Committee for Community Involvement Meeting Minutes - DRAFT

November 15, 2022 MEETING MINUTES

Time: 6 - 8 p.m.

<u>CCI Attendees:</u> Jerry Anderson, Karen Bjorklund, Rick Cook, Bill Merchant, Richard Nepon, Brent Parries, Gordon Slatford, Laurie Swanson, Barbara Smolak

County Attendees: Stacy Davenport, Chris Lyons, Abigail Bowman

Guest Attendee: Bruce Bartlett, Washington County CCI Chair

- 1. Welcome, Introductions
- 2. Conversation with Washington County CCI Chair Bruce Bartlett about community engagement
 - Bruce discussed how the Washington County CCI works with the community and Washington County. Clackamas County CCI members had the opportunity to ask questions.
 - Bruce requested a recording of this meeting, which was provided by the county.
- 3. Approval of October, 2022 meeting minutes
 - Brent Parries requested a couple of amendments under Old Business. Bill Merchant moved to approve amended minutes, Rick Cook 2nd, all in favor
- 4. Clackamas County Resolution Services Quarterly Report Abigail Bowman
 - Discussed why they attend CCI meetings to give community updates with Resolution Services.
 - Abigail will provide statistical reports regarding mediation/resolution services to Stacy who will share with CCI members.
- 5. CCI Task Force on Monitoring Land Use Applications in Inactive CPOs
 - Brent Parries updated the area he is contacting east side of Sandy River.
 - Barbara Smolak updated the area she is contacting Birdshill, Forest Highland, Lake Forest. She is waiting to hear back from the City of Lake Oswego.
 - Bill Merchant does not have anything to add currently. He will reach out in areas for South Canby and Canby.
- 6. Updates on CCI on current Work Item Tracker
 - Stacy will make updates for the Annual Report for the BCC and for CPO advertising to help reactive inactive CPOs
 - o Stacy will have the CPO/Hamlet Audit list ready for the next meeting
- 7. Public comment none

Next Meeting: Wednesday December 14, 2022

Meeting adjourned 8 p.m.

Committee for Community Involvement Work Item Tracker

December 2022

Current Items

Date	Item	Assigned	Update
November 2022	Investigate how CCI can help the County and ABCs	CCI, Rick	Investigate how CCI can help the County and ABCs with
	with community engagement framework		community engagement framework
November 2022	CCI Email address	CCI	CCI would like to publicize on ClackCo Quarterly and
			ClackCo Monthly, future surveys from this email
November 2022	CPO/Hamlet Audit	PGA	Stacy will have updated list for next meeting to review
November 2022	Resolution Services statistical reports	Abigail	She will send reports before next meeting. CCI will
		Bowman,	review and discuss and contact Abigail with any
		Resolution	questions.
		Services	
October 2022	CCI work plan	CCI	To be developed
October 2022	Collective discussion on the purpose of CCI	CCI	To be discussed at a future CCI meeting
October 2022	Annual report to be presented to the BCC	CCI	To be drafted and presented to the BCC
August 2022	Prioritizing CPO code enforcement complaints	CCI	Code Enforcement provided background information on
			their process, which was sent to CCI in September. CCI
			still wants to take it to the BCC. Chris suggested adding
			to the annual report for the BCC. A CCI task force to be
			set up to work on this.
August 2022	Educate the community about CPOs	Rick, Bill,	Rick will work with Martin and Bill on ways to do this.
		Martin	Also means to try and reactivate inactive CPOs, Rick has
			ideas on how to promote
May 2022	Monitoring land use applications for inactive CPOs	CCI, Bill,	A CCI task force comprised of interested members will
		Brent,	develop a set of preferred inactive areas to be
		Barbara	monitored by active CPOs and reach out to inactive CPOs
			and some active CPOs
April 2022	Webcam for community meetings	PGA	OWL webcam is recommended; PGA to survey
			community groups to gauge interest in and Wi-Fi
			capabilities for conducting hybrid meetings. CCI will
			review survey before it is sent out. Not completed.

