

CLACKAMAS COUNTY BOARD OF COUNTY COMMISSIONERS

Study Session Worksheet

Presentation Date: 10/30/12 **Approximate Start Time:** 3:15 **Approximate Length:** 30 min.

Presentation Title: Family Justice Center

Department: Health, Housing & Human Services

Presenters: Cindy Becker, Sheriff Roberts, Melissa Erlbaum

WHAT ACTION ARE YOU REQUESTING FROM THE BOARD?

H3S is requesting approval from the Board to:

1. Create a Family Justice Center (FJC) in Clackamas County to provide a range of services in one location to assist victims and their families escaping and recovering from domestic violence or sexual assault.
2. Provide up to \$100,000 (currently unbudgeted) to fund operations and staffing for 6 months (Jan-June 2013).
3. Establish a work group composed of partners and stakeholders to continue discussions in a variety of issues including structure, operations, shared services, functions, outreach, and other areas related to running the Center.

EXECUTIVE SUMMARY:

There has been a long standing recognition of the importance of collaboration to address domestic violence as evidenced by the DVERT team which, over the years, has included the Sheriff's Office, District Attorney's Office, and Clackamas Women's Services,

Public focus on domestic violence became even more acute in early 2009/2010 due to domestic violence related homicides which occurred in the County. In March, 2010, the Commissioners convened a meeting of community stakeholders to focus on the problem and potential solutions. After several meetings, staff prepared an action plan which was presented to – and approved by - the BCC over the summer. The plan included hiring a DV Coordinator, establishing a DV Leadership group, conducted a public awareness campaign, and funding a few community based efforts aimed at preventing and supporting DV interventions.

In August 2011, the Board passed a resolution recognizing that the abuse of children and women in our community is a dire problem and invested \$500,000 for emergency shelter, crisis counseling, medical assessments, and other assistance. The commissioners also directed staff to study the magnitude of unmet need for services with the idea of potentially placing a measure on the ballot to fund more of these crucial services.

In December, 2011, H3S presented findings to the board of county commissioners that identified a significant unmet need.

A "Red Ribbon Committee" – a community initiated group comprised of public and private sector partners - was organized to discuss the possibility of a Child Safety Levy to invest in a range of prevention and support services for survivors of domestic violence and child abuse.

In March, 2012, the Red Ribbon Committee reported results from a community survey that investing in such services was an extremely important community priority. This was confirmed again in a July, 2012 community survey with particular support for a Family Justice Center.

The 2012-13 budget included an additional \$500,000 to focus on housing and support services for victims of domestic violence and child abuse. This investment was accompanied by 100 Section 8 Vouchers valued at approximately \$800,000 for use by families escaping violence.

It is important to note that the Sheriff's Office and Clackamas Women's Services have long been interested in creating a collaborative approach to domestic violence. In the summer of 2012, County Commissioners actively joined the discussions and interested in the FJC model was heightened.

Family Justice Centers are considered to be a best practice in the field of domestic violence prevention and intervention and supported by the US Department of Justice (please see attached letter). As stated by Mary Beth Buchanan, Acting Director of the Office on Violence Against Women:

"The family justice center is, at its core, a concept that increases community capacity while also providing diverse, culturally competent services to victims and their children from a single location. It is common sense that such an approach, if executed properly, will provide greater assistance to those in need."

Over the past several months, the following activities have occurred:

- Commissioners, County staff, and partners visited the Nampa County, Idaho FJC and the Gateway Center in Portland to get more information about different FJC models, functions, and local involvement.
- A work group including Commissioners, the District Attorney, Presiding Judge, CWS, County Administration and H3S staff was convened to discuss the potential for creating an FJC in Clackamas County.
- The attached proposal for an FJC was created which incorporates national best practices and local possibilities.
- Possible locations in Oregon City were explored as proximity to the County Court was determined to be a priority.
- Outreach to partners was conducted resulting in several letters of support (attached).

All of this has led to these requests of the BCC.

FINANCIAL IMPLICATIONS (current year and ongoing):

It is anticipated that \$45,000/year will be needed for facility operations and approximately \$150,000/year to add a Lieutenant from the Sheriff's office to be the Director of the Center (including supervision of CCSO deputies and detectives who are located there). However, since we don't expect the Center could be operational until January, 2012, we are requesting 6 months of funding for the remainder of this fiscal year or \$99,000.

LEGAL/POLICY REQUIREMENTS:

N/A

PUBLIC/GOVERNMENTAL PARTICIPATION:

Conversations have taken place with many public and private sector partners around the creation of such a resource in the County including the Sheriff's Office, Clackamas Women's Services, District Attorney, Presiding Judge Herndon, Oregon DHS, Legal Aid Services of Oregon, Resolution Services, Juvenile Department, Northwest Housing Alternatives, CASA, NAYA, and other stakeholders. Since the Center is envisioned to be a "one stop shop" for victims and their families, partners have been invited to house their respective staff at the Center on a full or part time basis. To date, the Sheriff's Office and CWS have committed to housing staff there full time. Commitments and/or interest for part time presence include Resolution Services, Legal Aid, Oregon DHS, WICCO, and NW Housing Alternatives. Finally, letter of support (attached) have been sent by:

- Clackamas County Sheriff's Office
- Clackamas County Community Corrections
- Sandy Chief of Police
- Oregon City Chief of Police
- Gladstone Chief of Police
- Molalla Chief of Police
- West Linn Chief of Police
- Lake Oswego Chief of Police
- Clackamas County Business Alliance
- Northwest Housing Alternatives
- Legal Aid Services of Oregon
- CASA: Community and Shelter Assistance Corporation
- Clackamas Women's Services
- Los Ninos Cuentan
- Native American Youth and Family Center

OPTIONS:

- Approve the three requests:
 1. Create a Family Justice Center in Clackamas County to provide a range of services in one location to assist victims and their families escaping and recovering from domestic violence or sexual assault and
 2. Provide up to \$100,000 to fund operations and staffing for 6 months (Jan-June, 2013).
 3. Establish a work group composed of partners and stakeholders to continue discussions in a variety of issues including structure, operations, shared services, functions, outreach, and other areas related to running the Center.
- Do not approve the request at this time due to the need for additional information; bring back to the BCC for more discussion.
- Do not approve the request.

RECOMMENDATION:

Recommend approval of the three requests to continue the momentum begun by a unique partnership of public and private sector supporters who have come together to address this vital issue across the County.

ATTACHMENTS:

Family Justice Center Proposal
DOJ Office on Violence Against Women Letter
Draft Organization Chart
System Maps
Letters of Support

SUBMITTED BY:

Division Director/Head Approval _____
Department Director/Head Approval _____
County Administrator Approval _____

For information on this issue or copies of attachments, please contact
Cindy Becker @ 503-650-5697

Fiscal Impact Form – Instructions

RESOURCES:

Is this item in your current work plan and budget?

- YES
 NO

START-UP EXPENSES AND STAFFING (if applicable):

\$100,000 has been set aside in the Community Development Block Grant to fund start-up costs (tenant improvements). It is anticipated that this will be sufficient to cover such costs.

