



Performance and Experience Report

Clackamas County #100112

General County (GC) Population

Current Incurred Period: 1/1/2024 – 12/31/2024

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Overall Spend

Total Plan Paid PMPM¹

\$668.18

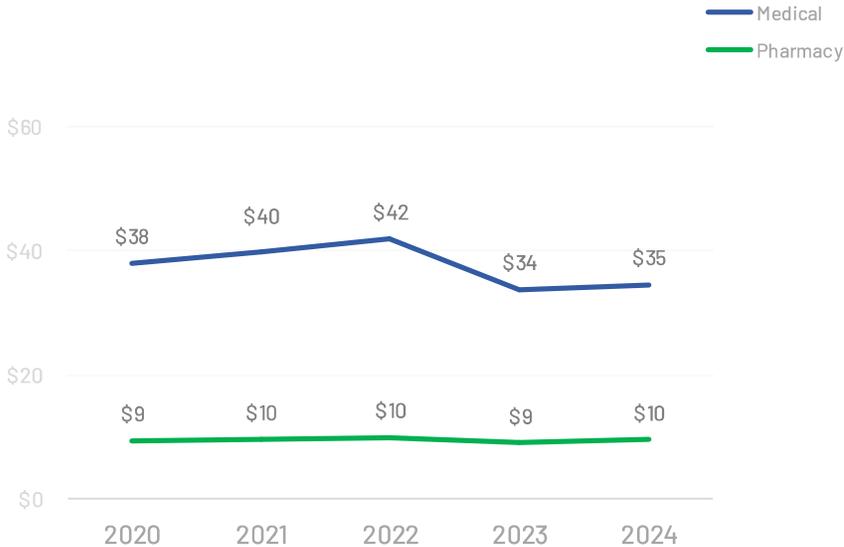
Total Member Paid PMPM¹

\$44.07

Plan Paid PMPM Trend



Member Paid PMPM Trend



¹ Combined Medical & Pharmacy PMPM (Current year)