Committee for Community Involvement Work Item Tracker

December 2022

Completed/Archived Items

Date	Items	Assigned	Update	Completed Date
October 2022	I-205 Tolling and engaging the community	CCI	Discussed; the decision to toll has already been made.	October 2022
September 2022	Bill Flood's research on the county's community engagement program	CCI	Bill Flood provided his email address for members to share feedback.	September 2022
July 2022	Learn when Coalition of Communities of Color is planning to meet with CPOs/Hamlets and send update to community leaders.	PGA	If CPOs would like to reach out to the CC directly, they can.	August 2022
July 2022	Close CCI recruitment on 7/31 and interview applicants at next CCI meeting.	PGA	Karen Bjorklund was recommended by CCI and approved by the BCC.	August 2022
July 2022	Add action item section on agenda ahead of public comment	PGA	Added to agenda	August 2022

OREGON OFFICE FOR COMMUNITY DISPUTE RESOLUTION SERVICE REPORT Updated December 2021

Please refer to tab Sections I-VII below for instructions/definitions

i	Name of program:	Clackams County Resolution Services
ii	Name of person completing report:	Abbey Bowman
iii	Reporting period:	July 1, 2021-June 30, 2022
iv	Date submitted:	11/22/2022

I. UTILIZATION OF MEDIATION & FACILITATION SERVICES

1	Information and referral inquiries	12
2	New mediation cases opened	376
3	Mediation cases pending at the <i>beginning of reporting period</i>	26
		100
4	Total mediation cases worked on during reporting period	402
4	Total mediation cases worked on during reporting period	402
	Total mediation cases worked on during reporting period New facilitation cases opened	402
5		

II. REFERRAL SOURCES FOR NEW MEDIATION AND FACILITATION REQUESTS

8	Self referral, word of mouth, former client	48
9	District attorney	0
10	Juvenile justice	1
11	Adult justice	0
12	Law enforcement	11
13	Code enforcement	15
14	Small claims court	173
15	Other courts	1
16	Legal aid	1
17	Private practitioner (Mediator, Attorney, Counselor)	5
18	Manufactured communities resource center	11
19	Foreclosure resolution conference	71
20	Other housing agency	1
21	Government agency	22
22	Social services	0
23	Schools	0
24	Advertising/media coverage/Internet	7
25	Other	19
26	Total	386

III. DRS & MEDIATION CASE TYPE & DISPOSITION	A. DRS Provided	B. Mediation/ Resolved	C. Mediation/ Not Resolved	D. Pending	E. Inappropriate	F. Party Unavailable	G. Party Declined	TOTAL
27 Neighbor to Neighbor	80	9	4	1				94
28 Code enforcement	2			1				3
29 Criminal: adult V/O reconciliation								0
30 Criminal: juvenile V/O reconciliation		3		1				4
31 Criminal: other								0
32 Small claims	38	54	77	4				173
33 Forcible entry and detainer (evictions)	1							1
34 Civil litigation								0
35 Family: parent/teen								0
36 Family: custody, parenting plans, dissolution, domestic relations								0
37 Family: elder, probate								0
38 Family: other	3	3	1	2		1		10
39 Business: consumer/merchant, merchant/merchant, construction, etc.	2			1				3
40 Workplace	3	1		1	3			8
41 Government		1	1	2				4

42	School	1							1
43	Truancy								0
44	Housing: landlord/tenant	3	1				1		5
45	Housing: homeowners association	2							2
46	Manufactured communities resource center	5	5	2				1	13
47	Housing: foreclosure resolution conference		15	15	35		6		71
48	Other	9			1				10
49	Subtotal Section III	149	92	100	49	3	8	1	402

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IV.	FACILITATION & DISPOSITION	Facilitation Cases Completed	Pending Facilitations	TOTAL
50	Community dialogues			0
51	Public policy	2	3	5
52	Organizational	3	4	7
53	Subtotal Section IV	5	7	12

54	Total cases	
54	(mediation and facilitation) worked on during reporting period	

V. PROGRAM ACTIVITIES

55	Number of all active volunteers	45
56	Number of volunteers utilized during the reporting period	32
57	Number volunteer mediator/facilitator hours	1140
58	Number of other volunteer hours (admin/clerical support, committees, etc.)	6
59	Number of all active interns	0
60	Number of interns utilized during this reporting period	0
61	Number of intern mediation hours	0
62	Number of intern administration hours	0
63	Number of people served by dispute resolution services	786
64	Press releases published during reporting period	0
65	Outreach activities	1
66	Number of participants in outreach activities	30

VI. TRAINING & EDUCATION ACTIVITIES

67	Basic mediation training programs	0
68	Trainees completing basic mediation training	0
69	Continuing education programs for mediators and other volunteers	2
70	Mediators and other volunteers attending continuing education programs	32
71	Specialized trainings for mediators (VOM/facilitation/family)	1
72	Mediators attending specialized trainings	11
73	Community ed programs in conflict resolution programs	1
13	(training/workshop/skill development)	4
74	Number of participants in community ed programs	51
75	Youth mediation/conflict management ed programs	0
76	Number of participants in youth related programs	0

VII. EVALUATION

77	Program evaluations this reporting period	0
78	Executive Director evaluation this reporting period	0
79	Board evaluation this reporting period	0
80	Community needs assessment this reporting period	0

COMMENTS:

Definitions for Section I:

Mediation: "A process in which a mediator assists and facilitates two or more parties to a controversy in reaching a mutually acceptable resolution of the controversy. Includes all contacts between a mediator and any party or agent of a party, until such time as a resolution is agreed to by the parties or the mediation process is terminated." (ORS 36.110[5]). Mediation "includes case development and

Mediation Session: Process in which disputing parties come to the table and participate in mediation.

