



Linu Parappilly
 Director of Technology Services

09/17/2024

BCC Agenda Date/Item: _____

Board of County Commissioners
 Clackamas County

Approval of a Board Order Authorizing a Purchase Order to renew support service by Oracle America for Peoplesoft Software. Total Contract Value is \$614,175.29 for 1 year. Funding is through departmental cost allocation, which does include a small portion of County General Funds.

Previous Board Action/Review	Briefed at Issues 9/24/2024		
Performance Clackamas	1. Which indicator of success does this item affect? Build a strong infrastructure. Build public trust through good government.		
Counsel Review	A. Naylor	Procurement Review	Yes
Contact Person	Casi Potter	Contact Phone	503-722-6651

EXECUTIVE SUMMARY: The purpose of this request is to approve the renewal of our current software and support service contracts for Finance and HR modules. This includes 4 technical support service contracts, 2109189, 18889613, 18891081, and P-98-813-00-000--24. The coverage dates for services are 09/30/2024 - 09/29/2025. These services are technical in nature and ensure that our staff have the resources they need to keep PeopleSoft systems operational. Technical Support Services are governed by the terms and conditions of the original agreement, US-PSFT-SLSA-12904429-30-SEP-1998. Approval of the board order will delegate authority for County Finance to issue a purchase order for a new 1-year continuation of current technical support services.

RECOMMENDATION: Staff respectfully recommends the Board of County Commissioners authorize Procurement to execute a purchase order required to continue technical support services with Oracle America Inc.

Respectfully,



Keelah Cleary

Deputy Director, Technology Services

For Filing Use Only

[Department I

**BEFORE THE BOARD OF COUNTY COMMISSIONERS
OF CLACKAMAS COUNTY, STATE OF OREGON**

In the Matter of Approving
Issuance of Purchase Order for
PeopleSoft Licenses



Board Order No. _____

Page 1 of 2

Whereas, the Clackamas County Board of County Commissioners (the “Board”) has authority to sign all contracts and any amendments or renewals of the same;

Whereas, Clackamas County Department of Finance has used PeopleSoft USA, Inc. Enterprise Resource Planning and Human Resources Information Management software since 1998;

Whereas, the Clackamas County Department of Finance requires software licenses and maintenance services from Oracle America, Inc. to continue to use the aforementioned software;

Whereas, Oracle America, Inc utilizes an electronic invoicing system that requires a Purchase Order (“PO”);

Whereas, the Clackamas County Department of Finance intends to purchase the licenses and maintenance services;

Whereas, the Clackamas County Department of Finance requests authority to purchase the licenses and maintenance services by the issuance of a PO; and

Whereas, a PO is issued directly through the Department of Finance’s management software with no signature required or available;

NOW, THEREFORE, the Clackamas County Board of County Commissioners orders as follows:

1. The requested purchase of the licenses and maintenance services in the amount of \$614,175.29 is hereby approved;
2. The Clackamas County Department of Finance is hereby delegated limited authority to issue a PO to purchase the aforementioned licenses and maintenance services.

[Signatures to Follow]

**BEFORE THE BOARD OF COUNTY COMMISSIONERS
OF CLACKAMAS COUNTY, STATE OF OREGON**

In the Matter of Approving
Issuance of Purchase Order for
PeopleSoft Licenses



Board Order No. _____
Page 2 of 2

DATED this ____ day of _____, 2024

BOARD OF COUNTY COMMISSIONERS

Chair

Recording Secretary



Request for a Contract or Contract Amendment

Date:

To: Procurement Division at: PACSrequest@clackamas.us

Contract Facilitator:

Phone #:

Contract Administrator:

Phone #:

Department/Division:

Send invoices to:

Vendor Information: Vendor ID # in PeopleSoft (if known)

Contractor Name:

Contact Name:

Address:

Phone:

Email:

New Contract

Contract Amendment

Original Contract #

Original PO #

Account String (required):

Fund Program/Accounting Tag Account Service (opt) PC Bus Unit Project (opt) Activity (opt)

Short Request Description:

TS Internal: L30

** If ordering materials - provide a ship-to address and county contact name and phone number.

NEW CONTRACT

Procurement Authority:

