PHASE 2 APPENDIX GLADSTONE LIBRARY

Content

Online Open House Responses

The following tables show responses to each online open house question, as well as the open-ended comments.
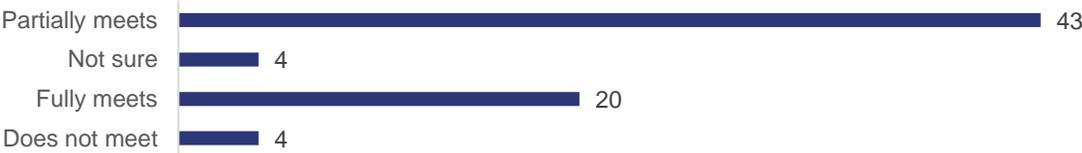
Criteria A

Creates a shared sense of community identity. Includes civic and community space for gathering and learning.

Which of the following Portland Entry features most successfully meet Criteria A? (Check all that apply.)
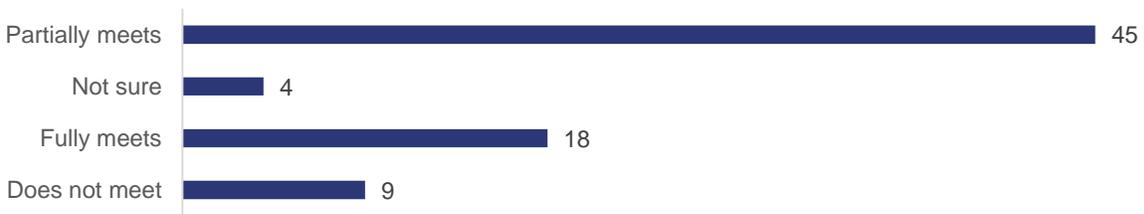

None of these	11
Desirable space for gathering	44
Large plaza facing Portland ave	42
Two small study rooms	28
After-hours access to meeting room	55
Meeting room opens to reading room	31

Overall, how well does the Portland Entry alternative meet Criteria A? (Check one.)

Partially meets	43
Not sure	4
Fully meets	20
Does not meet	4

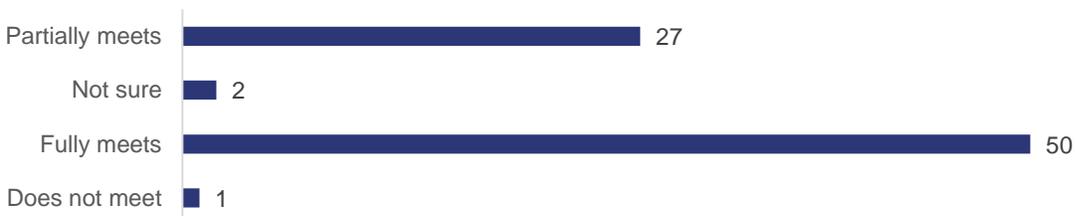**Which of the following Dartmouth Entry features most successfully meet Criteria A? (Check all that apply.)**

Feature	Value
None of these.	12
Large plaza facing E Dartmouth St.	32
One medium-sized study room	21
Courtyard usable for gathering and programs	56
After-hours access to meeting room	50

Overall, how well does the Dartmouth Entry alternative meet Criteria A? (Check one.)

Response	Value
Partially meets	45
Not sure	4
Fully meets	18
Does not meet	9

Which of the following Corner Entry features most successfully meet Criteria A? (Check all that apply.)

Feature	Value
None of these.	8
Medium-sized plaza facing Portland Ave. and E Dartmouth St.	54
Two small study rooms	35
Courtyard usable for gathering and programs	66
After-hours access to meeting room	63
Meeting room opens to children's area	43

Overall, how well does the Corner Entry alternative meet Criteria A? (Check one.)

Response	Value
Partially meets	27
Not sure	2
Fully meets	50
Does not meet	1

Do you have any other comments about how these options do or do not meet Criteria A? (Explain below.)
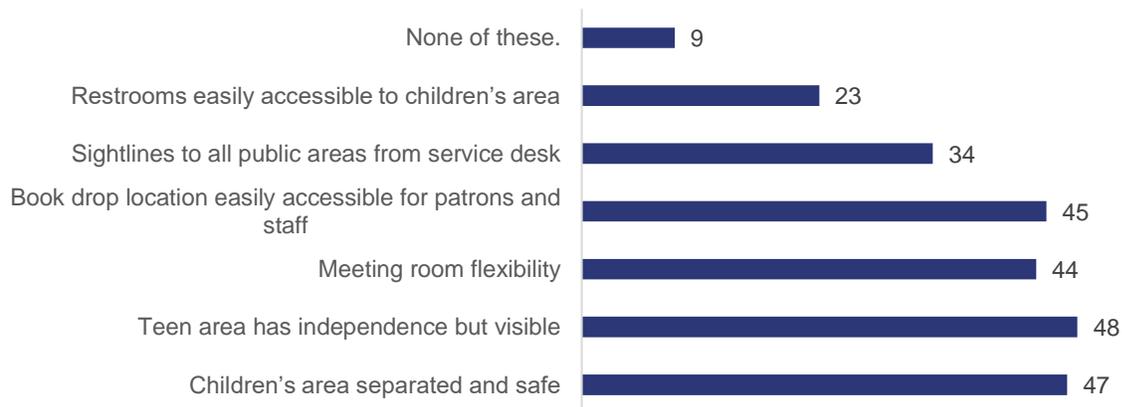
- I am surprised that after spending millions of dollars, that we will have only 1000' of more space for the books.
- A community garden for school age kids and parents to volunteer in.
- Corner entry and plaza allows for easy community identity from E Dartmouth or Portland Blvd.
- With a corner lot should come a corner entry, make a statement, not have the door on one street or another.
- A corner entry or Dartmouth entry would help extend the community/downtown vibe east on Dartmouth (a good thing). The lack of development going down these side streets is odd - no one wants to walk a mile from the proposed bridge at one end to the new community center at the other end past the high school.
- There isn't enough room for collections. After all, isn't the library a place for books?
- I think the Corner Entry supports a more user and staff friendly space. I am also a retired Librarian.
- Not enough space allocated to books.
- Option 3 knocks it out of the park!
- Courtyards in Portland and Dartmouth Entry are completely blocked by a cement wall; Corner Entry has a better view/light.
- I like the meeting room being out of the way in the Corner Entry plan.
- Corner entry has a better flow, the children's area close to restrooms and available to expand the meeting room.
- Important to have room for foundation to sell sort and store books.
- I feel the Dartmouth and Corner entrance designs have a much better layout I feel the children's area near the courtyard is a fantastic idea for any/all outdoor activities.
- I think the smaller plaza space and the bigger courtyard space boosts the corner option up a little.
- For safety of the children, I don't think that you should have meeting rooms open to the children's area. Staff should be able to keep an eye on the children's area.
- Because of our climate, approximately 8 months of inclement weather, I believe that the "Courtyard" be eliminated. That space should become interior library space with windows and/or skylights to create a pleasant environment. That floor space would provide for expanding study area and stack area in the future!!
- I really like layout of corner entry.
- Need more study rooms, children's area needs access to meeting room for large group activities.
- As long as the meeting room can be made available with easy access afterhours while leaving rest of library secure, I prefer Portland and Corner because each has two study rooms. Selecting between the two I would select the Corner option because it keeps the workspace altogether. And I like the larger courtyard for gatherings. But the question is how much use a courtyard will get compared to giving up library space, however if that's important, it should be big enough to actually be useful, which I doubt in the Portland Ave plan.