Facilitation: Please see the Section IV tabbed instructions for a definition of facilitation, how to count cases and when to open & close facilitation cases

Case Development: Occurs after the initial call (intake) becomes a "case," (see Instructions for Section I (2)) and includes communications between a case developer and party 1, and usually, but not always, between a case developer and party 2. The process includes contacting parties, assisting in resolution, and coordinating a mediation session.

Conciliation: Process in which disputing parties work with a third party to resolve differences, but do not meet together. Counts as a mediation case type and disposition (see III).

Agency: The community dispute resolution program, including paid and volunteer staff services.

Instructions for Section I:

Utilization of Mediation and Faciliation Services

1. Information and referral inquiries:

- A call for information in which no active dispute has been identified;
- The party calling may identify, or be involved in a dispute, but is currently seeking information only, and is not wanting or needing resolution assistance; or,

• A party is seeking assistance with a dispute, but the case is clearly not appropriate for the center and a referral is made to another resource.

2. New mediation cases opened: Assign a case number to each mediation. The unit of measurement in counting cases is the "dispute", which is an issue or constellation of issues brought forward by disputants for the purpose of seeking resolution assistance. A case number should be assigned when:

•In a community case, a party identifies a dispute and seeks assistance with resolution AND when it is not immediately clear that the dispute is inappropriate to the agency. The other party may not be identified because of the desire of the first party for anonymity.

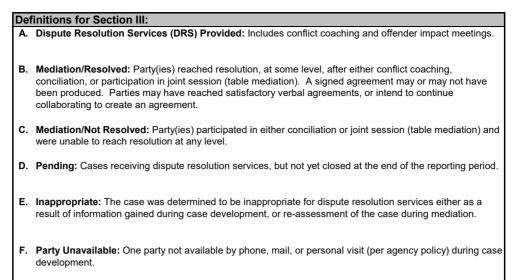
• In a victim/offender case, a dispute has been identified between two parties and referred by the appropriate agency. In situations when an offender has impacted multiple victims, and the policy of the program is to engage in separate dialogues, such cases may be counted individually rather than collectively.

• In a parent/adolescent case, a dispute has been identified between two or more family members. This may also include foster and kinship families.

• School Peer mediation case may only be counted when ether a CDRC staff member or CDRC volunteer mediator co-mediates

- **3.** Mediation cases pending at beginning of the reporting period: These are mediation cases that were opened, but not closed, during the previous reporting period. If closed, these cases will end up with a disposition during the current reporting period.
- **4. Total mediation cases worked on:** The total of both new mediation cases opened and mediation cases pending at the beginning of the reporting period.
- **5.** New facilitation opened: Cases that were opened during the reporting period. Please see the Section IV tabbed instructions for a deeper discussion of how to count and when to open & close facilitation cases.
- 6. Facilitation cases pending at the beginning of reporting period: These are facilitation cases that were opened, but not closed, during the previous reporting period.
- 7. Total facilitation cases worked on during reporting period: The total of both new facilitation cases opened and facilitation cases pending at the beginning of the reporting period.

_	Instructions for Section II: Referral Sources for New Mediation and Facilitation Requests					
	Identify a primary referral source for each new case and provide the totals for each category. Please remember to include referral sources for facilitation cases.					
8	 Self Referral, Word of mouth, Former client: Self referral: "I've heard about your services and would like to use them." Word of mouth: "Someone told me about your services." Former client: "I'm a previous client of yours." 					
9	District Attorney					
10	Juvenile Justice					
11	Adult Justice; community corrections, probation officer, etc.					
12	Law enforcement					
13	Code enforcement					
14	Small claims court; justice courts.					
15	Other courts; FED, or district, for example.					
16	Legal Aid					
17	Private Practitioner (Mediator, Attorney, Counselor)					
18	MCRC: Manufactured Communities Resource Center					
19	Foreclosure Resolution Conference					
20	Other housing agency					
21	Government agency: Use this category if your government-related case doesn't fit elsewhere.					
22	Social Services					
23	Schools					
24	Advertising/Media coverage/Internet					
25	Other					
26	Total- Formula protected please do not overwrite.					



