

**COMMUNITY ACTION BOARD (CAB)  
December 6, 2023 Meeting Minutes  
Meeting held virtually via Zoom  
7:30 AM – 8:50 AM**

<b>FACILITATOR</b>		Sonia Agnew			
<b>NOTE TAKER</b>		R.E. Szego			
E	Paul Edgar	A	Marya Choudhry	S	Brenda Durbin
P	Sonia Agnew	A	Adam Khosroabadi		Joey Johns
P	Martha Spiers	A	Leota Childress		Tina Foley-Strehl
P	Richard Sheldon	S	R.E. Szego	S	Jennifer Much Grund
		S	Dominique Donaho	S	Cody Thomas

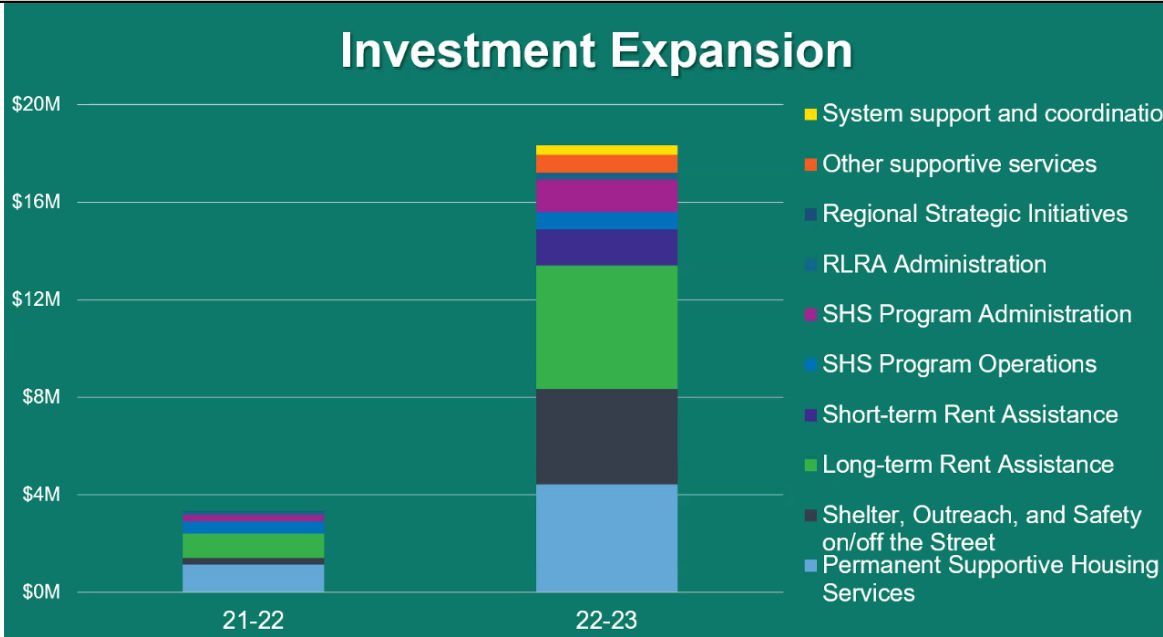
**P-Present, A -Absent, E-Excused, S-Staff, O-Other Attendee**

ITEMS / ISSUES	DISCUSSION
<b>Start Recording Meeting Called to Order</b>	Meeting called to order at 7:42am. We do not have a quorum.
<b>Adoption of Meeting Minutes</b>	11/01/23 minutes could not be approved.
<b>Introductions</b>	<p>Guests:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> <b>Cody Thomas</b> – Senior Management Analyst, Clackamas County Health, Housing &amp; Human Services, Housing and Community Development Division, <a href="mailto:cthomas2@clackamas.us">cthomas2@clackamas.us</a></li> <li><input type="checkbox"/> <b>Dominique Donaho</b> – Research Analyst, Clackamas County Health, Housing &amp; Human Services, Housing and Community Development Division, <a href="mailto:ddonaho@clackamas.us">ddonaho@clackamas.us</a></li> </ul>
<b>Housing Update – Dominique Donaho and Cody Thomas</b>	Dominique Donaho provided an overview of Clackamas County’s <b>Supportive Housing Services (SHS) program</b> . SHS is the funding provided through the Metro Supportive Housing Services tax to help end homelessness across the greater Portland metropolitan area.

