

August 18, 2022

Housing Authority Board of Commissioners Clackamas County

Approval to execute a Contract between the Housing Authority of Clackamas County and The Father's Heart Street Ministry to provide supportive services to households in hotel/motel-based emergency shelters and to assign the contract to Clackamas County. Maximum Contract Value is \$500,170.00. Funding through Supportive Housing Services. <u>No County General Funds are involved.</u>

Purpose/Outcome	Provide supportive services to households staying in hotel/motel-based emergency shelters.
Dollar Amount and Fiscal Impact	Total value for the contract over the contract term is \$500,170.00
Funding Source	Supportive Housing Services Program funding. No county general funds are involved.
Duration	Upon signature through June 30, 2023
Previous Board Action/Review	8/17/22 – Contract presented at Issues
Strategic Plan Alignment	<ol> <li>This funding aligns with H3S's strategic priority to increase self- sufficiency for our clients.</li> <li>This funding aligns with the County's strategic priority to ensure safe, healthy and secure communities.</li> </ol>
Counsel Review	June 27, 2022, Andrew Naylor
Procurement Review	<ol> <li>Was the item processed through Procurement? yes □ no ⊠</li> <li>If no, provide brief explanation: This procurement process was conducted by HACC staff in partnership and approval from County Finance and the County Procurement office. The RFP was conducted with compliance of County and Local Contract Review Board rules and leadership oversight from Procurement.</li> </ol>
Contact Person	Vahid Brown, Human Services Manager (971) 334-9870
Contract No.	H3S 10702

## BACKGROUND:

The Housing Authority of Clackamas County (HACC), a division of the Health, Housing and Human Services Department (H3S) of Clackamas County, requests approval to execute a contract with The Father's Heart Street Ministry to provide supportive services to households staying in hotel/motel-based emergency shelters. The Supportive Housing Services (SHS) Program is focused on providing permanent supportive housing and other supportive services to vulnerable individuals in Clackamas County currently experiencing or at risk of experiencing homelessness, many of whom have a disability. The Father's Heart Street Ministry is a non-profit organization based in Oregon City which has provided supportive services to the County's hotel/motel emergency shelter program since December 2020. Their work on this program has provided supportive services to participants staying at the hotels and motels which included assisting participants with finding permanent

affordable housing, helping them access resources such as rental assistance, and connecting them to other housing resources through the County. Through this contract, the Father's Heart Street Ministry will continue to provide these supportive services to households staying in 51 hotel/motel-based emergency shelter units. Participants housed through this program will receive ongoing supportive housing case management services through a collaboration with other Supportive Housing Services Providers and rental assistance through the County's Regional Long-term Rent Assistance Program.

This contract was procured by HACC with the intention of being managed by HACC staff. Following the procurement, Clackamas County elected to create a new housing division within its Department of Health, Housing, and Human Services, which will involve a reorganization of how housing services are delivered. Upon creation of the new housing division, HACC intends to assign the approved contract to Clackamas County for management. As a result, the proposed contract contains an Assignment Addendum to be executed by both the Housing Authority Board and the Clackamas County Board of County Commissioners (BCC) that enables the assignment to occur once the new division is created.

#### **RECOMMENDATION:**

Staff respectfully recommends the Housing Authority Board of Clackamas County approve the execution of the contract between The Father's Heart Street Ministry and HACC to provide supportive services to households in hotel/motel-based emergency shelters and to assign the contract to Clackamas County. Staff also recommends the Board authorize Commissioner Tootie Smith, Chair, to sign the contract on behalf of the Housing Authority Board.

Respectfully submitted,

Denise Swanson

Rodney A. Cook, Director Health, Housing & Human Services

#### THE FATHER'S HEART STREET MINISTRY PERSONAL SERVICES CONTRACT Contract # 10702

This Personal Service Contract (this "Contract") is entered into between the Housing Authority of Clackamas County ("HACC") and The Father's Heart Street Ministry, an Oregon nonprofit corporation ("Contractor"), collectively referred to as the "Parties" and each a "Party." HACC is a Public Corporation, established under the Federal Housing Act of 1937 and the provisions of Chapter 456 of the Oregon Revised Statutes.

#### ARTICLE I.

- 1. Effective Date and Duration. This Contract shall become effective upon signature of both parties. Unless earlier terminated or extended, this Contract shall expire on June 30, 2023, with option to renew yearly for up to five years.
- 2. Scope of Work. Contractor shall provide supportive services to households staying in 51 noncongregate hotel/motel-based emergency shelter units ("Work"), further described in Exhibit A.
- **3.** Consideration. HACC agrees to pay Contractor, from available and authorized funds, a sum not to exceed Five Hundred Thousand One Hundred Seventy Dollars (\$500,170.00). The annual not to exceed value for performing the Work is set forth in the table in Exhibit C. Consideration rates are on a reimbursement basis based on the budget set forth in Exhibit C. If any interim payments to Contractor are made, such payments shall be made only in accordance with the schedule and requirements in Exhibit A.
- 4. Invoices and Payments. Unless otherwise specified, Contractor shall submit monthly invoices for Work performed. Invoices shall describe all Work performed with particularity, by whom it was performed, and shall itemize and explain all expenses for which reimbursement is claimed. The invoices shall include the total amount billed to date by Contractor prior to the current invoice. If Contractor fails to present invoices in proper form within sixty (60) calendar days after the end of the month in which the services were rendered, Contractor waives any rights to present such invoice thereafter and to receive payment therefor. Payments shall be made in accordance with ORS 293.462 to Contractor following HACC's review and approval of invoices submitted by Contractor. Contractor shall not submit invoices for, and HACC will not be obligated to pay, any amount in excess of the maximum compensation amount set forth above. If this maximum compensation amount is increased by amendment of this Contract, the amendment must be fully effective before Contractor performs Work subject to the amendment. Invoice template shown in Exhibit D. The Contractor may begin accruing expenditures against this contract as of July 1, 2022. Reimbursement shall not occur until the County has a fully executed contract.

Invoices shall reference the above Contract Number and be submitted to: Housingservices@clackamas.us

- 5. Travel and Other Expense. Authorized: Yes No If travel expense reimbursement is authorized in this Contract, such expense shall only be reimbursed at the rates in HACC Contractor Travel Reimbursement Policy, hereby incorporated by reference and found at: <u>https://www.clackamas.us/finance/terms.html</u>.Travel expense reimbursement is not in excess of the not to exceed consideration.
- 6. Contract Documents. This Contract consists of the following documents, which are listed in descending order of precedence and are attached and incorporated by reference, this Contract, Exhibit

A, Exhibit B, Exhibit C, Exhibit D, Exhibit E, Exhibit F, Exhibit G and the Assignment Addendum to be executed contemporaneously herewith.

#### 7. Contractor and HACC Contacts.

Contractor: The Father's Heart Street Ministry	Housing Services and Development Division
Administrator: Marty Gant	Administrator: Vahid Brown
Phone: 503-209-5356	Phone: (971) 334-9810
Email: mgant@rconnects.com	Email: <u>vbrown@clackamas.us</u>

Payment information will be reported to the Internal Revenue Service ("IRS") under the name and taxpayer ID number submitted. (See I.R.S. 1099 for additional instructions regarding taxpayer ID numbers.) Information not matching IRS records will subject Contractor payments to backup withholding.

## ARTICLE II.

- 1. ACCESS TO RECORDS. Contractor shall maintain books, records, documents, and other evidence, in accordance with generally accepted accounting procedures and practices, sufficient to reflect properly all costs of whatever nature claimed to have been incurred and anticipated to be incurred in the performance of this Contract. HACC and their duly authorized representatives shall have access to the books, documents, papers, and records of Contractor, which are directly pertinent to this Contract for the purpose of making audit, examination, excerpts, and transcripts. Contractor shall maintain such books and records for a minimum of six (6) years, or such longer period as may be required by applicable law, following final payment and termination of this Contract, whichever date is later.
- 2. AVAILABILITY OF FUTURE FUNDS. Any continuation or extension of this Contract after the end of the fiscal period in which it is written is contingent on a new appropriation for each succeeding fiscal period sufficient to continue to make payments under this Contract, as determined by HACC in its sole administrative discretion.
- **3. CAPTIONS.** The captions or headings in this Contract are for convenience only and in no way define, limit, or describe the scope or intent of any provisions of this Contract.
- 4. COMPLIANCE WITH APPLICABLE LAW. Contractor shall comply with all applicable federal, state and local laws, regulations, executive orders, and ordinances, as such may be amended from time to time. Contractor shall further comply with any and all terms, conditions, and other obligations as may be required by the applicable local, State, or Federal agencies providing funding for performance under this Contract, whether or not specifically referenced herein.
- 5. COUNTERPARTS. This Contract may be executed in several counterparts (electronic or otherwise), each of which shall be an original, all of which shall constitute the same instrument.
- 6. GOVERNING LAW. This Contract, and all rights, obligations, and disputes arising out of it, shall be governed and construed in accordance with the laws of the State of Oregon and the ordinances of HACC without regard to principles of conflicts of law. Any claim, action, or suit between HACC and Contractor that arises out of or relates to the performance of this Contract shall be brought and conducted solely and exclusively within the Circuit Court for Clackamas County, for the State of Oregon. Provided, however, that if any such claim, action, or suit may be brought in a federal forum, it shall be brought and conducted solely and exclusively within the United States District Court for the District of Oregon. In no event shall this section be construed as a waiver by HACC of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or

from the jurisdiction of any court. Contractor, by execution of this Contract, hereby consents to the personal jurisdiction of the courts referenced in this section.

#### 7. RESPONSIBILITY FOR DAMAGES; INDEMNITY.

- a. **Responsibility for Damages**. Contractor shall be responsible for all damage to property, injury to persons, and loss, expense, inconvenience, and delay which may be caused by, or result from, the conduct of Work, or from any act, omission, or neglect of Contractor, its subcontractors, agents, or employees.
- b. Indemnification and Defense of HACC. The Contractor agrees to indemnify, defend, save and hold harmless HACC, Clackamas County, and their officers, elected officials, agents and employees from and against all claims, actions, losses, liabilities, including reasonable attorney and accounting fees, and all expenses incidental to the investigation and defense thereof, arising out of or based upon Contractor's acts or omissions in performing under this Agreement. However, neither Contractor nor any attorney engaged by Contractor shall defend the claim in the name of HACC or Clackamas County, nor purport to act as legal representative of HACC or Clackamas County, without first receiving from the Clackamas County Counsel's Office authority to act as legal counsel for HACC or Clackamas County without the approval of the Clackamas County Counsel's Office. HACC may, at its election and expense, assume its own defense and settlement.
- c. **Indemnification and Defense of Metro**. The Contractor agrees to indemnify, defend, save and hold harmless Metro Regional Government ("Metro"), and its officers, elected officials, agents and employees from and against all claims, actions, losses, liabilities, including reasonable attorney and accounting fees, and all expenses incidental to the investigation and defense thereof, arising out of or based upon Contractor's acts or omissions in performing under this Agreement. However, neither Contractor nor any attorney engaged by Contractor shall defend the claim in the name of Metro, nor purport to act as legal representative of Metro, without first receiving from the Metro attorney's office authority to act as legal counsel for Metro, nor shall Contractor settle any claim on behalf of Metro without the approval of the Metro attorney's office. Metro may, at its election and expense, assume its own defense and settlement.
- 8. INDEPENDENT CONTRACTOR STATUS. The service(s) to be rendered under this Contract are those of an independent contractor. Although HACC reserves the right to determine (and modify) the delivery schedule for the Work to be performed and to evaluate the quality of the completed performance, HACC cannot and will not control the means or manner of Contractor's performance. Contractor is responsible for determining the appropriate means and manner of performing the Work. Contractor is not to be considered an agent or employee of HACC for any purpose, including, but not limited to: (A) The Contractor will be solely responsible for payment of any Federal or State taxes required as a result of this Contract; and (B) This Contract is not intended to entitle the Contractor to any benefits generally granted to HACC employees, including, but not limited to, vacation, holiday and sick leave, other leaves with pay, tenure, medical and dental coverage, life and disability insurance, overtime, Social Security, Workers' Compensation, unemployment compensation, or retirement benefits.
- **9. INSURANCE.** Contractor shall secure at its own expense and keep in effect during the term of the performance under this Contract the insurance required and minimum coverage indicated below. The insurance requirement outlined below do not in any way limit the amount of scope of liability of Contractor under this Contract. Contractor shall provide proof of said insurance and name HACC as an additional insured on all required liability policies. Proof of insurance and notice of any material change should be submitted to the following email address: <u>HousingServices@clackamas.us</u>.