ONGOING OPERATING EXPENSES/SAVINGS AND STAFFING (if applicable):

Projected:

\$ 45,000/year	Facility Operating Costs
\$150,000/year	Staffing (CCSO Lieutenant)

ANTICIPATED RESULTS:

As stated in the attached proposal, the goals for the FJC are to:

- Increase access to legal and social services for families that want to escape violence.
- Support law enforcement efforts to apprehend and prosecute perpetrators of domestic violence.
- Reduce the time, locations, and steps victims must go through to get help.
- Reduce the exposure of victims and their children to dangerous situations in unsafe offices and confronting batterers in the courthouse.
- Increase reporting of undocumented domestic violence.
- Empower and educate victims of domestic violence leading to the termination of abusive relationships, thus breaking the cycle of domestic violence – one family at a time.

COSTS & BENEFITS:

In addition to the results described above, creation of the FJS will also have these benefits:

- Simpler system to navigate for victim and their family (see attached System Mapping for a few examples of current processes.)
- Reduced traffic in the Court by using video technology located in the center to allow individuals to file for TRO's remotely.
- Increased efficiency and less duplication of resources through real time collaboration
- Reduced travel time and transportation costs of victims and families
- Better access to physical and behavioral health services

Finally, County staff will work with partners to apply for funding to minimize on-going costs.

FAMILY JUSTICE CENTER OF CLACKAMAS COUNTY

Safety. Partnership. Strength.

The Family Justice Center model is an emerging best practice in the field of domestic violence prevention and intervention. Use of this program model has helped communities reduce homicides; increase victim safety; empower victims; reduce fear and anxiety for victims and their children; and reduce incidents where victims lose heart and recant allegations or minimize crimes. (See Casey Gwinn, Gael Strack, *Hope for Hurting Families: Creating Family Justice Centers Across America* (Volcano Press 2006).)

The Family Justice Center of Clackamas (FJC) will offer a safe location where law enforcement officials, legal service providers, victim advocates and providers co-locate to help families escape and recover from domestic violence. The FJC will be a place where victims can report a crime, plan for their safety, get counseling, obtain help with a restraining order, and get information on shelter, medical help, and transportation.

Clackamas County residents care about protecting our vulnerable families from domestic violence. Creating the FJC will help us safeguard these families.

THE NEED FOR A BETTER APPROACH IN CLACKAMAS COUNTY

We have a stark, unmet need in our community to help vulnerable people escape from family violence.

- In 2010 1,902 requests for shelter were made to Clackamas Women's Services (CWS) from people trying to escape domestic violence, yet only 148 were able to be served.
- In the past two years, at least 112 Oregon victims were killed as a result of domestic violence. Many of them were children.
- Children witness 33% of intimate partner physical assaults and 20% of intimate partner sexual assaults. Almost one-third of child welfare cases involve domestic violence.
- Victims that access services have a 70% decrease in recidivism and re-assault.
- Many services that survivors of family violence need, such as a place to meet with Legal Aid lawyers or culturally specific crisis response counselors, are only available to them in Portland. This creates a major barrier to access for our families.

While law enforcement officials, nonprofit advocates, and social service providers have made great strides to serve more people more effectively, we know the process of getting help is lengthy and can be overwhelming. A recent study shows that it takes up to eight weeks and stops at as many as ten agencies for a family in Clackamas County to obtain emergency housing, support services and a protective order. In the process, a mother may need to travel with young children all around the region, recounting horrific events in their presence time and again.

There is also a need to ensure victims of violence can get help in a safe environment. Local women's crisis center staffs are currently housed in buildings without bulletproof glass, from which there are not multiple exits. On several occasions, offenders have come into their offices seeking retribution. In addition, survivors who want a restraining order currently must go to the courthouse, where they may face threats from their batterers and where there is insufficient confidential safe space, to obtain and file the documents and to interact with a judge. Circumstances like these discourage victims from getting help and can result in continued and escalating abuse.

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GOALS

The Family Justice Center will enable our community to help more vulnerable people escape from domestic violence. It will do so by advancing these goals:

- Increase access to legal and social services for families that want to escape violence.
- Support law enforcement efforts to apprehend and prosecute perpetrators of domestic violence.
- Reduce the time, locations, and steps victims must go through to get help.
- Reduce the exposure of victims and their children to dangerous situations in unsafe offices and confronting batterers in the courthouse.
- Increase reporting of undocumented domestic violence so our community can work to end it.
- Empower and educate victims of domestic violence leading to the termination of abusive relationships, thus breaking the cycle of domestic violence – one family at a time.

GUIDING PRINCIPLES

- Serve all victims of domestic violence and sexual assault.
- Adhere to an organizational structure that recognizes both the expertise and the autonomy of all service delivery partners. Ensure sustainability through collaboration and cooperation.
- Adopt a service philosophy that is client-centered and focuses on an individual's empowerment so that he or she may make effective, informed decisions.
- Engage survivors in the implementation process through a dedicated committee.
- Make a commitment to quality by engaging in rigorous, independent evaluation.

THE FUNCTIONS OF THE FAMILY JUSTICE CENTER

The FJC will house personnel from numerous organizations including the Clackamas County Sheriff's Office (CCSO), victim advocates, social service providers, and legal service providers. By working together in a centralized location, these professionals will be able to more effectively and efficiently serve families.

We expect that the Family Justice Center of Clackamas could potentially offer these services to victims and their families in a safe location:

- Space to meet with law enforcement personnel to report an assault and access victim services;
- Opportunity to apply for a temporary restraining order, arranging safe custody, and meeting other legal needs;
- Video-conferencing to enable victims to engage safely and conveniently with victim advocates, attorneys, and judges;
- Opportunity to speak with prosecutors regarding their traumas while their children are out of earshot.
- Access to crisis responders who can help a family develop a safety plan, find emergency shelter, obtain emergency clothes and food, and meet other emergency needs;

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- Accompaniment to medical facilities for medical care related to trauma;
- Counseling for victims to talk about their trauma away from their children while children are attended to in a safe, appropriate location;
- Sexual assault support services for adults and youth;
- On-going supportive services for adults and children;
- Space for itinerant service providers that do not have full-time locations in Clackamas County (such as El Programa Hispano, Native American Youth Association) or other local providers to deliver services on a regular basis;
- Space for first responders and victim advocates to meet with survivors, coordinate with one another to ensure a family receives the services it needs ;
- Close proximity to other essential services such as county clinics and crisis counseling programs;

Additionally, FJC partners would be able to provide these community services:

- Public awareness and outreach;
- Community education; and
- Prevention education for youth;

PROJECT PARTNERS

The following organizations have expressed preliminary interest in using the space in the Family Justice Center of Clackamas to deliver services, either on a full-time or part-time basis:

- Clackamas County Sheriff's Office:
Victim Assistance Unit
- Clackamas Women's Services
- Culturally-specific domestic violence service groups
- Legal Aid Services of Oregon and other legal service providers
- CASA of Oregon
- State Department of Human Services:
Self-Sufficiency and Child Welfare
- Workforce Assistance Program
- County Resolution Services
- Northwest Housing Alternatives

OUTCOME MEASURES

This project has clear, quantified outcome measures to make sure it is effective:

- Increase the number of individuals who access legal and social services to help them escape domestic violence and rebuild their lives by 1,000 over three years.
- Increase the number of domestic violence cases prosecuted in Clackamas County.
- Decrease the time, locations, and steps victims must go through to get help.
- Decrease the exposure of victims and their children to dangerous situations in unsafe CWS offices and confronting batterers in the courthouse.

