

CLACKAMAS COUNTY BOARD OF COUNTY COMMISSIONERS
Sitting/Acting as the Board of Health

Policy Session Worksheet

Presentation Date: 6/25/2019 **Approx. Start Time:** 1:30 PM **Approx. Length:** 30 min.

Presentation Title: Public Health Reaccreditation

Department: Health, Housing & Human Services / Public Health Division

Presenters: Richard Swift, Health, Housing & Human Services Director and Interim Public Health Director; Philip Mason-Joyner, Public Health Operations Manager

WHAT ACTION ARE YOU REQUESTING FROM THE BOARD?

Staff from Health, Housing & Human Services (H3S) are presenting the background on Public Health Accreditation, outcomes from the first phase of accreditation (June 2014-present), and an update about the reaccreditation process. We are requesting (1) a letter of support from the BCC and (2) the BCC's participation in the virtual reaccreditation site visit at the beginning of 2020.

EXECUTIVE SUMMARY:

Public Health Accreditation is performed by the Public Health Accreditation Board, a national non-profit organization that is endorsed by leading public health agencies such as the Centers for Disease Control and Prevention and the American Public Health Association. Public health accreditation is a recognized best practice among public health agencies. Accreditation is an investment that makes communities healthier by:

- Providing evidence-based frameworks for public health-specific programs and services;
- Peer review and technical assistance; and
- Developing a set of performance standards so progress can be measured.

Clackamas County Public Health (CCPH) became one of first 50 accredited public health agencies in June 2014. Accreditation is active for five years and reaccreditation is necessary for a health department to continue to be designated as accredited.

Because of the numerous improvements that resulted from accreditation and alignment with existing County performance improvement initiatives and strategic goals, CCPH is seeking reaccreditation. Reaccreditation builds on initial accreditation and is focused on an assessment of an accredited health department's continued improvement and advancement. The goal of reaccreditation is to assist health departments at becoming increasingly effective at improving the health of the population they serve.

Reaccreditation documentation is due September 2019 to the Public Health Accreditation Board.

FINANCIAL IMPLICATIONS (current year and ongoing):

Is this item in your current budget? YES NO

What is the cost? \$12,000

What is the funding source? County General Fund

STRATEGIC PLAN ALIGNMENT:

- How does this item align with your Department's Strategic Business Plan goals?
 - Sustaining public health and wellness

- How does this item align with the County's Performance Clackamas goals?
 - Ensuring safe, healthy, and secure communities

LEGAL/POLICY REQUIREMENTS:

N/A

PUBLIC/GOVERNMENTAL PARTICIPATION:

N/A

OPTIONS:

For the BCC's consideration, options include the following:

- (1) Provide a letter of support for Public Health reaccreditation and agree to participate in the virtual reaccreditation site visit at the beginning of 2020.
- (2) Provide alternative direction to CCPH regarding reaccreditation.

RECOMMENDATION:

Staff respectfully recommends the BCC select option one.

ATTACHMENTS:

- A. Public Health Reaccreditation PowerPoint
- B. Letter of support

SUBMITTED BY:

Division Director/Head Approval _____
Department Director/Head Approval _____
County Administrator Approval _____



For information on this issue or copies of attachments, please contact Richard Swift @ 503-650-5694.

Public Health Reaccreditation

June 25, 2019

Background

- Clackamas County Public Health was recognized as one of the first 50 accredited public health agencies in June 2014.
- Accreditation is a best practice among public health agencies.
 - Currently, there are 244 accredited agencies, including local, state, and tribal agencies.
- Accreditation is an investment that makes communities healthier by:
 - Providing evidence-based frameworks for public health-specific programs and services;
 - Peer review and technical assistance; and
 - Developing a set of performance standards so progress can be measured.

The Value of PHAB Accreditation

Strengthening Health Departments to Better Serve their Communities



Quality Improvement

The percentage of respondents who said accreditation stimulates quality and performance improvement opportunities.¹



Partnerships

The percentage of respondents who said that since becoming accredited, their health department's relationships with local community stakeholders have improved.¹



Accountability

The percentage of respondents who said accreditation improves accountability to external stakeholders.¹



Strengths/Weaknesses

The percentage of respondents who said accreditation allows the health department to better identify strengths and weaknesses.¹



Workforce

"By far the best [outcome of accreditation] is the validation for staff. They are really proud of accomplishing accreditation, and really proud of doing things the right way."²



Resources

"The work we have done to become accredited has helped us obtain other grants. Going through our CHA and CHIP goals, having a strategic plan in place, they have probably helped us secure some grants that we may not have obtained if we had not had those."²



¹ NORC evaluation survey of health departments one year after they were accredited, as of Oct. 2016.

² Responses to interviews/surveys as part of NORC evaluation.

For more information about the Public Health Accreditation Board and the value of PHAB accreditation, please visit <http://www.phaboard.org/accreditation-overview/what-are-the-benefits/>

Service delivery improvements

- Data-driven
 - *Public Health Impact* publications
- Community relationships
 - Blueprint for a Healthy Clackamas County
- Population-level focus
 - Tobacco Retail License
- Performance management
 - Strategic Plan

Reaccreditation process

- Reaccreditation occurs every five years.
- Reaccreditation builds on initial accreditation, but is focused on *sustaining* and *advancing* services.
- Reaccreditation aligns with existing County performance improvement initiatives and strategic goals.
- Because of the success we achieved from accreditation, we are seeking reaccreditation.



Public Health Accreditation Board

Guide to National Public Health Department Reaccreditation: Process and Requirements

ADOPTED DECEMBER 2016



Requirements for reaccreditation

- Strategic Plan (MFR / Performance Clackamas)
- Community Health Assessment
- Community Health Improvement Plan (Blueprint for a Healthy Clackamas County)
- Workforce Development Plan
- Communications Plan
- Active Surveillance and Investigation Plan
- Emergency Operations Plan
- Quality Improvement Plan (H3S Lean)

What's the BCC's role?



- Letter of support
- Virtual interview

Key dates for reaccreditation

Application,
with BCC letter
of support due

- June 2019

Virtual site visit,
including BCC
interview

- Early 2020

Documentation
to PHAB due

- September 2019

Reaccreditation
decision

- June 2020

June 30, 2019

Kay Bender, RN, PhD, FAAN
President and CEO
Public Health Accreditation Board
1600 Duke Street, Suite 200
Alexandria, VA 22314

Dear Dr. Bender,

Clackamas County's Board of Commissioners serves as the Board of Health, acting as the governing body and Local Public Health Authority for the jurisdiction. We influence health through public policies that protect and promote the personal, community and environmental health of all our residents. In this capacity, we recommend that Clackamas County Public Health Division apply to become reaccredited through the national Public Health Accreditation Board.

Our residents and visitors expect, appreciate and deserve exceptional public health services. The process of achieving initial public health accreditation was an essential step to assure that the capacity and quality of services necessary to address emerging public health needs were addressed. Over the past five years, the Clackamas County Public Health Division has continued to advance these efforts in collaboration with multi-sector partners.

On behalf of the Clackamas County Board of Health, I am writing to strongly support our Public Health Division's application in its efforts to become reaccredited.

Thank you,

Jim Bernard, Chair
Clackamas County Board of Commissioners / Board of Health