Medical Dashboard

Members Utilizing Benefit

85%

Members Met Deductible

14.5%

Members Met Out-of-Pocket Maximum

7.0%

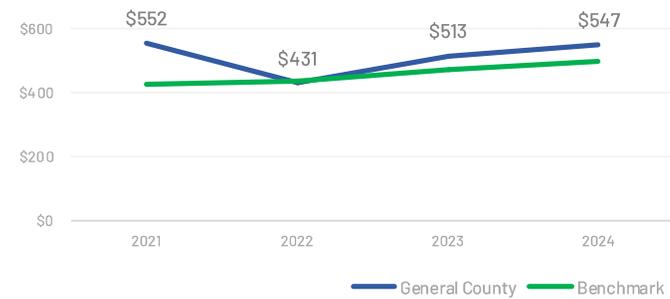
Plan & Member Paid PMPM



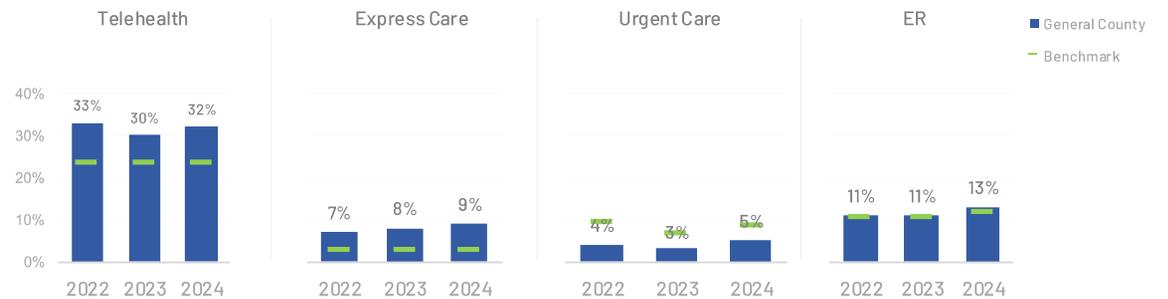
Plan Paid PMPM Trend by Site of Service



Plan Paid PMPM Trend

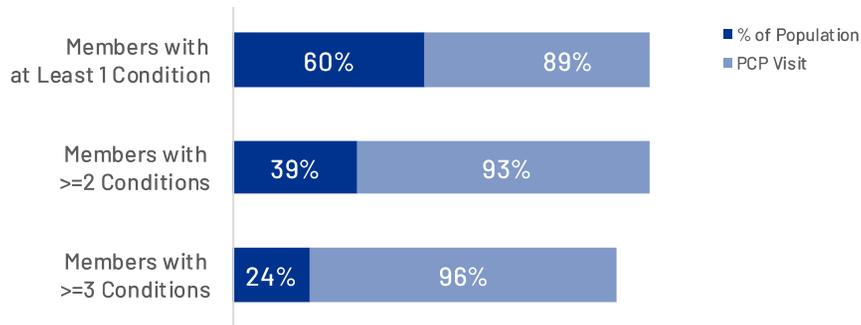


Telehealth & Other Sites of Care

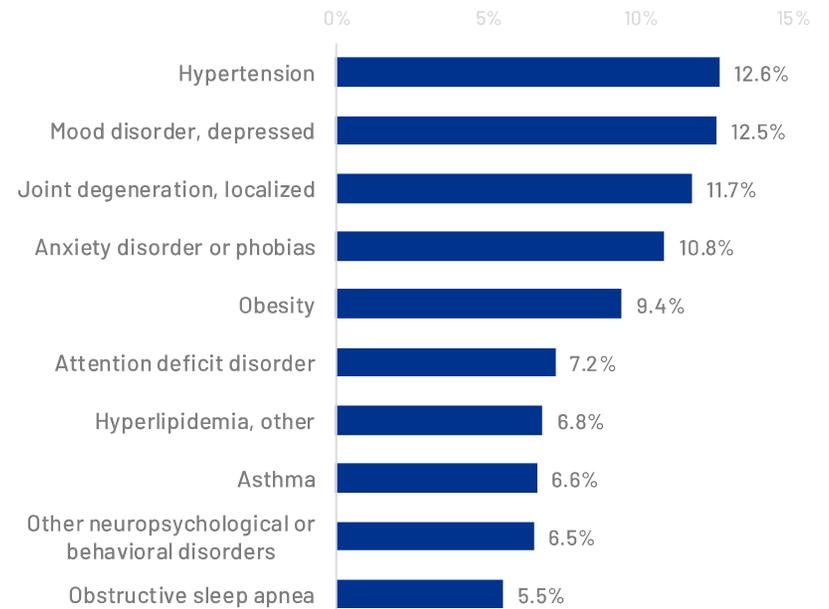


Chronic Conditions Prevalence

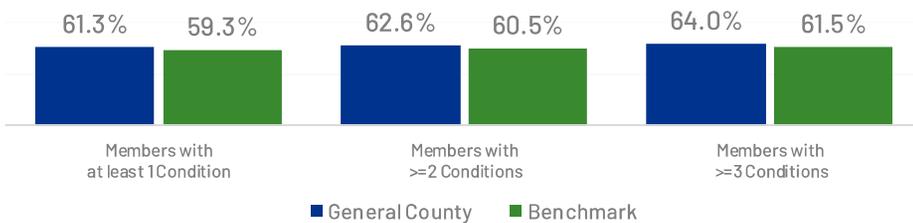