- A large foundation does not make since to me because people only use it as a walking area. The work area should be located for easy access to vans that are transferring books. I would like the book drop to have super easy access to jump out of my car and drop.
- Corner Entry looks likes more windows can be placed in collection and children/teen areas for outdoor light.
- My first choice is Corner entry, then Dartmouth Entry. Seeing the meeting area may be a benefit to allow the community to see meetings going on.

Criteria B

Supports library activities. Includes spaces and facilities to allow for a positive experience for library patrons and staff.
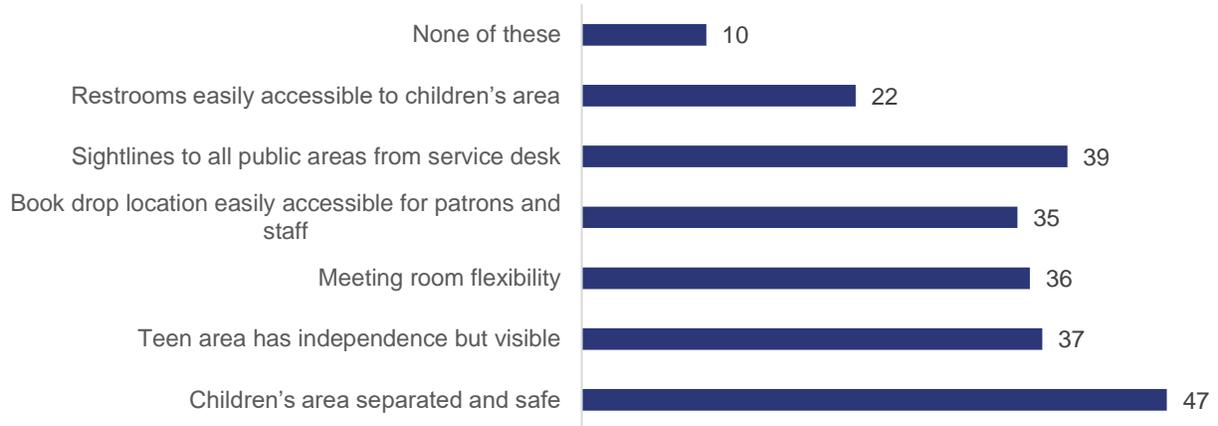
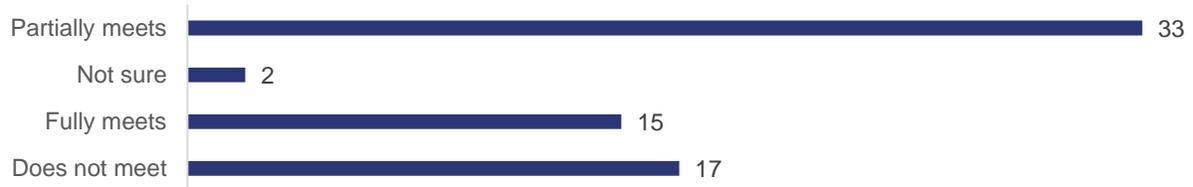**Which of the following Portland Entry features most successfully meet Criteria B? (Check all that apply.)**

Feature	Count
None of these.	9
Restrooms easily accessible to children's area	23
Sightlines to all public areas from service desk	34
Book drop location easily accessible for patrons and staff	45
Meeting room flexibility	44
Teen area has independence but visible	48
Children's area separated and safe	47

Overall, how well does the Portland Entry alternative meet Criteria B? (Check one.)

Response	Count
Partially meets	44
Not sure	2
Fully meets	12
Does not meet	8

Which of the following Dartmouth Entry features most successfully meet Criteria B? (Check all that apply.)

Feature	Value
None of these	10
Restrooms easily accessible to children's area	22
Sightlines to all public areas from service desk	39
Book drop location easily accessible for patrons and staff	35
Meeting room flexibility	36
Teen area has independence but visible	37
Children's area separated and safe	47

Overall, how well does the Dartmouth Entry alternative meet Criteria B? (Check one.)

Response	Value
Partially meets	33
Not sure	2
Fully meets	15
Does not meet	17

Which of the following Corner Entry features most successfully meet Criteria B? (Check all that apply.)

Feature	Value
None of these	9
Restrooms easily accessible to children's area	51
Sightlines to all public areas from service desk	61
Book drop location easily accessible for patrons and staff	60
Meeting room flexibility	56
Teen area has independence but visible	59
Children's area separated and safe	63

Overall, how well does the Corner Entry alternative meet Criteria B? (Check one.)

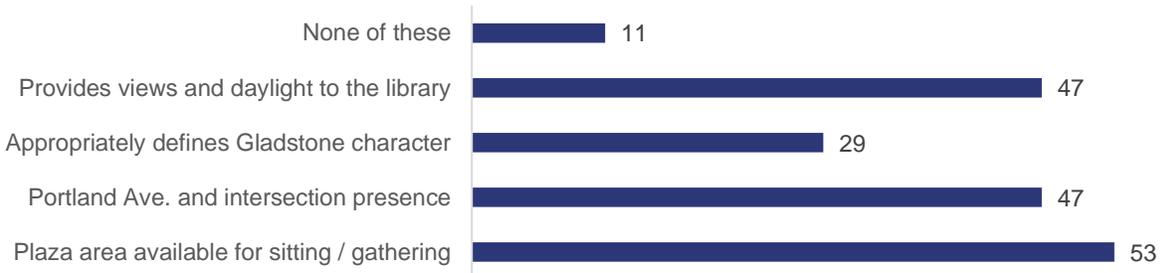| Response	Count
Does not meet	0
Partially meets	12
Not sure	2
Fully meets	59

Do you have any other comments about how these options do or do not meet Criteria B? (Explain below.)

