

# Citizen Participation Plan

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Part of the 2017 – 2021 Consolidated Plan



*Healthy Families. Strong Communities.*

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Clackamas County  
Housing and Community Development Division



October 2016

## **Citizen Participation Plan**

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## **A. General Policies**

The purpose of this Citizen Participation Plan is to provide a framework to guide Clackamas County's efforts to encourage citizen participation in the process governing the County's community planning and development programs. Housing and Community Development (HCD) programs include: the Community Development Block Grant (CDBG), the Emergency Solutions Grant (ESG), the HOME Investment Partnership (HOME), and Housing Opportunities for Persons with AIDS (HOPWA). The HCD programs are all funded by the U.S. Department of Housing and Urban Development and governed by federal regulations. Clackamas County is categorized by HUD as an “urban county” and is required to adhere to the regulations for an “urban county”. The Citizen Participation Plan is part of the Consolidated Plan adopted by Clackamas County and is subject to the same public review and comment process for adoption and amendment.

*Federal Regulation Reference: 24 CFR 91.105*

Clackamas County and the Housing Authority of Clackamas County (HACC) have entered into a Collaboration Agreement to align their consolidated planning cycle(s) and PHA planning cycle(s) in accordance with the regulations at 24 CFR part 91, for consolidated plan program participants, and 24 CFR part 903, for Public Housing Authorities. HACC agrees to work with Community Development to prepare the AFH and has amended its Administrative Plan and Admission and Continued Occupancy Policy to reflect the timelines and amendment definitions included in this Citizen Participation Plan.

The primary goal of the Citizen Participation Plan is to provide for and encourage participation in all phases of the HCD program by low and moderate-income persons, especially those residing in neighborhoods which are considered slum and blighted areas, are predominately low and moderate-income, or are areas where program funds are proposed to be used. Staff will provide technical assistance in developing proposals for HCD program funding to any individuals or groups requesting such assistance.

**Access to Information:** Citizens, public agencies, and other interested parties will be provided with access to program records and information related to the Consolidated Plan, amendments to the Consolidated Plan, performance reports, and the use of HCD program funds during the preceding proposal funding period at the HCD program office during normal working hours. Copies of program documents and reports will be available, and will be available in a form accessible to persons with disabilities upon request. Availability of key documents will be included in the legal notices published to solicit comments on the program documents.

**Citizen Participation List:** A citizen participation electronic distribution mailing list shall be the primary method of notifying interested persons of HCD program activities. Interested persons who do not have access to electronic notifications will be mailed paper notices via the postal system. The Citizen Participation list (CP List) is made up of members of the Policy Advisory Board, representatives of government agencies, community planning organizations, public housing developments, neighborhood associations, all persons who have submitted project proposals in the last project proposal cycle, and any persons requesting to be placed on the mailing list and email distribution list.

**Annual Action Plan:** The annual Action Plan is a listing of the CDBG and HOME projects that will be completed during the program year. The Annual Action Plan also serves as the County's application for funding that is submitted to HUD every year for approval or "release" of funds to the County.

**Consolidated Plan:** The Consolidated Plan is a five (5) year plan of projects and serves as a strategic plan for how funds will be used to meet the housing and community development goals of HUD and the County Housing and Community Development Division (HCD).

**Assessment of Fair Housing Plan:** Clackamas County is Affirmatively Furthering Fair Housing by establishing Fair Housing Plan goals for the 2017 – 2021 program years.

**Newspaper of Record:** Notification of public hearings and advisory committee meetings will be given electronically and by public notices which will be placed in the two County newspapers of record. Notifications in the form of legal advertisements will be placed in newspapers so as to appear a minimum of ten (10) days prior to the meetings.

Community Development uses two papers of record that have the most circulation in Clackamas County. The two papers of record are:

**Clackamas Review**

503-786-1996

www.clackamasreview.com

**Lake Oswego Review**

503 - 546-0752

www.lakeoswegoreview.com

Both newspapers have the same business address:

4728 SE International Way, Suite F

Milwaukie, Oregon 97222-8825

**Non-English Speakers**

Clackamas County adopted a Civil Rights Title VI Plan in 2016 which includes a section on Limited English Proficiency (LEP) which provides the following guidance:

“When looking at the County as a whole, the following languages have an LEP score not strong enough to meet the 5 percent threshold, but are above the 1,000 person threshold and should be considered during outreach planning:

Language	Percent of Total County Population	Total persons
Spanish	2.33%	8,365
Chinese	0.39%	1,417
Russian	0.31%	1,122
Korean	0.28%	1,022
Vietnamese	0.28%	1,015

Source: U.S. Census Bureau, 2010-2012 American Community Survey

Language spoken at home by ability to speak English for the population 5 years and over; persons who speak English *less than "very well"*.

