



Department of Finance

Public Services Building
2051 Kaen Road, Suite 490 | Oregon City, OR 97045

Board of County Commissioners
Clackamas County

Approval of Purchase of Annual Software Support Service from Oracle America, Inc. for PeopleSoft Software. Total contract value is \$546,556.32. Funded by general funds through the Tech Services Department budget.

Purpose/Outcome	To authorize the purchase of continued software support services for the County's finance and human resource PeopleSoft software.
Dollar Amount and Fiscal Impact	Total contract value is \$546,556.32. Funded by general funds through the Tech Services Department budget through allocation.
Funding Source	Technology Services 747-180202-45130-1801010071
Duration	September 30, 2022 through September 29, 2023.
Previous Board Action/Review	Approval of original contract in 1998 and subsequent annual renewals thereafter. County Administrator Issues Meeting 8-17-2022
Strategic Plan Alignment	<ol style="list-style-type: none"> 1. Ensure Financial Transparency and Accountability 2. Builds Public Trust through Good Government
County Counsel Review	Reviewed Date: 8/3/22 A. Naylor
Procurement Review	1. Was this item processed through Procurement? <input checked="" type="checkbox"/> yes <input type="checkbox"/> no
Contact Person	Ed Johnson, 503-742-5400
Contract No.	#2109189, #P-98-913-00-000-24, #18889613, #18891081

Background:

In 1998, the County purchased licenses and technical support services from PeopleSoft USA, Inc. for its Enterprise Resource Planning and Human Resources Information Management software. Subsequently, Oracle America, Inc. purchased PeopleSoft USA along with the County's contract. To continue receiving software maintenance services for the software, the County pays an annual software support service fee. The current software support service term expires on September 29, 2022 and the County would like to continue the services for an additional annual term. These services are technical in nature and ensure that our system staff have the resources they need to keep the PeopleSoft systems operational. The annual renewal for the service contracts is \$546,556.32.

Term 9/30/22 - 9/29/23:
 Contract #2109189 \$9,044.93;
 Contract #P-98-913-00-000-24 \$382,808.23.
 Contract #18889613 \$20,725.89;
 Contract #18891081 \$133,977.27.

County Counsel has reviewed and approved the documents associated with the transaction.

Procurement Process:

The original procurement process contemplated the license fees and the ongoing technical support services, therefore additional procurement processes are not required. Procurement is requesting the Board's approval to issue a purchase order for a new one-year continuation of support services. There is no agreement or contract to sign for the Board to sign, as support services through Oracle are renewed through an online system and they request a purchase order in order to process the renewal.

Recommendation:

Staff respectfully recommends the Board of County Commissioners authorize Procurement to execute any necessary instruments required to continue technical support services with Oracle America, Inc. for an additional annual term.

Sincerely,

Elizabeth Comfort

Elizabeth Comfort
Finance Director

**BEFORE THE BOARD OF COUNTY COMMISSIONERS
OF CLACKAMAS COUNTY, STATE OF OREGON**

In the Matter of Approving Issuance of
Purchase Order with Oracle America,
Inc. for PeopleSoft Software for 2022-
2023



Board Order No. _____
Page 1 of 1

Whereas, the Clackamas County Board of County Commissioners (the “Board”) has authority to sign all contracts and any amendments or renewals of the same;

Whereas, Clackamas County Department of Finance has used PeopleSoft USA, Inc. Enterprise Resource Planning and Human Resources Information Management software since 1998;

Whereas, the Clackamas County Department of Finance requires software licenses and maintenance services from Oracle America, Inc. to continue to use the aforementioned software;

Whereas, Oracle America, Inc utilize an electronic invoicing system that requires a Purchase Order;

Whereas, the Clackamas County Department of Finance intends to purchase the licenses and maintenance services;

Whereas, the Clackamas County Department of Finance requests authority to purchase the licenses and maintenance services by the issuance of a purchase order (“PO”); and