- Corner entry is by far the best design.
- Being the mom of young kids, bathrooms near kids area is a must, I also appreciate the teen area being more separated from the children's area and the overall visibility of the corner entry.
- For me personally, it would definitely not be a positive experience to have to walk a long way from the entrance to access the book drop. I also feel children should be near a restroom.
- Why would you want the children's area in the Portland Avenue plan to be visible from the street? They should be in a safer place in the building, away from street activities and people. And is it possible to have an additional drive-up book drop like other Portland-area libraries?
- Dartmouth book drop right off the sidewalk. I prefer the book drops in the other two designs better.
- Not enough space allocated to books.
- Love the layout of option 3.
- I don't like the book drop being so far from the entrance in the Dartmouth Entry plan.
- There should be a family only restroom in the children's section. Courtyard access shouldn't only go through the children's area like it seems in the corner entry - or maybe the diagram is missing a door.
- Out of the three I feel the corner entrance and Dartmouth entrance are the best designs for supervision, safety and accessibility and function.
- As a mom of younger kids, I like the corner entrance layout with the children's area in the back with restrooms nearby (which I consider vital!). I also like that the teen room has the feeling of independence inside the building but is right on Portland, where they can see the action outside.
- There is hardly any emphasis on books and other reading materials (whether printed or not)! A library by its very definition is for access to books and other materials. Please don't lose sight of that and remember that is the priority! We already have a civic center!
- I am wondering why the building does not have two levels. I know the footprint is limited, but going up makes sense to me. More space for study rooms, meeting rooms, children and teen areas, honestly all of it. Not sure why it doesn't go up, guessing budget??
- Corner option makes the most logical use of space; visibility, courtyard, location of meeting room are all excellent.
- Again, I think the corner works best according to the criteria.
- Children need to have super fast access to the bathroom.

Criteria C

Civic presence and community fit. Enhances and integrates into Gladstone's Main Street area.
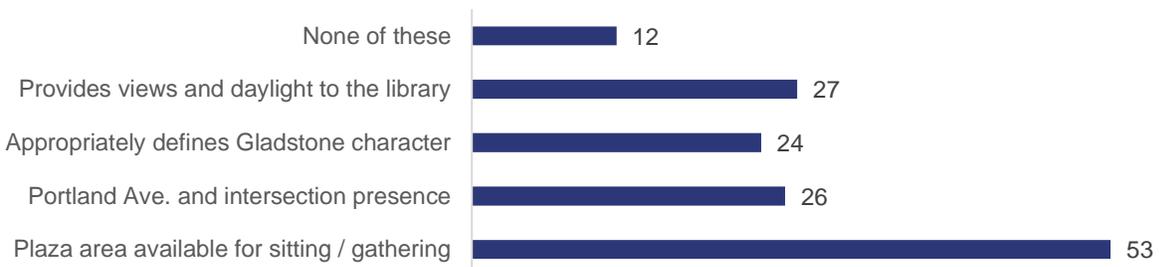
Which of the following Portland Entry features most successfully meet Criteria C? (Check all that apply.)
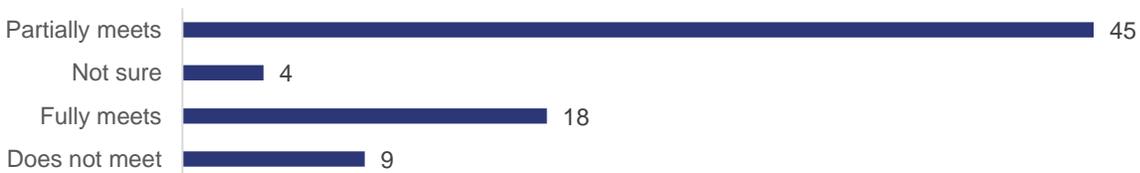
Feature	Count
None of these	11
Provides views and daylight to the library	47
Appropriately defines Gladstone character	29
Portland Ave. and intersection presence	47
Plaza area available for sitting / gathering	53

Overall, how well does the Portland Entry alternative meet Criteria C? (Check one.)

Response	Count
Partially meets	36
Not sure	4
Fully meets	19
Does not meet	7

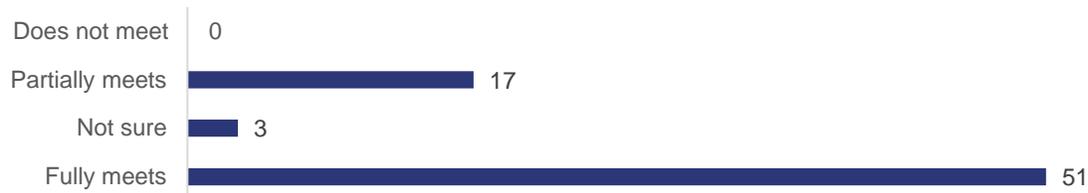**Which of the following Dartmouth Entry features most successfully meet Criteria C? (Check all that apply.)**

Feature	Count
None of these	12
Provides views and daylight to the library	27
Appropriately defines Gladstone character	24
Portland Ave. and intersection presence	26
Plaza area available for sitting / gathering	53

Overall, how well does the Dartmouth Entry alternative meet Criteria C? (Check one.)

Response	Count
Partially meets	45
Not sure	4
Fully meets	18
Does not meet	9

Which of the following Corner Entry features most successfully meet Criteria C? (Check all that apply.)

Feature	Count
None of these	8
Provides views and daylight to the library	60
Appropriately defines Gladstone character	51
Portland Ave. and intersection presence	60
Plaza area available for sitting / gathering	60

Overall, how well does the Corner Entry alternative meet Criteria C? (Check one.)