- Direct, Intermediate, Cooperative Contract, Sole Source, Emergency, Exempt, Single Candidate, SOFTWARE AND ASSOCIATED EQUIPMENT

Goods & Services/Professional

Construction/Trades

Contract effective date:

Key Dates: Start:

Contract expiration date:

Substantial Completion:

Nbr. of Renewals (if any):

Final Completion:

Total Contract Value:

Subject to Prevailing Wage: No Yes

CCB #:

- Required - Detailed scope of work attached in a Word document
Direct Procurement - Quote/Proposal attached

Is this project grant funded: No Yes - Source of Funds:
(Provide the relevant procurement requirements from the grant award)

Note: You must submit subrecipient vs. contractor determination if grant funded.

**If grant funded, COA MUST have a project number.

AMENDMENT

Purpose of Amendment (check all that apply):

- Time Extension, Revised Scope of Work, Compensation Change

Budget Authority Approval (electronic or written):

Signature: [Handwritten Signature]

Date: []



20-Aug-24

Dear Casi Potter

Your technical support services are due for renewal.

Support Service Number: 2109189

Support Start Date: 30-Sep-24

Customer Reference: CLCK-0000031431

Amount Due: USD 10,550.00 (excluding applicable tax)

To avoid any interruption in these services, please complete your renewal by 31-Aug-24.

Oracle would like to thank you for your continued business.

Have a question? Call 1-888-545-4577, [Chat on My Support Renewals](#), or [find answers and get help](#).



Technical Support Services Renewal Order

General Information

Customer: Clackamas County

Support Service Number: 2109189

Customer Reference: CLCK-0000031431

Offer Expires: 29-Sep-24

Oracle: Oracle America, Inc.

Oracle Contact Information:

Oracle Premier Support Renewal Center

Call 1-888-545-4577

[Chat on My Support Renewals](#)

[Click to find answers and get help](#)

Online Renewals can be viewed and accepted on [My Support Renewals](#)

Customer Quote To

Casi Potter
Clackamas County
121 Library Court
OREGON CITY
OR 97045
United States
503 722.6651
cpotter@clackamas.us

Customer Bill To

Casi Potter
Clackamas County
2051 Kaen Rd
Oregon City
OR 97045
United States of America
1-503-722.6651
cpotter@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please ensure the Quote To and Bill To details above are correct, especially the email addresses, as Oracle will usually deliver communications, including Your invoice, to the respective email address.

Service Details

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Micro Focus Visual COBOL for Windows	15316109	1		FULL USE	30-Sep-24	29-Sep-25	10,550.00

Program Technical Support Fees: USD 10,550.00

Total Price: USD 10,550.00

Excluding applicable tax

Notes

If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").

If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

Technical Support Services Terms

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Clackamas County represents that Customer has authorized Clackamas County to execute this renewal order on the Customer's behalf and to bind the Customer to the terms contained in this renewal order. Clackamas County agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Clackamas County agrees to advise Customer of the terms of this renewal order as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of Clackamas County to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

Regarding the inclusion of DFARS 252.204-7012, the parties agree that DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), does not apply to the Commercial Off the Shelf (COTS) licenses or hardware, and does not apply to the associated technical support because Oracle will not process, collect, develop, receive, transmit, use, or store "covered defense information" on "covered contractor information systems" as defined in DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), in performance of the associated technical support services ordered under this renewal quote, and the Government agrees that it will not provide "covered defense information" to Oracle in performance of the associated technical support services..

The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-FEC-80173842 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

Renewal Processing Details

Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle.

If You are U.S. federal government or public sector entity, Oracle will issue You an invoice quarterly in arrears after the services are performed.

Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. If Clackamas County is a tax exempt organization, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, check, credit card or other acceptable form of payment.