G. Party Declined Participation: One party (or parties) declined to participate during case development.

Instructions for Section III:

DRS & Mediation Case Type and Disposition

Enter each new and pending case in one category only. Numbered headings indicate case type, which may also be a separate program such as Youth and Family (Family: Parent/Teen) or Victim Offender (VORP)

- 27 Neighbor to Neighbor: Disputes between/among neighbors not fitting in any other category.
- 28 Code enforcement
- 29 Criminal: Adult Victim/Offender
- 30 Criminal: Juvenile Victim/Offender
- 31 Criminal: Other Other criminal cases not fitting victim/offender model.
- 32 Small claims
- 33 Forcible Entry and Detainer (Evictions) Eviction cases.
- 34 Civil Litigation Mediation arising out of a civil law suit.
- 35 Family: Parent/Teen
- 36 Family: Custody, Parenting Plans, Dissolution, Domestic Relations
- 37 Family: Elder, Probate
- 38 Family: Other Family cases that don't fit lines 31, 32, or 33.
- 39 Business: Consumer/Merchant, Merchant/Merchant, Construction, etc.
- 40 Workplace: Disputes with employees and employers or between employees arising out of the workplace.
- 41 Government: Cases involving a private party and a government agency that aren't classified elsewhere.
- **42 School:** Student/student, parent/student, student/teacher. Peer mediation cases may only be counted when either a CDRC staff member or CDRC volunteer mediator co-mediates.
- 43 Truancy
- 44 Housing: Landlord/Tenant
- 45 Housing: Homeowners Association
- 46 Manufactured Communities Resource Center
- 47 Housing: Foreclosure Resolution Conference
- 48 Other
- 49 Total- Formula protected please do not overwrite.

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	Facilitations are separated into three types:
50	Community Dialogues: Facilitated conversations between or among community members regarding an array of issues. Conflict may or may not be present. The goal(s) of the dialogue may be to increase awareness and understanding rather than negotiating mutually satisfactory outcomes.
51	Public Policy: Complex cases involving multiple stakeholders and addressing issues of policy that impact the public. (Negotiated rulemaking, or intra or inter-governmental agreements around issues such as transportation, healthcare, land use, land development, or environment are examples.)
52	Organizational: Intra or inter-organizational facilitations. Conflict may be latent, emergent, manifest, or not present at all. The goal(s) and outcome(s) may be other than negotiated agreements. (Strategic planning sessions, reorganization, mission and vision work, teambuilding, or partnership agreements are examples.)
	tructions for Section IV: cilitation and Disposition
50	Community Dialogues: Count all facilitations that were closed during this reporting period

- 51 Public Policy: Count all facilitations that were closed during this reporting period.
- 52 Organizational: Count all facilitations that were closed during this reporting period.
- A. Facilitation Cases Completed: Count all facilitations that were closed during this reporting period.

How to Count and When to Close Facilitation Cases: Facilitations can be conducted in single or multiple sessions depending upon a number of variables. Following are some examples to help you determine how to count, and when to close a case:

1) One facilitation, one session in length:

Definitions for Section IV/

a) A CDRC facilitates a public input meeting on transportation, which is scheduled on one evening. The case is closed when the meeting is over.

b) A CDRC facilitates monthly inter or intra-agency meetings. If each of these meetings has a different focus (e.g., discussing wrap around services for different clients each month), then each facilitation is counted as a separate case and is closed at the end of each meeting.

2) One facilitation, multiple sessions:

a) A CDRC facilitates a series of community input meetings on a single issue (e.g., transportation). Three public input meetings are held over three weeks. The facilitation is counted as one case with three sessions, and is closed when the last public input meeting is over.

b) A CDRC facilitates an inter- or intra-organizational meeting, which necessitates multiple sessions due to the complexity of the issue, or the presence of multiple issues. The facilitation is counted as one case with multiple sessions, and is closed at the end of the last meeting.

3) Multiple facilitations, each one completed in one session:

A CDRC facilitates three public input meetings on three different evenings on three distinctly separate issues (e.g. transportation, health care, homelessness). Each of these facilitations is counted as a separate case and each case is closed at the end of the meeting.

B. Pending Facilitations: Number of facilitations that were opened in the current reporting period, but have not yet been closed.

