



# WES at a *Glance*

WES manages North Clackamas County's wastewater and surface water infrastructure, that protects public health and the environment.

- Three districts governed by the Board of County Commissioners as independent service districts.
- Rate supported. No general fund allocations
- Forty square miles of watershed management
- Three hundred sixty miles of pipes, 20 pump stations and 5 treatment plants processing roughly 7,000,000,000 gallons of raw sewage per year
- \$1.5 billion in capital assets

## TODAY

- Ten years of liquid treatment capacity for both districts
- Completed and implementing strategic plan
- Improved business practices
- Finalized agreement with wholesale customers for treatment services
- Successful use of advisory committees
- Established innovative public consultative/engagement system



## THE FUTURE

Focus on innovative responses to changing regulatory and business climates to meet more demanding public expectations:

- Environmental asset procurement will make it easier to meet new discharge requirements by opening the door to bubble permitting, which will create opportunities for discharge trading with nearby communities.
- Biosolids and energy modernization programs will reduce reliance on unsustainable practices while creating energy savings and income to keep rates low.
- Increase plant and field operational efficiencies through cross training, flexible management, standardization of control criterion and testing and new fiber optics data collection and reporting systems.
- Streamline customer service with new billing and service technologies to reduce response time.
- Focus on practical solutions to surface water management for meeting regulatory requirements while reducing unnecessary burdens on development.



# MANAGEMENT PRINCIPLES

BUILD AND  
MAINTAIN  
STRONG  
COMMUNITY  
CONNECTIONS

ESTABLISH  
CLEAR AGENCY  
BUSINESS  
PRIORITIES

INNOVATE COST  
EFFECTIVE AND  
SUSTAINABLE  
RESPONSES TO  
REGULATORY  
REQUIREMENTS

ANTICIPATE  
AND MITIGATE  
FUTURE  
CHALLENGES

INITIATE  
CULTURE OF  
CONTINUOUS  
IMPROVEMENT

COLLABORATE  
WITH COMMUNITY  
PARTNERS

ACKNOWLEDGE  
RATEPAYER  
PREFERENCES

SET A HIGH  
STANDARD FOR STAFF  
PROFESSIONALISM AND  
LEADERSHIP

## WES TODAY & TOMORROW

FOCUS ON CORE  
RESPONSIBILITIES

MANAGE  
ENVIRONMENTAL AND  
FINANCIAL RISK

EMPHASIZE  
SUSTAINABLE AND  
COST EFFECTIVE  
INNOVATION





**WES Awards** – On behalf of Clackamas County Service District No. 1 (CCSD #1) and the Tri-City Service District (TCSD)

**2008**

*Metro* – Integrating Habitats Design Competition

*Achievement of Excellence in Financial Reporting* – TCSD and CCSD #1

**2009**

*International Academy of the Visual Arts* – Award of Distinction – RiverHealth Communications (CCSD #1)

*NACO* – RiverHealth Initiative (CCSD #1)

*Achievement of Excellence in Financial Reporting* – TCSD and CCSD #1

**2010**

*NACO* – Watershed Action Plan (CCSD #1)

*Marketing Communications* – Marcom Gold Award – RiverHealth Customer E-panel (CCSD #1)

*Achievement of Excellence in Financial Reporting* – TCSD and CCSD #1

**2011**

*Johnson Creek Watershed Council* – Riffle Award – Natural Resource Protection

*National Association of Clean Water Agencies (NACWA)* – Environmental Protection Award – CMP – TCSD and CCSD #1

*NACO* – 82nd Drive/Park Place Pedestrian Bridge Art – CCSD #1

*National Association of Telecommunications Officers and Advisors* – NATOA – RiverHealth Website Video TCSD and CCSD #1

**2012**

*DJC* – 2012 Top Projects Award – Tri-City Plant Expansion-TCSD and CCSD #1

*NACO* – Watershed Health Education Program – North Clackamas School District Partnership – CCSD #1

*ENR* – Best Civil Works/Infrastructure Project – Award of Merit: Clackamas County Service District No. 1/Tri-City Service District Capacity Management Program Tri-City Plant Expansion – TCSD and CCSD #1

*PNCWA* – Municipal Protection Award – Tri-City Plant Expansion – TCSD and CCSD #1

*Marketing Communications* – MarCom Gold – CCSD #1 Annual Report

**Recognition - Local and National Publications**

**2011**

*American Infrastructure Magazine* – Tri-City Plant Expansion (National)

*PNCWA* – Greening the Plant – Sustainability (Tri-City Plant Expansion)

*DJC* – Top Projects of 2012

*Treatment Plant Operator Magazine* – Greening the Plant – Sustainability at the Tri-City Plant Expansion (National)