Payment Details

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 2109189
- Total Price: USD 10,550.00 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Clackamas County agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

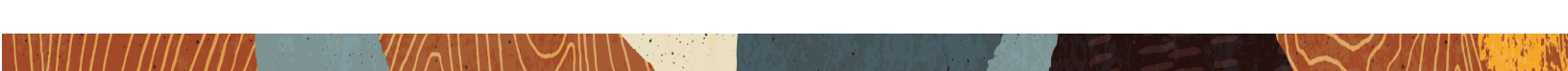
If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

PayPal

If You wish to use PayPal to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process PayPal transactions of USD \$100,000 or greater or transactions that are not in USD.

eCheck

If You wish to use eCheck to pay for the renewal of the technical support services on this renewal order, please



contact Oracle per the General Information section above. Please note that Oracle is unable to process eCheck transactions that are not in USD.

Check

If You are submitting a check for the payment of the renewal of the technical support services on this renewal order, the check must include the following information:

- Support Service Number: 2109189
- Total Price: USD 10,550.00 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the check shall apply.

Checks for technical support services ordered under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 884471
Los Angeles, CA 90088-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

- Clackamas County does not issue purchase orders.
- Clackamas County does not require a purchase order for the services ordered hereto.

Clackamas County certifies that the information provided above is accurate and complies with Clackamas County's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Clackamas County agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation shall apply.

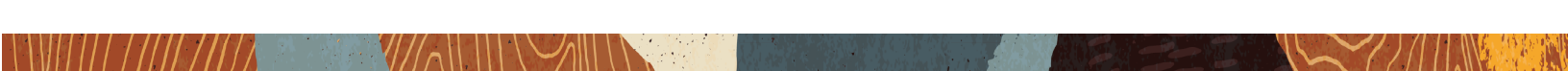
The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

Authorized Signature

Name

Title



Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.



20-Aug-24

Dear Casi Potter

Your technical support services are due for renewal.

Support Service Number: 18889613

Support Start Date: 30-Sep-24

Customer Reference: CLCK-0000031431

Amount Due: USD 24,174.68 (excluding applicable tax)

To avoid any interruption in these services, please complete your renewal by 31-Aug-24.

Oracle would like to thank you for your continued business.

Have a question? Call 1-888-545-4577, [Chat on My Support Renewals](#), or [find answers and get help](#).



Technical Support Services Renewal Order

General Information

Customer: Clackamas County

Support Service Number: 18889613

Customer Reference: CLCK-0000031431

Offer Expires: 29-Sep-24

Oracle: Oracle America, Inc.

Oracle Contact Information:

Oracle Premier Support Renewal Center

Call 1-888-545-4577

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[Click to find answers and get help](#)

Online Renewals can be viewed and accepted on [My Support Renewals](#)

Customer Quote To

Casi Potter

Clackamas County

168 WARNER MILNE RD OREGON CITY OR 97045-4042

Portland

OR 97222

United States

503 722.6651

cpotter@clackamas.us

Customer Bill To

Casi Potter

Clackamas County

2051 Kaen Rd

Oregon City

OR 97045

United States of America

1-503-722.6651

cpotter@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please ensure the Quote To and Bill To details above are correct, especially the email addresses, as Oracle will usually deliver communications, including Your invoice, to the respective email address.

Service Details

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Accounts Payable For The Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-24	29-Sep-25	2,384.74
PeopleSoft Enterprise Accts Receivable For The Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-24	29-Sep-25	3,064.87
PeopleSoft Enterprise Asset Management For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-24	29-Sep-25	2,043.25
PeopleSoft Enterprise Billing For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-24	29-Sep-25	2,384.74
PeopleSoft Enterprise General Ledger For The Public Sector- Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-24	29-Sep-25	3,403.53
PeopleSoft Enterprise Inventory For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-24	29-Sep-25	3,745.01
PeopleSoft Enterprise Project Costing For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-24	29-Sep-25	3,403.53
PeopleSoft Enterprise Purchasing For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-24	29-Sep-25	3,745.01

Program Technical Support Fees: USD 24,174.68

Total Price: USD 24,174.68

Excluding applicable tax

Notes

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Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

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Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. If Clackamas County is a tax exempt organization, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, check, credit card or other acceptable form of payment.

