credits)	16b.	\$ 351,397
c. State Nutrition programs	16c.	
d. State Day Care and Early Childhood programs	16d.	\$ 110,500
e. State Energy programs	16e.	\$ 1,912,433
f. State Health programs	16f.	
g. State Youth Development programs	16g.	
h. State Employment and Training programs	16h.	
i. State Head Start programs	16i.	
j. State Senior programs	16j.	\$ 258,075
k. State Transportation programs	16k.	\$ 649,674
l. State Education programs	16l.	\$ 3,600,367
m. State Community, Rural and Economic Development programs	16m.	
n. State Family Development programs	16n.	
o. Other State Resources:		
i. Veterans Administration	16o.i.	\$ 134,239
ii.	16o.ii.	
iii.	16o.iii.	
iv.	16o.iv.	
Total Other State Resources	16o.	\$ 134,239

17. TOTAL: STATE RESOURCES	\$ 7,016,685
18. If any of these resources were also reported under Item 15 (Federal Resources) please estimate the amount	

Section F. Resources Administered and Generated

19. Local Resources

a. Amount of unrestricted funds appropriated by local government	19a.	\$ 3,773,993
b. Amount of restricted funds appropriated by local government	19b.	\$ 255,260
c. Value of Contract Services	19c.	\$ 21,000
d. Value of in-kind goods/services received from local government	19d.	

20. TOTAL: LOCAL PUBLIC RESOURCES **\$ 4,050,253**

21. If any of these resources were also reported under Items 15 or 17, (Federal or State resources) please estimate the amount

22. Private Sector Resources

a. Funds from foundations, corps., United Way, other nonprofits	22a.	\$ 346,429
b. Other donated funds	22b.	
c. Value of other donated items, food, clothing, furniture, etc.	22c.	
d. Value of in-kind services received from businesses	22d.	
e. Payments by clients for services	22e.	
f. Payments by private entities for goods or services for low-income clients or communities	22f.	

23. TOTAL: PRIVATE SECTOR RESOURCES **\$ 346,429**

24. If any of these resources were also included in subtotal Items 15, 17, or 20 (Federal, State, or Local resources) please estimate the amount.

ALL NON-CSBG RESOURCES		
25. TOTAL: (FEDERAL, STATE, LOCAL, PRIVATE) less amount of double count from items 18, 21, and 24	\$ 15,502,633	\$ -

26. TOTAL: (Including CSBG) **\$ 15,869,903**

Section G Program Participant Characteristics

1. Name of Agency Reporting **Clackamas County Social Services**

2a. Total Non CSBG Resources Reported in Section F \$ 15,502,633
 2b. Total amount of CSBG Funds allocated \$ 367,270
 Total Resources for FY 2012 (2a + 2b) \$ 15,869,903

ARRA ONLY
 \$ -

3. Total unduplicated number of persons about whom one or more characteristics were obtained: 19,110
 4. Total unduplicated number of persons about whom no characteristics were obtained: 3,760
 5. Total unduplicated number of families about whom one or more characteristics were obtained: 7,058
 6. Total unduplicated number of families about whom no characteristics were obtained: 1,662

7. Gender	Number of Persons*
a. Male	7,017
b. Female	9,792
TOTAL*	16,809

13. Family Size	Number of Families***
a. One	2,392
b. Two	1,338
c. Three	974
d. Four	786
e. Five	475
f. Six	200
g. Seven	89
h. Eight or more	67
TOTAL***	6,321

8. Age	Number of Persons*
a. 0 - 5	1,987
b. 6 - 11	2,141
c. 12 - 17	2,025
d. 18 - 23	1,075
e. 24 - 44	3,974
f. 45 - 54	1,671
g. 55 - 69	1,550
h. 70 +	1,289
TOTAL*	15,712

14. Source of Family Income	Number of Families
a. Unduplicated # Families Reporting One or More Sources of Income	5,903
b. Unduplicated # Families Reporting Zero Income	649
TOTAL Unduplicated # Families Reporting One or More Sources of Income or Zero Income.***	6,552

9. Ethnicity/Race	Number of Persons*
I. Ethnicity	
a. Hispanic, Latino or Spanish Origin	2,258
b. Not Hispanic, Latino, or Spanish Origin	14,327
TOTAL*	16,585

