

# CCRS

## Online Mediation Resources

Volume 1 Issue 2  
**April 15, 2020**

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*"In the middle of every  
difficulty lies opportunity."* –  
Albert Einstein

## Best Practices for Online Mediation



[Introduction to Online Mediation from Virtual Mediation Lab Webinar](#)

## Training Resources

[Case Study of Virtual Mediation- Dad's Funeral Expenses](#)

[Tenant Landlord Dispute](#)

## Nuts and Bolts

[How to Conduct Virtual Mediation](#)

**How to Register Volunteer Hours**

Keep track of your volunteer hours. Log in your Continuing Education hours as we listen to podcasts, videos, etc. To log CE hours, volunteers can access the regular google form at this link: <http://bit.ly/2IGxDSs> Use "Debrief and Education hours". If there is any content relating to Ethics or Confidentiality, click those boxes as appropriate. Then put the general subject under "other".

## Opportunities this Week

*Peace is not the absence of conflict but the presence of creative alternatives for responding to conflict- alternatives to passive or aggressive responses, alternatives to violence.*  
-Dorothy Thompson

**April 28, 2020**

**Academy of Professional Family Mediators <[info@apfmnet.org](mailto:info@apfmnet.org)> Webinar**

**Building the 21st Century Mediation Firm**

Building the modern day Mediation Firm requires finding a balance between traditions and innovation. Mediation works because it offers a method of resolving conflict that clients can't get elsewhere, and delivering those services has to have a personal touch. This webinar will focus on how we make use of modern technology to advance the practice, build a better business model, and stay true to the heart of mediation.

This will include discussion on:

- \* Integrating Technology with Mediation
- \* Office policies for a growing Mediation practice
- \* Systems for a growing Mediation practice
- \* Keys to adding Mediators to your practice

Presenters: Justin L. Kelsey and Jennifer Hawthorne, Esq.

Date & Time: Tuesday, April 28, 12 noon - 1:30 p.m. Eastern (9 - 10:30 a.m. Pacific)

Cost: Free for APFM Members, \$50 for Non-Members.

Registration closes at 12 noon Eastern (9:00 a.m. Pacific), Monday, April 27.

Register for the Webinar<<https://apfmnet.us6.list-manage.com/track/click?u=69f0e01112b4bc6fd015c4d1c&id=cb9c224191&e=43365fa1c7>>

**April 15, 22 & 29 Self-Care Webinar series from Lane CDR**

Weekly Empathy with Mark Roberts Wednesdays, April 15, 22 & 29 (Zoom)

Mindfulness in Communication and Conflict with David Gubernick Thursday, April 16, 2pm-3pm (Zoom) Dealing with Anxiety, Stress, Uncertainty Dates TBD, 3rd/4th week of April (Zoom)

SIGN UP HERE!<<https://default.salsalabs.org/T2de21cf8-1480-4f7a-af49-e696af336ee8/2986c197-c4ed-4cbf-a6fa-22f745eb5dfa>>