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- 90% of victims who previously sought support in Clackamas County will report better access, reduced trauma, less stress, and feeling safe and supported due to their interactions with the FJC.
- Increase efficiency in administration and service delivery as reported by community partners.
- Increase reporting of undocumented domestic violence.
- Increase the number of victims who feel empowered and able to terminate abusive relationships.

LOCATION

The FJC needs a building that is close to key social services, reasonably close to the court, and accessible by public transportation. In many places, a local government provides a free space in a surplus building or rented building. The partners have identified the following qualities for consideration as sites are reviewed for viability:

- Proximity to a county health care clinic
- Proximity to the courthouse
- On a bus route or other available public transportation
- Safety features (i.e., secure front door, secure parking area, multiple exits)
- Technology infrastructure (phones, internet, video conferencing)
- Minimal need to remodel the space

FINANCING

With a suitable site, start-up costs could be minimal. For example, the Shaver building is already equipped with meeting rooms and office space, and it is wired for video conferencing. The needed tenant improvements would come from an existing allocation of CDBG funds, and staff salaries would come from the organizations that currently support those staff. There may be other better sites, and with board approval, we will evaluate a range of options.

Please see attached estimated budget.

CONCLUSION

The residents and leaders of Clackamas County agree on the importance of protecting our vulnerable residents from family violence. By creating the Family Justice Center of Clackamas, our community can efficiently pool existing resources, work together more effectively, and help more families escape from violence and rebuild their lives. This is an important, positive step that we can take together.

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FJC PROJECT BUDGET¹

ESTIMATES FOR START-UP AND OPERATIONS

COUNTY	Start-Up	Annual Cost – NEW	Source
Tenant Improvements	*\$100,000		CDBG
Operations/Allocated Costs		◆\$45,000	GF?
CCSO – Lieutenant		\$150,000	GF?
TOTAL	\$100,000	\$195,000	

*\$100,000 This amount is Community Development Block Grant (CDBG) funding that was set aside.

◆\$45,000 Estimate from Sheriff's Office; it is the current allocated cost amount for the Shaver Building.

¹Budget numbers are subject to final confirmation



United States Department of Justice

Office on Violence Against Women

Working Together to End the Violence

The President's Family Justice Center Initiative Best Practices

February 2007

In October, 2003, President George W. Bush announced the creation of the President's Family Justice Center Initiative. The \$20 million Initiative created specialized "one stop shop," co-located, multi-disciplinary service centers for victims of family violence and their children. The centers, commonly referred to as "family justice centers," are based on the San Diego Family Justice Center model (www.familyjusticecenter.org); they are designed to reduce the number of places victims of domestic violence, sexual assault and elder abuse must go to receive needed services.

After a reduction of nearly 95% in domestic violence homicides over the last 15 years, the San Diego Family Justice Center is hailed as a national and international model of a comprehensive victim service and support center. Since 2004, the President's Family Justice Center Initiative has opened 15 family justice centers in urban, rural, suburban, and tribal communities across the United States. In February 2007, the United States Department of Justice announced the commitment of up to \$3 million in funding to support the development of a comprehensive, co-located family justice center in the City of New Orleans based on the President's Family Justice Center Initiative.

Congress recognized the importance of the family justice center model in Title I of the Violence Against Women Act (VAWA 2005). Family justice centers are now identified as a "purpose area" under VAWA 2005. Using a "wraparound" service delivery model, the family justice center concept seeks to marshal all available resources in a community into a coordinated, centralized service delivery system with accountability to victims and survivors for the effectiveness of the model. As stated by Mary Beth Buchanan, Acting Director of the Office on Violence Against Women:

"The family justice center is, at its core, a concept that increases community capacity while also providing diverse, culturally competent services to victims and their children from a single location. It is common sense that such an approach, if executed properly, will provide greater assistance to those in need."

The family justice center model is identified as a best practice in the field of domestic violence intervention and prevention services. The documented and published outcomes have included: reduced homicides; increased victim safety; increased autonomy and empowerment for victims; reduced fear and anxiety for victims and their children; reduced recantation and minimization by victims when wrapped in services and support; increased efficiency in collaborative services to victims among service providers; increased prosecution of offenders; and dramatically increased community support for services to victims and their children through the family justice center model.

(See Casey Gwinn, Gael Strack, *Hope for Hurting Families: Creating Family Justice Centers Across America* (Volcano Press 2006).

The family justice center model is not considered appropriate in communities where various government and law enforcement agencies have no history of collaboration and specialization in addressing family violence matters. It is not recommended where law enforcement agencies do not prioritize thorough investigations, early intervention prosecution strategies, increased offender accountability, and heightened victim safety in partnership with community-based domestic violence organizations.

During the President's Family Justice Center Initiative, and in subsequent evaluations, focus groups, client feedback surveys, and national promising practices conferences, the following best practices have been identified:

1. Co-located, Multi-disciplinary Services for Victims of Family Violence and their Children Increases Safety and Support

In the family justice center model, partners to be co-located include: law enforcement officers; prosecutors; probation officers; military advocates (if applicable); community-based victim advocates; civil attorneys; medical professionals; and staff members from diverse community-based organizations. Other partners, such as a Chaplain's Program, are strongly encouraged and meet the expressed needs of clients experiencing trauma from family violence.

2. Pro-arrest/Mandatory Arrest Policies in Family Justice Center Communities Increases Accountability for Offenders

Each family justice center community has law enforcement and prosecutorial agencies that emphasize the importance of arrest, prosecution, and long-term accountability for domestic violence offenders.

3. Policies Incidental to Arrest/Enforcement Reduces Re-victimization of Victims

Each family justice center community should have a demonstrated history of addressing common problems in communities such as dual arrest and mutual arrest. No jurisdiction has policies that require a victim to pay costs for obtaining a restraining order if the victim is financially unable to afford such costs. This includes policies related to dual arrest, mutual restraining orders, charging costs to victims for restraining orders or related services.

4. Victim Safety/Advocacy Must Be the Highest Priority in the Family Justice Center Service Delivery Model

Each family justice center site has readily identifiable processes and staffing to assess and provide for victim safety during the intervention process. All family justice center sites have policies in place to ensure, to every possible extent, security for staff and clients at the planned family justice center. Site security and victim safety policies and procedures should be considered.

5. Victim Confidentiality Must Be a Priority

All family justice center sites have policies and procedures that provide for victim confidentiality to the extent required by law. No private, non-profit victim advocacy or shelter organization should be required to compromise their own victim safety and confidentiality procedures in order to have staff on-site at a family justice center. Victim information can be shared among agencies working in partnership to protect the client but only after informed consent procedures are implemented.

6. Offenders Must Be Prohibited From On-site Services at Centers

No criminal defendants should be provided services at a family justice center. Family justice center sites are oriented towards victims and their children. Off-site services to offenders should be central to any community's response to domestic violence; but no domestic violence offenders should be offered services on-site at a family justice center. Domestic violence victims with a previous history of violence or with a current incident in which the victim is the alleged perpetrator are assessed on a case-by-case basis for eligibility for services at a family justice center site. Identifiable procedures have been created to ensure availability of off-site services for victims in the event a current or prior criminal conviction prevents receiving services at a family justice center site.

