

# *Housing issues or concerns?* **Don't wait. Mediate!**



No cost mediation and conflict resolution services for both housing providers and renters in Clackamas County. Services provided in all languages, please don't hesitate to call.

## **Mediation provides:**

- **Impartiality:** while recognizing and addressing important issues for both sides.
- **Confidentiality:** within the parameters needed for participants.
- **Voluntary participation:** while understanding self-determined and empowered agreements often result in lasting outcomes.

## **Topics may include, but are not limited to:**

- Late or missing rent
- Pet concerns
- Maintenance and housekeeping
- Repairs and damages
- Additional occupants
- Rule violations
- Neighbor or roommate complaints
- Vacate dates
- Payment plans

Services are open to people pre and post eviction filing. Please don't wait. Mediate!

To open a Eviction Prevention Mediation case and have a Mediator follow up with you, please fill out an intake form on our website – [www.clackamas.us/ccrs/eviction-prevention-mediation](http://www.clackamas.us/ccrs/eviction-prevention-mediation) – and one of our Mediators will give you a call to talk more about the program. Our intake forms are currently in English.

If you would like support filling out the intake form or have questions for a Coordinator before talking with a Mediator please call us at 503-655-8850.



*Clackamas County is a place where people thrive, have a sense of safety, connection, and belonging, so that everyone is honored and celebrated for the richness in diversity they bring.*