Required - Workers Compensation: Contractor shall comply with the statutory workers' compensation requirements in ORS 656.017, unless exempt under ORS 656.027 or 656.126.

Required – Commercial General Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per occurrence, with an annual aggregate limit of \$2,000,000 for Bodily Injury and Property Damage.

Required – Professional Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per claim, with an annual aggregate limit of \$2,000,000 for damages caused by error, omission or negligent acts.

Required – Automobile Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per accident for Bodily Injury and Property Damage.

Required – Sexual Abuse and Molestation: combined single limit, or the equivalent, of not less than \$1,000,000 per accident for Bodily Injury and Property Damage.

The policy(s) shall be primary insurance as respects to HACC. Any insurance or self-insurance maintained by HACC shall be excess and shall not contribute to it. Any obligation that HACC agree to a waiver of subrogation is hereby stricken.

- 10. LIMITATION OF LIABILITIES. This Contract is expressly subject to the debt limitation of Oregon counties set forth in Article XI, Section 10, of the Oregon Constitution, and is contingent upon funds being appropriated therefore. Any provisions herein which would conflict with law are deemed inoperative to that extent. Except for liability arising under or related to Article II, Section 13 or Section 20 neither party shall be liable for (i) any indirect, incidental, consequential or special damages under this Contract or (ii) any damages of any sort arising solely from the termination of this Contact in accordance with its terms.
- 11. NOTICES. Except as otherwise provided in this Contract, any required notices between the parties shall be given in writing by personal delivery, email, or mailing the same, to the Contract Administrators identified in Article 1, Section 6. If notice is sent to HACC, a copy shall also be sent to: Health, Housing and Human Services, Housing Services and Development Division, 2051 Kaen Road, Suite 239, Oregon City, OR 97045, or HousingServices@clackamas.us. Any communication or notice so addressed and mailed shall be deemed to be given five (5) days after mailing, and immediately upon personal delivery, or within 2 hours after the email is sent during HACC's normal business hours (Monday Thursday, 7:00 a.m. to 6:00 p.m.) (as recorded on the device from which the sender sent the email), unless the sender receives an automated message or other indication that the email has not been delivered.
- **12. OWNERSHIP OF WORK PRODUCT.** All work product of Contractor that results from this Contract (the "Work Product") is the exclusive property of HACC. HACC and Contractor intend that such Work Product be deemed "work made for hire" of which HACC shall be deemed the author. If for any reason the Work Product is not deemed "work made for hire," Contractor hereby irrevocably assigns to HACC all of its right, title, and interest in and to any and all of the Work Product, whether arising from copyright, patent, trademark or trade secret, or any other state or federal intellectual property law or doctrine. Contractor shall execute such further documents and instruments as HACC may reasonably request in order to fully vest such rights in HACC. Contractor forever waives any and all rights relating to the Work Product, including without limitation, any and all rights arising under 17 USC § 106A or any other rights of identifications. Notwithstanding the above, HACC shall have no rights in any pre-existing Contractor intellectual property provided to HACC by Contractor in the performance of this Contract except to copy, use and re-use any such Contractor intellectual property for HACC use only.
- **13. REPRESENTATIONS AND WARRANTIES.** Contractor represents and warrants to HACC that (A) Contractor has the power and authority to enter into and perform this Contract; (B) this Contract,

when executed and delivered, shall be a valid and binding obligation of Contractor enforceable in accordance with its terms; (C) Contractor shall at all times during the term of this Contract, be qualified, professionally competent, and duly licensed to perform the Work; (D) Contractor is an independent contractor as defined in ORS 670.600; and (E) the Work under this Contract shall be performed in a good and workmanlike manner and in accordance with the highest professional standards. The warranties set forth in this section are in addition to, and not in lieu of, any other warranties provided.

- 14. SURVIVAL. All rights and obligations shall cease upon termination or expiration of this Contract, except for the rights and obligations set forth in Article II, Sections 1, 6, 7, 10, 12, 13, 14, 15, 17, 20, 21, 25, 27, 29, and 32 and all other rights and obligations which by their context are intended to survive. However, such expiration shall not extinguish or prejudice HACC's right to enforce this Contract with respect to: (a) any breach of a Contractor warranty; or (b) any default or defect in Contractor performance that has not been cured.
- **15. SEVERABILITY.** If any term or provision of this Contract is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Contract did not contain the particular term or provision held to be invalid.
- **16. SUBCONTRACTS AND ASSIGNMENTS.** Contractor shall not enter into any subcontracts for any of the Work required by this Contract, or assign or transfer any of its interest in this Contract by operation of law or otherwise, without obtaining prior written approval from HACC, which shall be granted or denied in HACC's sole discretion. In addition to any provisions HACC may require, Contractor shall include in any permitted subcontract under this Contract a requirement that the subcontractor be bound by this Article II, Sections 1, 7, 8, 13, 16 and 27 as if the subcontractor were the Contractor. HACC's consent to any subcontract shall not relieve Contractor of any of its duties or obligations under this Contract.

As set forth in the Assignment Addendum, attached hereto and executed contemporaneously herewith, HACC may, in its sole administrative discretion, assign its interests in this Contract to Clackamas County. Upon notification of such assignment, all rights, title, interest, responsibilities, and other obligations of HACC under this Contract will be assigned to Clackamas County.

- **17. SUCCESSORS IN INTEREST.** The provisions of this Contract shall be binding upon and shall inure to the benefit of the parties hereto, and their respective authorized successors and assigns.
- **18. TAX COMPLIANCE CERTIFICATION.** The Contractor shall comply with all federal, state and local laws, regulation, executive orders and ordinances applicable to this Contract. Contractor represents and warrants that it has complied, and will continue to comply throughout the duration of this Contract and any extensions, with all tax laws of this state or any political subdivision of this state, including but not limited to ORS 305.620 and ORS chapters 316, 317, and 318. Any violation of this section shall constitute a material breach of this Contract and shall entitle HACC to terminate this Contract, to pursue and recover any and all damages that arise from the breach and the termination of this Contract, and to pursue any or all of the remedies available under this Contract or applicable law.
- **19. TERMINATIONS.** This Contract may be terminated for the following reasons: (A) by mutual agreement of the parties or by HACC (i) for convenience upon thirty (30) days written notice to Contractor, or (ii) at any time HACC fails to receive funding, appropriations, or other expenditure authority as solely determined by HACC; or (B) if Contractor breaches any Contract provision or is declared insolvent, HACC may terminate after thirty (30) days written notice with an opportunity to cure.

Upon receipt of written notice of termination from HACC, Contractor shall immediately stop performance of the Work. Upon termination of this Contract, Contractor shall deliver to HACC all documents, Work Product, information, works-in-progress and other property that are or would be deliverables had the Contract Work been completed. Upon HACC's request, Contractor shall surrender to anyone HACC designates, all documents, research, objects or other tangible things needed to complete the Work.

- **20. REMEDIES.** If terminated by HACC due to a breach by the Contractor, then HACC shall have any remedy available to it in law or equity. If this Contract is terminated for any other reason, Contractor's sole remedy is payment for the goods and services delivered and accepted by HACC as of the date of notice of termination, less any setoff to which HACC is entitled.
- **21. NO THIRD PARTY BENEFICIARIES.** HACC and Contractor are the only parties to this Contract and are the only parties entitled to enforce its terms. Nothing in this Contract gives, is intended to give, or shall be construed to give or provide any benefit or right, whether directly, indirectly or otherwise, to third persons unless such third persons are individually identified by name herein and expressly described as intended beneficiaries of the terms of this Contract.
- **22. TIME IS OF THE ESSENCE.** Contractor agrees that time is of the essence in the performance this Contract.
- **23.** FOREIGN CONTRACTOR. If the Contractor is not domiciled in or registered to do business in the State of Oregon, Contractor shall promptly provide to the Oregon Department of Revenue and the Secretary of State, Corporate Division, all information required by those agencies relative to this Contract. The Contractor shall demonstrate its legal capacity to perform these services in the State of Oregon prior to entering into this Contract.
- 24. FORCE MAJEURE. Neither HACC nor Contractor shall be held responsible for delay or default caused by events outside HACC or Contractor's reasonable control including, but not limited to, fire, terrorism, riot, acts of God, or war. However, Contractor shall make all reasonable efforts to remove or eliminate such a cause of delay or default and shall upon the cessation of the cause, diligently pursue performance of its obligations under this Contract.
- **25. WAIVER.** The failure of HACC to enforce any provision of this Contract shall not constitute a waiver by HACC of that or any other provision.
- **26. PUBLIC CONTRACTING REQUIREMENTS.** Pursuant to the public contracting requirements contained in Oregon Revised Statutes ("ORS") Chapter 279B.220 through 279B.235, Contractor shall:
  - a. Make payments promptly, as due, to all persons supplying to Contractor labor or materials for the prosecution of the work provided for in the Contract.
  - b. Pay all contributions or amounts due the Industrial Accident Fund from such Contractor or subcontractor incurred in the performance of the Contract.
  - c. Not permit any lien or claim to be filed or prosecuted against HACC on account of any labor or material furnished.
  - d. Pay the Department of Revenue all sums withheld from employees pursuant to ORS 316.167.
  - e. As applicable, the Contractor shall pay employees for work in accordance with ORS 279B.235, which is incorporated herein by this reference. The Contractor shall comply with the prohibitions set forth in ORS 652.220, compliance of which is a material element of this Contract, and failure to comply is a breach entitling HACC to terminate this Contract for cause.

- f. If the Work involves lawn and landscape maintenance, Contractor shall salvage, recycle, compost, or mulch yard waste material at an approved site, if feasible and cost effective.
- **27. NO ATTORNEY FEES**. In the event any arbitration, action or proceeding, including any bankruptcy proceeding, is instituted to enforce any term of this Contract, each party shall be responsible for its own attorneys' fees and expenses.
- **28. FURTHER ASSURANCES**. Contractor agrees to take all necessary steps, and execute and deliver any and all necessary written instruments, to perform under this Contract including, but not limited to, executing all additional documentation necessary for HACC to comply with applicable regional, State, or Federal funding requirements.
- **29. CONFIDENTIALITY.** Contractor acknowledges that it and its employees and agents may, in the course of performing their obligations under this Contract, be exposed to or acquire information that HACC desires or is required to maintain as confidential. Any and all information of any form obtained by Contractor or its employees or agents in the performance of this Contract, including but not limited to Personal Information (as "Personal Information" is defined in ORS 646A.602(11), shall be deemed to be confidential information of HACC ("Confidential Information"). Any reports or other documents or items (including software) which result from the use of the Confidential Information by Contractor shall be treated with respect to confidentiality in the same manner as the Confidential Information.

Contractor agrees to hold Confidential Information in strict confidence, using at least the same degree of care that Contractor uses in maintaining the confidentiality of its own confidential information, and not to copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever (other than in the performance of this Contract), and to advise each of its employees and agents of their obligations to keep Confidential Information confidential.

Contractor agrees that, except as directed by HACC, Contractor will not at any time during or after the term of this Contract, disclose, directly or indirectly, any Confidential Information to any person, and that upon termination or expiration of this Contract or HACC's request, Contractor will turn over to HACC all documents, papers, records and other materials in Contractor's possession which embody Confidential Information. Contractor acknowledges that breach of this Contract, including disclosure of any Confidential Information, or disclosure of other information that, at law or in good conscience or equity, ought to remain confidential, will give rise to irreparable injury to HACC that cannot adequately be compensated in damages. Accordingly, HACC may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interests of HACC and are reasonable in scope and content.

Contractor agrees to comply with all reasonable requests by HACC to ensure the confidentiality and nondisclosure of the Confidential Information, including if requested and without limitation: (a) obtaining nondisclosure agreements, in a form approved by HACC, from each of Contractor's employees and agents who are performing services, and providing copies of such agreements to HACC; and (b) performing criminal background checks on each of Contractor's employees and agents who are performing a copy of the results to HACC.

