

Clackamas County-Developmental Disabilities Council Meeting Agenda

3/25/2024

Meeting Time: 04:30 pm – 06:00 pm

Meeting Location: Zoom <https://clackamas-us-countyhealth.zoom.us/j/84172673539> , and
Development Services Building, 150 Beaver Creek Rd. Room 118, Oregon City

Attendees:

| | | | |
|--------------------|---|---|---|
| FACILITATOR | John Merrick | | |
| NOTE TAKER | Malika Renard | | |
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| | vacant | A | Colleen Johnston (indiv/family), term ends 5/1/27 |
| P | John Merrick (advocate), term ends 6/30/26 | A | Kalkidan (Mimi) Ezra (provider), term ends 1/1/25 |
| A | Jacob Tolbert (provider), term ends 6/30/26 | P | Kim Cota (CDDP employee) |
| P | Shasta Kearns Moore (indiv/family), term ends 12/1/26 | P | Stacie Mullins (CDDP employee) |
| P | Lisa Ledson (indiv/family member), term ends 12/1/24 | P | Amy Butler (CDDP employee) |
| P | Sara Lambert (provider), term ends 1/1/27 | P | Georgeta Vandermeer (CDDP employee) |
| P | Sara Szwarc (indiv/family), term ends 5/1/27 | P | Malika Renard (CDDP employee) |
| G | Austin Robinson (CDDP employee) | G | Ken Hanson (CDDP employee) |

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|---|------------|
| | Key |
| P | Present |
| A | Absent |
| G | Guest |

| Time | Agenda | Minutes |
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| 4:30 – 4:40 pm | ***Reminder-council meeting will start recording*** | Call to order by John Merrick. Quorum confirmed by Amy Butler. Approval of 1/26/24 minutes – No objections, approved. |

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| | Call to order, establish quorum (4 members present), approval of meeting minutes from 2/26/24. | |
| 4:40 – 5:05 pm | Guest-Joni Glenn-Adaptive and Inclusive Programs Coordinator at North Clackamas Parks and Recreation | Joni Glenn was unable to attend tonight, but Amy will keep us posted on if Joni can join us in the future. [End of topic discussion] |
| 5:05-5:15pm | Discussion-John-Any other guests to invite regarding recreation. | Open discussion within the council, do we want to continue the recreation discussion or table it for now? Should we invite other guests? Sara S. is happy to still reach out to West Linn Parks and Rec if this would be beneficial to the council. Sara L. is satisfied with how the conversation about recreation has gone and is asking her provider circle about any other guests or suggestions regarding this topic but is fine with tabling for the moment and coming back to it later this year. John M. agrees with tabling temporarily but reiterates his position that adult activities and events should be included more often for the benefit of adults in services in our community. [End of topic discussion] |
| 5:15-5:45 pm | List of other work units in the DD Program-Amy | Amy lists the other DD workgroups at Clackamas County for the benefit of the council. The council will determine which other groups it would like to hear from: Eligibility, DD Licensing, ONA Assessors, Abuse Investigations (here with us today), Childrens Team, Adult In-Home Team, |

Adult Residential Team (Group Home, Foster Home and Supported Living), ARPA Team and Admin Team.

Sara L. asked for clarification between Adult In-Home and Adult Residential teams to be recorded for the benefit of those who might not know, as there are many acronyms in this field and at the county: In-Home are adults living by themselves or with a guardian or family at home. Residential are adults living in a group home or residential home, or in supported living.

Amy presents today's guest, Ken Hanson, here on behalf of the Abuse Investigations team, and also mentions next month's guest, the ARPA team (Georgeta Vandermeer was here today as well), which will be here to present on the Provider Engagement project as well as the Emergency Supplies project.

The Licensing team will also be present next meeting.

Amy asks the council to think about which team they would like to hear from next, as well as any questions that the council members might have for any of the teams.

Sara L. and Lisa L. would like to hear from the ONA Assessors specifically regarding the ONA process and how it works. Kim adds that Stacie would also be a good resource for questions about the ONA process.

Stacie confirms she'd be happy to answer questions about it. Stacie's email is:

staciemul@clackamas.us

Guest-Ken Hanson-Abuse Investigations, Q&A

Amy introduces Ken Hanson. Ken introduces the Abuse Investigations information and mentions there are 6 investigators now, and have processed many investigations, currently there are 7 open investigations, and the team has about a 55-day turnaround. Currently the team is understaffed and is doing their best to meet that deadline. He asks anyone with questions to contact him or the team for answers.

