

# Frequency Asked Questions



# What is Technology for Teaching (T2) ?

Technology for Teaching (T2) is a non-profit (501(c)(3) Corp) established to provide a conduit to make viable, but unused equipment available to Clackamas County Schools, agencies and Non-Profits in an effort to maximize technology tax dollars and enhance educational opportunities. When equipment is no longer used by the County (which includes going through a process of reallocation and upgrades to maximize use within the County) nor is valuable enough to be resold / traded in, it is processed and transferred to T2 for distribution. Non-viable equipment, or equipment that is not wanted by participating T2 agencies, is sent to certified recycling centers.

# Who can participate?

Currently, this program is only available to:

- Public Schools and colleges
- Non-profit charter schools
- Public agencies such as Police, Fire, Libraries, Governments etc
- Non-Profits that operate in at least in part of Clackamas County

If not sure, please contact the T2 Administrator.

# What equipment is available?

T2 will make available any technical equipment that is no longer utilized by the County, is still viable and does not violate any security / licensing policy. Equipment usually is in the form of PCs, Laptops, some printers, Servers, Monitors (not-CRTs), peripherals, PC components, network gear and occasionally items such as projectors, Audio Visual Equipment, pads, Racks and so forth. Peripherals such as keyboards and mice are not included as they are usually in such bad shape when they return to Technology Services they are disposed of.

# When is equipment available?

Equipment is made available as it is received and processed by the Clackamas County Technology Services Department. There is no schedule for when equipment is made available. Large batches of equipment may be received or nothing for large periods of time. T2 recommends that agencies periodically check online via the T2 website for any new equipment that has been posted as available. Usually equipment is loaded into T2 Website over the weekend so Monday mornings are the best time to check for new equipment. All equipment is on a 1<sup>st</sup> come – 1<sup>st</sup> reserve basis – so the more often you check, the more likely you will be able to have first pick of equipment.

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## Is licensing available?

Depends on the type of equipment and license. In most cases, equipment that requires additional licensing to operate (such as PCs) does NOT include the license – that must be provided by the receiving agency. Some equipment, such as iPads, have integrated licensing that is included with the equipment. There is also some items, such as some laptops, that MAY include limited licensing (such as the operating system). It all depends on the type and particulars of the equipment. In general, if a license or software is owned by Clackamas County it cannot be transferred and therefore not available.

### Who can donate?

Currently, only equipment owned and maintained by Clackamas County will be processed by T2, donations from other agencies are not accepted. This is for liability and equipment processing reasons. However, we may revise this policy in the future as T2 works closer with other agencies.

# What can be done with the equipment?

How the equipment is used to support the receiving agency is totally up to the needs of the receiving agency. For example; it can be used directly in an instructional role such as a classroom, it can be used in an administrative role to support the agency such as a file server, it can also be directly transferred to private ownership IF that ownership is part of an educational development program such as giving at risk kids a laptop as part of a program to train them on technology support. The only restrictions include not immediately reselling or redistributing the equipment to non-T2 participants. Any planned transfer of equipment to private ownership must be approved by the T2 Administrator ahead of time.

### Can I sell the equipment ?

The goal of T2 was to utilize available technology in the support of County educational / governmental / non-profit public support programs, reduce tax dollar technology costs, and potentially provide new service opportunities that may have not been available before. The goal was not to provide a supplemental source of funding to agencies. However, if after all available use of the equipment is met, the equipment may be sold by the receiving agency. T2 reserves the right to drop an agency from the program if it is found the agency is excessively requesting and quickly reselling equipment meant for service support.

# How do I sign up ?

In order to request equipment you need an account and sponsorship from a qualified agency. To request an account, & to sign up your agency if required, go to the T2 website <a href="http://www.clackamas.us/t2">http://www.clackamas.us/t2</a>

Under the section **SUPPORT**, go to the link **HOW TO JOIN**, you will be sent to a pdf that you can either print and fill out or fill online then print. Once section on the Sponsoring Agency needs to be filled out for your agency / school / NPO. The Account section is your information. Once completed and signed, return to the T2 Administrator via the instructions on the form. This will be processed by the T2 Administrator who will set up an account by which you can request equipment on behalf of your agency.

# How do I request equipment?

Once you have a T2 account, you can go to the T2 Website located at <a href="http://www.clackamas.us/t2">http://www.clackamas.us/t2</a>

From here, follow the instructions available on the T2 website in the list of T2 documents under the section **SUPPORT** and the link **Using this site**. From this web site you can view

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available equipment, request desired equipment from that list, cancel request and print your request list.

### How do I pick up equipment ?

Unless otherwise arranged, all equipment must be picked up at the Clackamas County Technology Services Main Center at 121 Library Court, Oregon City between 8:00 AM and 5:00 PM Monday through Friday. To ensure availability, please schedule your planned pick up time with the T2 Administrator at least a couple of days in advance. Equipment needs to be picked up by the requesting user or designee. Other arranges may be setup depending on the request and available resources. One user may be scheduled to pick up equipment for multiple users of the same agency if prior arrangements are made. For inquiries on making special arrangements, contact the T2 Administrator.

### Are there any warranties?

All T2 equipment is donated AS IS with no guarantees or warranties. T2 provides no technical support to receiving agencies.

### Are there any restrictions or conditions?

Only those outlined in the T2 Bylaws / Charter and this FAQ. These primarily concern who can be a participating agency, how equipment can be used and the support of the equipment.

• How do I contact the T2 Administrator for more information ? For more information or questions, please contact the T2 administrator at:

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