53 Subtotal- Formula protected please do not overwrite.

54 Total- Formula protected please do not overwrite.

ctions for Section V: am Activities I active volunteers – All active volunteers available to assist your program with mediation, board and visory committees, program management, public relations, fundraising, training, etc.
active volunteers – All active volunteers available to assist your program with mediation, board and
Nunteers used this reporting period – Count all volunteers used this reporting period (including board embers and clerical or administrative support volunteers).
Imber of Volunteer Mediator/Facilitator Hours – Include all direct service hours provided by your lunteer mediators. If you are using in-kind contributions by volunteer mediators to meet your matching hds requirements, please note that you may use the current OOCDR approved prevailing rate. If your lunteer mediators meet the mediator trainer requirements and you utilize them as mediation trainers or aches, these hours may also count toward in-kind matching funds contributions. If board members lunteer as mediators, coaches, or trainers, you may count these hours toward in-kind matching funds ntributions. Otherwise, volunteer board of director or advisory committee members may <i>not</i> have their urs counted toward in-kind matching funds contributions "while serving in the capacity as members of the
umber of Other Volunteer Hours (Admin, Clerical, Committees, etc.) – Include all hours contributed by lunteers serving in administrative, clerical, training (for trainers who don't meet UO Policy trainer criteria), other program support capacities. If you are using in-kind volunteer contributions to meet your matching hds requirements, you may value your other volunteer hours at the current OOCDR approved prevailing te. Please note the exceptions in UO Policy CDRP – §E, ¶6. related to board or advisory committee embers.
Imber of All Active Interns – All active interns available to assist your program with mediation, board and visory committees, program management, public relations, fundraising, training, etc.
umber of Interns Used During This Reporting Period – Count all interns used this reporting period cluding board members and clerical or administrative interns).
umber of Intern Mediation Hours – Include all direct service hours provided by your intern mediators.
umber of Other Intern Hours (Admin, Clerical, Committees, etc.) - Include all hours contributed by erns serving in administrative, clerical, training, or other program support capacities.
Imber of people served – Include all who participated in intake and case development or were at the ediation table or part of or bound by the mediated agreement. Participants in facilitations should also be cluded. Calculate and enter a figure into the category ONLY when closing a case so as not to have a uble counting problem next reporting period.
ess releases published during reporting period
utreach activities – Include all contacts (face-to-face or direct media events such as TV or radio erviews) made to build awareness of your program. Examples include outreach and education to current potential referral sources (refer to Section II), presentations to community groups, service organizations, representation in community collaborations and/or related activities. Please list activities and describe llaborations.
Imber of participants in outreach activities

Inst	tructions for Section VI:
Me	diator Training Activities
	Basic mediation training programs – Include any basic mediation training program of at least thirty (30) hours meeting UO Policy CDRP – §Q, ¶2(a). criteria.
68	Trainees completing basic mediation training
69	Continuing education programs – Record the number of in-service/continuing education/training programs for your volunteers (mediators as well as others), including all programs conducted on and off-site.
70	Mediators and other volunteers attending continuing education programs, including all programs conducted on and off-site.
71	Specialized training – Include all other (beyond basic) specialized training provided to your volunteers, including all trainings conducted on and off-site. (For example VOM, school, workplace, community dialogues, facilitation, or other specialized, intermediate or advanced skill or practice area trainings.)
72	Mediators attending specialized trainings, including all trainings conducted on and off-site.
73	Community education programs in conflict resolution – Include all presentations, workshops, and seminars for the public that include <i>skill building</i> activities (such as conflict resolution skills; effective communication skills, etc.) Exclude trainings focused on youth (these will be reflected in line #71). Note that these programs are a critical component of your grant requirement to provide "citizen education in conflict resolution skills to assist citizens in resolving their own disputes peacefully" per UO Policy CDRP – §C, ¶2.
74	Number of participants in community education programs
75	Youth mediation/conflict management education programs – Include all conflict resolution trainings, workshops, and other conflict resolution <i>skill building</i> activities for youth. (For example: Peer mediation trainings, parent-teen mediation trainings for youth co-mediators, classes in juvenile detention centers, etc.)

76 Number of participants in youth related programs

Instructions for Section VII: Evaluation

Program Evaluation

77 If you have done any type of program evaluation during this reporting period, please let us hear about it; send information or a copy. (For example, to measure the effectiveness of your mediation program, or pilot projects.)