Contractor shall report, either orally or in writing, to HACC any use or disclosure of Confidential Information not authorized by this Contract or in writing by HACC, including any reasonable belief that an unauthorized individual has accessed Confidential Information. Contractor shall make the report to HACC immediately upon discovery of the unauthorized disclosure, but in no event more

than two (2) business days after Contractor reasonably believes there has been such unauthorized use or disclosure. Contractor's report shall identify: (i) the nature of the unauthorized use or disclosure, (ii) the Confidential Information used or disclosed, (iii) who made the unauthorized use or received the unauthorized disclosure, (iv) what Contractor has done or shall do to mitigate any deleterious effect of the unauthorized use or disclosure, and (v) what corrective action Contractor has taken or shall take to prevent future similar unauthorized use or disclosure. Contractor shall provide such other information, including a written report, as reasonably requested by HACC.

Notwithstanding any other provision in this Contract, Contractor will be responsible for all damages, fines and corrective action (including credit monitoring services) arising from disclosure of such Confidential Information caused by a breach of its data security or the confidentiality provisions hereunder.

The provisions in this Section shall operate in addition to, and not as limitation of, the confidentiality and similar requirements set forth in the rest of the Contract, as it may otherwise be amended. Contractor's obligations under this Contract shall survive the expiration or termination of the Contract, as amended, and shall be perpetual.

**30. COOPERATIVE CONTRACTING.** Pursuant to ORS 279A.200 to 279A.225, other public agencies may use this Contract resulting from a competitive procurement process unless the Contractor expressly noted in their proposal/quote that the prices and services are available to HACC only. The condition of such use by other agencies is that any such agency must make and pursue contact, purchase order, delivery arrangements, and all contractual remedies directly with Contractor; HACC accepts no responsibility for performance by either the Contractor or such other agency using this Contract. With such condition, HACC consents to such use by any other public agency.

#### 31. **REPORTING REQUIREMENTS**. In performance of the Work, Contract shall:

- a) Execute the Homeless Management Information System ("HMIS") Participation Agreement;
- b) Participate in the HMIS or, for domestic violence service providers, an HMIS comparable database. As used herein, "participation" means:
  - i) Completing all necessary initial HMIS data entry training within one month of Contract execution;
  - ii) Collecting participant demographics and enter data electronically into HMIS into appropriate HMIS providers, which will be determined by HACC
  - iii) Complying with current HMIS Policy and Procedures and adhere to all HMIS reporting requirements;
  - iv) Ensuring that data entry into HMIS occurs in an accurate and timely manner within three (3) business days of program entry date;
  - v) Correcting data quality, missing information, and null data errors as specified by HACC's SHS Data team within 14 days after the end of each fiscal quarter or as requested;
  - vi) Collecting and entering universal data elements, which include demographic information on all clients at entry, and all required SHS elements required by HUD, Metro, or other applicable federal, state, or local funding sources;
  - vii) Complying with all confidentiality policies and procedures regarding HMIS and the use of participant data;
  - viii) Ensuring only authorized Contractor staff, trained by HACC, access the HMIS software.
- c) Work with HACC to improve on performance targets
- d) Conduct a post-program exit follow-up assessments at 6 and 12 months post-exit and enter the results of that assessment into HMIS.
- e) Work cooperatively with HACC to prepare an annual participant feedback report
- f) Submit to monitoring for contract compliance.

32. MERGER. THIS CONTRACT CONSTITUTES THE ENTIRE AGREEMENT BETWEEN THE PARTIES WITH RESPECT TO THE SUBJECT MATTER REFERENCED THEREIN. THERE ARE NO UNDERSTANDINGS, AGREEMENTS, OR REPRESENTATIONS, ORAL OR WRITTEN, NOT SPECIFIED HEREIN REGARDING THIS CONTRACT. NO AMENDMENT, CONSENT, OR WAIVER OF TERMS OF THIS CONTRACT SHALL BIND EITHER PARTY UNLESS IN WRITING AND SIGNED BY ALL PARTIES. ANY SUCH AMENDMENT. CONSENT, OR WAIVER SHALL BE EFFECTIVE ONLY IN THE SPECIFIC INSTANCE AND FOR THE SPECIFIC PURPOSE GIVEN. CONTRACTOR, BY THE SIGNATURE HERETO OF ITS AUTHORIZED REPRESENTATIVE, IS AN INDEPENDENT CONTRACTOR, ACKNOWLEDGES HAVING READ AND UNDERSTOOD THIS CONTRACT, AND CONTRACTOR AGREES TO BE BOUND BY ITS TERMS AND CONDITIONS.

By their signatures below, the parties to this Contract agree to the terms, conditions, and content expressed herein.

#### **The Father's Heart Street Ministry**

#### HOUSING AUTHORITY OF CLACKAMAS COUNTY

Chair, Tootie Smith Commissioner, Sonya Fischer Commissioner, Paul Savas Commissioner. Martha Schrader Commissioner, Mark Shull Commissioner, Ann Leenstra

Name / Title (Printed)

Oregon B

Entity Type / State of Formation

Tootie Smith, Chair

Date

Approved as to Form:

07/12/2022

Date

County Counsel

#### EXHIBIT A PERSONAL SERVICES CONTRACT SCOPE OF WORK

The Father's Heart Street Ministry (Contractor) is a non-profit organization based in Oregon City which has run Clackamas County's hotel/motel emergency shelter program since December 2020 (the "Program"). Contractor's work on this Program has provided supportive services to participants staying at the hotels and motels, assisted them with finding affordable housing, helped participants' access resources such as rental assistance, and connected them to other resources through Clackamas County.

Contractor will continue the Program and provide supportive services to households staying in 51 hotel/motel based emergency shelter units. The Program is a non-congregate shelter model, utilizing 51 hotels/motel rooms paid for by Clackamas County.

Referrals for this program will come from Coordinated Housing Access (CHA), street outreach programs, and in some circumstances the Clackamas County's Housing Services Team (HST). Housing First Aid/diversion must be attempted with each household requesting shelter, before enrolling in the shelter program. Shelter beds must be prioritized for the people with the highest safety and health vulnerabilities (and their household members). Contractor will work with the HST to establish and/or approve prioritization policies.

The Program will be time-limited, working toward a goal of moving participants to safe, stable permanent housing resources within an average of 45 days from move-in. While 45 days is the goal, it is not a time limit.

Families will be provided with the option to sleep together; families will not be separated unless they choose to sleep separately. Children residing in shelter will receive assistance attending former or neighborhood school. Emergency shelter programs must provide a place to stay 24 hours/day, 365 days a year.

All shelter programs will be connected with housing navigation and placement services, long-term supportive housing case management, and rental assistance to connect participants with and help maintain permanent housing. The HST will facilitate connections, as needed.

Contractor will provide shelter support services including the provision of staffing support to individuals and households residing in one or more hotel-based non congregate shelters. Clackamas County contracts directly with hotels located in or near Clackamas County to provide emergency shelter for eligible individuals. Clackamas County will be responsible for directly paying for hotel rooms via county contracts. Contracted hotel locations are currently in Gladstone and Oak Grove, but may change during the term of the contract to other locations within Clackamas County. Contractor will also provide outreach to houseless individuals and families to help connect them with shelter, housing navigation and supportive housing case management services, rental assistance resources, and complete both Supportive Housing Services and Coordinated Housing Access screening.

On-site amenities must include, but are not limited to:

- Access to telephone, computer and internet
- Toilets, showers and hygiene supplies

- Laundry facilities
- Storage for belongings

Contactor will provide all services reasonably necessary to run the Program. These services include, but are not limited to:

- Case management, including securing food, transportation and other basic services for households in 51 shelter units who have been placed in non-congregate hotel based shelter.
- Intake assessment.
- If not already completed, complete CHA assessment with each participant within 3 days of movein.
- Housing first aid/shelter diversion.
- Work with each participant to obtain appropriate documents to access housing, employment, and other needed services, considering the needs of immigrant populations.
- Individualized resource referral and connection, including mental and physical health, as needed.
- Provide at least weekly check-ins with households residing in the hotel and motel-based shelter.
- Interface with hotel owners during occupancy to resolve any misunderstandings or disagreements between owners and occupants.
- Conduct outreach, including to pre-identified highly vulnerable literally homeless persons, with the goal of connecting people to motel shelter and/or longer term housing resources.
- Conduct and assist with housing navigation and placement, including but not limited to:
  - Assessment of housing barriers, needs and preferences.
  - Support and flexible funds to address immediate housing barriers.
  - Assistance responding to program requirements to secure long term rent assistance, when appropriate
  - Housing search assistance, including researching available units, contacting landlords, accompanying participants on apartment tours, etc.
  - Landlord engagement, establishing relationships with landlords to facilitate participant placement.
  - Housing advocacy on behalf of participants to increase successful move-in rates
  - Assistance with housing application preparation, housing application appeals and reasonable accommodation requests necessary to obtain housing.

In addition to the above, Contractor agrees to accomplish the above work under the following terms:

- A minimum of one case manager will be assigned per hotel site.
- Shelters may not categorically exclude persons fleeing domestic violence.
- Shelters may not require shelter guests to be clean and sober or pass urinalysis or breath testing. However, shelters may have rules disallowing alcohol or drug possession or use on shelter premises. Additionally, shelters must incorporate harm reduction into their service delivery.
- Contractor will document and certify eligibility of each adult household member as either Population A or Population B, in accordance with Exhibit F.
- Shelters may have rules to ensure a safe environment but these rules must be in plain language and as streamlined as possible. Shelter rules must align with Fair Housing law pertaining to emergency shelters.
- Open shelter beds must be accessible on weekends and holidays.
- Shelters must comply with all relevant health, fire and life safety codes from the local fire marshal and the jurisdiction with permitting authority.
- All uses of flexible funds for client services must adhere to the Clackamas County Supportive Housing Services Flexible Funding Use Guidelines, attached hereto as Exhibit G and incorporated by this reference herein.

Outcome	Goal	Data Source
Housing First Aid/Diversion	At least 10% of those referred to or seeking shelter are provided	HMIS
	with Housing First Aid to find other safe, temporary shelter or	
	long-term options, diverting them from entering the shelter.	
Optimal Occupancy	At least 95% occupancy, based on capacity of hotels and/or	HMIS
	motels paid for by the County and used for emergency shelter.	
Effective Services	Average length of program participation below 90 days, with a	HMIS
	goal to reduce to 45 days.	
Ending Homelessness	At least 75% of households exit shelter to a permanent or	HMIS
	transitional (more than 90 day stay) housing option.	

#### **Goals and Benchmarks**

#### Benchmarks and timeline

- 1. Hire and have 100% of contracted staff on board within 30 days of contract execution
- 2. Complete HMIS and CHA training for at least one staff member within 60 days of contract execution
- 3. Assist first household to exit to permanent housing within 90 days of contract execution
- 4. Complete Housing First Aid/Diversion training within 120 days of contract execution

5. Complete and submit for approval first draft of agency program manual within 180 days of contract execution

The program will be expected to follow the timeline above, meeting each benchmark, as indicated. Unmet benchmarks will result in the following progressive action:

- First time missing a benchmark
  - Monitoring meeting with HST to identify barriers and possible solutions
- Second time missing a benchmark
  - Another monitoring meeting which will result in a mutually agreed upon Performance Improvement Plan (PIP)
- Third time missing a benchmark
  - Another monitoring meeting, including an evaluation of PIP, with all remedies, up to and including Contract termination, available.

HST will use HMIS and training enrollment data to verify benchmark achievement. Contractor is expected to notify HST through email within 14 days once staff are hired and if there are challenges in meeting any of the benchmarks above.

#### In addition to the obligations set forth above, Contractor shall perform the following:

- 1. Incorporate and adhere to the guiding principles and expectations set forth above
- 2. Conduct the contracted program and related activities as outlined in the Program Design section above
- 3. Provide and retain appropriate documentation of program participation and material for payment requests

a. Client file must include but is not limited to the following.