Payment Details

Purchase Order

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- Support Service Number: 18889613
- Total Price: USD 24,174.68 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Clackamas County agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

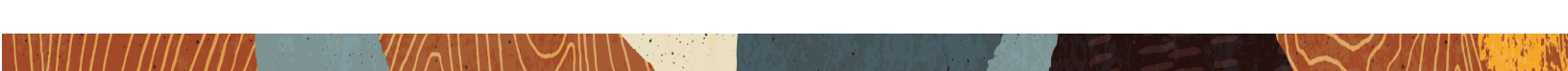
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- Support Service Number: 18889613
- Total Price: USD 24,174.68 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the check shall apply.

Checks for technical support services ordered under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 884471
Los Angeles, CA 90088-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

- Clackamas County does not issue purchase orders.
- Clackamas County does not require a purchase order for the services ordered hereto.

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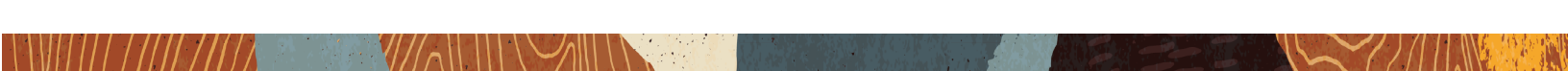
The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

Authorized Signature

Name

Title



Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.



20-Aug-24

Dear Casi Potter

Your technical support services are due for renewal.

Support Service Number: 18891081

Support Start Date: 30-Sep-24

Customer Reference: CLCK-0000031431

Amount Due: USD 132,943.09 (excluding applicable tax)

To avoid any interruption in these services, please complete your renewal by 31-Aug-24.

Oracle would like to thank you for your continued business.

Have a question? Call 1-888-545-4577, [Chat on My Support Renewals](#), or [find answers and get help](#).



Technical Support Services Renewal Order

General Information

Customer: Clackamas County

Support Service Number: 18891081

Customer Reference: CLCK-0000031431

Offer Expires: 29-Sep-24

Oracle: Oracle America, Inc.

Oracle Contact Information:

Oracle Premier Support Renewal Center

Call 1-888-545-4577

[Chat on My Support Renewals](#)

[Click to find answers and get help](#)

Online Renewals can be viewed and accepted on [My Support Renewals](#)

Customer Quote To

Casi Potter
Clackamas County
2051 Kaen Rd
Oregon City
OR 97045
United States
503 722.6651
cpotter@clackamas.us

Customer Bill To

Casi Potter
Clackamas County
2051 Kaen Rd
Oregon City
OR 97045
United States of America
1-503-722.6651
cpotter@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please ensure the Quote To and Bill To details above are correct, especially the email addresses, as Oracle will usually deliver communications, including Your invoice, to the respective email address.

Service Details

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Inventory For Public Sector - Nonstandard User	14487131	310200000		FULL USE	30-Sep-24	29-Sep-25	20,594.83
PeopleSoft Enterprise Project Costing For Public Sector - Nonstandard User	14487131	310200000		FULL USE	30-Sep-24	29-Sep-25	18,716.89
PeopleSoft Enterprise Purchasing For Public Sector - Nonstandard User	14487131	310200000		FULL USE	30-Sep-24	29-Sep-25	20,594.83

Program Technical Support Fees: USD 59,906.55

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Accounts Payable For The Public Sector - Nonstandard User	14487131	310200000		FULL USE	30-Sep-24	29-Sep-25	13,114.31
PeopleSoft Enterprise Accts Receivable For The Public Sector - Nonstandard User	14487131	310200000		FULL USE	30-Sep-24	29-Sep-25	16,854.60
PeopleSoft Enterprise Asset Management For Public Sector - Nonstandard User	14487131	310200000		FULL USE	30-Sep-24	29-Sep-25	11,236.41
PeopleSoft Enterprise Billing For Public Sector - Nonstandard User	14487131	310200000		FULL USE	30-Sep-24	29-Sep-25	13,114.33
PeopleSoft Enterprise General Ledger For The Public Sector - Nonstandard User	14487131	310200000		FULL USE	30-Sep-24	29-Sep-25	18,716.89

Program Technical Support Fees: USD 73,036.54

Total Price: USD 132,943.09

Excluding applicable tax

Notes

If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/or hardware ("Support Period").