Executive Director Annual Evaluation

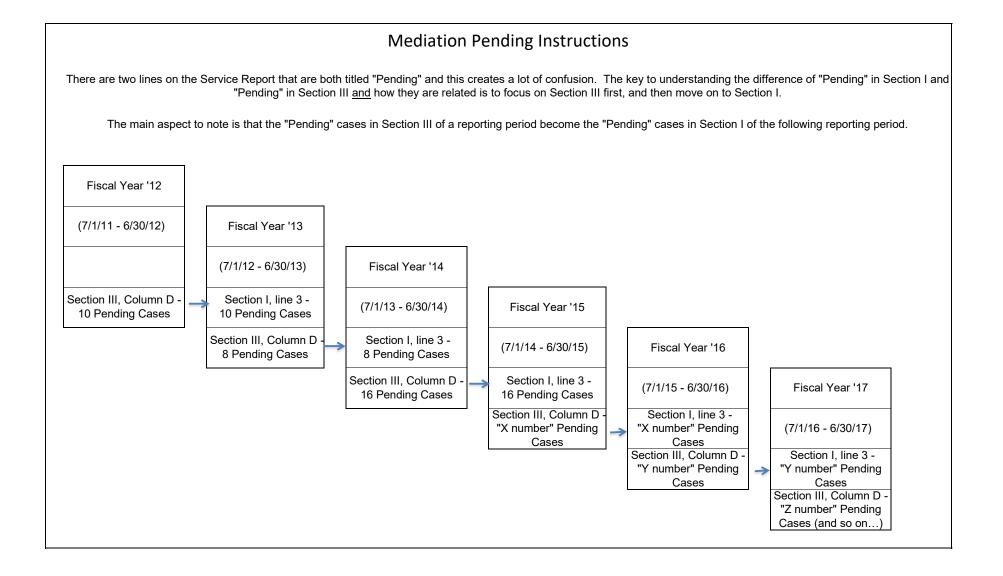
78 Please verify whether or not an annual Executive Director performance evaluation was conducted during this reporting period, per UO Policy CDRP – §N, ¶3.

Board of Directors Annual Evaluation

79 Please verify whether or not an annual Board of Directors performance evaluation was conducted this reporting period, per UO Policy CDRP – §N, ¶3.

Community Needs Assessment

80 Please provide any community needs assessments that have been conducted this reporting period, and submit a copy of any survey instruments used, as well as findings.



Aggregate Results-Cumulative Tally
Program Name: Clackamas County Resolution Services
Compiled for the Oregon Office for Community Dispute Resolution for the period from 7/1/21 to 6/30/22 ____.

Question 1	l was abl	e to talk about the issues that were important to me in mediation.
	2	Strongly Disagree
	1	Disagree
	4	Agree
	55	Strongly Agree
	0	N/A

Question 2	In mediat	n mediation, we reached:	
	24	No agreement	
	16	Agreement on some but not all issues	
	43	Agreement on all issues	

Question 3	I am satis	I am satisfied with the outcome of the mediation		
	7	Strongly Disagree		
	8	Disagree		
	22	Agree		
	37	Strongly Agree		
	7	N/A		

Question 4	The medi	The mediation process was fair.		
	1	Strongly Disagree		
	0	Disagree		
	25	Agree		
	52	Strongly Agree		
	3	N/A		

Question 5		n consideration of my age, race, gender, and other identities, I felt respected by the staff during the entire process.			
	1	Strongly Disagree			
	1	Disagree			
	15	Agree			
	66	Strongly Agree			
	0	N/A			
	0	Please tell us more:			

Question 6	After par	ticipating in mediation I feel confident I could handle a similar conflict in the fut
	2	Strongly Disagree
	5	Disagree
	29	Agree
	43	Strongly Agree
	4	N/A

Question 7 After participating in mediation, my stress about this conflict has decreased.

Instructions:

1. Select case type from the drop down menu.

2. Input your program specific respondent intake number.

3. Put a 1 next to the answer each participant selected.

4. To input additional participant responses please select arrow on bottom right hand corner, this will scroll

to add more blank boxes. There are 250 boxes in total, if you need more than this please go to the Tally #2

5. If you wish to print for internal records please reduce paper waste by first selecting print preview and

printing only the page selections with entered data.