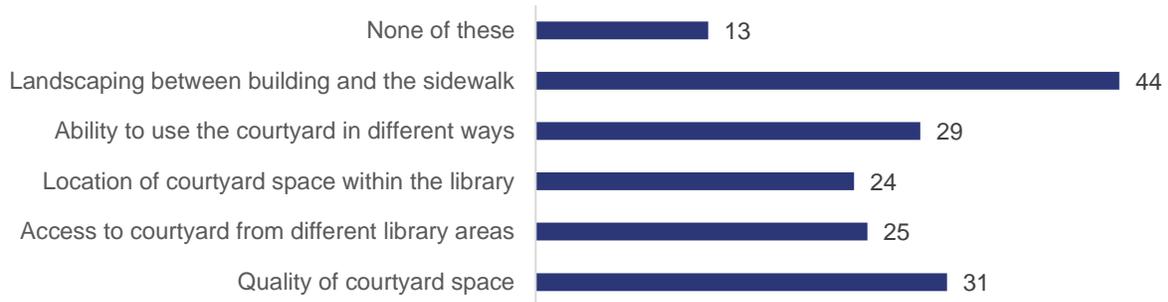| Response	Count
Does not meet	0
Partially meets	17
Not sure	3
Fully meets	51

Do you have any other comments about how these options do or do not meet Criteria C? (Explain below.)

- None
- A large plaza at the front isn't necessary for a library, seems to be a waste of space and an area for unnecessary gathering.
- Again, a corner entry seems like a way to showcase the library and enhance Gladstone character.
- Not enough space allocated to books.
- Just choose option 3.
- The more I look at these, the more I like the Corner Entry plan. Visibility into the meeting room doesn't seem particularly helpful.
- Definitely no large walls along Portland Avenue.
- Tearing down the old city hall site is an extreme disappointment. It would be nice if the historic look and feel of Gladstone could be kept with a renovation and expansion of the old city hall site. None of these plans even offer this option.
- Corner entry design makes a beautiful presentation from the fire station; this is unique and also enhances the interior. I love this!
- Both Portland and Corner admit more light, however again, Corner seems to be more inclusive.
- I haven't a clue about Defining Gladstone Character, except if the predominant buildings are any example it should be sort of a cracker box. I don't know how to assess this. But if Gladstone wants a modern feeling library, the corner door and lots of light might be a better pathway.
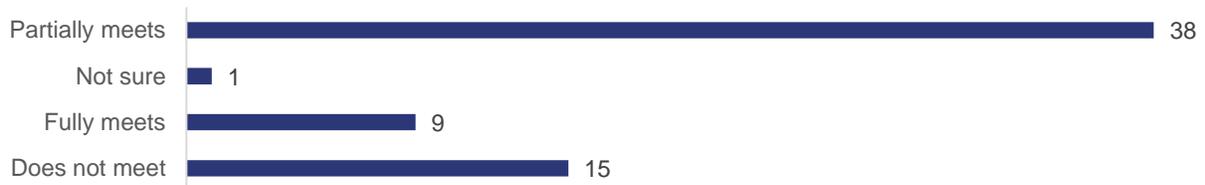
Criteria D

Provides access to nature and green space. Offers easy and available views, light and access to outdoors.
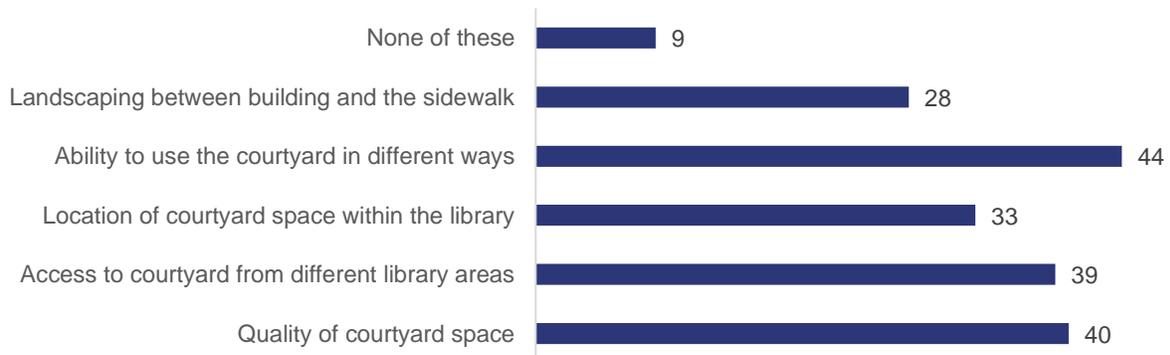
Which of the following Portland Entry features most successfully meet Criteria D? (Check all that apply.)

Feature	Count
None of these	13
Landscaping between building and the sidewalk	44
Ability to use the courtyard in different ways	29
Location of courtyard space within the library	24
Access to courtyard from different library areas	25
Quality of courtyard space	31

Overall, how well does the Portland Entry alternative meet Criteria D? (Check one.)

Response	Count
Partially meets	38
Not sure	1
Fully meets	9
Does not meet	15

Which of the following Dartmouth Entry features most successfully meet Criteria D? (Check all that apply.)

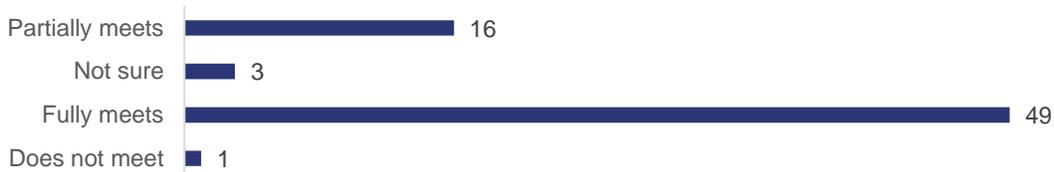| Feature	Count
None of these	9
Landscaping between building and the sidewalk	28
Ability to use the courtyard in different ways	44
Location of courtyard space within the library	33
Access to courtyard from different library areas	39
Quality of courtyard space	40

Overall, how well does the Dartmouth Entry alternative meet Criteria D? (Check one.)

Partially meets	42
Not sure	5
Fully meets	9
Does not meet	6

Which of the following Corner Entry features most successfully meet Criteria D? (Check all that apply.)

None of these	9
Landscaping between building and the sidewalk	50
Ability to use the courtyard in different ways	54
Location of courtyard space within the library	52
Access to courtyard from different library areas	57
Quality of courtyard space	58

Overall, how well does the Corner Entry alternative meet Criteria D? (Check one.)

