

## 2023 Partnership Review

Clackamas County (General County)
Valerie Swyers, Market Director

Debborah Suchoski, Account Manager



## Agenda

- VSP Corporate Social Impact & Market Trend
- Clackamas County 2022 Utilization Review
- Questions / Wrap-Up



## VSP Vision 2022 Impact Report





Health Equity



Culture of Belonging





Sustainability





### Health Equity Impact to Date



3.8+ million people in need gained vision care



2.2+ million
pairs
of eyewear
donated



\$20 million invested in disaster relief



**\$3+ million funded**in scholarships
and grants

VSP Eyes of Hope: \$250M+ Invested

# ForeSight health + tech + trends

### Let's Talk: Corporate Social Responsibility

Tuesday, June 6, 2023 / 8:30-9:30 a.m. PT

#### Featured Speakers:



Marvin Davenport
Vice President & Chief Diversity Officer
VSP Vision

Top 100 Diversity Officer for 2023, Diversity FIRST



Thomas Burkhardt
President
Marchon Eyewear, Inc.



**NOTABLE TREND** 

Many Americans are increasingly financially vulnerable.

"7 IN 10

Americans live paycheck to paycheck."



### VSP Exclusive Offerings Keep Member Budgets Under Control

#### **VSP Transparent Pricing**

There will be no surprises on lens enhancements and retinal screenings

#### **Featured Frame Brands**

Members get **up to** an additional \$20 to spend on frames purchased at a network location.

#### **Simplified Shopping Experience**

PremierEdge, Visionworks® and Eyeconic® deliver affordable quality care and eye wear in a simple way.





#### **BEFORE THEIR VISIT**

VSP Eye on Cost Calculator™

#### **AFTER THEIR VISIT**

Personalized Savings Statement



## The Right Network



Maximize Employee Benefits

65%

Visionworks<sup>a</sup>

National Retail

27 Claims

eyeconic

a vsp vision company

Online Retail

14 Claims

More Retail Chains, including:



sam's club 🔷



<u>myeyedr</u>

PEARLE OOVISION







## Premier Edge<sup>™</sup> Promise



Employees enjoy a first-of-its-kind, worry-free eyewear guarantee with triple protection—the most comprehensive in the industry, at Premier Edge locations.



New exam and replacement lenses if their prescription changes within 12 months<sup>1</sup>



Replacement within 12 months if their **Featured Frame Brand** selection is accidentally broken or damaged at no cost<sup>1</sup>



Replacement within 100 days of purchase if they don't love their **Featured Frame**Brand selection<sup>1</sup>





## Optimizing Value with VSP PremierMax



Remove cost barriers to care while delivering the highest value:

#### **Eye Care**

\$0 copay for:

- ✓ WellVision Exam®
- ✓ Retinal Screening
- ✓ Essential Medical Eye Care Exam

#### **Eyewear**

Additional \$50 Featured Frame Allowance

And it's all backed up by the VSP PremierMax Promise, a first-of-its-kind, worry-free eyewear guarantee with triple protection—the most comprehensive in the industry.



## Clackamas County Savings with VSP

\$54K

VSP Benefit	<b>Total Savings</b>
Featured Frame Selection Extra \$20 - \$40	\$1.2K
Non-Covered Lens Enhancements Savings 38% off Retail	\$30K
Covered Lens Enhancements	\$23K

## Clackamas County + VSP

Valued Partner Since

2015

**Next Renewal** 

2025



### Partnering with VSP Drives Positive Outcomes

2021

Added Vision Therapy

#### **Advantages**

Coverage for diagnosis and treatment of turned eye,eye teaming, lazy eye, eye focusing and general movement ability

### Your Plan Design Today

	Frequency (E/L/F)	Copays	Frame Allowance	Contact Lenses	Covered Lens Enhancements	Essential Medical Eye Care
Choice Plan C	12/12/12 Calendar Year	\$10 Exam \$0 Glasses/ \$60 Contact Lens Exam	\$175 or \$95 Costco	\$175	Standard Progressives All Progressives- \$30 copay Impact-resistant for children Vision Therapy	\$20

- Vision Therapy: Fully covered evaluation and 75% off approved therapy sessions up to \$750 annually in-network.
   Sessions cover diagnosis and treatment of turned eye, eye teaming, lazy eye, eye focusing and general eye movement.
- Retinal Screening: No more than \$39 copay
- **Glasses and Sunglasses:** 20% savings on additional glasses and sunglasses from any VSP provider within 12 months of last WellVision Exam.
- Laser Vision Correction: Average of 15% off the regular price; discounts only available from contracted facilities.



