

Clackamas County Nurse Navigation Program

Right Care. Right Time. Right Place.



When calling 911, a trip to a hospital's emergency department may not be the best solution based on your medical needs. With Clackamas County's innovative new program, developed in partnership with AMR (American Medical Response), you have more options for the type of care you receive, and how and where you receive it.

RIGHT CARE

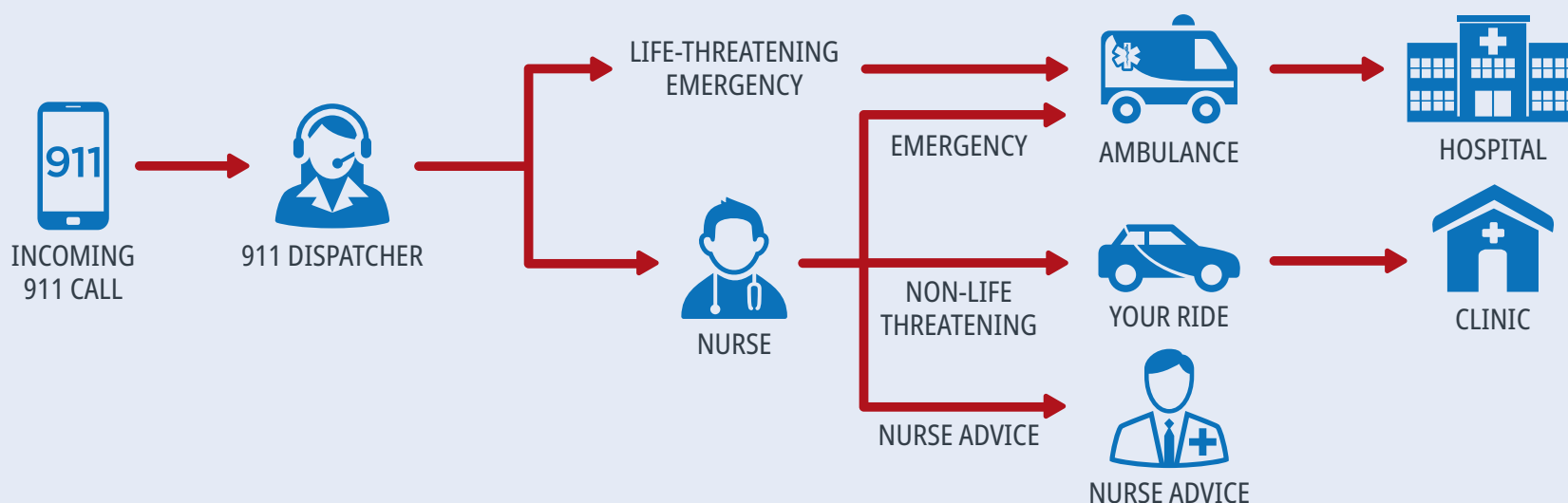
Nurse consultation to determine the caller's specific needs

RIGHT TIME

Nurses determine the appropriate care and how quickly it's needed

RIGHT PLACE

Including local clinics, urgent care centers or treatment at your location



Our innovative Nurse Navigation Program ensures you quickly reach the most appropriate level of care based on your needs. This may include transportation to a local clinic, urgent care, hospital emergency department or virtual visit. You talk with a licensed nurse to make that decision, together.

To learn more about this program, please visit www.clackamas.us/publichealth/nurse-navigation