Amy suggests we discuss who submits or reports allegations. Ken answers it can be anyone, from providers, family or a community member or even the individuals themselves. He also assures the council that there is no such thing as a wrong report. It is ok and even asked that any concern warranting an abuse investigation be reported, regardless of how sure someone is about a situation. Any report will be looked at and get to the correct people (Child Welfare, Adult Protective Services, law enforcement, etc.) regardless of age or enrollment. When referred to outside parties like these, the investigations can take significantly longer. In cases like these, there is a deviation process implemented, which can take up to six months, however, please feel free to call us for updates or to express your frustration, we will try to connect you with anyone we can to provide you some useful information. Please keep in mind that anything currently under investigation is subject to privacy laws and sensitive information protocols.

Amy acknowledges that Shasta has her hand raised. Shasta asks for clarification on what doesn't get sent to law enforcement, as she assumed all of them would involve law enforcement if they claim abuse. Kens explains that any report involving abuse is violating a statute, but that the law enforcement or place the report is submitted to must determine whether or not to actually open an investigation, and at that point, it is assessed whether or not an actual crime has been committed and if the case should be submitted to law enforcement. Many times, the situations are not ready to involve law enforcement yet. Shasta asks what would be the biggest barrier in completing investigations by the 55-day deadline. Ken states historically, the number of reports are too much for the current staff numbers and is the main reason that might interfere with meeting the timeline. John calls on Sara L. Sara asks if there is an established pattern Ken is seeing or a level of importance to each report that might bump it up in the queue. Ken answers that ensuring protective services are in place and enforced is priority and that each report is prioritized with that in mind. We want people to be safe. In terms of patterns, outside of financial exploitation, neglect is very common. John asks Ken if there is a cross pattern to the laws or interventions between the county and other agencies like the police or fire department. Ken states that there is a regular meeting for all of these entities where cases can be discussed in a closed setting. This meeting has historically been

able to move some cases forward and it can be helpful to share in that setting. Kim mentions that part of the case manager's job is also to give choice advising to the individual involved because their opinions and feelings matter and should be included in the investigation. The case manager will also assist with facilitating counseling or other services someone might need or want as a result of having had that abusive experience.

Sara S. asks Ken if there is a reason that the number of reports might be increasing? Is it cyclical or did Covid have a major impact? Ken answers that while Covid may have had an impact, there is also a more positive side for explaining this rise, which is that more people are feeling comfortable with reporting what they see.

Sara L. asks, if a facility is determined to have a founded abuse allegation, do they have to report this status to anyone, how would an individual or family determine if a facility is safe? Kim and Ken answers that there is no database for this. If we were asked outright we could confirm if yes or no there is a founded allegation, however no details would be given, and this is not information that would be shared if unprompted.

Amy recaps the chat conversation, which asks if Ken's team only serves Clackamas County. Ken confirms yes, but that they screen calls from anywhere. Also mentions that founded allegations make up about one fifth of the total complaints made. Lisa L. asks what is the number one founded allegation reason, and Ken answers neglect.

John asks if there is training available for individuals and their families on reporting, especially as the process differs between an adult under 65 and one over 65. Ken answers there is no training like this. Kim adds that nothing changes when an enrolled individual turns 65, Ken and his team still support those people. The changes lie in whether the individual is enrolled in services or not. Austin adds that any reporting having to do with a child under 18 goes through his team and on to DHS, rather than Ken's team. Shasta asks who would be responsible for making a searchable database for abuse for DD. Kim answers that by law, the county is not allowed to keep an abuse registry and that anything like this would fall under the state to be developed. Kim says she and Ken will work together to follow up with the state about where someone from the public might go to access this kind of information. Kim recommends in-person screening of homes to get a feel and understanding of the home, as there is currently no way for the public to determine if abuse is linked to a home.

Sara L. asks how long do background checks take to come back? Kim answers she does not know and that this time is also linked to whether or not the investigation is completed and closed. {Kim leaves meeting at this point}

John asks whether Artificial Intelligence has impacted this process. Ken says it has not impacted the team, unless it is in terms of spam/scam emails.