Whereas, a PO is issued directly through the Department of Finance’s management software with no signature required or available;

NOW, THEREFORE, the Clackamas County Board of County Commissioners orders as follows:

1. The requested purchase of the licenses and maintenance services in the amount of \$546,556.32 is hereby approved;
2. The Clackamas County Department of Finance is hereby delegated limited authority to issue a PO to purchase the aforementioned equipment and services on the procurement process is complete

DATED this ____ day of _____, 2022

BOARD OF COUNTY COMMISSIONERS

Chair

Recording Secretary



TECHNICAL SUPPORT SERVICES RENEWAL ORDER

GENERAL INFORMATION

OFFER EXPIRATION		ORACLE: Oracle America, Inc.	
Support Service Number:	18891081	Oracle Contact Information: Oracle Premier Support Digital Renewal Center	
Offer Expires:	29-Sep-22	Call:	1-888-545-4577
		Chat:	Chat on My Support Renewals
		Request Assistance:	Click to Request Assistance
CUSTOMER: Clackamas County			
CUSTOMER QUOTE TO		CUSTOMER BILL TO	
Account Contact:	Ed Johnson	Account Contact:	Ed Johnson
Account Name:	Clackamas County	Account Name:	Clackamas County
Address:	2051 Kaen Rd Oregon City OR 97045 United States	Address:	2051 Kaen Rd Oregon City OR 97045 United States
Telephone:	503 742.5325	Telephone:	1-503-742.5325
Fax:		Fax:	
E-mail:	ejohnson@clackamas.us	E-mail:	ejohnson@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please take a minute to make sure the email information entered above is correct. Your email address is particularly important because Oracle may email You certain notices about technical support services. If You need to make any changes to the Customer information above, You can either login to your [My Support Renewals](#) account and select "Update Quote to Information" to edit Your "Quote To" information and You can edit Your "Bill To" information at check out. Alternatively, this information can be updated by providing Your current information along with Your support service number 18891081, to Oracle per the General Information section above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Inventory For Public Sector - Nonstandard User	14487131	31020000		FULL USE	30-Sep-22	29-Sep-23	17,656.75
PeopleSoft Enterprise Project Costing For Public Sector - Nonstandard User	14487131	31020000		FULL USE	30-Sep-22	29-Sep-23	16,046.71
PeopleSoft Enterprise Purchasing For Public Sector - Nonstandard User	14487131	31020000		FULL USE	30-Sep-22	29-Sep-23	17,656.75

Program Technical Support Fees: USD 51,360.21

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Accounts Payable For The Public Sector - Nonstandard User	14487131	31020000		FULL USE	30-Sep-22	29-Sep-23	11,243.41
PeopleSoft Enterprise Accts Receivable For The Public Sector - Nonstandard User	14487131	31020000		FULL USE	30-Sep-22	29-Sep-23	14,450.10
PeopleSoft Enterprise Asset Management For Public Sector - Nonstandard User	14487131	31020000		FULL USE	30-Sep-22	29-Sep-23	9,633.41
PeopleSoft Enterprise Billing For Public Sector - Nonstandard User	14487131	31020000		FULL USE	30-Sep-22	29-Sep-23	11,243.43
PeopleSoft Enterprise General Ledger For The Public Sector- Nonstandard User	14487131	31020000		FULL USE	30-Sep-22	29-Sep-23	16,046.71

Program Technical Support Fees: USD 62,617.06

Total Price: USD 113,977.27

Plus applicable tax

NOTES

- If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support

services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").

- If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Clackamas County represents that Customer has authorized Clackamas County to execute this renewal order on the Customer's behalf and to bind the Customer to the terms contained in this renewal order. Clackamas County agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Clackamas County agrees to advise Customer of the terms of this renewal order as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of Clackamas County to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

Regarding the inclusion of DFARS 252.204-7012, the parties agree that DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), does not apply to the Commercial Off the Shelf (COTS) licenses or hardware, and does not apply to the associated technical support because Oracle will not process, collect, develop, receive, transmit, use, or store "covered defense information" on "covered contractor information systems" as defined in DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), in performance of the associated technical support services ordered under this renewal quote, and the Government agrees that it will not provide "covered defense information" to Oracle in performance of the associated technical support services.

