

Attention property managers: Tenant issues or concerns? Don't wait. Mediate!



No cost mediation and conflict resolution services for both housing providers and renters in Clackamas County. Services provided in all languages, please don't hesitate to call.

Mediation provides:

- **Impartiality:** while recognizing and addressing important issues for both sides.
- **Confidentiality:** within the parameters needed for participants.
- **Voluntary participation:** while understanding self-determined and empowered agreements often result in lasting outcomes.

Topics may include, but are not limited to:

- Late or missing rent
- Pet concerns
- Maintenance and housekeeping
- Rule violations
- Neighbor or roommate complaints
- Vacate dates

Why Mediate?

- **Save time:** mediations are conducted over Zoom or phone
- **Save money:** prevent vacancies and court fees
- **Prevent eviction:** 4 out of 5 mediations prevent Eviction

To open a Eviction Prevention Mediation case and have a Mediator follow up with you, please fill out an intake form on our website – www.clackamas.us/ccrs/eviction-prevention-mediation – and one of our Mediators will give you a call to talk more about the program. Our intake forms are currently in English.

If you would like support filling out the intake form or have questions for a Coordinator before talking with a Mediator please call us at 503-655-8850.



Clackamas County is a place where people thrive, have a sense of safety, connection, and belonging, so that everyone is honored and celebrated for the richness in diversity they bring.