If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

Technical Support Services Terms

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Clackamas County represents that Customer has authorized Clackamas County to execute this renewal order on the Customer's behalf and to bind the Customer to the terms contained in this renewal order. Clackamas County agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Clackamas County agrees to advise Customer of the terms of this renewal order as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of Clackamas County to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

Regarding the inclusion of DFARS 252.204-7012, the parties agree that DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), does not apply to the Commercial Off the Shelf (COTS) licenses or hardware, and does not apply to the associated technical support because Oracle will not process, collect, develop, receive, transmit, use, or store "covered defense information" on "covered contractor information systems" as defined in DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), in performance of the associated technical support services ordered under this renewal quote, and the Government agrees that it will not provide "covered defense information" to Oracle in performance of the associated technical support services..

The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-FEC-80173842 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

Renewal Processing Details

Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle.

If You are U.S. federal government or public sector entity, Oracle will issue You an invoice quarterly in arrears after the services are performed.

Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. If Clackamas County is a tax exempt organization, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, check, credit card or other acceptable form of payment.

Payment Details

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 18891081
- Total Price: USD 132,943.09 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Clackamas County agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

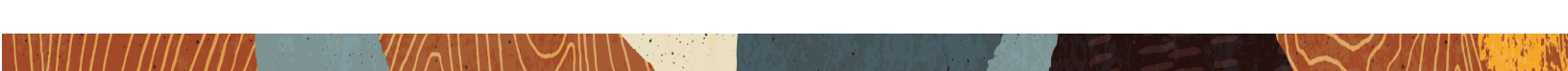
If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

PayPal

If You wish to use PayPal to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process PayPal transactions of USD \$100,000 or greater or transactions that are not in USD.

eCheck

If You wish to use eCheck to pay for the renewal of the technical support services on this renewal order, please



contact Oracle per the General Information section above. Please note that Oracle is unable to process eCheck transactions that are not in USD.

Check

If You are submitting a check for the payment of the renewal of the technical support services on this renewal order, the check must include the following information:

- Support Service Number: 18891081
- Total Price: USD 132,943.09 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the check shall apply.

Checks for technical support services ordered under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 884471
Los Angeles, CA 90088-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

- Clackamas County does not issue purchase orders.
- Clackamas County does not require a purchase order for the services ordered hereto.

Clackamas County certifies that the information provided above is accurate and complies with Clackamas County's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Clackamas County agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation shall apply.

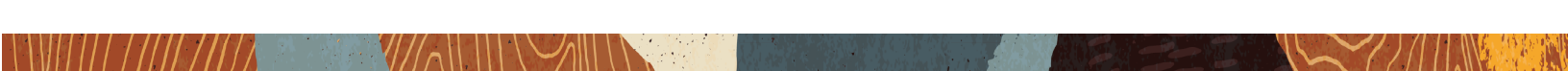
The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

Authorized Signature

Name

Title



Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.



20-Aug-24

Dear Casi Potter

Your technical support services are due for renewal.

Support Service Number: P-98-813-00-000--24

Support Start Date: 30-Sep-24

Customer Reference: CLCK-0000031431

Amount Due: USD 446,507.52 (excluding applicable tax)

To avoid any interruption in these services, please complete your renewal by 31-Aug-24.

Oracle would like to thank you for your continued business.

Have a question? Call 1-888-545-4577, [Chat on My Support Renewals](#), or [find answers and get help](#).



Technical Support Services Renewal Order

General Information

Customer: Clackamas County

Support Service Number: P-98-813-00-000--24

Customer Reference: CLCK-0000031431

Offer Expires: 29-Sep-24

Oracle: Oracle America, Inc.

Oracle Contact Information:

Oracle Premier Support Renewal Center

Call 1-888-545-4577

[Chat on My Support Renewals](#)

[Click to find answers and get help](#)

Online Renewals can be viewed and accepted on [My Support Renewals](#)

Customer Quote To

Casi Potter
Clackamas County
121 Library Court
OREGON CITY
OR 97045
United States
503 722.6651
cpotter@clackamas.us

Customer Bill To

Casi Potter
Clackamas County
2051 Kaen Rd
Oregon City
OR 97045
United States of America
1-503-722.6651
cpotter@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please ensure the Quote To and Bill To details above are correct, especially the email addresses, as Oracle will usually deliver communications, including Your invoice, to the respective email address.