Chronic Conditions Prevalence¹



Top 10 Chronic Conditions¹



Chronic Member 90-day Medication Fill Rate²



Mental Well-being

Behavioral Health Plan Paid¹

\$1,834,963

Plan Paid PMPM¹

\$57.78

Benchmark: \$44.63

Members with BH Claims²

26%

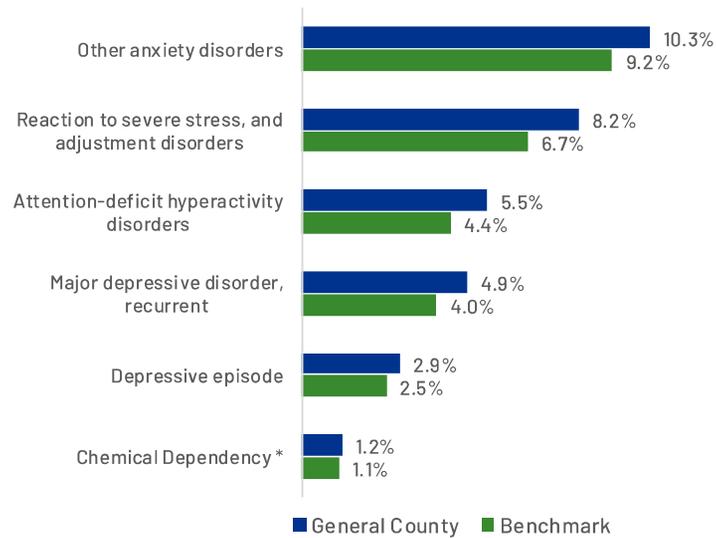
Benchmark: 23%

BH Members using virtual providers³

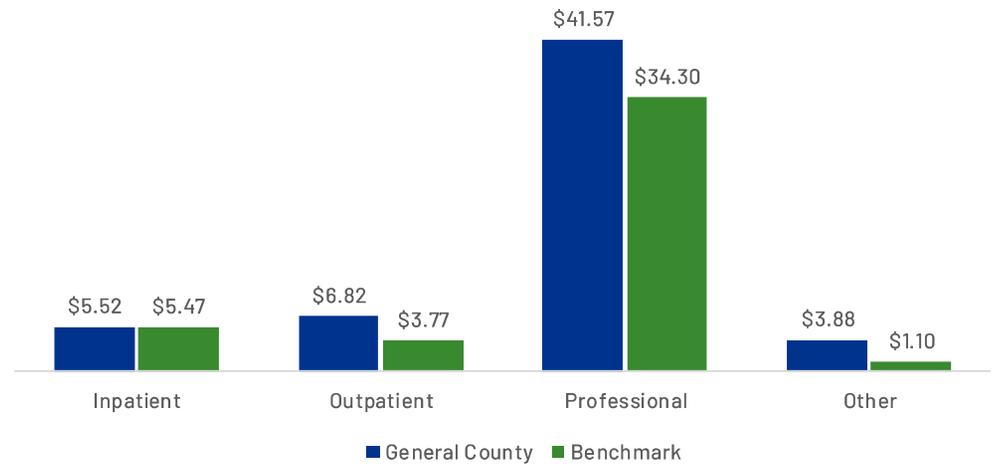
2.4%

Benchmark: 3.0%

Top BH Diagnoses by Member Utilization²



Plan Paid PMPM by Service Category



Benchmark: Providence self-insured book of business