- i. Paper copies of HMIS forms-Entry, Annual and Exit
- ii. Emergency contact information
- iii. Picture ID for adults only
- iv. Signed Release of Information
- v. Pop A vs B Form signed
- vi. Flex funds spent- amount, data, purpose, receipts
- vii. Case notes
- 4. Develop a policy, in coordination with HST, for follow up with households exiting shelter programs to permanent housing

#### HST team responsibilities

- 1. Incorporate and adhere to the guiding principles and expectations set forth above
- 2. Adhere to all applicable Fair Housing laws
- 3. Support Contractor in creating policy manual, including sharing examples among Contracted providers
- 4. Provide semi-annual "data progress reports" pulled and analyzed from HMIS, including equity data
- 5. Develop a policy, in coordination with Contractor, for follow up with households exiting shelter programs to permanent housing
- 6. Provide HMIS access, training, and support
- 7. Provide connections to CHA and Housing First Aid/diversion training
- 8. Coordinate, support, and/or facilitate provider meetings, including case conferencing meetings, as

needed

- 9. Provide information, access, and/or support for staff to attend Equity, Inclusion and continuing education trainings
- **10**. Connect all contracted programs with the overall system of services for people experiencing homelessness
- 11. Support both formal and informal partnerships between provider organizations, including those newly formed
- 12. Facilitate connections to broader systems of care, including but not limited to:
  - a. Housing
  - b. Workforce
  - c. Education
  - d. Foster care
  - e. Department of Human Services
  - f. Domestic Violence
  - g. Community corrections
  - h. Healthcare, both physical and mental
  - i. Substance use Disorder treatment
- 13. Identify unmet needs, gaps in services and system barriers and address these with the system of providers
- 14. Provide case staffing, either in a group of service provider peers or one-on-one, as needed
- 15. Assist with program access prioritization, as needed
- 16. Incorporate participant voice in SHS programming decisions
- 17. Maintain effective working relationships with contracted providers
- 18. Attend training and community/systems meetings
- **19**. Provide or assist with creation of necessary participant/program forms
- 20. Support Contractor in identifying and re-matching households in that either need a lower or higher level of service than originally anticipated. Re-matching may happen within contracted provider programs or across contracted providers.
- 21. Coordinate with Contractor to participate in by-name-list case conferencing meetings
- 22. Apply the process as outlined in the Benchmark section described above

## **Reporting Requirements**

Contractor will:

- 1. Adhere to all data reporting requirements stated in Article II, Section 31 of the contract.
- 2. Complete narrative sections of semi-annual "progress reports" within 30 days of receipt
- 3. Semi-annual "progress reports" will include, at a minimum, but not limited to the following data categories:
  - a. HMIS data quality: % missing
  - b. Participant demographic data, including race and ethnicity
    - i. All data points listed below will include a breakdown of demographic characteristics related to race and ethnicity
  - c. Average cost per household served (successfully and total)
  - d. Program-specific elements
    - i. Percent of households provided Housing First Aid and diverted from shelter services
    - ii. Bed/Unit Utilization average percentage
    - iii. Average length of program participation
    - iv. Rate of exit from shelter to permanent housing
    - v. Rate of permanent housing maintenance, using 6-month follow-up reports
  - e. Narrative responses to questions
    - i. What are some unexpected challenges you faced or strengths you have discovered as an agency? (consider including participant success stories)

- ii. How is your agency working towards ensuring low-barrier programming? Have you seen a need to adjust services to make them more accessible?
- iii. Please explain how you have been leading with race while reducing homelessness overall in the community
- iv. Has your agency has made progress toward "building connections and coordinating with multiple systems of care to build a community of resources, easily accessible to all"? If yes, please describe how the need for the new connection was identified and the process of building the connection.
- 4. Work with HST to continually improve on performance targets
- 5. Conduct post-program-exit follow-up assessments at 6 and 12 months post-exit a. Enter the results into HMIS
- 6. Prepare an annual participant feedback report
- 7. Submit to monitoring for contract compliance

#### HST will:

- 1. Work with Contractor to continuously monitor demographics and outcomes, and to create any necessary quality improvement plans
- 2. Assist with achieving desired program outcomes and improving those outcomes
- 3. Communicate with Contractor in a timely manner when additional data metrics are determined
- 4. Use HMIS data to create and provide semi-annual "progress report" to Contractor
- 5. Work with Contracted providers to continually improve on performance targets
- 6. Work with Contractor to identify strengths and weaknesses apparent in programming through data
- 7. Review and identify strengths and weaknesses from participant feedback report with Contractor
- 8. Monitor for contract compliance

#### EXHIBIT B Guiding Principles and Expectations

## **Equity:**

The Clackamas County Housing Services Team (HST) promotes racial and ethnic justice and seeks to end disparities in housing access. Clackamas County and the HST recognizes that culturally responsive and culturally specific services can eliminate structural barriers and provide a sense of safety and belonging, which will lead to better outcomes. Clackamas County and the HST recognizes that advancing equity also includes having cultural competencies to provide services to other historically marginalized communities such as LGBTQ2SIA+, youth, people with disabilities, and immigrants and refugees. To further equity goals, Contractor must develop/implement the following:

- A plan to ensure culturally responsive service delivery that is respectful of all participants.
- A plan assuring access to services for people who do not speak the primary language of the service provider.
- A process to work with the HST to continuously monitor the demographics of those accessing services using the HMIS (or an HMIS comparable database for domestic violence service providers).
- A quality improvement plan, informed by quantitative and qualitative data analysis, to address evidence of differential access, based on race, ethnicity, disability, gender identity, sexual orientation or other protected class status.
- Ensure that staff and volunteers have knowledge and experience to participate in the effort to increase equity and decrease housing disparities.
- Ensure that staff and volunteers have access to equity and inclusion training on an on-going basis.

#### **Outcomes:**

The SHS program is intended to end chronic homelessness in Clackamas County. In addition, HST aims to make homelessness rare, brief, and not reoccurring for all who live in Clackamas County. Programs must work in coordination to ensure housing options are safe, stable, and provide housing choice to meet the needs of each individual. The work of ending racial disparities in housing and ending homelessness is one and the same.

In addition to ending homelessness, Metro-wide outcome goals of the SHS program include:

- Advance housing equity by providing access to services and housing to Black, Indigenous and people of color at higher rates than their representation among those experiencing homelessness.
- House individuals and families, and support housing retention, at greater rates than those newly experiencing homelessness, to reduce the overall population of people experiencing homelessness.
- Reduce the average length of time anyone in Clackamas County experiences homelessness until people are offered housing options immediately upon becoming homeless.
- Strengthen housing retention so that, once stably housed, returns to the experience of homelessness are extremely rare.
- Housing programs promote long-term stability, measured by successful program "graduation" to permanent housing and/or housing retention.
- Increase culturally specific organization capacity with increased investments and expanded organizational reach for culturally specific organizations and programs.
- SHS-funded organizations increase equity by hiring a staff that is diverse by race, ethnicity, languages spoken, sexual orientation, gender identity, disability status, age, and lived experience.

- Increase safety, stability and healing for everyone who has experienced homelessness using person-centered, trauma-informed service approaches and connections with mental and physical healthcare.
- Other measures, as determined by Metro, Tri-County data team, and/or Clackamas County Housing Services Team, will be added.

#### **Coordination:**

Partnership and coordination are key components to ending homelessness. A coordinated system makes finding resources easy for potential program participants and allows the entire system to work more smoothly. When done well, a holistic, coordinated approach improves outcomes system-wide.

The following are effective coordination principles and practices that must be followed. When followed, they ensure system-wide coordination:

- Coordinated Housing Access (CHA) must be utilized to effectively coordinate all housing services. It must be easily accessible and allow participants to complete a single assessment to access all services in the housing continuum.
- Demonstrated partnerships, at all levels of programming, between programs and organizations. Partnerships can be demonstrated through formal contracts, MOUs, system-wide planning participation, and providing infrastructure programming in a coordinated way (including outreach, immediate housing, housing navigation, CHA, and Housing First Aid/diversion).
- Build connections and coordinate with multiple systems of care (i.e. housing, workforce, education, foster care, DHS, domestic violence, community justice, health, mental health and addictions) to build a community of resources, easily accessible to all.
- Strengthen system capacity by supporting CHA, Housing First Aid/diversion, outreach and navigation.
- Participate in coordinated system development and implementation, including identifying, addressing, and following-up on unmet needs, gaps in services, and system barriers.

#### Services:

All services focus on building relationships and service engagement through person-centered, culturallyresponsive, trauma-informed, strengths-based practices. Services should align with the Housing First model (see Addendum – Definitions). The purpose of these relationships is to support each household to achieve housing stability through individualized planning and connections with community resources.

To further these services goals, Contractor must follow the following proven practices:

- All services are low-barrier, not requiring pre-requisites to become eligible for services or housing.
- Housing First Aid/Diversion is attempted at every program "door," including Street outreach, all immediate housing programs, and permanent housing programs, when appropriate.
- Households experiencing or at risk of homelessness must be able to move directly into supportive housing and/or permanent housing without first accessing immediate housing programs. Households must also be presented with available immediate housing options.
- Families will be provided with the option to sleep/stay together; Families will not be separated unless they choose to sleep/stay separately.
- Vulnerable populations are prioritized.
- Vulnerable populations include those with long homeless histories, incomes below 30% AMI, and one or more disabilities.
- Due to a long history of systemic racism, oppression, and everyday micro and macroaggressions, Black, Indigenous, and People of Color are also more vulnerable to the experience of homelessness.

- Services are voluntary, non-intrusive, and provide minimal disruption to meet the expressed needs and desires of the participant.
- Services are highly flexible and tailored to meet the needs of each household.

## **Participant Voice:**

Each individual is the expert in their own life. To build the best system, people with lived experience of homelessness must help to shape the services designed to end homelessness. Contractor must incorporate the following guidelines into all programs:

- Participants lead development of their own individual service plans.
- Ensure that all services are voluntary and that no participant is required to participate in a particular activity in order to receive services.
- Integrate participant (or those who choose not to participate) in decision-making at every level, including program/service development, delivery, and evaluation.
- People with lived experience, who participate in decision-making and program development, are paid for their time.
- Have written procedures and policies, as well as an accessible and transparent grievance process, that ensure staff and volunteers provide respectful and effective services.
- Board of directors must include at least one person with lived experience of homelessness.

#### System-wide Service Delivery Expectations (in addition to any items above):

Contractor shall perform the following:

- Participate in the HMIS or, for domestic violence service providers, an HMIS comparable database.
- Provide services free of charge to participants or utilizing a pre-approved sliding scale fee.
- Include sustainable, environmentally friendly practices in business operations and the delivery of services (for example, providing onsite recycling, and encouraging reduction of waste through electronic records whenever possible).
- Confidential information must be protected in compliance with applicable federal, state, and local privacy rules.
- Maintain an effective working relationship. HST will have formal relationships with service providers through contracts, and will also expect contractors to maintain ongoing communication with the HST about programs and performance, and to engage in community planning and training opportunities.
- All services must be delivered in a wholly secular manner, and programs may not require participation in religious activities for program eligibility purposes.
- Have a written termination and/or exclusion policy that appropriately protects the interests of participants by: (1) applying a trauma and equity lens to evaluating rule violations; (2) avoiding termination whenever reasonably possible; (3) informing the participant in clear terms of the reason for their termination and/or exclusion from the program; and (4) outlines the process for grieving the decision. Except in the most extreme situations, termination and exclusion policies should allow for re-entry into the program under appropriate conditions.
- Ensure that staff and volunteers have access to continuing education opportunities.
- Attend training and community/system networking meetings as reasonably required by HST

#### Health, Housing & Human Services HST responsibilities

- 1. Incorporate and adhere to the guiding principles and expectations set forth above
- 2. Adhere to all applicable Fair Housing laws
- 3. Support Contractor in creating policy manual, including sharing examples among Contracted providers
- 4. Provide quarterly "data progress reports" pulled and analyzed from HMIS, including equity data

- 5. Provide HMIS access, training, and support
- 6. Provide connections to CHA and Housing First Aid/diversion training
- 7. Coordinate, support, and/or facilitate provider meetings, including case conferencing meetings, as needed
- 8. Provide information, access, and/or support for staff to attend Equity, Inclusion and continuing education trainings
- 9. Connect all contracted programs with the overall system of services for people experiencing homelessness
- 10. Support both formal and informal partnerships between provider organizations, including those newly formed
- 11. Facilitate connections to broader systems of care, including but not limited to:
  - a. Housing
  - b. Workforce
  - c. Education
  - d. Foster care
  - e. Department of Human Services
  - f. Domestic Violence
  - g. Community corrections
  - h. Healthcare, both physical and mental
  - i. Substance use Disorder treatment
- 12. Identify unmet needs, gaps in services and system barriers and address these with the system of providers
- 13. Provide case staffing, either in a group of service provider peers or one-on-one, as needed
- 14. Assist with program access prioritization, as needed
- 15. Incorporate participant voice in SHS programming decisions
- 16. Maintain effective working relationships with contracted providers
- 17. Attend training and community/systems meetings
- 18. Provide or assist with creation of necessary participant/program forms
- 19. Support Contractor in identifying and re-matching households in that either need a lower or higher level of service than originally anticipated. Re-matching may happen within contracted provider programs or across contracted providers.
- 20. Coordinate with Contractor to participate in by-name-list case conferencing meetings
- 21. Apply the process as outlined in the Benchmark section described above