The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-FEC-80173842 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

RENEWAL PROCESSING DETAILS

Please renew the technical support services on this renewal order on [My Support Renewals](#).

If You are unable to renew using My Support Renewals, You can renew using the options below. Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle. If You are U.S. federal government or public sector entity, Oracle will issue You an invoice quarterly in arrears after the services are performed.

Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Please note that unless You are a U.S. federal government or public sector entity, if the pre-tax value of this renewal is USD \$2,000 or less, the technical support services ordered must be paid by credit card; or You must renew Your support on My Support Renewals.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income.

PAYMENT DETAILS

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 18891081
- Total Price: USD 113,977.27 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Clackamas County agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services renewed under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

Check

If You are submitting a check for the payment of the renewal of the technical support services on this

renewal order, the check must include the following information:

- Support Service Number: 18891081
- Total Price: USD 113,977.27 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services renewed under this renewal order. No terms attached or submitted with the check will apply.

Checks for technical support services renewed under this renewal order should be sent to:

Checks for technical support services renewed under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 44471
San Francisco, CA 94144-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

- ___ Clackamas County does not issue purchase orders.
- ___ Clackamas County does not require a purchase order for the services ordered hereto.

Clackamas County certifies that the information provided above is accurate and complies with Clackamas County's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Clackamas County agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation will apply.

The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

INFORMATION ONLY

Authorized Signature

Name

Title

Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.



TECHNICAL SUPPORT SERVICES RENEWAL ORDER

GENERAL INFORMATION

OFFER EXPIRATION	ORACLE: Oracle America, Inc.
Support Service Number: 18889613 Offer Expires: 29-Sep-22	Oracle Contact Information: Oracle Premier Support Digital Renewal Center Call: 1-888-545-4577 Chat: Chat on My Support Renewals Request Assistance: Click to Request Assistance
CUSTOMER: Clackamas County	
CUSTOMER QUOTE TO Account Contact: Ed Johnson Account Name: Clackamas County Address: 168 WARNER MILNE RD OREGON CITY OR 97045-4042 Portland OR 97222 United States Telephone: 503 742.5325 Fax: E-mail: ejohnson@clackamas.us	CUSTOMER BILL TO Account Contact: Ed Johnson Account Name: Clackamas County Address: 2051 Kaen Rd Oregon City OR 97045 United States Telephone: 1-503-742.5325 Fax: E-mail: ejohnson@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please take a minute to make sure the email information entered above is correct. Your email address is particularly important because Oracle may email You certain notices about technical support services. If You need to make any changes to the Customer information above, You can either login to your [My Support Renewals](#) account and select "Update Quote to Information" to edit Your "Quote To" information and You can edit Your "Bill To" information at check out. Alternatively, this information can be updated by providing Your current information along with Your support service number 18889613, to Oracle per the General Information section above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Accounts Payable For The Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-22	29-Sep-23	2,044.53
PeopleSoft Enterprise Accts Receivable For The Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-22	29-Sep-23	2,627.63
PeopleSoft Enterprise Asset Management For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-22	29-Sep-23	1,751.76
PeopleSoft Enterprise Billing For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-22	29-Sep-23	2,044.53
PeopleSoft Enterprise General Ledger For The Public Sector- Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-22	29-Sep-23	2,917.98
PeopleSoft Enterprise Inventory For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-22	29-Sep-23	3,210.74
PeopleSoft Enterprise Project Costing For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-22	29-Sep-23	2,917.98
PeopleSoft Enterprise Purchasing For Public Sector - Nonstandard User	14487131	5640000 0		FULL USE	30-Sep-22	29-Sep-23	3,210.74