¹ Based on behavioral health (BH) claims

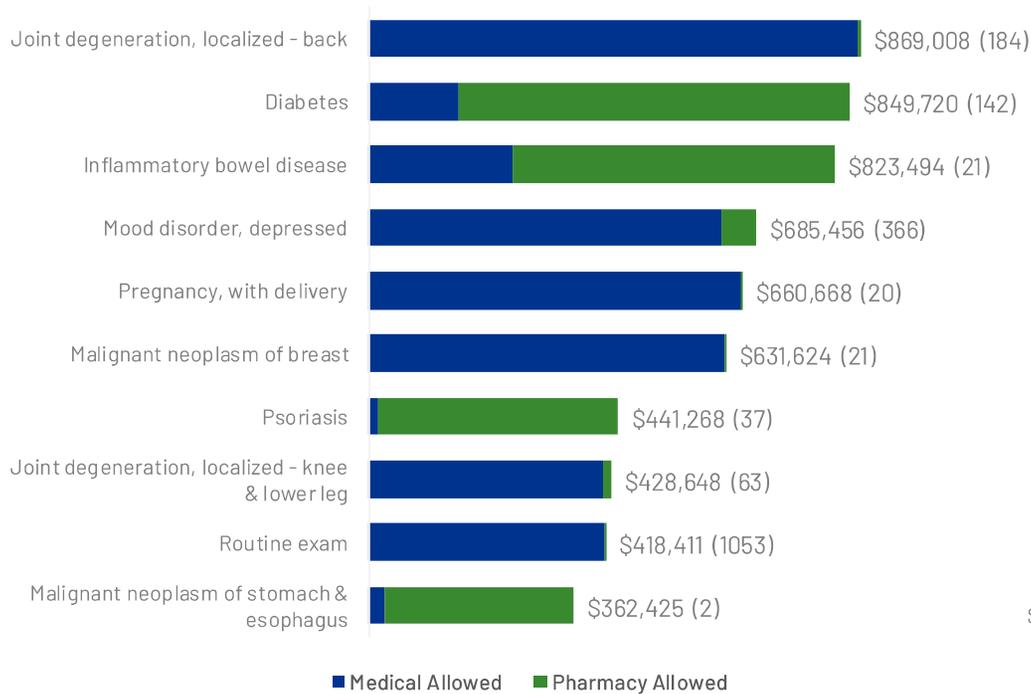
² % of eligible members with BH claims

³ % BH members using Talkspace or BH Concierge providers

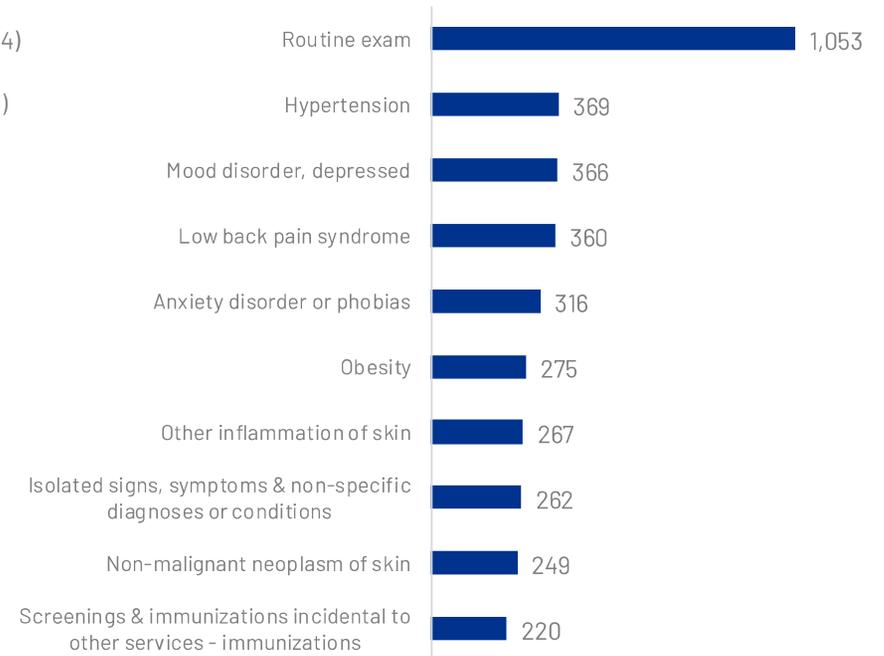
* Includes alcohol, cannabis, nicotine, opioids, other

Top Episodes of Care

Top 10 Episodes by Allowed Amount¹



Top 10 Episodes by Member Utilization



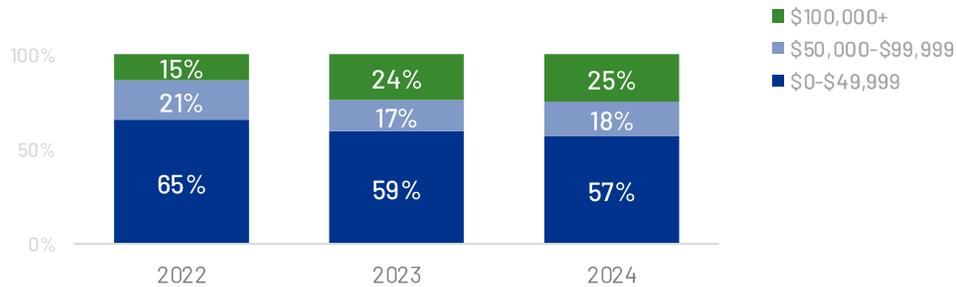
¹ (n) = the number of utilizing members per episode type