## **Reporting Requirements**

Contractor will:

- 1. Adhere to all data reporting requirements stated in Article II, Section 31 of the contract.
- 2. Complete narrative sections of quarterly "progress reports" within 30 days of receipt
- 3. Quarterly "progress reports" will include, at a minimum, but not limited to the following data categories:
  - a. HMIS data quality: % missing
  - b. Participant demographic data, including race and ethnicity
    - i. All data points listed below will include a breakdown of demographic characteristics related to race and ethnicity
  - c. Average cost per household served (successfully and total)
  - d. Program-specific elements
  - e. Narrative responses to questions
    - i. What are some unexpected challenges you faced or strengths you have discovered as an agency? (consider including participant success stories)
    - ii. How is your agency working towards ensuring low-barrier programming? Have you seen a need to adjust services to make them more accessible?
    - iii. Please explain how you have been leading with race while reducing homelessness

overall in the community

- iv. Has your agency has made progress toward "building connections and coordinating with multiple systems of care to build a community of resources, easily accessible to all"? If yes, please describe how the need for the new connection was identified and the process of building the connection.
- 4. Work with HST to continually improve on performance targets
- 5. Conduct post-program-exit follow-up assessments at 6 and 12 months post-exit a. Enter the results into HMIS
- 6. Prepare an annual participant feedback report
- 7. Submit to monitoring for contract compliance

#### The HST will:

- 1. Work with Contractor to continuously monitor demographics and outcomes, and to create any necessary quality improvement plans
- 2. Assist with achieving desired program outcomes and improving those outcomes
- 3. Communicate with Contractor in a timely manner when additional data metrics are determined
- 4. Use HMIS data to create and provide quarterly "progress report" to Contractor
- 5. Work with Contracted providers to continually improve on performance targets
- 6. Work with Contractor to identify strengths and weaknesses apparent in programming through data
- 7. Review and identify strengths and weaknesses from participant feedback report with Contractor
- 8. Monitor for contract compliance

## EXHIBIT C Budget

Budget							
Line Item Category	Narrative/Description	<b>Funds Requested</b>					
Emergency Shelter Operations							
	Personnel - Emergency Shelter						
1	Executive Director	\$31,500					
1	FTE Lead Case Manager	\$54,000					
4	3 FTE & 1 PTE Case Managers	\$126,000					
5	Health Insurance	\$26,250					
	Employer costs 10% Total	\$23,400					
Emergency Shelter Personnel Subtotal: \$261,150.00							
	Program Operations - Emergency Shelt	ter					
5	Mileage	\$6,000					
6	Devises	\$4,500					
	Emergency Shelter Program Operations Subtotal:	\$10,500.00					
	<b>Client Services - Emergency Shelter</b>						
1	Flex Funds - Utilities, Application fees, Storage, Food, ID, Background Checks, Bus Tickets, Client education ETC	\$70,000					
	\$70,000.00						
	\$341,650.00						
	Emergency Shelter Operations Subtotal: Housing Navigation/Placement						
	Personnel - Housing Navigation/Placem						
1	Executive Director 25%	\$10,500					
1	FTE Lead Case Manager 25%	\$18,000					
4	3 FTE & 1 PTE Case Managers 25%	\$42,000					
5	Health Insurance 25%	\$8,750					
	Employer costs 10% Total 25%	\$7,800					
Ho	using Navigation/Placement Personnel Subtotal:	\$87,050.00					
	Client Services - Housing Navigation/Place						
	Property Debt, Utility Debt, Appication Fees, Community Warehouse, Storage, Food, ID, Background Checks, Bus Tickets, Moving Assistance, Client education ETC	\$28,500.00					
Housin	g Navigation/Placement Client Services Subtotal:	\$28,500.00					
	Housing Navigation/Placement Subtotal:	\$115,550.00					
_	Capacity Building	40					
5	FTE Continuing Education	\$2,500					
	Conscity Building Subtotal	¢2 500 00					
	Capacity Building Subtotal: Administration	\$2,500.00					
Indiract Administration	de minimus 10%	640.470					
Indirect Administration	Administration Subtotal:	\$40,470					
		\$40,470.00					
	Total Funds Requested:	\$500,170.00					

## EXHIBIT D INVOICE TEMPLATE



Rod Cook, Director

Health, Housing, and Human Services

	INVOI	CE								
FY22-23 (07/01/2022–06/30/2023)										
	Fill in <u>actual costs</u> & submit electronically	to HousingServices@C	lackamas.us							
Contractor:	Billin	g Period (Month/Year):								
	Contractor Invoice #: Contract #:									
Address:										
Contact:	Contract \$ Maximum: Contract Term:									
Phone #:	nt Prog									
Email:										
	Description - Please provide a <i>detailed</i> description of each									
Date(s) of Goods/Services	line item including client name or HMIS ID#	Contracted Budget Line Item Category	Population A Cost Allocation	Population B Cost Allocation	Total Fu Request					
	*supplemental attachments are required for personnel and mileage Emergency Shelte	r Operations								
					\$	-				
					\$					
						-				
					\$	-				
					\$	-				
					\$	-				
					\$	-				
					\$	-				
	Emergency Shelter	Operations Subtotal:	\$-	\$-	\$	-				
	Capacity Bu	uilding								
					\$	-				
					\$	-				
					\$	-				
					\$					
		site Decilations Contracted	<u> </u>	<u>^</u>		-				
		city Building Subtotal	\$ -	\$ -	\$	-				
	Indirect Admir	histration								
					\$	-				
	Adı	ministration Subtotal:	\$-	\$-	\$	-				
			Total Req	uested Funds	\$	-				
	m the approved budget in your Agreement/Contact. Expenditures ı Il financial records and other books, documents, papers, plans, recc									
ngni to inspect a	Agreement/Coi		yments and writin	gs of Recipient pertir						
	PAYMENT TERMS: Submit itemized invoices by the 15th day of the	e month following the m	onth services were	e performed.						
CERTIFICATION: I ce	rtify that this report is true and correct to the best of my knowledg			been made in accord	dance with	the				
	budget and other provisions contained	d in the Agreement/Cont	ract.							
Prepared by:										
Authorized										
Signer:		Date:								
	Clackamas County Housing Services an 2051 Kaen Road, Suite 239, Oregon City, OR 97045   Direct Li			ckamas.us						



	Mileage Reimbursement Supplementa	l Form	
	FY22-23 (07/01/2022–06/30/2023) Fill in <u>actual costs</u> & attach to the associated invoice		
Contractor	Billing	g Period (Month/Year)	
Project		Contractor Invoice #	
Address		Contract #	
Contact			
Phone #			
Email			·
Date of Travel	Name of Personnel and Client Served	# of miles traveled	Funds Requested
			\$-
			\$-
			\$ -
			\$-
			\$-
			\$-
			\$ -
			\$-
			\$-
			\$ -
		Mileage Subtotal	\$-
	om the approved budget in your Agreement/Contact. Expenditures must have adequate suppo inspect all financial records and other books, documents, papers, plans, records of shipments pertinent to this Agreement/Contract.		
PAYMENT TERMS: Sul	bmit itemized invoices by the 15th day of the month following the month services were perfo	rmed.	
	tify that this report is true and correct to the best of my knowledge and that all expenditures r other provisions contained in the Agreement/Contract.	reported have been ma	de in accordance
Prepared by:			
Authorized Signer:	Date:		
-			
	Clackamas County Housing Services and Development Department		

2051 Kaen Road, Suite 239, Oregon City, OR 97045 | Direct Line: (971) 413-6923 | HousingServices@Clackamas.us



	Personnel Reimbursement S FY22-23 (07/01/2022–06/30 Fill in <u>actual costs</u> & attach to the ass	)/2023)		
Contractor		Billing	g Period (Month/Year)	
Project		_	Contractor Invoice #	
Address		_	Contract #	
		_		
Contact		_		
Phone #		_		
Email		_		
Days Worked	Name of Personnel	# of Hours Worked	Hourly Rate	Funds Requested
				\$-
				\$-
				\$-
				\$-
				\$-
				\$-
				\$-
				\$-
				\$ -
				\$ -
			Personnel Subtotal	\$-
	m the approved budget in your Agreement/Contact. Expenditures t to inspect all financial records and other books, documents, pap Recipient pertinent to this Agreemer	pers, plans, record		
PAYMENT TERMS: Subi	nit itemized invoices by the 15th day of the month following the	month services v	were performed.	
	fy that this report is true and correct to the best of my knowledg udget and other provisions contained in the Agreement/Contract		enditures reported hav	e been made in
Prepared by:		_		
Authorized Signer:		Date:		
51811CI .				
	Clackamas County Housing Services and Deve	elopment Departr	nent	
2051	Kaen Road, Suite 239, Oregon City, OR 97045   Direct Line: (971	<mark>) 413-6923</mark>    Hoເ	usingServices@Clackam	as.us

Health, Housing 🖌	
& Human Services	
CLACKAMAS COUNTY	

#### Rod Cook, Director Health, Housing, and Human Services

Contractor     Billing Period (Month/Year       Project     Contractor Invoice       Address     Contract       Contact     Phone #	#	ited
Project Contractor Invoice Address Contract	#	ited
Address Contract		ited
	Funds Requeste	sted
	Funds Requeste	sted
Phone #	Funds Requeste	sted
Empil	Funds Requeste	sted
Email	Funds Requeste	sted
Date     HMIS Client #     SHCM/ Navigation-Placement     Pop A/B     Item Description     How it Supported Permanen Housing Stability		
This form derives from the approved budget in your Agreement/Contact. Expenditures must have adequate <b>Population A Subtotal</b>	\$-	-
supporting documentation. Clackamas County retains the right to inspect all financial records and other books, documents, papers, plans, records of shipments and payments and writings of Recipient pertinent to this	· ·	-
Agreement/Contract. Client Services Total	\$ -	-
PAYMENT TERMS: Submit itemized invoices by the 15th day of the month following the month services were performed.		
CERTIFICATION: I certify that this report is true and correct to the best of my knowledge and that all expenditures reported have been made in accordance w provisions contained in the Agreement/Contract.	th the budget and otl	other
Prepared by:		
Authorized Signer: Date:		
Jac	_	
Clackamas County Housing Services and Development Department 2051 Kaen Road, Suite 239, Oregon City, OR 97045   Direct Line: (971) 413-6923   HousingServices@Clackamas.us		

# EXHIBIT E HMIS FORMS

DGRAM:		COVID-19 (Yes/No)		START DATE:	
	FOR	MS ARE DUE TO HM	IS PROGRAM AIDE V	VITHIN 2 DAYS OF P	ROJECT START DA
ENT SEARCH	(1)	(2)	(3)	(4)	(5)
	Head of HH	Other HH Member	Other HH Member	Other HH Member	Other HH Membe
HMIS Client ID #:					
NAME(s):					
Social Security:					
U.S. Military Veteran? (Adults only):		•	-		-
No					
Yes					
Client Doesn't Know					
Client Refused					
Client Relused					
Relationship to Head of HH*:					
Date of Birth:	/ /	/ /	/ /	/ /	/ /
L					
Gender:		_	_	_	_
Female					
Male					
Trans Female (MTF or Male to Female)					
Trans Male (FTM or Female to Male)					
Gender Non-Conforming					
(i.e. not exclusively male or female)					
Client refused					
Race: (CHECK ALL THAT APPLY) American Indian or Alaska Native					
American Indian of Alaska Native Asian					
Black or African American					
Native HAW or Other Pacific Islander					
White					
Client doesn't know		_			
Client refused					
Ethnicity: (Hispanic/Latino)					
Hispanic/Latino (HUD)					
Non-Hispanic/Non-Latino (HUD)					
Client doesn't know					
Client refused					
Relationship to Head of Household:	-				_
Self (head of household)					
Head of household's child					
Head of household's spouse or partner					
Head of household's other relation member					
(other relation to head of household)					

