

CCRS

Online Mediation Resources

Volume 1 | Issue 1

April 6, 2020

*“In the middle of every
difficulty lies opportunity.”*
– Albert Einstein

Best Practices for Online Mediation



Protocols for Effective Virtual Conversations by Donna Silverberg see attached

Introduction to Online Mediation

<https://www.youtube.com/watch?v=j7Z18Ze17X4>

Developing an Online Mediation Practice

<https://www.mediate.com/articles/DaviesB1.cfm>

Online Practice Tools from the American Bar Association

https://www.americanbar.org/groups/dispute_resolution/resources/resources-for-mediating-online/

Training Resources

Case Study of Virtual Mediation- Dad's Funeral Expenses

https://www.youtube.com/watch?v=_2KbnUs546E

Nuts and Bolts

Mediating with Zoom <https://www.mediate.com/articles/online-mediating-zoom.cfm>

Zoom: Super Easy Guide see attached

Opportunities this Week

Peace is not the absence of conflict but the presence of creative alternatives for responding to conflict-alternatives to passive or aggressive responses, alternatives to violence.
-Dorothy Thompson

April 8 and 9 Peacebuilders and Pandemics: A MBBi and NAFCM Town Hall by Mediators Beyond Borders Click [here to register](#) for either of the next Town Halls.

April 28, 2020

Academy of Professional Family Mediators <info@apfmnet.org> Webinar

Building the 21st Century Mediation Firm

Building the modern day Mediation Firm requires finding a balance between traditions and innovation. Mediation works because it offers a method of resolving conflict that clients can't get elsewhere, and delivering those services has to have a personal touch. This webinar will focus on how we make use of modern technology to advance the practice, build a better business model, and stay true to the heart of mediation.

This will include discussion on:

- * Integrating Technology with Mediation
- * Office policies for a growing Mediation practice
- * Systems for a growing Mediation practice
- * Keys to adding Mediators to your practice

Presenters: Justin L. Kelsey and Jennifer Hawthorne, Esq.

Date & Time: Tuesday, April 28, 12 noon - 1:30 p.m. Eastern (9 - 10:30 a.m. Pacific)

Cost: Free for APFM Members, \$50 for Non-Members.

Registration closes at 12 noon Eastern (9:00 a.m. Pacific), Monday, April 27.

Register for the Webinar<<https://apfmnet.us6.list-manage.com/track/click?u=69f0e01112b4bc6fd015c4d1c&id=cb9c224191&e=43365fa1c7>>

April 8 ,15, 22 & 29 Self-Care Webinar series from Lane CDR

Constructive Communication in the Home with Clare Fowler Wednesday, April 8, 2-3pm (Zoom) Weekly Empathy with Mark Roberts Wednesdays, April 8, 15, 22 & 29 (Zoom) Mindfulness in Communication and Conflict with David Gubernick Thursday, April 16, 2pm-3pm (Zoom) Dealing with Anxiety, Stress, Uncertainty Dates TBD, 3rd/4th week of April (Zoom)

SIGN UP HERE!<<https://default.salsalabs.org/T2de21cf8-1480-4f7a-af49-e696af336ee8/2986c197-c4ed-4cbf-a6fa-22f745eb5dfa>>