7. Community History of Domestic Violence Specialization Increases the Success of Collaboration in the Family Justice Center Model

Every family justice center community should have a history of specialization of services in their community. Specialization generally refers to specially trained advocates, police officers, prosecutors, judges, court support personnel, medical professionals, and other similar domestic violence expertise. In the absence of such a history, family justice center planning should include intensive training for all proposed partners and staff, with an emphasis on victim safety and victim advocacy and collaboration in the co-located services model.

8. Strong Support from Local Elected Officials and Other Local and State Government Policymakers Increases the Effectiveness and Sustainability of Family Justice Centers

All new family justice center communities should demonstrate strong local support from those in positions of authority within the community. The President's Family Justice Center Initiative did not anticipate indefinite federal funding for any family justice center site. Thus, each site was required to seek strong support from local elected officials or other influential policy makers to increase local support at the conclusion of federal funding.

9. Strategic Planning is Critical to Short-term and Long-term Success in the Family Justice Center Service Delivery Model

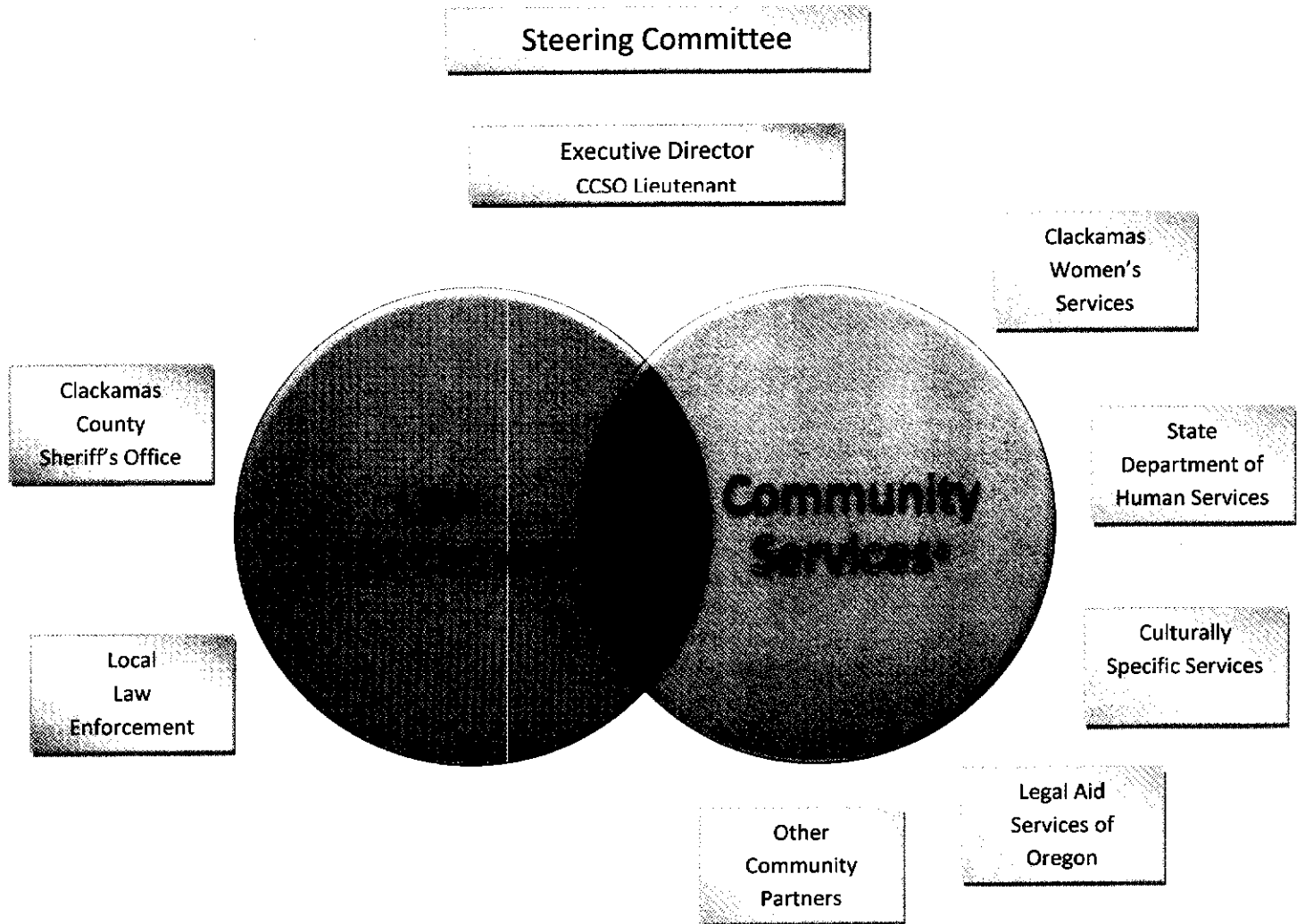
Each family justice center site should demonstrate a strategic planning process to ensure sustainability of the program, development of the program, and local funding options for future operations. A history of local funding is strong evidence of possible future support. Local revenues to fund specialized intervention professionals demonstrates the commitment of local elected officials and policymakers to the importance of domestic violence intervention and prevention work.

10. Strong/Diverse Community Support Increases Resources for Victims and their Children

All family justice center sites need strong, diverse community support. Strategic planning efforts that include developing and maintaining support from local government, state government, business, labor, diverse community-based social service organizations, and faith-based organizations increases the resources available to victims and their children at a family justice center and thereby increases safety and support.

United States Department of Justice
Office on Violence Against Women
www.ovw.usdoj.gov

Clackamas County Family Justice Center
Organization Chart
DRAFT – EXAMPLE ONLY



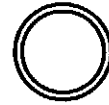
H3S/CYF Coordinator

Domestic Violence (DV) Systems Map



**CHRISTINA BONDURANT
DV COORDINATOR
CLACKAMAS COUNTY
CHILDREN, YOUTH & FAMILIES DIVISION
JULY 2011**

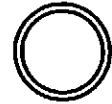
LEAN: Value Stream Mapping



- Value stream: all the actions required to complete a service from beginning to end

- LEAN principles:
 - *Focus is on improving systems* vs. pointing the finger at people
 - Visually distinguishes steps that *create value* from those that do not
 - Improve the performance of the value stream by finding & *addressing underlying problems*

The Process



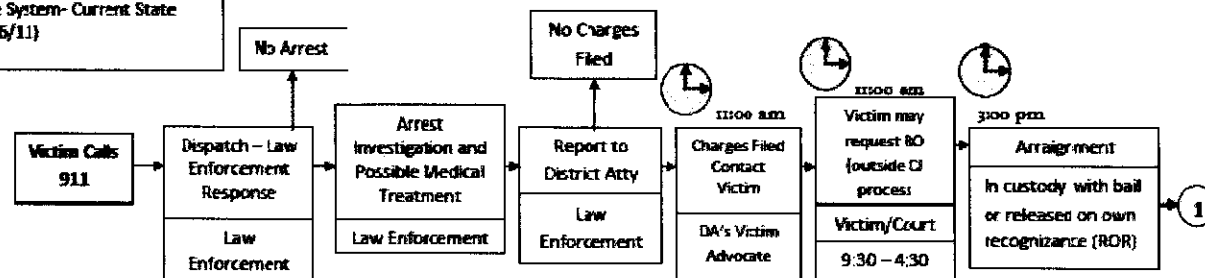
- **Creation of Value Stream Maps: Family Violence Coordinating Council (FVCC), District Attorney's Office Prosecutor & Victim Assistance Program (VAP), Clackamas Women's Services (CWS) Shelter & Community Based Staff, Clackamas County Sheriff's Office (CCSO) DVERT Team & Legal Aid Services of Oregon (LASO)**