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	<p><b>Permanent Supportive Housing (PSH):</b> Since July 2021, Clackamas County has provided PSH to 794 people within 518 households. An example of PSH is Good Shepherd Village, which includes the 1,000<sup>th</sup> home created by the <a href="#">Metro affordable housing bond</a> passed by voters in 2018. At Good Shepherd Village, 58 PSH units are reserved for residents who have been homeless. Through this program, they will receive rental assistance, social services, and case management provided by Catholic Charities.</p> <p>In Fiscal Year (FY) 22-23 (July 1, 2022 – June 30, 2023), Clackamas County served 619 people across 393 households. Over the first quarter or 23-24 (July 1 – September 30, 2023), Clackamas County has already served 209 people across 117 households. The County increased service providers from five to eleven, including three culturally specific service providers.</p> <p>The <b>Rapid Rehousing (RRH) program</b> assists individuals and families who are recently experiencing homelessness or at risk of homelessness through housing search supports, case management, short-term rental assistance, and temporary housing. Over FY 22-23, Clackamas County served 46 people across 19 households with RRH. In the first quarter of this fiscal year Clackamas County has already served 150 people across 57 households. This expansion has been supported by two new contracts that came in late September.</p> <p>Dominique noted that Metro Tax SHS funds only support services within the Urban Growth Boundary (<a href="https://www.oregonmetro.gov/urban-growth-boundary">https://www.oregonmetro.gov/urban-growth-boundary</a>). Clackamas County has dedicated over \$575,000 to support rural programs.</p> <p>Housing Retention is one measure of program success assessed by the percentage of households that have stayed in housing twelve months after they moved in. Clackamas has a goal to make homelessness rare, brief, and nonrecurring. The hope is that the program support will be stabilizing to families so that they do not enter or re-enter homelessness. Clients in Clackamas County’s PSH program have a 98.3% housing retention rate and those in the RRH program have a 95.8% housing retention rate.</p> <p><b>Eviction Prevention</b>, providing stability before the lose housing, is one of most effective ways to address homelessness. In FY 22-23 Clackamas County supported 684 people across 294 households through the Eviction Prevention Program. During the first quarter of FY 23-24, 685 people have already been supported across 294 households.</p>

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	<p>Through the <b>Safety off the Streets</b> program, Clackamas County has increased transitional housing and shelter increase from one to six agencies. This includes emergency shelter and other models, such as hotel stays, villages, and pods. In FY 22-23, Clackamas County supported 788 people in 140 housing units and a winter warming center.</p> <p>Clackamas County is also investing in strengthening our <b>infrastructure</b>. Toward <b>advancing equity</b>, the County has put \$2.68m toward five culturally specific providers who provide outreach, engagement, SHS management. Clackamas County sets aside RLRA (Long term Rental Assistance) vouchers for these communities. Clackamas County conducts Street Outreach through the <b>Coordinated Outreach Program</b>, which served 579 households experiencing homelessness in FY 22-23. The County works with six service providers.</p> <p>The <b>“By Name List”</b> (<a href="https://login.builtforzero.org/resources/quality-by-name-list/#:~:text=A%20by%2Dname%20list%20allows,of%20homelessness%20in%20your%20community">https://login.builtforzero.org/resources/quality-by-name-list/#:~:text=A%20by%2Dname%20list%20allows,of%20homelessness%20in%20your%20community</a>) uses evidence-based methodology to track each person. The County is also launching new programs in <b>rural areas</b> through the Governor’s Executive Order <a href="https://www.oregon.gov/oem/pages/housing-emergency-executive-orders.aspx">https://www.oregon.gov/oem/pages/housing-emergency-executive-orders.aspx</a>).</p> <p>The County has also expended the <b>Coordinated Housing Access (CHA) Hotline</b>. With increased staffing, the County decreased a backlog of calls to be returned from 1800 to zero. Specialists are now answering calls live every day.</p> <p>Dominique shared this chart that shows the increase in funds received in FY 22-23 versus the prior year:</p>