Below please report the total # of families identifying the applicable sources of income	
c. TANF	820
d. SSI	962
e. Social Security	2,243
f. Pension	253
g. General Assistance	33
h. Unemployment Insurance	624
i. Employment + Other Source	561
j. Employment Only	1,358
k. Other	1,199
l. Total (Items c-k)	8,053

II. Race	
a. White	14,801
b. Black or African American	477
c. American Indian and Alaska Native	220
d. Asian	199
e. Native Hawaiian and Other Pacific Islander	98
f. Other	639
g. Multi-Race (any two or more of the above)	600
TOTAL*	17,034

10. Education Levels of Adults # (# For Adults 24 Years Or Older Only)	Number of Persons**
a. 0-8	480
b. 9-12/Non-Graduate	1,736
c. High School Graduate/GED	2,206
d. 12+ Some Post Secondary	1,247
e. 2 or 4 years College Graduate	770
TOTAL**	6,439

15. Level of Family Income (% Of HHS Guideline)	Number of Families***
a. Up to 50%	1,984
b. 51% to 75%	1,049
c. 76% to 100%	1,107
d. 101% to 125%	1,022
e. 126% to 150%	942
f. 151% to 175%	434
g. 176% to 200%	252
h. 201% and over	35
TOTAL***	6,825

11. Other Characteristics	Number of Persons*		
	Yes	No	TOTAL*
a. Health Insurance	10,930	4,651	15,581
b. Disabled	3,768	12,537	16,305

12. Family Type	Number of Families***
a. Single Parent Female	1,588
b. Single Parent Male	180
c. Two Parent Household	1,127
d. Single Person	2,107
e. Two Adults NO children	797
f. Other	446
TOTAL***	6,245

16. Housing	Number of Families***
a. Own	1,519
b. Rent	4,389
c. Homeless	461
d. Other [†]	20
TOTAL***	6,389

e. [†]Please describe housing situations included in 16.d. Other:
 "Other" includes responses to "Residence Prior to Program Entry" as coming from a foster care home, hospital, hotel or motel without emergency shelter voucher, or substance abuse treatment facility

* The sum of this category should not exceed the value of Item 3
 ** The sum of this category should not exceed the value of Items 8 e-h
 *** The sum of this category should not exceed the value of Item 5

Outcome of Efforts, FY 2012

National Performance Indicators - Agency Level Forms

Name of Agency Reporting: Clackamas County Social Services

Goal 1: Low-income people become more self-sufficient.

National Performance Indicator 1.1 Employment The number and percentage of low-income participants who get a job or become self-employed, as a result of Community Action Assistance, as measured by <u>one or more</u> of the following:	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III / II = IV] (%)
A. Unemployed and obtained a job	184	67	49	73%
B. Employed and maintained a job for at least 90 days	115	47	38	81%
C. Employed and obtained an increase in employment income and/or benefits	105	29	27	93%
D. Achieved "living wage" employment and/or benefits	30	5	5	100%
<i>In the rows below, please include any additional indicators that were not captured above.</i>				
				#DIV/0!
				#DIV/0!
				#DIV/0!

Goal 1: Low-income people become more self-sufficient.

National Performance Indicator 1.2 Employment Supports The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from Community Action, as measured by <u>one or more</u> of the following:	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Achieving Outcome in Reporting Period (#)
A. Obtained skills/competencies required for employment	204	134
B. Completed ABE/GED and received certificate or diploma	71	10
C. Completed post-secondary education program and obtained certificate or diploma	71	15
D. Enrolled children in before or after school programs	70	27
E. Obtained care for child or other dependant	128	69
F. Obtained access to reliable transportation and/or driver's license	172	153
G. Obtained health care services for themselves or family member	112	112
H. Obtained and/or maintained safe and affordable housing	940	700
I. Obtained food assistance	262	261
J. Obtained non-emergency LIHEAP energy assistance	1,238	1,238
K. Obtained non-emergency WX energy assistance	757	757
L. Obtained other non-emergency energy assistance (State/local/private energy programs. Do Not Include LIHEAP or WX)	385	385
<i>In the rows below, please include any additional indicators that were not captured above.</i>		

Goal 1: Low-income people become more self-sufficient.