- **Roles & Responsibilities:**
 - Facilitation by H3S staff trained in using LEAN tools
 - Process Coordination & Information Gathered by DV Coordinator

- **Facilitated Focus Groups with: CWS Shelter Participants, Survivor House Residents & Los Niños Cuentan staff & volunteers**

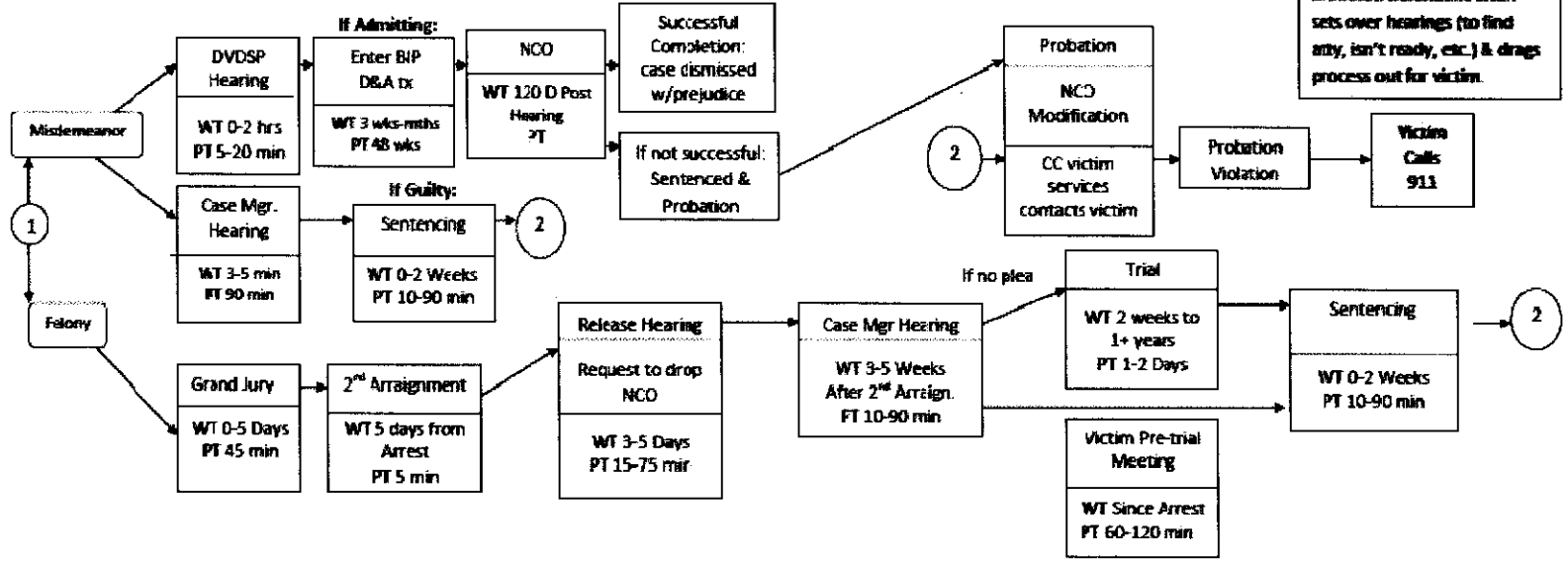
Criminal Justice System Overview

Criminal Justice System- Current State Map (FY03 1/26/11)



KEY
 WT: Wait Time
 PT: Process Time
 RO: Restraining Order
 DVDSF: DV Deferred Sentencing Program
 NCO: No Contact Order
 CC: Community Corrections
 CI: Criminal Justice

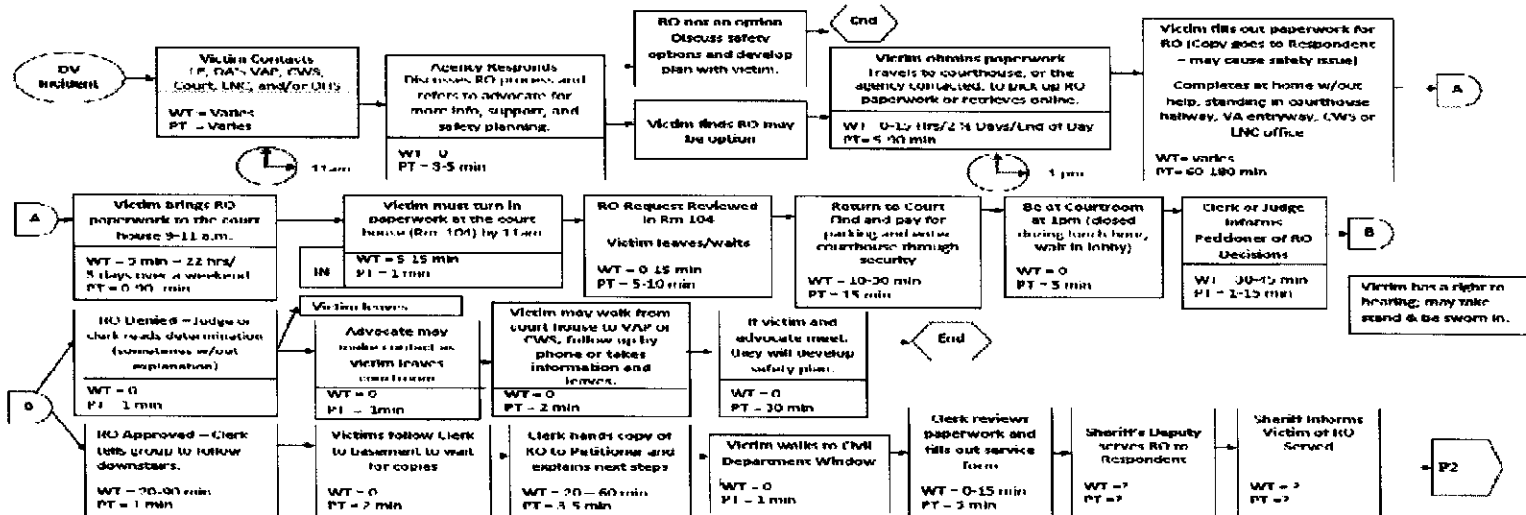
W/T	Varies	Immediate	Next business day	0-2 1/2 days	1-2 1/2 days	0-3 1/2 hrs
P/T	2 to 30 min or next day	Varies	Varies	5 min-1 hr	Usually 1 day	5 min



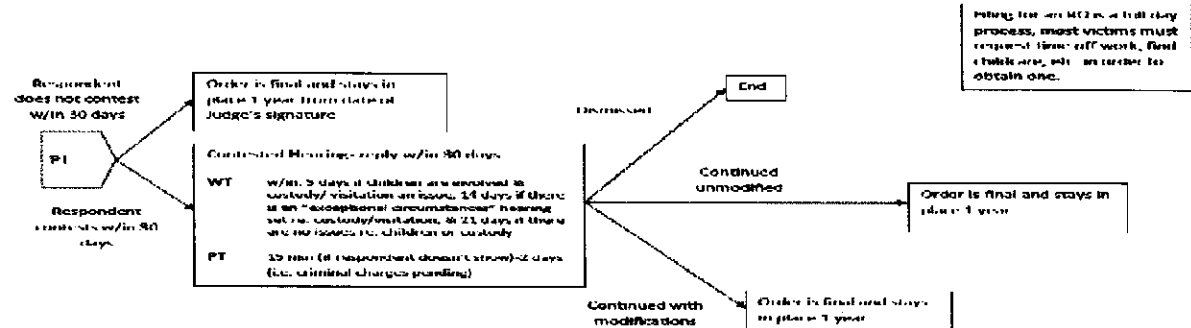
BARBER: Defendant often sets over hearings (to find arry, isn't ready, etc.) & drags process out for victim.