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**What's next:** Clackamas County Housing and Community Development Division will provide Technical Assistance for service providers on policies, procedures, and fiscal practices. The County will support the expansion of services for youth in partnership with Northwest Family Services and for survivors of violence in partnership with Casa Esperanza (<https://nwfs.org/dv-programs/casa-esperanza>) and Clackamas Women's Services. Casa Esperanza is a culturally specific motel based shelter. The County is preparing to open Clackamas Village, which will follow a model similar to Veterans Village, where individual sleeping pods will provide a private place to sleep while participants work with a service provider on securing and transitioning into permanent housing.

The County is also supporting a new service enriched resource center in development by Homeless Solutions Coalition of Clackamas County (<https://hscoc.org/>) in Oregon City. This center will have the capacity to serve 100 individuals daily with onsite service providers and resources. The County is also partnering with Ant Farm to provide services to residents in rural areas of the County.

**Questions and Answers:**

Martha noted that the free clinic qualified as an Supportive Housing Services provider in 2019. There haven't been any RFPs (Requests for Proposals) for funding yet. She asked if the individuals the County is working with are OHP (Oregon

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	<p>Health Plan) eligible. The Free Clinic is trying to bridge services. They have been talking to Public Health about using the new mobile van and doing health screenings in communities working with Ant Farm. Is there a need and funding for that kind of activity?</p> <ul style="list-style-type: none"> <li>□ Dominique indicated that Metro distinguishes between “Population A” and “Population B”. There is an overlap between these populations of who’s eligible for for OHP. <ul style="list-style-type: none"> <li>○ Cody defined these in chat: <ul style="list-style-type: none"> <li>▪ Population A: people with extremely low incomes, and one or more disabling conditions, and who are experiencing or at imminent risk of experiencing long-term or frequent episodes of literal homelessness.</li> <li>▪ Population B: people who are experiencing homelessness or have substantial risk of experiencing homelessness</li> </ul> </li> </ul> </li> <li>□ Cody added that we don’t have data on the percentage of those who are eligible for OHP, but it’s likely that the vast majority are eligible and not in position to apply for or receive services, especially if they are unsheltered. A community paramedic pilot program is being launched in collaboration with Clackamas County Public Health.</li> <li>□ Martha commented that a community paramedic model is outside of Clackamas Free Clinic’s scope of work; however, they are located on campus at Clackamas Community College which has a paramedic program.</li> </ul> <p>More detailed reporting on any of the topics covered can be found here, under reports:  <a href="https://www.clackamas.us/housingauthority/supportive-housing-services">https://www.clackamas.us/housingauthority/supportive-housing-services</a>.</p>
<p><b>Strategic Plan Next Steps – Jennifer Much Grund</b></p>	<p>ACTION: R.E. will send an email with the final draft of the Community Needs Assessment and request approval from the Membership.</p> <p>ACTION: R.E. will send the Draft of the Strategic Plan and ask for feedback by early Jan.</p> <p>ACTION: Jennifer will incorporate feedback on the Strategic Plan and submit a final draft for approval in the February meeting.</p>
<p><b>Discuss Recruitment Strategies</b></p>	<p>A recruitment opening notice to go up tomorrow with three openings for Low Income residents.  (<a href="https://www.clackamas.us/community/abc">https://www.clackamas.us/community/abc</a>)</p> <p>ACTION: Brenda found a draft brochure for CAB from about 2018 and will look for final version.</p> <p>ACTION: R.E. will send the final flier to email list.</p>