	<p>National Performance Indicator 1.3</p> <p>Economic Asset Enhancement and Utilization</p> <p>The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by <u>one or more</u> of the following:</p>	<p>I.) Number of Participants Enrolled in Program(s)</p> <p>(#)</p>	<p>II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target)</p> <p>(#)</p>	<p>III.) Number of Participants Achieving Outcome in Reporting Period (Actual)</p> <p>(#)</p>	<p>IV.) Percentage Achieving Outcome in Reporting Period [III / II = IV]</p> <p>(%)</p>	<p>V.) Aggregated Dollar Amounts (Payments, Credits, or Savings)</p> <p>(\$)</p>
<p style="text-align: center;">E N H A N C E M E N T</p>	<p>A. Number and percent of participants in tax preparation programs who qualified for any type of Federal or State tax credit and the expected aggregated dollar amount of credits</p>				#DIV/0!	
	<p>B. Number and percent of participants who obtained court-ordered child support payments and the expected annual aggregated dollar amount of payments</p>				#DIV/0!	
	<p>C. Number and percent of participants who were enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings</p>				#DIV/0!	
<p><i>In the rows below, please include any additional indicators that were not captured above.</i></p>						
					#DIV/0!	
					#DIV/0!	
					#DIV/0!	

Goal 1: Low-income people become more self-sufficient.

	<u>National Performance Indicator 1.3 (Continued)</u>					
	Economic Asset Enhancement and Utilization	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III/ II = IV] (%)	V.) Aggregated Dollar Amounts (Payments, Credits, or Savings) (\$)
U T I L I Z A T I O N	D. Number and percent of participants demonstrating ability to complete and maintain a budget for over 90 days	52	38	36	95%	N/A
	E. Number and percent of participants opening an Individual Development Account (IDA) or other savings account	42	14	14	100%	N/A
	F. Number and percent of participants who increased their savings through IDA or other savings accounts and the aggregated amount of savings	19	19	19	100%	\$35,971
	G. Number and percent of participants capitalizing a small business with accumulated IDA or other savings				#DIV/0!	
	H. Number and percent of participants pursuing post-secondary education with accumulated IDA or other savings	15	7	7	100%	\$24,774
	I. Number and percent of participants purchasing a home with accumulated IDA or other savings	5	0	0	#DIV/0!	n/a
	J. Number and percent of participants purchasing other assets with accumulated IDA or other savings	n/a	n/a	n/a	#VALUE!	n/a
<i>In the rows below, please include any additional indicators that were not captured above.</i>						
					#DIV/0!	
					#DIV/0!	
					#DIV/0!	

Goal 2: The conditions in which low-income people live are improved.

National Performance Indicator 2.1 Community Improvement and Revitalization Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/initiatives or advocacy with other public and private agencies, as measured by <u>one or more</u> of the following:	I.) Number of Projects or Initiatives (#)	II.) Number of Opportunities and/or Community Resources Preserved or Increased (#)
A. Jobs created, or saved, from reduction or elimination in the community		
B. Accessible "living wage" jobs created, or saved, from reduction or elimination in the community		
C. Safe and affordable housing units created in the community		
D. Safe and affordable housing units in the community preserved or improved through construction, weatherization or rehabilitation achieved by Community Action activity or advocacy	1	343
E. Accessible safe and affordable health care services/facilities for low-income people created, or saved from reduction or elimination		
F. Accessible safe and affordable child care or child development placement opportunities for low-income families created, or saved from reduction or elimination		
G. Accessible before-school and after-school program placement opportunities for low-income families created, or saved from reduction or elimination		
H. Accessible new or expanded transportation resources, or those that are saved from reduction or elimination, that are available to low-income people, including public or private transportation		
I. Accessible or increased educational and training placement opportunities, or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy, and life skill training, ABE/GED, and post secondary education		
<i>In the rows below, please include any additional indicators that were not captured above.</i>		

Goal 2: The conditions in which low-income people live are improved.