High-cost Claims

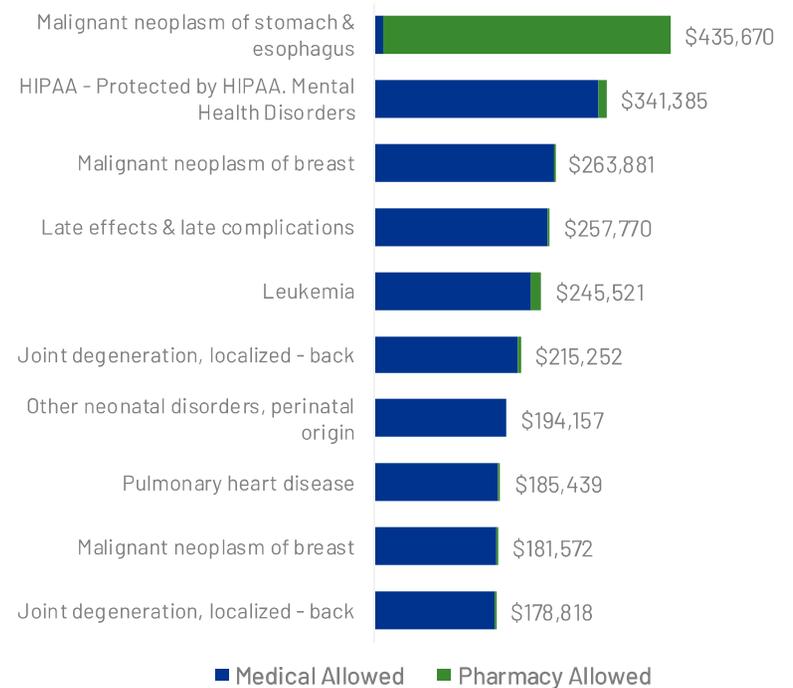
Claims Overview

Claimant Category	2023		2024	
	Members	Plan Paid	Members	Plan Paid
\$0-\$49,999	97.4%	\$11,103,943	96.7%	\$12,151,969
\$50,000-\$99,999	1.8%	\$3,163,992	2.1%	\$3,767,685
\$100,000+	0.7%	\$4,419,575	1.2%	\$5,296,615
Total	100.0%	\$18,687,510	100.0%	\$21,216,268
Total Plan Paid change from 2023			\$2,528,758	

Distribution of Plan Paid by Claimant Category



Top Claimants by Allowed Amount* (Claimants >= \$100K)



Pharmacy Dashboard

Plan Paid

\$3,855,676

Plan Paid PMPM

\$121.43

Members Utilizing Benefit

70%

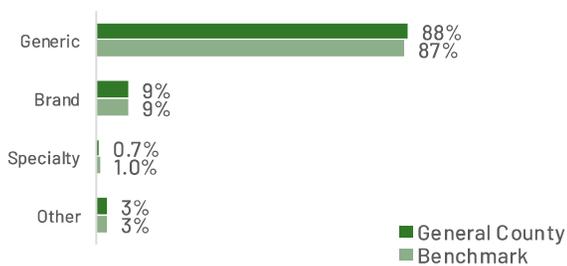
Plan Paid PMPM



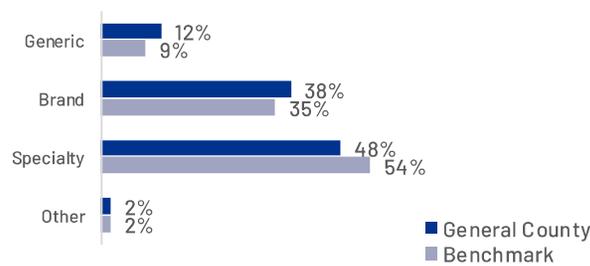
Pharmacy Insights:

- Placeholder

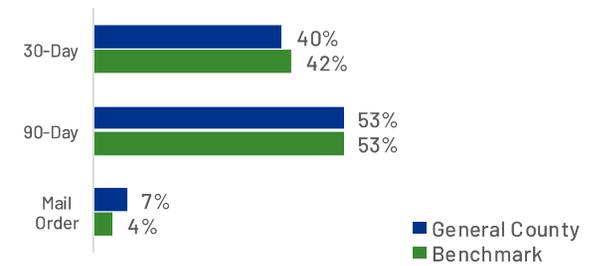
Prescriptions Filled by Drug Type



Plan Paid by Drug Type



Prescriptions Filled by Channel



Identifying and addressing Social Determinants of Health (SDOH)

Top 10 Social Determinants of Health¹



Impact on health outcomes:

- Social factors such as poverty, lack of access to healthy food, unsafe living conditions, and limited education can severely impact health outcomes, despite the availability of medical care.