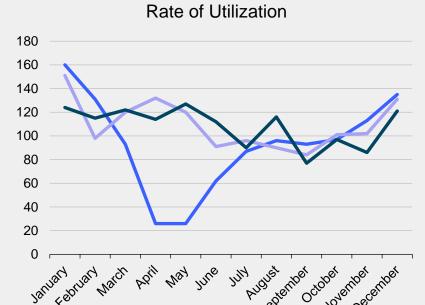
### Utilization Review Clackamas County - General County

#### Average Enrollment



#### **Average Claim Cost**





2021

**-**2022

2020

## Eye Exams Can Save Lives









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CON	Arat	ION	
Gen	-10	10711	

Millennial

**Generation X** 

**Baby Boomer** 

Eye Exams	6%	31%	33%	42%
Vs. VSP Book of Business	24%	36%	37%	37%
Conditions Identified Early	0.9%	0.5%	5.4%	7.4%
vs. VSP Book of Business	0.2%	1.5%	6.5%	15%

Eye exams offer a greater chance of catching chronic illnesses

14

Exam reminders sent in 2022 (3 received exam) 21% effectiveness rate

## Look Great, Spend Less

#### **General County**

Frame Allowance \$175

Covered-In-Full Frames 33%

#### **Average Out-of-Pocket**

2020

\$84.47

2021

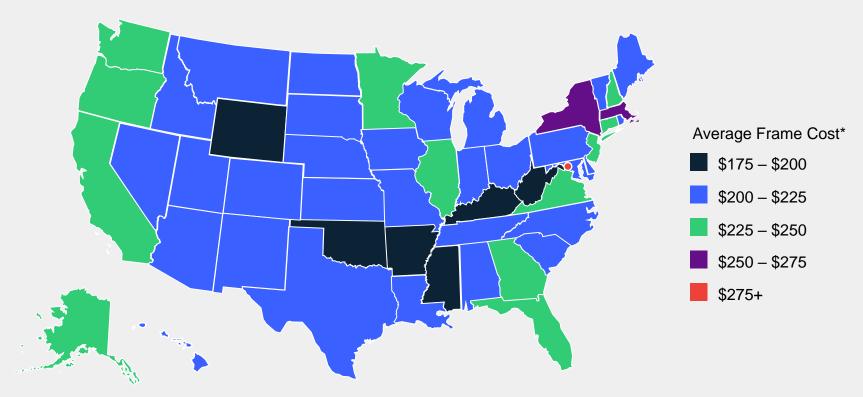
\$89.79

2022

\$64.54



## What's Happening with Frame Costs?





## Non-Covered Lens Options (General County)

	Top Lens Enhancements	Average Out-of-Pocket	Average Savings
Anti-Glare Coating	62%	\$82.87	\$62.53
High Index	23%	\$81.89	\$20.47
UV Protection	21%	\$9.53	\$13.57

## Covered Lens Options (General County)

	Top Lens Enhancements	Average Out-of-Pocket	Average Savings
Progressive	40%	\$25	\$107.03
Polycarbonate for Children	13%	\$0	\$59.22

### Our Prescription for Clackamas County

## People-First Features

#### **Member Engagement**

- Exclusive Member Extras
- Personalized Cost Calculator

## Forward-Thinking Solutions

#### **Open Enrollment**

- OE Dates
- Virtual Benefit Fair

## Health-Focused Initiatives

#### **Vision Awareness**

Vision Awareness month

## Thank You.

Our Focus – Partners Like You.



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## **Employee Communications**







#### MONTHLY CONTENT

















#### Personalized Microsite



#### **Direct Mailer**





## Email Communications

Sign in to see your vision benefits.