National Performance Indicator 2.2	I.) Number of Program Initiatives or Advocacy Efforts	II.) Number of Community Assets, Services or Facilities Preserved or Increased
Community Quality of Life and Assets The quality of life and assets in low-income neighborhoods are improved by Community Action initiative or advocacy, as measured by <u>one or more</u> of the following:	(#)	(#)
A. Increases in community assets as a result of a change in law, regulation or policy, which results in improvements in quality of life and assets		
B. Increase in the availability or preservation of community facilities		
C. Increase in the availability or preservation of community services to improve public health and safety		
D. Increase in the availability or preservation of commercial services within low-income neighborhoods		
E. Increase in or preservation of neighborhood quality-of-life resources		
<i>In the rows below, please include any additional indicators that were not captured above.</i>		

National Performance Indicator 2.3	I.) Total Contribution by Community
Community Engagement The number of community members working with Community Action to improve conditions in the community.	(#)
A. Number of community members mobilized by Community Action that participate in community revitalization and anti-poverty initiatives	706
B. Number of volunteer hours donated to the agency (This will be ALL volunteer hours)	76,076

National Performance Indicator 2.4	I.) Number of Jobs
Employment Growth from ARRA Funds The total number of jobs created or saved, at least in part by ARRA funds, in the community.	(#)
A. Jobs created at least in part by ARRA funds	
B. Jobs saved at least in part by ARRA funds	
<i>In the rows below, please include any additional indicators that were not captured above.</i>	

Goal 3: Low-income people own a stake in their community.

National Performance Indicator 3.1	I.) Total Number of Volunteer Hours
Community Enhancement through Maximum Feasible Participation	
The number of volunteer hours donated to Community Action.	(#)
A. Total number of volunteer hours donated by low-income individuals to Community Action (This is ONLY the number of volunteer hours from individuals who are low-income)	
<i>In the rows below, please include any additional indicators that were not captured above.</i>	

National Performance Indicator 3.2	I.) Number of Low-Income People
Community Empowerment through Maximum Feasible Participation	
The number low-income people mobilized as a direct result of Community Action initiative to engage in activities that support and promote their own well-being and that of their community, as measured by one or more of the following:	(#)
A. Number of low-income people participating in formal community organizations, government, boards or councils that provide input to decision-making and policy-setting through Community Action efforts	3
B. Number of low-income people acquiring businesses in their community as a result of Community Action assistance	
C. Number of low-income people purchasing their own home in their community as a result of Community Action assistance	
D. Number of low-income people engaged in non-governance community activities or groups created or supported by Community Action	N/A
<i>In the rows below, please include any additional indicators that were not captured above.</i>	

Goal 4: Partnerships among supporters and providers of services to low-income people are achieved.

National Performance Indicator 4.1		
Expanding Opportunities through Community-Wide Partnerships		
The number of organizations, both public and private, that Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes.	I.) Number of Organizations	II.) Number of Partnerships
	(#)	(#)
A. Nonprofit	104	46
B. Faith Based	81	15
C. Local Government	62	28
D. State Government	11	8
E. Federal Government	8	6
F. For-Profit Business or Corporation	36	27
G. Consortiums/Collaboration	0	0
H. Housing Consortiums/Collaboration	0	0
I. School Districts	10	9
J. Institutions of post secondary education/training	4	1
K. Financial/Banking Institutions	2	2
L. Health Service Institutions	15	8
M. State wide associations or collaborations	6	2
In the rows below, please add other types of partners with which your CAA has formed relationships that were not captured above. <i>Please describe these partnerships in Goal 4 Notes.</i>		
Advisory Boards	2	
N. The total number of organizations and total number of partnerships CAAs work with to promote family and community outcomes (automatically calculates)	341	152

Goal 5: Agencies increase their capacity to achieve results.

National Performance Indicator 5.1 Agency Development The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by <u>one or more</u> of the following:	I.) Resources in Agency (#)
A. Number of Certified Community Action Professionals	
B. Number of Nationally Certified ROMA Trainers	
C. Number of Family Development Certified Staff	1
D. Number of Child Development Certified Staff	1
E. Number of staff attending trainings	29
F. Number of board members attending trainings	9
G. <i>Hours</i> of staff in trainings	883
H. <i>Hours</i> of board members in trainings	18
In the rows below, please include any additional indicators that were not captured above. <i>Please describe these measures in Goal 5 Notes.</i>	