Partially meets	16
Not sure	3
Fully meets	49
Does not meet	1

Do you have any other comments about how these options do or do not meet Criteria D? (Explain below.)

- The courtyard of the corner entry has me smitten, because of its access from multiple areas/rooms of the library itself.
- What is the purpose of the courtyard, other than to add light to the building? Perhaps a mural on the walls surrounding the courtyard as a visual enhancement.
- The size of the lot pretty much precludes using square footage for nature and green space. Those would be good things to have if space allowed.
- Option 3 is just the best. Seriously!
- Move garden space to center back area, so when looking through the entry you would see it from the street.
- Sorry did not mean to hit none. I like this plan best.
- Need better screening for teen area from sidewalk in C.
- No indication of how courtyard accessed in Portland Entry design/description.
- I really like the courtyard in the Corner Entry plan.
- The size and location of the courtyard space adds to the visual size of the library and would add much light.

- I think the small space means prioritizing indoor space. I don't understand the point of a courtyard. The plaza up front could be made more green.
- The corner entrance is a better use of space especially for children and teens.
- The corner entry's courtyard makes the best use of light and space.
- While I don't love that the courtyards are primarily against the fire station wall, I think that the play for the Corner layout takes best advantage of the Courtyard for internal viewing, since much of the year we don't use an outdoor courtyard for anything other than occasional use and green beauty and visual airspace.
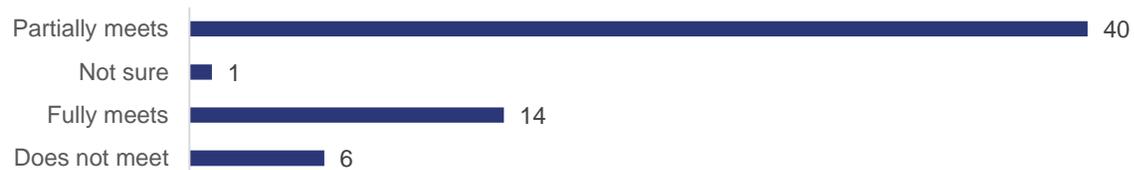
Criteria E

Supports stewardship of funding. Within budget; good value for money; provides for cost-efficient operations.
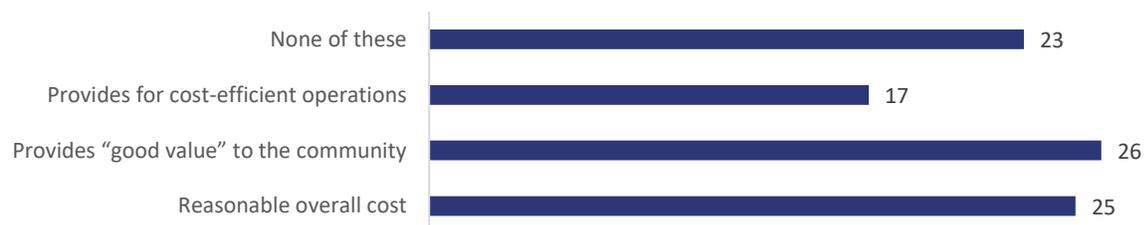
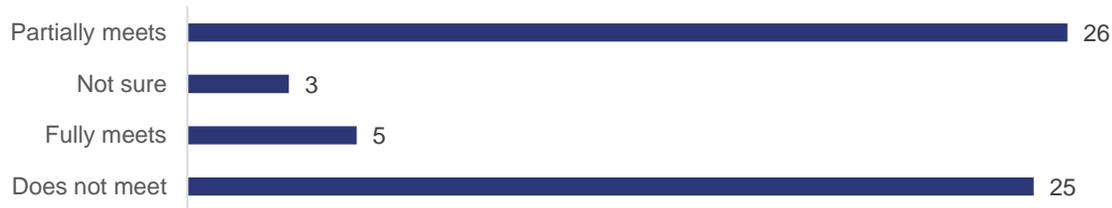**Which of the following Portland Entry features most successfully meet Criteria E? (Check all that apply.)**

Feature	Count
None of these	13
Provides for cost-efficient operations	21
Provides "good value" to the community	37
Reasonable overall cost	50

Overall, how well does the Portland Entry alternative meet Criteria E? (Check one.)

Response	Count
Partially meets	40
Not sure	1
Fully meets	14
Does not meet	6

Which of the following Dartmouth Entry features most successfully meet Criteria E? (Check all that apply.)

Feature	Count
None of these	23
Provides for cost-efficient operations	17
Provides "good value" to the community	26
Reasonable overall cost	25

Overall, how well does the Dartmouth Entry alternative meet Criteria E? (Check one.)

Response	Count
Partially meets	26
Not sure	3
Fully meets	5
Does not meet	25

Which of the following Corner Entry features most successfully meet Criteria E? (Check all that apply.)

Response	Count
None of these	12
Provides for cost-efficient operations	58
Provides "good value" to the community	56
Reasonable overall cost	59

Overall, how well does the Corner Entry alternative meet Criteria E? (Check one.)

Response	Count
Partially meets	11
Not sure	3
Fully meets	50
Does not meet	2

Do you have any other comments about how these options do or do not meet Criteria E? (Explain below.)

- As outlined, it looks as if the most efficient use of space is the corner entry, which is my favorite.
- I don't feel that providing lots of space for things other than books is good value in a library.
- Do I have to keep mentioning option 3 is clearly the best?
- All around the corner entrance idea meets the standards and envies all the things a library should be and it eases the supervision work load on the librarians.
- It's obvious that "Corner Entry" is the steered "choice." If all the choices were equal then they would all have the same amount of pluses, or bullet points. The amount of money being spent is ridiculous. The library is currently closed because of COVID-19, and remains closed "until further notice" without any plans for reopening. Why even plan a new library at this point if you don't have a plan for reopening?! Most businesses are open in some capacity. It would seem to be common sense that this plan would be put on hold until there is at least a plan to open the current facility. Also, why even entertain

the $5.1M Dartmouth entry when there are two other options that consume $200,000 less?! Tax-payers like good use of their tax payer dollars, not frivolous ones.