Filing for a Restraining Order

Domestic Violence, Restraining Order
Process- Current State Map (2/7/11)



Domestic Violence, Restraining Order
Process- Current State Map (2/7/11)



KEY
 WT: Walk Time
 PI: Petitioner, time
 RT: Responding, time
 LE: Law Enforcement
 DA's VAP: District Attorney's Victim Assistant Program
 CWS: Child Welfare Services
 LINC: Law Enforcement
 DHS: Department of Human Services
 Respondent: Individual RO is being filed against

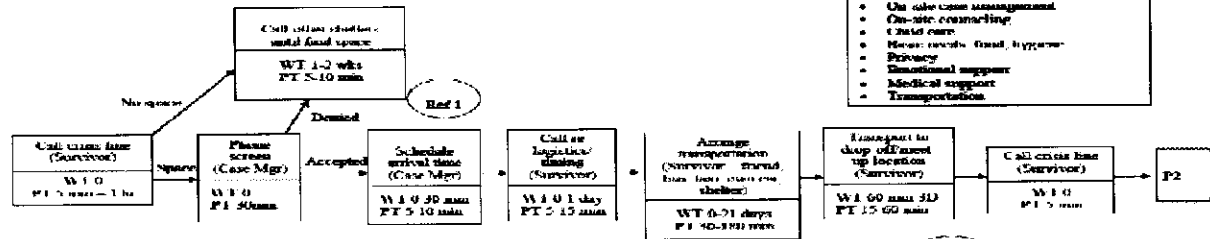
Emergency Shelter



Domestic Violence Shelter
Current State Map (2/23/2011)

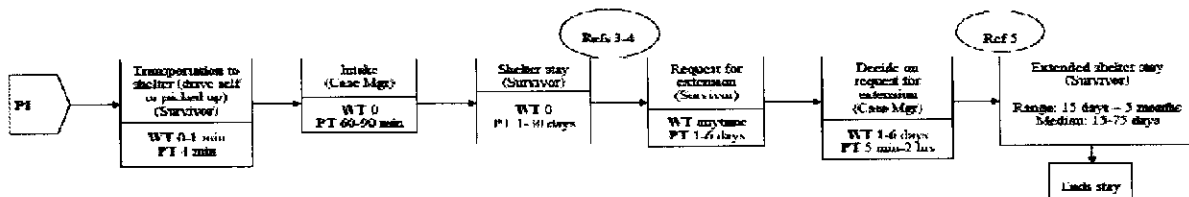
Customers:
Non-custodial element
Violence in the Community
County

- Customer Requirements:**
- Available spaces
 - Immediate access
 - Length of stay
 - Location
 - Staff who speak language or interpret
 - Flexibility of space/Requirements
 - Status
 - On-site case management
 - On-site contracting
 - Food care
 - Heat: towels, food, hygiene
 - Privacy
 - Emotional support
 - Medical support
 - Transportation



- Ref 1: Reasons for denial**
- Not safe bc proximity to abuser or abuser = policy officer or has access to shelter
 - Can't care for basic needs
 - Payment for request to transportation, not covered DV

- Ref 2: Reasons for wait for transport**
- Waiting for ride
 - Waiting for bus out of school
 - Crossing from out of area
 - Need money to pay
 - Payment hotel
 - Funding right time (less often)



- Ref 3: Reasons for ending shelter stay**
- Timed out
 - Asked to leave
 - Decide to leave (find another place or friend)

- Ref 4: Other services received from shelter**
- Staff led support groups
 - Case mgmt
 - Advocacy with other agencies (DHHS, court, medical)
 - Accompany survivor to other agencies
 - School enrollment
 - Kids groups and play groups
 - Job search help
 - Transportation help
 - Food/clothing/laundry needs
 - Child care
 - 1-on-1 case mgmt/staff
 - Facilitation of community living

- Ref 5: Requirement for extension beyond 30 days**
- Survivor has confirmed housing



Clackamas County Sheriff's Office

CRAIG ROBERTS, Sheriff

October 24, 2012

Charlotte Lehan, Chair
Clackamas County Board of County Commissioners
2051 Kaen Road
Oregon City, OR 97045

Chair Lehan and Commissioners,

Please accept my endorsement of the proposal to create a Family Justice Center here in Clackamas County. Having dedicated my law enforcement career to combatting family violence and child abuse, I have examined this concept in depth. My review of similar programs in other jurisdictions has persuaded me that it is an effective means for families to break the cycle of abuse.

To say that a Family Justice Center will provide "one-stop shopping" for victims of domestic violence sounds trivial, but for a frightened mother with few resources, no easy access to transportation and children to care for, it can literally be a life saver.

Each family justice center reflects the unique circumstances in its own community, but all seek to bring together a wide range of services in one location. During a single visit, a client might have the opportunity to talk to a domestic violence advocate, file a restraining order, speak with a police officer, receive counseling and spiritual guidance, develop a safety plan, obtain medical care, get food and clothing, or find out about available shelters.

The Sheriff's Office is anxious to partner with other agencies of county government to provide this same level of service through the establishment of a Family Justice Center right here in Clackamas County.

At present, there are only a handful of Family Justice Centers operating in the Pacific Northwest. Through this proposal, you have the opportunity to once again demonstrate that Clackamas County is in the forefront of the fight against domestic violence. I thank you for your leadership on this issue and look forward to working with you to make this vision a reality.

Sincerely,



Craig Roberts
Clackamas County Sheriff

"Working Together to Make a Difference"

2223 Kaen Road, Oregon City, OR 97045 • Tel 503-655-8218 • Fax 503-655-8549 • www.clackamas.us/sheriff



Capt. Chris Hoy
Director

CLACKAMAS COUNTY COMMUNITY CORRECTIONS
1024 MAIN STREET • OREGON CITY • OREGON • 97045
TELEPHONE 503-655-8603 • • • FAX 503-650-8942

October 19, 2012

Charlotte Lehan, Chair
Clackamas County Board of Commissioners
2051 Kaen Road
Oregon City, OR 97045

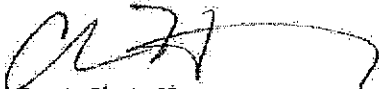
Chair Lehan and Commissioners:

In my role as the Director of Clackamas County Community Corrections I believe that a Family Justice Center model is an effective way to help families escape and recover from domestic violence. Such a center will coordinate efforts of many of the entities involved in addressing this serious issue in our community, including law enforcement, social service providers and legal advocates. I look forward to the day when our agency, an agency that supervises well over 500 perpetrators of domestic violence, has a central place to bring information to our partners in one location to help combat this blight on our community that is domestic violence.