	(1)	(2)	(3)	(4)	(5)
HMIS ROI Start Date: End Date: Witness:	□Yes □No 	□Yes □No 	□Yes □No 	□Yes □No 	□Yes □No 
OHCS Release Granted? Start Date: End Date:	□Yes □No 	□Yes □No 	□Yes □No 	□Yes □No 	□Yes □No 
Documentation:					
Signed Statement from Client					
Verbal Consent					
Verification from Other Institution					
Covered by Health Insurance? (ALL CLIEN	NTS)				
Yes					
No					
Client doesn't know					
Client refused					
If 'Yes', Source of Health Insurance					
Medicaid					
Medicare					
State Children's Health Insurance Program (CHIP)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Veteran's Administration (VA) Medical Services	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Employer-Provided Health Insurance	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Health Insurance obtained through COBRA	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Private Pay Health Insurance	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
State Health Insurance for Adults (OHP)	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Indian Health Service Program	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
Other (Describe)					
Does the client have a disabling cond	dition? (Required fo	r all household men	nbers)		
Yes					
No					
Client doesn't know					
Client refused					

## Disability Type: (Required for all household members)

Alcohol Abuse (HUD)	□Yes □No □CDK				
		□CR	□CR	□CR	
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Drug Abuse (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

	(1)	(2)	(3)	(4)	(5)
Both Alcohol and Drug Abuse	□Yes □No □CDK				
(HUD)		□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Developmental (HUD)	□Yes □No □CDK				
		□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

HIV/AIDS (HUD)	□Yes □No □CDK				
	<b>□</b> CR	□CR	□CR	□CR	
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Mental Health Problem (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Physical (HUD)	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs ability to live independently?	□Yes □No □CDK				
	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

Chronic Health Condition (HUD)	□Yes □No □CDK				
			□CR	□CR	□CR
Expected to be of long duration?	□Yes □No				
If, Yes expected to substantially impairs	□Yes □No □CDK				
ability to live independently?	□CR	□CR	□CR	□CR	□CR
Notes on Disability:					

(HoH & Adul			
	D		
	_		

	(1)	(2)	(3)	(4)	(5)			
Length of Stay in Previous Place: (HoH & Adults only)								
One night or less								
Two nights to six nights								
1 week or more, but less than 1 month								
1 month or more, but less than 90 days								
90 days or more, but less than 1 year								
One year or longer								
Client doesn't know								

#### LENGTH OF TIME ON STREET OR IN AN EMERGENCY SHELTER (ES)

#### If client entering from ES or place not meant for habitation or stayed fewer than 7 days in previous residence, approximate date homelessness started

Date:	//	//	//	//	//			
If client entering from ES or place not meant for habitation or stayed fewer than 7 days in previous residence - regardless of where they stayed last								
night - number of times the client has be	en in ES or place not r	neant for habitation in	the past three years:	(HoH & Adults only)				
Never in 3 years								
One time								

One time			
Two times			
Four or more times			
Client doesn't know			
Client refused			

# If client entering from ES or place not meant for habitation or stayed fewer than 7 days in previous residence, total number of months homeless in ES or place not meant for habitation in the past three years (HoH & Adults only)

1 month (this time is the first month)			
2-12 months (please specify #)	 	 	
More than 12 months			
Client doesn't know			
Client refused			

#### Education Level - Last Grade Completed (All Adults and Heads of Household) :

Less than Grade 5			
Grade 5 - 6			
Grade 7 - 8			
Grade 9 - 11			
Grade 12/High School Diploma			
GED			
Some College			
Associate's Degree			
Bachelor's Degree			
Graduate Degree			
Vocational Certification			
Client doesn't know			
Client refused			

	(1)	(2)	(3)	(4)	(5)				
Domestic Violence Victim/Survivor									
Yes									
No									
Client doesn't know									
Client refused									
If yes, domestic violence victim/surv	ivor, when experien	ice occurred:							
Within the past 3 months									
3 to 6 months ago									
6 months to 1 year ago									
One year ago or more									
Client doesn't know									
Client refused									
If yes for domestic violence, are you	currently fleeing?								
Yes									
No									
Client doesn't know									
Client refused									
Income from any source?: (HoH a	& Adults only)								
Yes									
No									
Client doesn't know									
Client refused									

## Source of Income: (HoH & Adults only)

Alimony or Other Spousal Support	□Yes □No				
(HUD)	\$ □Yes □No	\$ □Yes □No		·	\$ □Yes □No
Child Support (HUD)	\$	\$	\$	\$	\$
Earned Income (HUD)	□Yes □No \$	□Yes □No \$			□Yes □No \$
General Assistance (HUD)	□Yes □No \$	□Yes □No \$			□Yes □No \$
Other (HUD)	□Yes □No \$	□Yes □No \$			□Yes □No \$
Pension or retirement income from another job (HUD)	□Yes □No \$	□Yes □No \$			□Yes □No \$
Private Disability Insurance (HUD)	□Yes □No \$	□Yes □No \$			□Yes □No \$
Self-Employment Wages	□Yes □No \$				
Retirement Income from Social Security (HUD)	□Yes □No \$				
SSDI (HUD)	□Yes □No \$				
SSI (HUD)	□Yes □No \$				

	(1)	(2)	(3)	(4)	(5)
TANF Temporary Assistance for Needy	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No
Families (HUD)	\$	\$	\$	\$	\$
Unemployment Insurance (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$
VA Non-Service Connected Disability Pension (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$
VA Service Connected Disability Compensation (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$
Worker's Compensation (HUD)	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$	□Yes □No \$
TOTAL MONTHLY INCOME	\$	\$	\$	\$	\$
Non-cash benefit from any source?:	(HoH & Adults only	)			
Non-cash benefit from any source?: Yes	(HoH & Adults only,				
Yes					
Yes No					
Yes No Client doesn't know					
Yes No Client doesn't know Client refused					
Yes No Client doesn't know Client refused Source of Non-Cash Benefit: <i>(HoH &amp;</i> Supplemental Nutrition Assistance	Adults only)				
Yes No Client doesn't know Client refused Source of Non-Cash Benefit: (HoH & Supplemental Nutrition Assistance Program (Food Stamps) (HUD)	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	□ □ □ □ □ Yes □No	□ □ □ □ Yes □No	□ □ □ □ Yes □No	□ □ □ □ Yes □No
Yes No Client doesn't know Client refused Source of Non-Cash Benefit: (HoH & Supplemental Nutrition Assistance Program (Food Stamps) (HUD) WIC (HUD)	Adults only)	□ □ □ □ □ Yes □No □Yes □No	□ □ □ □ Yes □No □Yes □No	□ □ □ □ Yes □No □Yes □No	□ □ □ □ Yes □No □Yes □No
Yes No Client doesn't know Client refused Source of Non-Cash Benefit: (HoH & Supplemental Nutrition Assistance Program (Food Stamps) (HUD) WIC (HUD) TANF Child Care Services (HUD)	Image: Constraint of the second system of	□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	□ □ □ □ □ Yes □No □ Yes □No □ Yes □No	□ □ □ □ □ Yes □No □ Yes □No □ Yes □No	□ □ □ □ □ Yes □No □ Yes □No □ Yes □No

Interviewer

**Interview Date** 

**Case Manager** 

Date Data Entry Completed

PROGRAM:			INT	ERIM REVIEW DATE:			
			IS PROGRAM AIDE W		FERIM REVIEW DATE (5)		
	(1)			(3) (4)			
CLIENT SEARCH	Head of HH	Other HH Member Other HH Memb		Other HH Member	Other HH Member		
HMIS Client ID #:							
NAME(s):							
INTERIM REVIEW TYPE:	□ 90-Day Review	🗆 90-Day Review 🛛 90-Day Review		□ 90-Day Review	□ 90-Day Review		
	□ 6-Month Review	□ 6-Month Review	□ 6-Month Review	□ 6-Month Review	□ 6-Month Review		
	🗆 Annual	🗆 Annual	🗆 Annual	🗆 Annual	🗆 Annual		
	Assessment	Assessment	Assessment	Assessment	Assessment		
	🗖 Update	🗖 Update	🗖 Update	🗖 Update	🗖 Update		
ROI (Release of Information) TAB				•			
Release Granted?		HMIS ROI STILL VA	LID				
OHCS Release Granted?	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Start Date:							
End Date:							
Documentation:							
Signed Statement from Client Verbal Consent							
Verification from Other Institution							
Covered by Health Insurance?					1.1		
Medicaid				OYES DNO DDNC	LY		
Medicaid			□Yes □No □DNC				
State Children's Health Ins. (CHIP)			□Yes □No □DNC				
Veteran's Administration (VA)							
Medical Services	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Employer-Provided Insurance.	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Health Insurance through COBRA	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Private Pay Health Insurance	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
State Health Ins. for Adults (OHP)		□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Indian Health Service Program		□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Other (Describe)							
Disability Type:		NO CHANGES IN D	ISABILITY FOR ENT		•		
Alcohol Abuse (HUD)	□Yes □No				□Yes □No		
Drug Abuse (HUD)		□Yes □No			□Yes □No		
Both Alcohol and Drug Abuse		□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Developmental (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
HIV/AIDS (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Mental Health Problem (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		
Physical (HUD)	□Yes □No	□Yes □No	□Yes □No	□Yes □No	□Yes □No		

	(1)			(2)		(3)		(4)		(5)
Source of Income:			NO CH	ANGES WIT	H INCC	ME STATUS	AND A	MOUNTS		
Alimony or Other Spousal Support	□Yes □No	DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC
(HUD)	\$		\$		\$		\$		\$	
Child Support (HUD)	□Yes □No	DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC
	\$		\$		\$		\$		\$	
Earned Income (HUD)	□Yes □No	DNC		□No □DNC		□No □DNC	□Yes	□No □DNC		□No □DNC
(,	\$		\$		\$		\$		\$	
General Assistance (HUD)	□Yes □No	DNC		□No □DNC		□No □DNC		□No □DNC		□No □DNC
	\$		\$		\$		\$		\$	
Other (HUD)	□Yes □No			□No □DNC		□No □DNC				□No □DNC
Pension or retirement income	\$ □Yes □No		\$		\$		т		\$	
from another job (HUD)	S S S S		цтеs Ś	□No □DNC	⊔ res Ś				цтеs Ś	
	⊃ □Yes □No		·				·			
Private Disability Insurance (HUD)	Ś		Ś		Ś				Ś	
Retirement Income from Social	JYes □No		·		·		· · _		·	
Security (HUD)	Ś		Ś		\$				Ś	
			· ·		-				·	
Self Employment Wages	\$		\$		\$		□Yes       □No       □DNC         \$	\$		
	□Yes □No		□Yes		□Yes	□No □DNC	□Yes		□Yes	
SSDI (HUD)	\$		\$		\$		\$		\$	
SSI (HUD)	□Yes □No	DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC
331 (1100)	\$		\$		\$		\$		\$	
TANF Temporary Assistance for	□Yes □No	DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC	□Yes	□No □DNC
Needy Families (HUD)	\$		\$		\$		\$		\$	
Unemployment Insurance (HUD)	□Yes □No	DNC		□No □DNC		□No □DNC		□No □DNC		□No □DNC
	\$		\$		\$		\$		\$	
VA Non-Service Connected	□Yes □No			□No □DNC		□No □DNC		□No □DNC		□No □DNC
Disability Pension (HUD)	\$		\$		\$		\$_		\$_	
VA Service Connected Disability	□Yes □No			□No □DNC		□No □DNC	⊡Yes	□No □DNC	□Yes Ś	□No □DNC
Compensation (HUD)	\$ □Yes □No		\$		\$		\$		'	
Worker's Compensation (HUD)	s cives		⊔res \$		⊔res \$		цтеs Ś		цтеs Ś	
TOTAL MONTHLY INCOME	ې \$		ې \$		ې \$		ې \$		ې \$	
	Ý		, ·		· ·		_ب _		_ب	

Non-cash benefit	[	NO CHANGES WITH NON-CASH BENEFITS					
Supplemental Nutrition Assistance Program (Food Stamps) (HUD)	I IYes I INo I ID	C 🛛 Yes 🖾 No 🗆 DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
WIC (HUD)	□Yes □No □D	C IYes INO IDNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
TANF Child Care Services (HUD)	□Yes □No □D	C See See Construction C C See Construction C See C	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
TANF Transportation Services	□Yes □No □D	C 🛛 Yes 🗆 No 🗆 DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Other TANF-Funded Services (HUD)		C 🛛 Yes 🖾 No 🗆 DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
Other Source (HUD)	□Yes □No □D	C □Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC		
DV Victim/Survivor	Г	NO CHANGES WIT	H DV STATUS				
Within the past 3 months							
3 to 6 months ago							

□Yes □No

Case Manager

Currently fleeing?