Program Technical Support Fees: USD 20,725.89

Total Price: USD 20,725.89

Plus applicable tax

NOTES

- If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

TECHNICAL SUPPORT SERVICES TERMS

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If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of Clackamas County to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

Regarding the inclusion of DFARS 252.204-7012, the parties agree that DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), does not apply to the Commercial Off the Shelf (COTS) licenses or hardware, and does not apply to the associated technical support because Oracle will not process, collect, develop, receive, transmit, use, or store "covered defense information" on "covered contractor information systems" as defined in DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), in performance of the associated technical support services ordered under this renewal quote, and the Government agrees that it will not provide "covered defense information" to Oracle in performance of the associated technical support services.

The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-FEC-80173842 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

RENEWAL PROCESSING DETAILS

Please renew the technical support services on this renewal order on [My Support Renewals](#).

If You are unable to renew using My Support Renewals, You can renew using the options below. Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle. If You are U.S. federal government or public sector entity, Oracle will issue You an invoice quarterly in arrears after the services are performed.

Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Please note that unless You are a U.S. federal government or public sector entity, if the pre-tax value of this renewal is USD \$2,000 or less, the technical support services ordered must be paid by credit card; or You must renew Your support on My Support Renewals.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income.

PAYMENT DETAILS

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 18889613
- Total Price: USD 20,725.89 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Clackamas County agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services renewed under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

Check

If You are submitting a check for the payment of the renewal of the technical support services on this

renewal order, the check must include the following information:

- Support Service Number: 18889613
- Total Price: USD 20,725.89 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services renewed under this renewal order. No terms attached or submitted with the check will apply.

Checks for technical support services renewed under this renewal order should be sent to:

Checks for technical support services renewed under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 44471
San Francisco, CA 94144-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

- Clackamas County does not issue purchase orders.
- Clackamas County does not require a purchase order for the services ordered hereto.

Clackamas County certifies that the information provided above is accurate and complies with Clackamas County's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Clackamas County agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation will apply.

The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

INFORMATION ONLY

Authorized Signature

Name

Title

Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.



