## **Understanding your bill**

- 1. Account Info account number, service address, name, how much you owe and when it's due
- 2. Account Summary prior balance and account activity
- 3. Current Charges detailed breakdown of current charges
  - **Sanitary Sewer** Residential customers are billed a standard rate per dwelling unit. Commercial and institutional sewer rates are based on a 12 month water consumption average
  - **Surface Water** Surface water rates are billed on impervious surface area with 2,500 square feet equaling 1 unit
  - On-Site Maintenance On-site maintenance fees are billed to residents in subdivisions where additional detention is required
  - Right-of-Way Fee These fees are charged by your city when utilities provide services within its streets

**4. Message Center** - important account information, news or announcements

5. Contact Us - flexible options to help you reach us

**6. Last Payment Detail** - date received and amount of your last payment

**7. Ways to Pay** - choose from our many easy payment options

	WATER	150 Beavercreek Road	TOTAL DUE		\$ 63.89
0	ENVIRONMENT SERVICES	150 Beavercreek Road #430 Oregon City, OR 97045	DUE DATE		7/20/2020
		oregon only, orear orea	ACCOUNT NUMBER		01-12345-01
			SERVICE ADDRESS		1234 MAIN ST
			ACCOUNT NAME	VAI	UED CUSTOMER
VALUED CUSTOMER 1234 MAIN STREET HAPPY VALLEY, OR 970			BILL DATE	6/30/202	
		386	SERVICE PERIOD	6/01/2020	to 6/30/2020
			ACCOUNT SUMMAR	RY	
			PREVIOUS BALANCE		<b>2</b> 63.89
			PAYMENTS - THANK YOU	-	- 63.89
4			ADJUSTMENTS		0.00
	IMPORTANT INF	ORMATION	PENALTIES		0.00
ase remember to toss all hand wipes, baby wipes and other wipes in trash instead of flushing them down the toilet. These so-called					0.00
nable" wip	es do not disintegrate in	water like toilet paper.	CURRENT CHARGE	S	
			DESCRIPTION	QTY	AMOUNT
			SANITARY SEWER	1	50.55
			SURFACE WATER	1	3 7.30
		5	ON-SITE MAINTENANCE RIGHT-OF-WAY FEE	1	3.00 3.04
nline: Cl	<b>ontact us:</b> lackamas.us/WES	5			3.04 63.89
online: Cl mail: we	ackamas.us/WES scustomerservice@cla	ackamas.us	RIGHT-OF-WAY FEE	RGES	3.04 63.89 \$ 63.89
nline: Cl mail: we ustomer	ackamas.us/WES	ackamas.us 67	RIGHT-OF-WAY FEE	RGES	3.04 63.89
nline: Cl mail: we ustomer londay –	ackamas.us/WES scustomerservice@cla • <b>Service</b> : 503-742-45	ackamas.us 67 5:30pm	RIGHT-OF-WAY FEE TOTAL CURRENT CHAR ACCOUNT BALANCE DATE LAST PAYMENT REC	RGES	3.04 63.89 \$ 63.89 6 6 6/10/2020
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<b>nline</b> : Cl <b>mail</b> : we ustomer	ackamas.us/WES scustomerservice@cla • <b>Service</b> : 503-742-450 Thursday, 7:30am to 9	ackamas.us 67 5:30pm es: 503-655-8211 Please detach and return th	RIGHT-OF-WAY FEE TOTAL CURRENT CHAP ACCOUNT BALANCE DATE LAST PAYMENT REC AMOUNT OF LAST PAYMEN is portion with your payment.	RGES	3.04 63.89 \$ 63.89 6 6 6/10/2020 \$ 63.89
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WATER ENVIRONMENT SERVICES