- Not sure why second option costs more; feel options are very similar in this measure.
- Why are we spending millions of dollars for a library barely bigger than the existing tiny space we have. This is not an improvement. Other than pretty.
- Efficient book drop is important.
- The layout allows for better use of small staff.
- In the Dartmouth plan, it should not cost $200K for a second book drop, either people are going inside and can carry their books inside or they are going to want to stop and drop on the outside. The children area should have a parent with the child, the staff does not watch the children.

Considering how each option performs according to the criteria, which option do you think makes the most sense?

(Rank the options below.)
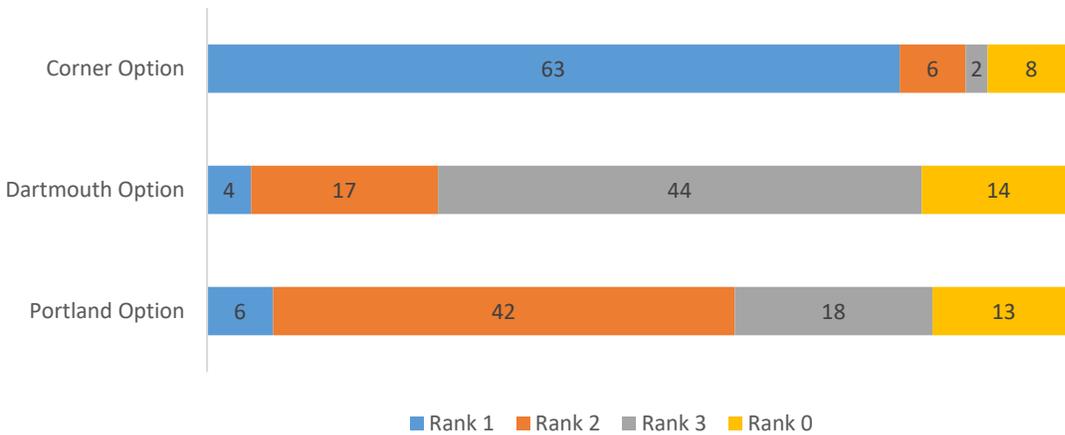
Shortened Survey Responses

El Condado de Clackamas creará un nuevo biblioteca a Gladstone. Hasta el **2 de agosto de 2020**, usted puede decirnos lo que opina. En base a la información que recolectamos de la comunidad durante el otoño de 2019, el equipo de diseño desarrolló estas tres alternativas que guiarán el concepto final - muestran las partes importantes, pero no con mucho detalle. (Eso vendrá después). Ahora pueden aprender más sobre estas alternativas de diseño, y luego compartir sus ideas y opiniones con nosotros.

El Condado de Clackamas está comprometido a construir el Proyecto comunitario de Oak Lodge y Gladstone, y estimamos que la construcción iniciará en el invierno de 2022.

¿Cuáles son las cosas más importantes para usted? (Marque todas las casillas que apliquen)

Opción 1: Entrada por Portland:
- ☐ Costo total del proyecto: $4.9 millones de dólares
- ☐ Acceso a la sala de reuniones después de horas hábiles
- ☐ Dos pequeños salones de estudio
- ☐ Plaza grande frente a Portland Ave.
- ☐ Patio más pequeño
- ☐ Jardinería que rodea la biblioteca en ambas calles

Opción 2: Entrada por Dartmouth
- ☐ Costo total del proyecto: $5.1 millones de dólares
- ☐ Acceso a la sala de reuniones después de horas hábiles
- ☐ Un salón de estudio mediano
- ☐ Plaza grande frente a E Dartmouth St.
- ☐ Patio grande para reuniones y espacio de convivencia
- ☐ Jardinería en E Dartmouth St. visible desde el área para adolescentes y niños

Opción 3: Entrada en esquina
- ☐ Costo total del proyecto: $4.9 millones de dólares
- ☐ Acceso a la sala de reuniones después de horas hábiles
- ☐ Dos pequeños salones de estudio
- ☐ Plaza mediana frente a Portland Ave. y E Dartmouth St.
- ☐ Patio grande para reuniones y espacio de convivencia
- ☐ Jardinería que rodea la biblioteca en ambas calles

¿Cuál piensa que es la opción que tiene más sentido? (Clasifique las opciones, con 1 para la que tiene más sentido y 3 para la que tiene menos sentido).

- ☐ Opción 1: Entrada por Portland:
- ☐ Opción 2: Entrada por Dartmouth
- ☐ Opción 3: Entrada en esquina

Clackamas County is bringing a new library to Gladstone. Through **August 2, 2020**, you can tell us what you think. Based on information we collected from the community in fall 2019, the design team developed these three alternatives which will guide a final concept —they show the important parts, but not a lot of detail. (That will come later.) Today you can learn more about each of these design alternatives, then give your thoughts and feedback.

Clackamas County is committed to building the Oak Lodge and Gladstone Community Project with construction estimated to start in winter 2022.

Which features are most important to you? (check all that apply)

Option 1: Portland Entry
- □ Total Project Cost: $4.9M
- □ After-hours access to meeting room
- □ Two small study rooms
- □ Large plaza facing Portland Ave.
- □ Smaller-sized courtyard
- □ Landscaping surrounds library on both public streets

Option 2: Dartmouth Entry
- □ Total Project Cost: $5.1M
- □ After-hours access to meeting room
- □ One medium-sized study room
- □ Large plaza facing E Dartmouth St.
- □ Larger-sized courtyard for meeting and gathering space
- □ E Dartmouth St. landscaping visible from teen and children's area

Option 3: Corner Entry
- □ Total Project Cost: $4.9M
- □ After-hours access to meeting room
- □ Two small study rooms
- □ Medium-sized plaza facing Portland Ave. and E Dartmouth St.
- □ Larger-sized courtyard for meeting and gathering space
- □ Landscaping surrounds library on both public streets

Which option do you think makes the most sense? (Rank the options, with 1 making the most sense and 3 the least sense.)

— Option 1: Portland Entry   — Option 2: Dartmouth Entry   — Option 3: Corner Entry

How can we reach you to provide a thank you gift? ¿Cómo podemos comunicarnos con usted para darle un regalo de agradecimiento?

Name/ Nombre: _____ Email: _____

Mailing Address/Dirección de envio: _____

City/Ciudad: _____ ZIP: _____

Gladstone Community Library

Clackamas County is bringing a new community center, park and library to Gladstone. Through **August 2, 2020**, you can tell us what you think. Based on information we collected from the community in fall 2019, the design team developed these three alternatives which will guide a final concept — they show the important parts, but not a lot of detail. (That will come later.) Today you can learn more about each of these design alternatives, then give your thoughts and feedback.