TECHNICAL SUPPORT SERVICES RENEWAL ORDER

GENERAL INFORMATION

OFFER EXPIRATION	ORACLE: Oracle America, Inc.
Support Service Number: P-98-813-00-000--24 Offer Expires: 29-Sep-22	Oracle Contact Information: Oracle Premier Support Digital Renewal Center Call: 1-888-545-4577 Chat: Chat on My Support Renewals Request Assistance: Click to Request Assistance
CUSTOMER: Clackamas County	
CUSTOMER QUOTE TO Account Contact: Ed Johnson Account Name: Clackamas County Address: 121 Library Court OREGON CITY OR 97045 United States Telephone: 503 742.5325 Fax: E-mail: ejohnson@clackamas.us	CUSTOMER BILL TO Account Contact: Ed Johnson Account Name: Clackamas County Address: 2051 Kaen Rd Oregon City OR 97045 United States Telephone: 1-503-742.5325 Fax: E-mail: ejohnson@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please take a minute to make sure the email information entered above is correct. Your email address is particularly important because Oracle may email You certain notices about technical support services. If You need to make any changes to the Customer information above, You can either login to your [My Support Renewals](#) account and select "Update Quote to Information" to edit Your "Quote To" information and You can edit Your "Bill To" information at check out. Alternatively, this information can be updated by providing Your current information along with Your support service number P-98-813-00-000--24, to Oracle per the General Information section above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Ebenefits - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-22	29-Sep-23	4,999.40
PeopleSoft Enterprise Ecompensation - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-22	29-Sep-23	4,999.46
PeopleSoft Enterprise Edevelopment - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-22	29-Sep-23	4,999.40
PeopleSoft Enterprise ePay - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-22	29-Sep-23	4,999.40
PeopleSoft Enterprise Eprofile - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-22	29-Sep-23	4,999.40
PeopleSoft Enterprise Erecruit - Employee Count Perpetual	14474134	2000	VALUE		30-Sep-22	29-Sep-23	7,499.11
PeopleSoft Enterprise Accounts Payable For The Public Sector - Reported Revenues Perpetual	14487131	28200000	VALUE		30-Sep-22	29-Sep-23	19,761.81
PeopleSoft Enterprise Accts Receivable For The Public Sector - Reported Revenues Perpetual	14487131	28200000	VALUE		30-Sep-22	29-Sep-23	25,397.91
PeopleSoft Enterprise Asset Management For Public Sector - Reported Revenues Perpetual	14487131	28200000	VALUE		30-Sep-22	29-Sep-23	16,931.95
PeopleSoft Enterprise Benefits Admin. For Public Sector - Employee Count Perpetual	14487131	2000	VALUE		30-Sep-22	29-Sep-23	34,995.82
PeopleSoft Enterprise Billing For Public Sector - Reported Revenues Perpetual	14487131	28200000	VALUE		30-Sep-22	29-Sep-23	19,761.81
PeopleSoft Enterprise General Ledger For The Public Sector- Reported Revenues Perpetual	14487131	28200000	VALUE		30-Sep-22	29-Sep-23	28,204.19
PeopleSoft Enterprise Human Resources For Public Sector - Employee Count Perpetual	14487131	2000	VALUE		30-Sep-22	29-Sep-23	39,995.23
PeopleSoft Enterprise Inventory For Public Sector - Reported Revenues Perpetual	14487131	28200000	VALUE		30-Sep-22	29-Sep-23	31,034.05
PeopleSoft Enterprise Payroll For Public Sector - Employee Count Perpetual	14487131	2000	VALUE		30-Sep-22	29-Sep-23	39,995.23

Program Technical Support Services
Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Project Costing For Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-22	29-Sep-23	28,204.19
PeopleSoft Enterprise Purchasing For Public Sector - Reported Revenues Perpetual	14487131	282000000	VALUE		30-Sep-22	29-Sep-23	31,034.05
PeopleSoft Enterprise Time And Labor For Public Sector - Employee Count Perpetual	14487131	2000	VALUE		30-Sep-22	29-Sep-23	34,995.82
Powerplay	14487131	5	VALUE		30-Sep-22	29-Sep-23	0.00

Program Technical Support Fees: USD 382,808.23

Total Price: USD 382,808.23

Plus applicable tax

NOTES

- If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Clackamas County represents that Customer has authorized Clackamas County to execute this renewal order on the Customer's behalf and to bind the Customer to the terms contained in this renewal order. Clackamas County agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Clackamas County agrees to advise Customer of the terms of this renewal order as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of Clackamas County to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

Regarding the inclusion of DFARS 252.204-7012, the parties agree that DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), does not apply to the Commercial Off the Shelf (COTS) licenses or hardware, and does not apply to the associated technical support because Oracle will not process, collect, develop, receive, transmit, use, or store "covered defense information" on "covered contractor information systems" as defined in DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), in performance of the associated technical support services ordered under this renewal quote, and the Government agrees that it will not provide "covered defense information" to Oracle in performance of the associated technical support services.

The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-FEC-80173842 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

RENEWAL PROCESSING DETAILS

Please renew the technical support services on this renewal order on [My Support Renewals](#).

If You are unable to renew using My Support Renewals, You can renew using the options below. Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle. If You are U.S. federal government or public sector entity, Oracle will issue You an invoice quarterly in arrears after the services are performed.

Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Please note that unless You are a U.S. federal government or public sector entity, if the pre-tax value of this renewal is USD \$2,000 or less, the technical support services ordered must be paid by credit card; or You must renew Your support on My Support Renewals.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income.