□Yes □No

Interview Date

□Yes □No

Date Data Entry Completed

Initials

□Yes □No

□Yes □No

# <u>HMIS DATA F</u>ORM

PROGRAM			I			
	F	ORMS ARE DUE TO H	IMIS PROGRAM AIDI	WITHIN 2 DAYS OF	PROJECT EXIT DATE	
	(1)	(2)	(3)	(4)	(5)	
	Head of HH	Other HH Member	Other HH Member	Other HH Member	Other HH Member	
HMIS Client ID #:						
NAME(s):						
		INCLUDE ALL HOUSEHOLD MEMBERS IN EXIT				
Reason for Leaving:						
Completed Program						
Criminal activity / violence						
Death						
Disagreement with rules/persons						
Left for housing opp. Before completing program						
Needs could not be met						
Non-compliance with program						
Non-payment of rent						
Other						
Reached maximum time allowed						
If Other, Specify:						

#### Destination: (All Clients)

Deceased (HUD)			
Emergency shelter, including hotel or motel paid for with emergency shelter voucher (HUD)			
Foster care home or foster care group home (HUD)			
Hospital (non-psychiatric) (HUD)			
Hotel or motel paid for without emergency shelter voucher (HUD)			
Jail, prison or juvenile dention			
Long-term care facility/nursing home			
Owned by client, no ongoing housing subsidy (HUD)			
Owned by client, with ongoing housing subsidy (HUD)			
Permanent housing (other than RRH) for formerly homeless			
Place not meant for habitation			
Psychiatric hospital or other psychiatric facility (HUD)			
Rental by client, no ongoing housing subsidy (HUD)			
Rental by client, with VASH subsidy			
Rental by client, GPD TIP subsidy			

		HMIS DATA F	ORM		
	(1)	(2)	(3)	(4)	(5)
Rental by client, with other housing subsidy (including RRH) (HUD)					
Rental by client, with RRH or equivalent subsidy (HUD)					
Residential project or halfway house with no homeless criteria					
Staying or living with family, permanent tenure (HUD)					
Staying or living with family, temporary tenure, e.g., room, aprtment or house) (HUD)					
Staying or living with friends, permanent tenure (HUD)					
Staying or living with friends, temporary tenure, e.g., room, apartment or house) (HUD)					
Substance abuse treatment facility or detox center (HUD)					
Transitional housing for homeless persons (including homeless youth)					
Other (HUD)					
No exit interview completed (HUD)					
Client Doesn't Know (HUD)					
Client refused (HUD)					
If Other, Specify:					

Covered by Health Insurance? (ALL CLIENTS)	NO CHANGES IN HEALTH INSURANCE FOR ENTIRE FAMILY				
Yes					
No					
Client doesn't know					
Client refused					

#### If 'Yes', Source of Health Insurance

Medicaid	□Yes □No □DNC				
Medicare	□Yes □No □DNC				
State Children's Health Ins. (CHIP)	□Yes □No □DNC				
Veteran's Administration (VA) Medical Services	□Yes □No □DNC				
Employer-Provided Health Insuran.	□Yes □No □DNC				
Health Insurance through COBRA	□Yes □No □DNC				
Private Pay Health Insurance	□Yes □No □DNC				
State Health Ins. for Adults (OHP)	□Yes □No □DNC				
Indian Health Service Program	□Yes □No □DNC				
Other (Describe)					

EXIT

	(1)	(2)	(3)	(4)	(5)
Does the Client have a Disabling Con	dition? (Required for	all household member	s)		
		NO CHANGES IN D	DISABLING FOR ENT	FIRE FAMILY	
Yes					
No					
Client doesn't know					
Client refused					
Disability Type: (Required for all hou	usehold members)				
Alcohol Abuse (HUD)		□Yes □No	□Yes □No	□Yes □No	□Yes □No
Drug Abuse (HUD)		□Yes □No	□Yes □No	□Yes □No	□Yes □No
Both Alcohol and Drug Abuse	□Yes □No				
Developmental (HUD)	□Yes □No				
HIV/AIDS (HUD)	□Yes □No				
Mental Health Problem (HUD)	□Yes □No				
Physical (HUD)	□Yes □No				
Chronic Health Condition (HUD)	□Yes □No				
Income from any course 3: (1)-					
Income from any source?: (Ho Yes					
No					
Client doesn't know					
Client refused					
Source of Income: (HoH & Adu Alimony or Other Spousal Support					
(HUD)		□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$
Child Support (HUD)			□Yes □No □DNC		
Earned Income (HUD)	\$ □Yes □No □DNC				
General Assistance (HUD)	\$ □Yes □No □DNC \$	\$ □Yes □No □DNC	\$ □Yes □No □DNC	\$ □Yes □No □DNC	\$ □Yes □No □DNC
Other (HUD)		\$ □Yes □No □DNC	\$ □Yes □No □DNC	\$ □Yes □No □DNC	\$ □Yes □No □DNC
Pension or retirement income from another job (HUD)		\$ □Yes □No □DNC \$	\$ □Yes □No □DNC \$	\$ □Yes □No □DNC \$	\$ □Yes □No □DNC \$
Private Disability Insurance (HUD)		♀ □Yes □No □DNC Ś	., 	♀ □Yes □No □DNC \$	\$ □Yes □No □DNC \$
Retirement Income from Social Security (HUD)		Yes □No □DNC \$	y □Yes □No □DNC \$	y □Yes □No □DNC \$	y □Yes □No □DNC \$
Self Employment Wages		Yes □No □DNC \$	Yes □No □DNC \$	Yes □No □DNC \$	Yes □No □DNO \$
SSDI (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	Yes □No □DNO \$
SSI (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNO \$
TANF Temporary Assistance for Needy Families (HUD)		□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DN0 \$
Unemployment Insurance (HUD)	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNO \$
VA Non-Service Connected Disability		□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	
Pension (HUD)		\$	\$	\$	\$
VA Service Connected Disability Compensation (HUD)		□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNC \$	□Yes □No □DNO \$
Worker's Compensation (HUD)	> □Yes □No □DNC \$	\$ □Yes □No □DNC \$	> □Yes □No □DNC \$	> □Yes □No □DNC \$	\$ □Yes □No □DNO \$
	¥	T	Ť	T	¥

Notes: **TOTAL MONT** CDK=Client Doesn't Know CR=Client Refused DNC=Data Not Collected EXIT

HMIS DATA FORM					EXIT	
	(1)	(2)	(3)	(4)	(5)	
						•
Non-cash benefit from any source?:	(HoH & Adults only)					-
						4

Yes			
No			
Client doesn't know			
Client refused			

#### Source of Non-Cash Benefit: (HoH & Adults only)

•					
Supplemental Nutrition Assistance Program (Food Stamps) (HUD)		□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC	□Yes □No □DNC
WIC (HUD)	□Yes □No □DNC				
TANF Child Care Services (HUD)	□Yes □No □DNC				
TANF Transportation Services	□Yes □No □DNC				
Other TANF-Funded Services (HUD)	□Yes □No □DNC				
Other Source (HUD)	□Yes □No □DNC				

Case Manager

Interview Date

Date Data Entry Completed

Initials

# SERVICE TRANSACTIONS TAB

	ALL HH MEMBERS	EHA	LIRHF \$ Amt Required	HUD	OTHER:
Service List (Check all that Apply)					
AIDS/HIV CONTROL					
CASE/CARE MANAGEMENT					
CHILD CARE PROVIDERS					
COVID-19					
EDUCATION					
EMPLOYMENT					
FOOD					
HEALTH CARE					
HOUSING COUNSELING (landlord/tenant counseling)					
HOUSING/SHELTER					
LANDLORD/TENANT ASSISTANCE					
LEGAL SERVICES					
LIFE SKILLS EDUCATION					
MATERIAL GOODS					
MENTAL HEALTH & SUBSTANCE ABUSE					
MOVING EXPENSE ASSISTANCE					
OUTREACH PROGRAMS					
RENT PAYMENT ASSISTANCE					
RENTAL DEPOSIT ASSISTANCE					
SUBSTANCE ABUSE					
TRANSPORTATION					
UTILITY ASSISTANCE					
UTILITY DEPOSIT ASSISTANCE/UTILITY ASSISTANCE					

#### EXHIBIT F EXPERIENCING OR AT IMMINET RISK OF LONG-TERM HOMESLESNESS



# Housing Authority of Clackamas County

Please note, this will be entered into HMIS Experiencing or at Imminent Risk of Long-Term Homelessness Name of Head of Household: Date of screening: 1. 
Household is earning between 0-30% Area Median Income (AMI); AND 2021 Income 5 people 1 person 2 people 3 people 4 people 6 people 7 people 8 people Limit 30% AMI \$20,300 \$23,200 \$26,100 \$29,000 \$31.350 \$35,580 \$40,120 \$44,660 2.  $\Box$  Head of household has a disabling condition. This can include a physical, psychological or cognitive disability, a chronic illness, or an addiction; This can be self-certified. The disability does not need to be diagnosed or documented by a third party; AND 3. Head of household is currently (client only needs to meet one of the following) criteria): a. 
Literally homeless (staying in a tent, car, emergency shelter, transitional housing or hotel); OR b.  $\Box$  In an institution or publicly funded system of care (e.g. hospital, jail, prison, or foster care); **OR** c.  $\Box$  In housing and will become literally homeless within 14 days of the date of application for homeless assistance and/or has received an eviction (this includes households that are involuntarily doubled-up); OR d.  $\Box$  Fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, trafficking, or other dangerous or life-threatening conditions that relate to violence and lacks the resources or support networks to obtain other safe, permanent housing. Question 3 and 4 can be self-certified or certified by a supportive services provider. No additional documentation is required; AND 4. Head of household meets one or more of the following criteria: a. 
□ Has been literally homeless, institutionalized in a publicly funded system of care, and/or involuntarily doubled-up for a combined total of 12 or more months over the past 3 years; OR b. 
Base housed through another Homeless Assistance Housing Program in the last 3 years and is not currently being served in that program; OR c.  $\Box$  Is being served in an intensive case management program (e.g. Assertive Community Treatment)

#### **Clackamas County** Experiencing or at Imminent Risk of Long-Term Homelessness Page 2 of 2

**Priority Population A** 

□ The head of household meets all four of the above criteria. The head of household is experiencing or at imminent risk of long-term homelessness.

Priority Population B

□ The head of household did not meet all four of the above criteria. The head of household is applying for homeless services and at substantial risk of homelessness and/or is experiencing any form of homelessness.

Completing this screening does not necessarily mean eligibility for a specific program or service.

# **Certification Box**

I certify ( <i>name of head of household</i> ) priority Population □A or □B (Check one).		is in
Staff Name:	Work Phone:	
Staff Signature:	Date:	
Staff Agency:		
Email:		

Note on Area Median Income (AMI): The Department of Housing and Urban Development (HUD) sets AMI limits every year. This form needs to be updated on an annual basis to reflect these changes (usually the new income limits come out in April). HUD develops AMI based on Median Family Income estimates and Fair Market Rent Area Definitions for each metropolitan area. Clackamas County is part of the Portland-Vancouver-Hillsboro, OR-WA MSA metropolitan area. This includes Clackamas, Clark, Columbia, Multnomah, Skamania, Washington & Yamhill Counties.

#### EXHIBIT G: FLEX FUND POLICY

Flexible Funding in the SHS program may be used to pay for supportive services or items that address special needs of program participants. SHS flexible funding must only be used to assist program participants to obtain and maintain permanent housing. All SHS providers will follow procurement law and use reasonable discretion to make economical purchasing choices. This list below includes items that are generally pre-approved, and can be purchased without explicit prior approval.

Any expenditure not explicitly or implicitly included in the list below requires approved with a written request to <u>HousingServices@clackamas.us</u>. Any dollar amount over what is listed below also requires approval in the same way. This includes mental/physical health, substance abuse treatment services, and legal services costs. (with the exception of SSI/SSDI benefits recovery attorney services, which are included in the list below). For particularly time-sensitive requests for approval sent outside of normal county business hours, a text can be sent to Vahid Brown at 971.334.9870 to alert that a request has been sent to Housing Services email for review.

\*Note: As monthly rent and rental deposits are covered by the RLRA program, they are not included in the list below. However, any rental deposit request for more than 2.5 times monthly rent, must be approved by the SHS team prior to submission to the RLRA team.