The Regional Equity Atlas provides an overlay for percent of households with Low English Proficiency. Looking at Clackamas County, the highest concentrations of LEP households are:

1. East of the Willamette River (6.1%) in cities: Milwaukie, Gladstone, Happy Valley, Johnson City, and the northeastern portion of Oregon City (Park Place neighborhood and west to the river);
2. East of the Willamette River (6.1%) in unincorporated areas: (Ardenwald-Johnson Creek and Lewelling neighborhoods in Portland); the Oak Grove area; the Jennings Lodge, Southgate, North Clackamas and Clackamas CPOs; the Beavercreek Hamlet area; and the Aurora-Butteville-Barlow CPO as well as the northern portion of the North Canby CPO; and
3. West of the Willamette River (7.3%): in the City of Wilsonville; and western portions of the Far West CPO and the entire Ladd Hill CPO.

The remaining area of Clackamas County is in the 3% - 5% LEP overlay. Given that the Regional Equity Atlas also allows one to drill down to the census tract level, consulting this resource for determining actual LEP percentages in those tracts for a program or project is advised."

Due to the small size of the LEP population in Clackamas County, HCD has elected to address the LEP need as a reasonable accommodation.

**POLICY:**

1. Language interpreters will be provided for all HCD clients at no cost to the client.
2. Documents may be translated for HCD clients who do not communicate in English.
3. A TTY telephone shall be provided for HCD clients.
4. HCD shall provide printed materials in alternate formats for HCD clients.
5. HCD and its staff shall make whatever reasonable accommodations are needed to improve accessibility to programs, activities and services.

**B. Policy Advisory Board**

A primary forum for making recommendations to the Board of County Commissioners on proposed projects or programs to be funded by the HCD program shall be the Policy Advisory Board (PAB). The PAB is comprised of 16 members, each representing one of the cities which are partners with the County in the HCD program. PAB members are selected by their respective cities usually from city representatives such as the city manager, community development director, public works director or the planning director. The PAB committee meets at least once per year or more on an "as needed" basis to review the list of proposed projects and discuss program policies. The meetings are open to all interested persons. Notification of the meetings and periodic packets of

information are sent electronically and via postal service to PAB members as well as the Citizen Participation List (CP List).

### **C. Public Meetings**

In the Fall of each program year a planning schedule is prepared and distributed to the Citizen Participation List. The planning and meeting schedule informs persons of the date and purpose of any public hearings, advisory committee meetings and key events in the consolidated or annual planning process.

Public meetings are held in the evening at a centrally located public building convenient for potential beneficiaries of the HCD program to attend. Public meetings provide opportunities for citizens to dialogue with HCD program staff and ask about the amount of HCD program funds available, the application process and the range of eligible activities. The public meeting is publicized in the two County newspapers of record as well as by a notice sent to the CP List via email and the postal service mail.

Public hearings and advisory committee meetings dates and locations are included in the agency schedule which is mailed to persons and groups on the CP List. All meetings and public hearings held for the purpose of discussing the HCD program are held in locations accessible to people with physical disabilities.

#### **Meetings are often held at the following location:**

Clackamas County Public Services Building  
2051 Kaen Road  
Oregon City, Oregon 97045

Local project specific meetings may be held in other locations throughout the County with neighborhood groups and affected citizens on an as needed basis. These meetings will be publicized through direct contact with representatives of the affected citizens, advocacy groups, flyers, or newspaper ads where appropriate.

**Reasonable accommodation** will be provided for any individual with a disability pursuant to the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. Any individual with a disability who requires reasonable accommodation to attend or participate in this meeting may request assistance by contacting the Section 504 Coordinator. Determinations on requests for reasonable accommodation will be made on a case-by-case basis. All requests must be made at least 5 days before the meeting date.

Section 504 Coordinator Contact: Chuck Robbins, Clackamas County Community Development, 2051 Kaen Road – Suite 245, Oregon City, Oregon 97045.  
Telephone: (503) 655-8591. E-Mail: [chuck@co.clackamas.or.us](mailto:chuck@co.clackamas.or.us).