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

National Performance Indicator 6.1	I.) Number of Vulnerable Individuals Living Independently
Independent Living	
The number of vulnerable individuals receiving services from Community Action who maintain an independent living situation as a result of those services:	(#)
A. Senior Citizens (seniors can be reported twice, once under Senior Citizens and again if they are disabled under Individuals with Disabilities, ages 55-over)	14,298
B. Individuals with Disabilities	
Ages: 0-17	0
18-54	105
55-over	380
Age Unknown	
TOTAL Individuals with disabilities (automatically calculates)	485
<i>In the rows below, please include any additional indicators that were not captured above.</i>	
Individuals with Disabilities receiving fuel or utility payments funded by LIHEAP or other public and private funding sources (age unknown)	2,081

National Performance Indicator 6.2	I.) Number of Individuals Seeking Assistance	II.) Number of Individuals Receiving Assistance
Emergency Assistance		
The number of low-income individuals served by Community Action who sought emergency assistance and the number of those individuals for whom assistance was provided, including such services as:	(#)	(#)
A. Emergency Food	239,361	239,361
B. Emergency fuel or utility payments funded by LIHEAP or other public and private funding sources		
C. Emergency Rent or Mortgage Assistance	1,108	490
D. Emergency Car or Home Repair (i.e. structural, appliance, heating system, etc.)		
E. Emergency Temporary Shelter	1,445	570
F. Emergency Medical Care		
G. Emergency Protection from Violence	125	102
H. Emergency Legal Assistance	233	208
I. Emergency Transportation		
J. Emergency Disaster Relief		
K. Emergency Clothing		
<i>In the rows below, please include any additional indicators that were not captured above.</i>		

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

National Performance Indicator 6.3					
Child and Family Development					
The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs who achieve program goals, as measured by <u>one or more</u> of the following:		I.) Number of Participants Enrolled in Program(s)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual)	IV.) Percentage Achieving Outcome in Reporting Period [III / II = IV]
		(#)	(#)	(#)	(%)
I N F A N T S & C H I L D R E N	A. Infants and children obtain age-appropriate immunizations, medical, and dental care	N/A	N/A	N/A	#VALUE!
	B. Infant and child health and physical development are improved as a result of adequate nutrition	N/A	N/A	N/A	#VALUE!
	C. Children participate in pre-school activities to develop school readiness skills	760	760	760	100%
	D. Children who participate in pre-school activities are developmentally ready to enter Kindergarten or 1st Grade				#DIV/0!
Y O U T H	E. Youth improve health and physical development	24	17	16	94%
	F. Youth improve social/emotional development	24	18	17	94%
	G. Youth avoid risk-taking behavior for a defined period of time	24	18	20	111%
	H. Youth have reduced involvement with criminal justice system	24	5	5	100%
	I. Youth increase academic, athletic, or social skills for school success	24	16	15	94%
A D U L T S	J. Parents and other adults learn and exhibit improved parenting skills	N/A	N/A	N/A	#VALUE!
	K. Parents and other adults learn and exhibit improved family functioning skills				#DIV/0!
<i>In the rows below, please include any additional indicators that were not captured above.</i>					
					#DIV/0!
					#DIV/0!
					#DIV/0!

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

National Performance Indicator 6.4 Family Supports (Seniors, Disabled and Caregivers) Low-income people who are unable to work, especially seniors, adults with disabilities, and caregivers, for whom barriers to family stability are reduced or eliminated, as measured by <u>one or more</u> of the following:	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Achieving Outcome in Reporting Period (#)
A. Enrolled children in before or after school programs		
B. Obtained care for child or other dependant	N/A	N/A
C. Obtained access to reliable transportation and/or driver's license	N/A	N/A
D. Obtained health care services for themselves or family member	513	513
E. Obtained and/or maintained safe and affordable housing	35	33
F. Obtained food assistance		
G. Obtained non-emergency LIHEAP energy assistance		
H. Obtained non-emergency WX energy assistance		
I. Obtained other non-emergency energy assistance (State/local/private energy programs. Do Not Include LIHEAP or WX)		

National Performance Indicator 6.5 Service Counts The number of services provided to low-income individuals and/or families, as measured by <u>one or more</u> of the following:	I.) Number of Services (#)
A. Food Boxes	73,537
B. Pounds of Food	2,044,957
C. Units of Clothing	2,258
D. Rides Provided	27,480
E. Information and Referral Calls	4,905

