

## Finance Department

	FY21 Actual	FY22 Actual	FY22 Target
<b>Accounting Services - Accounts Payable</b>			
# ACH payments issued.	4210	7840	N/A
# Checks issued.	6733	11,367	N/A
100% Payments issued within 7 calendar days of Accounts Payable receiving properly completed payment request.	22.7%	35.3%	100%
<b>Accounting Services - Accounts Receivable</b>			
100% accounts receivable entered into the accounting system within 2 business days of invoicing.	1%	49.5%	100%
<b>Accounting Services - Payroll</b>			
99% Employees paid accurately per pay period.	95.5%	96.5%	99%
<b>Courier &amp; Mail Operations - Courier &amp; Mail Operations</b>			
90% Surveyed respondents who "agree" or "strongly agree" that Courier and Mail Operations provides quality customer services.	65.3%	96%	90%
<b>Facilities Management - Facilities Administrative Services</b>			
100% Service requests converted to work orders within 24 hours.	98.3%	100%	100%
75% of completed work orders closed within 2 weeks.	0%	88%	75%
<b>Facilities Management - Facilities Construction</b>			
# Projects completed.	113	120	N/A
75% Completed within timeline estimate determined at project meeting.	98.3%	100%	100%
85% of surveyed customers who rate communication with Facilities Construction Staff as "good" or "very good".	100%	96.2%	85%
<b>Facilities Management - Facilities Maintenance</b>			
100% Facilities where required fire evacuation drills are successfully conducted annually.	100%	60.5%	100%
75% of work orders completed within 2 weeks.	91.6%	100%	75%
<b>Financial Executive Support - Financial Systems Support</b>			
85% Systems users who "strongly agree" or "agree" that they can record, monitor, manage and report their financial information from the County's systems of record.	0%	82%	85%
<b>Financial Management &amp; Accountability - Budget</b>			
90% Appropriations in which year-end actual is within 5% of final budget.	0%	97.5%	90%
By June 30, 2022, 90% departments will stay within amended final budgets.	0%	97.5%	90%
<b>Financial Management &amp; Accountability - Financial Accounting &amp; Reporting</b>			
10% or less financial transactions requiring corrections.	1.3%	2.6%	10%

**Financial Management & Accountability - Procurement & Contract Services**

90% Small contracts (under \$50,000) completed within 10 business days.

93.8%

87.8%

90%