Service Details

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Ebenefits - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-24	29-Sep-25	5,831.30
PeopleSoft Enterprise Ecompensation - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-24	29-Sep-25	5,831.37
PeopleSoft Enterprise Edevelopment - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-24	29-Sep-25	5,831.30
PeopleSoft Enterprise ePay - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-24	29-Sep-25	5,831.30
PeopleSoft Enterprise Eprofile - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-24	29-Sep-25	5,831.30
PeopleSoft Enterprise Erecruit - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-24	29-Sep-25	8,746.96
PeopleSoft Enterprise Accounts Payable For The Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-24	29-Sep-25	23,050.17
PeopleSoft Enterprise Accts Receivable For The Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-24	29-Sep-25	29,624.12
PeopleSoft Enterprise Asset Management For Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-24	29-Sep-25	19,749.43
PeopleSoft Enterprise Benefits Admin. For Public Sector - Employee Count Perpetual	14487131	2000	VALUE		30-Sep-24	29-Sep-25	40,819.13
PeopleSoft Enterprise Billing For Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-24	29-Sep-25	23,050.17
PeopleSoft Enterprise General Ledger For The Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-24	29-Sep-25	32,897.37
PeopleSoft Enterprise Human Resources For Public Sector - Employee Count Perpetual	14487131	2000	VALUE		30-Sep-24	29-Sep-25	46,650.44
PeopleSoft Enterprise Inventory For Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-24	29-Sep-25	36,198.11
PeopleSoft Enterprise Payroll For Public Sector - Employee Count Perpetual	14487131	2000	VALUE		30-Sep-24	29-Sep-25	46,650.44
PeopleSoft Enterprise Project Costing For Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-24	29-Sep-25	32,897.37
PeopleSoft Enterprise Purchasing For Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-24	29-Sep-25	36,198.11
PeopleSoft Enterprise Time And Labor For Public Sector - Employee Count Perpetual	14487131	2000	VALUE		30-Sep-24	29-Sep-25	40,819.13
Powerplay	14487131	5	VALUE		30-Sep-24	29-Sep-25	0.00

Program Technical Support Fees: USD 446,507.52

Total Price: USD 446,507.52

Excluding applicable tax

Notes

If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").

If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

Technical Support Services Terms

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The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-FEC-80173842 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

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Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

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Payment Details

Purchase Order

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- Support Service Number: P-98-813-00-000--24
- Total Price: USD 446,507.52 (excluding applicable tax)
- Local Tax, if applicable

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Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

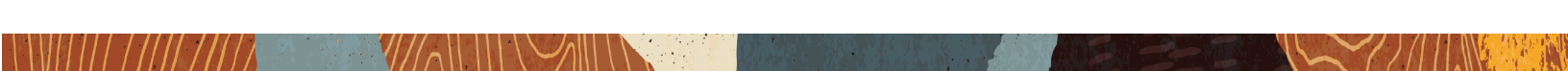
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- Support Service Number: P-98-813-00-000--24
- Total Price: USD 446,507.52 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the check shall apply.

Checks for technical support services ordered under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 884471
Los Angeles, CA 90088-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

- Clackamas County does not issue purchase orders.
- Clackamas County does not require a purchase order for the services ordered hereto.

Clackamas County certifies that the information provided above is accurate and complies with Clackamas County's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Clackamas County agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation shall apply.

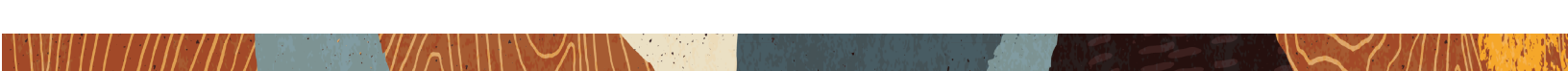
The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

Authorized Signature

Name

Title



Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.