#### **D. Notice of Funding Available**

Solicitation of proposals for grant funds for the CDBG program will be done on a three-year cycle and a two - year cycle to complete the 5-year, 2017 – 2021 Consolidated Plan funding period. Legal notices announcing the availability and amount of the funds and the program's intent will be published in the two newspapers of record and all other newspapers printed within the County in the Fall prior to the beginning of the new CDBG funding cycle. The CDBG program's national objective of benefit to lower income persons and neighborhoods will be emphasized. Cities, organizations and individuals will be encouraged to submit project proposals for consideration by the Housing and Community Development Division and the Policy Advisory Board.

Proposals for HESG and HOME programs will be solicited annually according to the HESG and HOME program policies and regulations. Any other new funding that becomes available will be advertised in accordance with the particular federal funding rules and regulations.

#### **E. Public Comments**

The Policy Advisory Board (PAB) will hold one or more meetings as needed to discuss and recommend a list of CDBG, HOME and HESG projects to be funded during the next 3 or 2 year period and/or the annual Action Plan list of projects. The PAB recommendations will be presented to the Board of County Commissioners (BCC) at an



annual public hearing held in the Spring during daytime hours at the BCC hearing room in Oregon City. The hearing will be publicized in the two County newspapers of record as well as by a notice sent to the Citizen Participation List.

This public hearing will provide an opportunity for citizens to review and comment on the proposed projects and the entire Consolidated Plan as well as comment on the past use of program funds and HCD program performance in general.

Comments from the public will be considered by staff and a final Consolidated Plan will be prepared and submitted to the BCC for their approval. In the years of the CDBG program cycle that no solicitation for new projects has occurred, the project selection process will be minimized however annual Action Plans that include the list of project selected in prior year Consolidated Planning will be available for viewing and comment.

Activity	Comment Period
Draft 5- year AFH Plan	45-Day Comment Period
Draft 5-year Consolidated Plan	30-Day Comment Period
Draft Action Plans -Annually	30-Day Comment Period
Amendments to Consolidated Plan	30-Day Comment Period

While the 5-year AFH Plan and the Consolidated Plan are being developed, citizens, public agencies, and interested parties will be kept informed of the amount of funds available, the range of eligible activities, goals and the estimated amount of program funds which will benefit low and moderate-income persons. Public communications will be accomplished through a combination of public notices, posting to websites and mailings to the CP List. Once a proposed Consolidated Plan is prepared, a public notice containing a summary of the plan will be published in the two County newspapers of record.

A draft copy of annual Action Plans and the Consolidated Plan with a summary that contains contents and purpose of the plan will be posted on the Clackamas County

Housing and Community Development Division website. The summary will also be sent to the CP List. Complete copies of the proposed plan will be available at public libraries and the Housing and Community Development Division website. The publication date of the summary of the proposed plan will begin a thirty day period during which citizen comments on the plan will be accepted.

HCD program staff will consider all comments received during the thirty day period, and a summary of all comments received, and the reason for not accepting any particular comments will be attached to the final Consolidated Plan or Action Plan. After the close of the 30-day comment period the plans will be submitted to the BCC for final approval of the plan, a request for authorization to sign funding applications and a request for authority to approve all amendments to the plan.

#### **F. Assessment of Fair Housing Plan**

Clackamas County is Affirmatively Furthering Fair Housing by establishing fair housing goals for the 2017 – 2021 program years. The 2017-2021 Assessment of Fair Housing was conducted jointly by the Housing and Community Development Division and the Housing Authority of Clackamas County. HCD program staff report progress on those goals to HUD in consolidated annual performance reports that are posted on the HHCD Website and in a HUD data base.

HUD sets out four clear fair housing goals for all communities to ensure greater opportunities to for all Americans:

- 1) Reduce segregation, and build on the nation's increasing racial, geographic and economic diversity.*
- 2) Eliminate racially and ethnically concentrated areas of poverty.*
- 3) Reduce disparities in access to important community assets such as quality schools, job centers, and transit.*
- 4) Narrow gaps that leave families with children, people with disabilities, and people of different races, colors, and national origins with more severe housing problems, aka., disproportionate housing needs.*

The public, residents, public agencies and other interested parties will have access to any HUD-provided data and other supplemental information the county plans to incorporate into its Assessment of Fair Housing (AFH) at the start of the public participation process, or as soon as feasible after. The county may make HUD-provided data available to the public by cross-referencing to the data on the HUD website.