PAYMENT DETAILS

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: P-98-813-00-000--24
- Total Price: USD 382,808.23 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Clackamas County agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services renewed under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

Check

If You are submitting a check for the payment of the renewal of the technical support services on this

renewal order, the check must include the following information:

- Support Service Number: P-98-813-00-000--24
- Total Price: USD 382,808.23 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services renewed under this renewal order. No terms attached or submitted with the check will apply.

Checks for technical support services renewed under this renewal order should be sent to:

Checks for technical support services renewed under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 44471
San Francisco, CA 94144-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

- Clackamas County does not issue purchase orders.
- Clackamas County does not require a purchase order for the services ordered hereto.

Clackamas County certifies that the information provided above is accurate and complies with Clackamas County's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Clackamas County agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation will apply.

The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

INFORMATION ONLY

Authorized Signature

Name

Title

Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.



TECHNICAL SUPPORT SERVICES RENEWAL ORDER

GENERAL INFORMATION

OFFER EXPIRATION	ORACLE: Oracle America, Inc.
Support Service Number: 2109189 Offer Expires: 29-Sep-22	Oracle Contact Information: Oracle Premier Support Digital Renewal Center Call: 1-888-545-4577 Chat: Chat on My Support Renewals Request Assistance: Click to Request Assistance
CUSTOMER: Clackamas County	
CUSTOMER QUOTE TO Account Contact: Ed Johnson Account Name: Clackamas County Address: 121 Library Court OREGON CITY OR 97045 United States Telephone: 503 742.5325 Fax: E-mail: ejohnson@clackamas.us	CUSTOMER BILL TO Account Contact: Ed Johnson Account Name: Clackamas County Address: 2051 Kaen Rd Oregon City OR 97045 United States Telephone: 1-503-742.5325 Fax: E-mail: ejohnson@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please take a minute to make sure the email information entered above is correct. Your email address is particularly important because Oracle may email You certain notices about technical support services. If You need to make any changes to the Customer information above, You can either login to your [My Support Renewals](#) account and select "Update Quote to Information" to edit Your "Quote To" information and You can edit Your "Bill To" information at check out. Alternatively, this information can be updated by providing Your current information along with Your support service number 2109189, to Oracle per the General Information section above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Micro Focus Visual COBOL for Windows	15316109	1		FULL USE	30-Sep-22	29-Sep-23	9,044.93

Program Technical Support Fees: USD 9,044.93

Total Price: USD 9,044.93

Plus applicable tax

NOTES

- If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

TECHNICAL SUPPORT SERVICES TERMS

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The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

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This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

RENEWAL PROCESSING DETAILS

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Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Please note that unless You are a U.S. federal government or public sector entity, if the pre-tax value of this renewal is USD \$2,000 or less, the technical support services ordered must be paid by credit card; or You must renew Your support on My Support Renewals.

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You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income.

PAYMENT DETAILS

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 2109189
- Total Price: USD 9,044.93 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Clackamas County agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services renewed under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

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renewal order, the check must include the following information:

- Support Service Number: 2109189
- Total Price: USD 9,044.93 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services renewed under this renewal order. No terms attached or submitted with the check will apply.

Checks for technical support services renewed under this renewal order should be sent to:

Checks for technical support services renewed under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 44471
San Francisco, CA 94144-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

- Clackamas County does not issue purchase orders.
- Clackamas County does not require a purchase order for the services ordered hereto.

Clackamas County certifies that the information provided above is accurate and complies with Clackamas County's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Clackamas County agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation will apply.

The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

INFORMATION ONLY

Authorized Signature

Name

Title

Signature Date

Please contact Oracle per the General Information section above to issue Your Payment Confirmation.

COVER SHEET

- New Agreement/Contract
- Amendment/Change/Extension to _____
- Other _____

Originating County Department: _____

Other party to contract/agreement: _____

Description:

After recording please return to: _____

- County Admin
- Procurement

If applicable, complete the following: _____

Board Agenda Date/Item Number: _____