		Participant Response	Participant Response	Participant Response
	Case Type:	~Choose One~	~Choose One~	~Choose One~
	Respondent's Intake Number:			
	Strongly Disagree			
Q1) I was able to talk about the issues that were	Disagree			
important to me in mediation.	Agree			
	Strongly Agree			
	N/A			
	No agreement			
Q2) In mediation, we reached:	Agreement on some but not all issues			
	Agreement on all issues			
	Strongly Disagree			
Q3) I am satisfied with the outcome of the	Disagree			
mediation.	Agree			
	Strongly Agree			
	N/A			
	Strongly Disagree			
	Disagree			
Q4) The mediation process was fair.	Agree			
	Strongly Agree			
	N/A			
	Strongly Disagree			
Q5) In consideration of my age, race, gender, and	Disagree			
other identities, I felt respectd by the staff during	Agree			
the entire process.	Strongly Agree			
· · · · · · · · · · · · · · · · · · ·	N/A			
	Please tell us more:			
	Strongly Disagree			
Q6) After participating in mediation, I feel	Disagree			
confident I could handle a similar conflict in the	Agree			
future.	Strongly Agree			
	N/A			
	Strongly Disagree			

Instructions:

1. Select case type from the drop down menu.

2. Input your program specific respondent intake number.

 Put a 1 next to the answer each participant selected.
 To input additional participant responses please select arrow on bottom right hand corner, this will scroll to add more blank boxes. There are 250 boxes in total, if you need more than this please go to the Tally #2

		Participant Response	Participant Response	Participant Response	Participant Response	Participant Response
	Case Type:	~Choose One~				
	Respondent's Intake Number:					
Q1) I was able to talk about the issues that were important to me in mediation.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q2) In mediation, we reached:	No agreement Agreement on some but not all issues Agreement on all issues					
Q3) I am satisfied with the outcome of the mediation.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q4) The mediation process was fair.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q5) In consideration of my age, race, gender, and other identities, I felt respectd by the staff during the entire process.	Strongly Disagree Disagree Agree Strongly Agree N/A Please tell us more:					
Q6) After participating in mediation, I feel confident I could handle a similar conflict in the future.	Strongly Disagree Disagree Agree Strongly Agree N/A Strongly Disagree					

Instructions:

1. Select case type from the drop down menu.

2. Input your program specific respondent intake number.

 Put a 1 next to the answer each participant selected.
 To input additional participant responses please select arrow on bottom right hand corner, this will scroll to add more blank boxes. There are 250 boxes in total, if you need more than this please go to the Tally #2

		Participant Response	Participant Response	Participant Response	Participant Response	Participant Response
	Case Type:	~Choose One~				
	Respondent's Intake Number:					
Q1) I was able to talk about the issues that were important to me in mediation.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q2) In mediation, we reached:	No agreement Agreement on some but not all issues Agreement on all issues					
Q3) I am satisfied with the outcome of the mediation.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q4) The mediation process was fair.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q5) In consideration of my age, race, gender, and other identities, I felt respectd by the staff during the entire process.	Strongly Disagree Disagree Agree Strongly Agree N/A Please tell us more:					
Q6) After participating in mediation, I feel confident I could handle a similar conflict in the future.	Strongly Disagree Disagree Agree Strongly Agree N/A Strongly Disagree					

Instructions:

1. Select case type from the drop down menu.

2. Input your program specific respondent intake number.

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Q2) In mediation, we reached:	No agreement Agreement on some but not all issues Agreement on all issues					
Q3) I am satisfied with the outcome of the mediation.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q4) The mediation process was fair.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q5) In consideration of my age, race, gender, and other identities, I felt respectd by the staff during the entire process.	Strongly Disagree Disagree Agree Strongly Agree N/A Please tell us more:					
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5. If you wish to print for internal records please reduce paper waste by first selecting print preview and

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Q2) In mediation, we reached:	No agreement Agreement on some but not all issues Agreement on all issues					
Q3) I am satisfied with the outcome of the mediation.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q4) The mediation process was fair.	Strongly Disagree Disagree Agree Strongly Agree N/A					
Q5) In consideration of my age, race, gender, and other identities, I felt respectd by the staff during the entire process.	Strongly Disagree Disagree Agree Strongly Agree N/A Please tell us more:					
Q6) After participating in mediation, I feel confident I could handle a similar conflict in the future.	Strongly Disagree Disagree Agree Strongly Agree N/A Strongly Disagree					

Instructions:

1. Select case type from the drop down menu.

2. Input your program specific respondent intake number.

 Put a 1 next to the answer each participant selected.
 To input additional participant responses please select arrow on bottom right hand corner, this will scroll to add more blank boxes. There are 250 boxes in total, if you need more than this please go to the Tally #2

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5. If you wish to print for internal records please reduce paper waste by first selecting print preview and