Clackamas County HCD staff meets with community groups, reviews HUD data tables and HUD maps to develop the Assessment of Fair Housing (AFH) Plan goals. Through consultation with the Housing Authority of Clackamas County (HACC), HCD staff will consult with HACC Resident Advisory Boards in accordance with policies and procedures described in 24 C.F.R. §§ 903.13, 903.15, 903.17, and 903.19 in the process of conducting the Assessment of Fair Housing (AFH), obtaining Resident Advisory Board and community feedback, and addressing complaints.

The draft of the AFH Plan will be posted for 45 days to allow for interested persons and organizations to comment. Public comments will be considered and included in the final Assessment of Fair Housing (AFH) Plan.

Activity	Comment Period
Assessment of Fair Housing (AFH) Plan	45-Day Comment Period
Substantial Amendments to the AFH Plan	45-Day Comment Period

Clackamas County’s HCD program will amend its AFH Plan when any of the following events occur:

**Minor Amendment**

A Minor Amendment shall occur when personnel changes or partner agencies increase or decrease active participation in achieving AFH goals. In this case, the amendment to the AFH Plan will occur through an administrative process. Approval of the change is at the discretion of the HCD Director and involves a determination that all of the following criteria have been met:

- Key personnel have changed responsibilities or agencies, or
- Partner agencies have changed their active participation in achieving AFH goals.

### **Substantial Amendment**

A change to the AFH Plan shall be considered Substantial and shall follow the formal Substantial Amendment Process due to a material change in circumstances in Clackamas County that affects the information on which the AFH is based, to the extent that the analysis, the fair housing contributing factors, or the priorities and goals of the AFH no longer reflect actual circumstances. A Substantial Amendment to the AFH plan will occur when any the following criteria are met:

- A goal must be added due to new information
- A goal must be removed due to new information
- A natural or man-made disaster has re-directed County resources for an extended period of time of 2 years or more.

Notice of proposed AFH Plan Substantial Amendment will be published in the two County newspapers of record and posted on the Clackamas County HCD website. Citizens will be given a 45-day period in which to comment on the proposed AFH Plan amendment, and HCD program staff will consider all comments received. The substantially amended AFH Plan will be submitted to HUD for review and approval. A summary of all comments received, and the reason for not accepting any particular comments will be attached to the amendment.

### **G. Public and Community Outreach**

For the Assessment of Fair Housing Plan, Action Plans and Consolidated Plans, HCD program staff will maintain contacts with other public and private agencies that provide assisted housing, health services, and social services (including those focusing on services for children, elderly persons, persons with disabilities, LEP persons, minority group representatives, persons with HIV/AIDS and their families, or homeless persons),

community-based and regionally-based organizations that represent protected class members, and organizations that enforce fair housing laws.

Clackamas County provides opportunities for community participation throughout the development of the Assessment of Fair Housing Plan, Action Plans and Consolidated Plans.

For Action Plans and Consolidated Plans, HCD program staff will attempt to involve effected citizens in project development and management where feasible. Depending on the type of project the involvement effort will vary. Some projects such as a senior center construction or park improvements will be designed and constructed in cooperation with local advisory groups or neighborhood associations. Mailings to residents will be used to encourage participation in neighborhood improvement type programs as applicable.

The primary focus of the HCD program's outreach effort to residents of publicly assisted housing will be through consultation with the Housing Authority of Clackamas County (HACC). The appropriate staff persons will be kept informed of HCD program activities during all phases of the program year. Residents will be kept informed of HCD program activities through contact with the staff liaison to the HACC Comprehensive Grant Committee and through mailings to the committee members that are included on the CP List. HCD program staff will provide HACC staff with information about Consolidated Plan activities which are related to its housing developments and the surrounding communities through direct contact, mailings, or project specific meetings where appropriate. Prior to the annual public hearing held by HACC to satisfy Comprehensive Grant requirements, HCD staff will make relevant Consolidated Plan information available to HACC staff and/or the Comprehensive Grant Committee.

#### **H. Amendments to the Consolidated Plan**

Clackamas County's HCD program will amend its Consolidated Plan when any of the following events occur:

**Minor Amendment**

A Minor Amendment shall occur when the budget, scope or capacity of a funded activity is adjusted by less than 25%. In this case the amendment to the Consolidated will occur through an administrative process. Approval of the change is at the discretion of the HCD Director and involves a determination that all of the following criteria have been met:

- 1. The proposed change is not Substantial,
- 2. The proposed change is consistent with the intent of the original scope of work.
- 3. The proposed budget change is reasonable and,
- 4. Adequate funds are available to finance the proposed change, without causing a substantial change to other activities, projects or programs.