This model will provide a safe environment where victims can seek out help from resources in a central location. In my work as a facilitator in our Women's Empowerment Program (an education class for survivors of domestic violence) I see first-hand every week the struggles and challenges victims face in accessing resources and getting the help they need in what is the most challenging of circumstances. This center will help so much in reducing these barriers to service and will assist people in breaking out of the cycle of violence.

I look forward to working with you in developing this project. It will be a great pleasure to enter into a Memorandum of Understanding to help better serve vulnerable families through the Family Justice Center of Clackamas County.

Sincerely,



Capt. Chris Hoy
Director

October 23, 2012

Charlotte Lehan, Chair
Clackamas County Board of Commissioners
2051 Kaen Road
Oregon City, OR 97045


Chair Lehan and Commissioners:

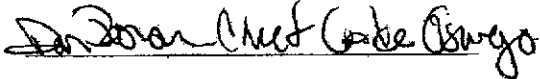
As a Chief of Police in Clackamas County, I believe strongly in the Family Justice Center program model as a way to help families escape and recover from domestic violence through the coordinated efforts of law enforcement, social service providers, and legal advocates.

I feel that this model is in the best interest of the victims. Having law enforcement and advocates in a central location within the county is ideal. It will be a safe and secure facility where victims will feel comfortable bringing themselves and their families to access resources and report violence.


We look forward to working with you to move this important project forward. We would enthusiastically support this program to help serve vulnerable families from the Family Justice Center of Clackamas County.

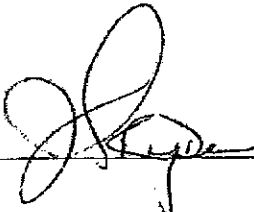
Sincerely,


10/23/12
Chief of Police Sandy

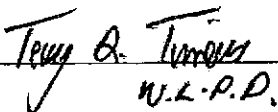

Don Johnson Chief of Police Oswego


10/23/12


Chief of Police Molalla


10/23/12

Kim Yamashita, Chief of Police Sandy
Mike Conrad, Chief of Police Oregon City
Jim Pryde, Chief of Police Gladstone
Terry Timeus, Chief of Police West Linn
Don Johnson, Chief of Police Lake Oswego
Rod Lucich, Chief of Police Molalla


10-23-12
W.L.P.D.



Clackamas County Commissioner Ann Lininger

October 24, 2012

RE: Family Justice Center

Dear Commissioner Lininger,

The Clackamas County Business Alliance (CCBA), a business advocacy organization made up of employers with over 15,000 employees is excited about the potential fiscal savings and improved service that could be achieved by consolidating domestic violence, police, legal and social services into one location at a Family Justice Center. We believe that having one location will aid law enforcement officials as they do their job, will create a safe place for the victims of abuse and will lead to improved efficiency in the court system.

We applaud the Clackamas County Board of Commissioners collaborative work on this project with Sheriff Roberts, Presiding Judge Herndon and the members of Clackamas Women's Services staff and other social service providers. We believe that it is through collaborative work that the best results can be achieved for the people of Clackamas County. During a time when budgets are so tight, we appreciate any "outside of the box" thinking that results in fiscal savings. We will continue to monitor this project, but are excited about its possibilities.

Please contact me if you have any questions or if we can be of further assistance.

Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Kim Parker".

Kim Parker
Executive Director



2316 SE Willard Street
Milwaukie, Oregon 97222-7740
phone: 503-654-1007

web: www.nwhousing.org
email: info@nwhousing.org
fax: 503-654-1319

September 28, 2012

Charlotte Lehan, Chair
Clackamas County Board of Commissioners
2051 Kaen Road
Oregon City, OR 97045

Chair Lehan and Commissioners:

Northwest Housing Alternatives strongly supports the Family Justice Center program model as a way to help families escape and recover from domestic violence through the coordinated efforts of law enforcement, social service providers, and legal advocacy. This model can improve access and effectiveness of services in Clackamas County for this population.

Northwest Housing Alternatives sees many families who have suffered from domestic violence and who are still struggling to regain stability. We see these families in the Annie Ross House and through our HomeBase program. While our emergency shelter is not an appropriate placement for families in the height of a domestic violence incident because it does not have a confidential location or appropriate services, almost half of the families served last year had histories of domestic violence. Our HomeBase program is able to help families who may benefit from eviction prevention or rapid re-housing services.

We would be pleased to work closely with the Family Justice Center and could offer to provide housing assessment services for eviction prevention or rapid re-housing. Our staff could conduct assessment or intake appointments at the Family Justice Center upon request. Our Family Support Specialist would need a private consultation room (ideally with internet service) to meet one-on-one with prospective participant households. Intake appointments typically take 1.5 – 2.5 hours per household.

We look forward to working with you as the Clackamas County Family Justice Center comes to fruition. We would enthusiastically enter into a Memorandum of Understanding to help serve vulnerable families from the Family Justice Center of Clackamas County.

Sincerely,

Martha McLennan
Executive Director



1936

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October 9, 2012

Charlotte Lehan, Chair
Clackamas County Board of Commissioners
2051 Kaen Road
Oregon City, OR 97045

Chair Lehan and Commissioners:

Legal Aid Services of Oregon (LASO) believes strongly in the Family Justice Center program model as a way to help families escape and recover from domestic violence through the coordinated efforts of law enforcement, social service providers, and legal advocates.

Our organization serves families affected by domestic violence in protection order hearings, in family law cases such as child support and custody, and in related legal matters that help the stability of families living with and through domestic violence.

We would be pleased to offer services from the Family Justice Center by meeting with clients at the FJC and locating staff there as resources permit. Our on-site staff person would need a private secure office adequate for client conferences, a computer with access to the internet and to our LASO server to stay connected to our LASO client case management system, a phone, and access to a copy and fax machine.

We look forward to working with you to move this important project forward. Provided this evolves in a manner that would fit in to our service delivery model and budget, we would enthusiastically enter into a Memorandum of Understanding to help serve vulnerable families from the Family Justice Center of Clackamas County.

Sincerely,

Leslie Kay
Regional Director
Portland Regional Office



Community And Shelter Assistance Corp.

20512 SW Roy Rogers Road, Suite 150 Sherwood, OR 97140
Phone: (503) 537-0319/Fax: (503) 537-0558

October 10, 2012

Charlotte Lehan, Chair
Clackamas County Board of Commissioners
2051 Kaen Road
Oregon City, OR 97045

Chair Lehan and Commissioners:

CASA of Oregon believes strongly in the Family Justice Center program model as a way to help families escape and recover from domestic violence through the coordinated efforts of law enforcement, social service providers, and legal advocates.

CASA is an intermediary organization that works statewide with other nonprofits who serves families affected by domestic violence by providing: affordable, safe housing to battered woman and their children, counseling to the affected parties, medical help to the battered party and appropriate legal services.