		Participant Response	Participant Response	Participant Response
	Case Type:	~Choose One~	~Choose One~	~Choose One~
	Respondent's Intake Number:			
	Strongly Disagree			
Q1) I was able to talk about the issues that were	Disagree			
important to me in mediation.	Agree			
	Strongly Agree			
	N/A			
	No agreement			
Q2) In mediation, we reached:	Agreement on some but not all issues			
	Agreement on all issues			
	Strongly Disagree			
Q3) I am satisfied with the outcome of the mediation.	Disagree			
	Agree			
	Strongly Agree			
	N/A			
	Strongly Disagree			
	Disagree			
Q4) The mediation process was fair.	Agree			
	Strongly Agree			
	N/A			
	Strongly Disagree			
Q5) In consideration of my age, race, gender, and	Disagree			
other identities, I felt respectd by the staff during	Agree			
the entire process.	Strongly Agree			
the entire process.	N/A			
	Please tell us more:			
	Strongly Disagree			
Q6) After participating in mediation, I feel	Disagree			
confident I could handle a similar conflict in the	Agree			
future.	Strongly Agree			
	N/A			
	Strongly Disagree			

Individual Case Tally #2 (251-500)

Instructions:

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	Case Type:	~Choose One~	~Choose One~	~Choose One~
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	Strongly Disagree			
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	Strongly Agree			
	N/A			
	No agreement			
Q2) In mediation, we reached:	Agreement on some but not all issues			
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	Strongly Disagree			
Q3) I am satisfied with the outcome of the	Disagree			
mediation.	Agree			
mediation.	Strongly Agree			
	N/A			
	Strongly Disagree			
	Disagree			
Q4) The mediation process was fair.	Agree			
	Strongly Agree			
	N/A			
	Strongly Disagree			
Q5) In consideration of my age, race, gender, and	Disagree			
other identities, I felt respectd by the staff during	Agree			
the entire process	Strongly Agree			

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Q5) In consideration of my age, race, gender, and	Disagree					
other identities, I felt respectd by the staff during	Agree					
the entire process	Strongly Agree					

Individual Case Tally #2 (251-500)

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	Case Type:	~Choose One~				
	Respondent's Intake Number:					
	Strongly Disagree					
Q1) I was able to talk about the issues that were	Disagree					
important to me in mediation.	Agree					
important to me in mediation.	Strongly Agree					
	N/A					
	No agreement					
Q2) In mediation, we reached:	Agreement on some but not all issues					
	Agreement on all issues					
	Strongly Disagree					
Q3) I am satisfied with the outcome of the	Disagree					
mediation.	Agree					
	Strongly Agree					
	N/A					
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	Disagree					
Q4) The mediation process was fair.	Agree					
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	Case Type:	~Choose One~				
	Respondent's Intake Number:					
	Strongly Disagree					
Q1) I was able to talk about the issues that were	Disagree					
important to me in mediation.	Agree					
important to me in mediation.	Strongly Agree					
	N/A					
Q2) In mediation, we reached:	No agreement					
	Agreement on some but not all issues					
	Agreement on all issues					
	Strongly Disagree					
Q3) I am satisfied with the outcome of the	Disagree					
mediation.	Agree					
	Strongly Agree					
	N/A					
	Strongly Disagree					
	Disagree					
Q4) The mediation process was fair.	Agree					
	Strongly Agree					
	N/A					
	Strongly Disagree					
Q5) In consideration of my age, race, gender, and	Disagree					
other identities, I felt respectd by the staff during	Agree					
the entire process	Strongly Agree					l l

Individual Case Tally #2 (251-500)

Instructions:

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important to me in mediation.	Agree					
important to me in mediation.	Strongly Agree					
	N/A					
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	Agreement on some but not all issues					
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	Strongly Disagree					
Q3) I am satisfied with the outcome of the	Disagree					
mediation.	Agree					
	Strongly Agree					
	N/A					
	Strongly Disagree					
	Disagree					
Q4) The mediation process was fair.	Agree					
	Strongly Agree					
	N/A					
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Q5) In consideration of my age, race, gender, and	Disagree					
other identities, I felt respectd by the staff during	Agree					
the entire process	Strongly Agree					

Individual Case Tally #2 (251-500)

Instructions:

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Q3) I am satisfied with the outcome of the	Disagree					
mediation.	Agree					
	Strongly Agree					
	N/A					
	Strongly Disagree					
	Disagree					
Q4) The mediation process was fair.	Agree					
	Strongly Agree					
	N/A					
	Strongly Disagree					
Q5) In consideration of my age, race, gender, and	Disagree					
other identities, I felt respectd by the staff during	Agree					
the entire process	Strongly Agree		l			

Individual Case Tally #2 (251-500)

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	Case Type:	~Choose One~				
	Respondent's Intake Number:					
	Strongly Disagree					
Q1) I was able to talk about the issues that were	Disagree					
important to me in mediation.	Agree					
important to me in mediation.	Strongly Agree					
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