**Substantial Amendment**

A change shall be considered Substantial and shall follow the formal Substantial Amendment Process when the budget, scope or capacity for a funded activity is adjusted by more than 25% and/or involve actions described below:

- 1. An activity described in the annual Action Plan is cancelled;
- 2. A new activity not described in the annual Action Plan is planned;
- 3. The location of an activity described in the annual Action Plan is changed so that it is located in a different service area than originally described;
- 4. The beneficiaries of an activity described in the annual Action Plan are changed so that the predominant group of beneficiaries is different from those which were described;
- 5. The purpose or scope of work of an activity described in the annual Action Plan are changed in essential, important, or significant ways from those described, as determined by the Community Development Director; or
- 6. The purpose or scope of the activity described in the annual Action Plan is changed such that the budget of the project is increased by at least \$25,000 and more than 25% of the original activity budget.

Activity	Comment Period
Substantial Amendments to Consolidated Plan	30-Day Comment Period

**Substantial Amendment Process:**

Notice of proposed Substantial Amendment to the Consolidated Plan will be published in the two County newspapers of record. Amendments may also be posted on the Clackamas County Community Development Division website. Citizens will be given a 30-day period in which to comment on the proposed amendment, and HCD program staff will consider all comments received. A summary of all comments received, and the reason for not accepting any particular comments will be attached to the amendment.

At the end of the program year, Substantial Amendments are communicated to the public and to HUD through the Consolidated Annual Performance Report (CAPER) public notification process and detailed in the Program Narratives section of the CAPER annual report.

**I. Consolidated Annual Performance and Evaluation Report CAPER**

Notice that annual performance reports have been prepared will be published in the two County newspapers of record. Citizens will be given a 15-day period in which to comment on the performance reports and HCD program staff will consider all comments received. A summary of all comments received, and the reason for not accepting any particular comments will be attached to the performance reports.

Activity	Comment Period
CAPER	15-Day Comment Period

**J. Anti-Displacement Policy and Relocation Assistance**

The HCD program shall avoid, whenever possible, and in all cases minimize, the permanent involuntary displacement of persons as a direct result of activities assisted under the HCD program. The HCD program's Funding Policies discourage proposals for grant funds that cause individuals or businesses to be displaced. Projects with potential for displacement, will, whenever feasible, be structured to reduce the occurrence of displacement by phasing the work, or providing temporary housing.

Clackamas County's HCD program will provide assistance to persons displaced in compliance with the Housing and Community Development Act of 1974, as amended, the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 as amended, and HUD regulations pursuant to the Acts. Generally, this assistance consists of reasonable moving and related expenses, assistance in relocating, and financial assistance to secure replacement housing.

Information regarding assistance to displaced persons will be provided by contacting the affected persons as soon as the possibility of displacement is determined. The appropriate HUD booklets explaining relocation assistance will be provided, and technical assistance will be offered.

*Federal Regulations Reference: 24 CFR Section 570.606*

**K. Civil Rights, Complaints and Grievance Process**

Title VIII of the Civil Rights Act of 1968 is known as the Fair Housing Act. The Act, as amended in 1974 and 1988, prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status, and disability. These seven classifications are collectively termed federally protected classes. The federal familial status provision protects children under the age of 18 living with parents or legal custodians, pregnant women, and people securing custody of children under the age of 18.

HCD program staff will provide a substantive written response to all written citizen complaints received related to the Consolidated Plan, AFH, plan amendments, and performance reports, within 15 working days from receipt of the complaint. Citizens not satisfied with the staff response may request a review of the complaint by the HCD Program Director. Reviews may be requested by telephone, email or letter to the HCD Program Director and should include a summary of the complaint as well as the summary of the response from the HCD program staff.

Activity

Response Period



Complaint received	15 days
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If any citizens feel that they have been discriminated against, they may file a complaint with Clackamas County as detailed in the 2016 Clackamas County county-wide Civil Rights Title VI Plan:

**Clackamas County Civil Rights Title VI Plan 2016**

“It is the policy of Clackamas County that no person shall be denied the benefits of, or be subjected to discrimination in, any sponsored program, service, or activity provided by County staff, contractors, or consultants on the grounds of race, color, national origin, limited English proficiency, age, disability, religion, marital status, familial status, sex, gender, gender identity, sexual orientation, or source of income”.