Clackamas County is committed to building the Oak Lodge and Gladstone Community Project with construction estimated to start in winter 2022.

Which features are most important to you? (check all that apply)

Option 1: Portland Entry

- ☐ Total Project Cost: $4.9M
- ☐ After-hours access to meeting room
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- ☐ Smaller-sized courtyard
- ☐ Landscaping surrounds library on both public streets

Option 2: Dartmouth Entry

- ☐ Total Project Cost: $5.1M
- ☐ After-hours access to meeting room
- ☐ One medium-sized study room
- ☐ Large plaza facing E Dartmouth St.
- ☐ Larger-sized courtyard for meeting and gathering space
- ☐ E Dartmouth St. landscaping visible from teen and children's area

Option 3: Corner Entry

- ☐ Total Project Cost: $4.9M
- ☐ After-hours access to meeting room
- ☐ Two small study rooms
- ☐ Medium-sized plaza facing Portland Ave. and E Dartmouth St.
- ☐ Larger-sized courtyard for meeting and gathering space
- ☐ Landscaping surrounds library on both public streets

Which option do you think makes the most sense? (Rank the options, with 1 making the most sense and 3 the least sense.)

(1) Option 1: Portland Entry   (3) Option 2: Dartmouth Entry   (2) Option 3: Corner Entry

How can we reach you to provide a thank you gift?

Name: _____   Email: _____
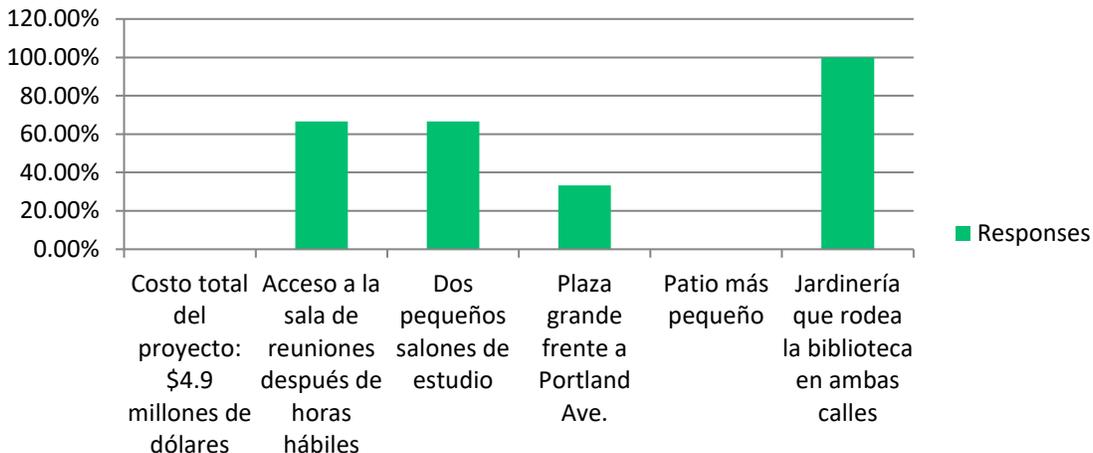
Mailing Address: _____   City: _____ ZIP: _____

Biblioteca comunitaria de Gladstone

¿Cuáles son las cosas más importantes para usted? (Marque todas las casillas que apliquen)

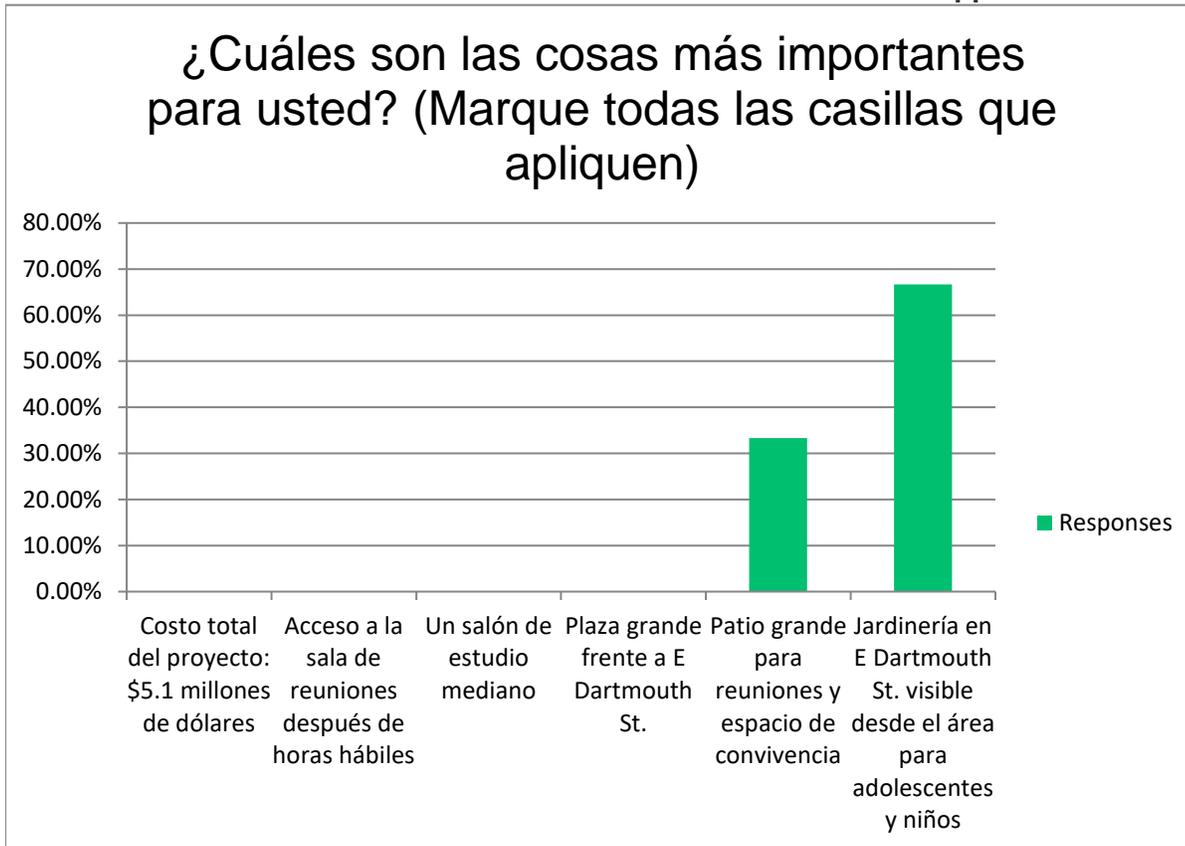| Answer Choices	Responses	
Costo total del proyecto: $4.9 millones de dólares	0.00%	0
Acceso a la sala de reuniones después de horas hábiles	66.67%	2
Dos pequeños salones de estudio	66.67%	2
Plaza grande frente a Portland Ave.	33.33%	1
Patio más pequeño	0.00%	0
Jardinería que rodea la biblioteca en ambas calles	100.00%	3
	Answered	**3**
	Skipped	**1**