Many of our partners, including North West Housing Alternatives, Catholic Charities El Programa Hispano, Hacienda CDC, Human Solutions, Lutheran Community Services Northwest, Oregon Human Development Corporation, Farmworker Housing Development Corporation and Bradley Angle House would greatly benefit by having the opportunity to offer services from the Family Justice Center to: meeting with clients at the FJC, locating staff there on a regular basis (once a month, week etc.) and holding classes at the FJC. Their on-site staff person would probably need a semi private office space and access to meeting space.

Once again, we fully support the Family Justice Center model and know that our partners would greatly benefit by having a safe, inviting space to assist their clients.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Rogers", written over a horizontal line.

Lisa Rogers
Deputy Director



EQUAL HOUSING OPPORTUNITY

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704 Main Street, Suite 200
Oregon City, OR 97045
Office 503-722-2366
Crisis Line: 503-654-2288
www.cwsol.org



clackamas women's services

A Bridge to Hope for Survivors of Domestic and Sexual Violence

October 1, 2012

Charlotte Lehan, Chair
Clackamas County Board of Commissioners
2051 Kaen Road
Oregon City, OR 97045

Chair Lehan and Commissioners:

Clackamas Women's Services (CWS) believes strongly in the Family Justice Center program model as a way to help victims escape and recover from domestic violence and sexual assault through the coordinated efforts of law enforcement, social service providers, and legal advocates.

CWS has served as the primary community based nonprofit provider of services to victims of domestic and sexual violence in Clackamas County for over 27 years.

Our organization serves families affected by domestic violence in these ways:

- 24 hr crisis line and emergency shelter program;
- Safety planning, crisis intervention, on-going case management and advocacy (including home visits and accompaniment for systems navigation);
- Partnership with CCSO for Lethality Assessment Protocol program;
- Trauma Informed Care Mental health counseling for individuals (children, youth and adults) and families;
- Support groups throughout the community;
- Culturally specific support groups;
- Legal advocacy;
- Housing Program (short-term, transitional, prevention and permanent);
- Out stationed advocate in Department of Human Services Child Welfare and Self Sufficiency offices and Community Health Department;
- Youth services;
- Rural outreach and services program;
- Primary prevention services;
- Community education;



A Bridge to Hope for Survivors of Domestic and Sexual Violence

We would be pleased to offer services from the Family Justice Center in this way:

- Joint administration of FJC functions/operations;
- Collaborative leadership between CWS Executive Director and FJC Director (CCSO);
- Facilitate and manage community based partnerships for the coordination of services;
- House CWS services directly, or direct access to such services, listed above;
- Manage direct service and reception volunteers;
- Fundraising and resource acquisition for FJC operations;
- Other such services and functions as needed and identified by the FJC Steering Committee (Workgroup)

Our on-site staff person would need 3,000-5,000 square feet of semi private, shared and private office space for approximately 12-15 FTE per week, with access to private meeting spaces for service delivery and partner meetings, victim waiting rooms, childcare space, kitchen (staff and clients) and storage.

We look forward to working with you to move this important and critical project forward. Provided this evolves in a manner that would fit in to our service delivery model and budget, we would enthusiastically enter into a Memorandum of Understanding to help serve vulnerable families from the Family Justice Center of Clackamas County.

Please let me know how we can be of assistance.

Sincerely,

Melissa Erlbaum, MPA

Executive Director



Los Niños Cuentan/ Children Count SA

Suavemente Representada in Rostro de Niño de Nuestro Mundo/ A Child's Smile Reflects the Harmony of Our World

October 19, 2012

Charlotte Lehan, Chair
Clackamas County Board of Commissioners
2051 Kaen Road
Oregon City, OR 97045

Chair Lehan and Commissioners:

The Los Niños Cuesta believes strongly in the Family Justice Center program model as a way to help families escape and recover from domestic violence through the coordinated efforts of law enforcement, social service providers, and legal advocates.

Our organization's mission is to:

- Support Latino Families impacted by domestic and sexual violence.
- Support Latino Families affected by addictions.
- Increase the utilization of child abuse services among Latino families.
- Educating the Spanish speaking community about the emotional impact of domestic violence and addictions on children and youth.

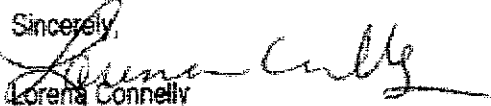
Los Niños Cuesta provides the following services to families affected by domestic violence:

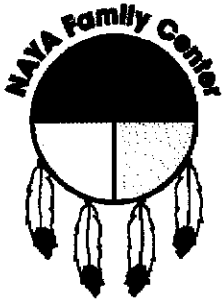
- Emergency shelter
- Support groups/Talleres
- Restraining orders and safety planning
- Case management
- Court and legal advocacy
- Parenting classes
- Language and culture exchange.

We would be pleased to offer culturally specific services at the Family Justice Center to Latino families in Clackamas County. Los Niños Cuesta looks forward to partnering with you to move this important project forward.

We enthusiastically support this effort and we are very excited to help in anyway we can to serve our County's vulnerable families at the Family Justice Center.

Sincerely,


Lorena Connelly
Executive Director
Los Niños Cuentan



Native American Youth and Family Center

5135 NE Columbia Blvd., Portland OR 97218 | p 503-288-8177 | f 503-288-1260 | www.nayapdx.org

BOARD OF COMMISSIONERS

OCT 23 2012

October 19, 2012

Charlotte Lehan, Chair
Clackamas County Board of Commissioners
2051 Kaen Road
Oregon City, OR 97045

Chair Lehan and Commissioners:

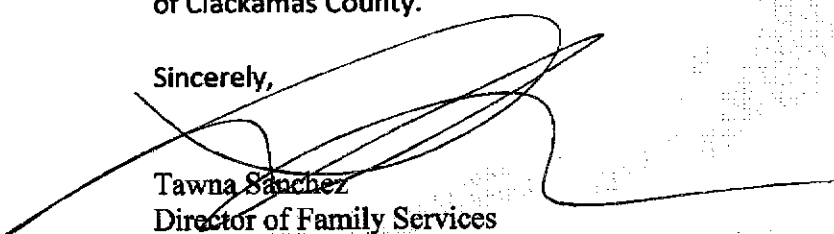
The NAYA Family Center believes strongly in the Family Justice Center program model as a way to help families escape and recover from domestic violence through the coordinated efforts of law enforcement, social service providers, and legal advocates. As the Director of Family Services I participated in the development of the Gateway Center here in Multnomah County and I understand very well the need for these services to be available to victims in one place.

Our organization serves families affected by domestic violence to access emergency services such as co-advocacy in shelters, emergency danger to safety transport, access to clothing, food, and client assistance funds, long term support groups, access to emergency rent assistance and much more.

As a current partner with the Gateway Center we provide a .50 FTE to the Center to offer culturally specific services to Native American and other victims of domestic violence. We would be pleased to offer those same services from the Family Justice Center through a similar arrangement for staffing up to 2 days a week. Our on-site staff person would need a semi-private office and desk, access to private meeting space, telephone and computer or Wi-Fi access.

We look forward to working with you to move this important project forward. Provided this evolves in a manner that would fit in to our service delivery model and budget, we would enthusiastically enter into a Memorandum of Understanding to help serve vulnerable families from the Family Justice Center of Clackamas County.

Sincerely,


Tawna Sanchez
Director of Family Services
NAYA Family Center

Empowering the lives of Native Americans in the Portland area