#### **Rental Screening Barrier Busting**

- Identification/documentation replacement-up to \$200/person
- Rent Arrears (up to \$5,000/household)- if needed to remove screening barrier and access rental housing
  - Be sure to consult COVID-related rental arrears legal guidance to determine if rental arrears accumulated during CY2020 and CY2021 may be used in landlord screening
- Utility arrears (*up to \$1000/household*)- if needed to remove screening barrier and access rental housing or to set up utilities in rental housing
  - Before making a payment, consult with Clackamas Energy Assistance Program: contacts at <u>https://www.clackamas.us/socialservices/energy.html</u>
  - o Consult with SHS team if payment is needed sooner
- Traffic fines and fees up to \$1000
  - must be tied to removing screening barrier to rental housing or to prevent loss of housing

#### **Housing Related Costs**

- Rental Application fees-up to \$150/screened individual
- Holding deposits-up to \$400/household
- Utility deposits-up to *\$500/household*
- Rental/Security deposits work with RLRA team to problem solve cases where landlord will not accept a promissory note. If landlord will not accept alternative payment methods offered by RLRA, contact SHS team for approval of payment out of flex funds.
- Pet deposits- for up to 2 pets-up to \$800
- Utility payments—*up to \$500* annually
  - There is a utility allowance built into in the Housing Authority of Clackamas County rent calculation document *for heat, water, sewer, garbage and power to the rental unit*. Ensure the participant has an on-going plan to cover utility costs
  - Any utilities paid outside of heat, power, water, sewer, garbage and internet

must be approved by SHS team

- Unpaid tenant portion of rent: *up to \$500* 
  - Must be a one-time or short-term prevention strategy while developing budgeting plan of action with household
- Moving costs-up to \$500 in total/household
  - May include: truck rental, moving company, and/or moving supplies
  - If hiring a moving company, agency must receive 3 quotes before contracting with lowest price
- Community Warehouse participation costs, including delivery fee-up to \$200/household
  - All other furniture costs must be approved by SHS team
- Mattress (when unavailable at Community Warehouse) up to \$400
  - Approval for mattresses at a higher cost will require a medical need, and must be made directly to the SHS team
- Mediation between landlords and program participants-up to \$300
- Temporary short-term housing provision- up to \$150 per night
  - Diversion should be used in all cases to find the most cost efficient, trauma-informed, and suitable option for each participant
  - If Emergency Shelter is the best intervention, attempts must be made first utilize existing Emergency Shelter units or vouchers
  - Hotel/motel costs may be paid out of flex funding if all other options have been exhausted, including diversion, and this is the best option for the individual
    - Costs \$150 per night or less
    - Must seek re-authorization at least monthly with SHS team to continue to pay for this cost

#### **Other General Uses**

- Basic Hygiene/medical needs-up to \$100/person/year
  - Ex. Menstruation products, toilet paper, first aid kit and/or supplies, toiletries etc.
- Survival assistance-up to \$500/household-
  - Includes costs to support program participants' ability to survive the elements while identifying temporary and/or permanent housing options.
  - Ex. Tent, sleeping bag, hand/foot warmers, socks, shoes, warm weather gear, food/water, sun screen, backpack etc.
- Assistance applying for benefits-up to \$500/applicant
  - Ex. Fees to attorneys or others to assist with completing an SSI/SSDI application
- Cell phone bill-up to *\$200/household* 
  - Before paying with SHS funds, households must apply for reduced cost phone programs. Example: Oregon Lifeline, <u>https://www.oregon.gov/puc/pages/oregon-lifeline.aspx;</u> Oregon Health Plan members can also receive a free phone via their care coordinator (with CareOregon or HealthShare). Info at: <u>https://www.healthplansinoregon.com/free-cellphones-for-members-of-oregon-health-plan/</u>
- Educational/Life Skills services-up to \$300
  - Ex. Consumer/financial ed, health education, prevention programs, literacy, ESL/ELL, GED, tutoring, household management, conflict management, use of public transit, nutrition, meal prep, parental ed
  - Ex. buying required books, supplies, and/or instructional material associated with education
- Transportation
  - Bus passes (monthly)-\$100/person

- If qualified, agency must assist individuals in applying for honored citizen or other reduced cost bus passes; apply via <u>https://trimet.org/fares/honoredcitizen.htm</u>
- Check with local partners about TriMet partnerships to offset the cost of bus passes (example, Clackamas Service Center and The Father's Heart)
- Gas cards (up to \$100 monthly)
  - When transportation is at least 70% associated with participants work, healthcare needs, grocery shopping, accessing services, and other essential functions
  - SHS funding can only pay for gas cards on an as-needed bases. This policy should <u>not</u> be read to mean that every participant with a vehicle automatically receives \$100 a month
- o Car repair or maintenance, not to exceed 10% of Blue Book value of the vehicle-
- Food (up to \$150/mo/household)
  - Food paid for by SHS should be supplemental to SNAP benefits and accessing food banks and other free or reduced cost food programs
  - SHS funding can only pay for food on an as-needed bases. This policy should <u>not</u> be read to mean that every participant/household automatically receives \$150 a month in food assistance
- Employment assistance and job training- in-person or online- up to \$100/working-age person
  - Ex. Training in particular software or computer skills, on-the-job instruction, employment assistance programs, reasonable stipends for job training
- Costs or fees associated with participating in necessary healthcare services- up to \$100
  - Contact Clackamas County Behavioral Health for appointments
  - Ex. mental or physical health costs, program fees, etc.
- Credit Counseling- up to \$75
  - Assistance with resolving personal credit issues
- Engagement services- costs to support engagement with program participants-up to \$150/household
- Child Care- *Request approval* 
  - Cost of establishing childcare or providing childcare vouchers
  - Costs for food, as required by a childcare provider
- Storage unit costs- -up to \$200/household
  - *Storage unit costs should only be covered for a short time* until a participant can be reunited with their possessions

### **ADDENDUM: DEFITIONS**

#### Culturally Responsive and Culturally Specific Services

HACC is using definitions of Culturally Responsive and Culturally Specific services developed through a collaborative Metro-wide work group.

#### Culturally Responsive

Culturally responsive services are general services that have been adapted to honor and align with the beliefs, practices, culture and linguistic needs of diverse consumer / client populations and communities whose members identify as having particular cultural or linguistic affiliations by virtue of their place of birth, ancestry or ethnic origin, religion, preferred language or language spoken at home. Culturally responsive services also refer to services provided in a way that is culturally responsive to the varied and intersecting "biological, social and cultural categories such as gender identity, class, ability, sexual orientation, religion, caste, and other axes of identity." Culturally responsive organizations typically refer to organizations that possess the knowledge and capacity to respond to the issues of diverse, multicultural communities at multiple intervention points. Culturally responsive organizations affirmatively adopt and integrate the cultural and social norms and practices of the communities they serve. These agencies seek to comprehensively address internal power and privilege dynamics throughout their service delivery, personnel practices and leadership structure.

A culturally responsive organization is one that reflects the following characteristics:

• Prioritizes responsivity to the interests of communities experiencing inequities/racism and provides culturally grounded interventions [that] have been designed and developed starting from the values, behaviors, norms, and worldviews of the populations they are intended to serve, and therefore most closely connected to the lived experiences and core cultural constructs of the targeted populations and communities;

• Affirmatively adopts and integrates the cultural and social norms and practices of the communities they serve;

• Addresses power relationships comprehensively throughout its own organization, through both the types of services provided and its human resources practices. A key way of doing this is engaging in critical analysis of the organization's cultural norms, relationships, and structures, and promoting those that support democratic engagement, healing relationships and environments;

• Values and prioritizes relationships with people and communities experiencing inequities universally, paying particular attention to communities experiencing racism and discrimination;

• Commits to continuous quality improvement by tracking and regularly reporting progress, and being deeply responsive to community needs; and

• Strives to eliminate barriers and enhance what is working. Culturally responsive organizations seek to build change through these major domains:

- Organizational commitment, leadership, and governance;
- Racial equity policies and implementation practice;

- Organizational climate, culture, and communications;
- · Service-based equity and relevance;
- Workforce composition and quality;
- Community collaboration;
- · Resource allocation and contracting practices; and
- Data metrics and continuous quality improvement.

#### Culturally Specific

Culturally specific services are services provided for specific populations based on their particular needs, where the majority of members/clients are reflective of that community, and use language, structures and settings familiar to the culture of the target population to create an environment of belonging and safety in which services are delivered. Culturally specific organizations typically refer to organizations with a majority of members/clients from a particular community. Culturally specific organizations also have a culturally focused organizational identity and environment, a positive track record of successful community engagement, and recognition from the community served as advancing the best interests of that community. Organizations providing Culturally Specific Services reflect the following characteristics:

• Programs are designed and continually shaped by community input to exist without structural, cultural, and linguistic barriers encountered by the community in dominant culture services or organizations AND designed to include structural, cultural and linguistic elements specific to the community's culture which create an environment of accessibility, belonging and safety in which individuals can thrive.

• Organizational leaders, decision-makers and staff have the knowledge, skills, and abilities to work with the community, including but not limited to expertise in language, core cultural constructs and institutions; impact of structural racism, individual racism and intergenerational trauma on the community and individuals; formal and informal relationships with community leaders; expertise in the culture's explicit and implicit social mores. Organizational leaders and decision-makers are engaged in improving overall community well-being, and addressing root causes.

• Intimate knowledge of lived experience of the community, including but not limited to the impact of structural or individual racism or discrimination on the community; knowledge of specific disparities documented in the community and how that influences the structure of their program or service; ability to describe the community's cultural practices, health and safety beliefs/practices, positive cultural identity/pride/resilience, immigration dynamics, religious beliefs, etc., and how their services have been adapted to those cultural norms.

• Provide multiple formal and informal channels for meaningful community engagement, participation and feedback at all levels of the organization (from service complaints to community participation at the leadership and board level). Those channels are constructed within the cultural norms, practices, and beliefs of the community, and affirm the positive cultural identity/pride/resilience of the community. Community participation can and does result in desired change.

• Commitment to a highly skilled and experienced workforce by employing robust recruitment, hiring and leadership development practices including but not limited to valuing and caring for community and/or lived experience; requirements for professional and personal references within the community; training standards professional development opportunities and performance monitoring.

• Commitment to safety and belonging through advocacy; design of services from the norms and worldviews of the community; reflect cultural constructs of the culturally specific community; understand and incorporate shared history; create rich support networks; engage all aspects of community; and address power relationships.

# Housing First Principles:

- Few to no programmatic prerequisites to permanent housing entry
- Low barrier admission policies
- Rapid and streamlined entry into housing
- Supportive services are voluntary, but can and should be used to persistently engage tenants to ensure housing stability
- Tenants have full rights, responsibilities, and legal protections
- Practices and policies to prevent lease violations and evictions
- Evictions from housing do not result in termination from the program

For more information on housing first, visit: <u>https://endhomelessness.org/resource/housing-first/</u> and https://www.hudexchange.info/resource/3892/housing-first-in-permanent-supportivehousing-brief/

#### ASSIGNMENT ADDENDUM TO TO THE CONTRACT DOCUMENTS WITH THE FATHER'S HEART STREET MINISTRY

This Assignment Addendum is entered into between **The Father's Heart Street Ministry** ("Contractor"), the Housing Authority of Clackamas County ("HACC") and Clackamas County ("County"). This Assignment Addendum is attached to, and incorporated into, the contract between Contractor and HACC executed contemporaneously herewith ("Contract"). As used below, "Contract" means this Assignment Addendum and the Contract.

The County is creating a new Housing Division within the County's Department of Health, Housing, and Human Services. On or after July 1, 2022, contracts for the provision of supportive housing services, including this Contract, will be assigned by HACC, to the County.

On or after July 1, 2022, or at such other time as either HACC or County may determine (the "Effective Date"), all of HACC's rights, title, interest, responsibilities, and other obligations will be assigned from HACC to County. By execution of this Assignment Addendum, County hereby accepts such assignment and assumes and agrees to be bound by the terms of the Contract as of the date of the Effective Date.

#### Housing Authority of Clackamas County

**Clackamas County** 

Authorized Signature

Date

Authorized Signature

Date

Printed Name

Printed Name

The Father's Heart Street Ministry

6

Printed Name

# COVER SHEET

□ New Agreement/Contra	ct				
□ Amendment/Change/Ex	tension to				
□ Other					
Originating County Department:					
Other party to contract/agreement:					
Description:					
After recording please return to:					
	County Admin				
	Procurement				
If applicable, complete the following:					

Board Agenda Date/Item Number: \_\_\_\_\_