¿Cuáles son las cosas más importantes para usted? (Marque todas las casillas que apliquen)

Biblioteca comunitaria de Gladstone

¿Cuáles son las cosas más importantes para usted? (Marque todas las casillas que apliquen)

Answer Choices	Responses	
Costo total del proyecto: $5.1 millones de dólares	0.00%	0
Acceso a la sala de reuniones después de horas hábiles	0.00%	0
Un salón de estudio mediano	0.00%	0
Plaza grande frente a E Dartmouth St.	0.00%	0
Patio grande para reuniones y espacio de convivencia	33.33%	1
Jardinería en E Dartmouth St. visible desde el área para adolescente	66.67%	2
	Answered	**3**
	Skipped	**1**

¿Cuáles son las cosas más importantes para usted? (Marque todas las casillas que apliquen)

Biblioteca comunitaria de Gladstone

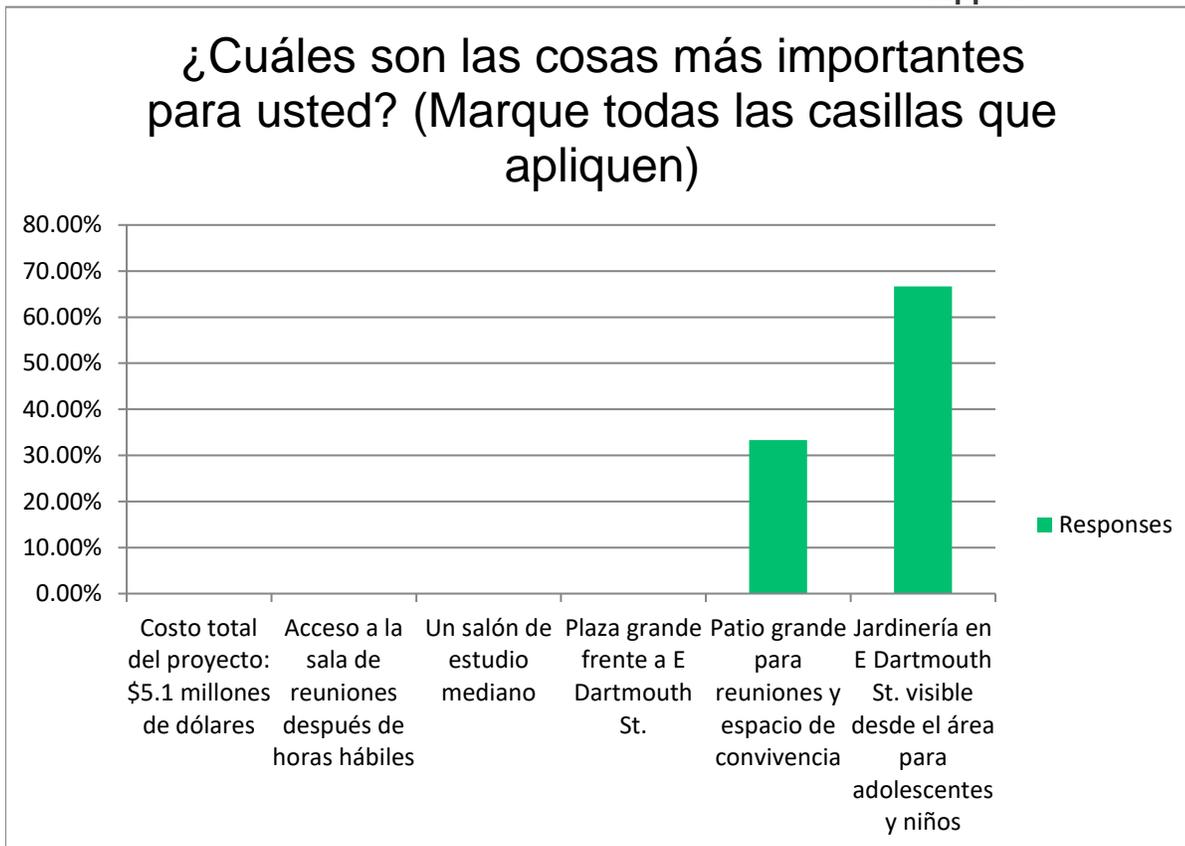**¿Cuáles son las cosas más importantes para usted? (Marque todas las casillas que apliquen)**

Answer Choices	Responses	
Costo total del proyecto: $5.1 millones de dólares	0.00%	0
Acceso a la sala de reuniones después de horas hábiles	0.00%	0
Un salón de estudio mediano	0.00%	0
Plaza grande frente a E Dartmouth St.	0.00%	0
Patio grande para reuniones y espacio de convivencia	33.33%	1
Jardinería en E Dartmouth St. visible desde el área para adolescente	66.67%	2
	Answered	**3**
	Skipped	**1**

¿Cuáles son las cosas más importantes para usted? (Marque todas las casillas que apliquen)

Biblioteca comunitaria de Gladstone

¿Cuál piensa que es la opción que tiene más sentido?
(Clasifique las opciones, con 1 para la que tiene más

	1		2		3		Total	Score
Opción 1: Entrada por Portland	50.00%	1	0.00%	0	50.00%	1	2	2
Opción 2: Entrada por Dartmouth	33.33%	1	66.67%	2	0.00%	0	3	2.33
Opción 3: Entrada en esquina	0.00%	0	50.00%	1	50.00%	1	2	1.5
						Answered		**3**
						Skipped		**1**

¿Cuál piensa que es la opción que tiene más sentido? (Clasifique las opciones, con 1 para la que tiene más sentido y 3 para la que tiene menos sentido).