Lowering costs:

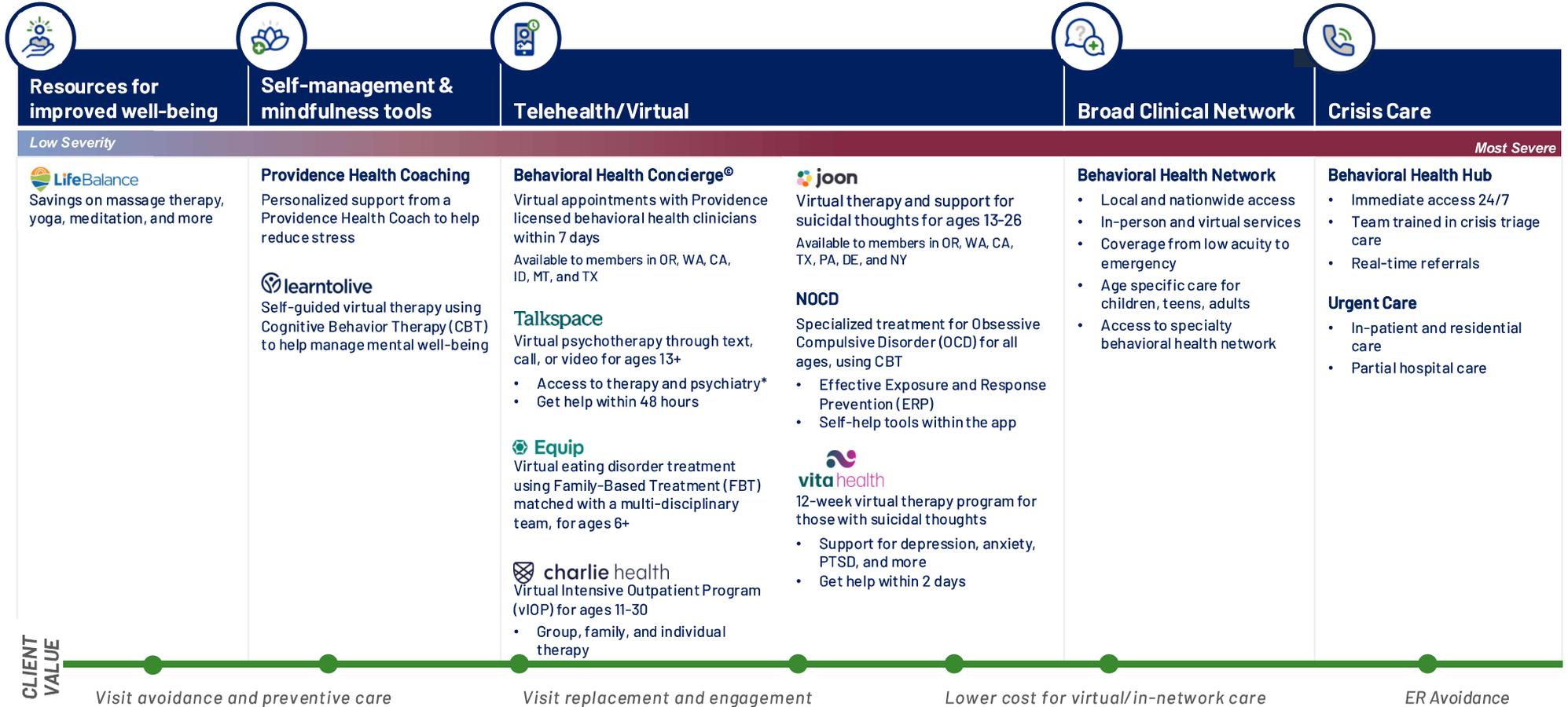
- Addressing social determinants can help lower healthcare costs by preventing chronic disease complications and reducing unnecessary hospital readmissions.

Ways PHP is working to address SDOH:

- Screening for social needs
- Referrals to community resources
- Patient education and advocacy

Behavioral Health Suite of Services

Giving members more choice in how they want and need, to access services and care



CLIENT VALUE

*Psychiatrists can prescribe medication