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<p><b>Confirm Required Annual Signed Documents Completed</b></p>	<p>Brenda reminded us that within the last week Jennifer sent policies to all members. Signed copies are required as part of the federal standards.</p> <p>ACTION: All - Please sign the forms and send them directly to Jennifer at <a href="mailto:JMuchGrund@clackamas.us">JMuchGrund@clackamas.us</a> if you have not done so already.</p>
<p><b>Nominate Officers</b></p>	<p>There are current openings for Officers of the CAB.</p> <p>ACTION: Brenda and R.E. will craft an announcement of Officer openings with a description of the roles.</p> <p>ACTION: R.E. will send the announcement to the Members.</p>
<p><b>Member Updates</b></p>	<p>Sonia attended the first <b>Service Equity Committee</b> meeting in November.</p> <p>Martha is in the final stages of identifying her replacement as Executive Director of the <b>Clackamas Free Clinic</b>. She will hopefully transition out of her role in January and maybe transition to the Board. She will recommend that the new Executive Director apply for a position on CAB. Patient numbers have been picking up. They are seeing more volunteers and are hoping to expand their usefulness to the unhoused population. Members offered gratitude, congratulations, and other well wishes on her retirement.</p> <p>Richard wondered about allocation of funds for <b>mental health and addiction treatment</b>. This seems like a big gap.</p> <p>ACTION: R.E. will send this question to Dominique.</p> <p>Brenda indicated that the County is working on a crisis and stabilization center and other services related to addiction. Wraparound services in Permanent Supportive Housing means that individuals are assigned a Case Manager who then can connect them with existing resources. At the same time, resources for addictions treatment are lacking. We are trying to stand up some resources. Joey added that Oregon needs many more in-patient beds for mental health and substance related crises.</p> <p>Martha asked for clarification on when Dominique talked about moving the “backlog from 1800 to 0.” Brenda explained that these “CHA (<b>Coordinated Housing Access</b>) numbers” were people who had called, left a message, and were waiting for an initial call back. Social Services Division ramped up staffing and implemented a new agreement with 211. Soon 211 will be a front door to CHA. If you call CHA, you will be sent to 211 and have less than 2 min hold. 211 will do an intake and add the person to a waitlist. The County is ramping up the Diversion Team through CHA to support problem solving with criteria of who gets referred to their team. Sometimes people need a bridge that can be provided by Case Management. Joey noted that prior to the new agreement, 211 was receiving overnight and weekend CHA calls</p>

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	<p>only, and now will transition to receiving all calls. The Social Services Division hopes to return to in-person meetings, assessment, and planning with clients.</p> <p>Sonia wondered how we are responding to and supporting a visible increase in people who seem significantly impaired, especially in downtown Portland. Joey has witnessed across the board advocacy for mental health and substance abuse treatment. The state needs structure to stabilize and support people. Brenda noted that Oregon’s Civil Commitment System (<a href="https://www.oregon.gov/oha/hsd/amh/pages/civil-commitment.aspx">https://www.oregon.gov/oha/hsd/amh/pages/civil-commitment.aspx</a>) is activated when an individual is deemed not able to take care of themselves or others. Oregon has a very high standard for this. Even those civilly committed don’t always get the services they need and are sometimes exited to homelessness. Martha added that Portland and Multnomah County are working on changing the law to something similar to those on the east coast. Richard stated that the standard for the police is: Does the person pose an immediate danger (life &amp; death) to themselves and others? Joey mentioned the Beacon Project (<a href="https://www.portland.gov/phb/construction/beacon-glisan-landing">https://www.portland.gov/phb/construction/beacon-glisan-landing</a>).</p> <p>Sonia commented that in order for the larger community to remain engaged, they need to actually see the benefits of all of the great work that’s being done, especially as a regular citizen. Brenda added that while hundreds of people are experiencing life changing support there are still people on the streets. The demand for services is so much greater than what has been delivered. The public is questioning where the millions of dollars are going. Yet a 95% stability rate is off the chart and a testament to the quality of services being delivered. The SHS team has the skill and expertise, and their own media folks to get the message out there. Send Brenda any recommendations you have. They do quarterly updates with the Board of County Commissioners.</p>
<b>Next Meeting:</b>	<p>Adjourned at 8:48am</p> <p><b>January 6, 2024, 7:30am – 8:50am via Zoom.</b>  (<a href="https://clackamascounty.zoom.us/j/83711142308">https://clackamascounty.zoom.us/j/83711142308</a>) ← Updated Zoom link</p>