Filing a Title VI Complaint:

Complaints should be filed with Title VI Officer in the County Administrator’s Office. Complaints must be in writing and signed by the complainant. If the complainant needs assistance in reducing the complaint to writing or signing it, he or she may request assistance from the Title VI Officer or may have another person write and acknowledge the complaint on his or her behalf.

The complaint should include names and contact information of any witnesses, including County employees or contractors. Allegations may be faxed or e-mailed and will be acknowledged. Allegations sent by fax or e-mail will not be processed until the identity of the complainant and the intent to proceed with the complaint have been established. The complaint form must be signed or acknowledged, and returned to the Title VI Officer for processing.

The original copy may be sent, faxed, or emailed to:  
Title VI Officer  
2051 Kaen Road, Room 450  
Oregon City, Oregon 97045  
Fax 503-742-5919

civilrights@clackamas.us

**L. CONTACTS AND RESOURCES:**

**Community Development Division**  
Public Services Building  
2051 Kaen Road – Suite 245  
Oregon City, Oregon  
Phone number: 503-655-8591

Chuck Robbins, Director  
[chuck@co.clackamas.or.us](mailto:chuck@co.clackamas.or.us)

Kevin Ko, HCD Manager  
[Kko@co.clackamas.or.us](mailto:Kko@co.clackamas.or.us)

Steve Kelly, Project Coordinator  
[stevekel@co.clackamas.or.us](mailto:stevekel@co.clackamas.or.us)

Mark Sirois, Project Coordinator  
[marksir@co.clackamas.or.us](mailto:marksir@co.clackamas.or.us)

Clackamas County Housing and Community Development website includes maps of low/mod income areas, funding policies, meeting notices, meeting schedules, Assessment of Fair Housing (AFH) Plans, Consolidated Plans, annual Action Plans, information on HOME repairs grants and loans, and other programs.

Website: <http://www.clackamas.us/communitydevelopment/>

HUD Portland Office  
Green-Wyatt Federal Building  
1220 SW 3<sup>rd</sup> Avenue, Suite 400  
Portland, OR 97204-2825  
Phone number: 971-222-2600

**HUD in OREGON** Website: <http://portal.hud.gov/hudportal/HUD?src=/states/oregon>

**HUD Community Development and Planning** website:  
[http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/comm\\_planning](http://portal.hud.gov/hudportal/HUD?src=/program_offices/comm_planning)

The HUD **Office of Fair Housing and Equal Opportunity** (FHEO) administers and enforces [federal laws](#) and establishes policies that make sure all Americans have equal access to the housing of their choice. [Learn more about FHEO](#), or contact the Housing Discrimination Hotline by email at: [fheo\\_webmanager@hud.gov](mailto:fheo_webmanager@hud.gov) or at **1-800-669-9777 (Voice) | 1-800-927-9275 (TTY)**.

**HUD Fair Housing website:**  
[http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/fair\\_housing\\_equal\\_opp/FH Laws](http://portal.hud.gov/hudportal/HUD?src=/program_offices/fair_housing_equal_opp/FH_Laws)

**Clackamas County Housing Rights and Resources**

Housing Rights Hotline: 503-650-5750

Website: <http://www.clackamas.us/socialservices/housingassistance.html>

**The Fair Housing Hotline**

503/223-8197 (Portland metro area), 800/424-3247, or

[information@FHCO.org](mailto:information@FHCO.org)

**Fair Housing Council of Oregon (FHCO)** is a statewide civil rights organization whose mission is to eliminate housing discrimination through enforcement and education. FHCO is a non-profit corporation.

Website: <http://www.fhco.org/index.html>

Address: 506 SW Sixth Avenue, Suite 1111, Portland OR 97204

Main office: 503/223-8197 Office fax: 503/223-3396

**Legal Aid Services of Oregon (LASO)** provides legal assistance to low-income individuals and advocacy for individual clients and as a class to assure indirect benefits as mandated by the law with regard to housing discrimination.

Website: <http://www.lawhelp.org/program/694/index.cfm>

LASO Local Office:

421 High Street, Suite 110 Oregon City, OR 97045

(503) 655-2518 or 1-800-228-6958