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| | | <p>Ken's email is Khanson@clackamas.us</p> <p>[End of topic discussion]</p> |
| <p>5:45 – 6:00 pm</p> | <p>Open floor (Council)</p> <p>What other parts of the Clackamas DD program do the council want to learn about next?</p> <p>Any specific requests for community partners to invite to DD Resource Fair?</p> <p>Public comment (Public)</p> | <p>Shasta asks if we can host the new ODDS director Dana Hiddle.</p> <p>Stacie mentions the county has not yet met her, but that an interim director has been appointed, Darlene O'Keefe. John is open to having either come join a meeting.</p> <p>John asks about his term. Amy says that every May is when the executive members are renewed or new votes cast, so we will discuss in May. You would be voting on who is on the Advisory Council, the statement, the bylaws. Training for specific positions on the council and liaisons is needed. Roles need to be defined and explained. Reporting to Board of Commissioners needs to be explored, we can request their presence, but the Council serves and reports to our Program.</p> <p>No Public present.</p> <p>[End of Open Floor Discussion]</p> |
| <p>Next Meeting</p> | <p>April 22nd, 2024, 04:30pm-06:00pm</p> <p>Next agenda topics: Term limits and member expectations, Guests-Tim and Georgeta to discuss Provider Engagement Project (ARPA), Guest-Krista Tidwell-Licensing</p> | |

**ZoomChat
Recording
for
Today's
Meeting:**

16:33:36 From Malika Renard (She/Her/Elle) : Hi!

16:43:59 From Shasta Kearns Moore : Perhaps we could have an annual (or other regular) checkin with the parks and rec folks? Just so we can follow through on our discussion to see if it was fruitful

16:44:40 From Lisa Ledson : Reacted to "Perhaps we could hav..." with 👍

16:44:59 From Sara Szwarc : Agree. It is also very important just to voice the interest in adding more activities that are accessible.

16:48:13 From Amy Butler (she/her) : Eligibility

16:48:18 From Amy Butler (she/her) : DD Licensing

16:48:37 From Amy Butler (she/her) : Abuse Investigations-Ken Hanson(Here)

16:48:52 From Amy Butler (she/her) : Childrens Team

16:49:00 From Amy Butler (she/her) : Adult In-home

16:49:26 From Amy Butler (she/her) : Adult Residential (group home, foster home, supported living)

16:49:39 From Amy Butler (she/her) : Administrative Team

16:49:53 From Shasta Kearns Moore : My priorities would be Eligibility and Children's Team...

16:49:59 From Amy Butler (she/her) : ARPA Project Coordinators

16:51:07 From Sara Szwarc : I'd really like an ONA rep as well, and my top priority is licensing.

16:51:59 From Lisa Ledson : ONA and Eligibility are my priorities!

17:04:22 From Shasta Kearns Moore : ...Like when the pandemic stimulus funds ran out?

17:09:35 From Lisa Ledson : Ken, can you tell us the total number of clients served by these services (Children's Team, Adult In-home, Adult Residential)? And, can I confirm that you only serve Clackamas County?

17:12:58 From Amy Butler (she/her) : Children's reports are conducted through DHS, our unit only works with adult reports

17:15:32 From Lisa Ledson : Reacted to "Children's reports a..." with 👍

17:16:40 From Amy Butler (she/her) : We have about 2600 individuals in services at the county, about 850 in brokerage

17:16:56 From Shasta Kearns Moore : Reacted to "We have about 2600 i..." with 😬

17:17:07 From Shasta Kearns Moore : 500 of which are reporting abuse every year??

17:17:23 From Amy Butler (she/her) : About 1035 of those (at the county) are children

17:19:32 From Shasta Kearns Moore : There's a daycare abuse database. There isn't one for I/DD?

17:19:37 From Shasta Kearns Moore : Absolutely, Sara
17:21:32 From Shasta Kearns Moore : Sara - this looks like the abuse report database
<https://ltclicensing.oregon.gov>
17:23:07 From Sara Lambert : Reacted to "Sara - this looks li..." with 👍
17:23:32 From Sara Lambert : Replying to "Sara - this looks li..."

Thank you!

17:35:19 From Amy Butler (she/her) : Centralized Abuse Management
17:36:01 From Lisa Ledson : What law are you referring to about "not being able to collect data"
17:42:58 From Shasta Kearns Moore : It takes a long time and often costs money
17:51:16 From Shasta Kearns Moore : Can I have your email address, Ken?
17:51:25 From Sara Szwarc : Thank you! Vital topic.
17:51:38 From Amy Butler (she/her) : khanson@clackamas.us
17:51:42 From Shasta Kearns Moore : thanks!
18:06:57 From Lisa Ledson : I see that other councils in Clackamas County have a website linked to their council, but our council does not; can we change this?
18:07:23 From Sara Lambert : Reacted to "I see that other cou..." with 👍
18:07:40 From Amy Butler (she/her) : Yes, we actually just had a meeting about updating our website
18:10:05 From Amy Butler (she/her) : staciemul@clackamas.us
18:10:51 From Shasta Kearns Moore : Thanks guys!